#### Herbert Dirnberger

# True Cost and Real Benefits of IIoT Security







Digital Darwinism



Risks



Scenario based IIoT Security



Use Case



Summary

## Digitalization @home



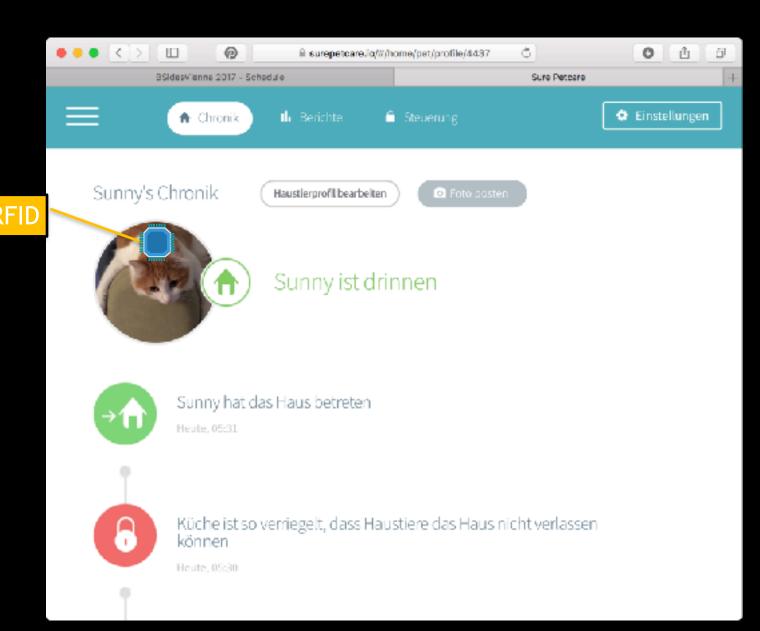


#### Smart Cats @home











#### I CYBORG

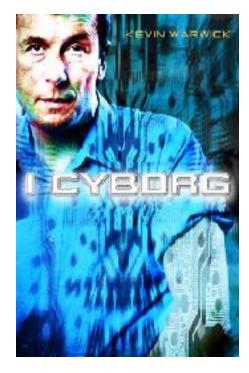
#### Google Glass

#### Steve Mann





#### Kevin Marvick



 $\underline{http://www.csmonitor.com/Innovation/Latest-News-Wires/2012/0718/Cyborg-allegedly-attacked-over-camera-implants}$ 

http://www.zeit.de/digital/internet/2012-08/cyborg-neil-harbisson-biohacking-campus-party

http://dailynoise.blogspot.co.at/2011/10/what-is-cyborg-anthropology.html

http://en.wikipedia.org/wiki/Steve Mann

http://www.kevinwarwick.com/ICyborg.htm



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1024 + 512 + 256 + 128 + 64 + 32 + 1

## Technical Progress of Industry



200 years digital, 70 years computer, 6 years Industrie 4.0/IIoT



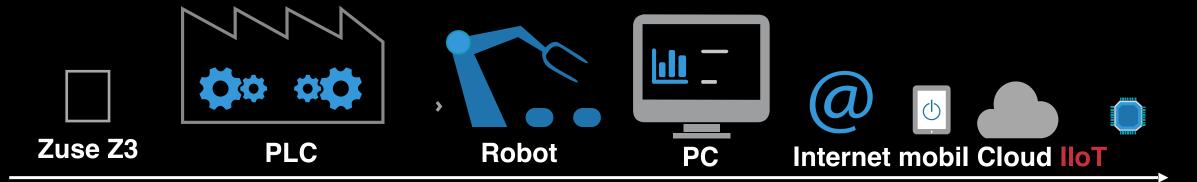
#### **Loom with punched cards**

Markus Schweiß [GFDL (http://www.gnu.org/copyleft/fdl.html) or CC-BY-SA-3.0 (http://creativecommons.org/licenses/by-sa/3.0/)], via Wikimedia Commons



