Questionnaire For Owner Operator under 1005042 AB Ltd

Company: 1005042 AB Ltd

Driver: Raj

- **Safety:**
  - Have you ever felt pressured to accept loads even if it might exceed your driving hours or not allow for adequate rest?
    - ➔ No, I have not felt pressure, I can pick my loads however I like.
  - What features would you like to see in a platform that prioritizes your safety?
    - ➔ I think my safety is not a concern since I can driver whenever I want.

- **Logbook Integration:**
  - How do you currently manage your logbook and driving hours?
    - ➔ I manage my logbook using an app called KeepTrucking. It is very handy but I can back change my logs for 14 days I believe.
  - Would an integrated logbook in the platform make it easier for you to manage your hours and rest periods?
    - ➔ I don't mind at all but if I am getting a load from a new customer that's a very aggressive in timing and forces me to make it there at a certain time, I do the job and never take load from them.

- **Platform Usability:**
  - What challenges have you faced with current platforms in terms of usability or features?

➔ The rate is a big issue. Companies are bidding on loads dirt cheap and I can't seem to save money at all. I hope there is a flat rate that satisfy everyone.

- How would you feel about a platform that automatically suggests loads based on your available driving hours?

➔ That's actually quite nice. I would love to have that feature in.

- **Feedback and Reporting:**
  - How would you feel about shippers having access to your driving hours and rest periods to ensure safety?

  ➔ I don't mind.

- **Efficiency and Load Matching:**
  - Have you ever faced challenges in finding loads that match your available hours and preferred routes?

  ➔ As a single driver of a company, it is hard to get loads since I am not very well known.

  - Would you prefer a platform that suggests loads based on your current location, destination, and available driving hours?

  ➔ Yes.

- **Support and Assistance:**
  - How important is it for you to have access to support or assistance while on the road?

  ➔ I don't know how to answer that.

  - Would you find value in a platform that offers real-time support or assistance in case of emergencies or issues?

➔ Yes, let's say my truck breaks down and if they can arrange a mechanic to fix it, that will be great.

- **Privacy Concerns:**
  - How do you feel about shippers having real-time access to your location while transporting their goods?
    - ➔ I don't like to share my location when I am driving.
  - Would you prefer the ability to pause live tracking during your rest or off-duty periods?
    - ➔ I don't like to share my location in the first place. I just give them ETA.

- **Ease of Use:**
  - How comfortable are you with using technology and apps while on the road?
    - ➔ Keep Trucking is great and I get loads usually through people I know. But sometimes I depend on load link to get me a load so I don't have to drive empty.
  - Would you prefer an automatic tracking system or one where you manually update your status and location?
    - ➔ I mean I don't like to get tracked at all.

- **Feedback on Routes:**
  - Would you find it beneficial if the platform provided route suggestions based on real-time traffic and road conditions?
    - ➔ Sure, that's a nice feature.
  - How would you feel about shippers providing feedback on your route choices, especially if they have specific preferences or concerns?
    - ➔ Why would they want to give me route choices. They are not the drivers.

- Connectivity and Reliability:
  - Have you faced issues with connectivity or GPS accuracy while on the road?
    - ➔ Yes

  - How important is it for the tracking system to work seamlessly even in areas with poor connectivity?
    - ➔ I am okay without the GPS.

- Support and Assistance:
  - In case of discrepancies or issues with the live tracking, how would you prefer to communicate with the shipper or platform support?
    - ➔ Calling