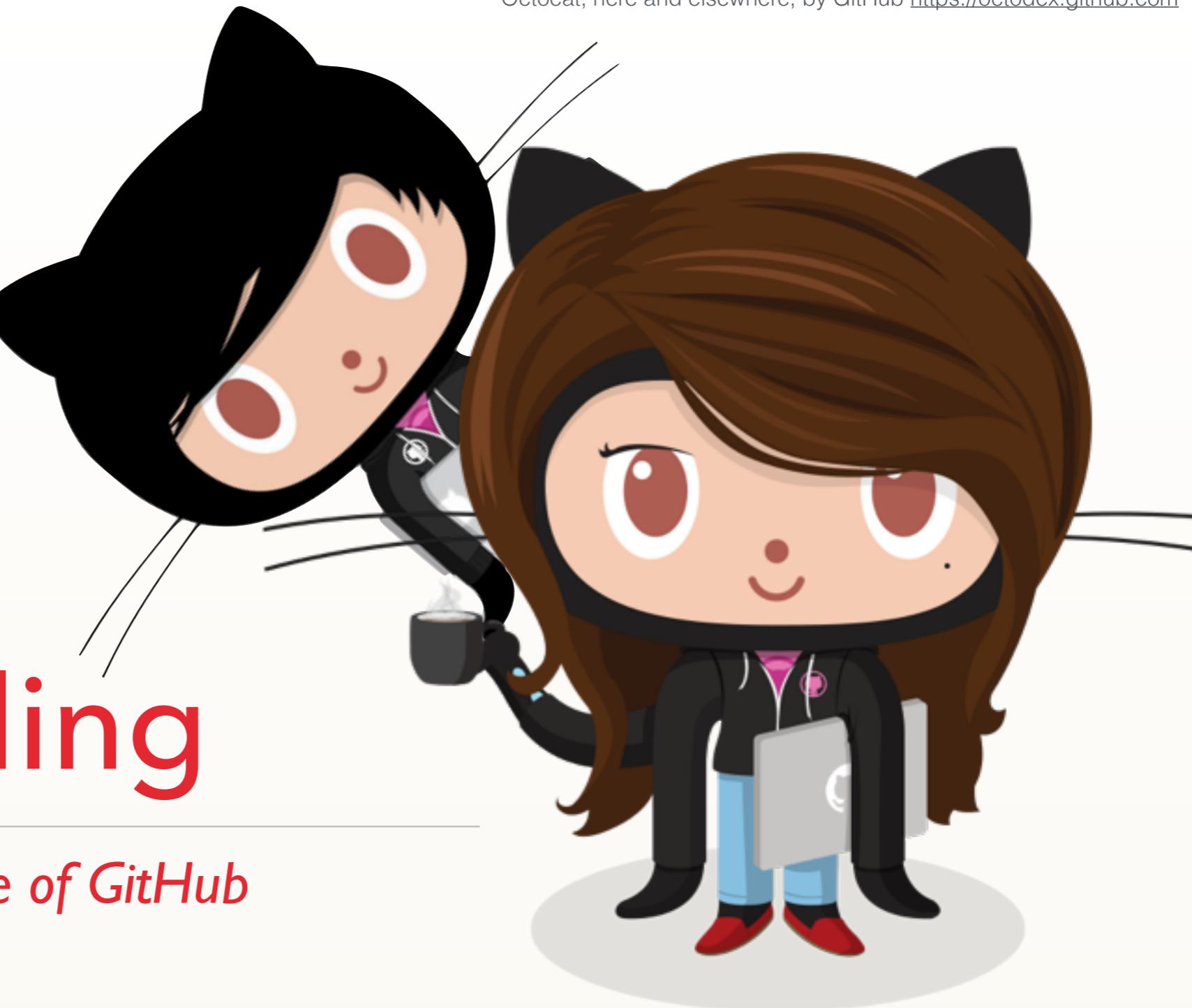


Lessons in Social Coding

Software Analytics in the Age of GitHub



Bogdan Vasilescu

ISR, School of Computer Science
Carnegie Mellon University

@b_vasilescu

<http://bvasiles.github.io>

Social Web

+

Software Engineering

Social Software Engineering

THE EVOLUTION OF THE “SOCIAL PROGRAMMER”



https://github.com/ashleygwilliams

The screenshot shows Ashley Williams' GitHub profile. At the top, there's a large photo of her wearing sunglasses and headphones. Below the photo, her name "ashley williams" and GitHub handle "ashleygwilliams" are displayed. To the right, there are tabs for "Contributions", "Repositories", and "Public activity", with "Contributions" being the active tab. A green "Follow" button is also present. The main content area is divided into several sections: "Popular repositories" (listing "breakfast-repo", "x86-kernel", "ashleygwilliams.github.io", "jsconf-2015-deck", and "ratpack"), "Repositories contributed to" (listing "npm/docs", "mozilla/publish.webmaker.org", "npm/marky-markdown", "artisan-tattoo/assistant-frontend", and "npm/npm-camp"), and "Public contributions" (a heatmap showing activity levels by month and day). Summary statistics at the bottom include "Contributions in the last year: 1,886 total" (from Jan 24, 2015 – Jan 24, 2016), "Longest streak: 37 days" (from October 7 – November 12), and "Current streak: 7 days" (from January 18 – January 24).

Popular repositories

- breakfast-repo** 208 ★
a collection of videos, recordings, and podcast...
- x86-kernel** 48 ★
a simple x86 kernel, extended with Rust
- ashleygwilliams.github.io** 37 ★
hi, i'm ashley. nice to meet you.
- jsconf-2015-deck** 32 ★
deck for jsconf2015 talk, "if you wish to learn e...
- ratpack** 32 ★
sinatra boilerplate using activerecord, sqlite, a...

Repositories contributed to

- npm/docs** 44 ★
The place where all the npm docs live.
- mozilla/publish.webmaker.org** 2 ★
The teach.org publishing service for goggles a...
- npm/marky-markdown** 104 ★
npm's markdown parser
- artisan-tattoo/assistant-frontend** 5 ★
ember client for assistant-API
- npm/npm-camp** 1 ★
a community conference for all things npm

Public contributions

Summary of pull requests, issues opened, and commits. [Learn how we count contributions.](#)

Less More

Contributions in the last year
1,886 total
Jan 24, 2015 – Jan 24, 2016

Longest streak
37 days
October 7 – November 12

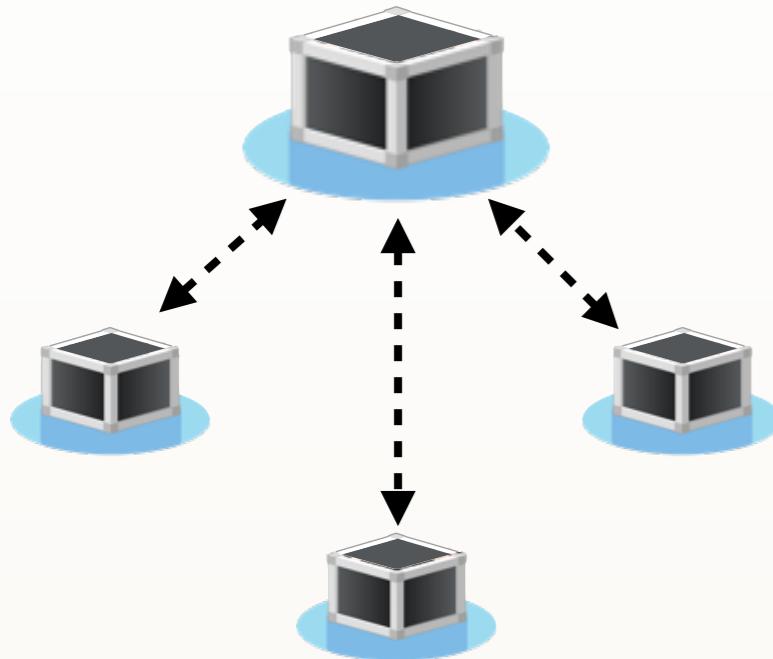
Current streak
7 days
January 18 – January 24

- Programming in a socially networked world: the evolution of the social programmer
C Treude, F Figueira Filho, B Cleary, MA Storey.
FutureCSD-CSCW 2012

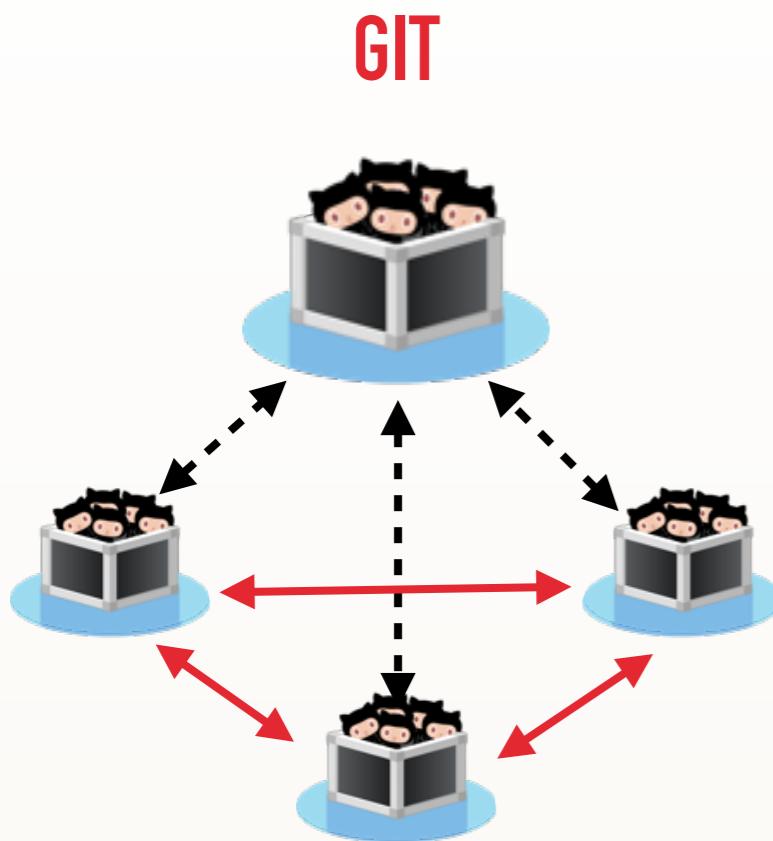
- Social coding in GitHub: transparency and collaboration in an open software repository
L Dabbish, C Stuart, J Tsay, J Herbsleb.
CSCW 2012

- Social networking meets software development: Perspectives from GitHub, MSDN, Stack Exchange, and TopCoder
A Begel, J Bosch, MA Storey.
IEEE Software 2013

“SOCIAL CODING”: CODE IS MEANT TO BE SHARED



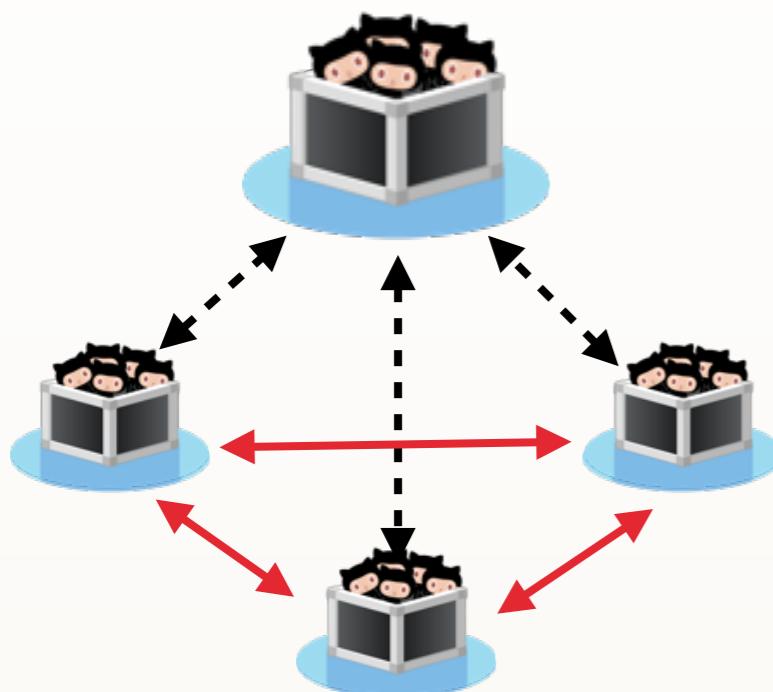
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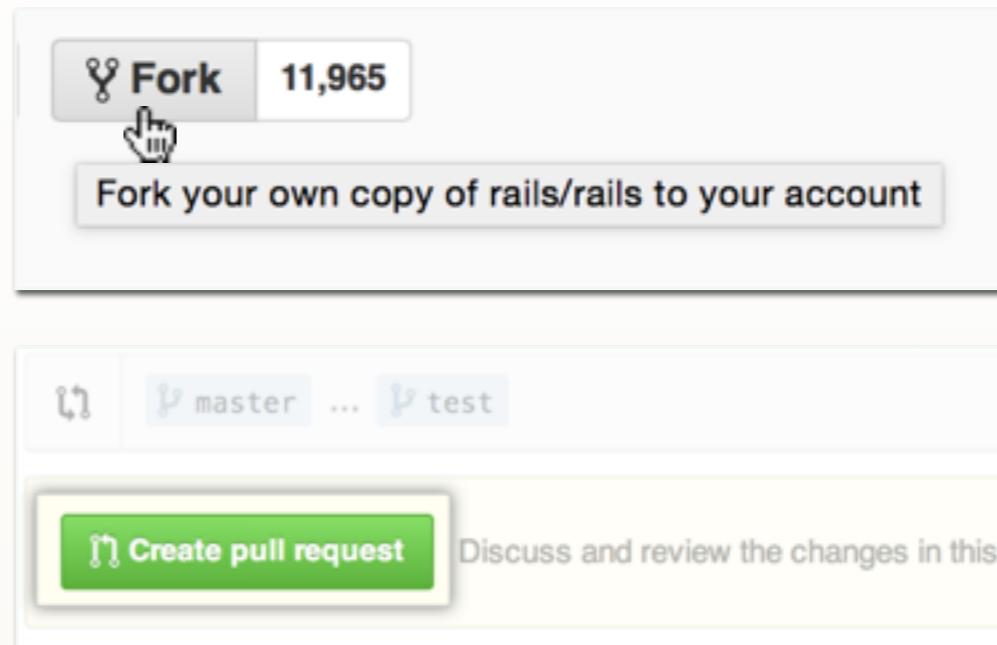
“SOCIAL CODING”: CODE IS MEANT TO BE SHARED



GIT



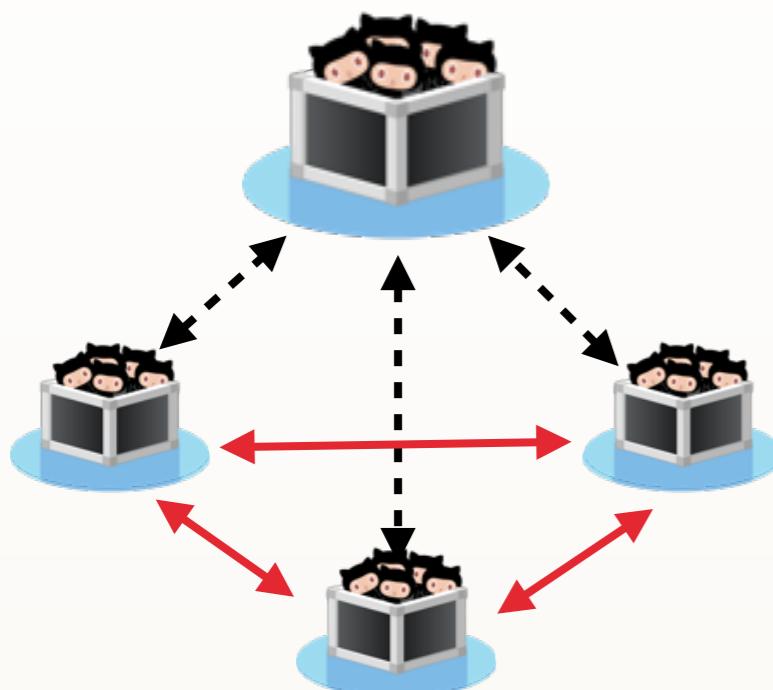
GITHUB UI



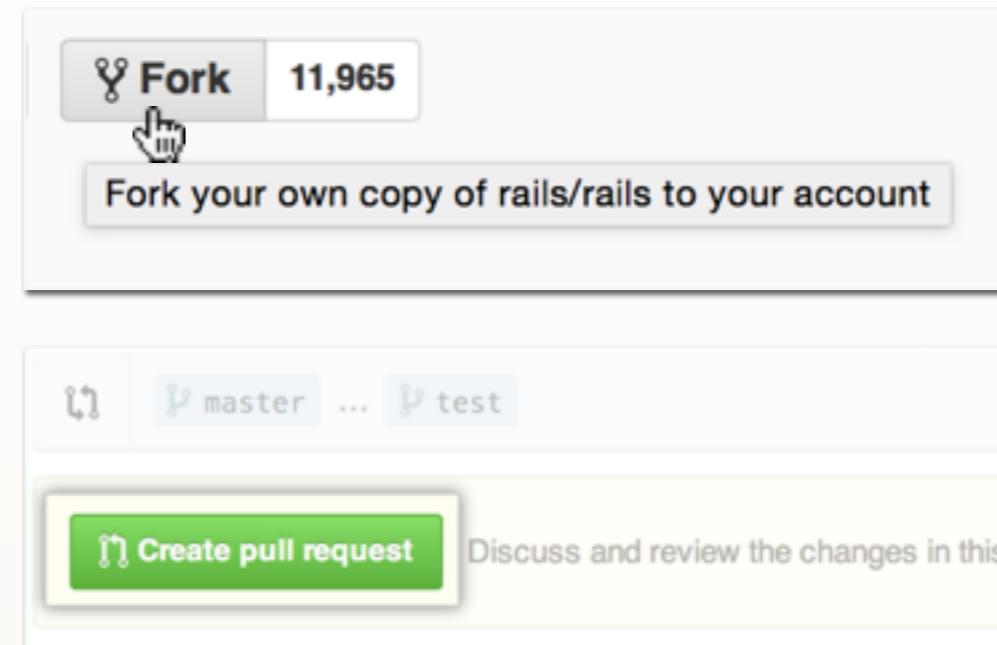
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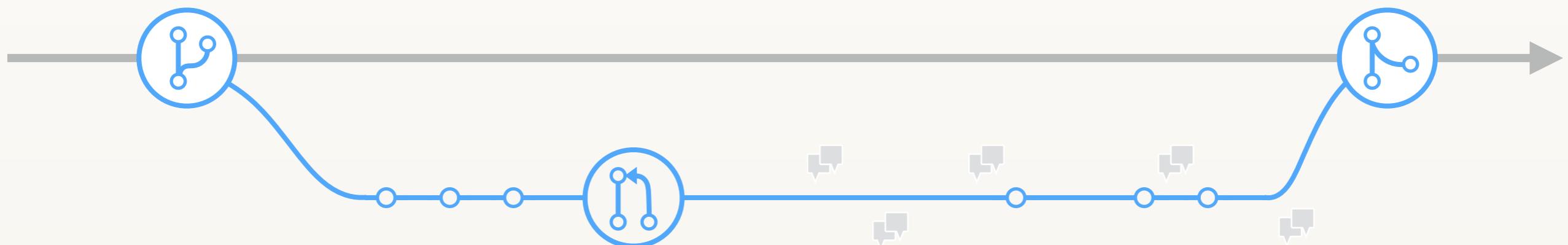
GIT



GITHUB UI



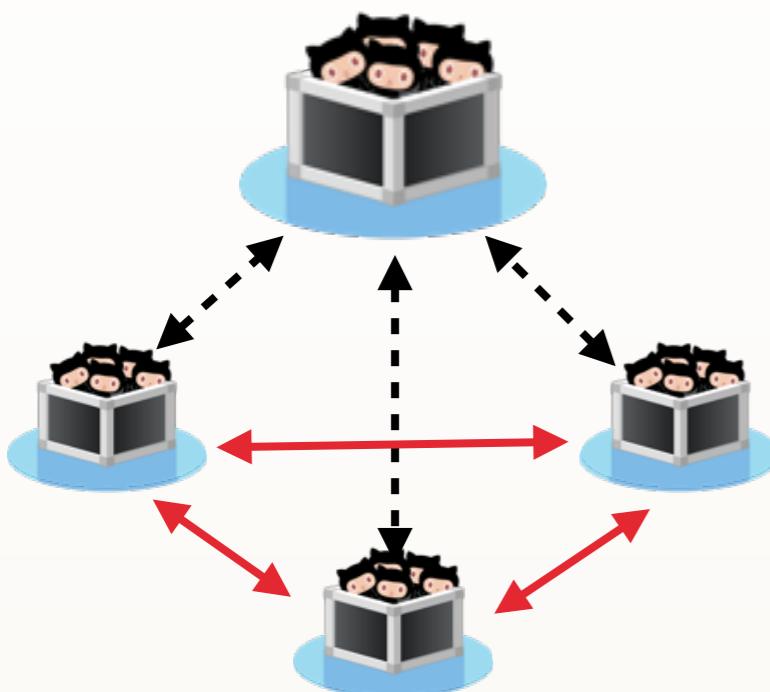
THE “PULL REQUEST” MODEL



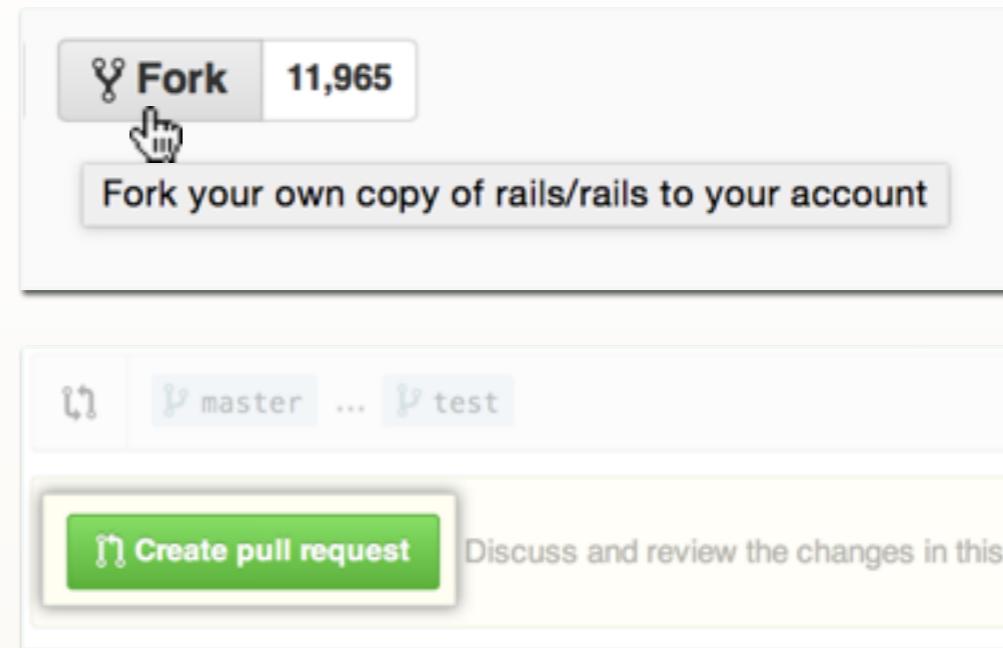
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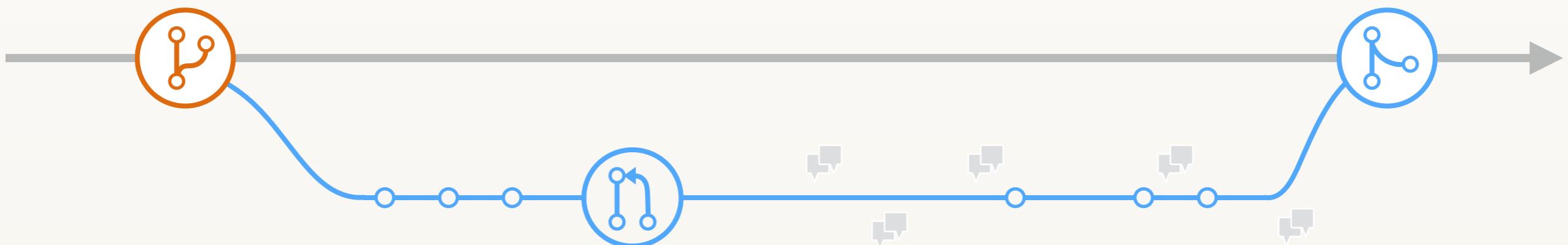
GIT



GITHUB UI



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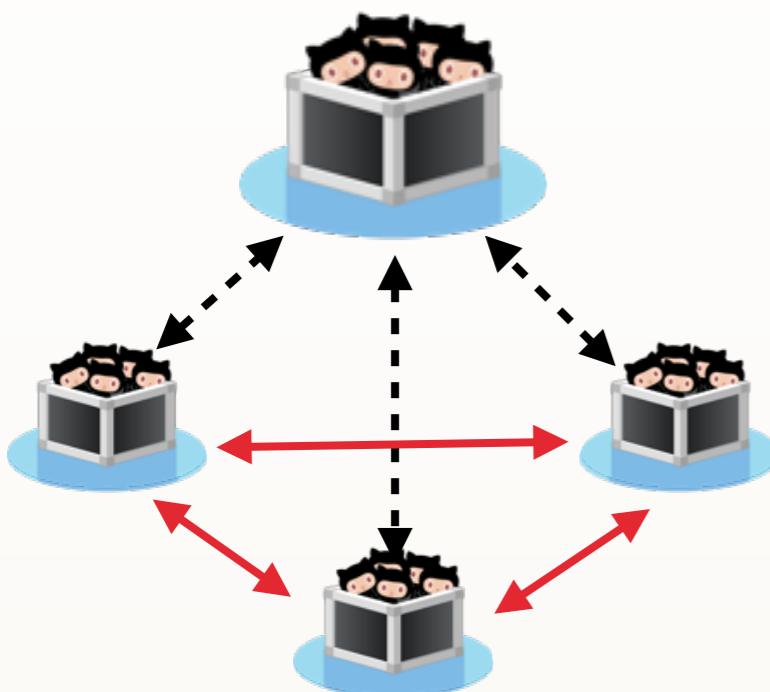


Create
a branch

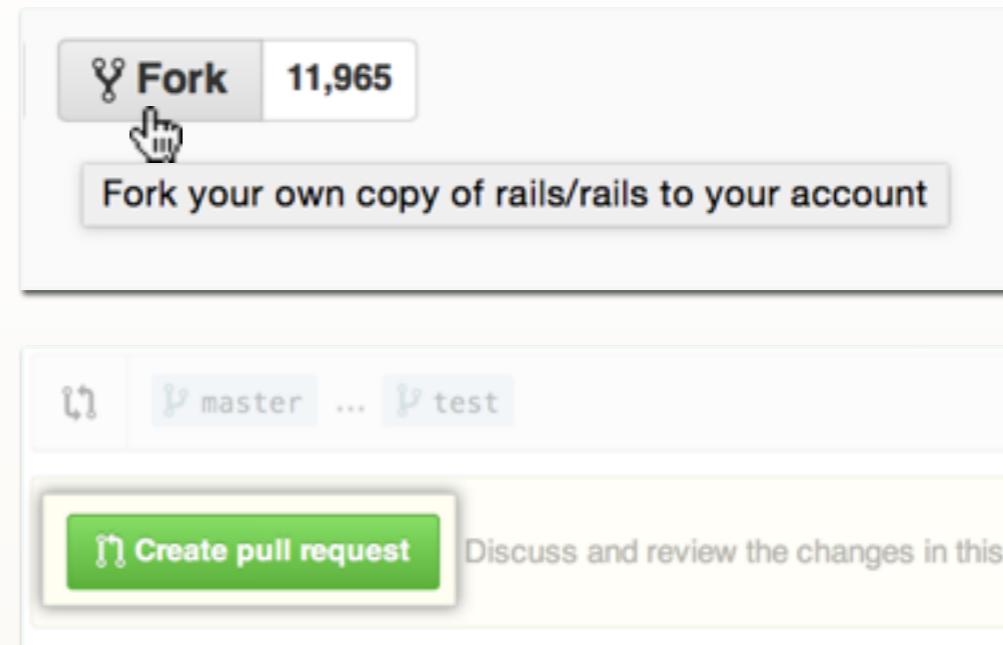
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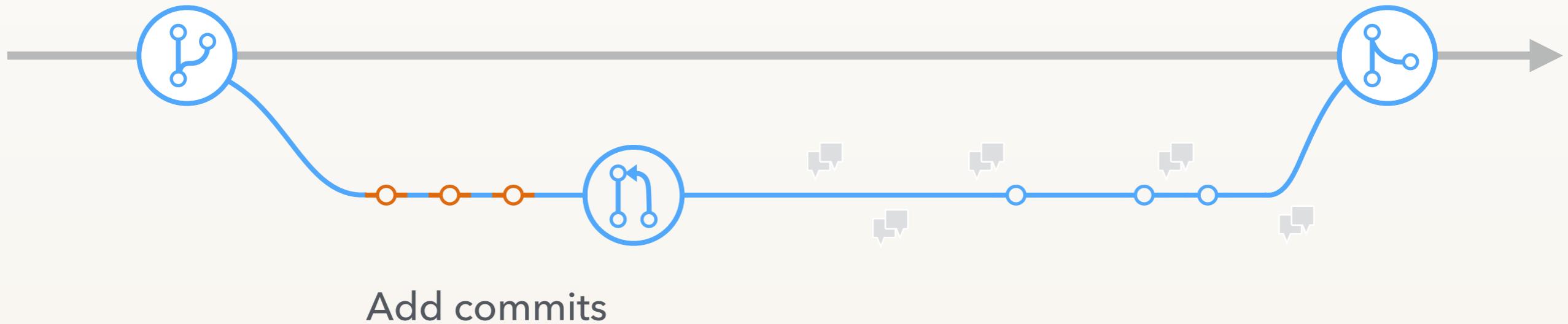
GIT



GITHUB UI



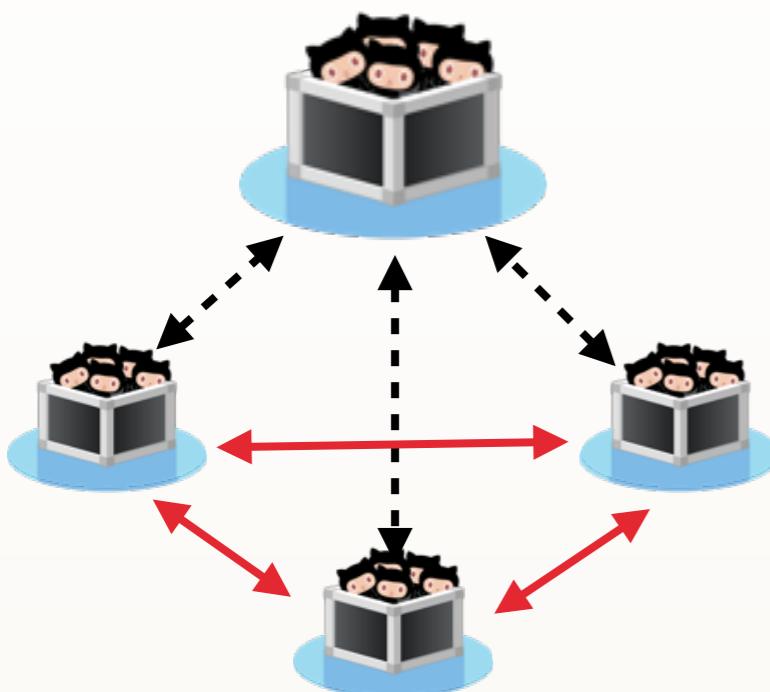
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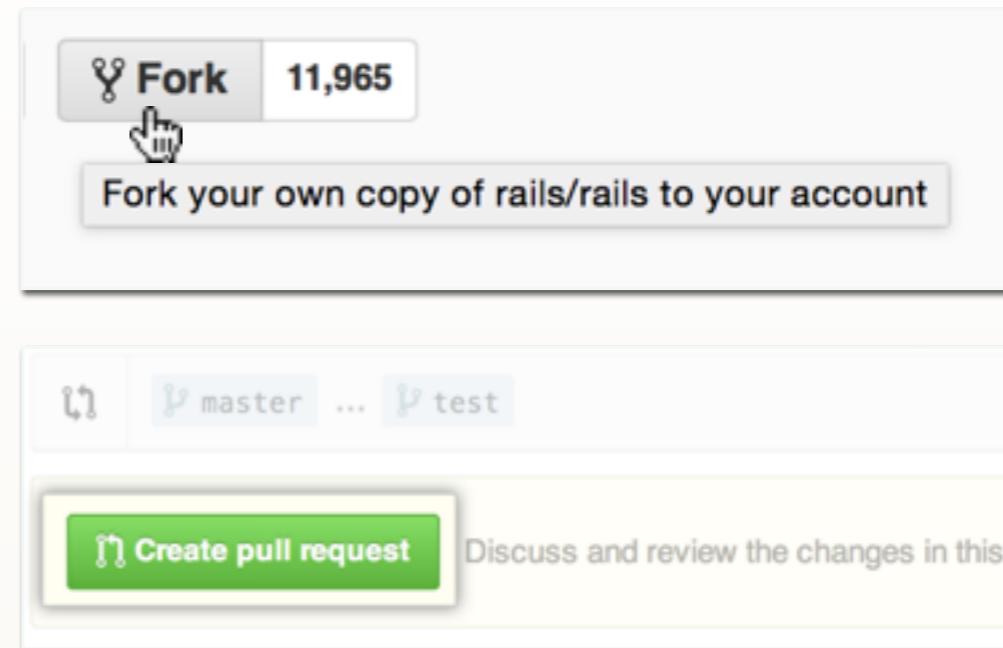
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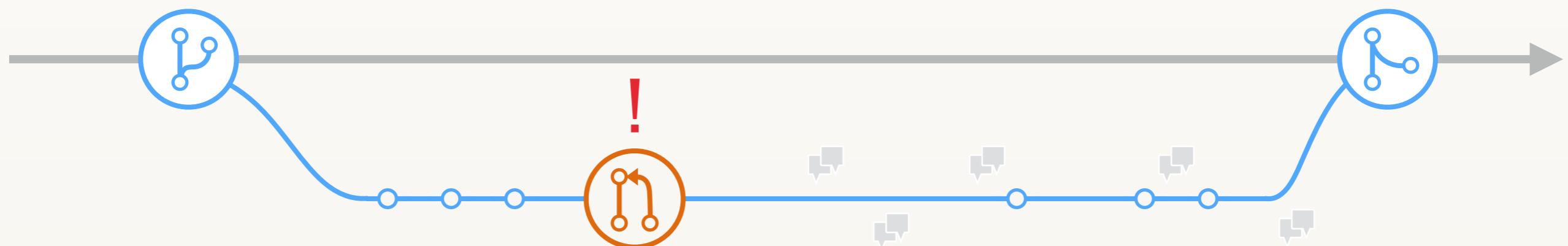


GITHUB UI



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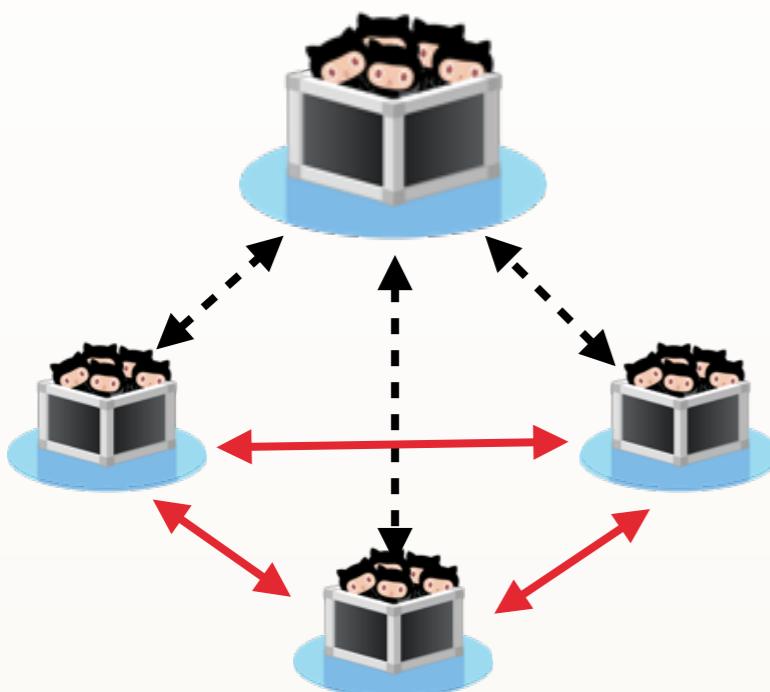
Open a
pull request



