

This FAQ is a summary of issues being found and solved using the forums either by Xingo staff and/or users.

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OS Related

Linux

Upload/Download Issues

Description: All of a sudden, upload/download files stop working.

Symptoms:

The following is found in Catalina.out:

```
- Exception:
AxisFault
faultCode: {http://schemas.xmlsoap.org/soap/envelope/}Server.userException
faultSubcode:
faultString: java.io.IOException: Permission denied
faultActor:
faultNode
faultDetail:
{http://xml.apache.org/axis/}stackTrace:java.io.IOException: Permission denied
at java.io.UnixFileSystem.createFileExclusively(Native Method)
at java.io.File.checkAndCreate(File.java:1704)
at java.io.File.createTempFile(File.java:1793)
at org.apache.axis.attachments.ManagedMemoryDataSource.flushToDisk(ManagedMemoryDataSource.java:386)
```

Solution:

There are three steps to fixing this problem on a Linux install:

1) Add the folder "attachments" to your ../tomcat/temp directory and set permissions for tomcat (which should, for example, be running as user "tomcat" not "root")

2) Edit the file ../WEB-INF/server-config.wsdd and set the property:

```
<parameter name="attachments.Directory" value="../attachments"/>
```

..to a full path...

```
<parameter name="attachments.Directory" value="/usr/local/tomcat/temp/attachments"/>
```

3) Next edit the file ../tomcat/conf/catalina.policy and add this to the bottom of that file:

```
// These permissions apply to all files in ${catalina.home}/ temp/- folder
grant codeBase "file:${catalina.home}/temp/attachments/-" {
permission java.security.AllPermission;
};
```

Restart Tomcat and it should all work now...

Original link: <http://www.bluecubs.com/viewtopic.php?t=913>

Windows

Non OS Related