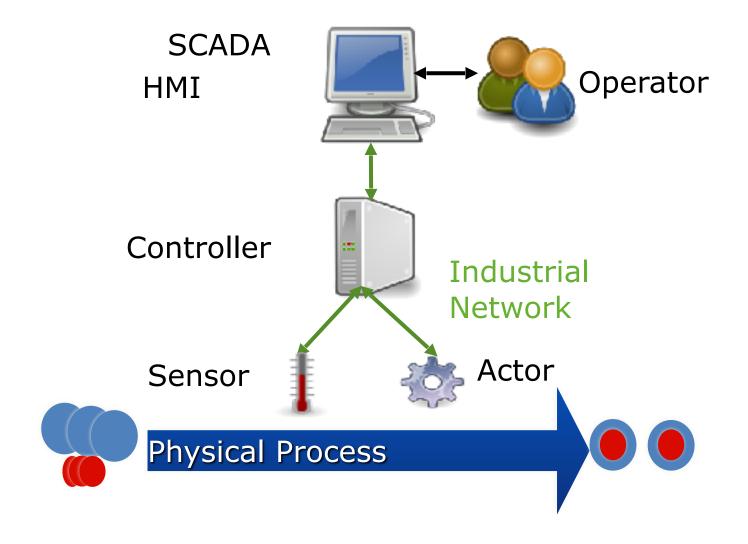


**Apollo 11** 



1805 1941 1969 **2011** 2017

#### Industrial Automation in 2 min

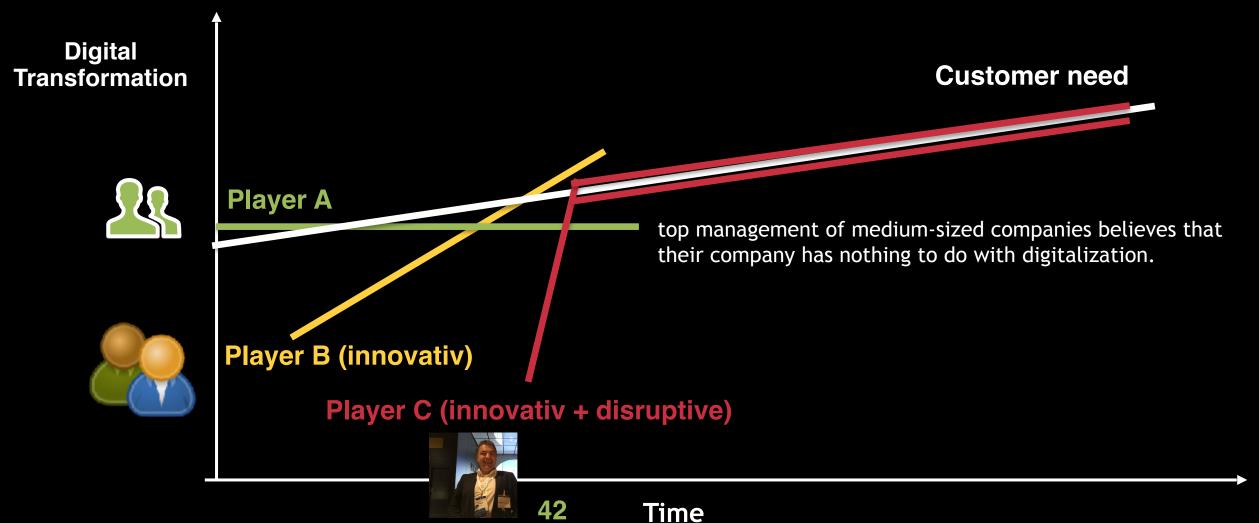


## Industrial Actors

Robots Power Plants ...

#### Disruption and Digital Darwinism





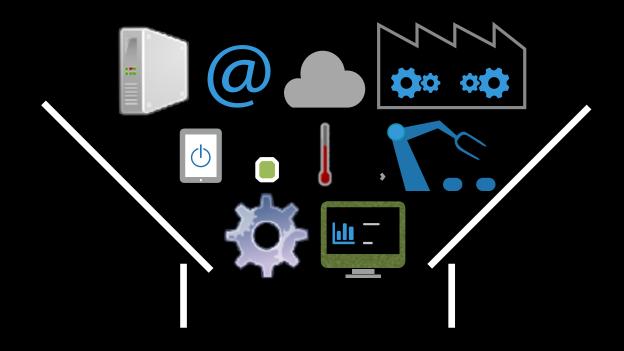
Arno Martin Fast 2017 - Phoenix Contact - Industrial Cloud Computing

The new form of creative destruction "Disruptive self-attack!"