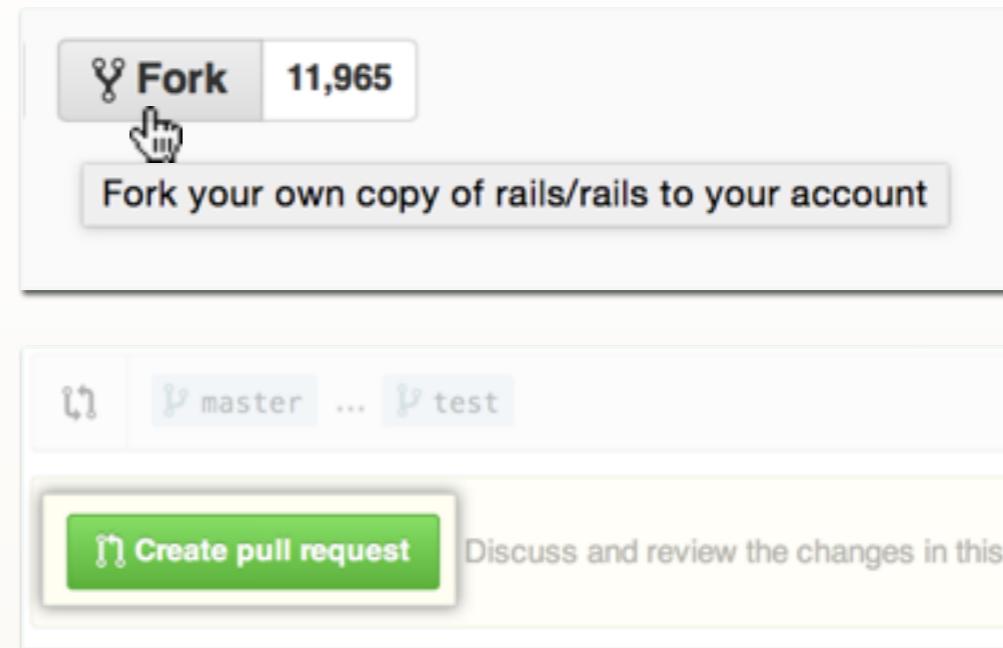
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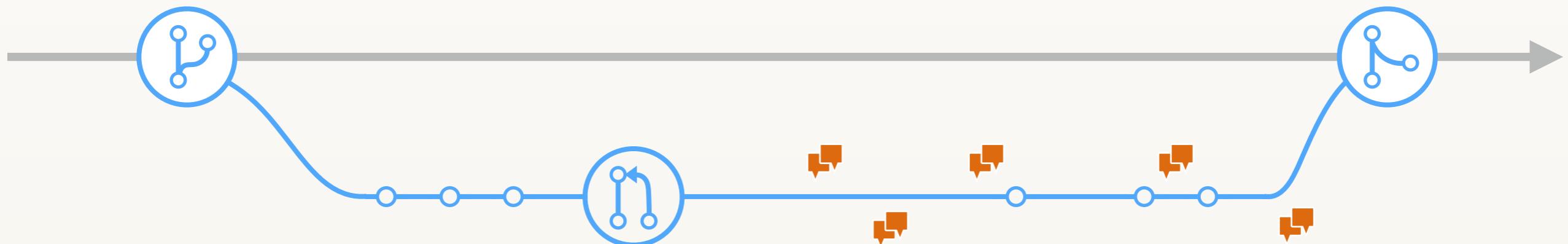
GIT



GITHUB UI



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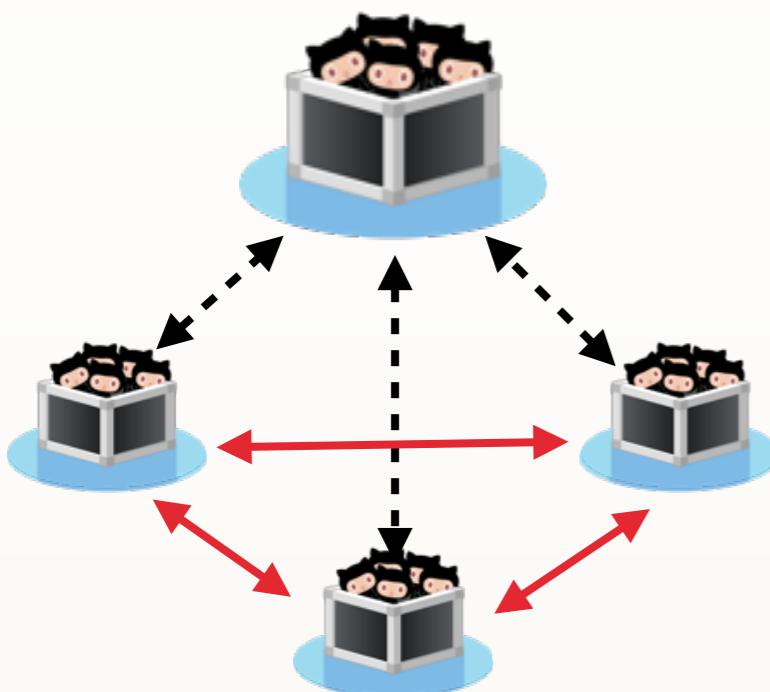


Discussion &
code review

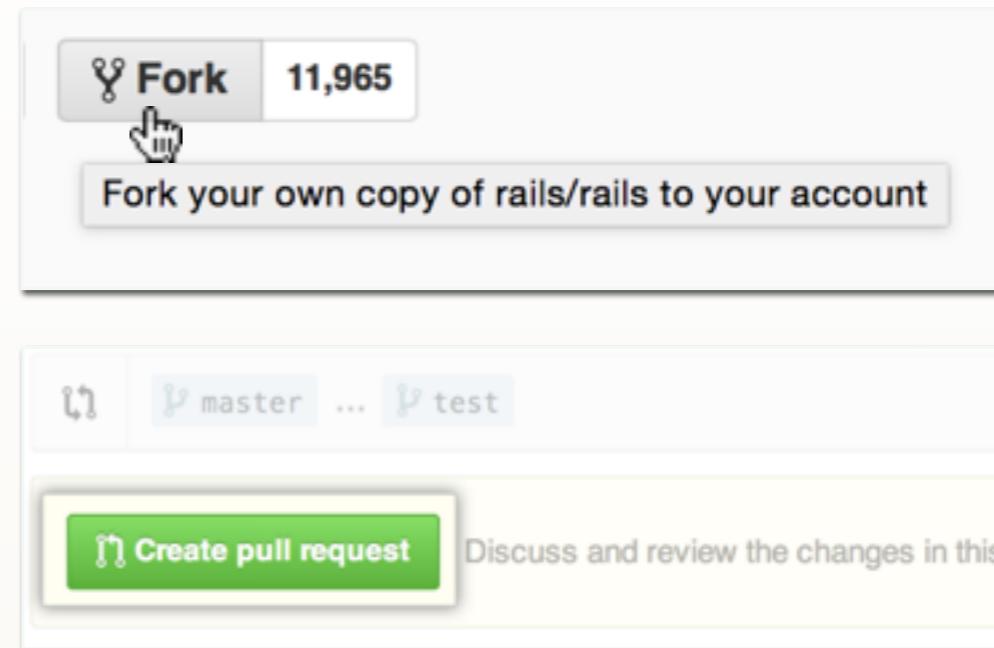
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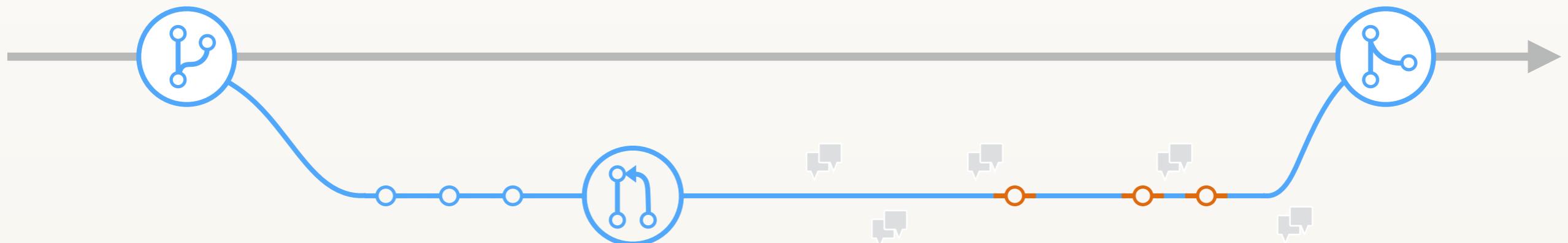
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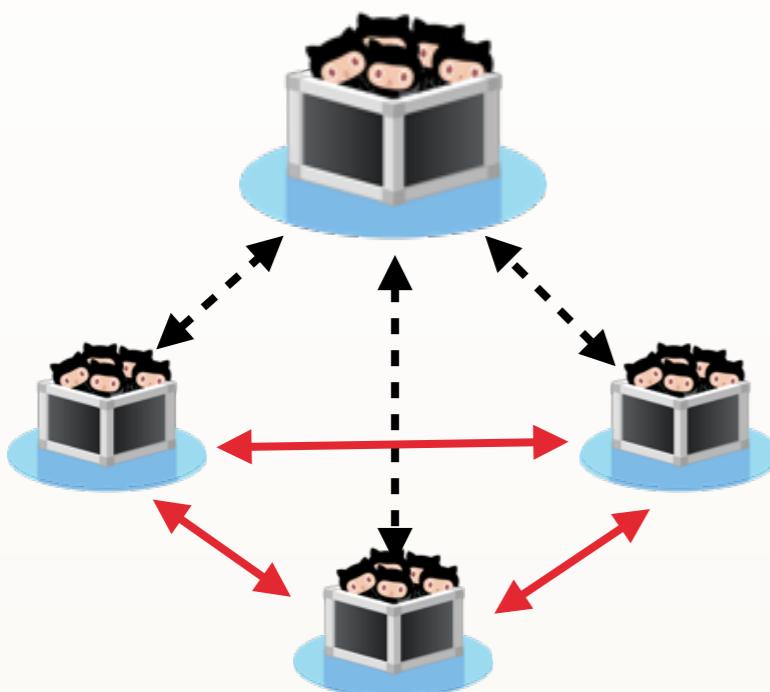


Pull request
updates

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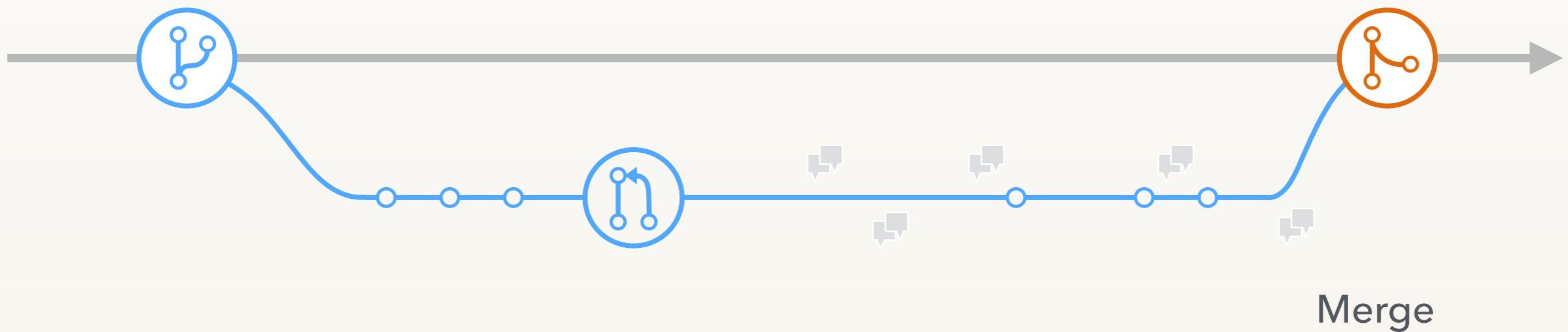
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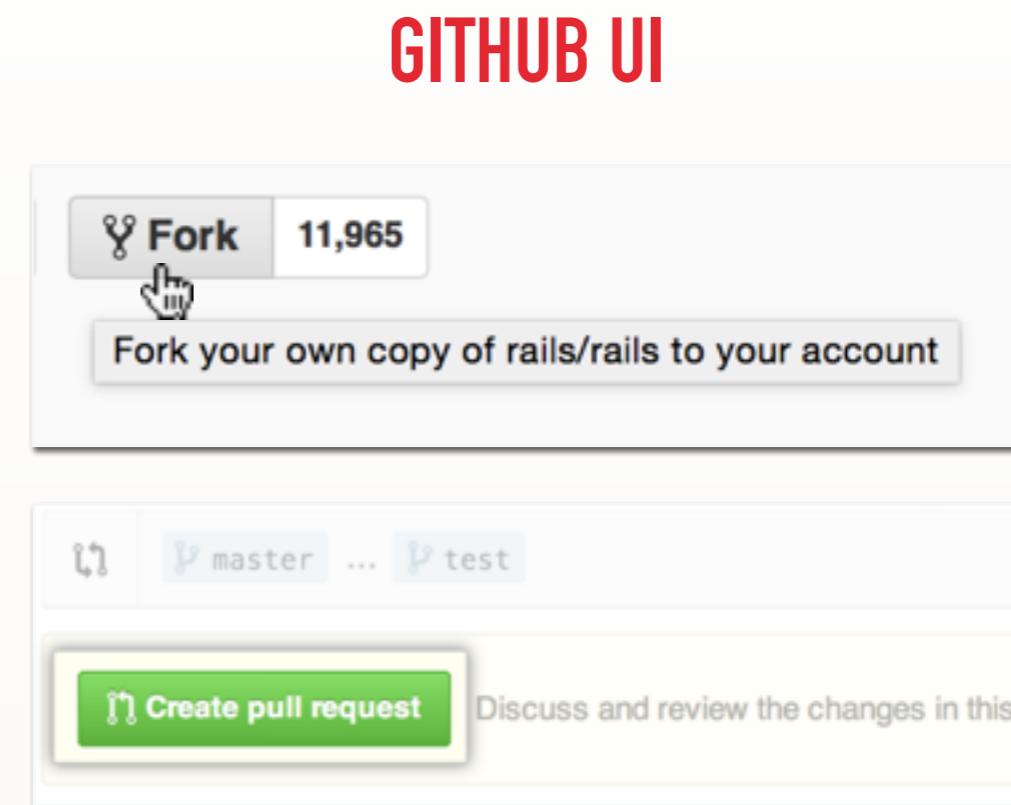
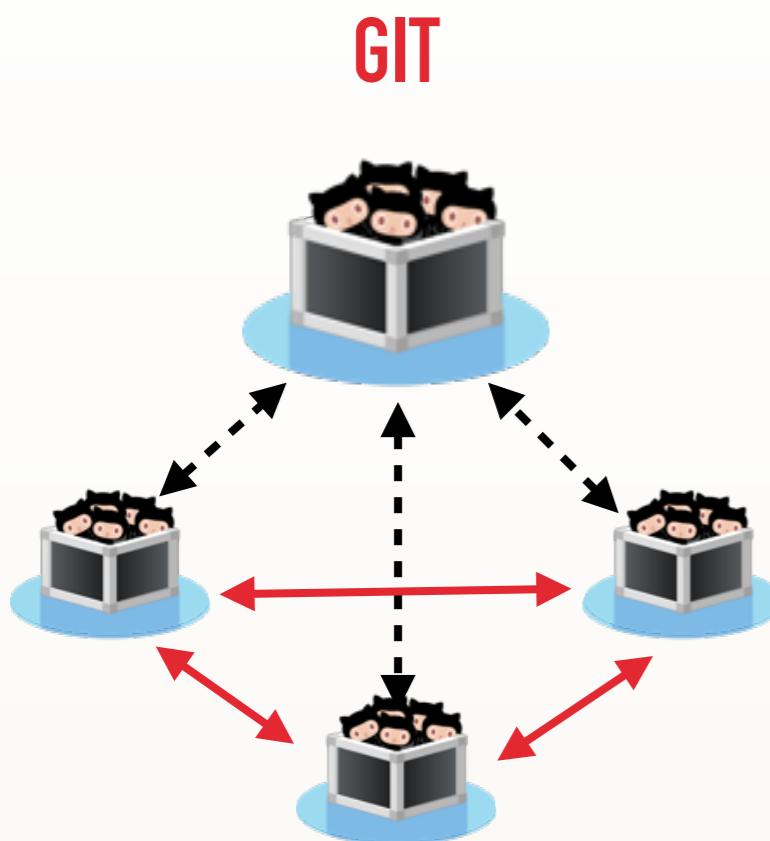
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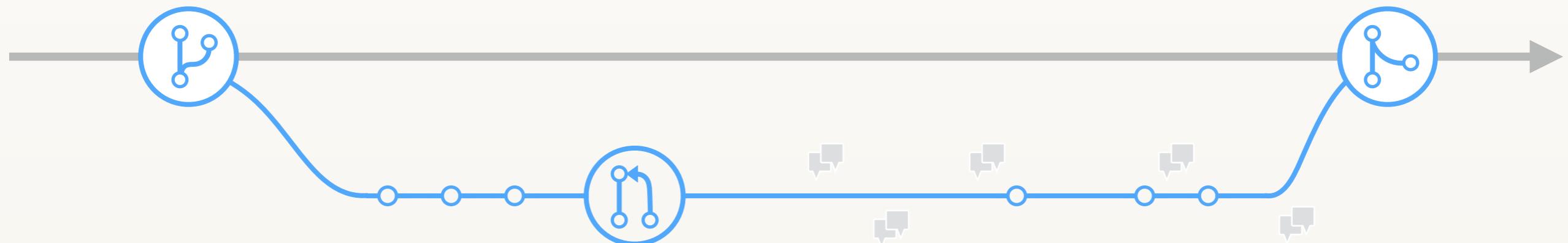
THE “PULL REQUEST” MODEL



“SOCIAL CODING”: CODE IS MEANT TO BE SHARED



THE “PULL REQUEST” MODEL



Unified development,
testing, code review,
integration → DEVOPS

Lowest ever
barrier to entry
for newcomers

Democratic,
open, social
process

SOFTWARE DEVELOPMENT IS CHANGING

OPEN-SOURCE IS GROWING



Companies:

- ▶ 78% run OSS
- ▶ 66% build on
top of OSS

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12 million people 31 million repositories

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"it's just so uncool not sharing the code in the age of social coding"

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HIRING



- **\$100+ /hour:**
 - ▶ owns popular OSS products;
 - ▶ **stackoverflow** score > 20K; ...
- **\$50+ /hour:**
 - ▶ active OSS contributor;
 - ▶ **stackoverflow** score > 5K; ...

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INDUSTRIAL INVOLVEMENT & ADOPTION

Microsoft [!](#)
Open source, from Microsoft with love
[Redmond, WA](#) <http://www.microsoft.com...>

Google [!](#)
<https://developers.google.com/>

Facebook [!](#)
We work hard to contribute our work back to the web, mobile, big data, & infrastructure communities.
[Menlo Park, California](#) <https://code.facebook.com/projects/>

• GitHub stats from: <https://github.com/about>

• World estimates from: <http://goo.gl/Htnni9>

• Open source-style collaborative development practices in commercial projects using GitHub
E Kalliamvakou, D Damian, K Blincoe, L Singer, DM German. ICSE 2015

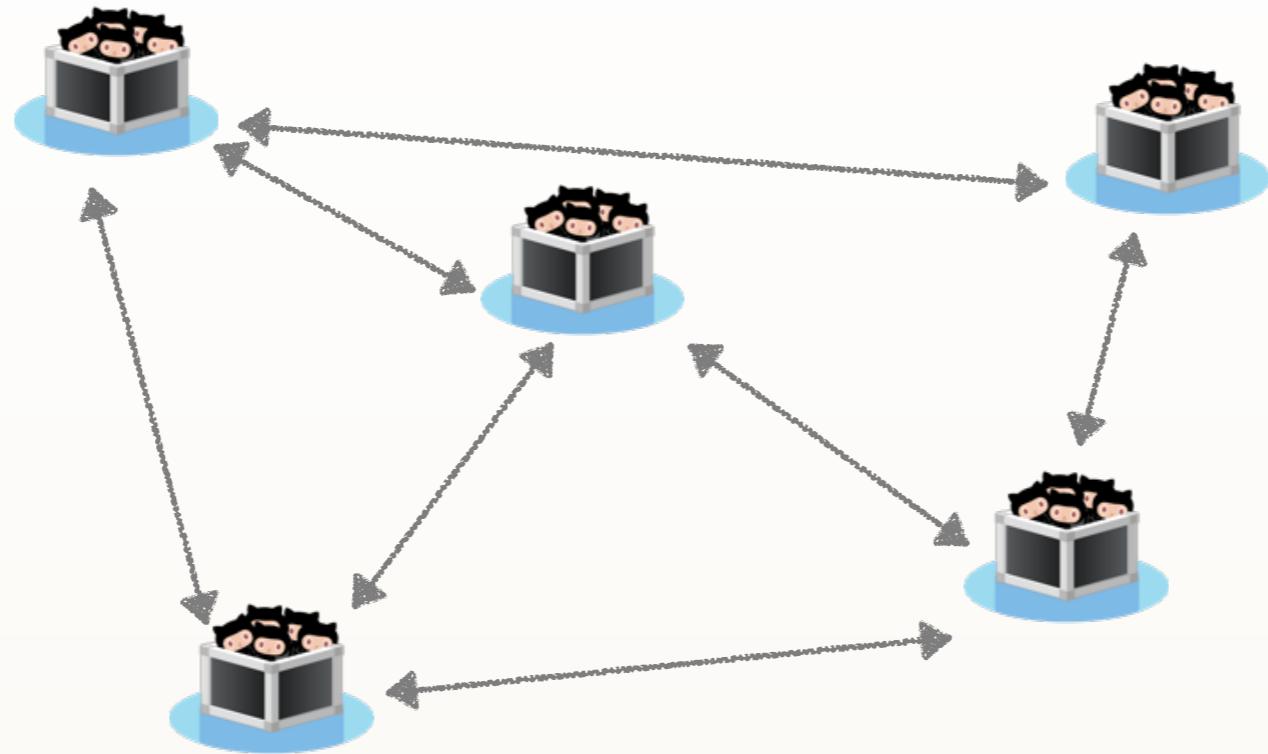
• How Much Do You Cost? Yegor Bugayenko <http://goo.gl/N0mL3F>

• Activity traces and signals in software developer recruitment and hiring
J Marlow, L Dabbish. CSCW 2013

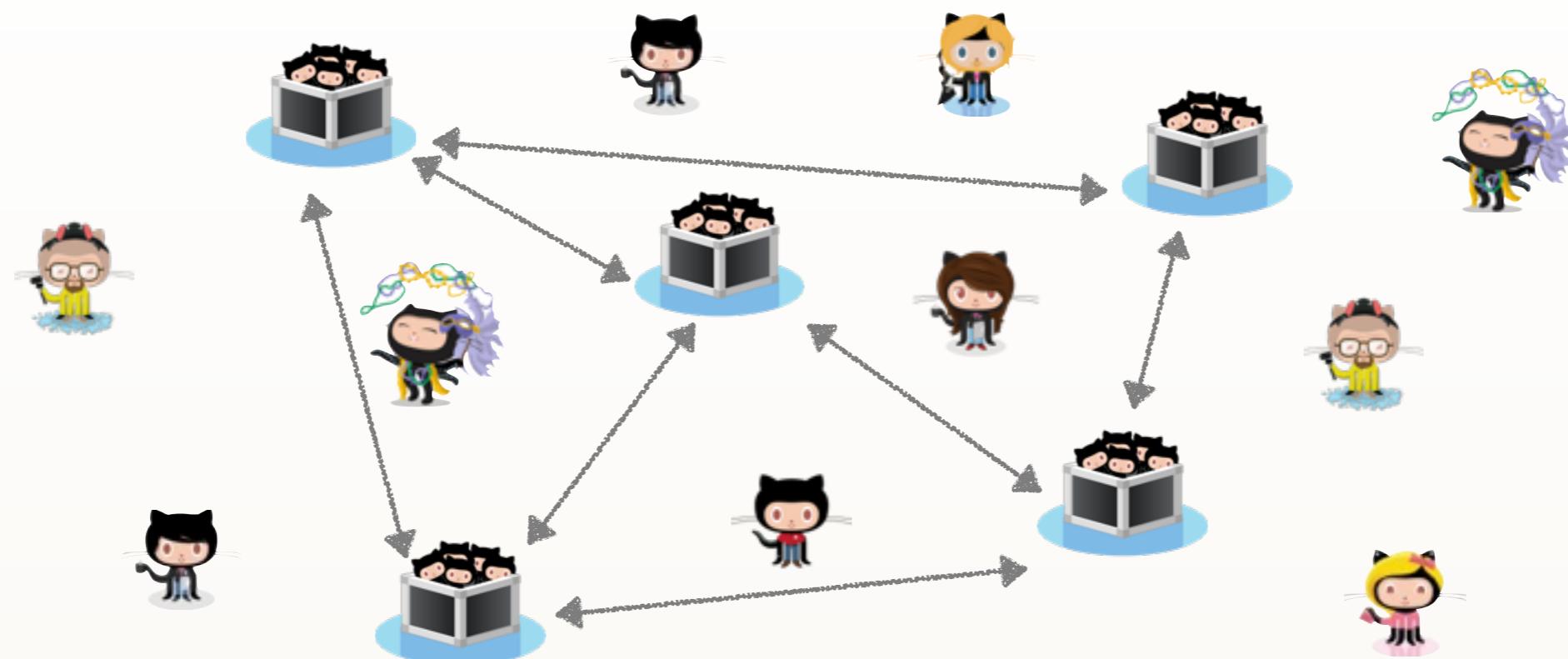
LARGE, DIVERSE, COMPLEX ECOSYSTEM



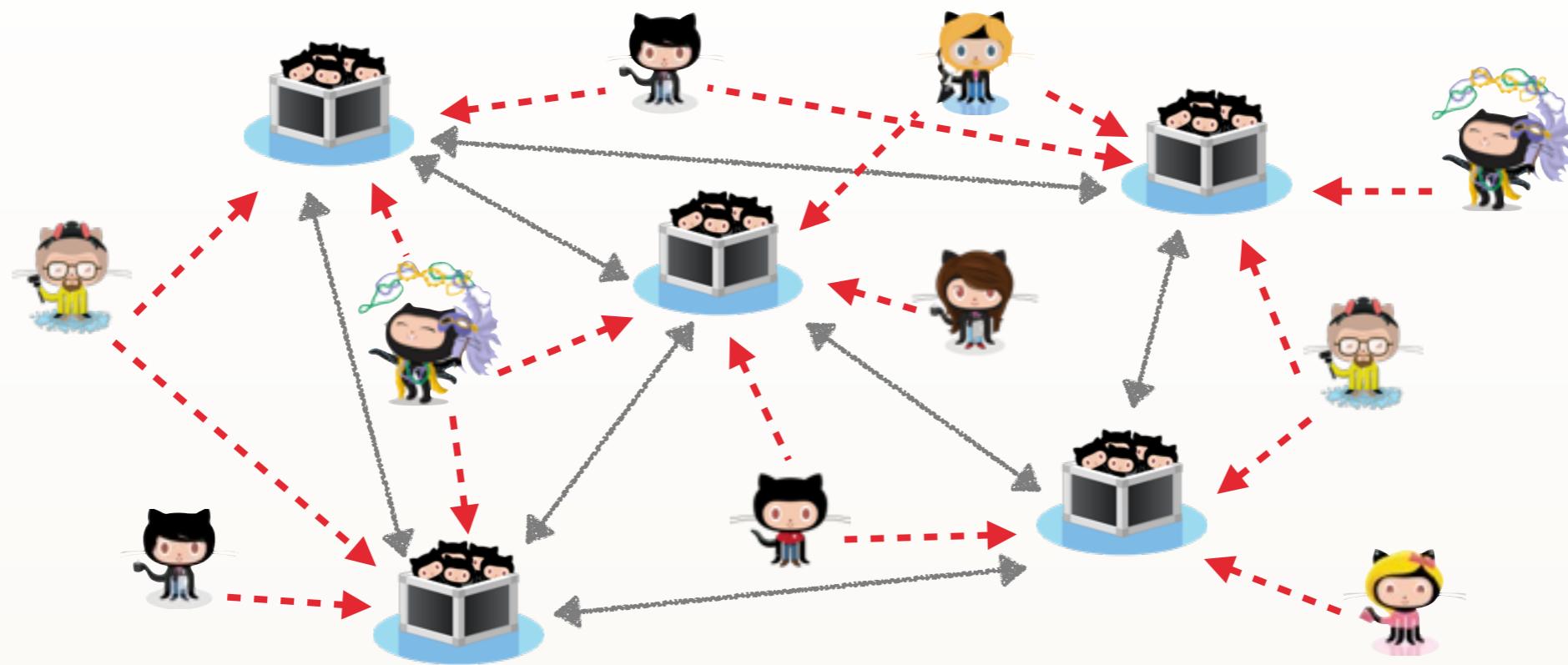
LARGE, DIVERSE, COMPLEX ECOSYSTEM



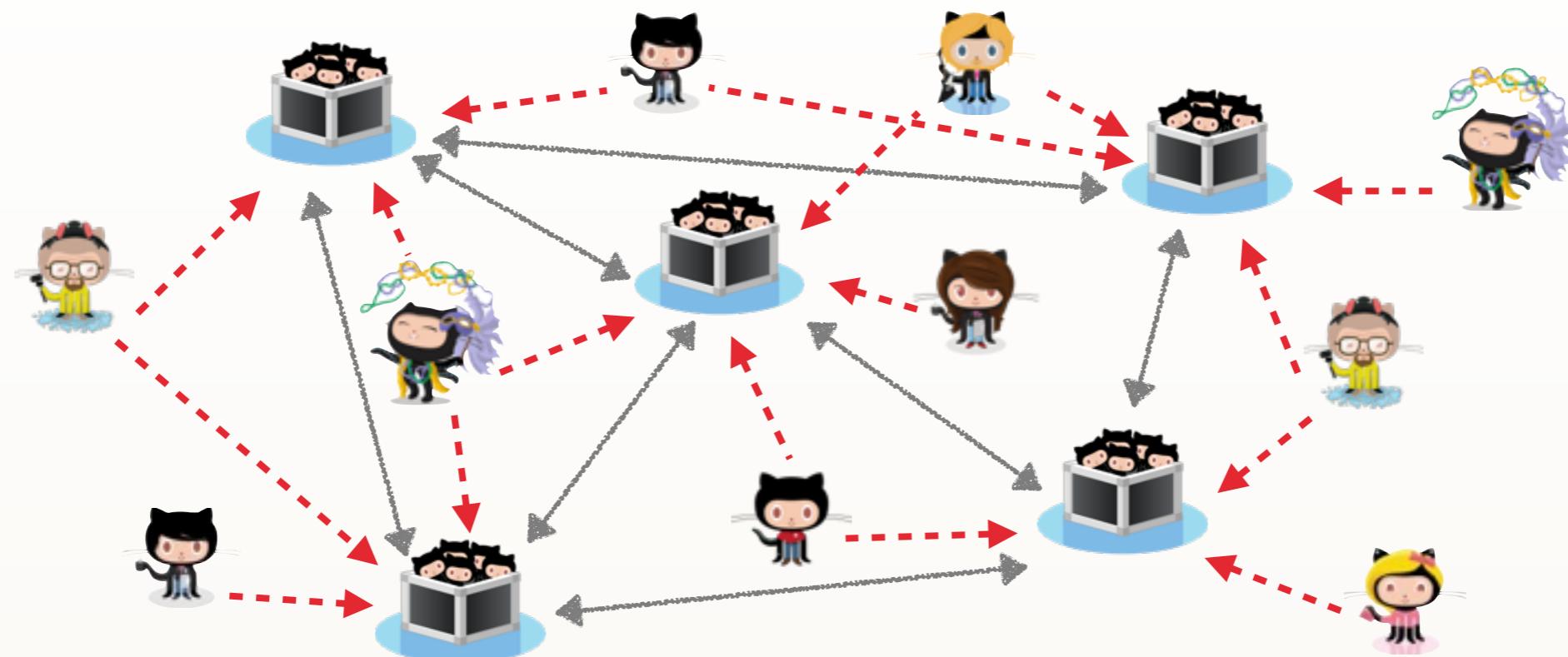
LARGE, DIVERSE, COMPLEX ECOSYSTEM



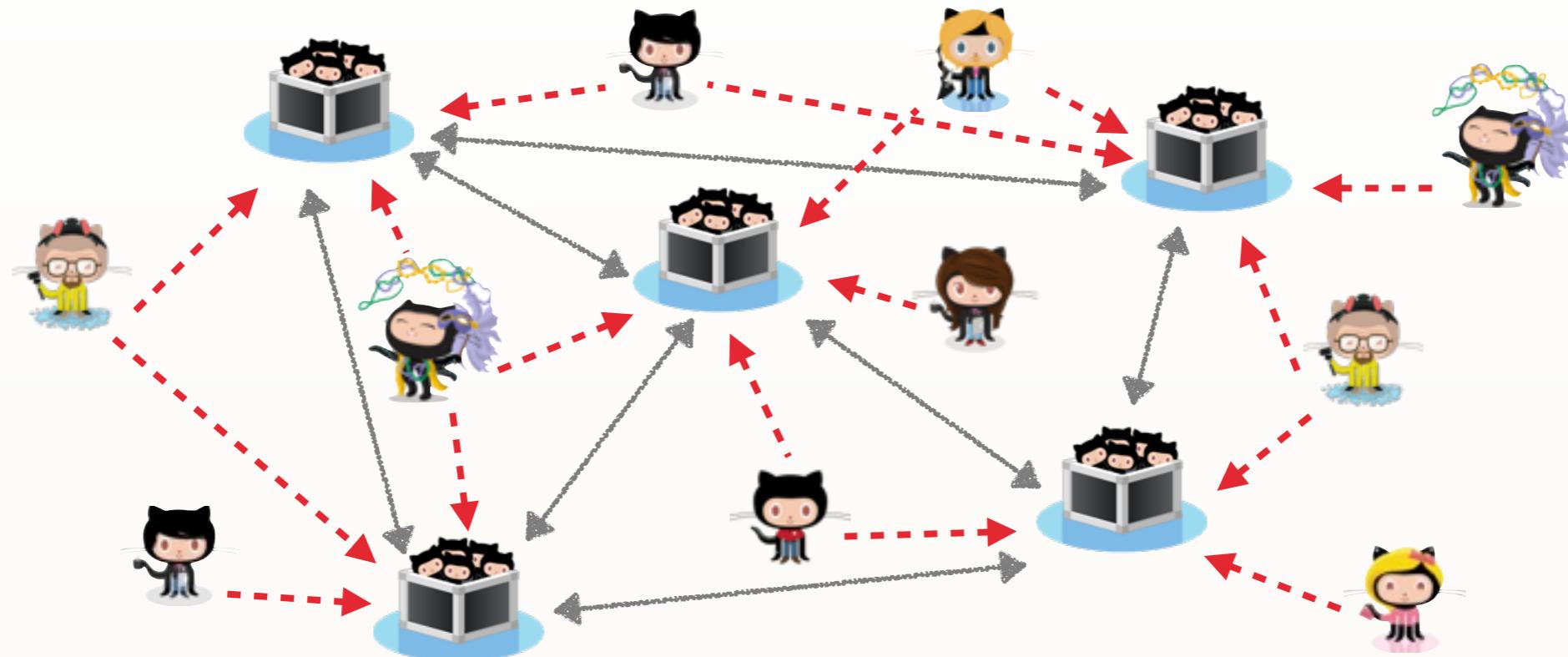
LARGE, DIVERSE, COMPLEX ECOSYSTEM



WE DON'T YET UNDERSTAND THE EFFECTS



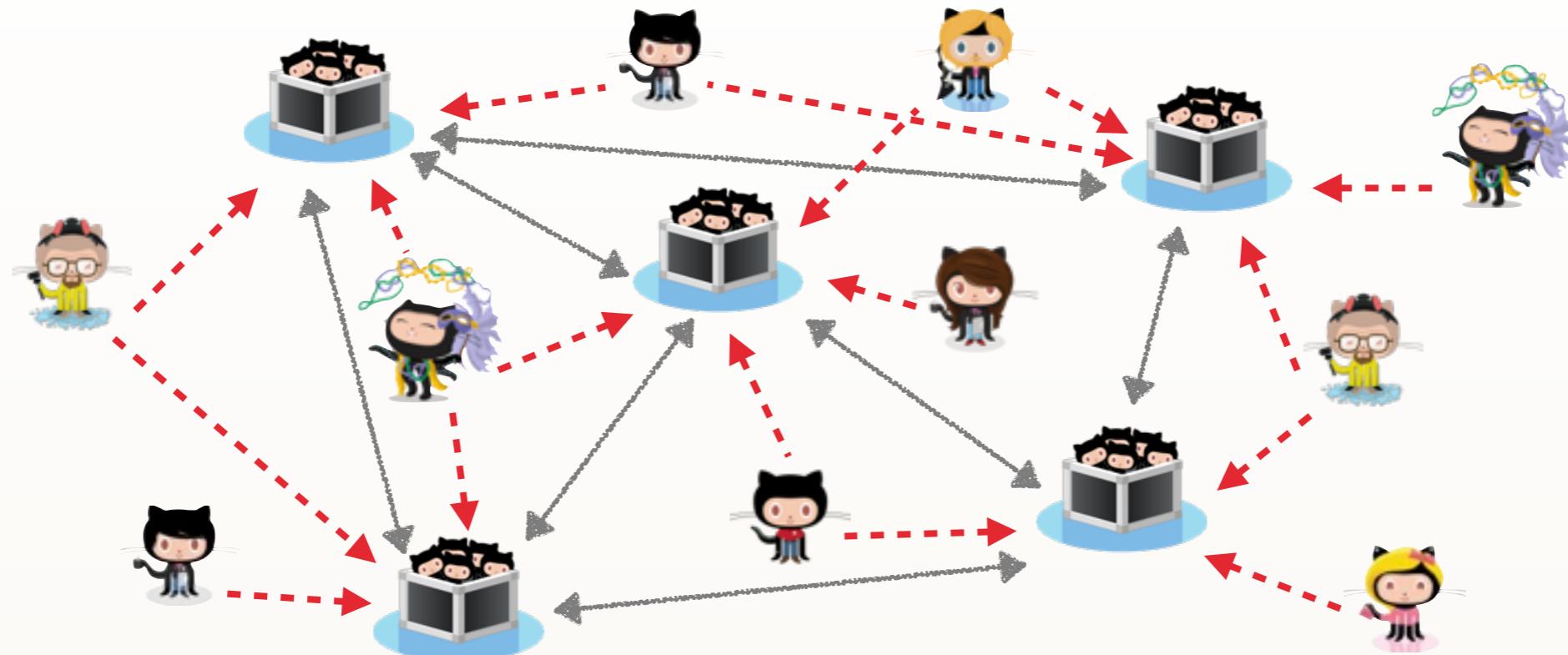
WE DON'T YET UNDERSTAND THE EFFECTS



INDIVIDUAL PRODUCTIVITY?

