



Video Cloud Essentials

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brightcove
VIDEO CLOUD



Course Outline

- Reviewing the Video Cloud Architecture
- Uploading Videos
- Managing Videos
- Publishing a Video
- Creating and Styling Players
- Creating a Playlist
- Publishing a Playlist
- Reviewing Video Analytics
- Reviewing Additional Resources



Course Objectives

- At the end of this training you should be able to:
 - Describe the Video Cloud architecture
 - Navigate inside Video Cloud Studio
 - Upload videos to Video Cloud
 - Edit video properties
 - Publish a video
 - Create and style a player
 - Create a playlist
 - Publish a playlist
 - Describe the types of analytics that are provided by Video Cloud
 - Describe the other learning resources that are available



Audience

- New Video Cloud users
- Publishers evaluating Video Cloud
- Note: Developer training is also available



Video Cloud Trial Accounts

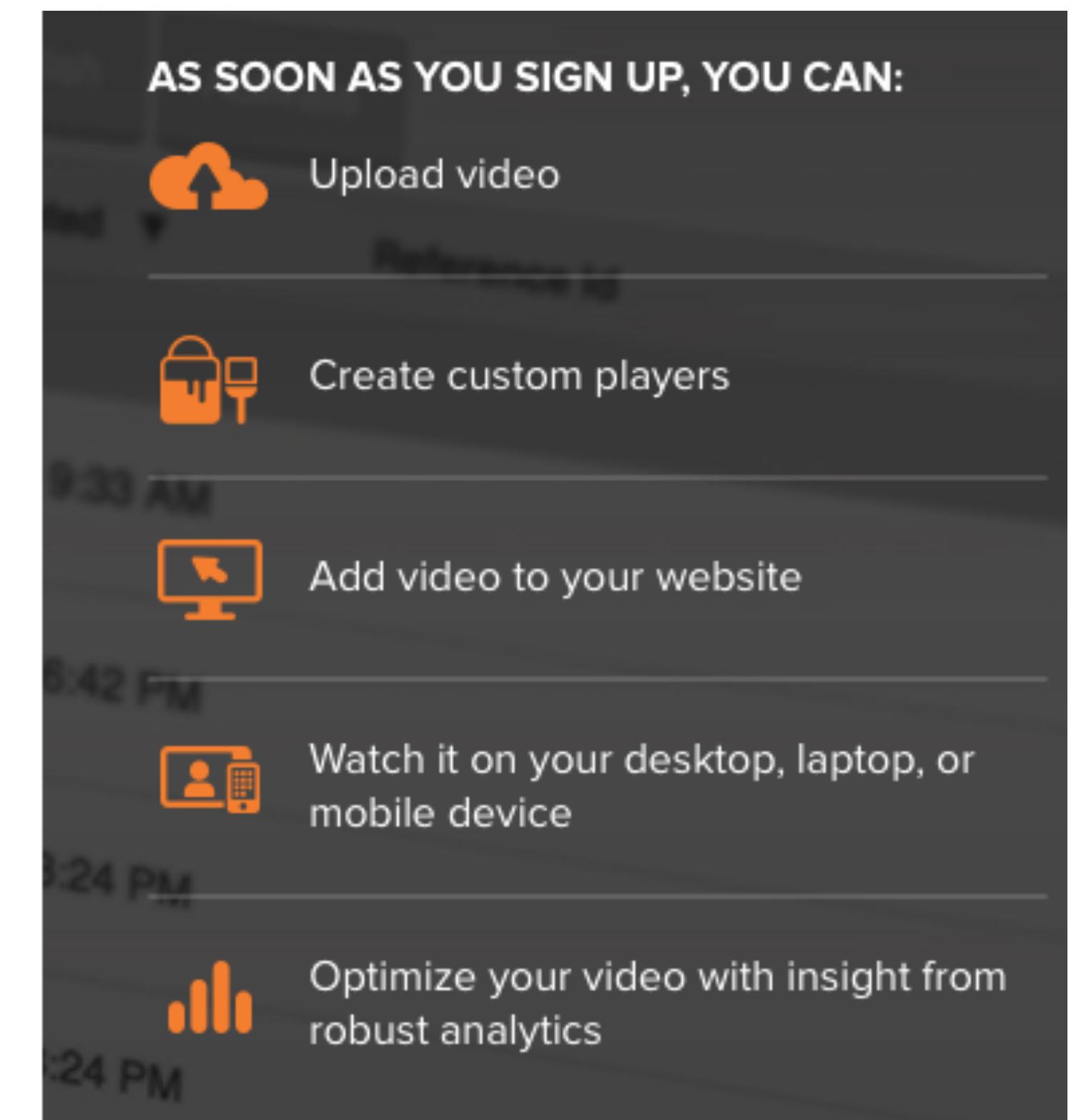
- You can sign up for a trial account:
 - <https://register.brightcove.com>

Start Your **Free 30-Day** Brightcove
Video Cloud Trial

No credit card required.

CONTINUE

We will use your email address to see if you are already registered with Brightcove.





Quick Start to Video Cloud

- Set of hands on steps you can work through on your own
- <http://support.brightcove.com/en/video-cloud/docs/quick-start-video-cloud>

The screenshot shows the 'Quick Start to Video Cloud' page. On the left, there is a vertical navigation menu titled 'NEW STUDIO' with the following items:

- Getting Started (highlighted in orange)
- Adding Videos
- Managing Videos
- Creating & Customizing Players
- Publishing Videos
- Live Streaming
- Using Reports & Analytics
- Audience Engagement
- Integration
- Administering Accounts & Users
- Mobile SDKs
- General Information

The main content area has a title 'Quick Start to Video Cloud' and a table showing product information:

PRODUCT	VERSION	EDITION
VIDEO CLOUD	New Studio	Express I, Express II, Express III, Professional, Enterprise

The text in the main content area reads:

The objective of this Quick Start is to give you a short, simple guide to follow to help get you started using Video Cloud. This Quick Start will give you a set of hands on steps you can work through on your own to discover some of the features of Video Cloud.

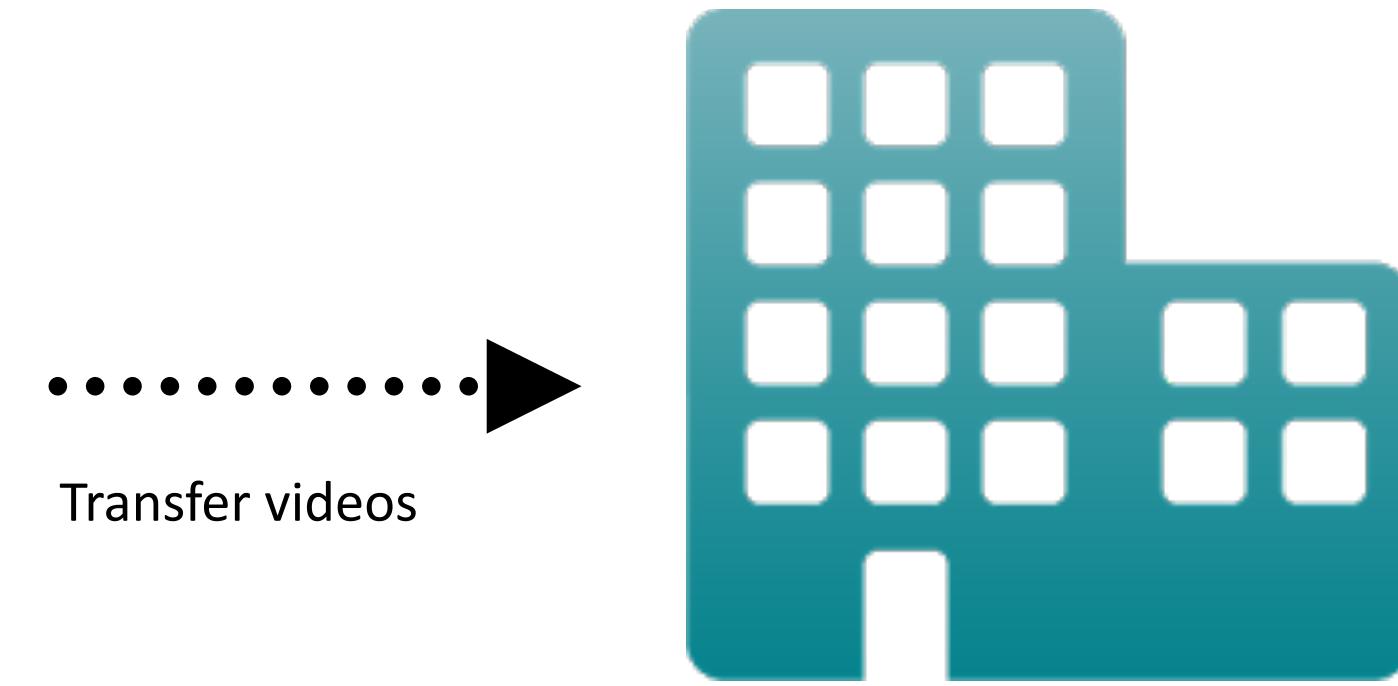
After completing this Quick Start you should be able to:

- Describe the Video Cloud architecture
- Navigate inside Video Cloud Studio
- Upload videos to Video Cloud
- Edit video properties
- Publish a video
- Create and style a player
- Create a playlist
- Publish a playlist
- Understand the types of analytics that are provided by Video Cloud