Let us ask ourselves, what is the business model that would destroy us ?!

## Don't think in Camps and Silos!





physical process

business process

services



# (some) IIoT Benefits

Slide to flip very fast



Process

reduced costs

better quality

optimized cycle time

Machine

higher availabity

reduced service costs

longer lifetime

Business Model

pay per use

contracting

data as service

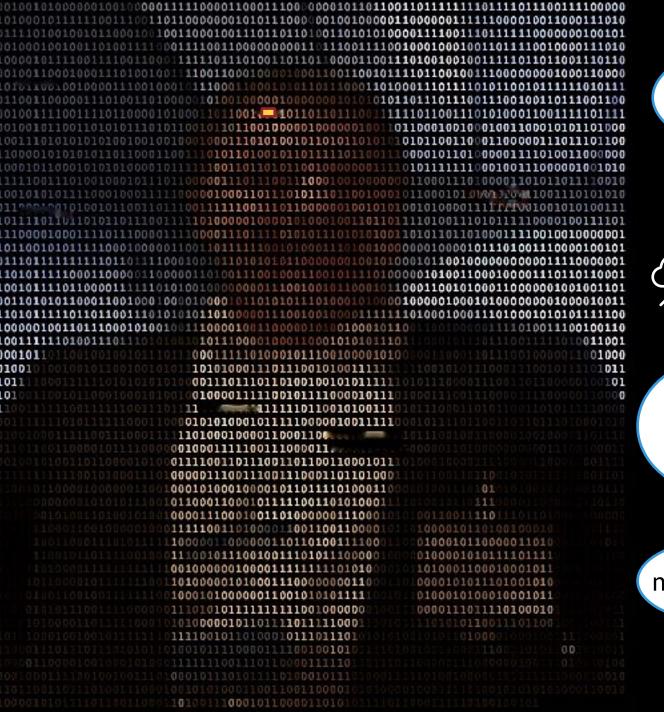
customized products

**Employee** 

ergonomics

better decisions

meaningful work



web access with cross site scripting

open system found in shodan.io



Business Risks Risk Management

exposed wireless networks

The IoT is extremely insecure and not patchable

exposed physical access

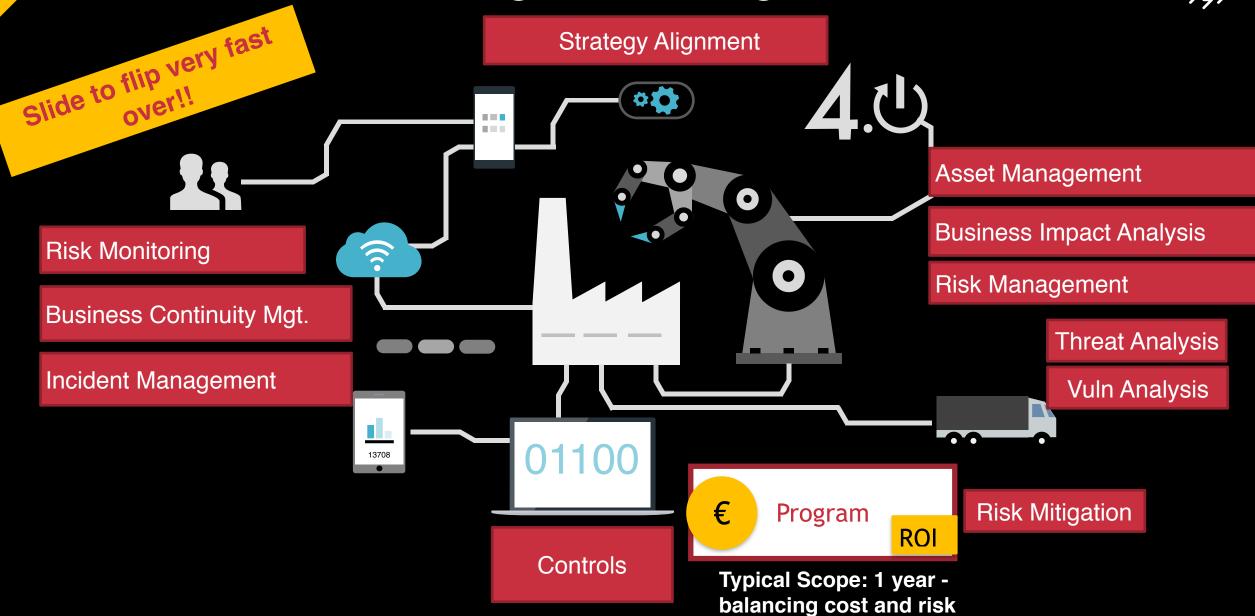
no secure passwords

Bruce Schneier

no backups

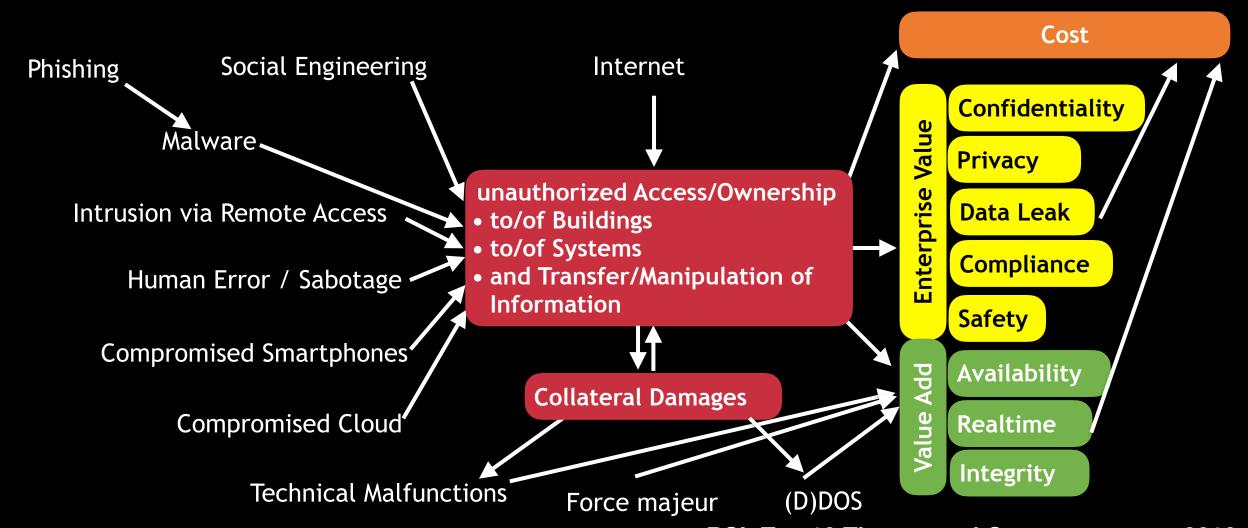