- Signaling
- Distraction
- Audience pressure

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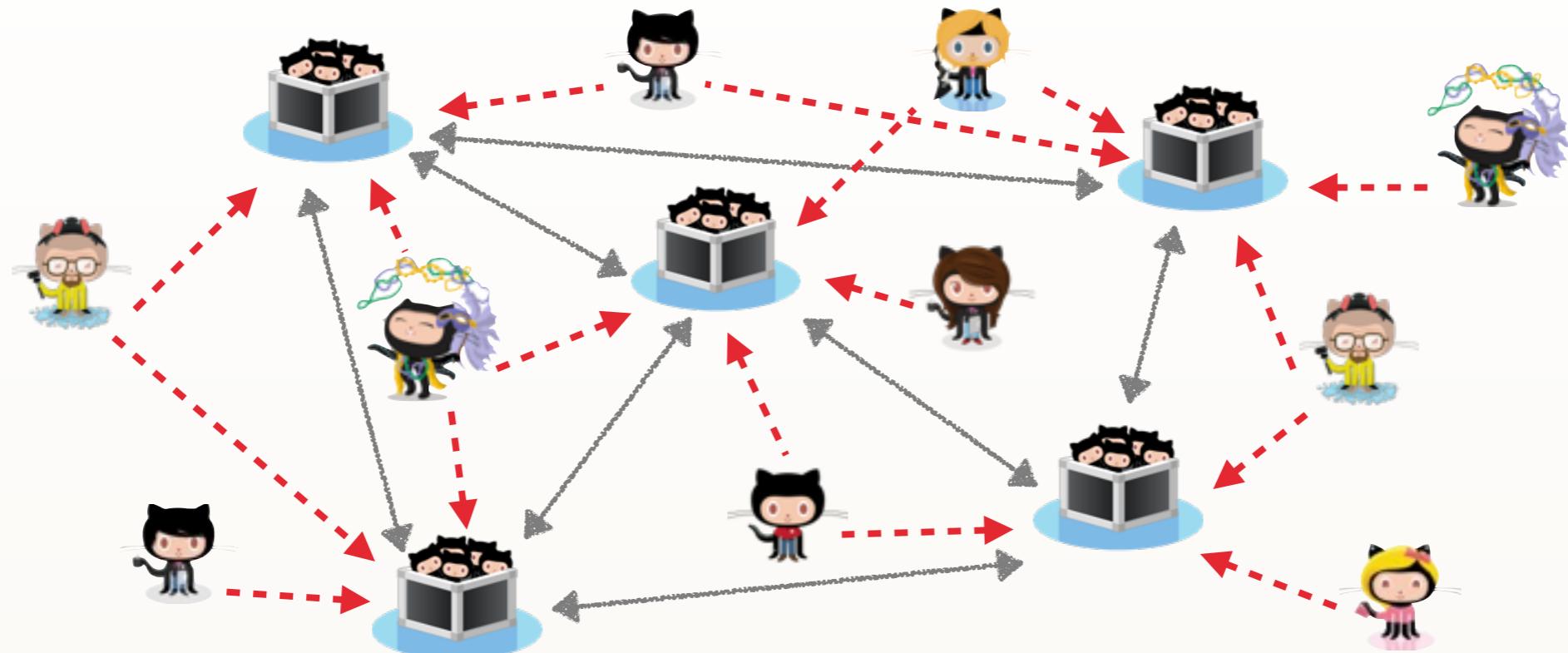
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TEAM EFFECTIVENESS?

- Teams: large, distributed, diverse
- New technology for process automation

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INDIVIDUAL PRODUCTIVITY?

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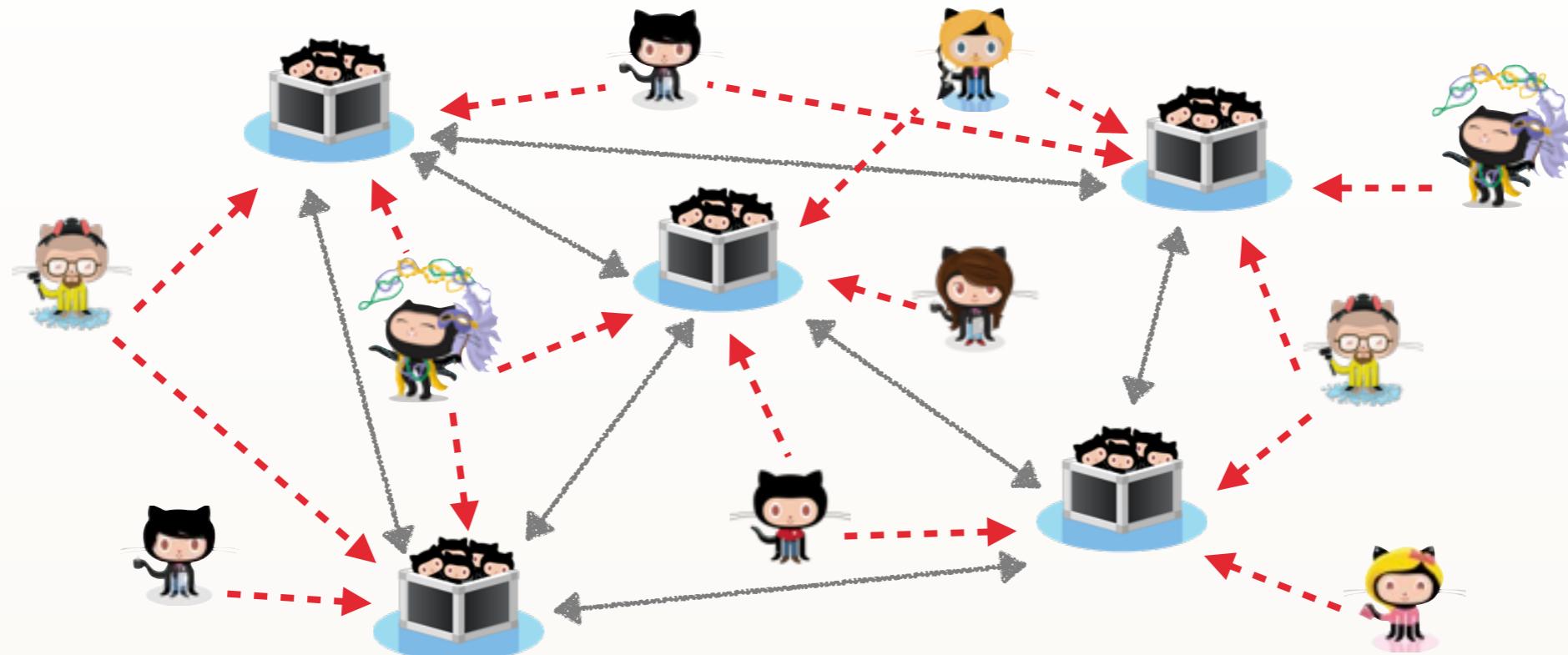
TEAM EFFECTIVENESS?

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SOFTWARE QUALITY?

- More contributors
- Faster pace
- DEVOOPS

EMPIRICAL STUDIES



EXPERIMENTS

- Small sample size
- Threats to ecological validity
- Relatively expensive

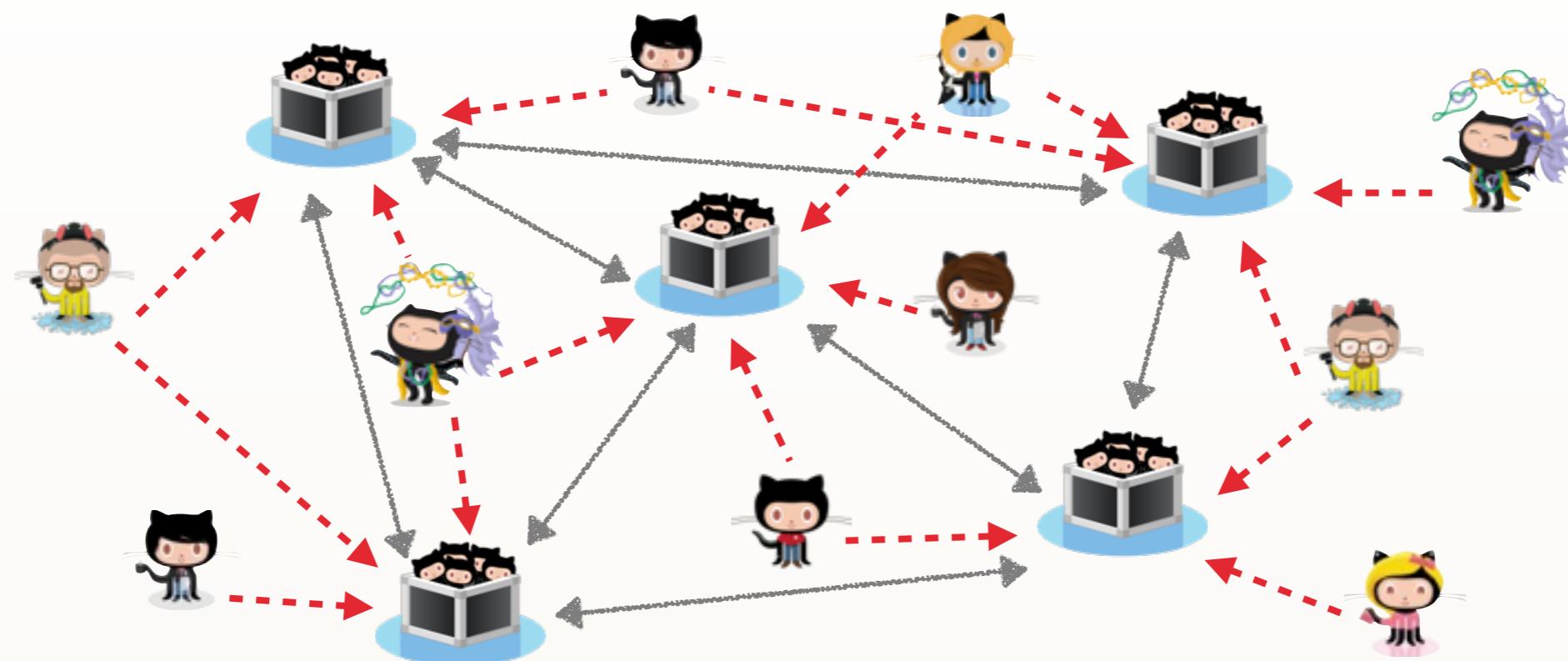
Best way to control for confounds

QUASI-EXPERIMENTS

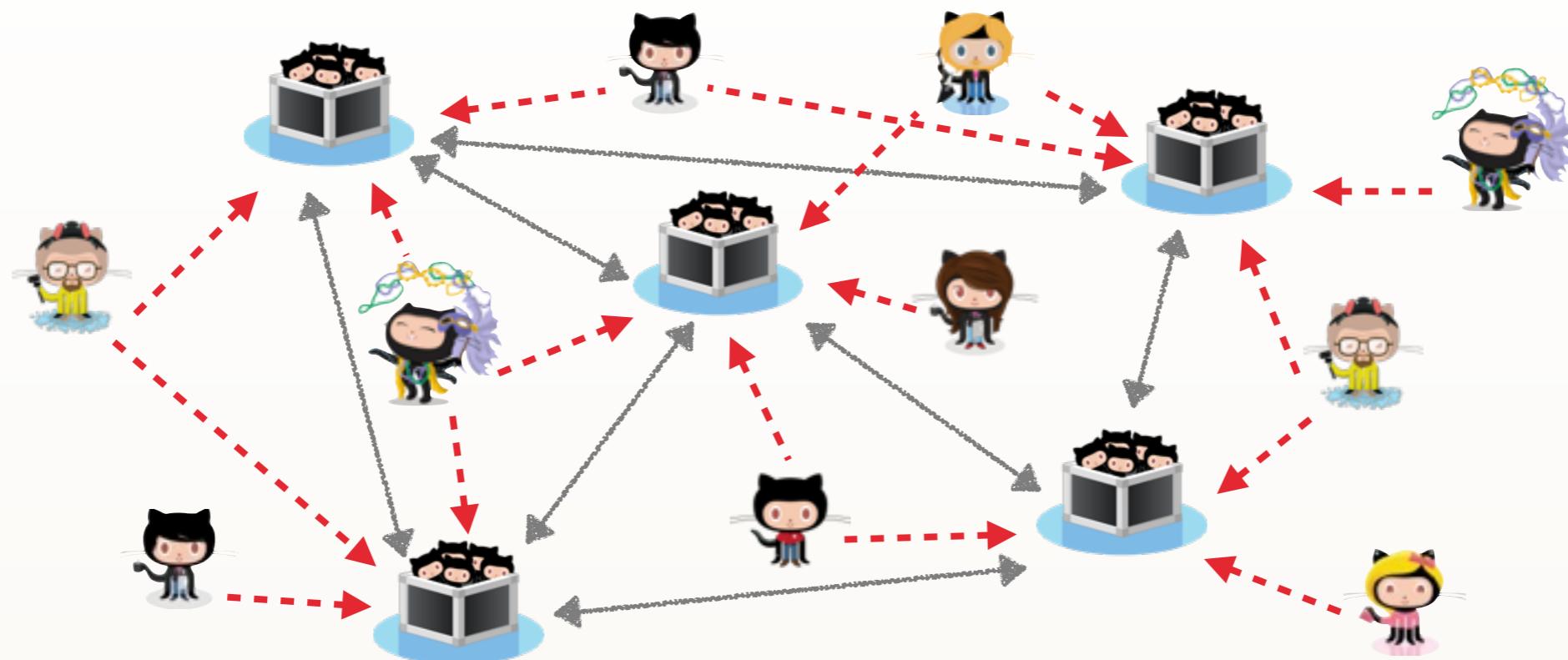
- Large samples
- “Real” data
- More generalizable
- Relatively cheap

Everything is archived and can be mined

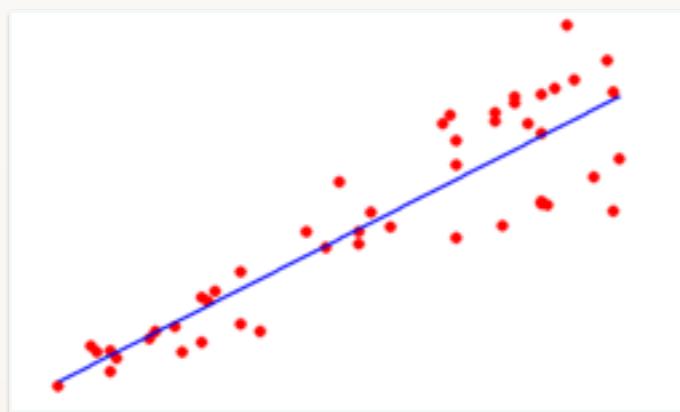
QUASI-EXPERIMENTS



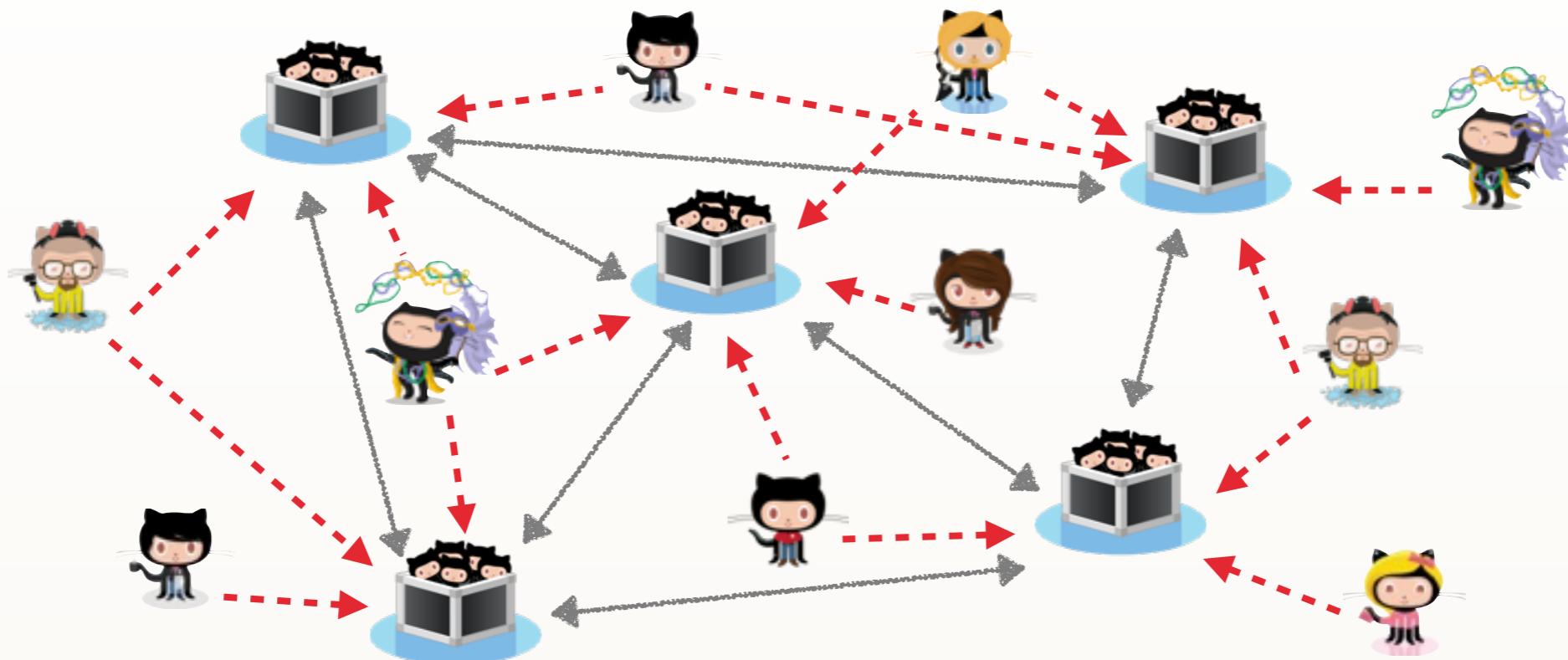
QUASI-EXPERIMENTS



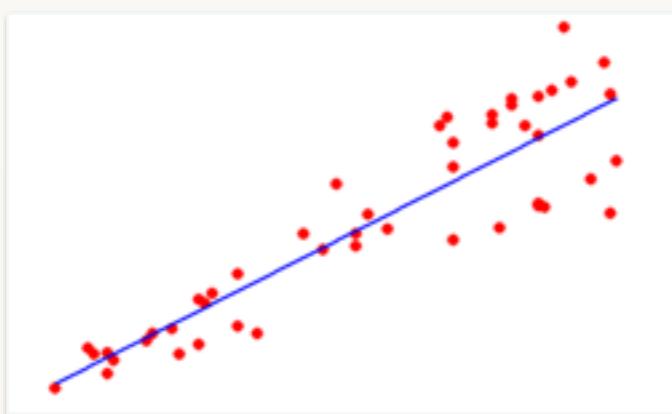
DATA ANALYSIS (STATISTICS) → TRENDS



QUASI-EXPERIMENTS



DATA ANALYSIS (STATISTICS) → TRENDS



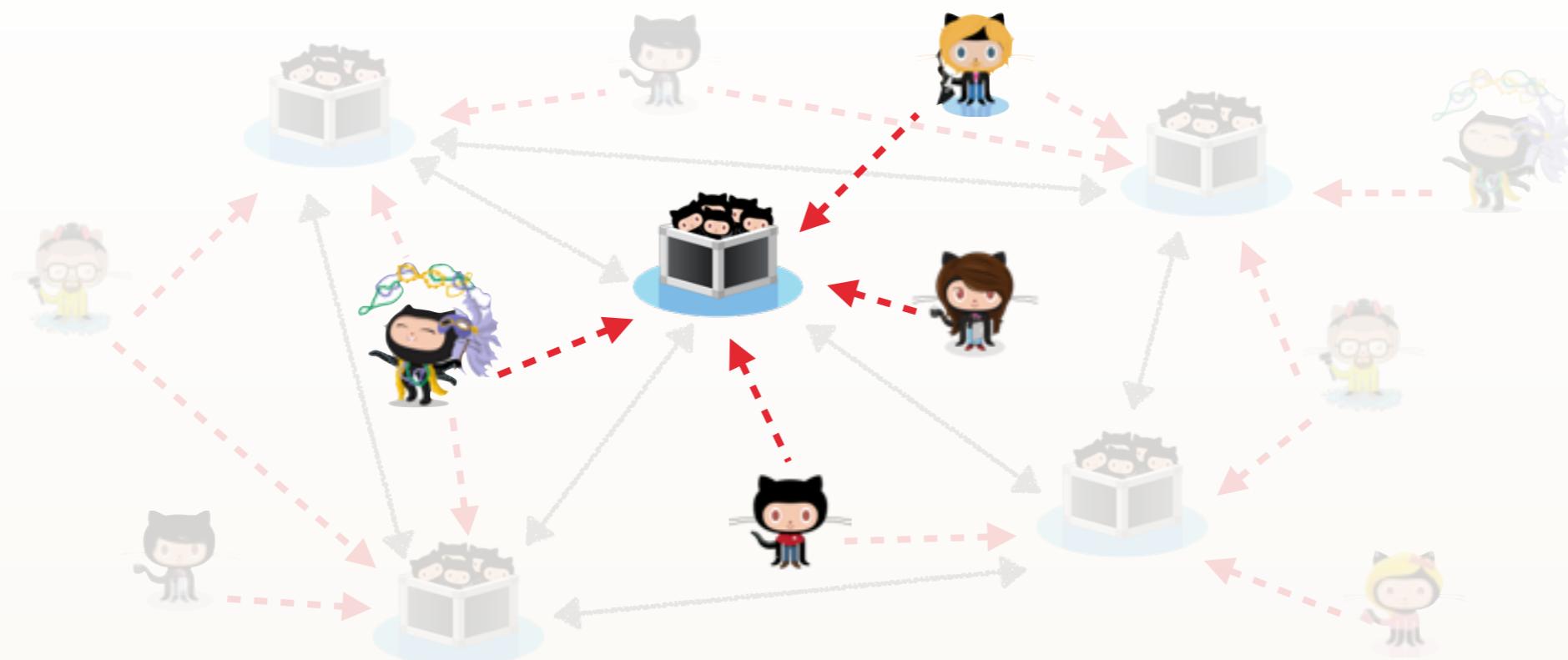
DATA-DRIVEN vs. **INTUITION-BASED** decision making

DATA SCIENTIST: standard on software teams

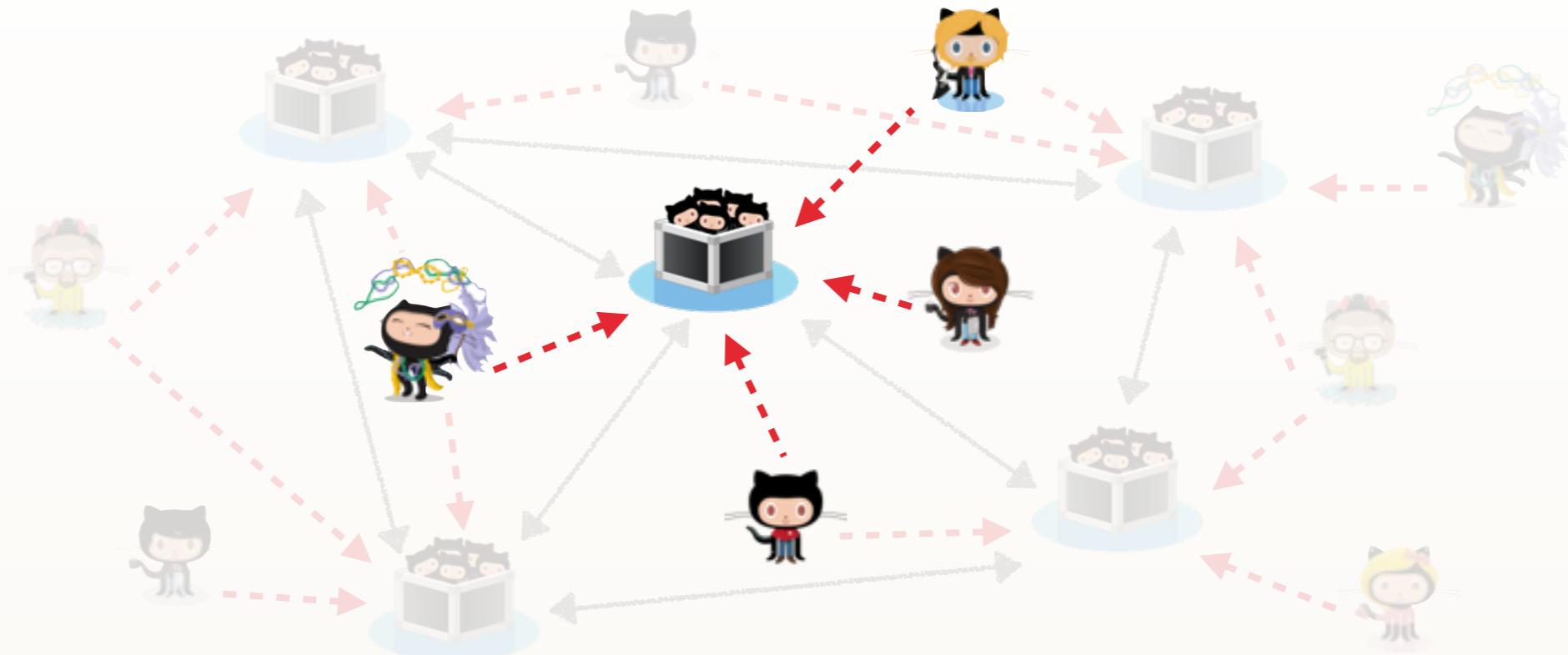
- Analyze This! 145 Questions for Data Scientists in Software Engineering
A. Begel, T. Zimmermann, ICSE 2014

- The Emerging Role of Data Scientists on Software Development Teams
M. Kim, T. Zimmermann, R. DeLine, A. Begel, ICSE 2016

EXAMPLE: PULL REQUEST EVALUATION TIME



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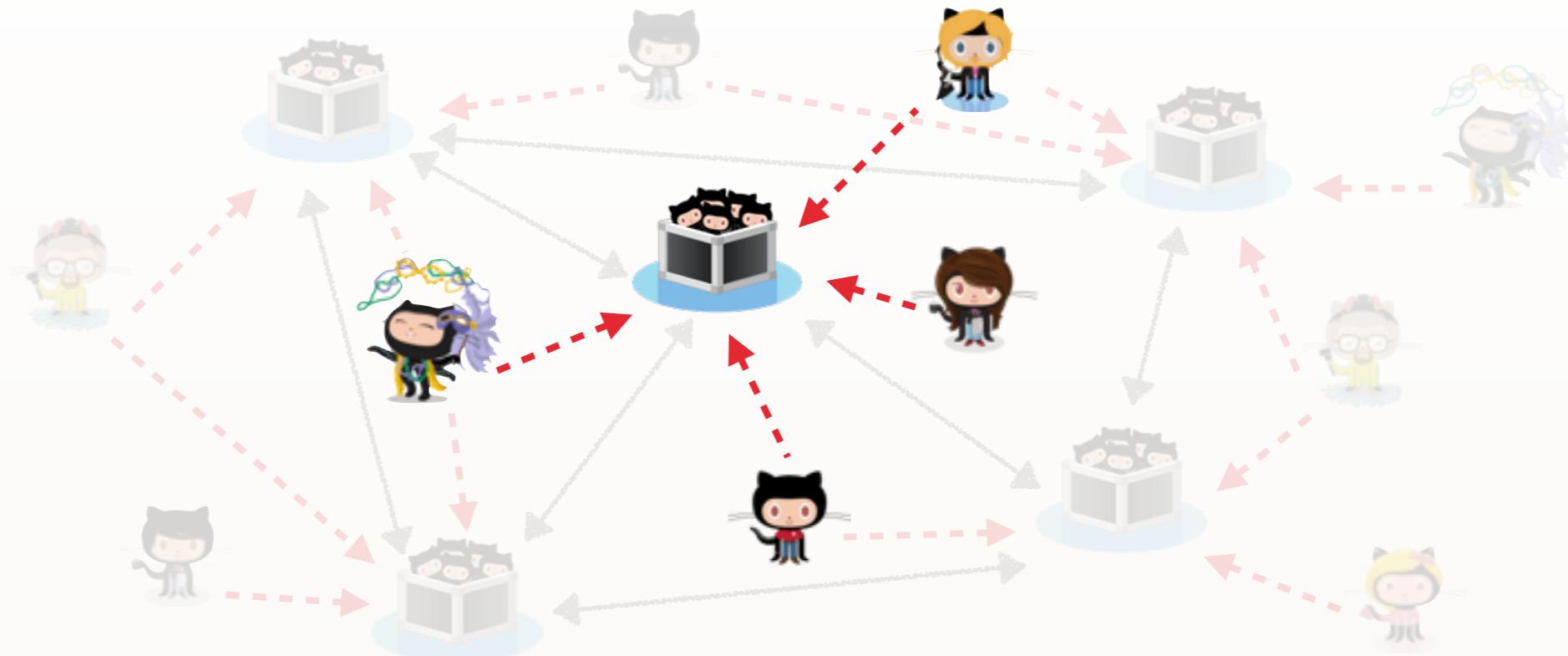


Hypothesis:

**Only technical
attributes matter:**

- Size
- Complexity
- Tests

EXAMPLE: PULL REQUEST EVALUATION TIME



Hypothesis:
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SOCIAL CODING!

- Submitter is core developer
 - Number of followers
 - Strength of social connection
- ... all stronger predictors than including tests

EXPERIMENTAL RISK: BIG DATA TO THE RESCUE



12
million
people



31
million
repos

EXPERIMENTAL RISK: BIG DATA TO THE RESCUE



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1

FALSE POSITIVES

	Reject Null Hyp.	Accept Null Hyp.
Null Hyp. TRUE	1	
Null Hyp. FALSE		

EXPERIMENTAL RISK: BIG DATA TO THE RESCUE



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- 1 **FALSE POSITIVES**
- 2 **FALSE NEGATIVES**

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HUGE SAMPLE SIZES:

- More stringent a priori about significance level
→ reduce **False Positives**

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SEPARATE SIGNAL FROM NOISE:

- Quantify **effect size**

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- Mix research methods
 - **Quantitative**: stats, data mining, ...
 - **Qualitative**: case studies, user surveys, grounded theory, ...



EXPERIMENTAL RISK: BIG DATA TO THE RESCUE



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31 million repos

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VALIDATE DATA FIRST!

- Spot-checking



1

TEAM DIVERSITY

[CHI 2015]



2

MULTITASKING ACROSS PROJECTS

[ICSE 2016]



3

CONTINUOUS INTEGRATION

[ESEC/FSE 2015]



DIVERSITY IS RECOGNIZED AS VALUABLE





DIVERSITY IS RECOGNIZED AS VALUABLE



"Driver of internal innovation
and business growth" [Forbes]



DIVERSITY IS RECOGNIZED AS VALUABLE



"Driver of internal innovation and business growth" [Forbes]



Companies with diverse executive boards have higher earnings and returns on equity [McKinsey]



DIVERSITY IS RECOGNIZED AS VALUABLE



"Driver of internal innovation and business growth" [Forbes]



Companies with diverse executive boards have higher earnings and returns on equity [McKinsey]

POLL: WHY WOULD WE WANT DIVERSITY?



DIVERSITY IS RECOGNIZED AS VALUABLE



"Driver of internal **innovation** and **business growth**" [Forbes]



Companies with diverse executive boards have **higher earnings** and **returns on equity** [McKinsey]

BENEFITS:

- access to different networks
- broader views
- creativity
- adaptability
- problem solving
- ...

→ **INFORMATION PROCESSING THEORY**

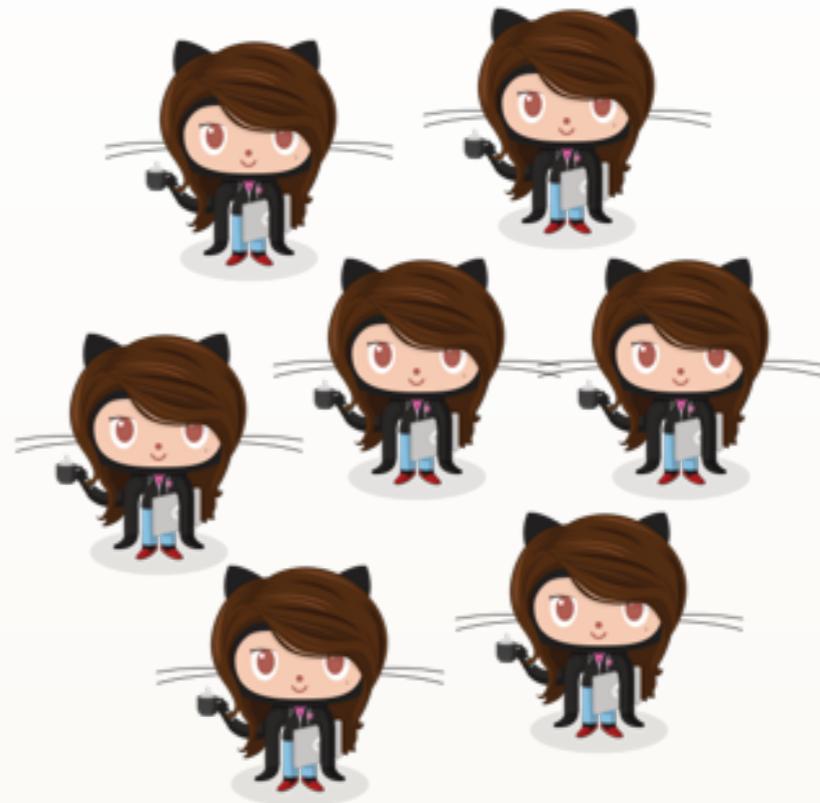
- Salancik, G. R., and Pfeffer, J. A social information processing approach to job attitudes and task design. *Admin. Sci. Quart.* 23, 2 (1978), 224–253



DIVERSITY IN SOFTWARE TEAMS?



vs.