Reviewing the Video Cloud Architecture

The Video Cloud Platform Architecture

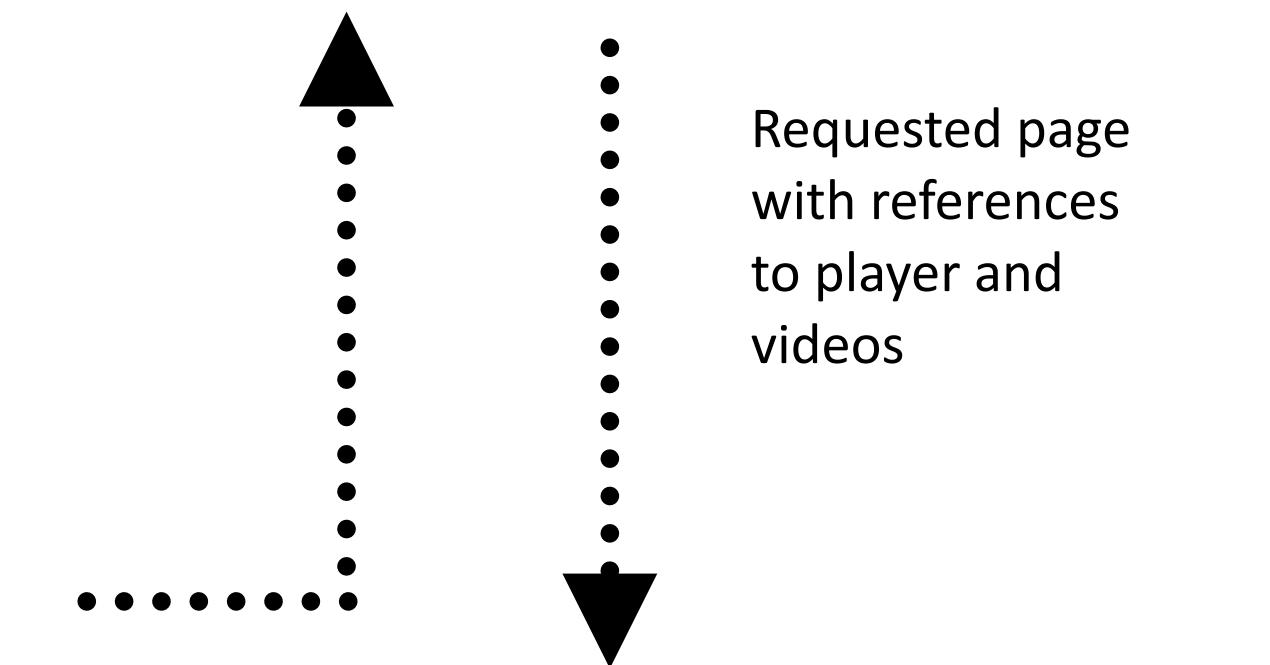


Transfer videos

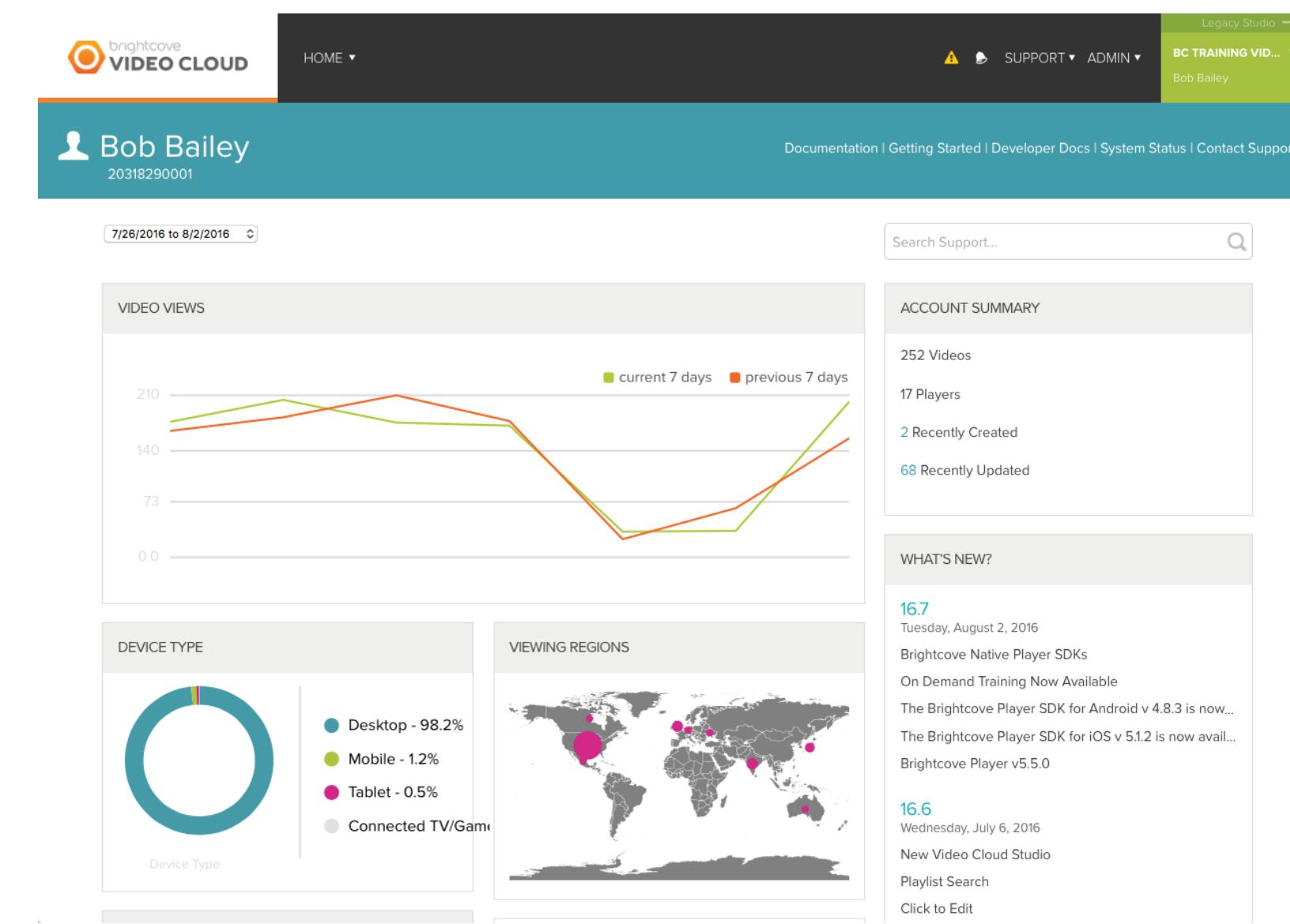


Publishing code
(Publisher, Player
Video IDs, Player
Dimensions)

Your Web Server



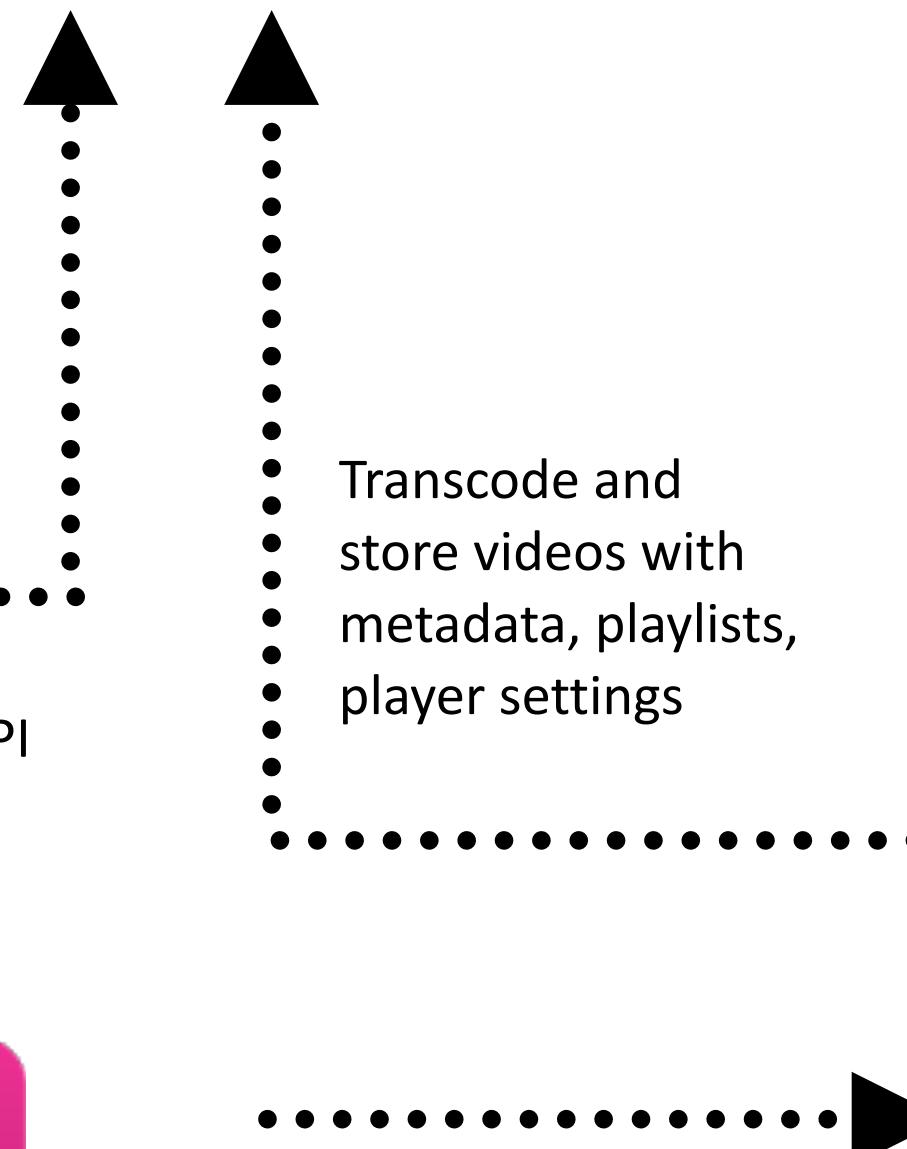
Requested page
with references
to player and
videos



Video Cloud Studio



Desktop, Tablet, Mobile Device



Upload video,
add settings, create
players

Content Delivery Network (CDN)



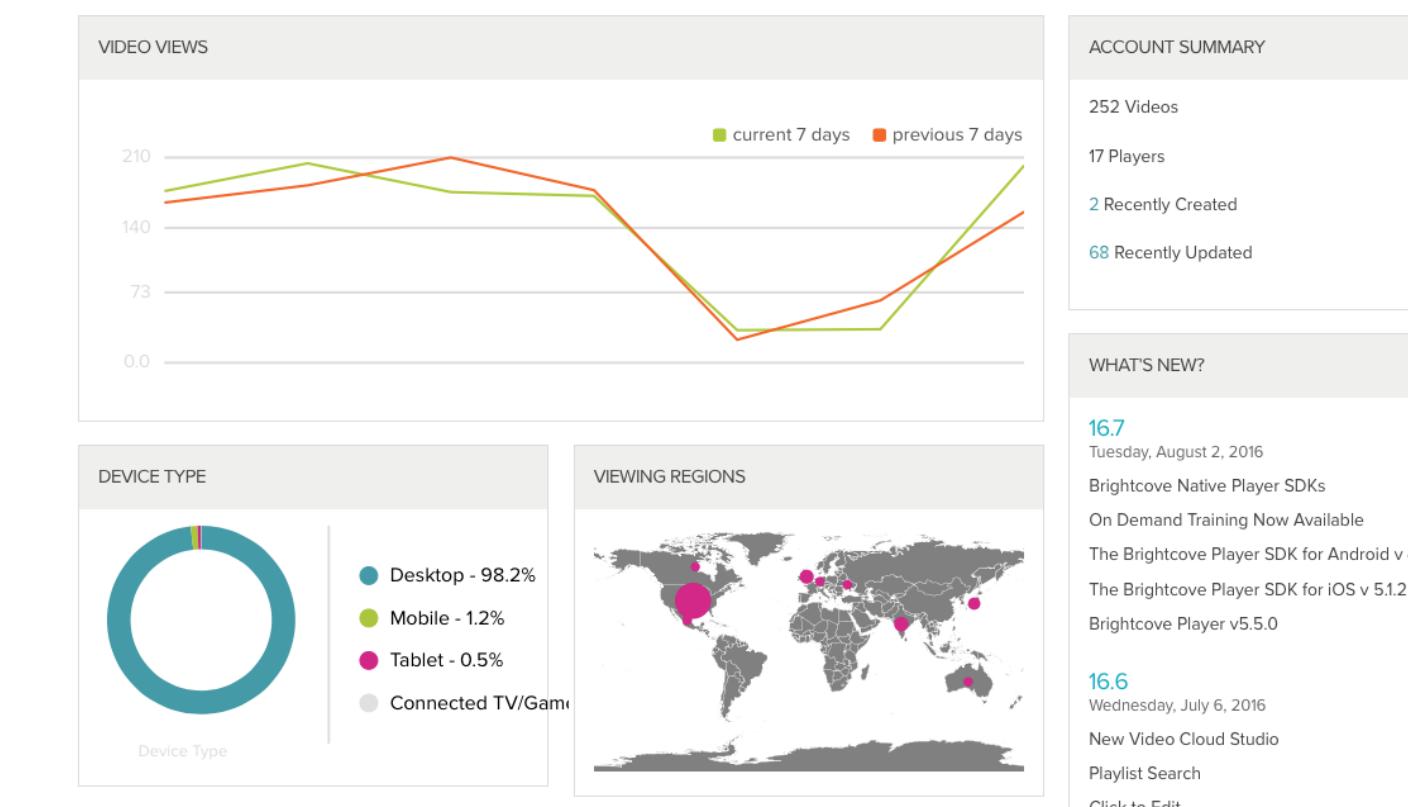
HOME



20318290001

Documentation | Getting Started | Developer Docs | System Status | Contact Support

7/26/2016 to 8/2/2016 Search Support...



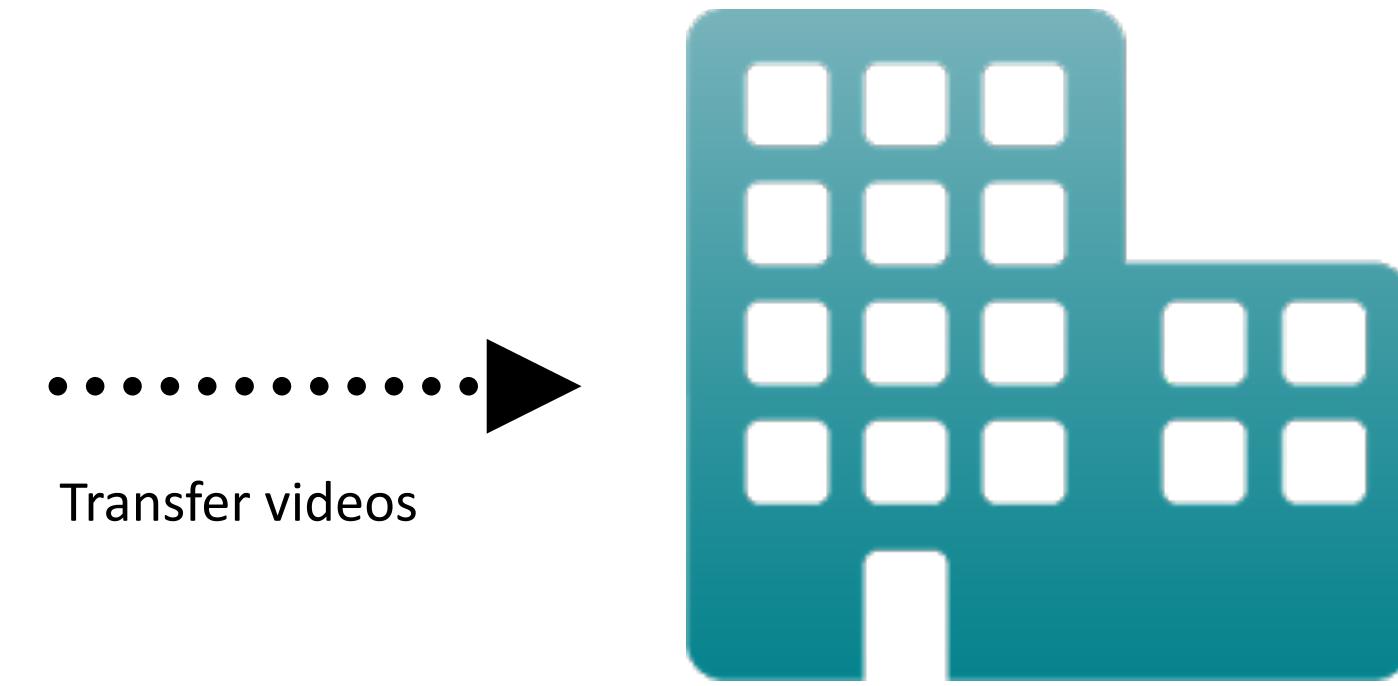
Viewer



Publishing code
(Publisher, Player
Video IDs, Player
Dimensions)

Brightcove Inc.