## Traditional Risk Management Program





#### BSI Top 10 Threats to IIoT/ICS Systems





**BSI: Top 10 Threats and Countermeasure 2016** 

## Controls for HoT Security



Restricted Access to Internet, VPN, Industrial Firewalls (micro Segmentation) are the basics.

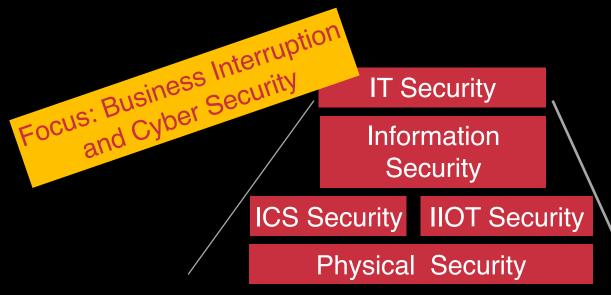
	Fences, Guards	SLA, NDA Vendor Management	restricted Internet for Control Network	Need to Know Passwords, Files, DB	Awareness Training	Anti Malware Sandbox, Whitelists	Policies, Procedures Business Continuity	Scan, Log, IDS Monitoring, Audits	Hardening	Security Updates Patches	VPN, 2 Faktor Encryption	DMZ, Network Segments, Firewall	Backup, Diversity Redundancy	Secure Appstores MDM
Social Engineering / Phisihing	+	+	+	+	+	+	+	+	+	+				
Human Error / Sabotage			+	+	+	+	+	+	+	+		+		
Malware			+	+	+	+	+	+	+	+		+		
Malfunctions / Force Majeur		+					+	+					+	
Compromised Cloud		+					+	+			+		]	
Intrusion via Remote Access		+					+	+			+	+		
Compromised Smartphones							+	+	+		+			+
DDOS								+	+				+	