1. HIGHER RISK OF:

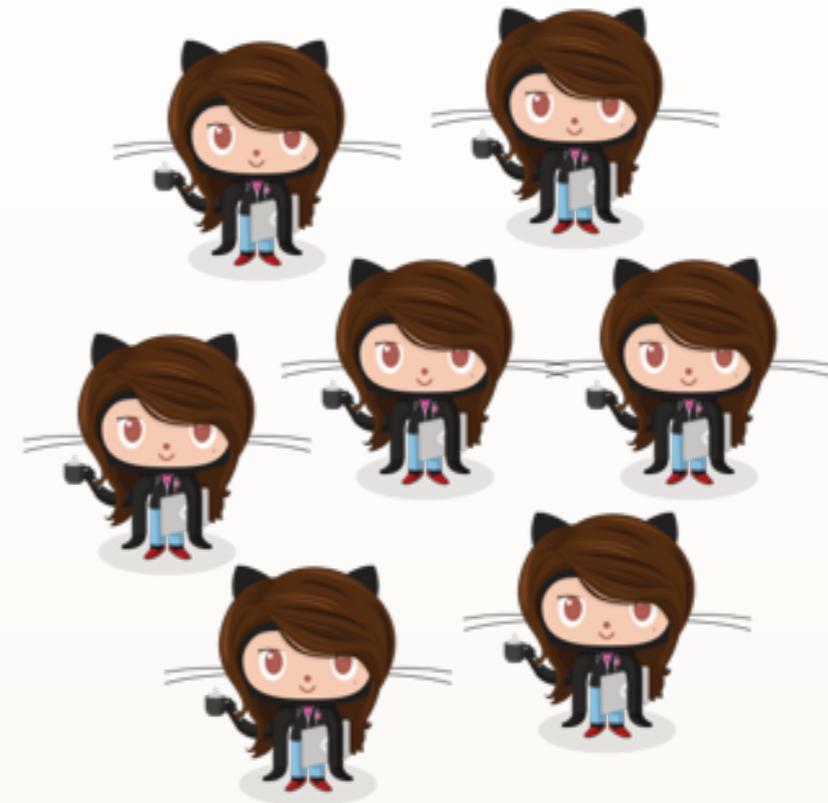
- communication breakdown
 - conflict
 - confusion
 - stress
 - discrimination
- ...



DIVERSITY IN SOFTWARE TEAMS?



VS.



1. HIGHER RISK OF:

- communication breakdown
- conflict
- confusion
- stress
- discrimination
- ...

→ **SIMILARITY ATTRACTION THEORY**

→ **SOCIAL IDENTITY, SOCIAL CATEGORIZATION THEORY**

• Byrne, D. E. The attraction paradigm. *Personality and psychopathology*. Academic Press, 1971

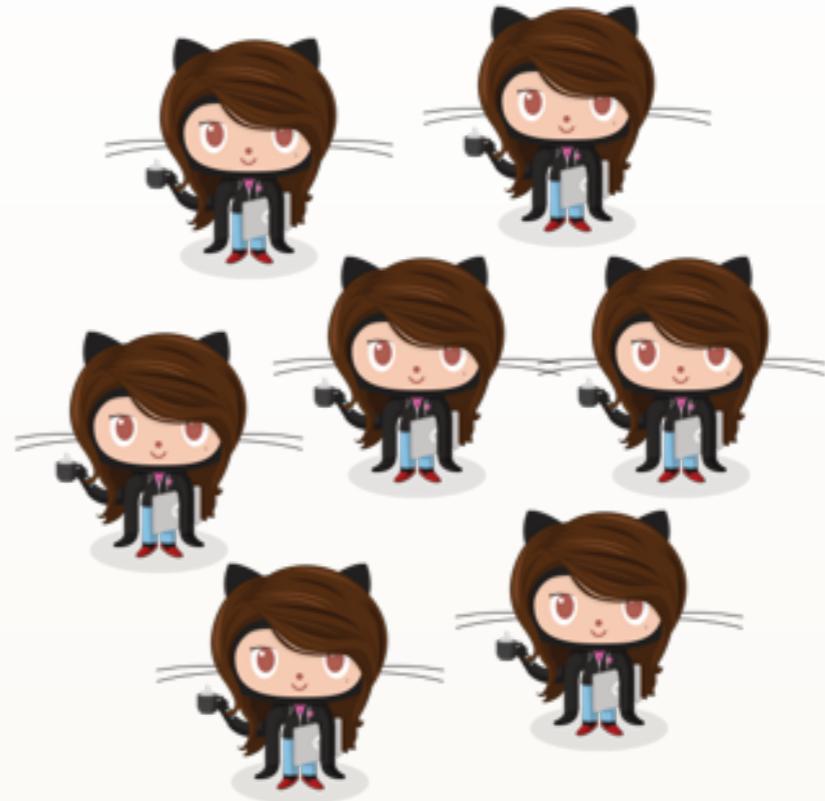
• Tajfel, H. Social psychology of intergroup relations. *Annu. Rev. Psychol.* 33, 1 (1982), 1–39



DIVERSITY IN SOFTWARE TEAMS?



vs.



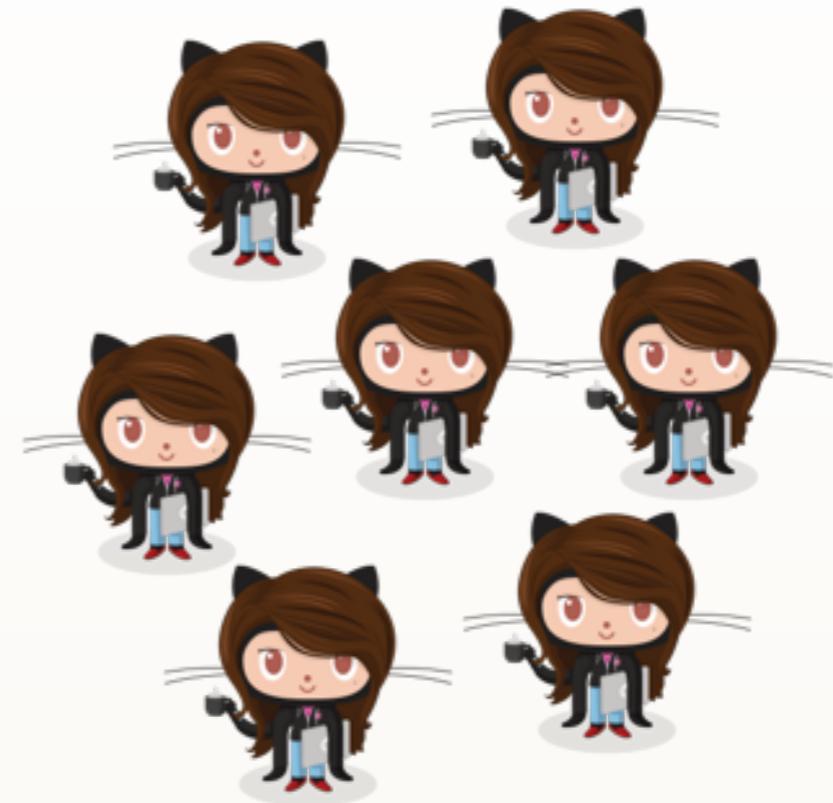
2. OPEN SOURCE / GITHUB ARE MERITOCRACIES



DIVERSITY IN SOFTWARE TEAMS?



vs.



2. OPEN SOURCE / GITHUB ARE MERITOCRACIES



"More about the contributions to the code than the 'characteristics' of the person"

"Any demographic identity is irrelevant"

"Code sees no color or gender"



DIVERSITY IN SOFTWARE TEAMS?

3. PERCEPTION: OPEN-SOURCE IS UNFRIENDLY TO NEWCOMERS & WOMEN



"I have used a **fake GitHub handle** (my normal GitHub handle is my first name, which is a distinctly female name) so that people would assume I was male" [CHASE 2015]



DIVERSITY IN SOFTWARE TEAMS?

3. PERCEPTION: OPEN-SOURCE IS UNFRIENDLY TO NEWCOMERS & WOMEN



"I have used a **fake GitHub handle** (my normal GitHub handle is my first name, which is a distinctly female name) so that people would assume I was male" [CHASE 2015]

GENDER REPRESENTATION



stack**overflow**



github
SOCIAL CODING

5.8%

~5%



open sourceTM

10.9%

Google



18%

16.6%

- FLOSS 2013: A survey dataset about free software contributors: challenges for curating, sharing, and combining G Robles, L Arjona-Reina, B Vasilescu, A Serebrenik, JM Gonzalez-Barahona. MSR 2014
- Google Diversity (2015) www.google.com/diversity/index.html#chart
- Inside Microsoft (2015) <https://goo.gl/nT4YiI>

- Exploring the data on gender and GitHub repo ownership Alyssa Frazee. <http://alyssafrazee.com/gender-and-github-code.html>
- Stack Overflow 2015 Developer Survey (26,086 people from 157 countries) <http://stackoverflow.com/research/developer-survey-2015#profile-gender>



DIVERSITY IN SOFTWARE TEAMS?

3. PERCEPTION: OPEN-SOURCE IS UNFRIENDLY TO NEWCOMERS & WOMEN



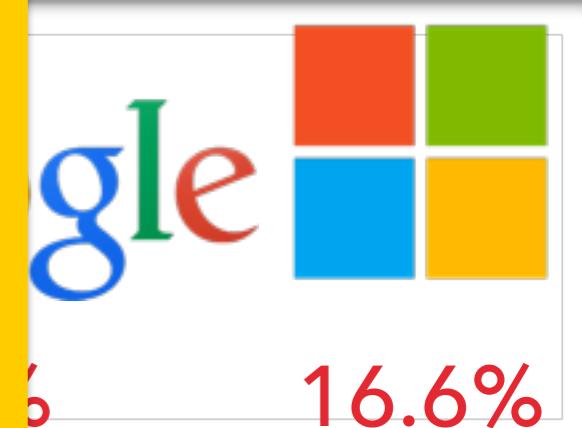
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GENDER REPRESENTATION



5.8%

Does diversity
create added value
in GitHub teams?



16.6%

- FLOSS 2013: A survey dataset about open source software for curating, sharing, and combining Open Source Software. A Serebrenik, JM Gonzalez-Barahona

- Google Diversity (2015) www.google.com/diversity/index.html#chart
- Inside Microsoft (2015) <https://goo.gl/nT4YiI>

- Stack Overflow 2015 Developer Survey (26,086 people from 157 countries) <http://stackoverflow.com/research/developer-survey-2015#profile-gender>



NATURAL EXPERIMENT

1. Mine data from many **collaborative projects**





NATURAL EXPERIMENT

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2. Compare **outputs produced per unit time**
in more/less diverse teams



NATURAL EXPERIMENT

1. Mine data from many **collaborative projects**



2. Compare **outputs produced per unit time**
in more/less diverse teams



Gender



Tenure

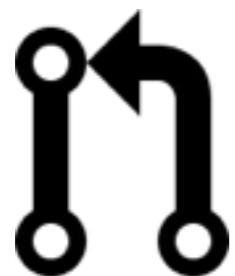


CHALLENGES

1. EXP. DESIGN

2. DATA MINING

3. STATISTICAL ANALYSIS



Team
boundaries?



Demographics
not salient?

- Demographic diversity and employee attitudes: An empirical examination of relational demography within work units. Riordan, C. M., and Shore, L. M.. *J. Appl. Psychol.* 82, 3 (1997),

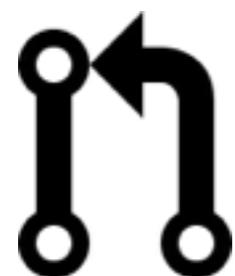


CHALLENGES

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User survey

4,500 invitations, 816 responses

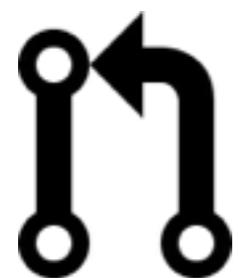


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What constitutes a team?

Which differences do people recognize
among team members?

Does diversity matter?

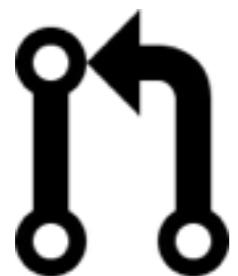


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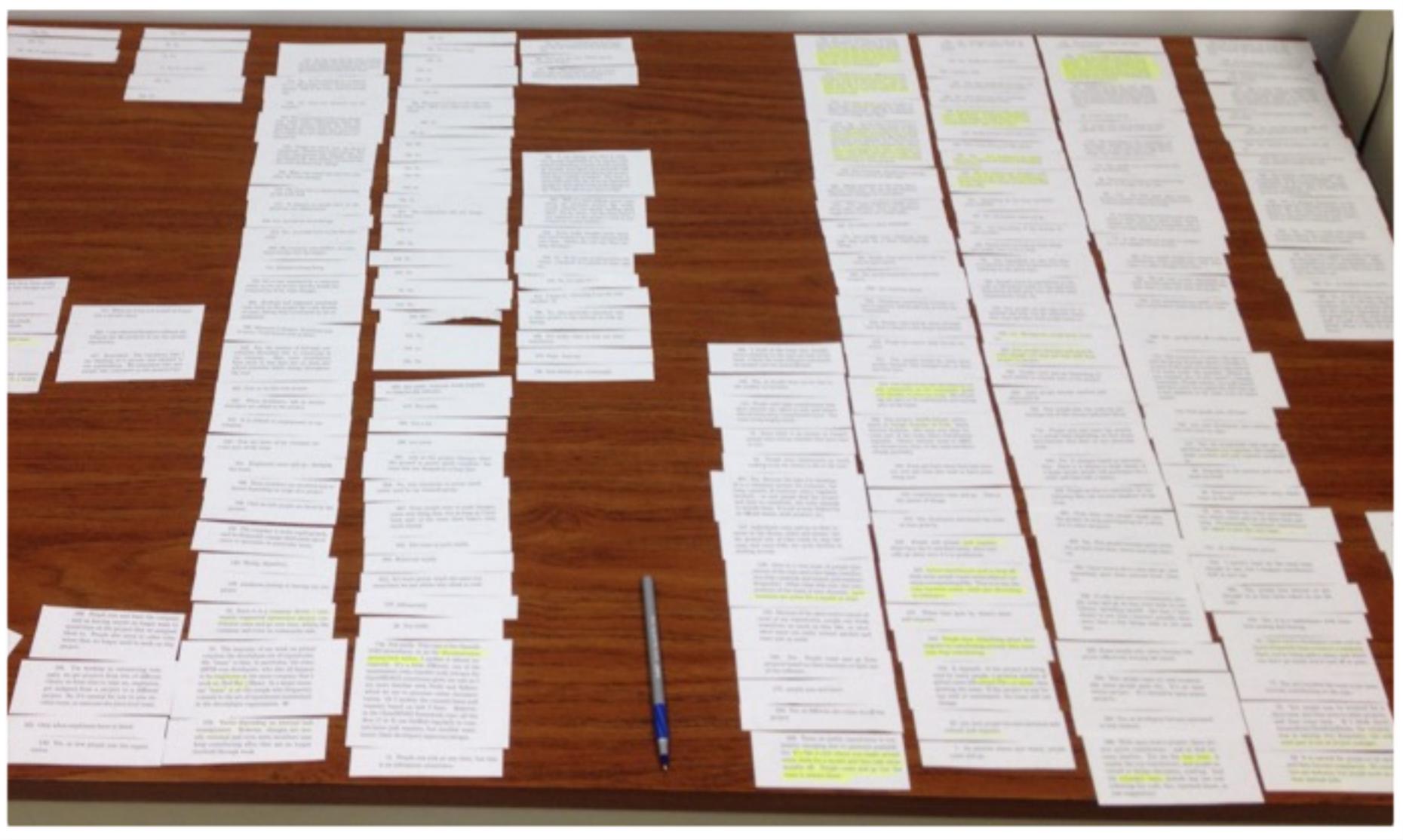


Team
boundaries?



Demographics
not salient?

Open card sorting



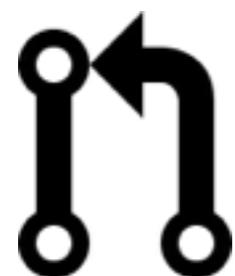


CHALLENGES

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3. STATISTICAL ANALYSIS



Team
boundaries?



Demographics
not salient?

User survey

4,500 invitations, 816 responses

What constitutes a team?

The team is everyone

Which differences do people recognize
among team members?

Gender is surprisingly salient

Does diversity matter?

Split opinions



CHALLENGES

1. EXP. DESIGN

2. DATA MINING

3. STATISTICAL ANALYSIS



Gender
not
explicit



Multiple
aliases



CHALLENGES

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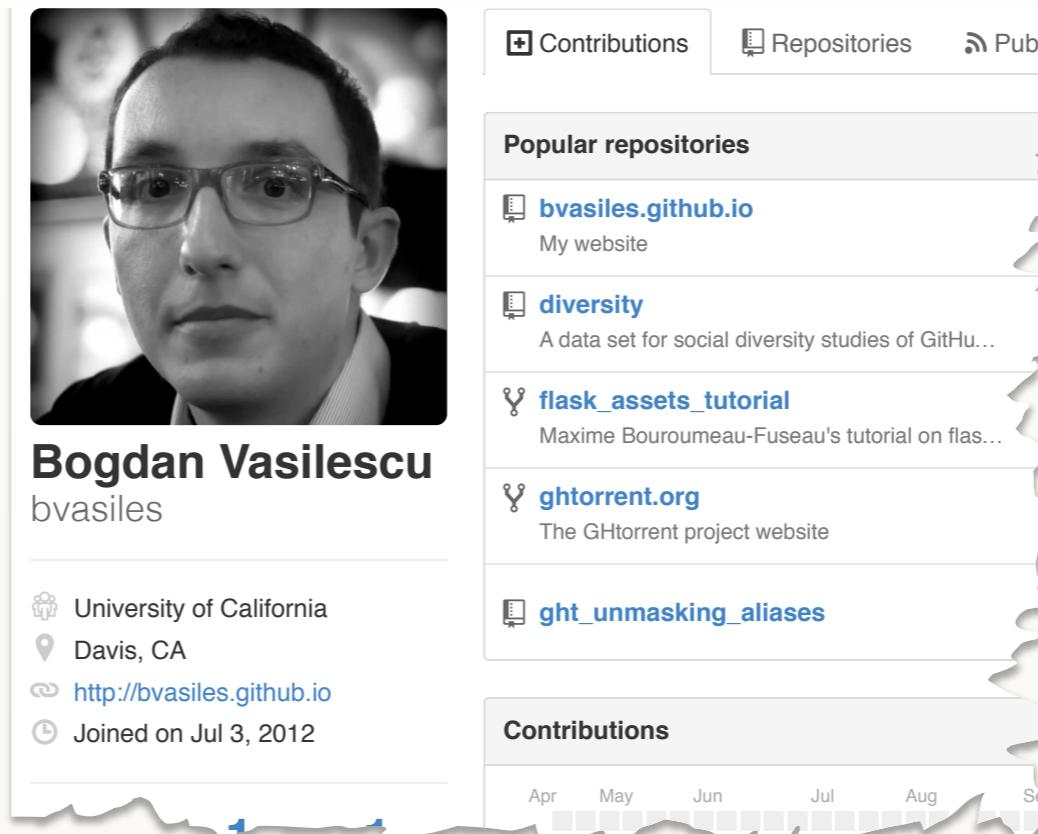
GENDER TOOL



Gender
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CHALLENGES

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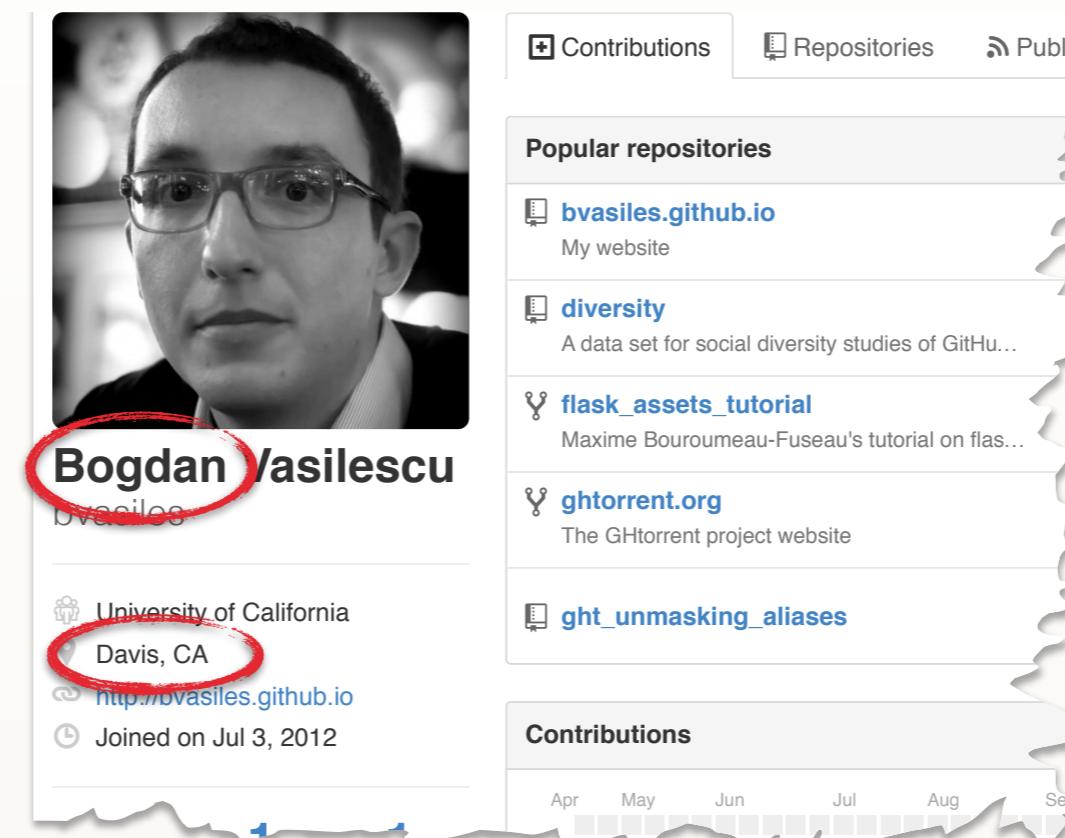
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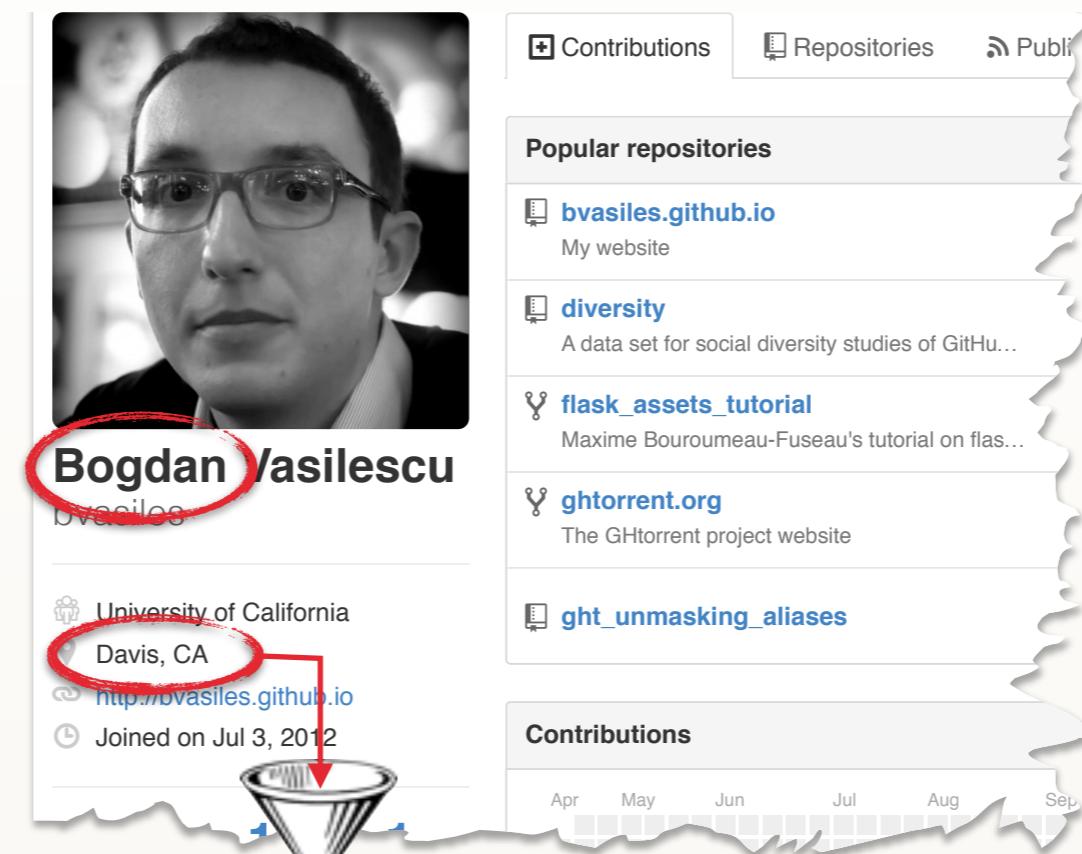
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Bing Maps + Heuristics



CHALLENGES

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Gender
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Multiple
aliases

Contributions Repositories Public

Popular repositories

- bvasiles.github.io My website
- diversity A data set for social diversity studies of GitHub...
- flask_assets_tutorial Maxime Bouroumeau-Fuseau's tutorial on flask...
- ghtorrent.org The GHTorrent project website
- ght_unmasking_aliases

Contributions

Apr May Jun Jul Aug Sep

Bogdan + USA



Name frequency
tables for 30 countries

male



CHALLENGES

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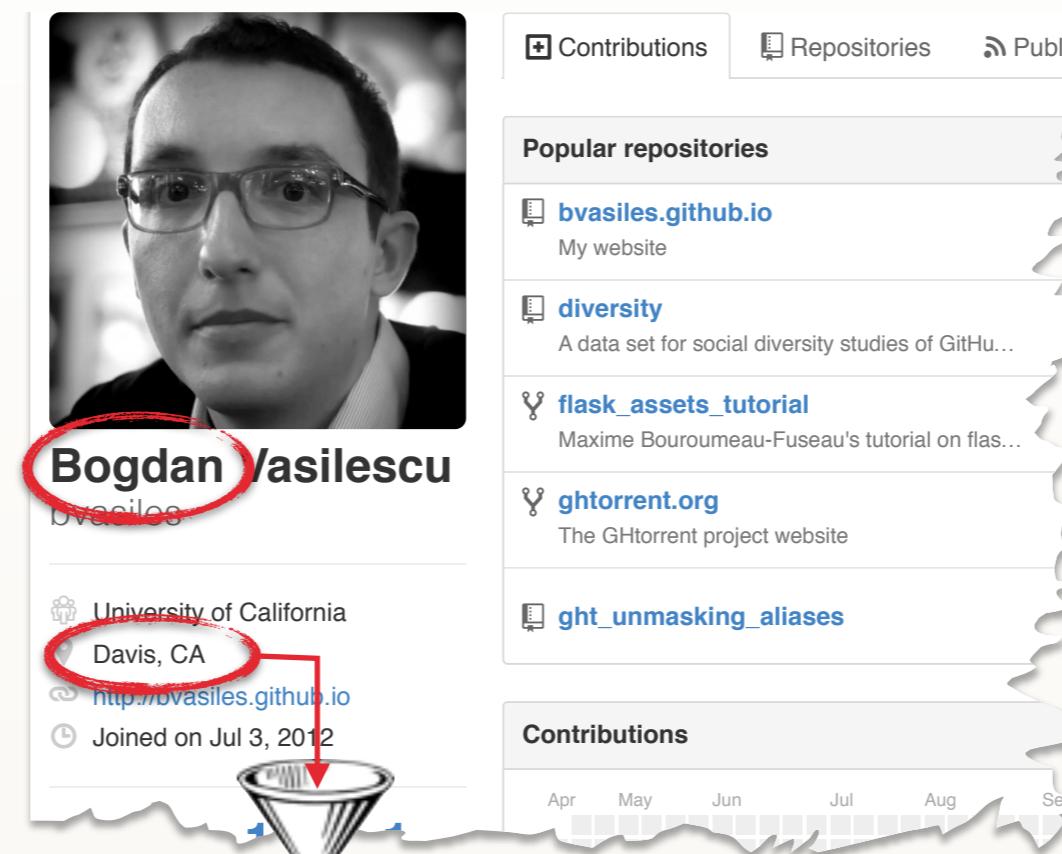
GENDER TOOL



Gender
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Multiple
aliases



Bogdan + USA



male

Name frequency
tables for 30 countries

Bing Maps + Heuristics

Location matters!

- Andrea (Italy)
→ male
- Andrea (USA)
→ female



CHALLENGES

1. EXP. DESIGN

2. DATA MINING

3. STATISTICAL ANALYSIS

DEALIASING TOOL



Gender
not
explicit



Multiple
aliases

INTUITION:

Laurent Gautier - laurent@cbs.dtu.dk

Laurent Gautier - s010592@student.dtu.dk

Laurent - lgautier@gmail.com

- lgautier@altern.org



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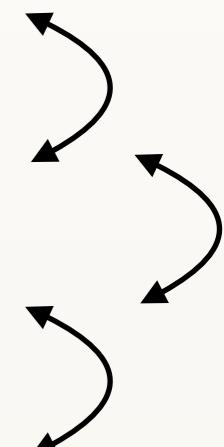
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CHALLENGES

1. EXP. DESIGN

2. DATA MINING

3. STATISTICAL ANALYSIS

REGRESSION



Outputs produced /
unit time
(#Commits/quarter)

response



CHALLENGES

1. EXP. DESIGN

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REGRESSION



Outputs produced /
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response



Gender
diversity
(Blau)



Tenure
diversity
(CV)

main predictors



CHALLENGES

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Total commits

Project size

controls



CHALLENGES

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Total commits



Team size



Experience

Project size

Human resources

controls



CHALLENGES

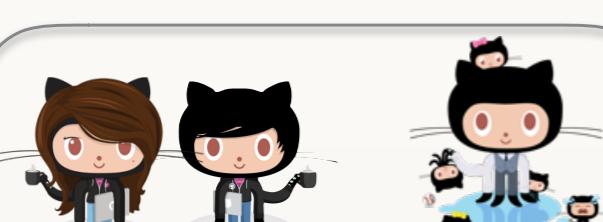
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Total commits



Team size



Experience



Project age



Time

Project size

Human resources

Evolution of GitHub
& time passing

controls



CHALLENGES

1. EXP. DESIGN

2. DATA MINING

3. STATISTICAL ANALYSIS

REGRESSION



Outputs produced /
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response



Gender
diversity
(Blau)



Tenure
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main predictors



Total commits



Team size



Experience



Project age



Time



Comments



Forks

Project size

Human resources

Evolution of GitHub
& time passing

Popularity
Distributed development

controls



CHALLENGES

1. EXP. DESIGN

2. DATA MINING

3. STATISTICAL ANALYSIS

Project	Created on	Project age	Total #commits	#Forks	Time	#Commits	#Comments	Team size	Gender diversity	Commit tenure diversity	Turnover
A	2011-02-15	12	557	51	Q2	47	26	9	0.25	0.47	0.67
					Q5	19	12	10	0.00	0.93	0.75
					Q6	7	13	12	0.25	0.54	0.67
					Q7	56	53	20	0.00	0.56	0.87
B	2010-09-21	11	2075	578	Q4	71	169	83	0.03	0.66	0.87
					Q5	116	219	93	0.05	0.73	0.56
					Q6	186	367	119	0.06	0.80	0.86
					Q7	129	453	114	0.08	0.85	0.82



CHALLENGES

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3. STATISTICAL ANALYSIS

Different
projects ...

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Different
projects ...

... observed
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CHALLENGES

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2. DATA MINING

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Different projects ...

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Diversity measures

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LINEAR MIXED-EFFECTS REGRESSION

Longitudinal data

Random effects: project, time

Nesting: projects

Random slope: team size | project

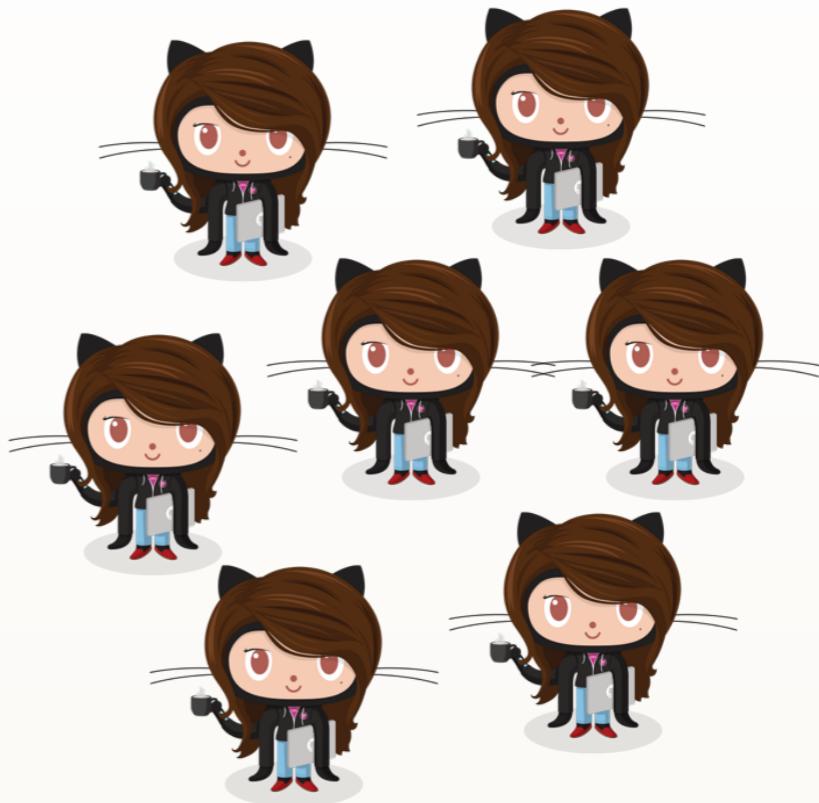


RESULTS

Higher productivity



vs.



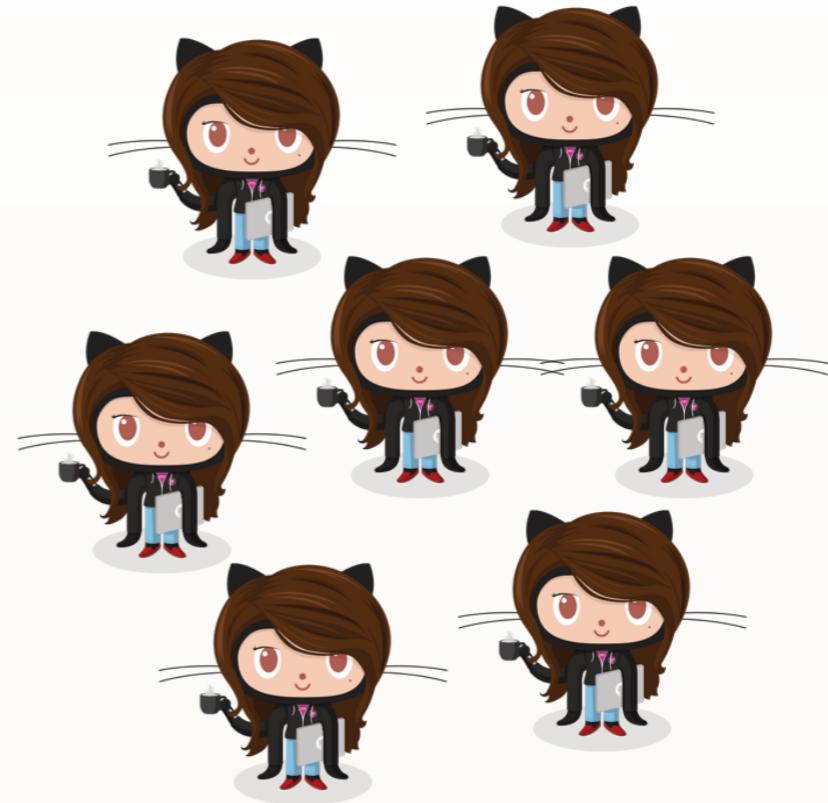


RESULTS

Higher productivity



vs.



Other confounds held fixed, **higher team diversity (gender & tenure)** is associated with **increased code production** (commits per quarter),

But small effects!