The Video Cloud Platform Architecture

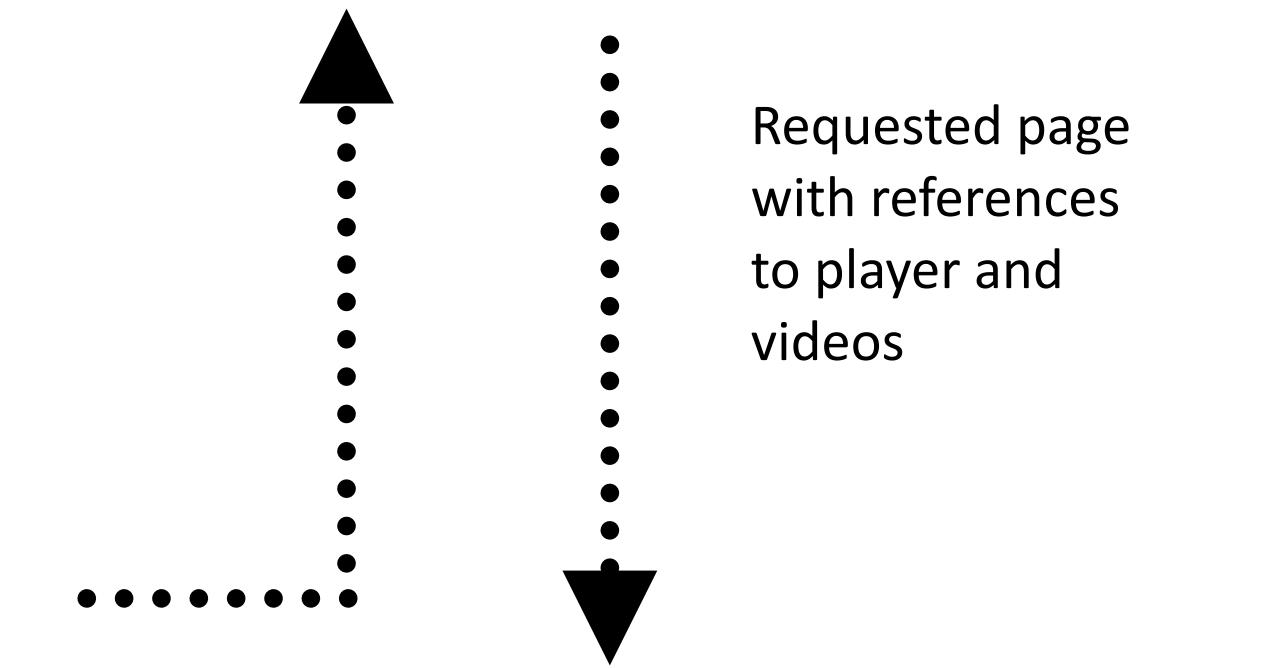


Transfer videos



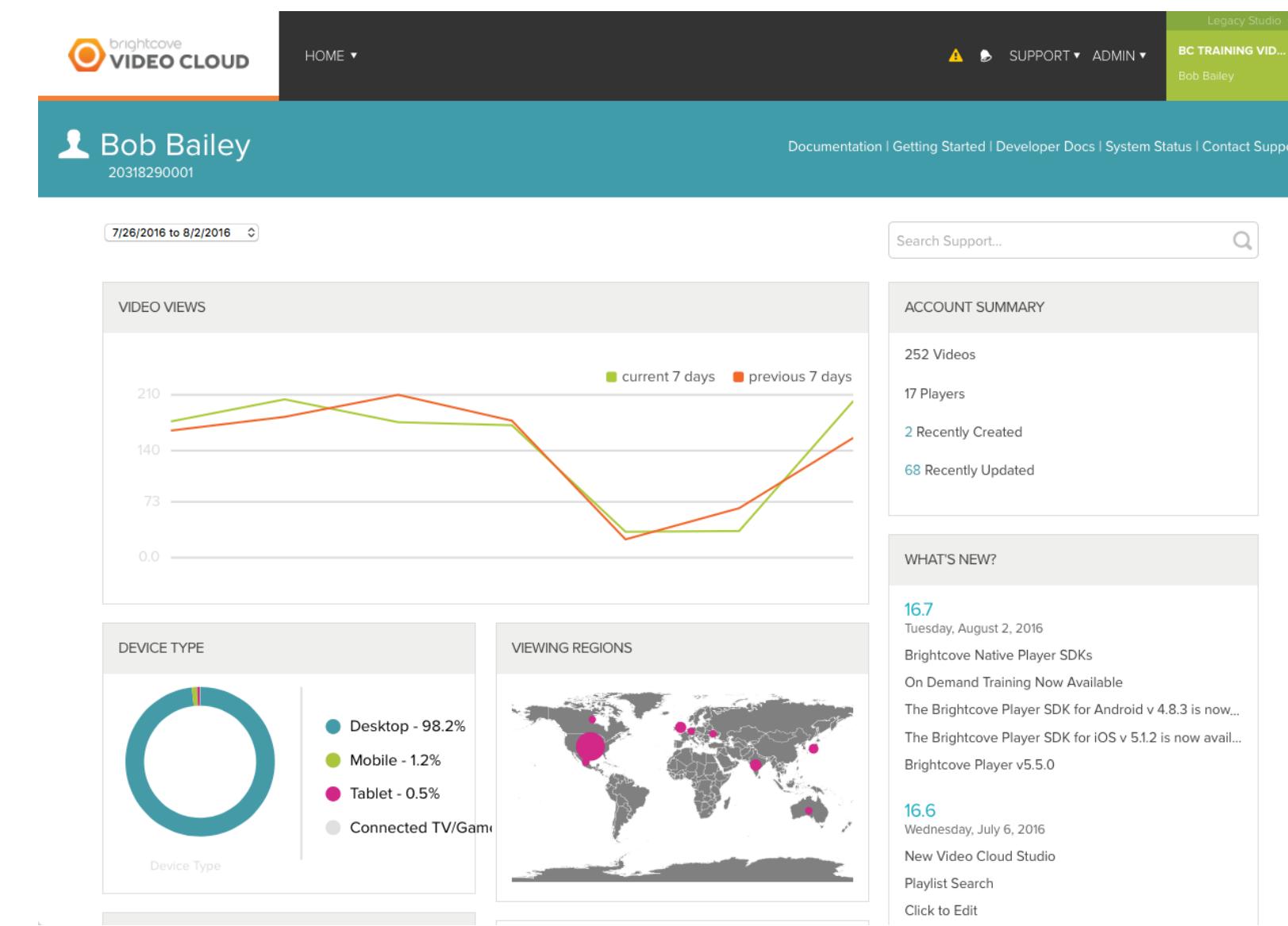
Publishing code
(Publisher, Player
Video IDs, Player
Dimensions)

Your Web Server



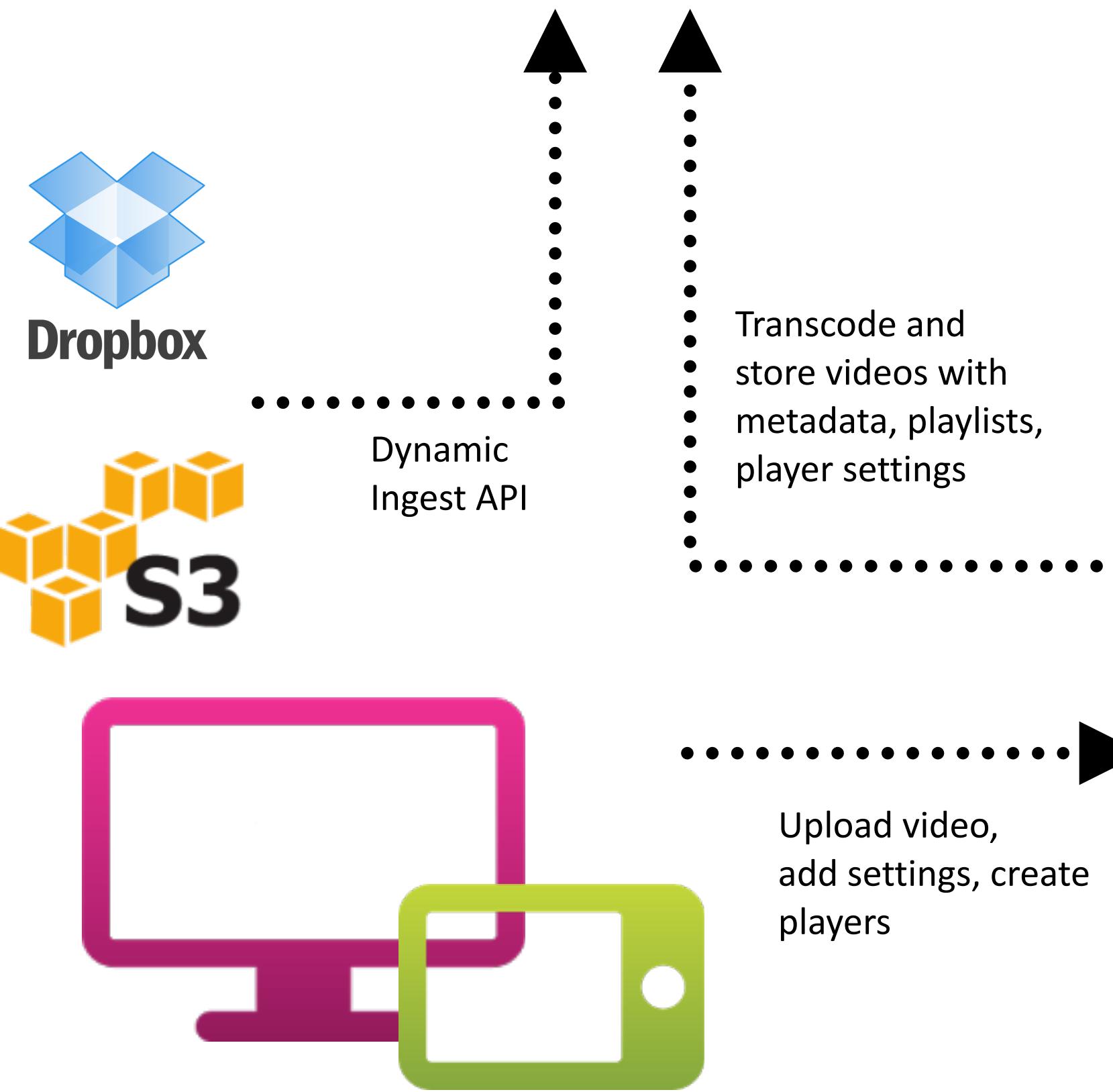
Requested page
with references
to player and
videos

Content Delivery Network (CDN)



Video Cloud Studio

Desktop, Tablet, Mobile Device



Dynamic
Ingest API

Transcode and
store videos with
metadata, playlists,
player settings

Upload video,
add settings, create
players

Transfer videos

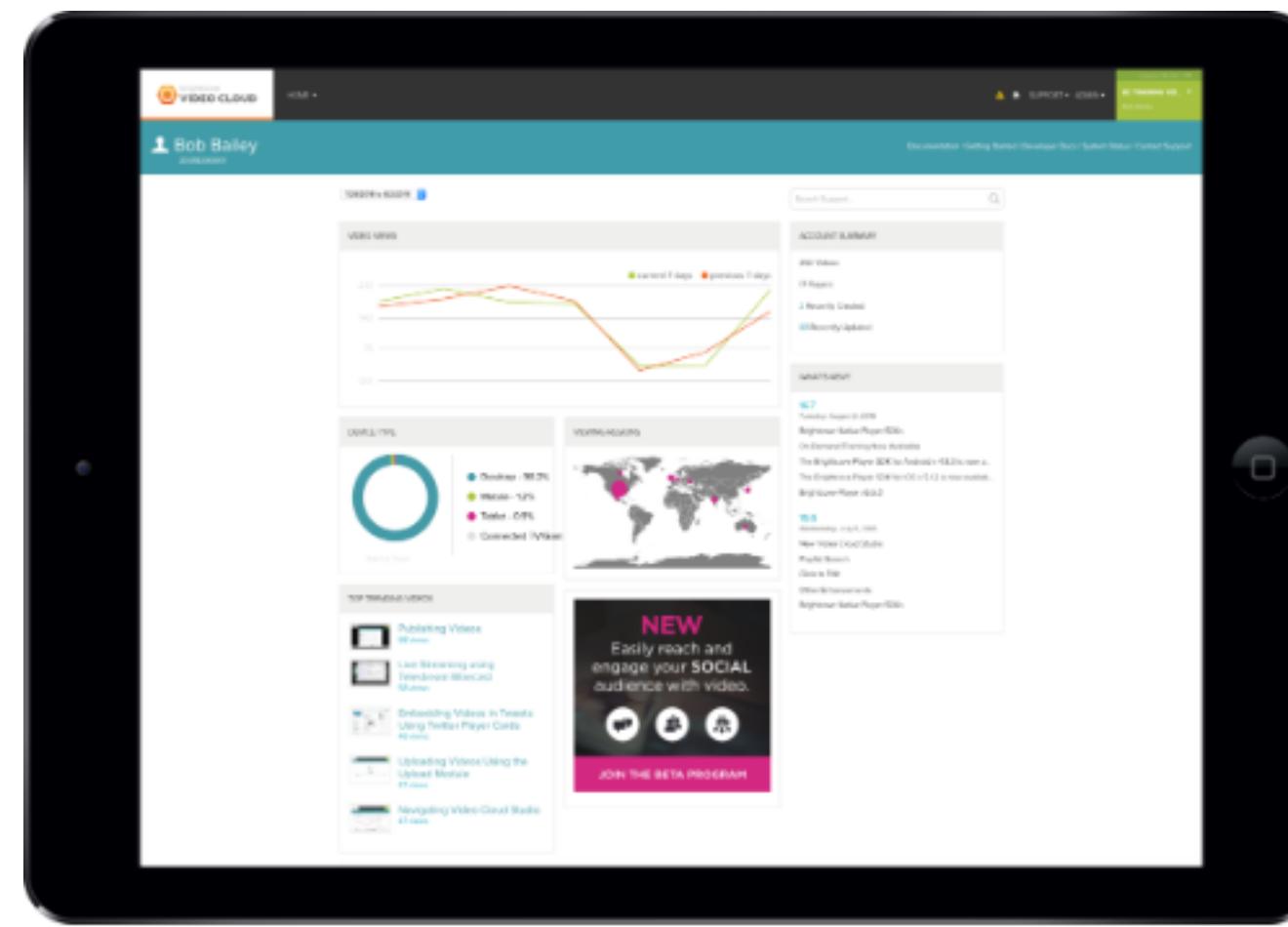
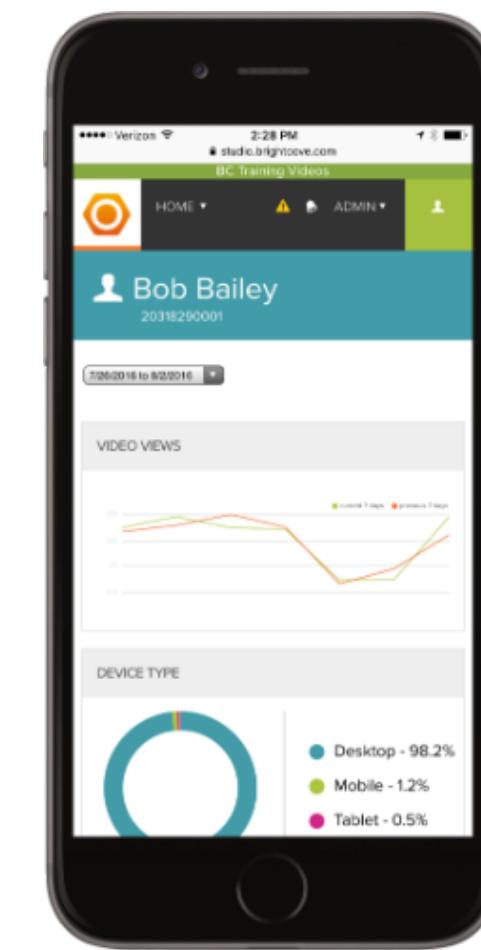
Viewer