**BSI: Top 10 Threats and Countermeasure 2016** 

```
101100010010001001100010101101000
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           1110010111100100111010111100000
           001000000100001111111111101010
                            101000110001000101
           10100000101000111000000000110
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           10001010000000110010101011111
                            0100010100010001011
           1110101011111111111100100000
                            0000111011110100010
           101000001011011110111111000
           11110010110100010111011101
           101001110001011000011010
```



#### Use Case: IIoT in manufacturing





#### IIoT Security is about **DEFENSE** and **ENABLER**

# **Industrial Users IT Security Information Security Physical Security Processes** Ressources **ICS/IOT Security** Safety & **Cyber Security** Value Add

Costs

#### **Attacks**

(Scan, Tests, Enumeration, ... Exploits)

Unauthorised use

**Human Misbehaviour** 

Sabotage, Theft, Fraud

Malicious Code

Technical Misbehaviour (uncontrolled Patches, Software Bugs, Protocol Error)

Force majeure

#### Use Case: IIoT in manufacturing

Industrial user, 200 employees, 50 m € sales/year, 1 m € profit/year

**Manufacturing** Enterprise Ressource **Execution System Planning System Article produced Energy consumed External Production data** services Order A **Program ID Article to produce RFID** 5 Robots, 2 CNC 3 HMI/SCADA, 4 PLC, 20 IED 5 automatic transport vehicle 3 Network cells, 1 Industrial DMZ 10 MES Clients, 100 Office Clients, 25 Notebooks, 50 mobile, 200 User, 211 Admins, 1 Automation Engineer, 2 Maintenance, CISO + managed security **Maintenance Availability** services

15 VPN Accounts (10 internal 5 external)

## What we will expect, because it happened last years

Industrial user, 200 employees, 50 m € sales/year, 1 m € profit/year

20 hardware malfunctions

4 orders in Junk

1 data breach > 15000 EUR

20 lost - 5 stolen devices

10 power breakdown

10 lost encryption keys

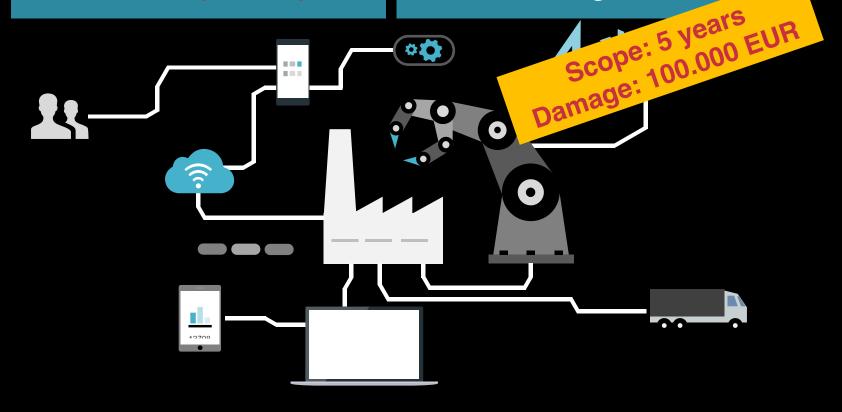
20 problems with VPN

20 malware / Crypto

40 locked User (10 leaks)

45 software defects / updates

25 network outage > 1d



#### Comparing Costs and Value Add

Industrial user, 200 employees, 50 m € sales/year, 1 m € profit/year

	in TSD €		
CAPEX	Industrial FWs, VPN Router incl. Config and Licenses	8	
	Enterprise FW inkl. Config and Licenses	12	
OPEX	Managed prof. ICS Security Services	24	
	Managed basic ICS Security Services	6	
	Managed Client Security Services	60	
	Managed mobile Security Services	10	
	CISO as a Service	Incl.	