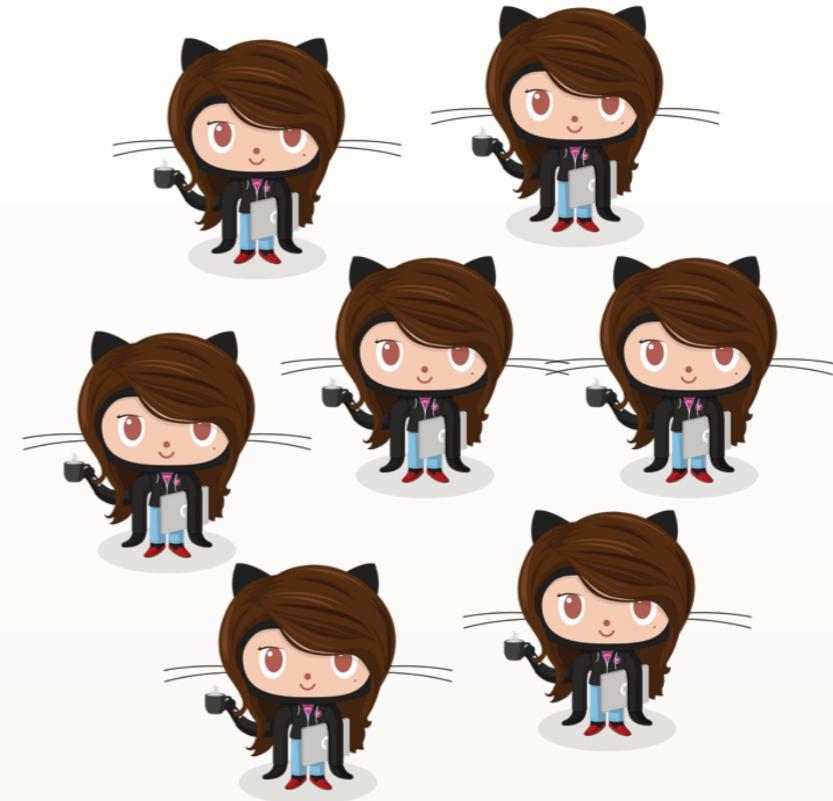


RESULTS

Higher productivity



vs.



Other confounds held fixed, **higher team diversity (gender & tenure)** is associated with **increased code production** (commits per quarter),

But small effects!

ONGOING / FUTURE WORK:

- Diversity effects beyond code production (e.g., team cohesiveness & code quality)
- Why are social coding platforms so exclusive?

Gamification?



1

TEAM DIVERSITY

[CHI 2015]



2

MULTITASKING ACROSS PROJECTS

[ICSE 2016]



3

CONTINUOUS INTEGRATION

[ESEC/FSE 2015]

WORKING ON MULTIPLE PROJECTS IN PARALLEL



REASONS:

- ▶ Dependencies
- ▶ Downtime
- ▶ Being “stuck” in one project
- ▶ Request from other dev’s
- ▶ Personal interest
- ▶ Signaling
- ▶ ...

WORKING ON MULTIPLE PROJECTS IN PARALLEL



REASONS:

- ▶ Dependencies
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- ▶ Being “stuck” in one project
- ▶ Request from other dev’s
- ▶ Personal interest
- ▶ Signaling
- ▶ ...

PROS:

- ▶ Fill downtime
- ▶ Cross-fertilisation

CONS:

- ▶ Distraction
- ▶ Cognitive switching cost - storing state

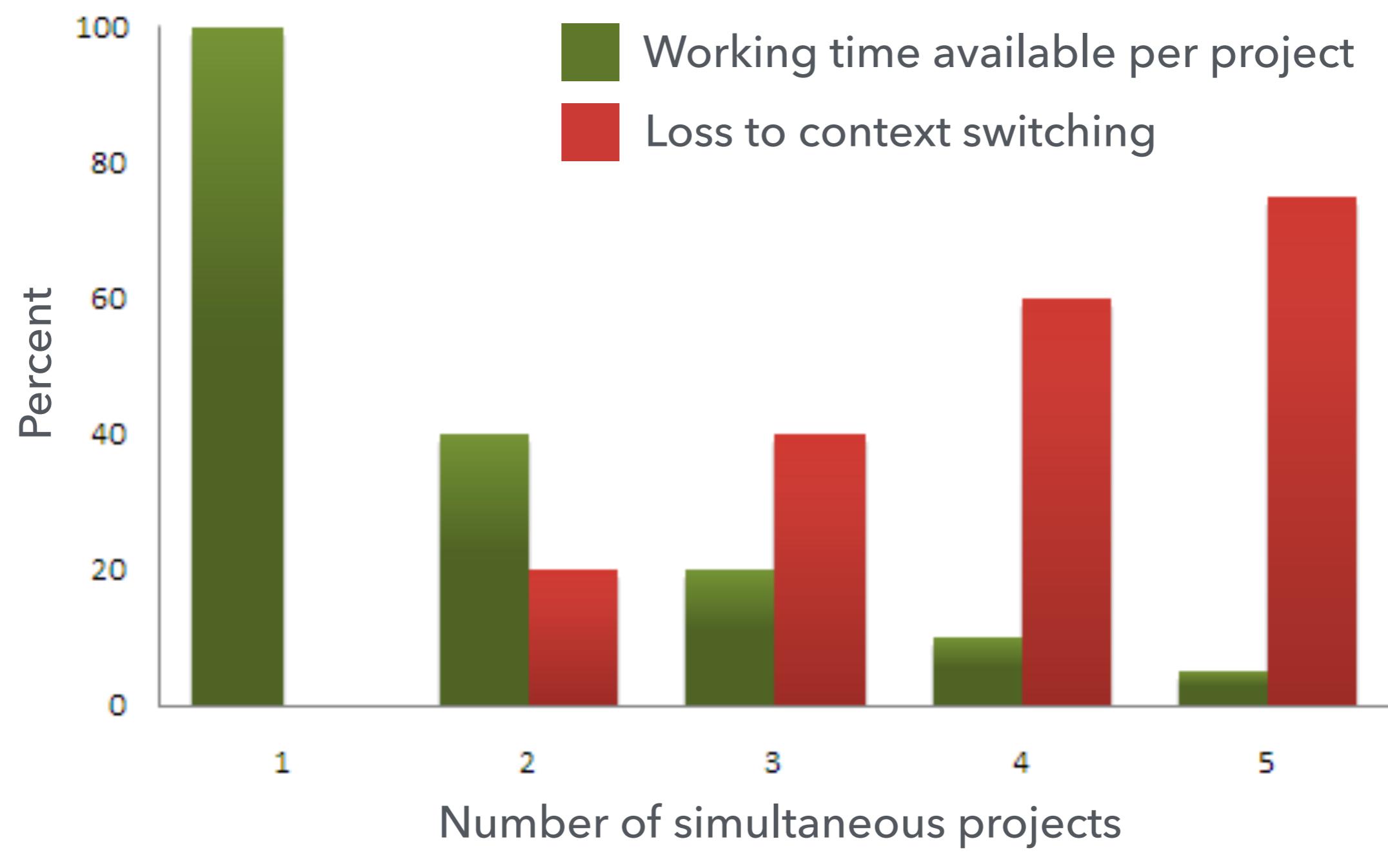
• Memory for goals: An activation-based model
E. M. Altmann and J. G. Trafton.
Cognitive Science, 26(1):39–83, 2002

• What makes interruptions disruptive? A process-model account of the effects of the problem state bottleneck on task interruption and resumption
J. P. Borst, N. A. Taatgen, and H. van Rijn. *CHI 2015*



SWITCHING PROJECTS IS EXPENSIVE

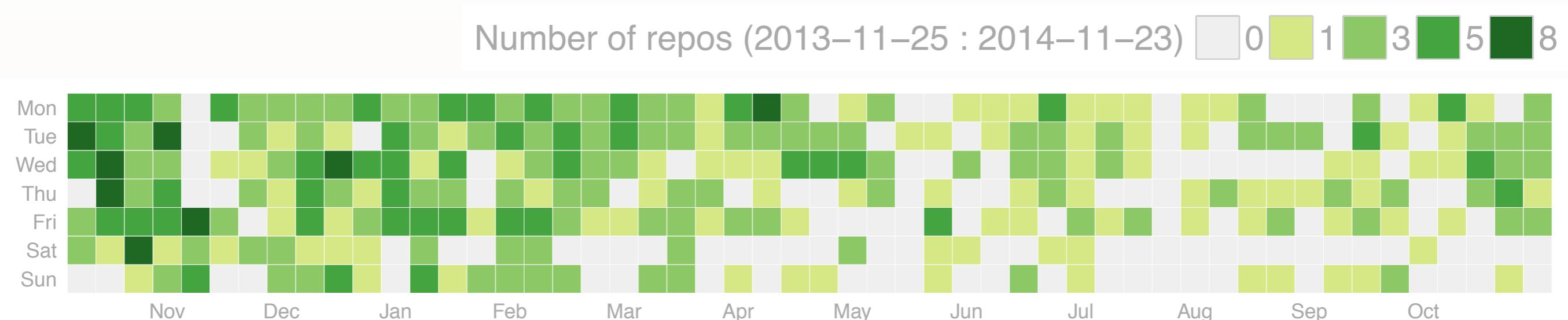
ANECDOTAL RULE OF THUMB [G. Weinberg, 1992-7]





GITHUB DEV'S MULTITASK ACROSS PROJECTS OFTEN

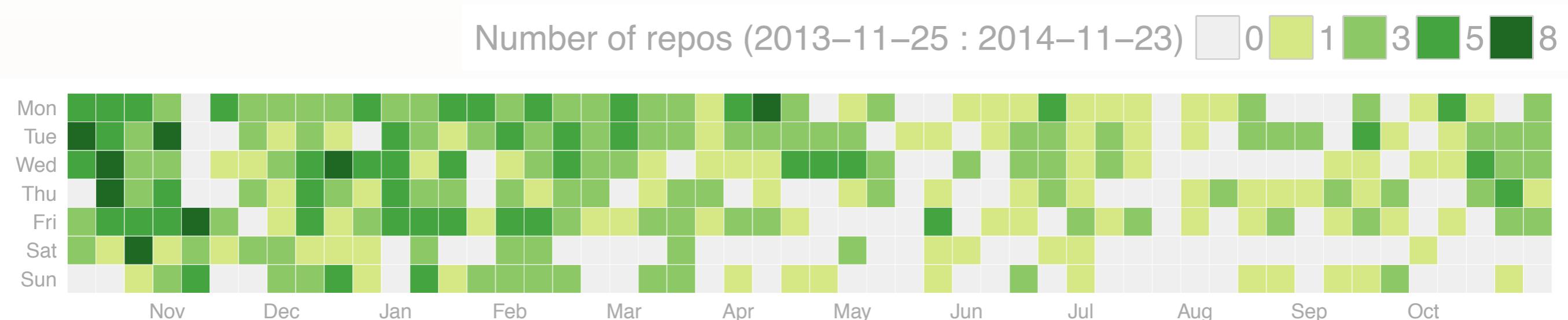
EXAMPLE BEHAVIOR:





GITHUB DEV'S MULTITASK ACROSS PROJECTS OFTEN

EXAMPLE BEHAVIOR:



PEOPLE WHO MULTITASK:

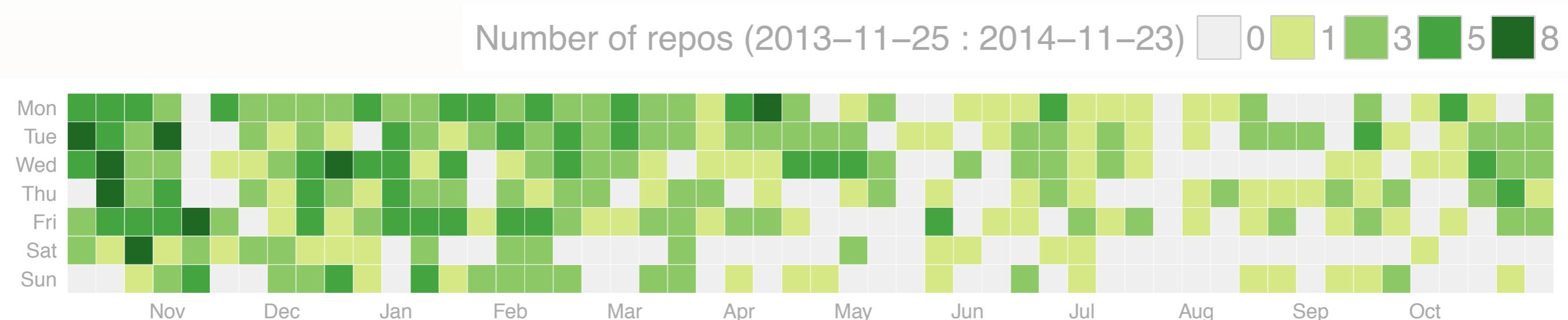
- ▶ Feel more productive
- ▶ Believe they contribute more code

User survey (128 responses)



GITHUB DEV'S MULTITASK ACROSS PROJECTS OFTEN

EXAMPLE BEHAVIOR:



PEOPLE WHO MULTITASK:

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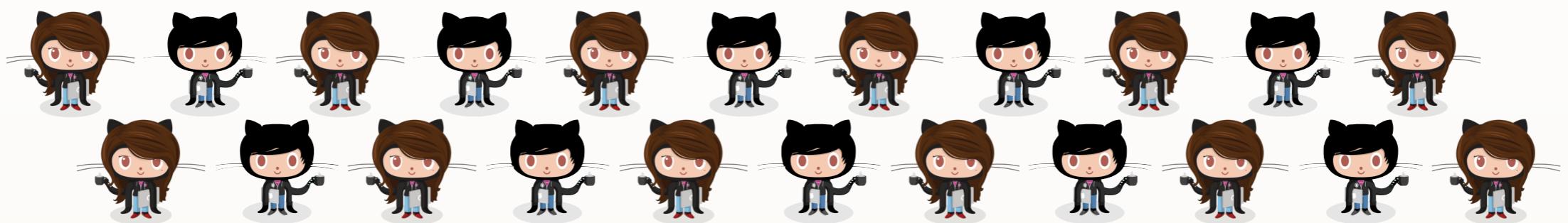
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Is there a limit to multitasking?



NATURAL EXPERIMENT

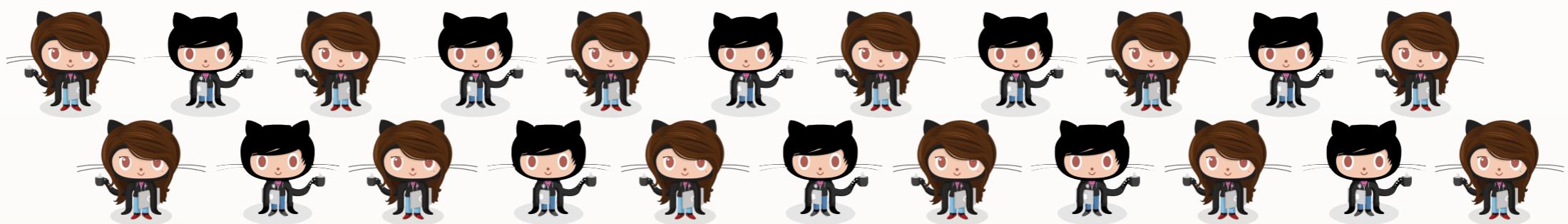
1. Mine data on ~1200 **prolific developers**





NATURAL EXPERIMENT

1. Mine data on ~1200 **prolific developers**



2. Compare **outputs produced per unit time**
(LOC added / week)
in different multitasking & project switching conditions





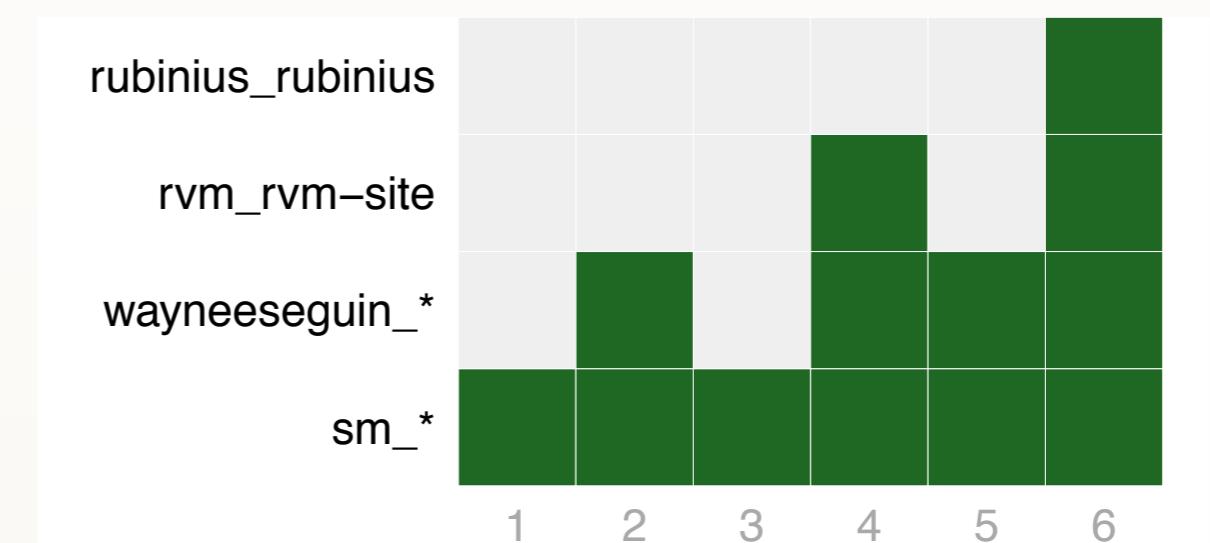
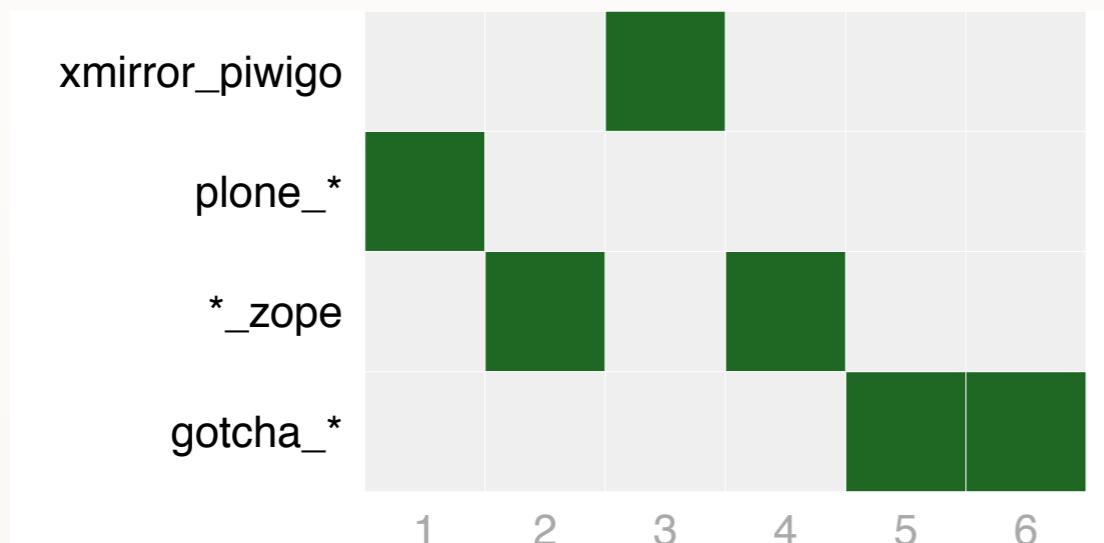
MULTITASKING DIMENSIONS

1. PROJECTS PER DAY

Working sequentially

vs.

Within-day multitasking





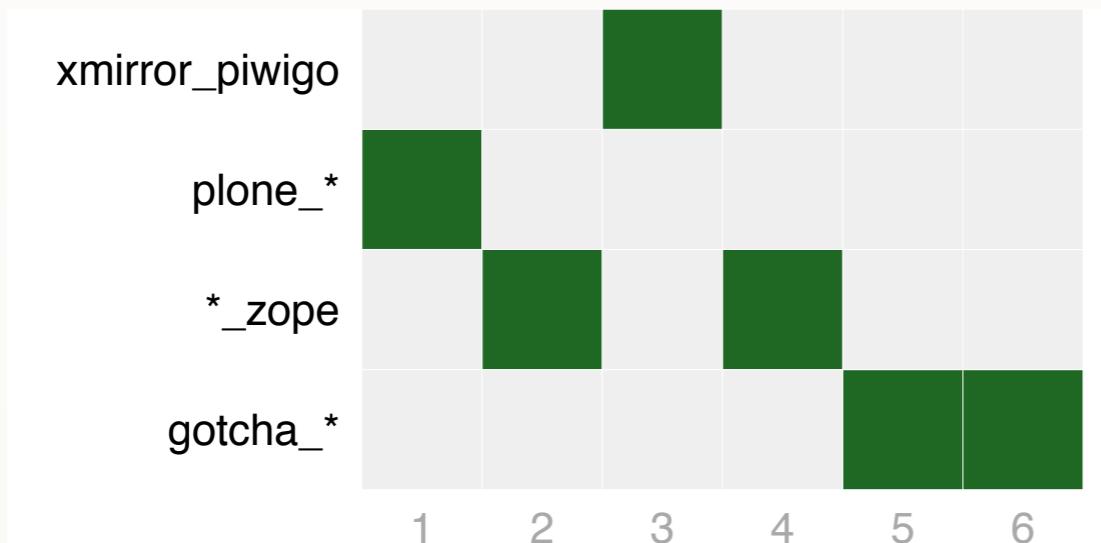
MULTITASKING DIMENSIONS

1. PROJECTS PER DAY

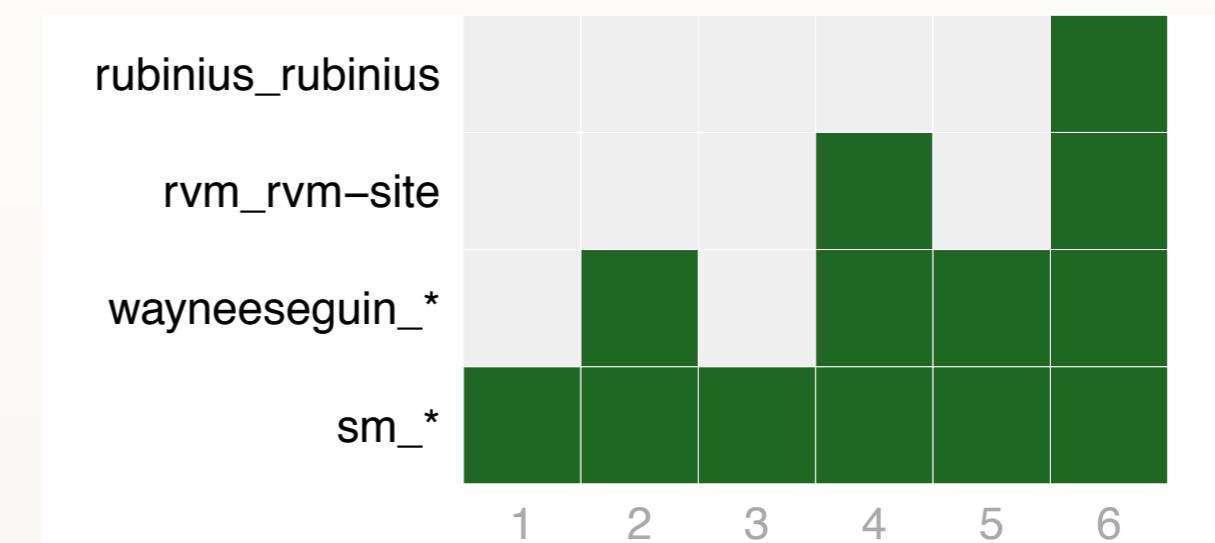
Working sequentially

vs.

Within-day multitasking



AvgProjectsPerDay = 1



AvgProjectsPerDay = 2.2



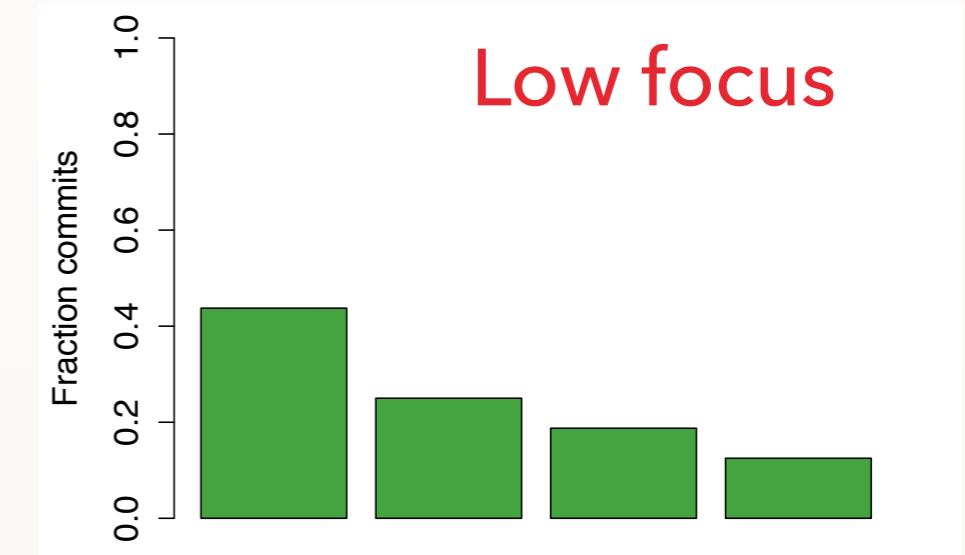
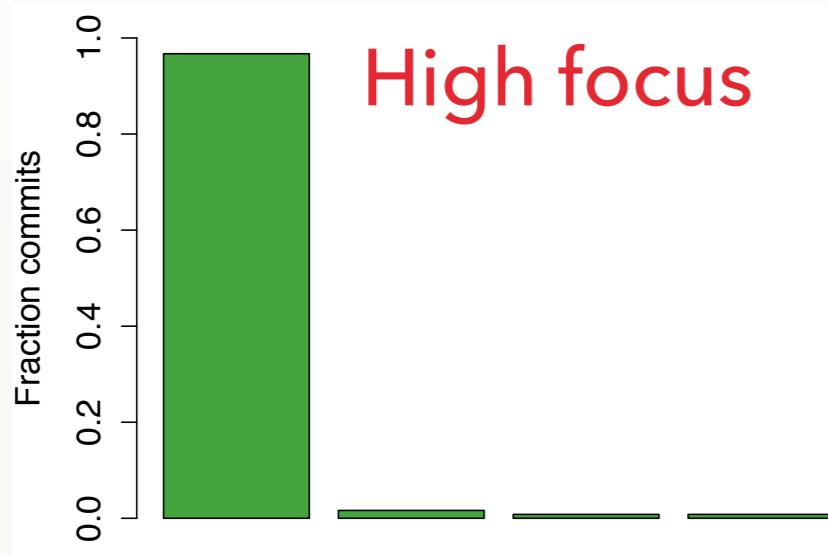
MULTITASKING DIMENSIONS

2. WEEKLY FOCUS

Working mostly
on one project

vs.

Contributing evenly
to all projects





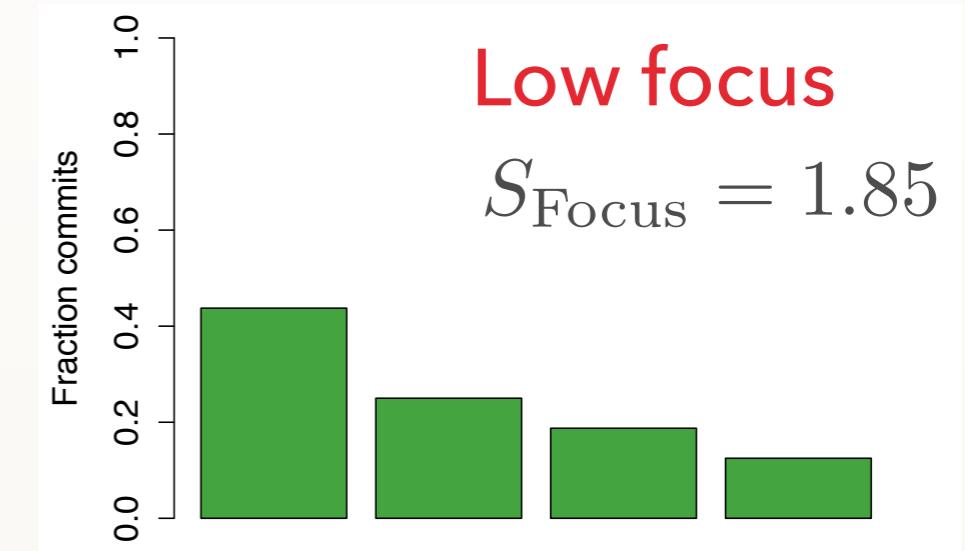
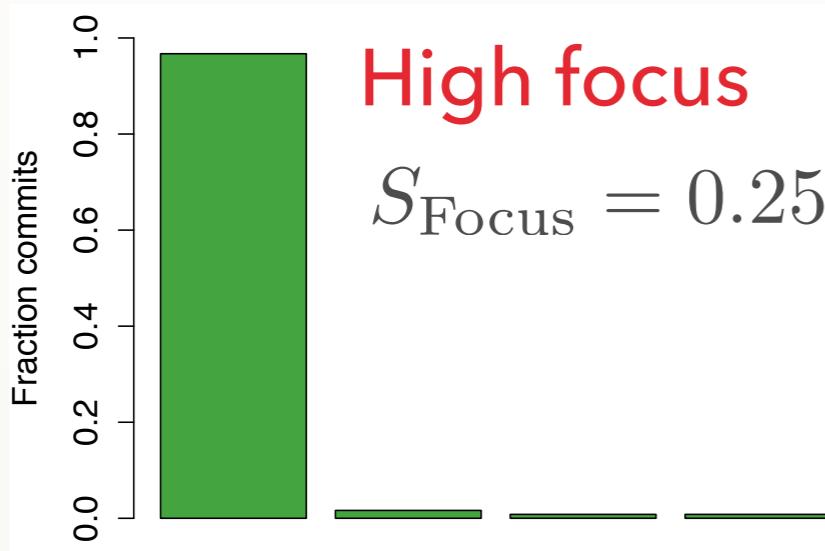
MULTITASKING DIMENSIONS

2. WEEKLY FOCUS

Working mostly
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vs.

Contributing evenly
to all projects



Shannon entropy:

$$S_{\text{Focus}} = - \sum_{i=1}^N p_i \log_2 p_i$$

Projects this week

Fraction commits in project i



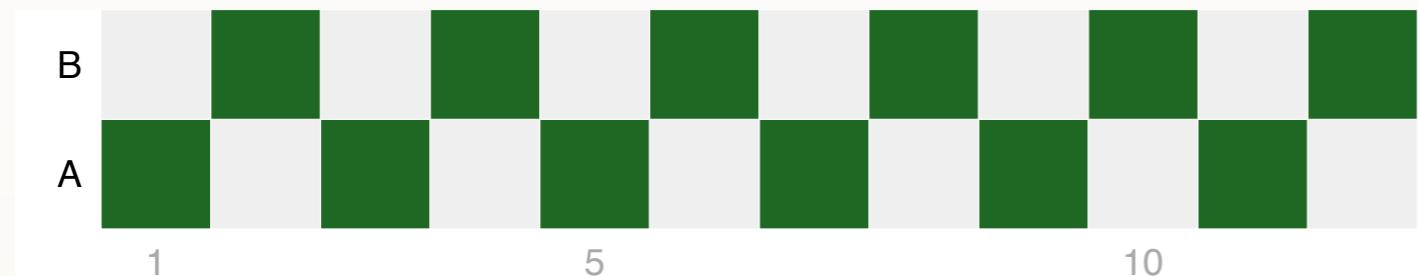
MULTITASKING DIMENSIONS

3. DAY-TO-DAY FOCUS

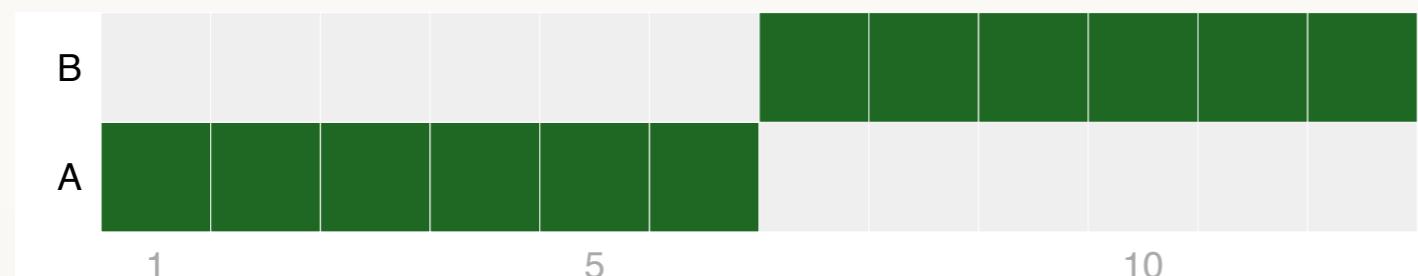
Repetitive day-to-day
working style

vs.

Changing focus
one day to next



$$\text{AvgProjectsPerDay} = 1$$
$$S_{\text{Focus}} = 1$$



$$\text{AvgProjectsPerDay} = 1$$
$$S_{\text{Focus}} = 1$$



MULTITASKING DIMENSIONS

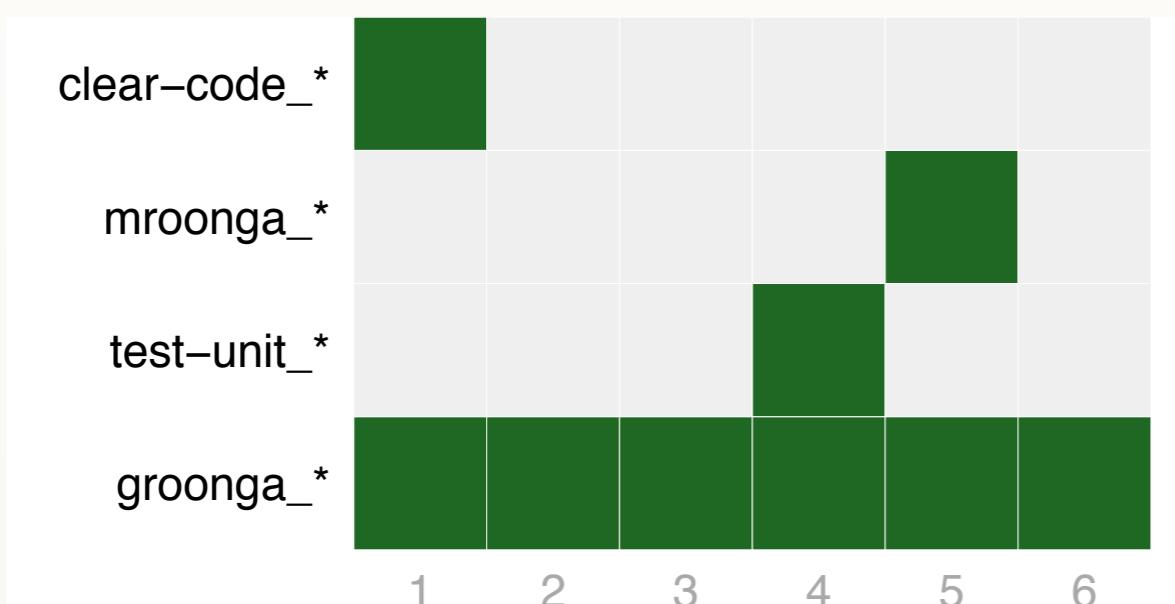
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Repetitive day-to-day
working style

vs.