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Video Cloud Studio



- Simple, non-technical user interface for uploading, managing, and publishing video content
- Completely written in HTML5
- Upload, manage and track your video wherever, whenever and on whatever device
- Role-based permissions to enable or disable access to modules



Navigating Video Cloud Studio



- Organized into modules
- The modules you have access to are based upon your user permissions and Video Cloud subscription

The screenshot shows the Brightcove Video Cloud Studio interface. At the top left is the Brightcove Video Cloud logo. To its right is a dark navigation bar with the word "MEDIA" and a dropdown arrow. Further right are "SUPPORT" and "ADMIN" dropdown menus. On the far right is a green "BC TRAINING VID..." dropdown menu containing the name "Bob Bailey". A red arrow points from the text "Account Selector" to the "BC TRAINING VID..." menu. The main content area below the navigation bar contains several module cards:

- BC Training Videos** (Account ID 20318290001)
- Home**: Your account at a glance
- Upload**: Add and process videos
- Media**: Manage video content
- Analytics**: Measure video performance
- Players**: Create and manage players
- Live**: Broadcast your live events
- Gallery**: Create beautiful, engaging video sites and experiences
- Social**: Distribute videos to social media
- Audience**: Track viewer activity with your marketing automation platform
- Legacy Publishing Module**
- Legacy Advertising Module**

Navigating Video Cloud Studio



- Home - Video Cloud dashboard
- Upload - Upload videos
- Media - Manage and publish videos
- Analytics - Review video analytics
- Players - Create and style players
- Live - Broadcast live events
- Gallery - Create custom video portals
- Social - Publish videos to social media accounts
- Audience - Integrate with Oracle Eloqua, Marketo, Salesforce & HubSpot

Brightcove Player

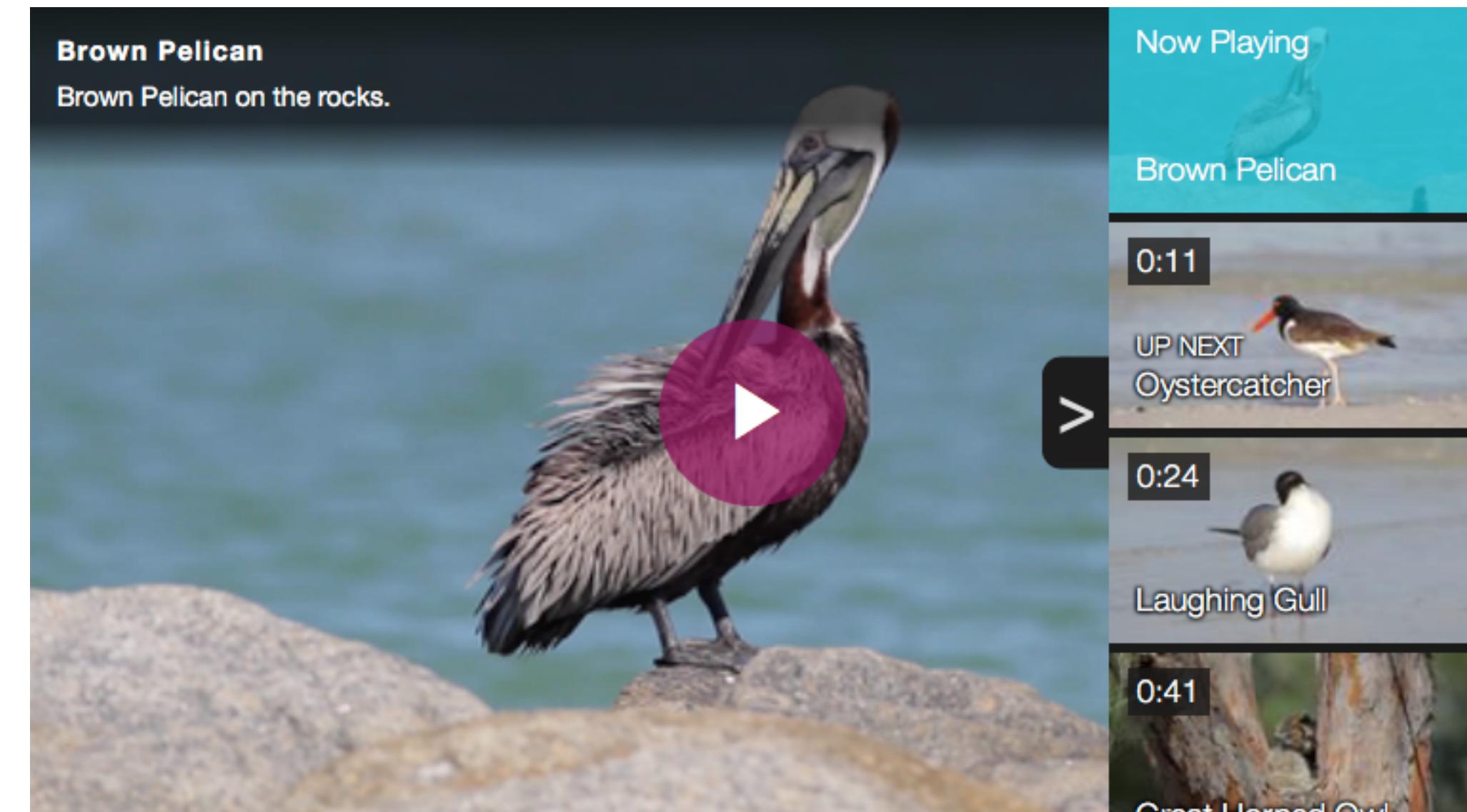
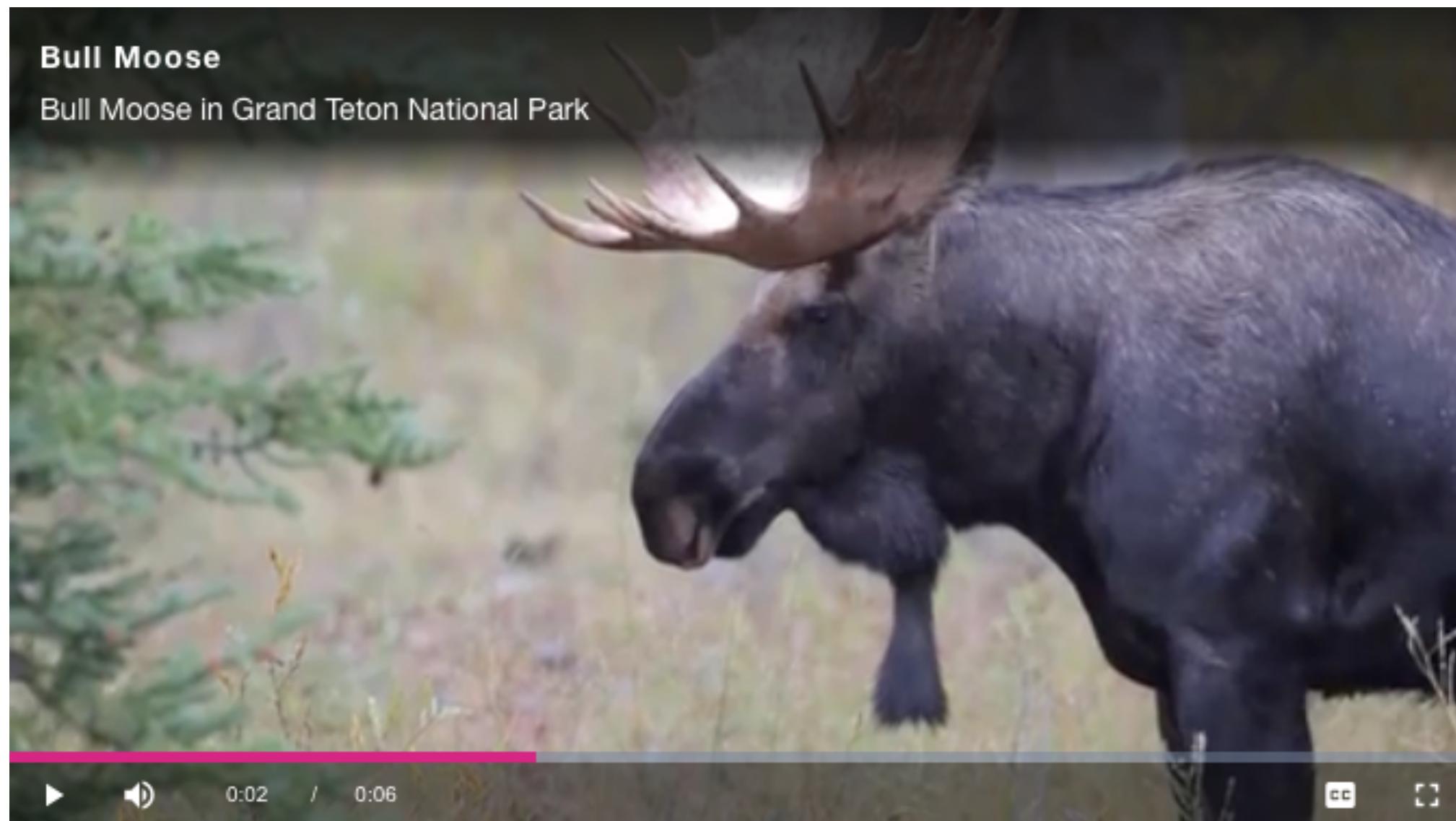


- All videos are viewed inside of a player
- Brightcove Player is based on the open source, Video.js player
- The UI is written entirely in HTML5 and relies on Flash only on older browsers
- Customized using standard web technologies (CSS and JavaScript)
- Created using **Players** module in Studio