Damage Costs	in TSD €
Hardware/Software Malfunctions	40
Power Breakdown/Network Outage	10
Unrealized Orders	10
Data Breach	15
Stolen Devices	5
Crypto/Ransomware	15
Mini Problems	5

100

Scope: 5 years

Value add	in TSD €
Value Add	250
CAPEX	-20
OPEX	-100
Damage Costs	-100
Real Benefit Value add > Costs	+30

Direct "measurable" Value Add ~ 0.1% of sales/year

Realtime Availability Integrity

**Privacy** 

100

Safety

Compliance

no Data Leak

Confidentiality

## What we will not see, but it will happen.

Industrial user, 200 employees, 50 m € sales/year, 1 m € profit/year

**Social Engineering** 

Phishing (Accounts)

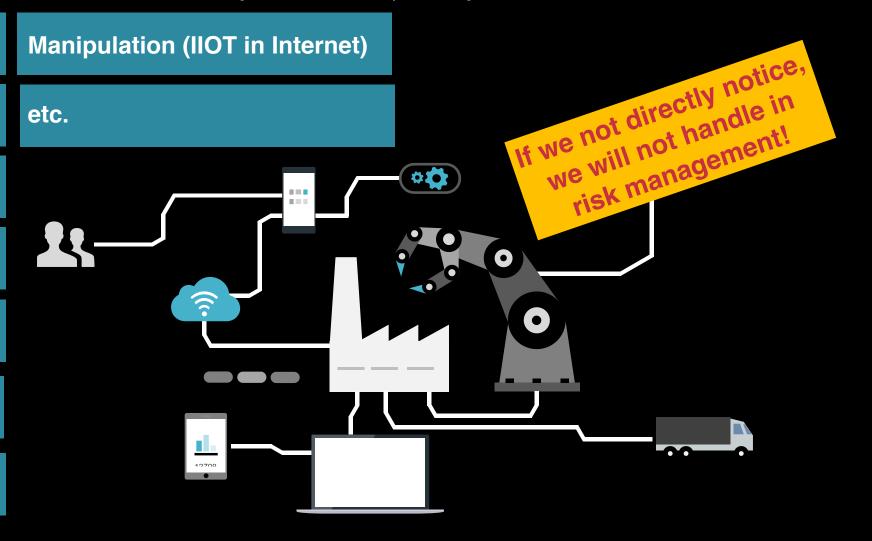
**Industrial Spionage** 

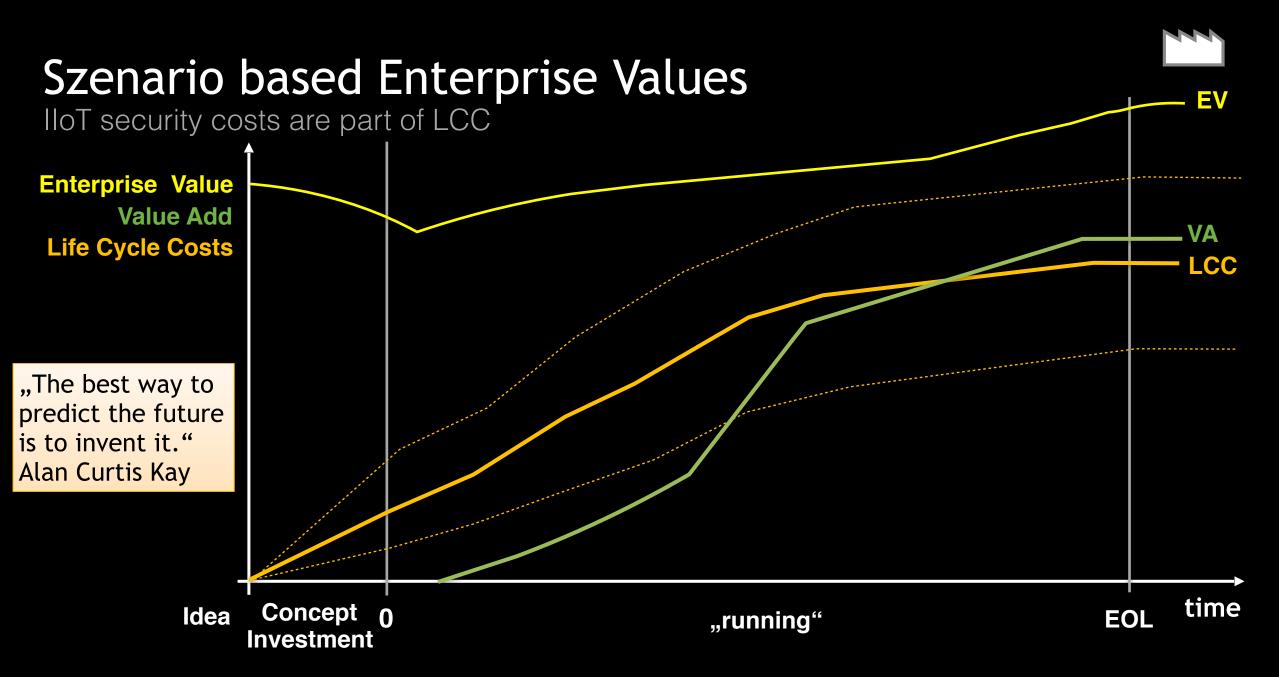
Sabotage (Availability)

**Manipulation (Integrity)** 

**DDOS (Availability)** 

**Friendly Malware** 





LCC, OPEX, service and security costs are mostly defined in the concept and investment.