Changing focus
one day to next

Focus shifting networks





MULTITASKING DIMENSIONS

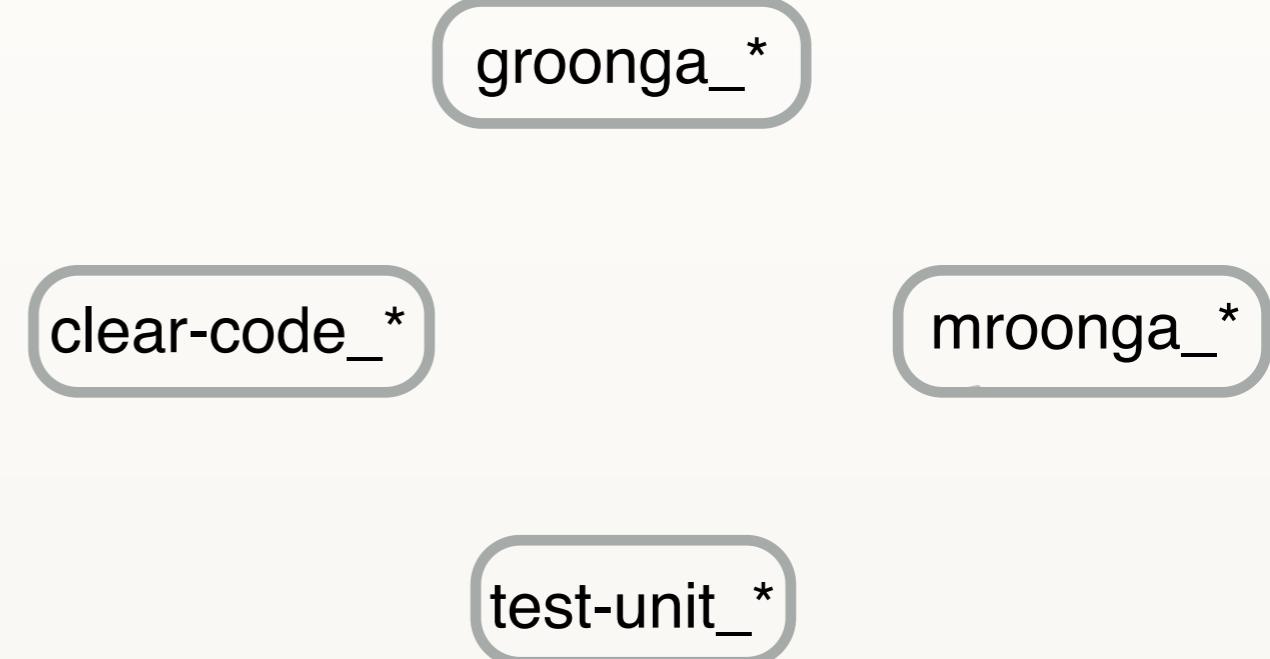
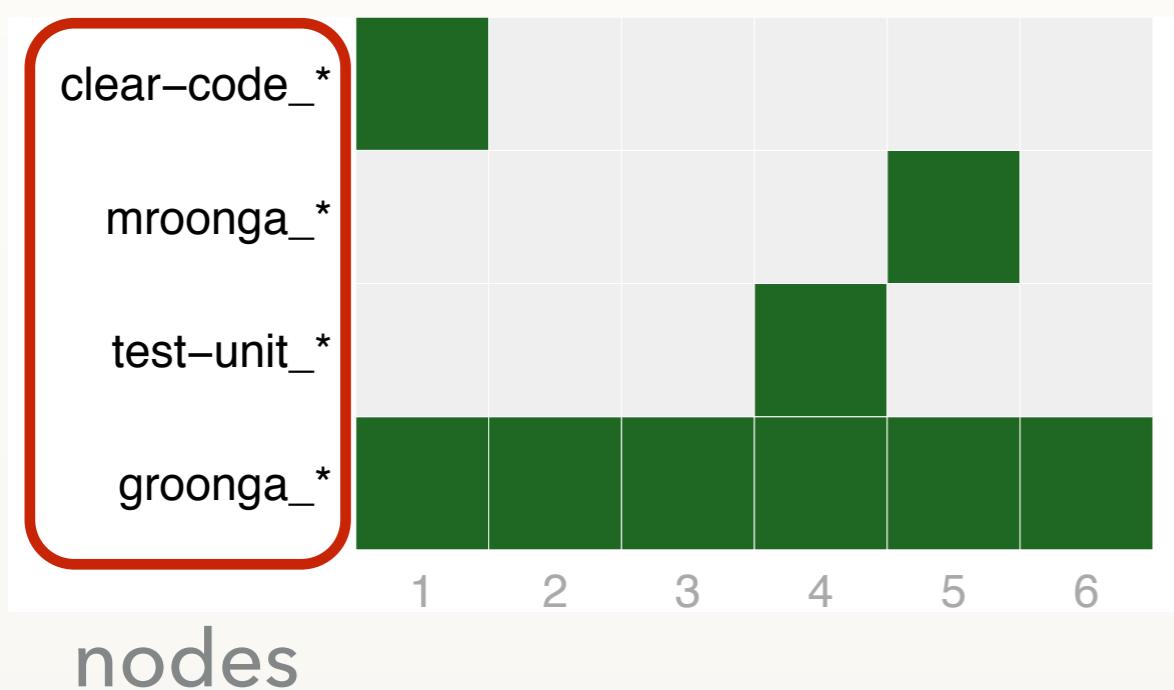
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MULTITASKING DIMENSIONS

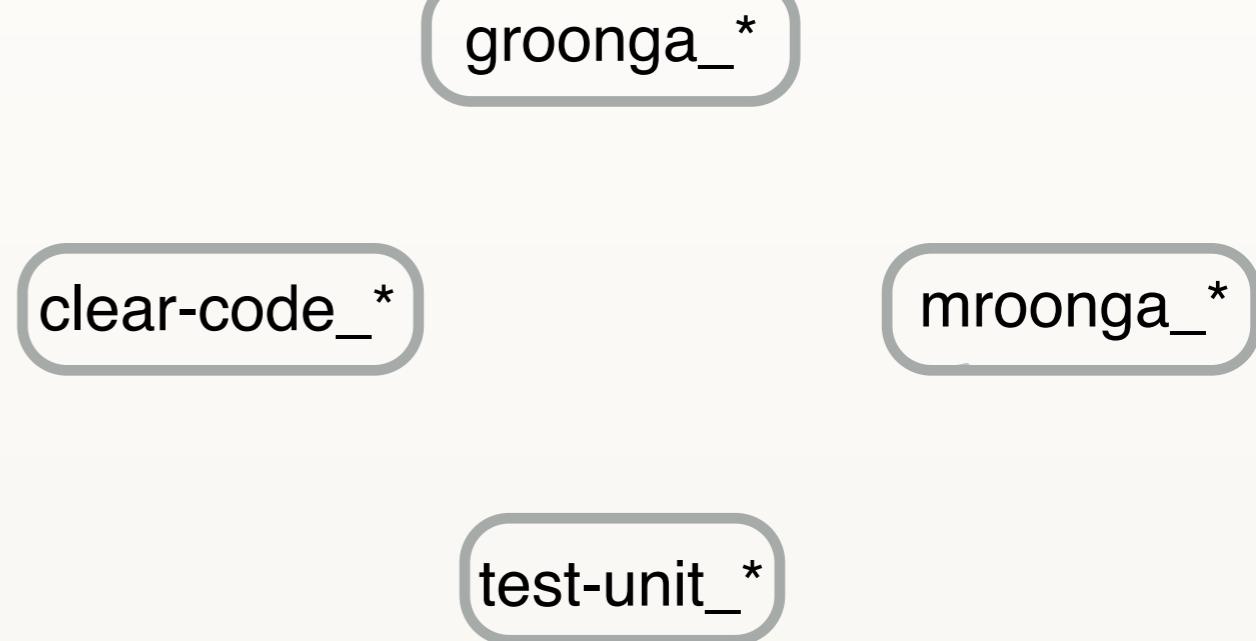
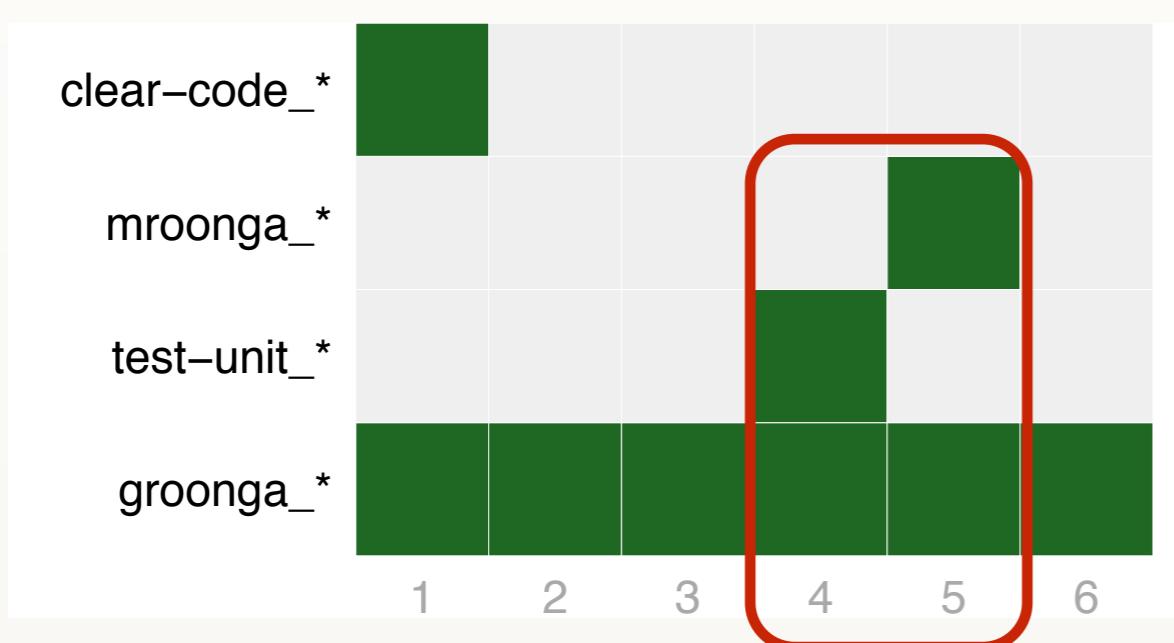
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Focus shifting networks





MULTITASKING DIMENSIONS

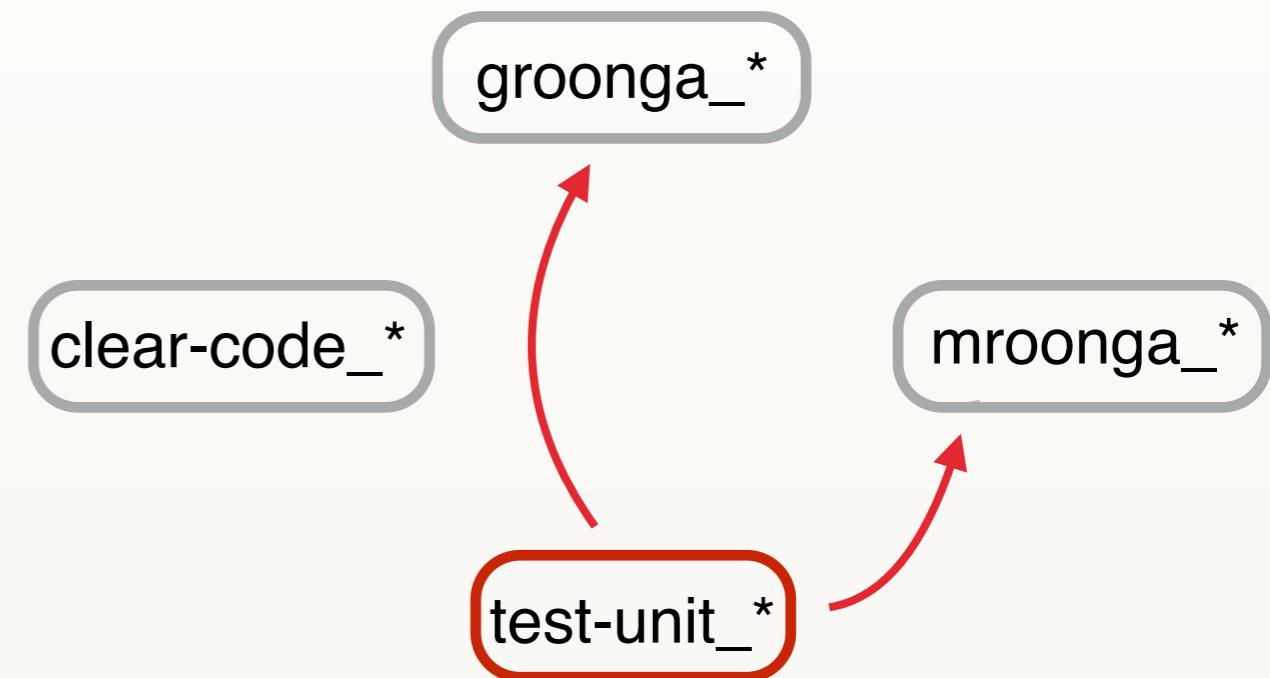
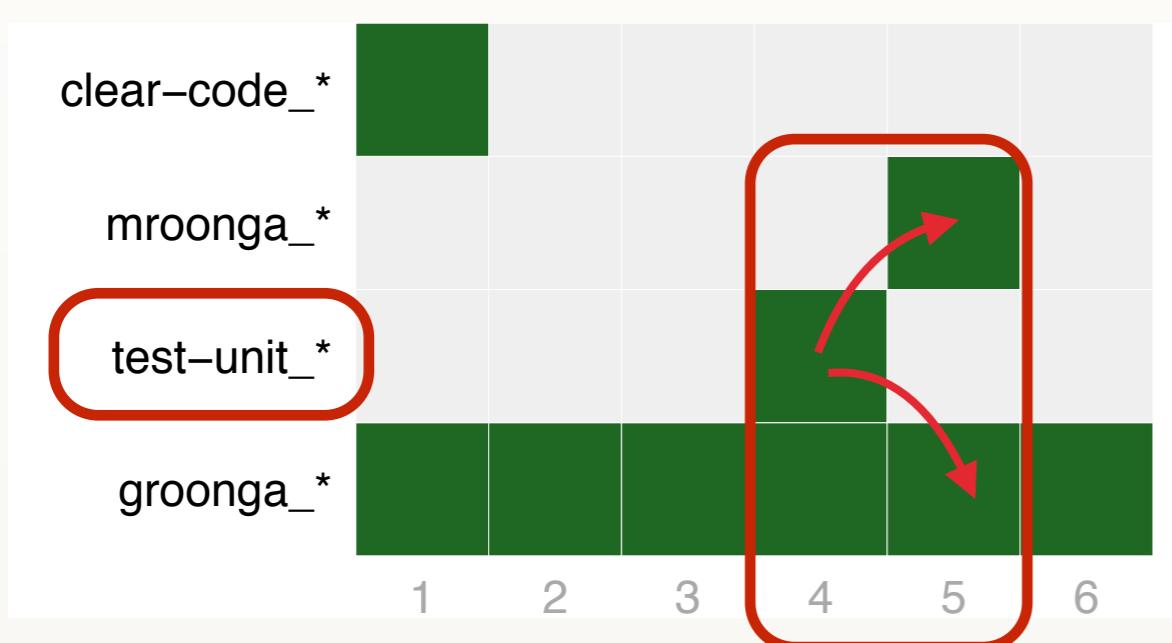
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MULTITASKING DIMENSIONS

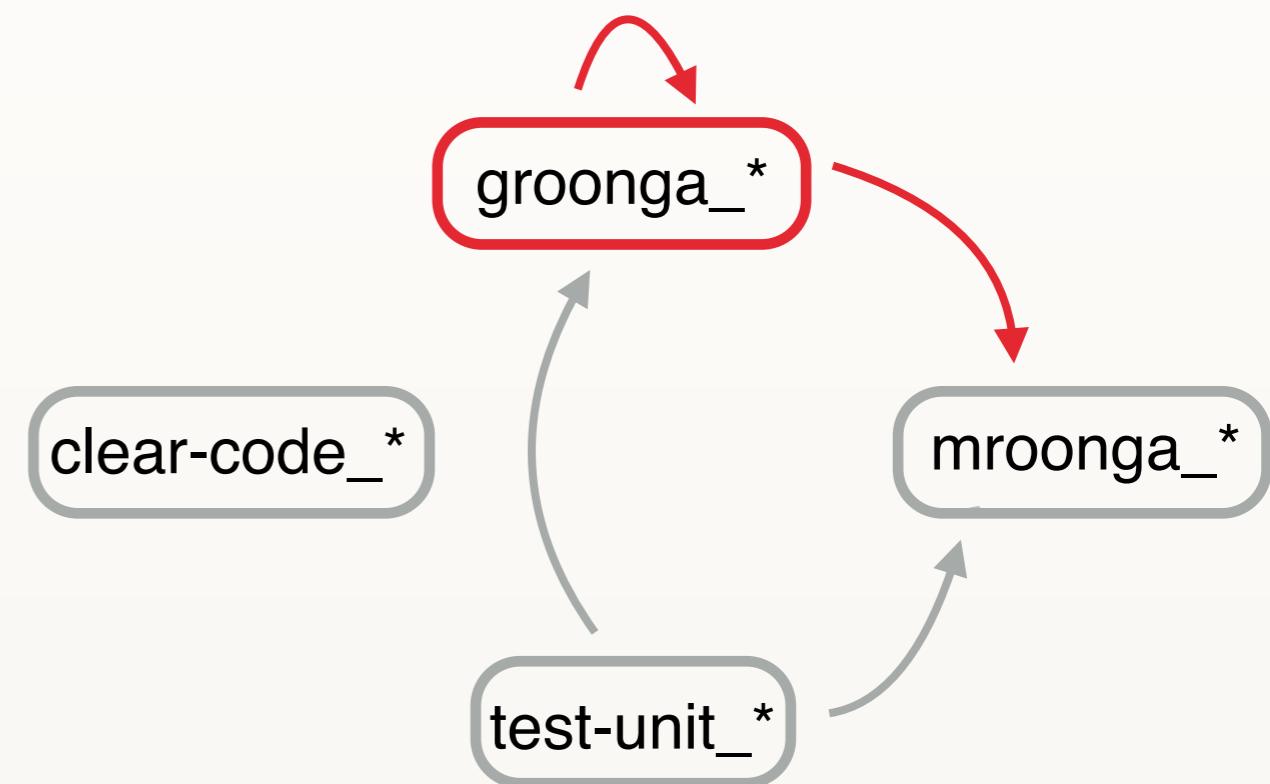
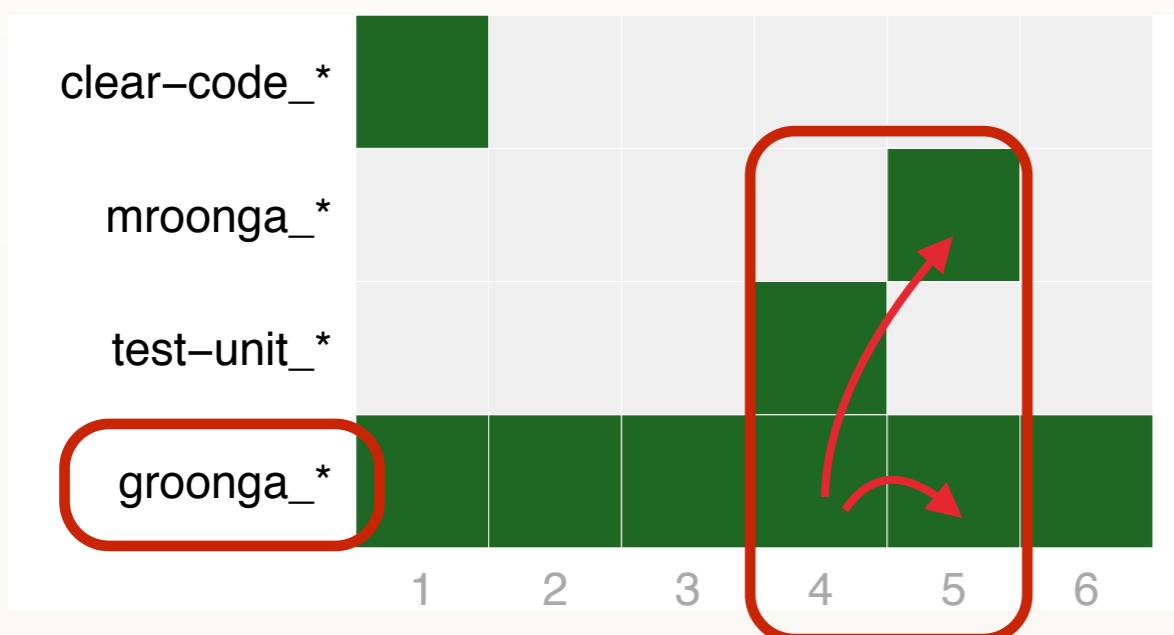
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MULTITASKING DIMENSIONS

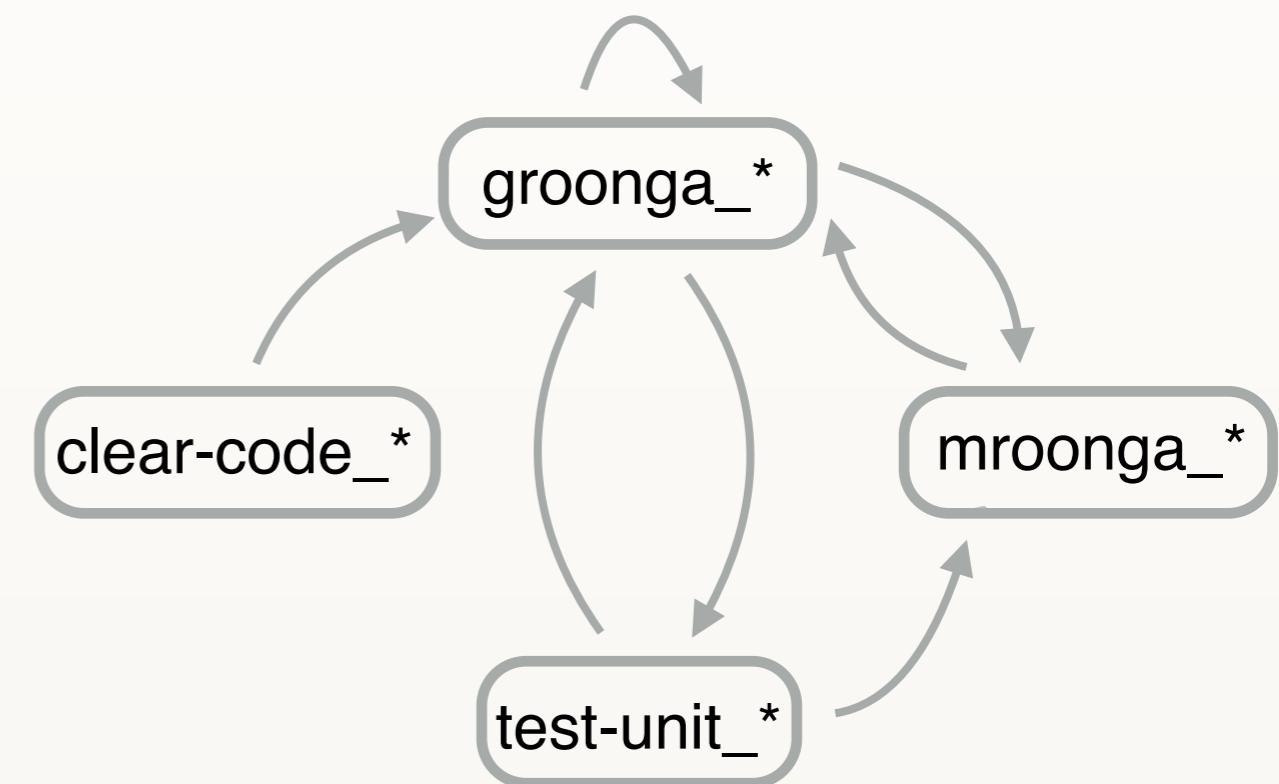
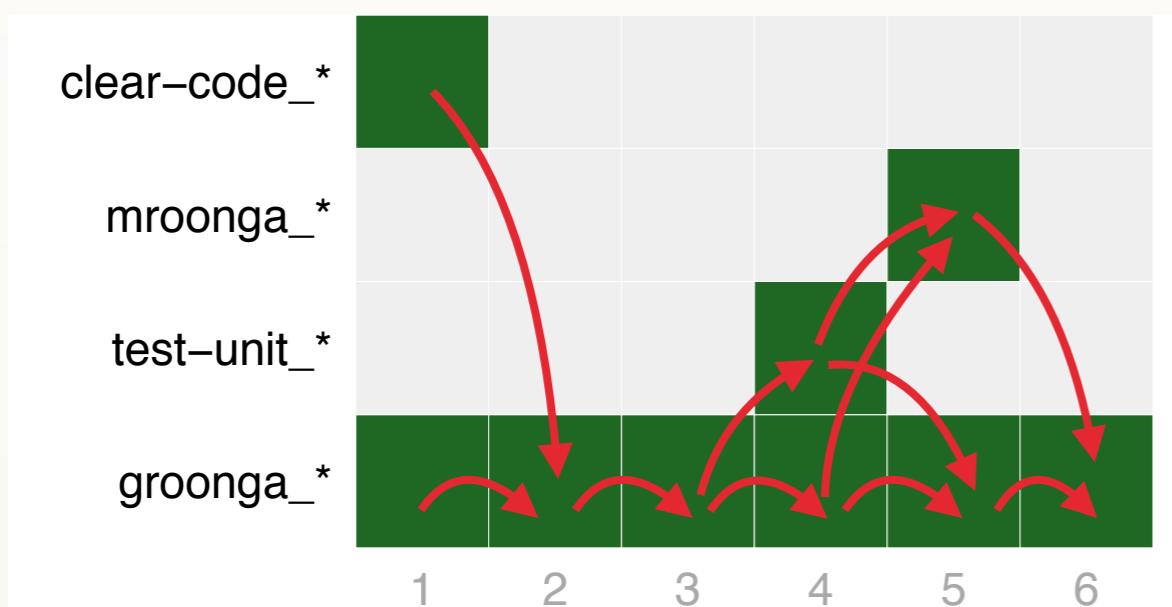
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MULTITASKING DIMENSIONS

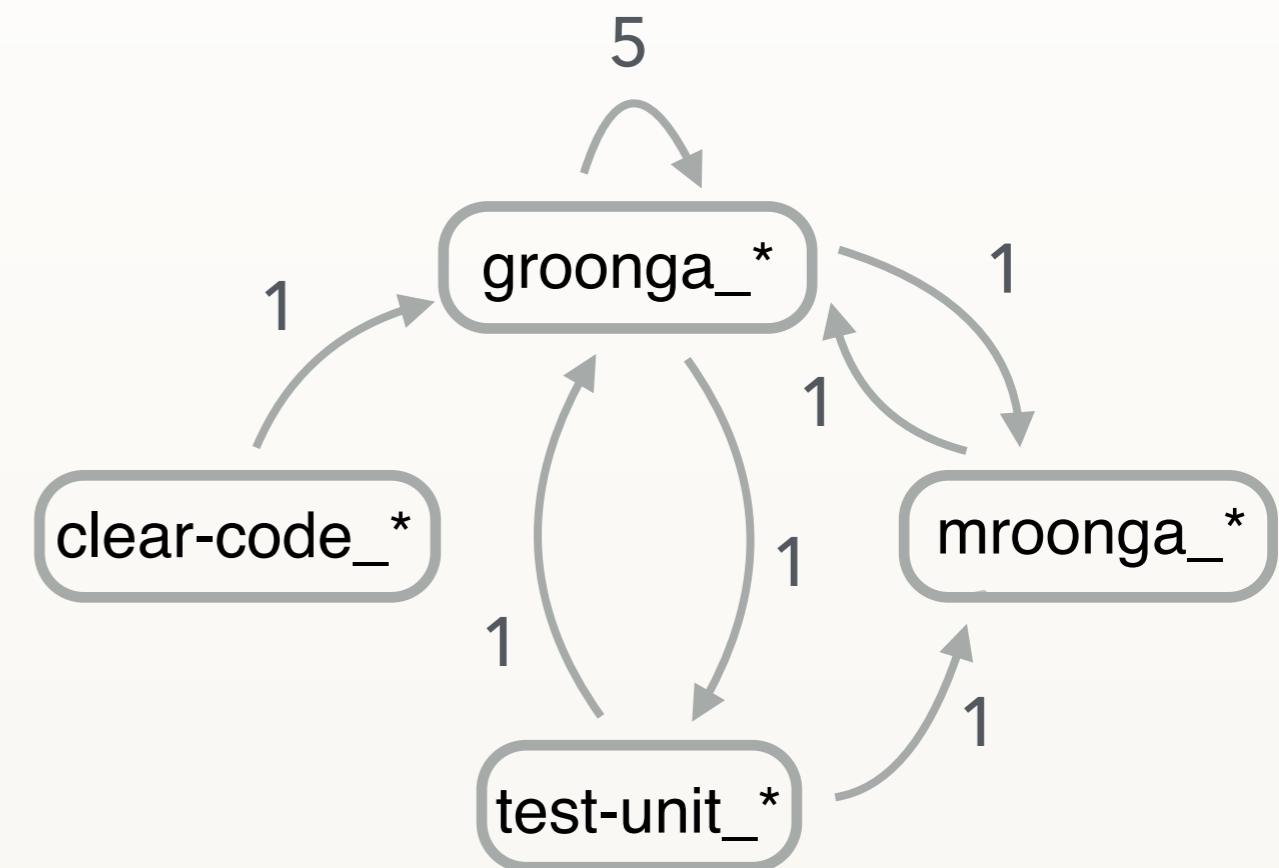
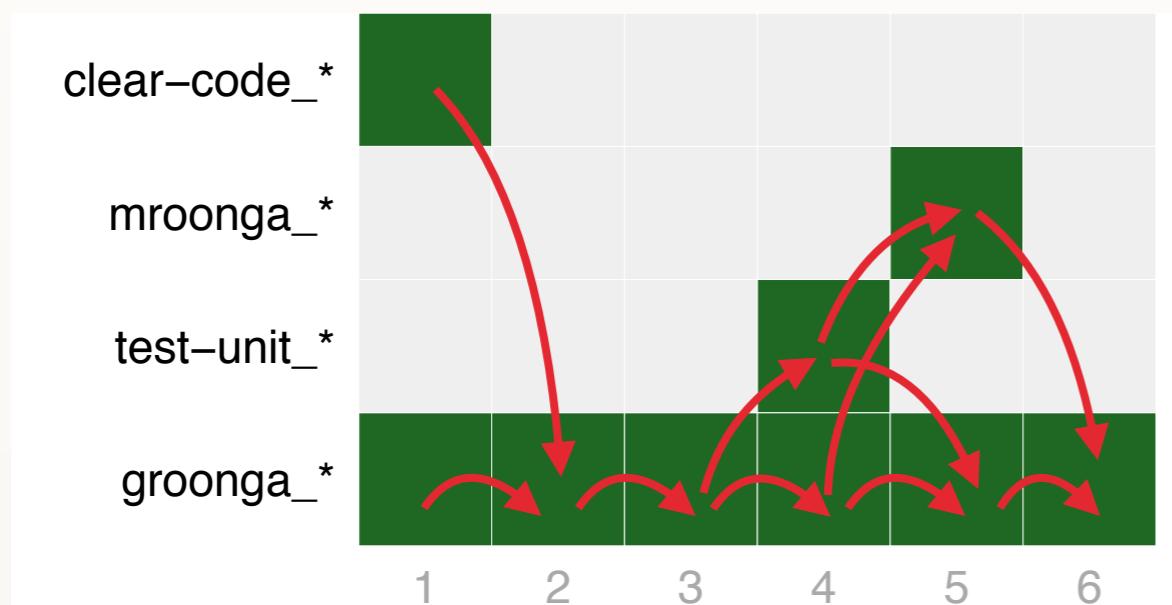
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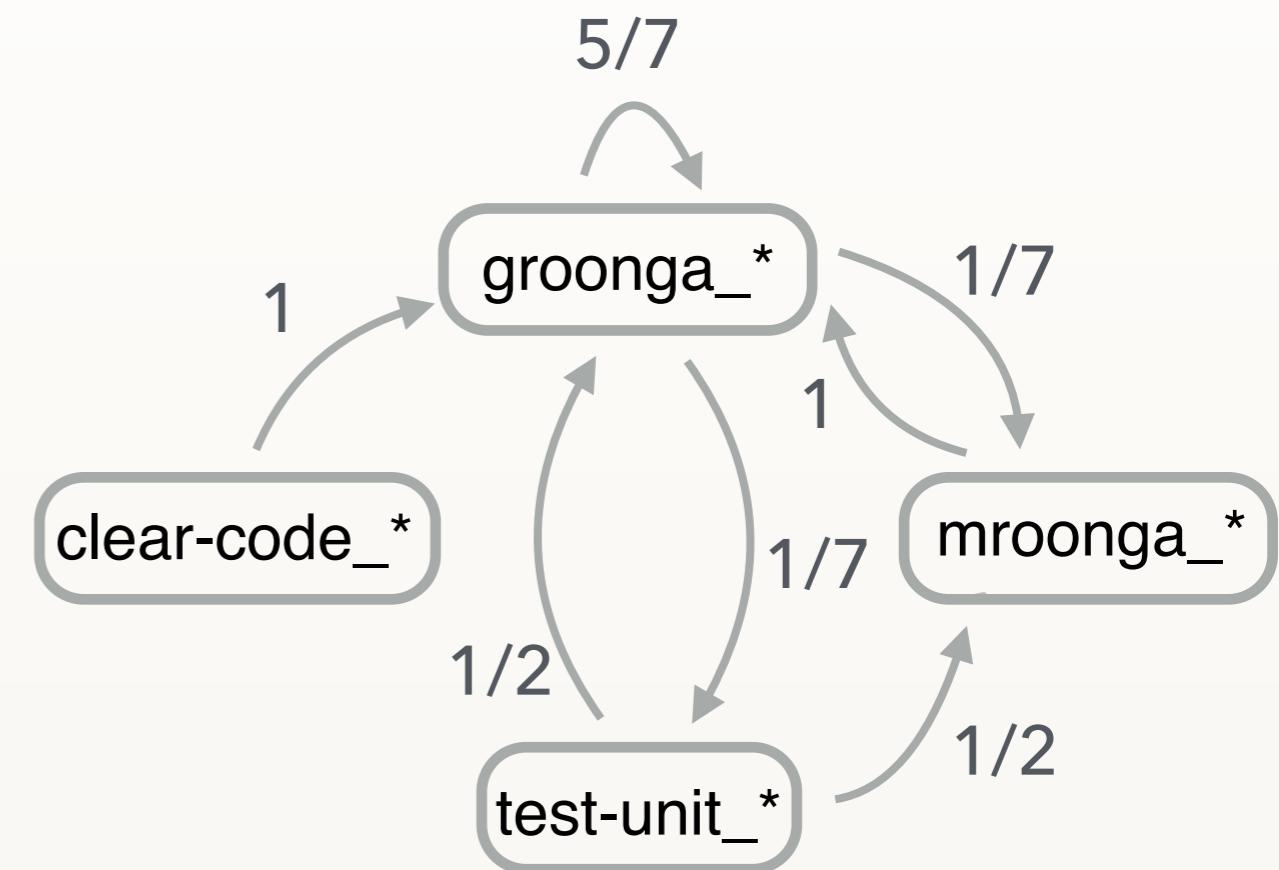
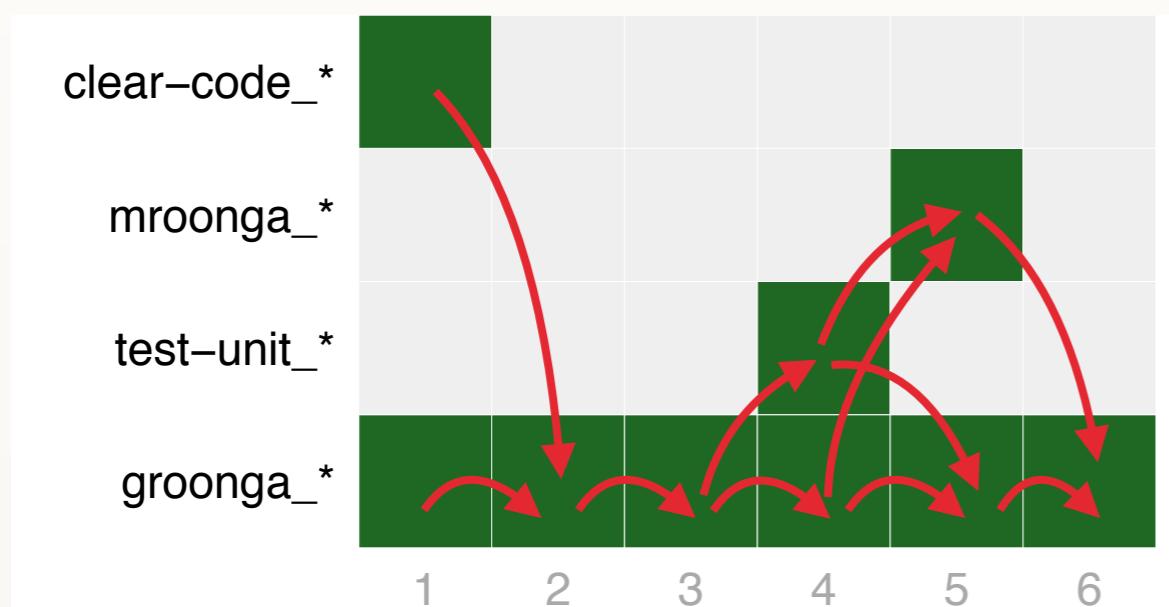
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MULTITASKING DIMENSIONS