Player Variations

- Single video player
- Playlist player



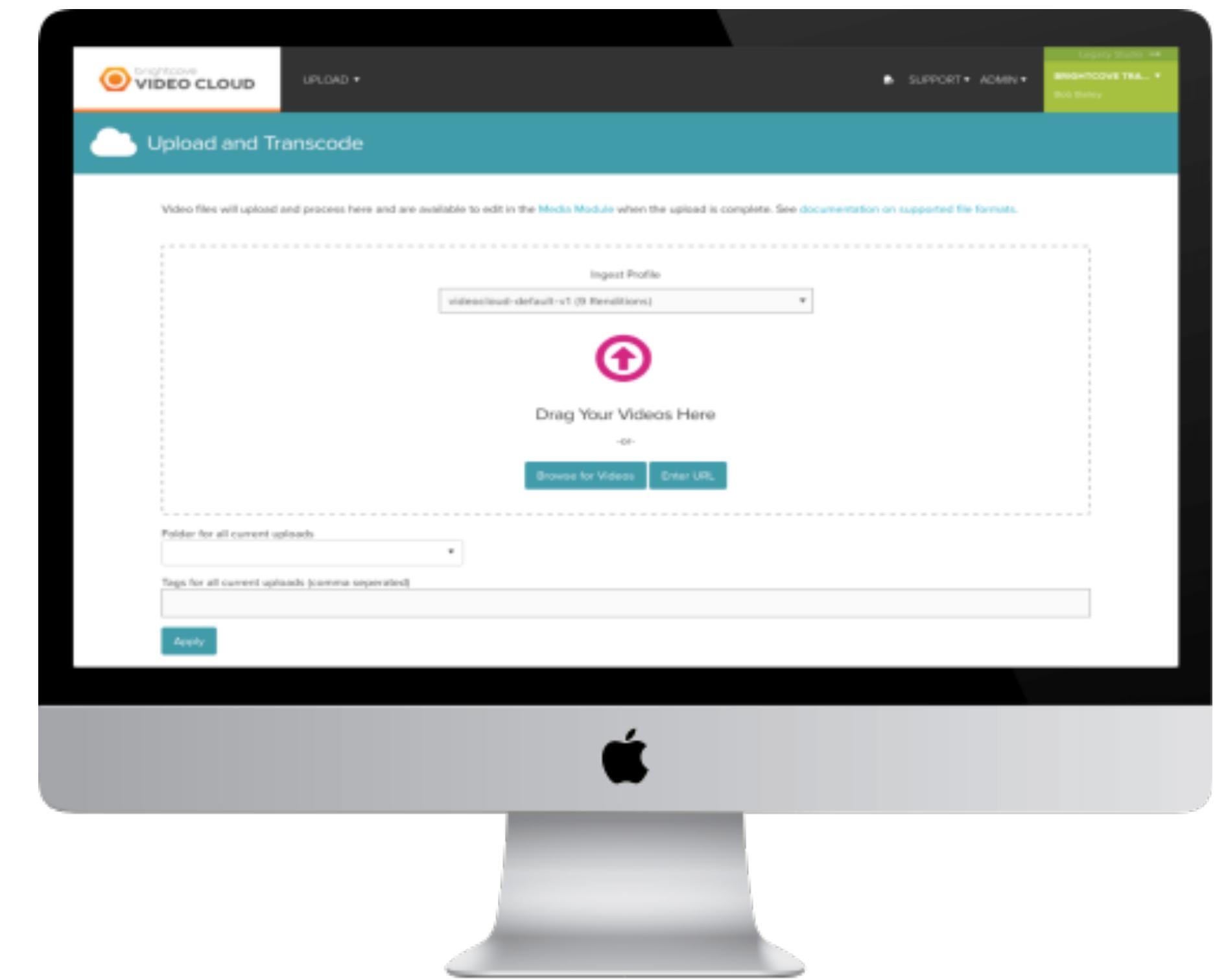
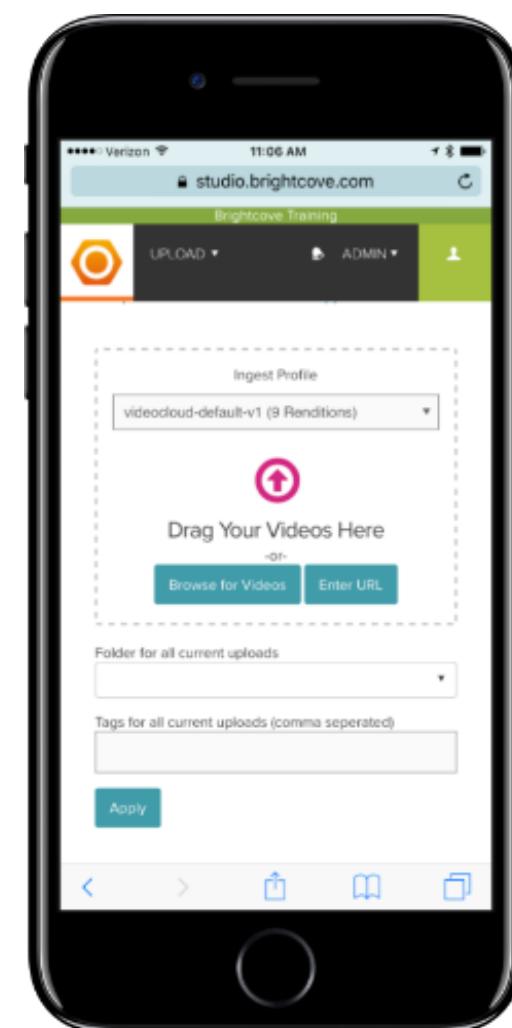


Uploading Videos

Uploading Videos



- Upload videos using the Upload module
- Source files can be:
 - On local machine
 - Located at an addressable URL:
 - Dropbox
 - Amazon S3



Ingest Profile



- Contains the transcode settings that will be used when the video is transcoded
- See the [Standard Ingest Profiles](#) document for specifics on the profiles
- Profiles can be added and edited using the Admin UI

Ingest Profile

A screenshot of the Brightcove Admin UI. A dropdown menu titled "Ingest Profile" is open, listing several profile names with their respective renditions. The profiles listed are: screencast-1280 (3 Renditions), smart-player-transition (9 Renditions), single-bitrate-high (2 Renditions), videocloud-default-v1 (9 Renditions) (which is highlighted with a blue selection bar and has a cursor arrow pointing to its right), single-bitrate-standard (2 Renditions), high-resolution (11 Renditions), Training Custom Profile (8 Renditions), and videocloud-default-v1 Does NOT Keep Master (9 Renditions). Below the dropdown menu, there is a large white area with a dark grey border containing the text "Drag Your Videos Here".

- ✓ screencast-1280 (3 Renditions)
- smart-player-transition (9 Renditions)
- single-bitrate-high (2 Renditions)
- videocloud-default-v1 (9 Renditions)** 
- single-bitrate-standard (2 Renditions)
- high-resolution (11 Renditions)
- Training Custom Profile (8 Renditions)
- videocloud-default-v1 Does NOT Keep Master (9 Renditions)

Drag Your Videos Here

-or-

Browse for Videos

Enter URL

Uploading Videos



- Three ways to select videos for upload:
 - Drag and drop
 - Browse for videos
 - Specify a remote URL

Video files will upload and process here and are available to edit in the [Media Module](#) when the upload is complete. See [documentation on supported file formats](#).

Ingest Profile

screencast-1080p (4 Renditions) ▾

 Drag Your Videos Here

-or-

[Browse for Videos](#) [Enter URL](#)

Folder for all current uploads

Tags for all current uploads (comma separated)

[Apply](#)

Uploading Videos

- Upload module displays upload progress
- Click **Edit** to edit basic video properties

DOLPHINS.MP4

4334874708001 Uploaded. Creating renditions...

ELEPHANT.MP4

Uploading... 69%, 0:01 remaining

TIGER.MP4

Waiting...

[Dismiss](#) [Edit](#)

[Cancel Upload](#) [Edit](#)

[Dismiss](#) [Edit](#)

BROWN PELICAN

Uploading... 79%, 0:02 remaining

Source File Name
Brown Pelican.mpg

Ingest Profile
videocloud-default-v1 (9 Renditions)

Status
 Active
 Inactive

Required information is missing, video cannot be activated

Video Title*
Brown Pelican

Short Description (250 characters max)

Tags
comma-separated

Reference ID (must be unique)

Video Projection
 Standard
 360 Degree

Move To Folder

Subject*

[Cancel](#) [Save](#)



Hands-on Task: Uploading Videos to Video Cloud

<http://support.brightcove.com/en/video-cloud/docs/quick-start-uploading-videos>



Managing Videos

Managing Videos



- Media module used to manage videos in an account:

- Edit video properties

- Organize using folders

- Add videos to playlists

- Activate / Deactivate videos

- Delete videos

- Publish videos and playlists

Name	Status	Ref ID	Created	Updated
Heading to the starting gate	✓	5255340899001	12/20/2016 9:14 AM	12/20/2016 9:15 AM
Brown Pelican - Clip	✓	5240544548001	12/08/2016 3:24 PM	12/08/2016 3:25 PM
Moose Grazing	✗	5229882365001	12/01/2016 1:53 PM	12/01/2016 1:54 PM
Brown Pelican	✗	5229882364001	12/01/2016 1:53 PM	12/01/2016 1:54 PM
Brown Pelicans on the Rocks	✓	4817252701001	03/25/2016 9:20 AM	11/29/2016 2:43 PM
Snowy Egret - Clip	✓	5219668209001	11/21/2016 4:57 PM	11/29/2016 2:15 PM
Bull Moose - Clip	✓	5219664690001	11/21/2016 4:57 PM	11/21/2016 4:59 PM
Snowy Egret	✓	4874680360001	05/02/2016 1:42 PM	11/02/2016 3:22 PM
Bull Moose	✓	5193830191001	11/02/2016 9:47 AM	11/02/2016 1:57 PM
Zebra	✓	3925699480001	12/05/2014 10:32 AM	11/01/2016 4:34 PM
Bird Collection	✓	5161410659001	10/07/2016 4:07 PM	10/12/2016 3:21 PM

Editing Video Properties

- Click on video name to open video properties
- Preview player will update to reflect property changes

The screenshot shows the Brightcove Video Cloud interface. At the top, the navigation bar includes the Brightcove logo, a 'MEDIA' dropdown, 'SUPPORT ▾ ADMIN ▾', and a user profile for 'Bob Bailey'. Below the navigation is a video thumbnail of a puffer fish in an aquarium. To the left of the thumbnail is a preview player with a play button and a timeline from 00:00:00 to 00:00:20. The main content area is divided into several sections:

- VIDEO INFORMATION:** Includes fields for Name (Stingray and Puffer Fish), ID (5067320508001), Short Description, Tags (sealife, florida), Reference ID, Video Projection Standard, Related Link URL, Related Link Text, Long Description, Advertising, Ad Supported, Ad Keys, Folder, Manual Playlists, Favorites, and Sharing.
- IMAGES:** A section for posters and thumbnails, featuring a large poster image of the puffer fish and a smaller thumbnail image.
- CUSTOM FIELDS:** Fields for Producer, Subject (Fish), and Year.
- AVAILABILITY:** Scheduling (Always Available), Geo Filtering (Unrestricted).
- TEXT TRACKS:** A note stating 'There are no text tracks associated with this video.'

Editing Video Properties

- Properties organized into sections:
 - Video Information
 - Images
 - Video Files
 - Custom Fields
 - Availability
 - Text Tracks
- Locate section and click Edit

VIDEO INFORMATION

Edit

Name
Brown Pelican

ID
4328155341001

Short Description
Brown Pelican on the rocks.

Tags
florida, pelicans, birds

Reference ID
--

Video Projection
Standard

Related Link URL
--

Related Link Text
--

Long Description
--

Advertising
Ad Supported

Ad Keys
--

Folder
[Sea Life](#)

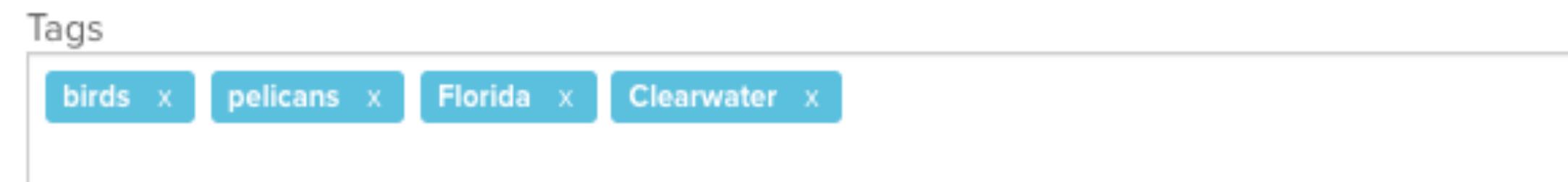
Manual Playlists
[Big Playlist](#)

Sharing
This video has been shared to another account.



Video Tags

- Tags are a set of keywords that can be assigned to a video or set of videos
- Multiple tags can be added to a video
- Tags facilitate searching through your media library
- Used when creating Smart playlists (covered later)





Hands-on Task: Editing Video Properties

<http://support.brightcove.com/en/video-cloud/docs/quick-start-setting-video-properties>



Publishing a Video

Publishing a Video

- Select the video
- Click Publish > Web
- Select Player to use
- Select publishing code

Note: The **Brightcove Default Player** is created automatically in all accounts.

Publishing Brown Pelicans on the Rocks X

Select Player

Brightcove Default Player

This is an instance of the Brightcove Default Player. You can modify this or choose to create your own.



Preview in browser
http://players.brightcove.net/1486906377/default_default/index.html?videoid=4215373348001

Copy Code

Copy the appropriate code below and paste it into your web page or app.

Standard **Advanced**

Using the standard (iframe) embed code is recommended for most cases.
[Help](#)

Change Player Size

Sizing Responsive Fixed

Aspect Ratio

<iframe>

Cancel Done



Types of Publishing Code

- **iframe (Standard tab)**
 - Recommended for most cases
 - Places the player inside an <iframe> tag
- **In-Page (Advanced tab)**
 - Allows the player to exist in the the HTML page directly, not in an iframe
 - Easier for developers to access the player and associated properties and events
- **URL**
 - Provides a URL to the published player
 - Useful for quickly viewing the player in a browser



Hands-on Task: Publishing a Video

<http://support.brightcove.com/en/video-cloud/docs/quick-start-publishing-video>



Creating and Styling Players

Creating and Styling Players



- Players are created and styled in the Players module

The screenshot shows the Brightcove Video Cloud interface for managing players. At the top, there's a navigation bar with the Brightcove logo, a 'PLAYERS' dropdown, and links for 'SUPPORT' and 'ADMIN'. A user 'Bob Bailey' is logged in. Below the header is a teal navigation bar with a play button icon, the word 'Players', a search bar, and three buttons: 'Delete', 'Duplicate', and 'New Player'.

The main area is a table listing players:

Name	Updated	Status
Overlay Player Bkw5dF8d	7/27/2016 3:46 PM	●
Custom Audience Player ByKWakEI	7/1/2016 9:16 AM	✓
Audience Player - 2016-07-01 HJVui1EU	7/1/2016 9:09 AM	✓
test r1aAdLtS	6/23/2016 8:40 AM	✓
Test Player Bk3Tvs6N	6/14/2016 12:01 PM	●
360 Player S1XoJEsz	5/19/2016 10:04 AM	✓
Bob Ad Player Ad Keys rJPTHwiW	5/3/2016 2:10 PM	✓

To the right of the table, a detailed view for the 'Overlay Player' is shown:

- Overlay Player** (highlighted in blue)
- Created 7/27/2016 3:16 PM
- Player Preview** button
- Embed Code & URL** dropdown menu
- Player ID: Bkw5dF8d
- Name: Overlay Player
- Description: --
- Status: Active
- Published State: You have unpublished changes



Creating a Player

- Click **New Player**
- Name the player
- Click **Save**

New Player X

Name

Short Description

Cancel Save

Player Properties

- Organized into sections:
 - Player Information
 - Styling
 - Social Sharing
 - Endscreen
 - Advertising
 - Settings
 - Plugins
 - Availability

The screenshot shows the Brightcove Video Cloud Player Properties interface. At the top, there's a navigation bar with the Brightcove logo, 'PLAYERS', 'SUPPORT', 'ADMIN', and user information ('Bob Bailey'). Below the navigation is a preview window showing a video thumbnail with the title 'Sample Cloud Video' and a play button.