#### The Reality about Industrial Security

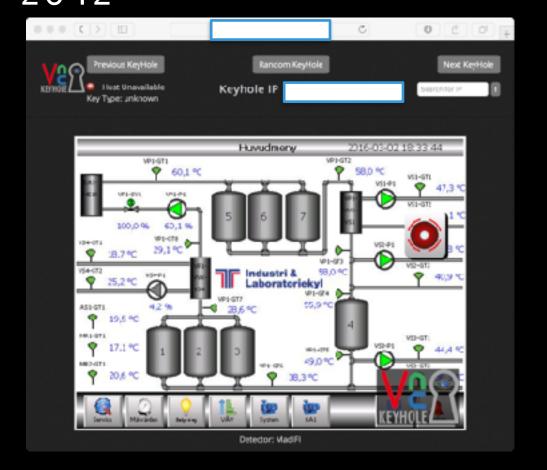


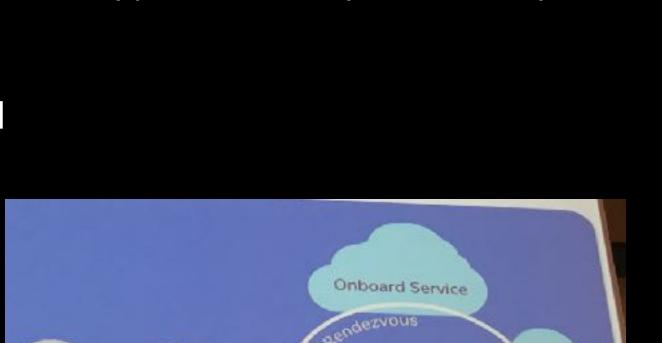
10% Hackers, Script Kiddies, APT, Cybercrime ...



Wrong documentation, no backups, protocol errors, no time, no awareness, legacy ...

2010 Stuxnet
2017 Wannacry, NonPeyta
2035 all problems solved
2042+





oT Platform

Device

1 typical Lifecycle ... 25 years

Picture taken at Security of Things Conference 2017 - Berlin

POWER ON, PHONE HOME, SECUREL

Hardware

**EPID** 

Identity

#### Summary



Disruptive self-attack

Don't think in camps and silos, but in lifecycle!

IIoT security is about defense and enabler.

What we will not see, but it will happen.

"The best way to predict the future is to invent it."

## Think big, start small, secure and now