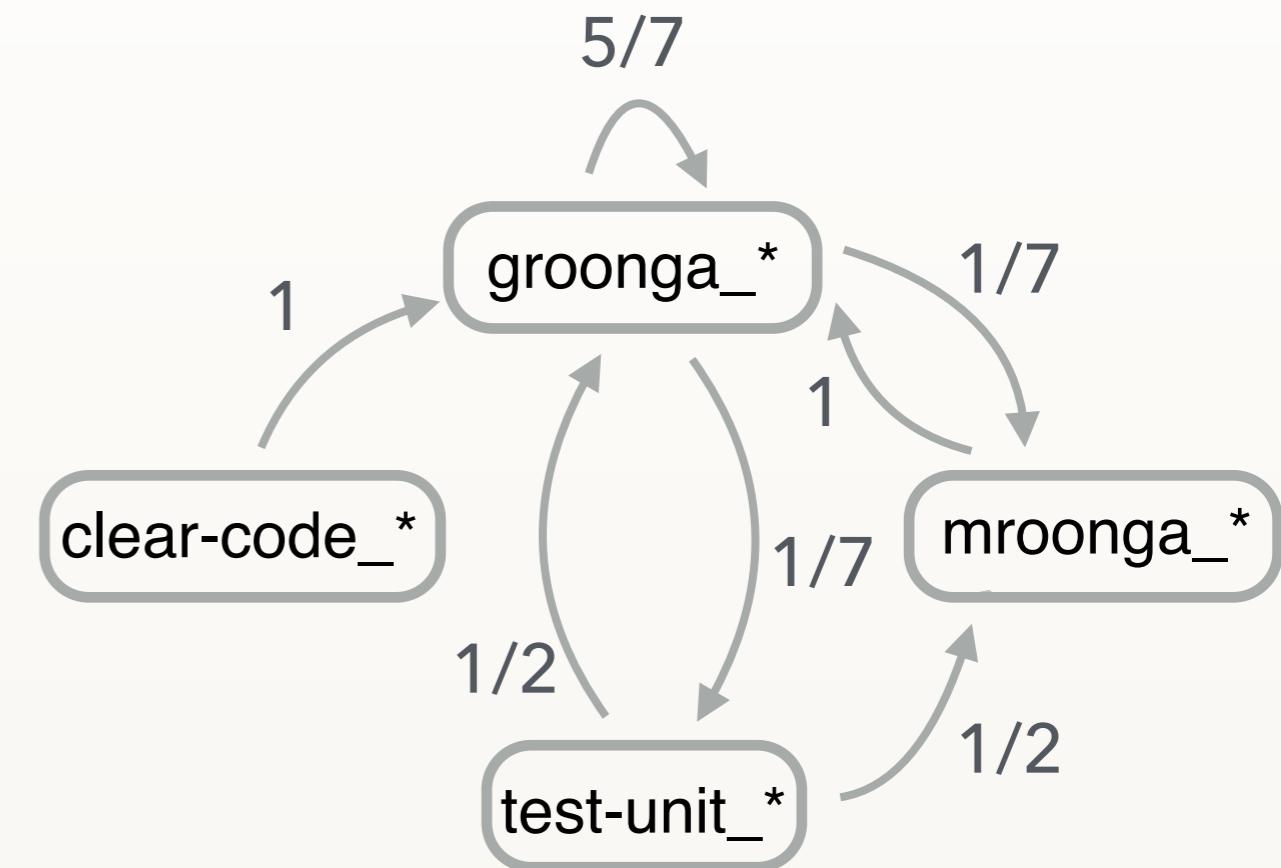
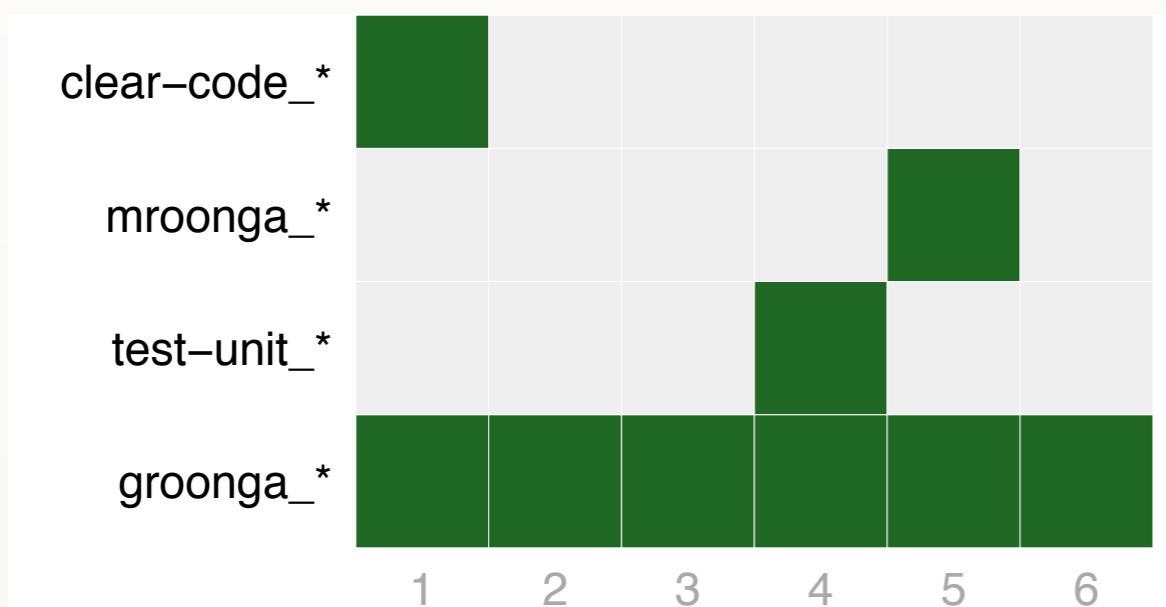
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Repetitive day-to-day
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one day to next

Focus shifting networks



$$S_{\text{Switch}} = - \sum_{i=1}^N \left[p_i \sum_{j \in \pi_i} p(j|i) \log_2 p(j|i) \right]$$

Markov entropy



MULTITASKING DIMENSIONS

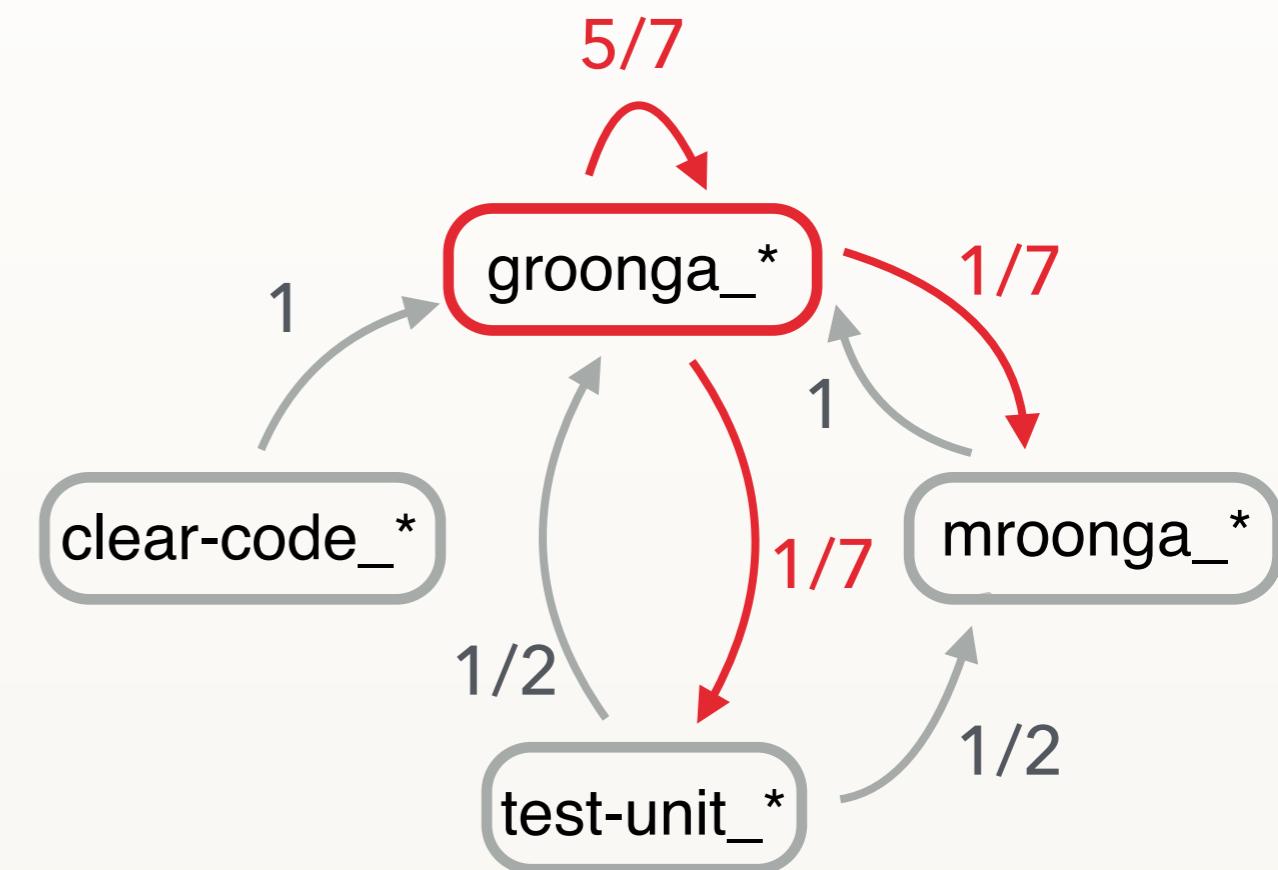
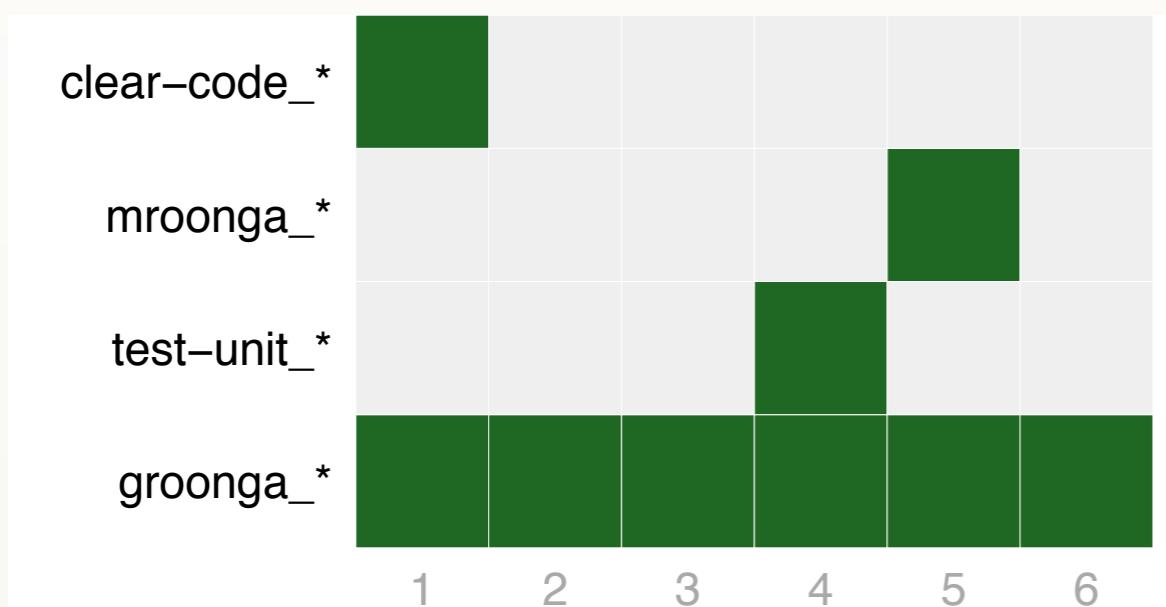
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$$S_{\text{Switch}} = - \sum_{i=1}^N \left[p_i \sum_{j \in \pi_i} p(j|i) \log_2 p(j|i) \right]$$

How predictable is my behavior tomorrow if today I work on project X?



MULTITASKING DIMENSIONS

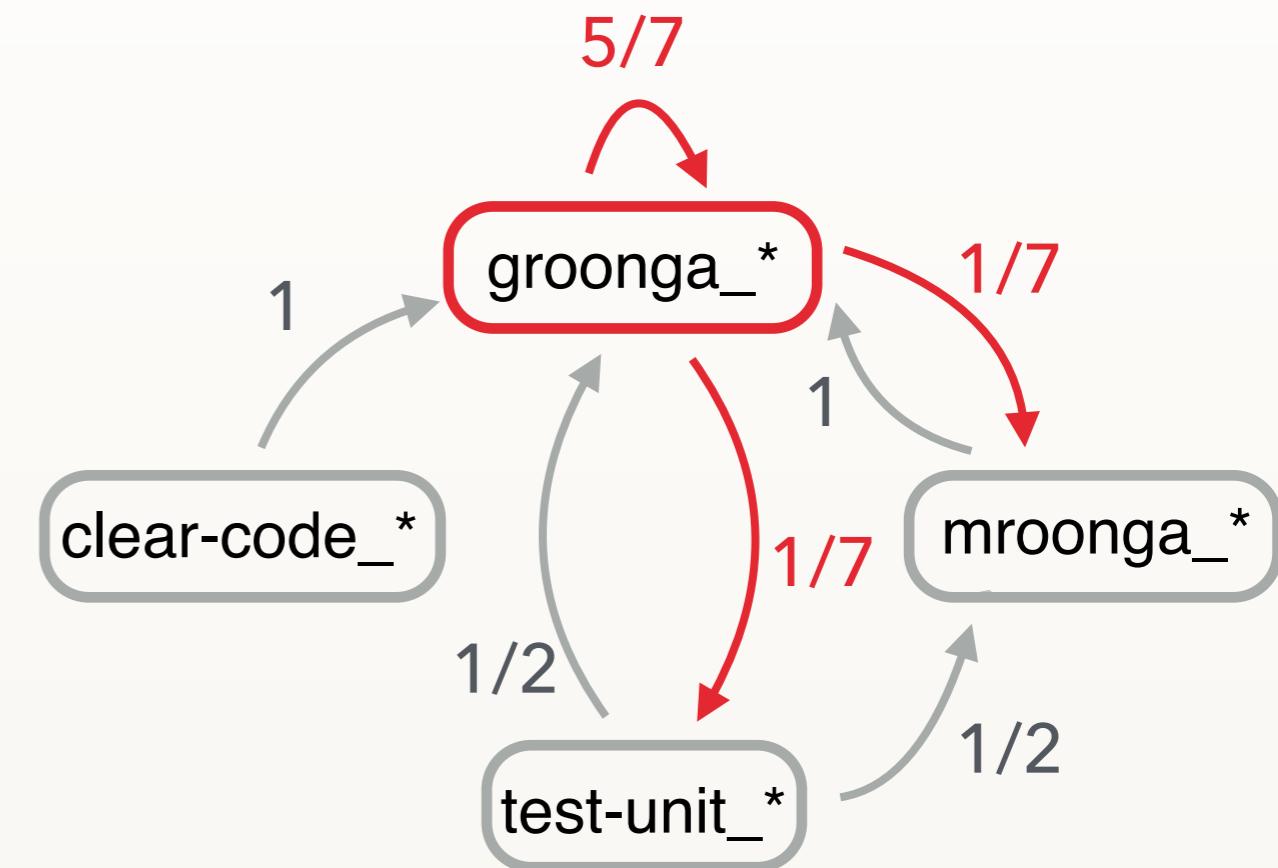
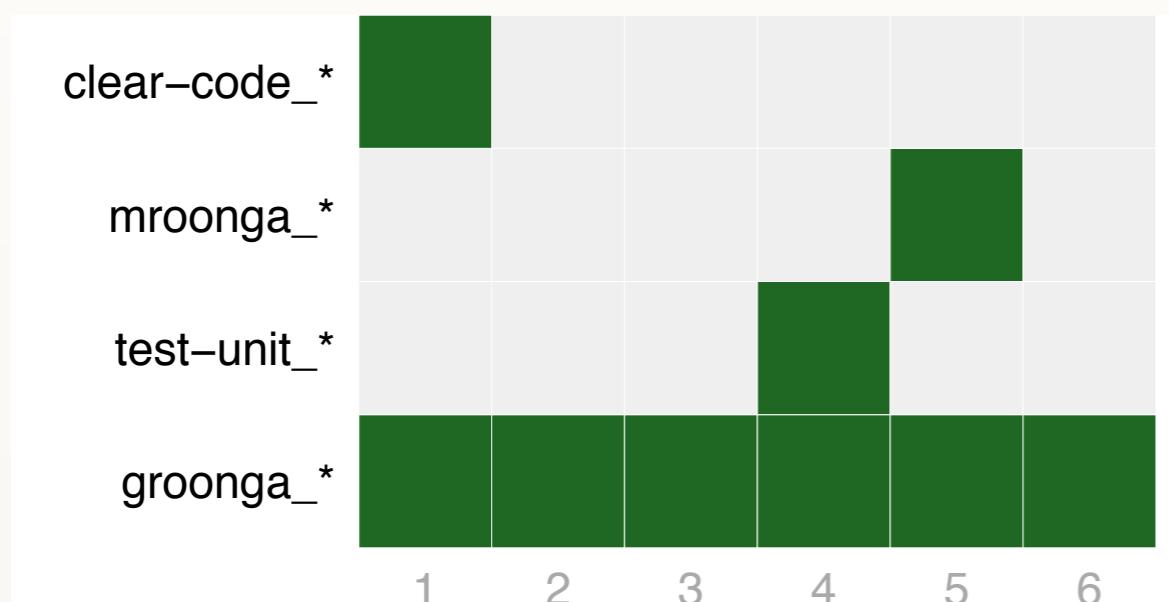
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Repetitive day-to-day
working style

vs.

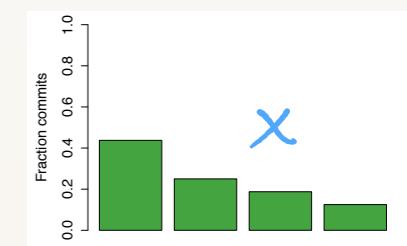
Changing focus
one day to next

Focus shifting networks



$$S_{\text{Switch}} = - \sum_{i=1}^N p_i \left[\sum_{j \in \pi_i} p(j|i) \log_2 p(j|i) \right]$$

How important is
project X relative to
my other projects?





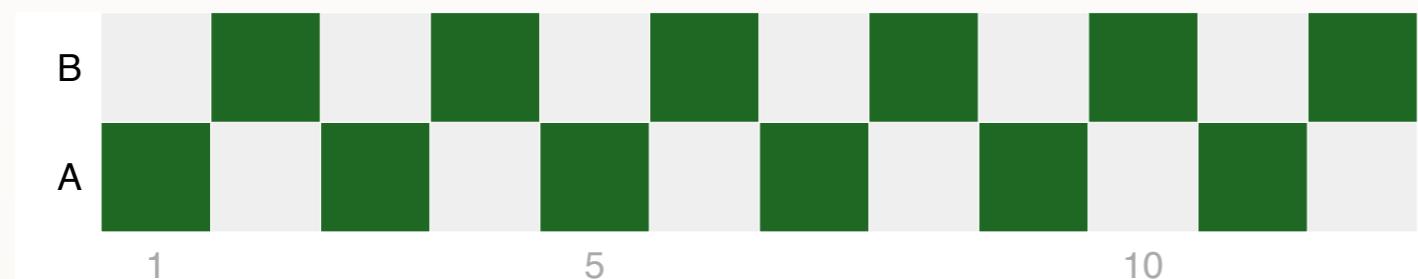
MULTITASKING DIMENSIONS

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Repetitive day-to-day
working style

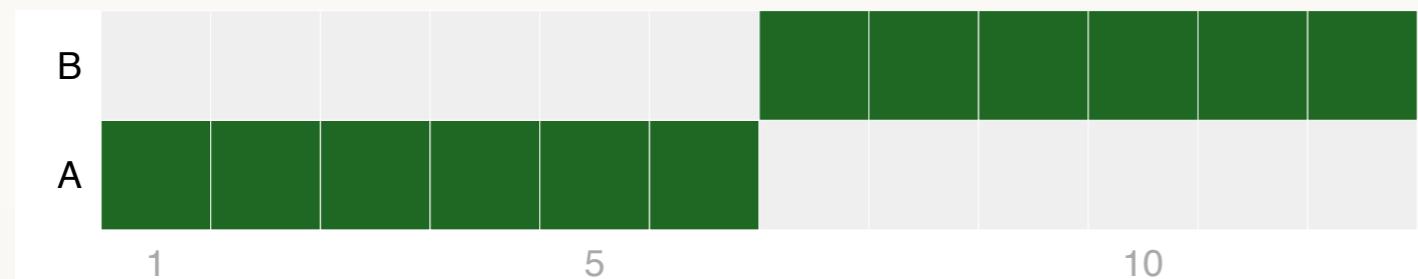
vs.

Changing focus
one day to next



$$S_{\text{Switch}} = 0$$

Less
repetitive
day-to-day



$$S_{\text{Switch}} = 0.325$$



More
repetitive
day-to-day



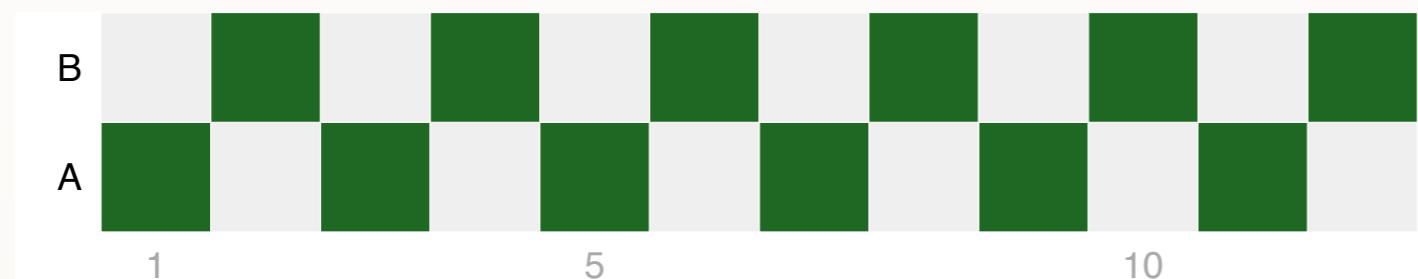
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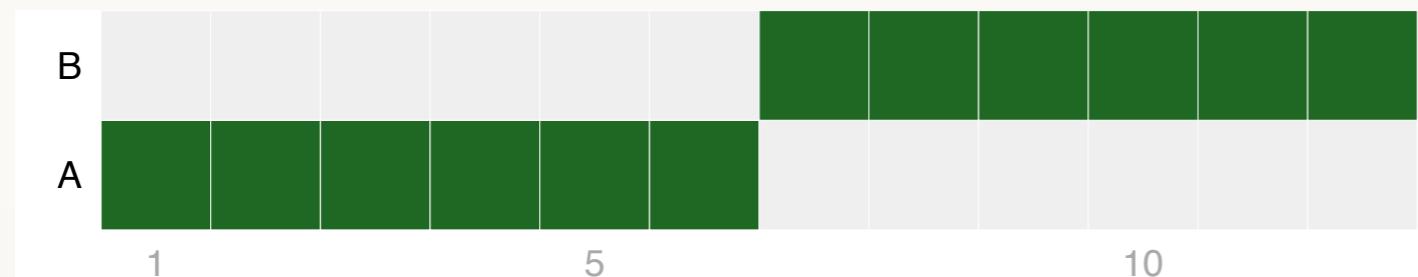
vs.

Changing focus
one day to next

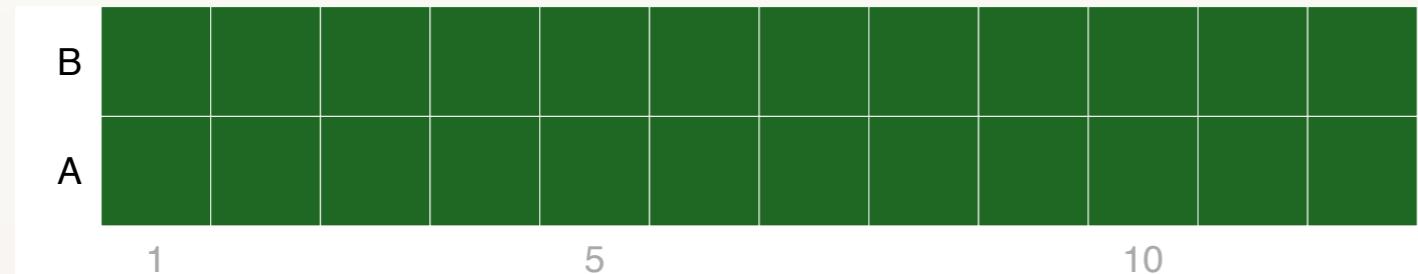


$$S_{\text{Switch}} = 0$$

Less
repetitive
day-to-day



$$S_{\text{Switch}} = 0.325$$



$$S_{\text{Switch}} = 2$$

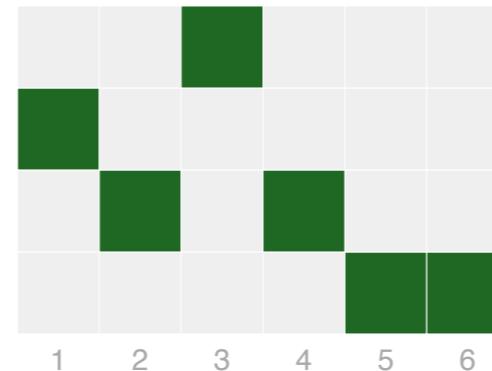
More
repetitive
day-to-day



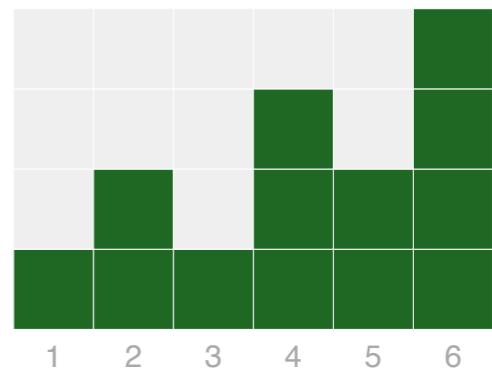
RESULTS - LINEAR MIXED EFFECTS REGRESSION

Higher productivity

Projects per day



vs.

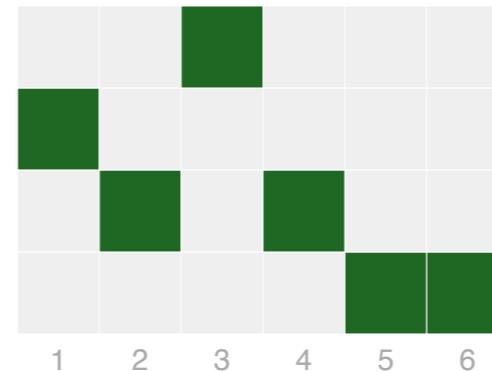




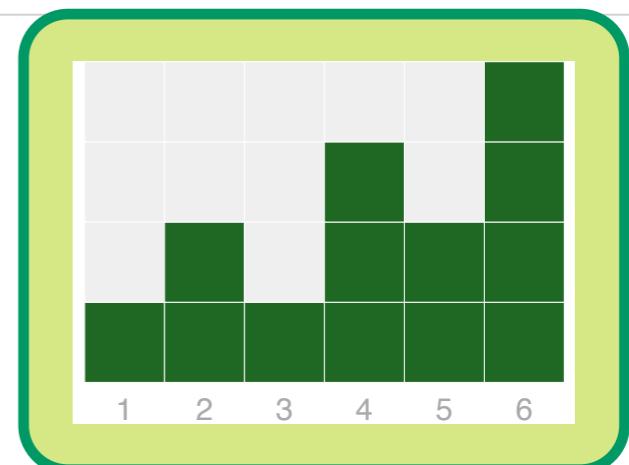
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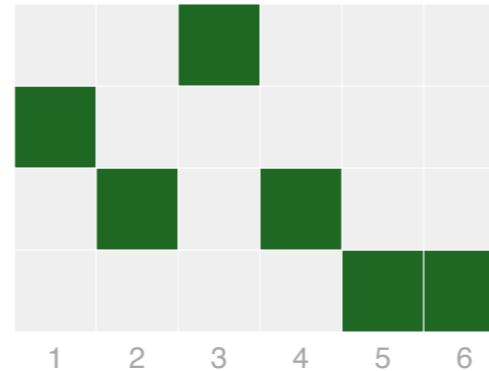




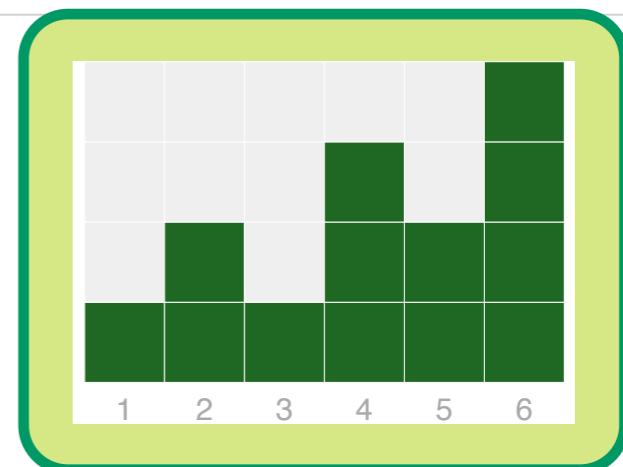
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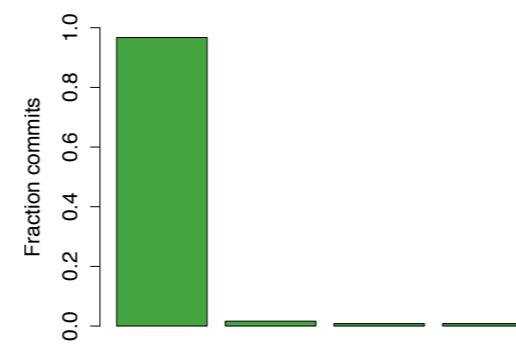
Projects per day



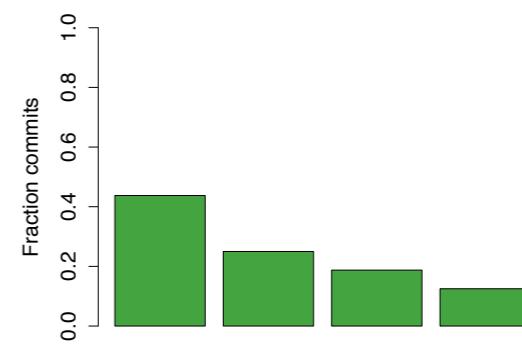
vs.



Weekly focus



vs.

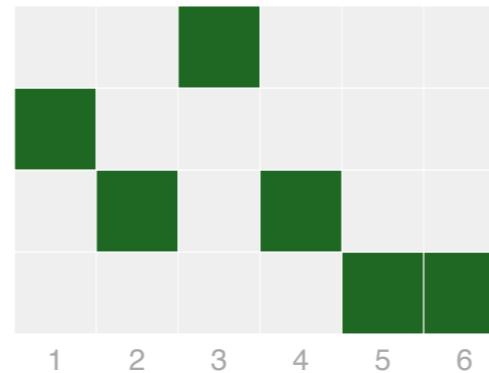




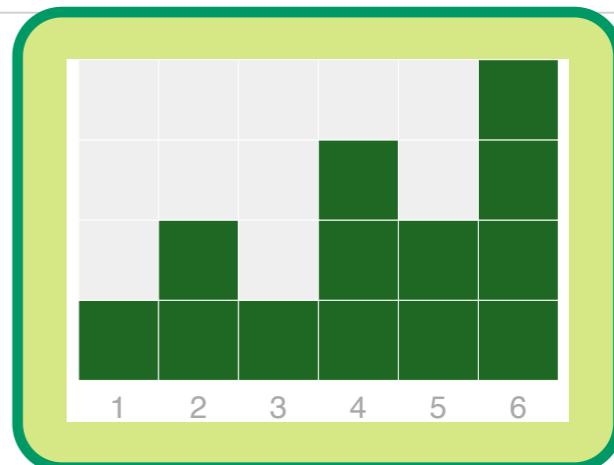
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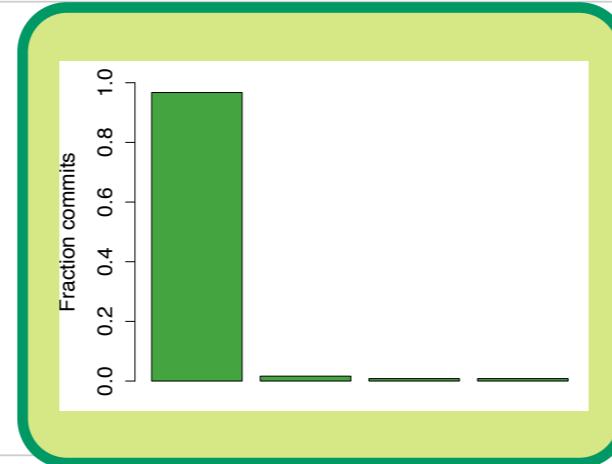
Projects per day



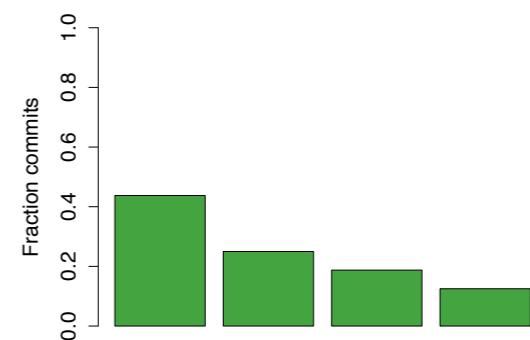
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Weekly focus



vs.

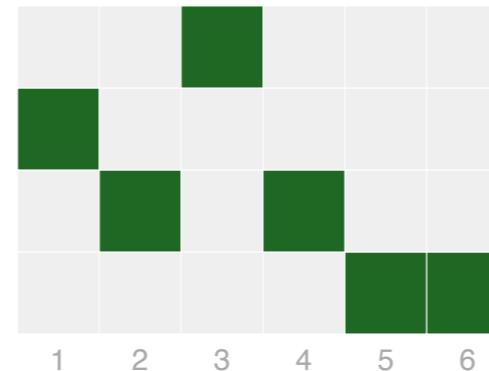




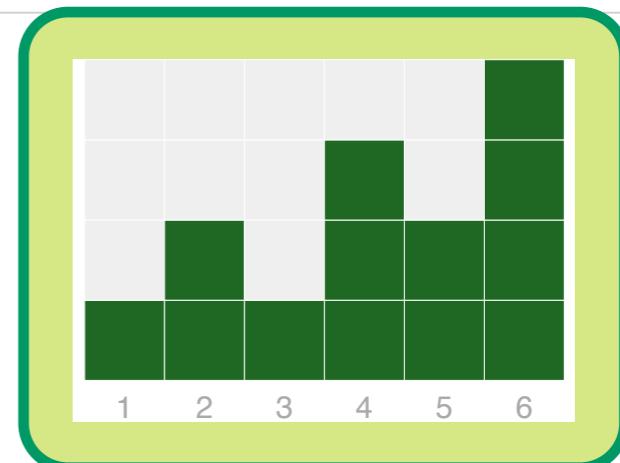
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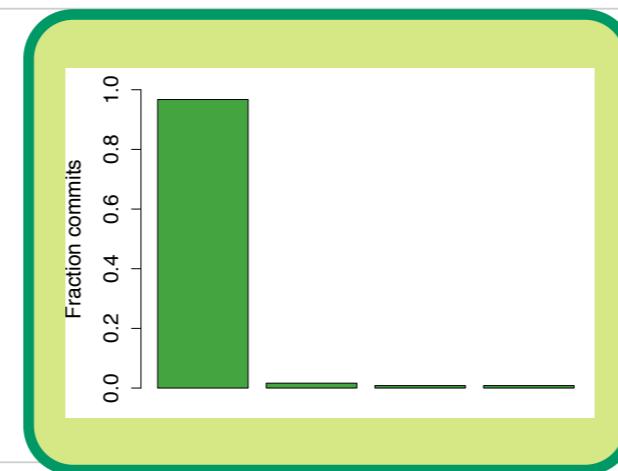
Projects per day



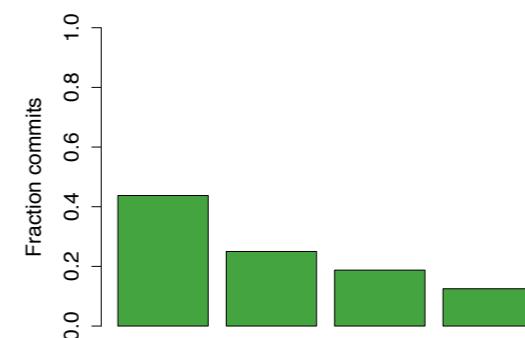
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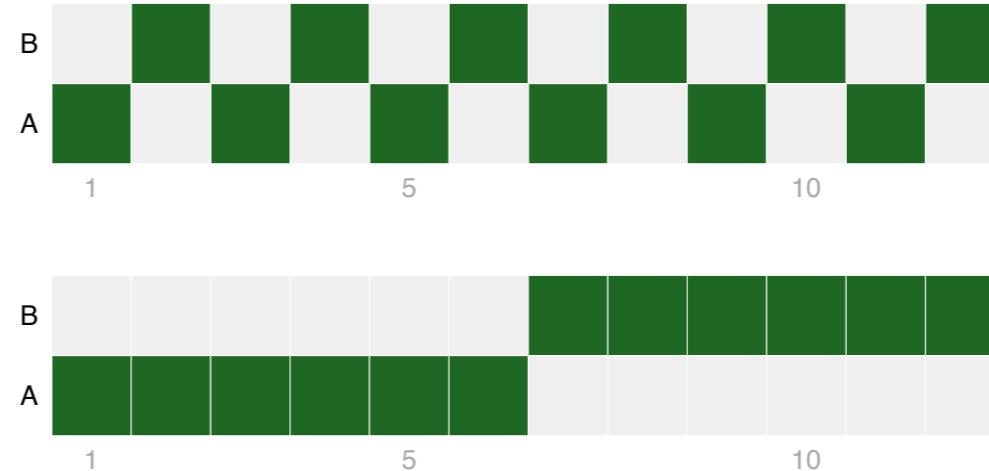
Weekly focus



vs.