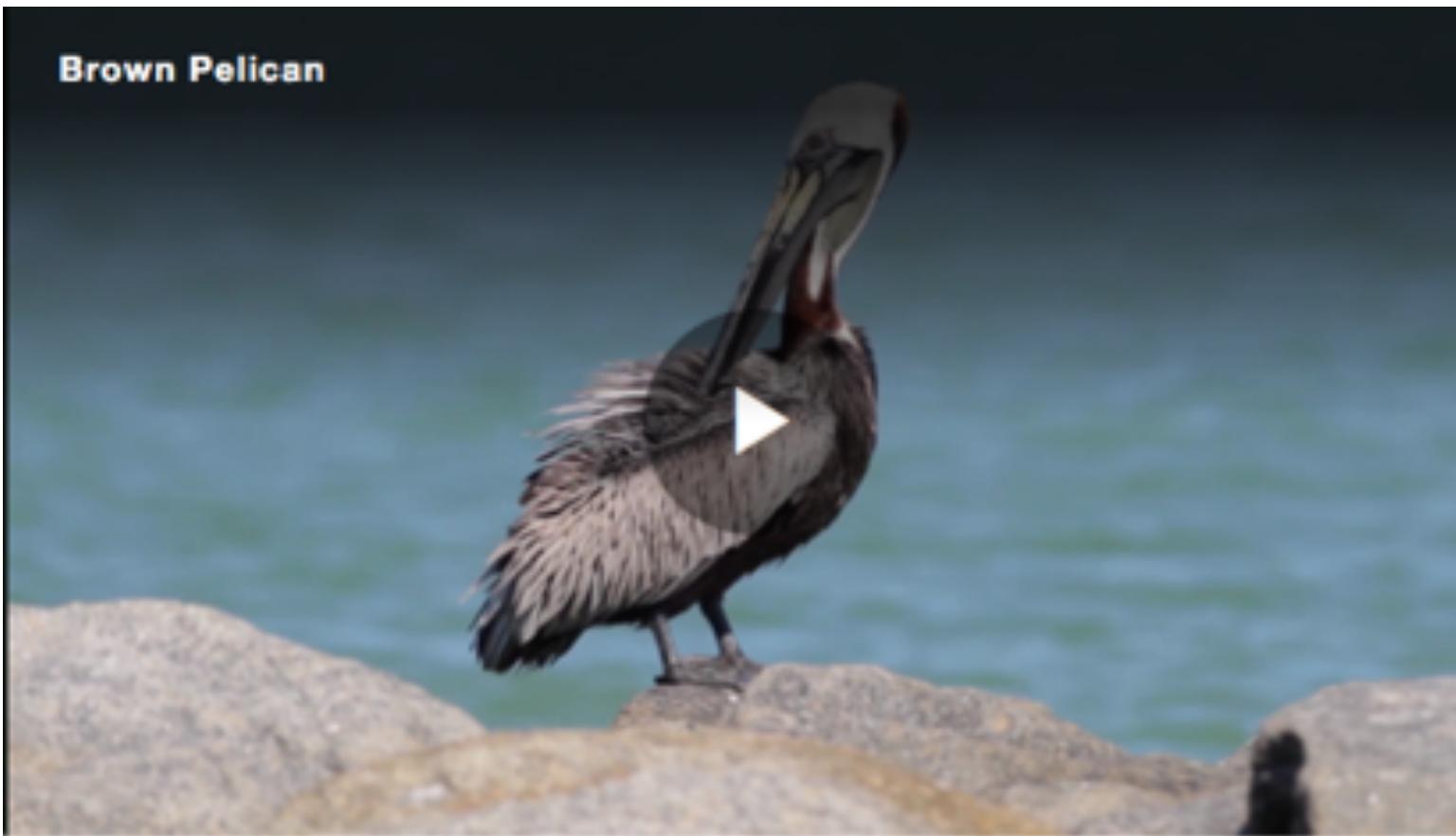
The main area is organized into several sections:

- PLAYER INFORMATION**: Shows details like Last Modified (12/13/2016 11:58 AM), Player ID (H1MUwjp7x), Published Player Version (5.13.4), Name (Sample Player), and Short Description (***).
- SETTINGS**: Allows setting player functionality and playback behavior. Options include Update Mode (Automatic), Player Version (5.13.4), Activate Player (Yes), Preload Video Before User Initiated Playback (Yes), Auto-Start Video on Player Load (No), Allow Fullscreen (Yes), Display Playlist (Disabled), Sizing (Fixed), Aspect Ratio (16x9), and Player Dimensions (Width, Height) (640 x 360 px).
- STYLING**: Configures the player's visual appearance. It includes a Skin (Luna), Enable Title and Description Dock (Enabled), and settings for Icons, Progress Bar, and Background. It also includes a Logo Overlay section with a 'None' option.
- SOCIAL SHARING**: Allows enabling sharing features. The 'Allow Sharing' option is set to 'No'.
- ENDSCREEN**: Configures the endscreen settings. The 'Endscreen' option is set to 'Disabled'.
- ADVERTISING**: Configures advertising settings. The 'Enable IMA Ads' option is set to 'No'.
- PLUGINS**: Manages external plugins. It lists 'JavaScript' (0 configured), 'CSS' (0 configured), and 'Name, Options (JSON)' (0 configured).
- AVAILABILITY**: Configures geo filtering. The 'Geo Filtering' option is set to 'Unrestricted'.

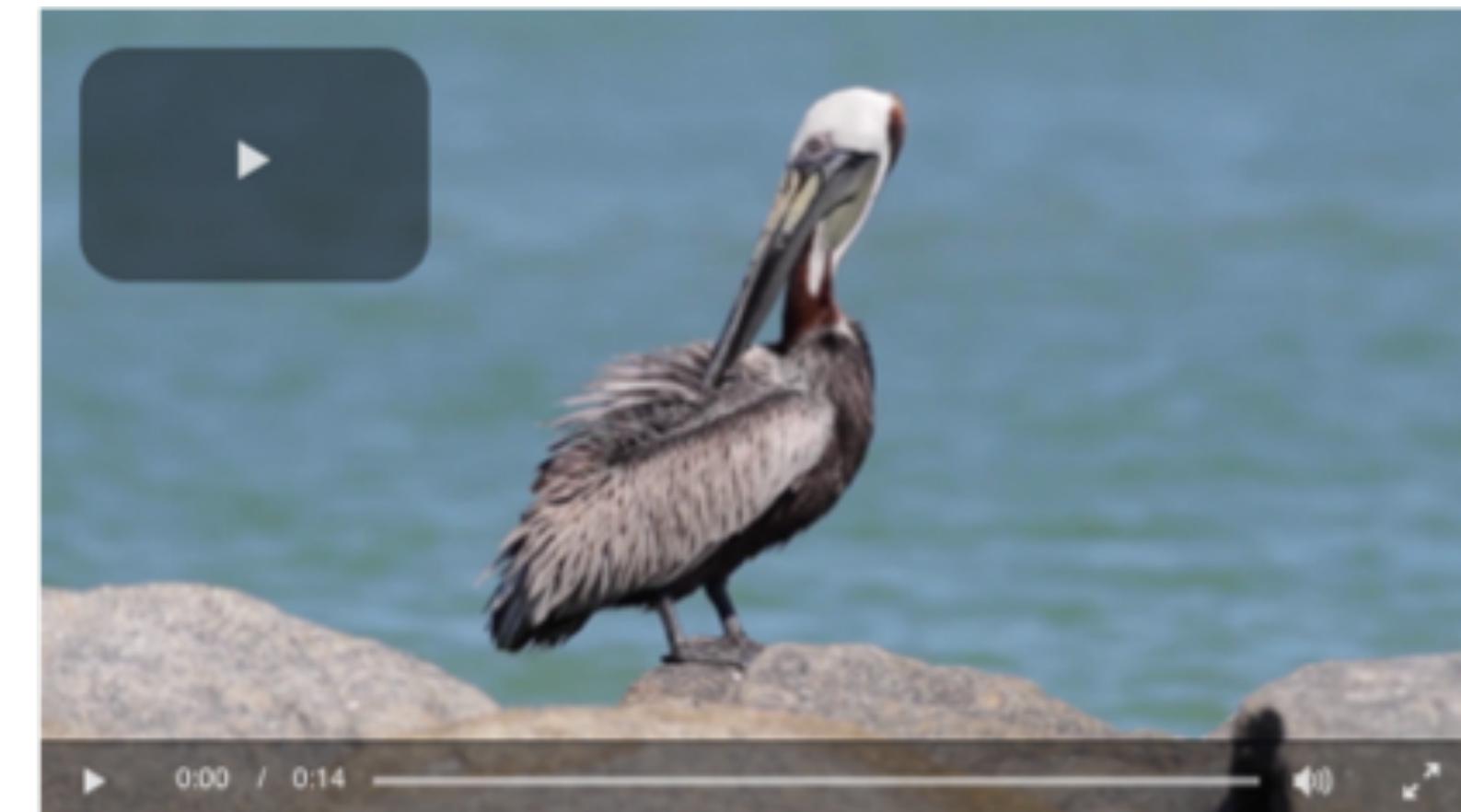


Styling a Player

- Click player name
- Locate **Styling** section and click **Edit**
- Select a **Skin**



Luna Skin

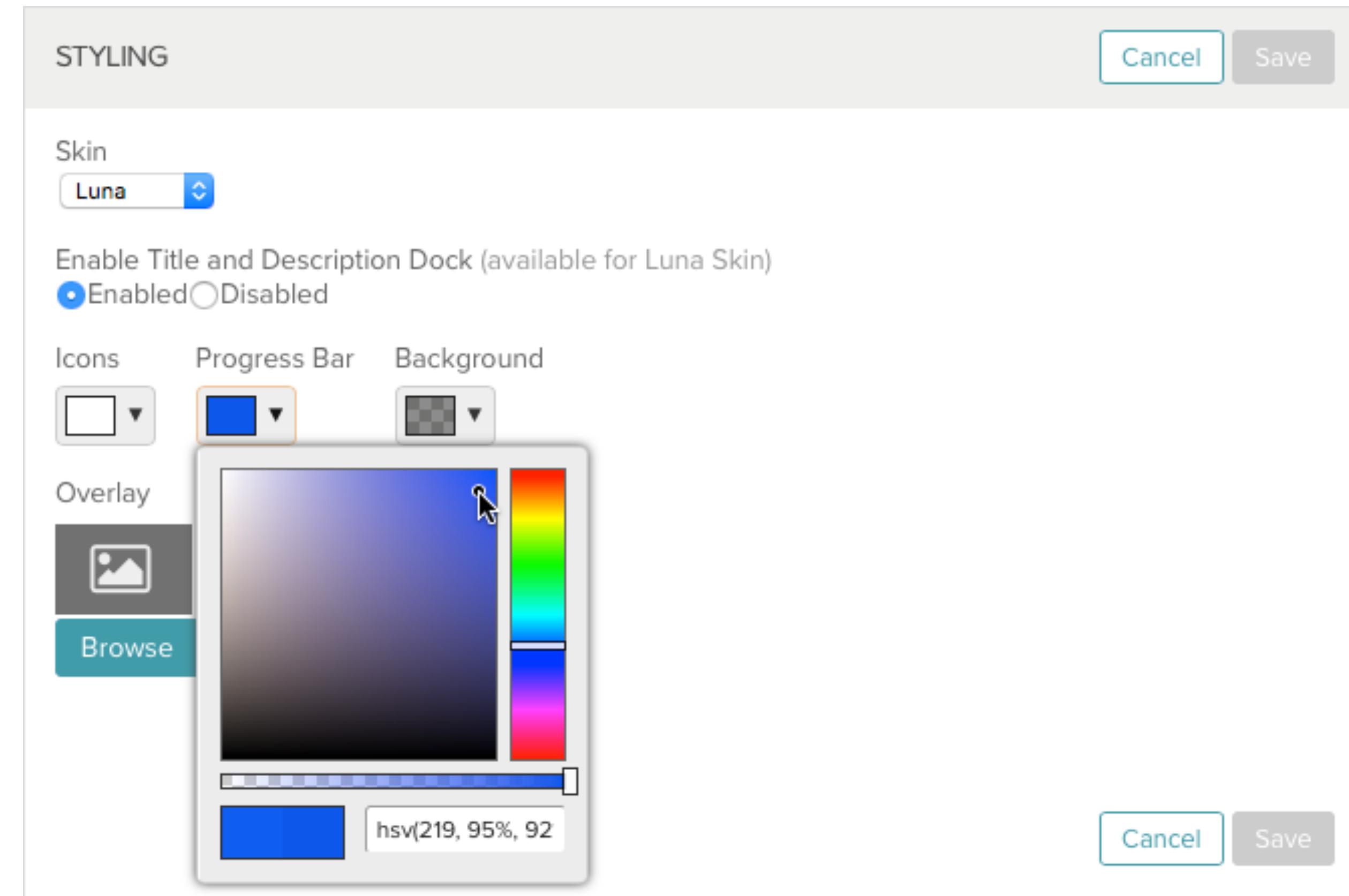


Graphite Skin



Styling a Player

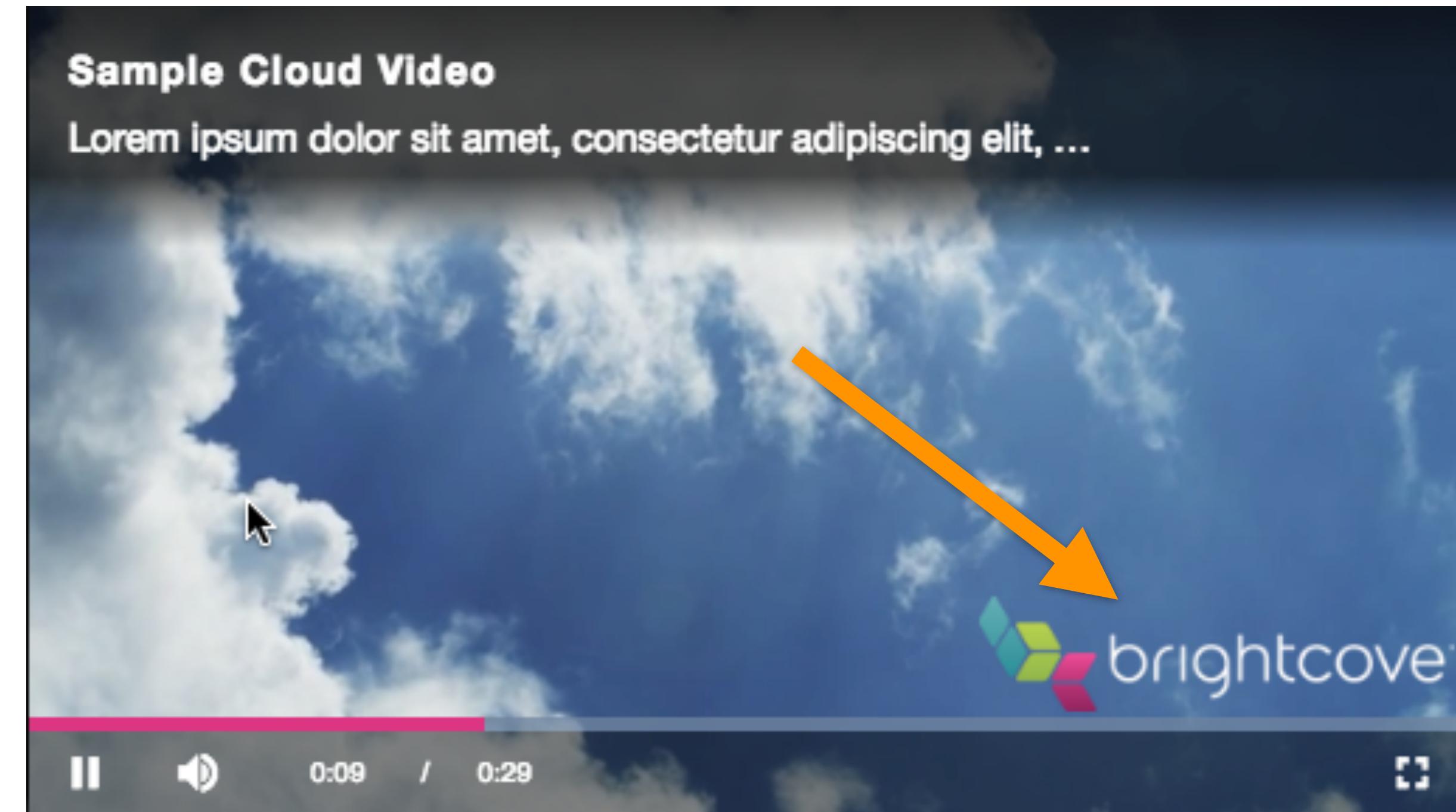
- Select player colors
- Click color thumbnail and select a color





Styling a Player

- Select a player overlay image
- Player changes **must** be published before they become available in the published player





Types of Players

- **Preview Player**

- Used to preview changes before publishing
- Once the changes are acceptable, the player can be published
- Displays a Brightcove logo overlay indicating that it should not be used in production

- **Published Player**

- The player that will appear on your web pages
- Contains all of the changes that have been made to the player settings and then published

The screenshot shows the Brightcove Player Management interface. At the top, there's a navigation bar with 'SUPPORT ▾ ADMIN ▾' and user information 'Legacy Studio → BRIGHTCOVE TRA... ▾ Bob Bailey'. Below the navigation is a search bar labeled 'Search Players...' with a magnifying glass icon. A dropdown menu 'Sort By Date Modified' is visible. The main area displays a list of players. One player, 'Endscreen Player', is highlighted. Its details are shown on the right: 'Status' (green checkmark), 'Created 4/7/2015 1:43 PM', 'Player Preview' button, 'Embed Code & URL' button, and a context menu with options 'Preview Player' and 'Published Player'. The 'Published Player' option is selected, indicated by a dark background and white text. The 'Name' field contains 'Endscreen Player' and the 'Description' field is empty.



Hands-on Task: Creating and styling a player

<http://support.brightcove.com/en/video-cloud/docs/quick-start-creating-and-styling-player>

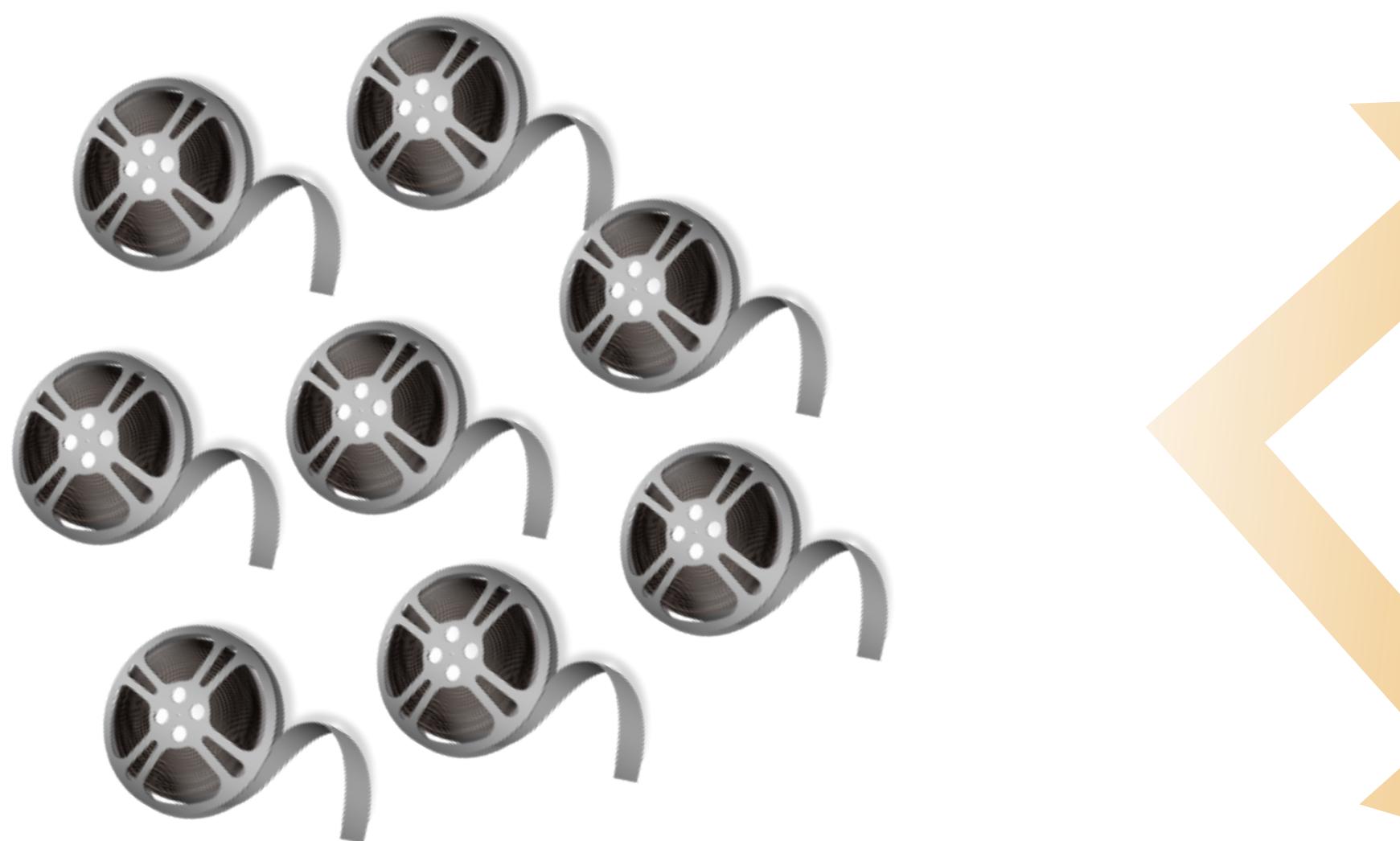


Creating a Playlist

Creating a Playlist



- A playlist is a collection of videos that are grouped together in a particular order for playback in a Brightcove player



- Manual Playlist - List of videos is manually created
- Smart Playlist - List of videos created automatically based upon video tags

Creating a Playlist

- Created in the Media module
- Click **Create Playlist**
- Configure playlist properties

Playlist Settings: Create Playlist

X

Playlist type

Manual: Add videos manually
 Smart: Add videos automatically based on tags

Reference ID

Playlist Name

Birds

Description

Show Playlist in Sidebar

Smart Playlist Settings

Tags

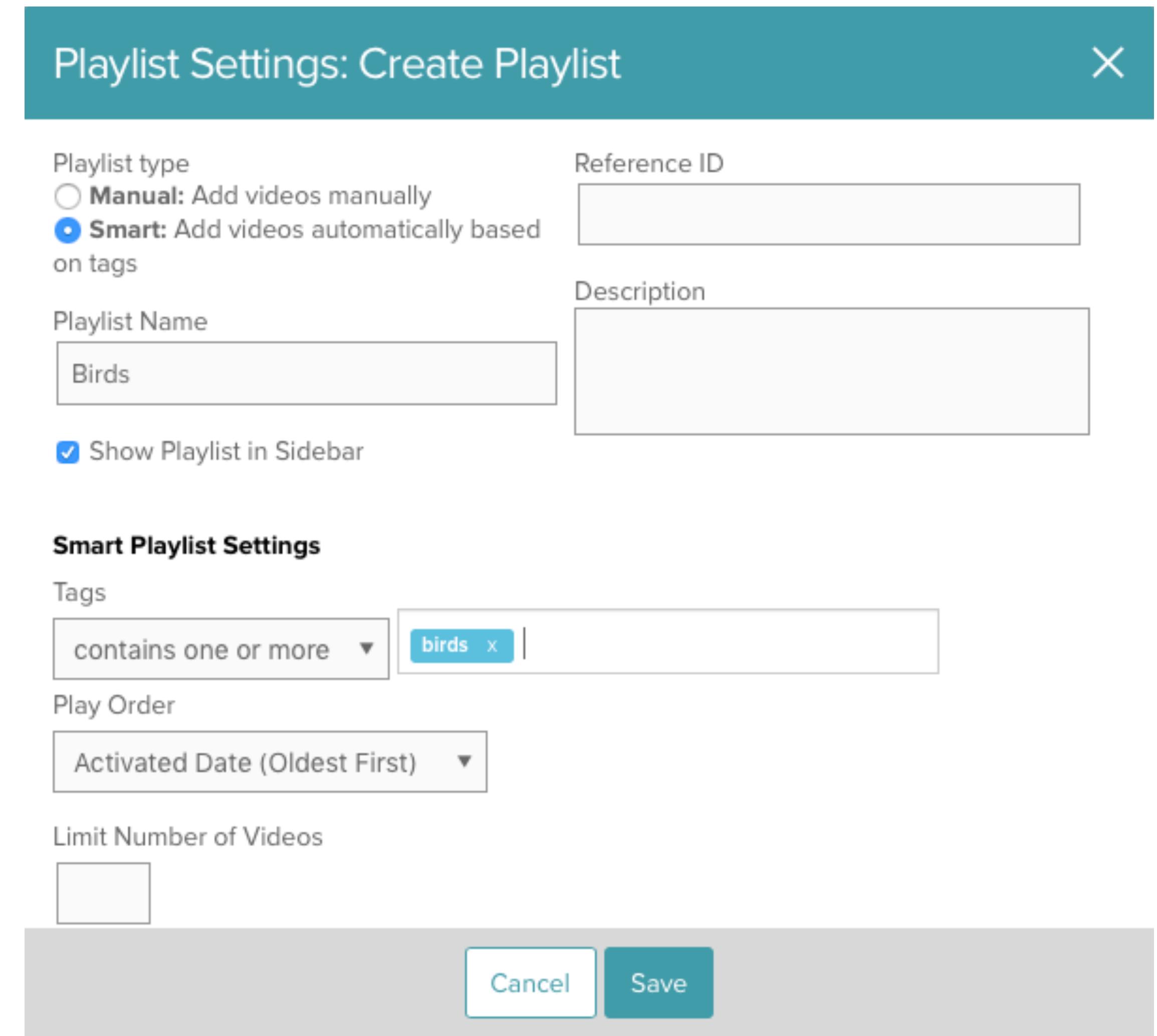
contains one or more ▾ birds x |

Play Order

Activated Date (Oldest First) ▾

Limit Number of Videos

Cancel Save





Hands-on Task: Creating playlists

<http://support.brightcove.com/en/video-cloud/docs/quick-start-creating-playlist>

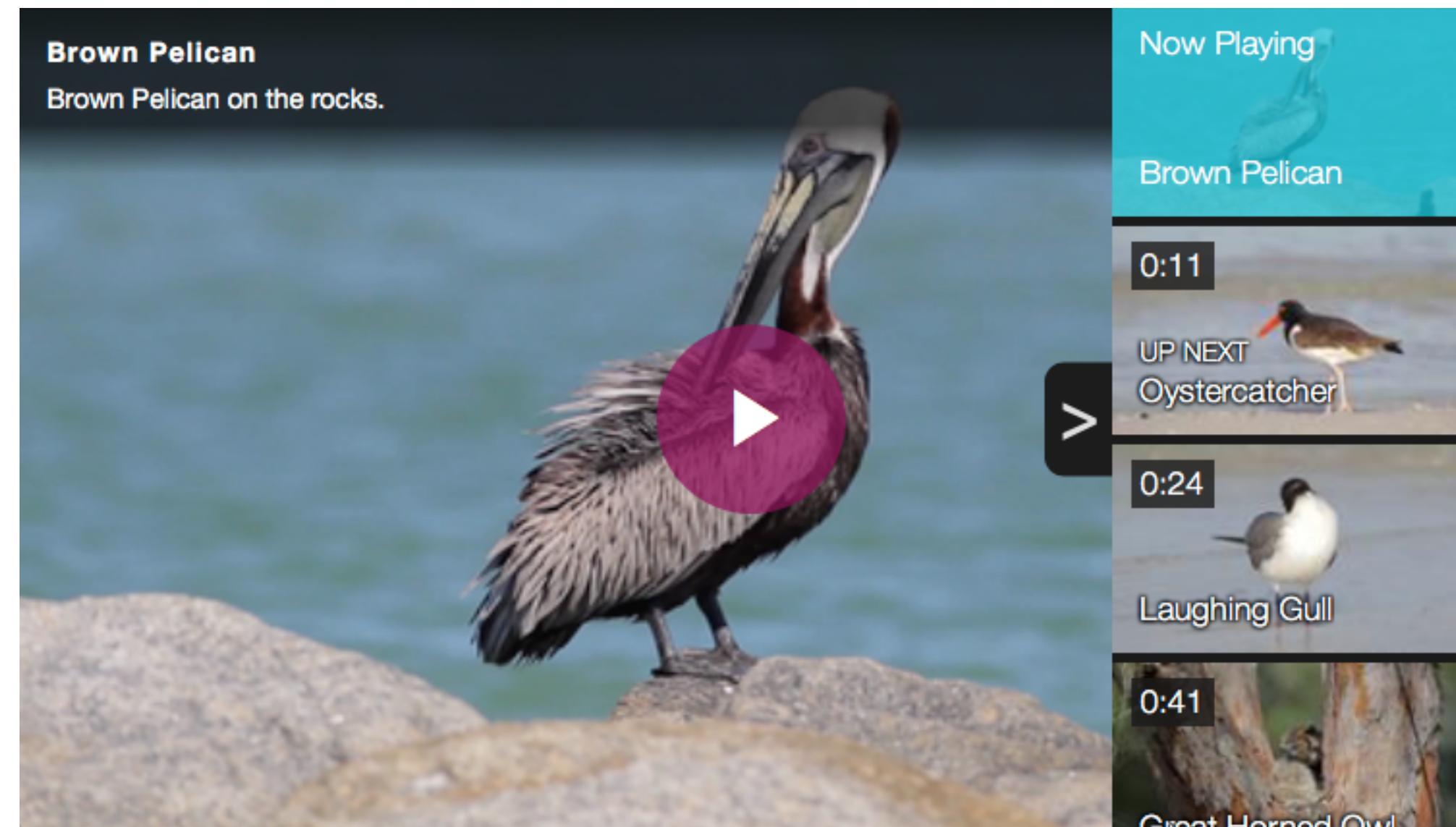


Publishing a Playlist

Publishing a Playlist



- Steps to publish a playlist are the same as publishing a video
- However....
- There are player settings that can be configured for a playlist



Player Playlist Settings



- In Players module, open player properties
- Choose to:
 - Display playlist
 - Advance to next video
 - Playlist Version

Remember to Publish the player after making changes

SETTINGS Edit

Set the player functionality and playback behavior.

Update Mode
Automatic

Player Version
5.13.4

Activate Player
Yes

Preload Video Before User Initiated Playback
Yes

Auto-Start Video on Player Load
No

Allow Fullscreen
Yes

Display Playlist
Enabled

Auto Advance to Next Video
Yes

Play On Select
Yes

Playlist UI Version
V2 (Default)

Sizing
Responsive

Aspect Ratio
16x9

Player Dimensions (Width, Height)
1280 × 720 px



Hands-on Task: Publishing a playlist

<http://support.brightcove.com/en/video-cloud/docs/quick-start-publishing-playlist>

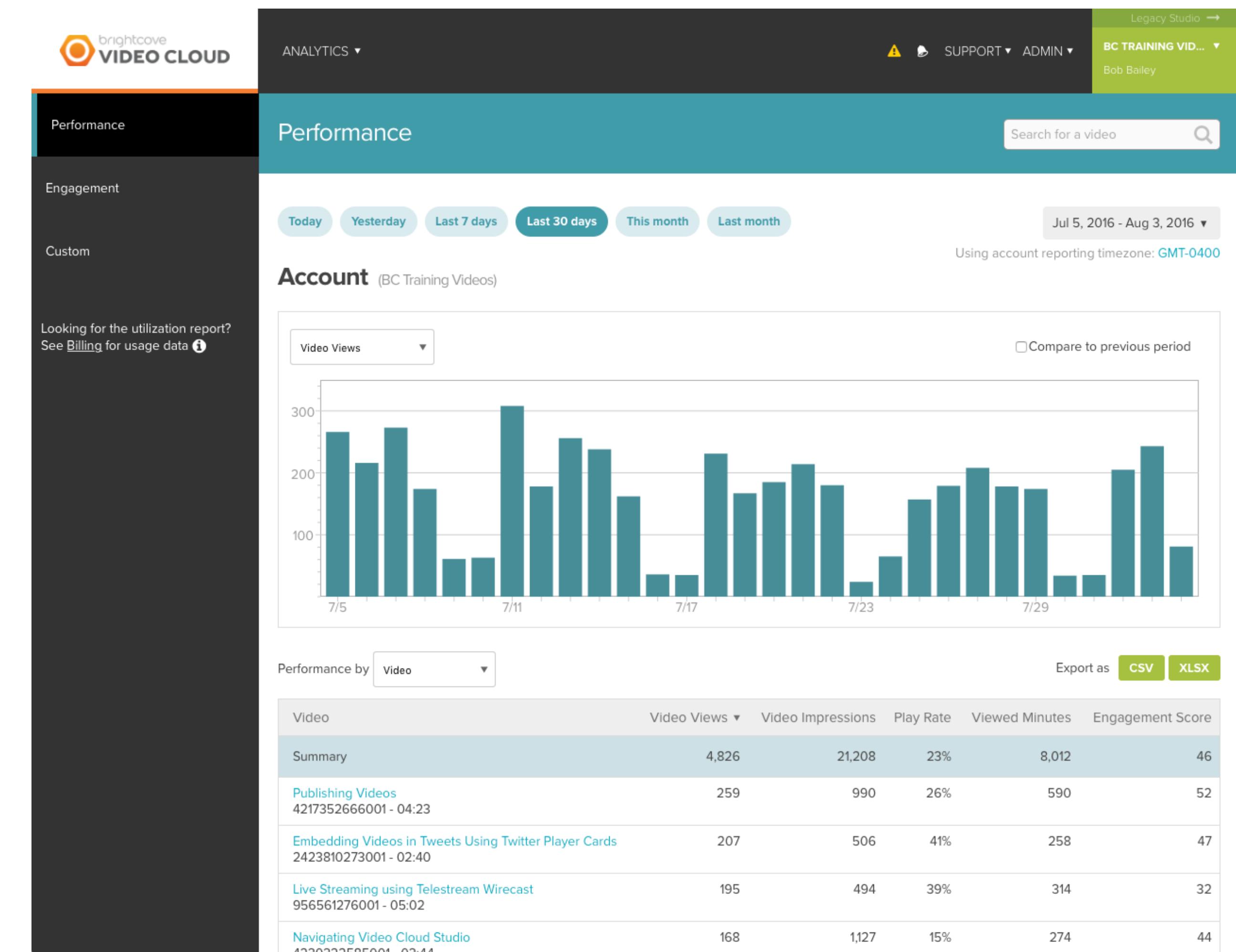


Reviewing Video Analytics

Reviewing Video Analytics



- Available reports
 - Performance
 - Engagement
 - Custom reports
- View data in close to real-time
- Report data can be downloaded
- Reports are ‘printer friendly’
- Analytics API available





Additional Resources

Online Training and Quick Start Guide



- Video Cloud Training On-Demand Courses
 - <http://ondemand.brightcovelearning.com>
- Quick Start to Video Cloud
 - Set of hands on steps you can work through on your own to discover some of the features of Video Cloud
 - <http://support.brightcove.com/en/video-cloud/docs/quick-start-video-cloud>



Additional Training Courses

- Brightcove.com > Training Services



Instructor Led Training ▾

Our instructor-led training courses are listed below. Select the class and date you would like to attend and then click Register. If you have any specific questions regarding training, feel free to [contact us](#). Note that all training courses are delivered in English.

[Video Cloud Essentials](#)

Video Cloud Essentials is an absolute must for those responsible for uploading, configuring, and [read more...](#)

This training is offered several times. Select the date and time that works best for you.

Tue, Aug 30, 2016 10:00 AM - 11:00 AM EDT ▾

REGISTER

[Developing with the Brightcove Player](#)

In this two hour session, you will learn to use JavaScript, CSS and HTML to customize the behavior and [read more...](#)

This training is offered several times. Select the date and time that works best for you.

Wed, Sep 14, 2016 1:00 PM - 3:00 PM EDT ▾

REGISTER

[Gallery Essentials](#)

Gallery Essentials walks you through the process of creating, customizing and publishing a Brightcove [read more...](#)

This training is offered several times. Select the date and time that works best for you.

Thu, Sep 15, 2016 2:00 PM - 3:00 PM EDT ▾

REGISTER

User Documentation



- support.brightcove.com

The screenshot shows the Video Cloud Support website interface. At the top, there is a navigation bar with links for Support, VIDEOCLOUD, Documentation, Training Videos, Product Updates, and a search bar labeled "Have a question?". A red arrow points from the text "New Product Update: 15.10" in the top banner to the "NEW STUDIO" section of the sidebar menu. The sidebar also lists "LEGACY STUDIO" and "Getting Started" under it. The main content area features a heading "Video Cloud Support" and two sections: "FEATURED" and "RECENT".

New Product Update: 15.10 [learn more](#)

NEW STUDIO

- Getting Started
- Adding Videos
- Managing Videos
- Creating & Customizing Players
- Publishing Videos
- Live Streaming
- Using Reports & Analytics
- Audience Engagement
- Integration
- Administering Accounts & Users
- Mobile SDKs
- General Information

LEGACY STUDIO

- Getting Started

Video Cloud Support

FEATURED

- Getting Started with the New Video Cloud Studio
- Quick Start to Video Cloud
- Migrating to the New Video Cloud Studio FAQ
- Brightcove Player FAQ
- Training on Demand: Video Cloud Essentials

RECENT

- Known Issues
- Scheduling Custom Reports
- YouTube Distribution - Working with the Synchronization Flag...
- YouTube Distribution - Setting the Video Privacy Status
- Managing Users

Developer Documentation



- docs.brightcove.com

Video Cloud Developer Docs

Video Cloud is a complete video hosting and publishing platform. Here you will find information you need to get started developing with Video Cloud APIs and SDKs.

Looking for the new Studio documentation? Go [here](#).

APIs and Developer Tools	Latest (recommended)	Supported
	Overview of the APIs	
General	Integrating Video Cloud with a CMS API Testing Tools	
Media Management	Media Management (includes the Ingest Profiles API, Dynamic Ingest API, and CMS API)	Batch Provisioning Media API
	Brightcove Player	Smart Player API
Players	Brightcove Player API Playback API	Flash-only Player API Advertising API
Manage Players	Player Management API	BEML Templates
Analyze Usage	Analytics API	
Authentication for APIs	OAuth API	Managing Media API Tokens
Mobile	Mobile SDKs	
Open Source Projects		

Training Videos

- video.brightcovelearning.com

Support | **VIDEOCLOUD**

Documentation Knowledge Base **Training Videos** Product Updates

The Video Cloud Platform Architecture

Learn about the Video Cloud architecture.

What is the New Brightcove Player?

share:

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CATEGORIES

- New Video Cloud Studio
- Getting Started
- Uploading Videos
- Managing Videos
- Publishing Videos
- Managing Players
- Analytics
- Audience Engagement
- Integration
- Administration
- Gallery
- Legacy Video Cloud Studio

GETTING STARTED

1-7 of 7

- Video Cloud Architecture Overview**
- Navigating Video Cloud Studio**
- Uploading Videos Using the Upload Module**
- Navigating the Media Module**
- Navigating the Players Module**
- Navigating the Analytics Module**
- Navigating the Audience Module**

Search

Support Request



- <http://support.brightcove.com/en/contact>

Submit a Support Request

We're here to help. Please fill out the form and we'll get back to you asap.

EMAIL ADDRESS

PASSWORD

[Forgot password?](#)

SIGN IN

PROBLEM SIGNING IN?

If you're having trouble signing in or don't have an account, you can create a [basic case](#). You'll still have the chance to enter your account number if you know it.



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