Day-to-day focus
(repeatability)



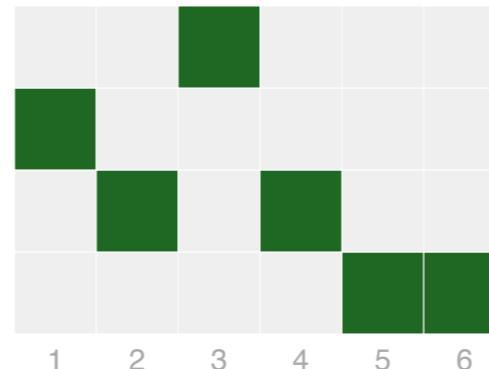
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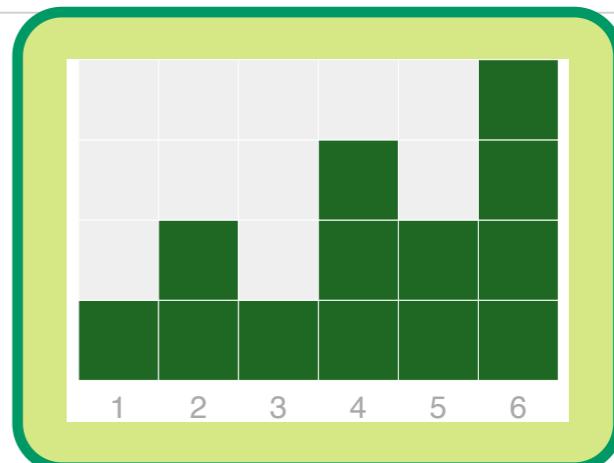
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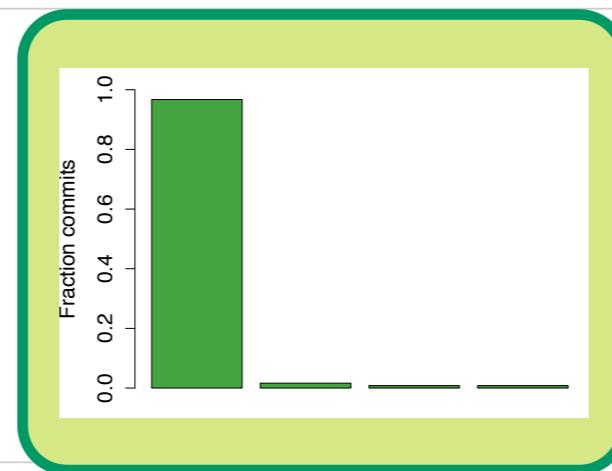
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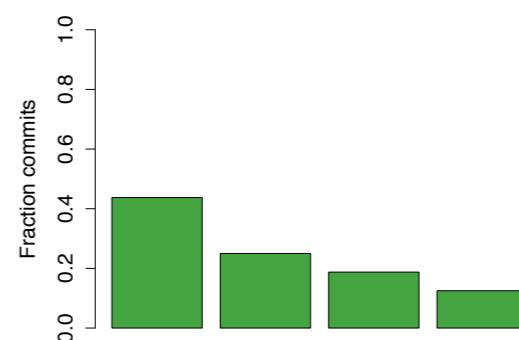
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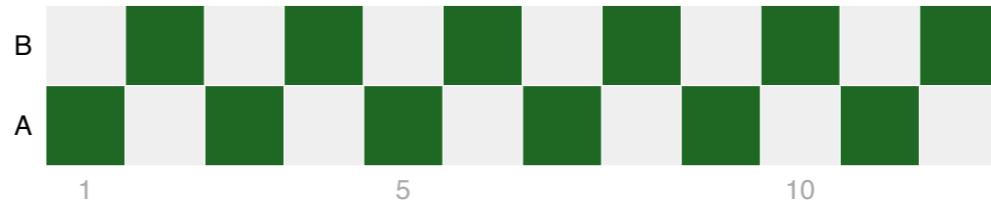
Weekly focus



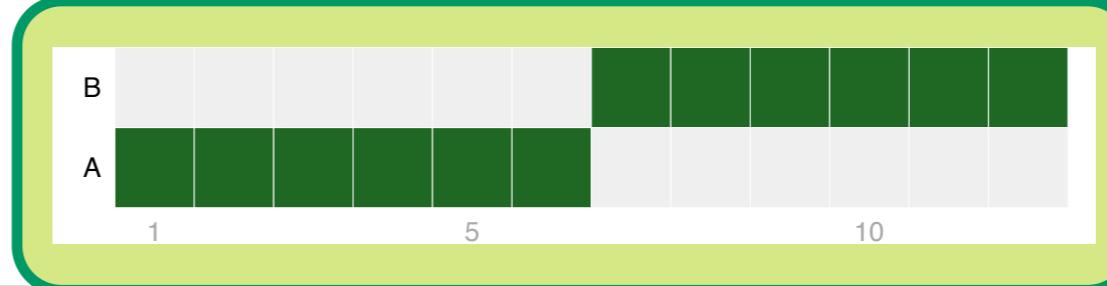
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Day-to-day focus
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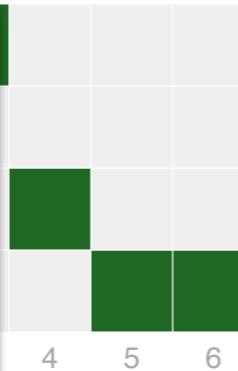




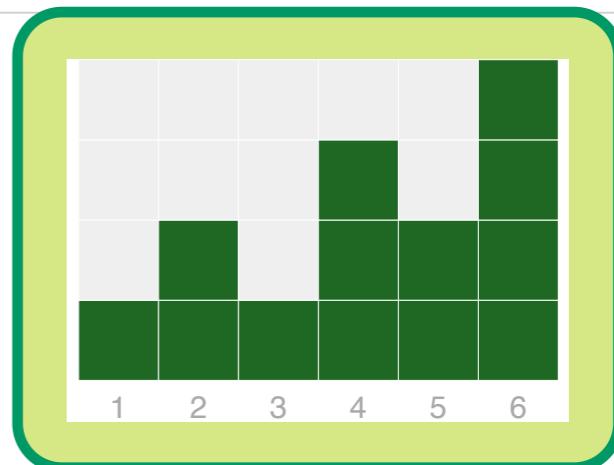
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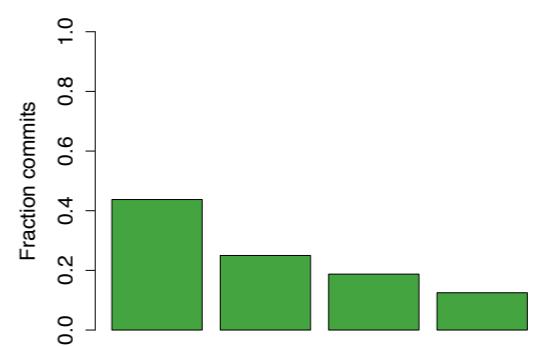
Interaction effects:
No scheduling is
productive beyond
5 projects/week



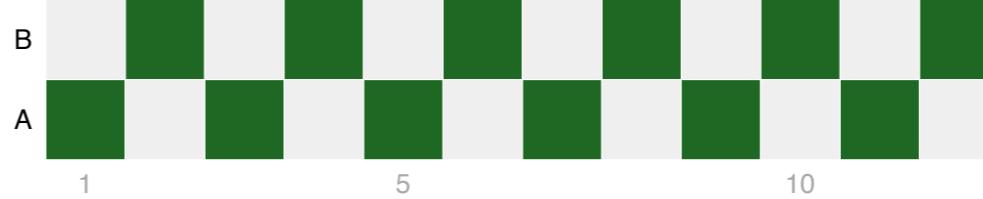
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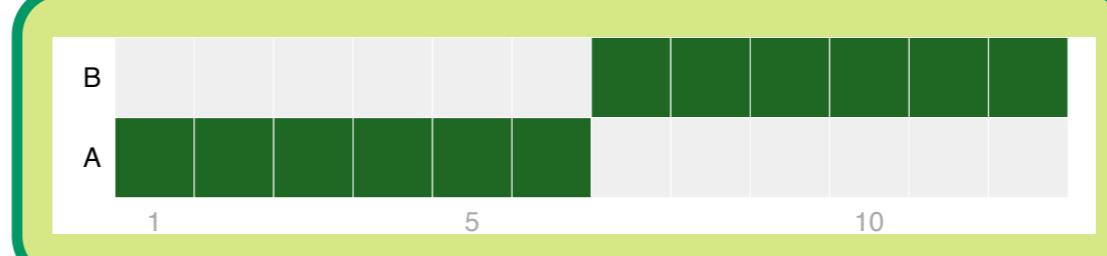
vs.



Day-to-day focus
(repeatability)



vs.





1

TEAM DIVERSITY

[CHI 2015]



2

MULTITASKING ACROSS PROJECTS

[ICSE 2016]



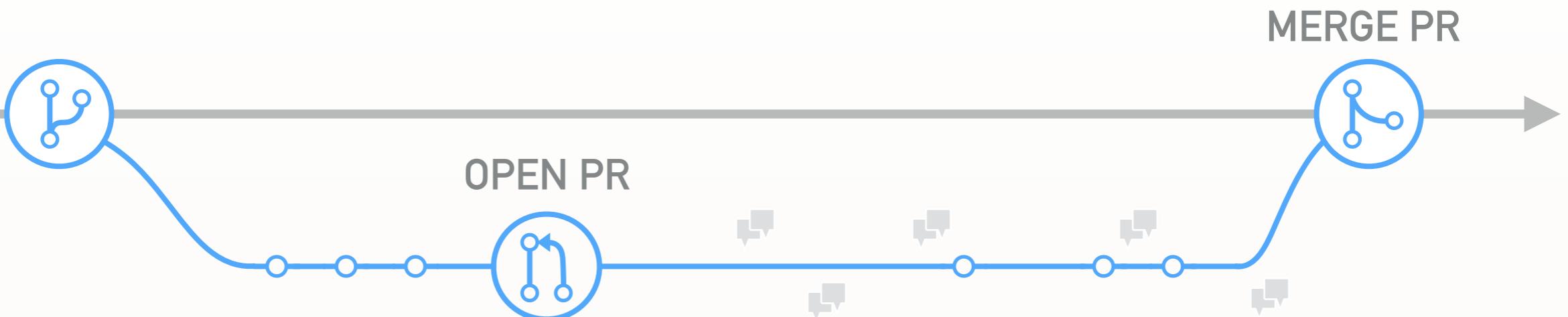
3

CONTINUOUS INTEGRATION

[ESEC/FSE 2015]

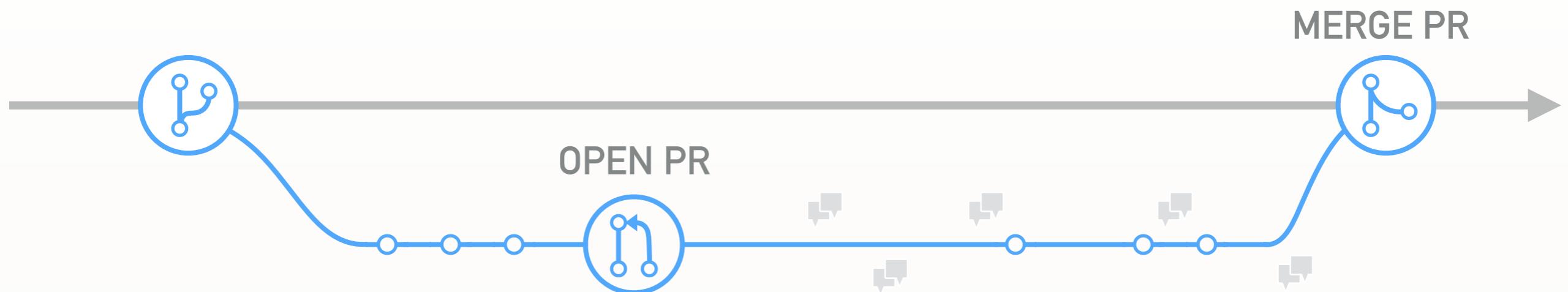


PULL REQUESTS REQUIRE REVIEW





PULL REQUESTS REQUIRE REVIEW



Ruby on Rails

rails / rails

Issues Pull requests Labels Milestones

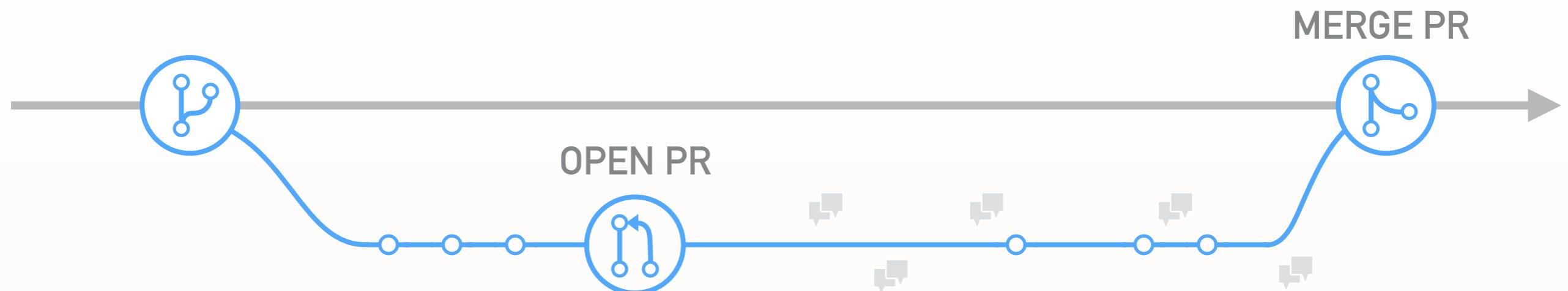
467 Open ✓ 12,551 Closed

Move Integer#positive? and Integer#negative? qu #20143 opened an hour ago by meinac

Deprecate `assert_template`. ✓ #20138 opened 9 hours ago by tgxworld



PULL REQUESTS REQUIRE REVIEW



Ruby on Rails

rails / rails

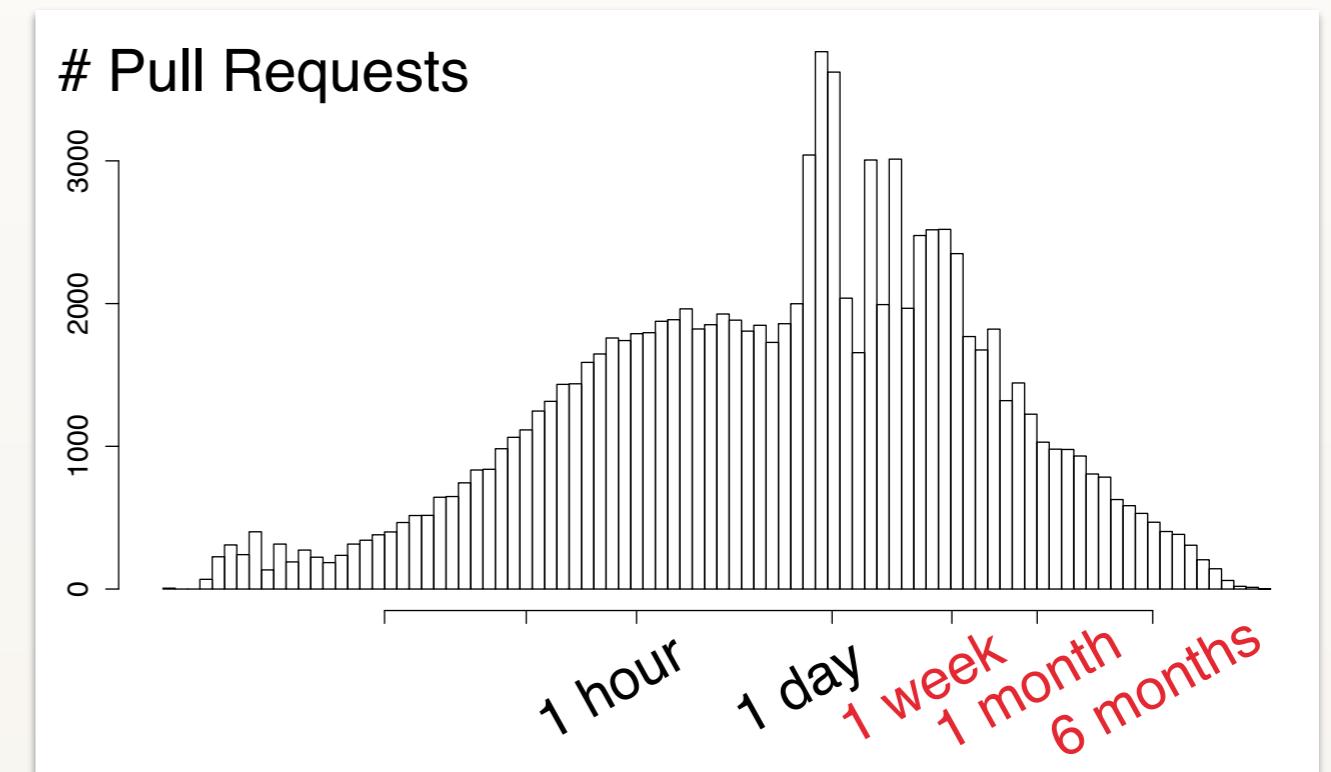
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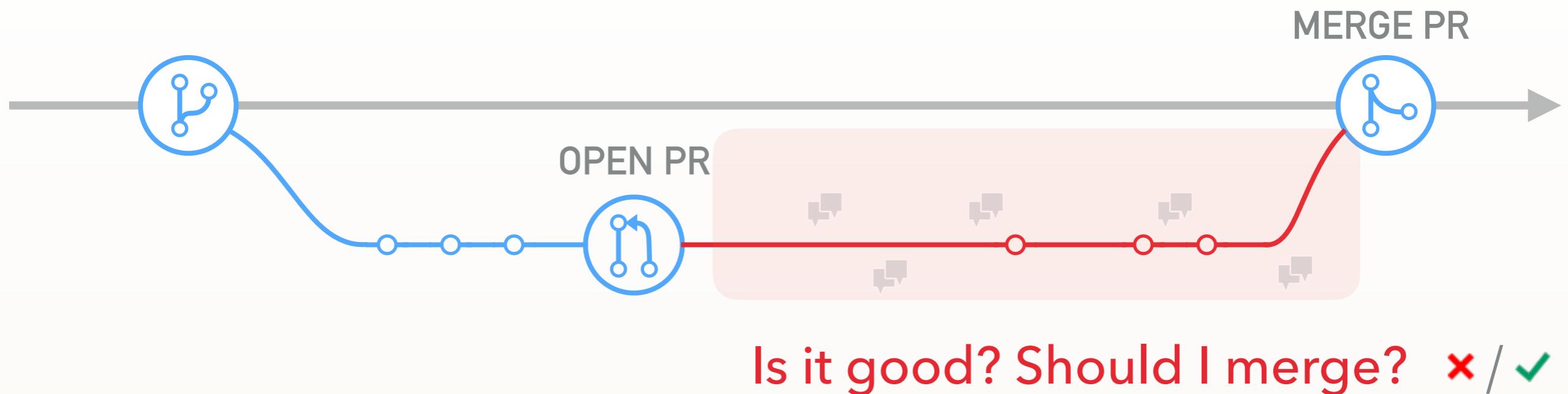
Deprecate `assert_template`. ✓ #20138 opened 9 hours ago by tgxworld

Large GitHub sample





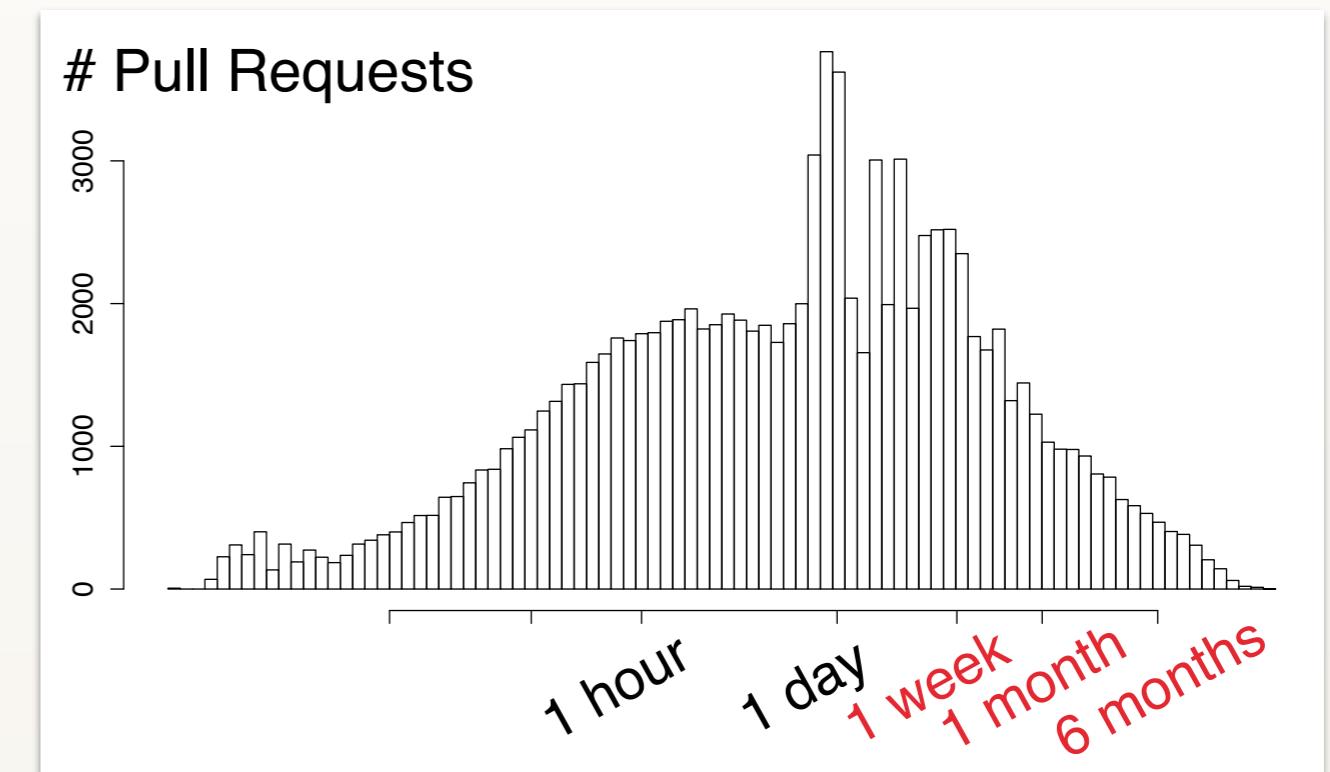
PROCESS AUTOMATION



Ruby on Rails

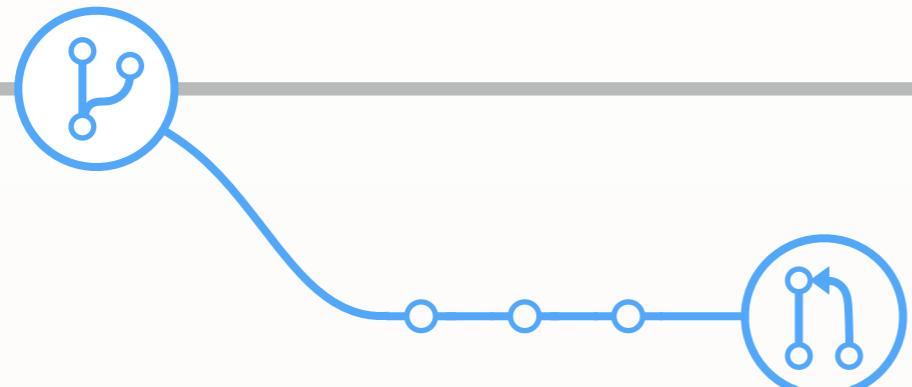
A screenshot of the GitHub repository for Ruby on Rails. The top navigation bar shows "rails / rails". Below it, there are tabs for "Issues", "Pull requests" (which is selected and highlighted in blue), "Labels", and "Milestones". A red box highlights the statistics: "467 Open" and "12,551 Closed". Below the stats, a pull request titled "Move Integer#positive? and Integer#negative? qu..." is listed, with the note "#20143 opened an hour ago by meinac". Another pull request, "Deprecate `assert_template`.", is also visible at the bottom.

Large GitHub sample



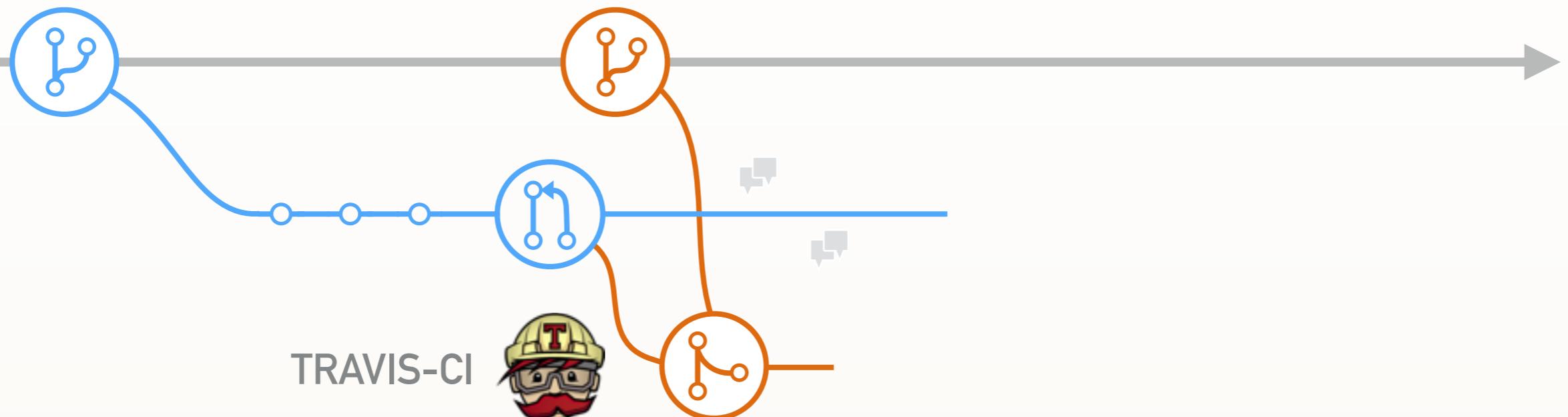


CI PULL REQUEST PROCESS





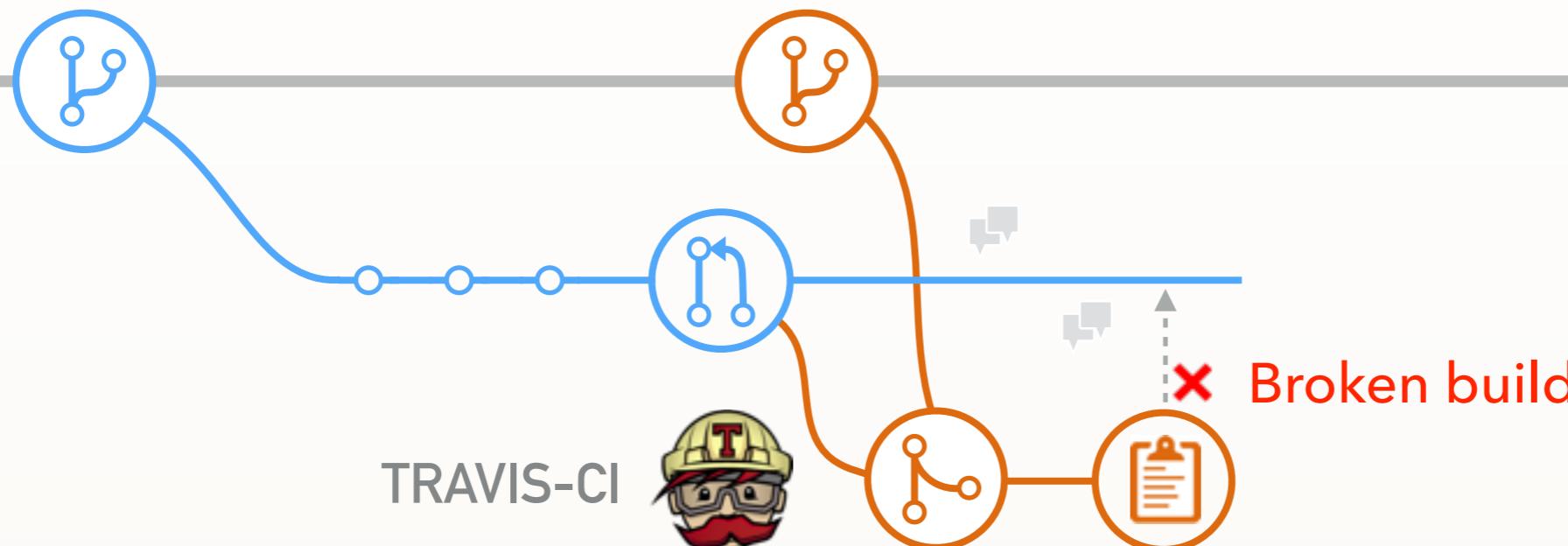
CI PULL REQUEST PROCESS



PR auto
merged into
testing branch



CI PULL REQUEST PROCESS



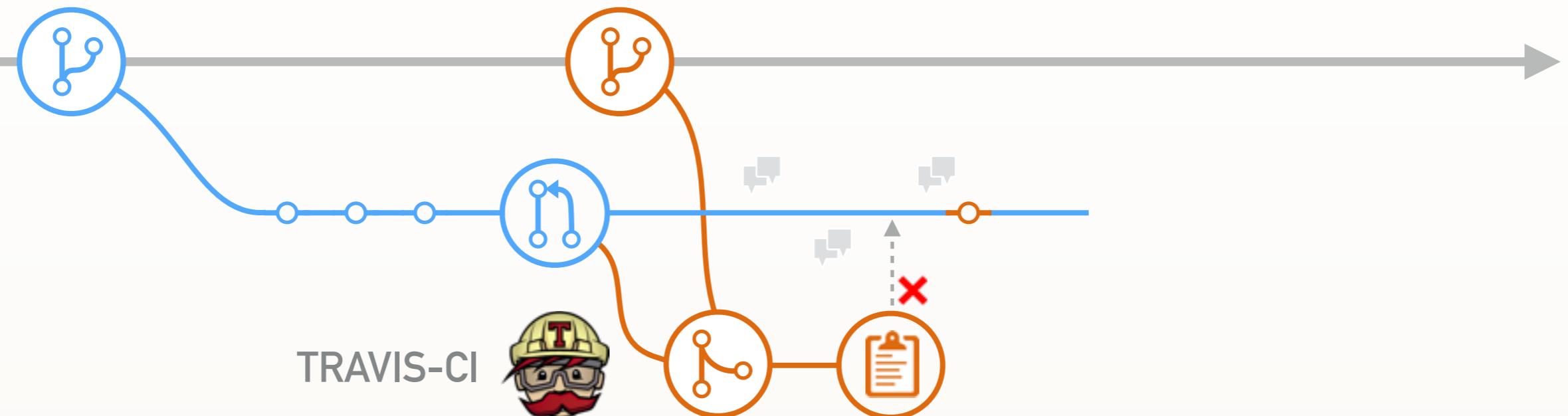
TRAVIS-CI



CI “Build”:
Compile, unit
test, integration
test, quality
analysis, etc.



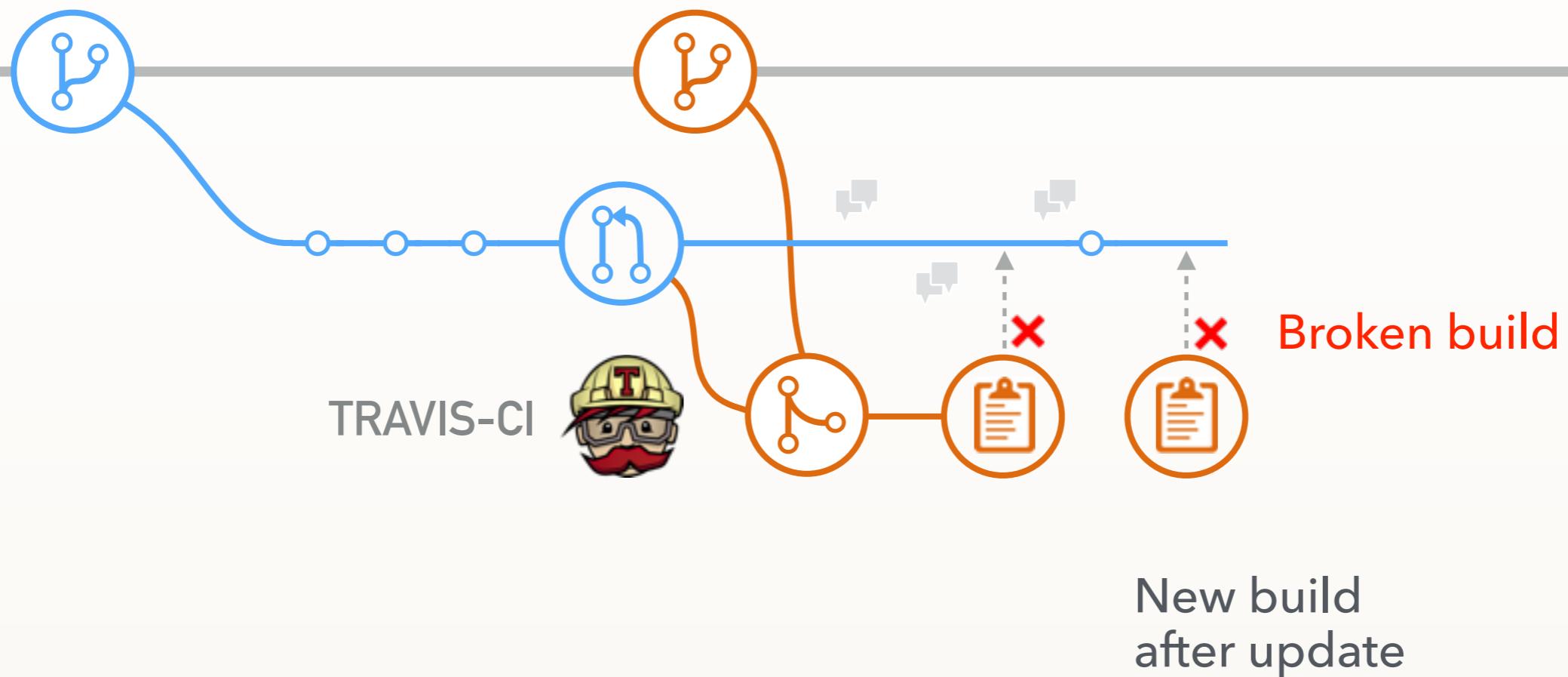
CI PULL REQUEST PROCESS



PR is updated
in response
to failure

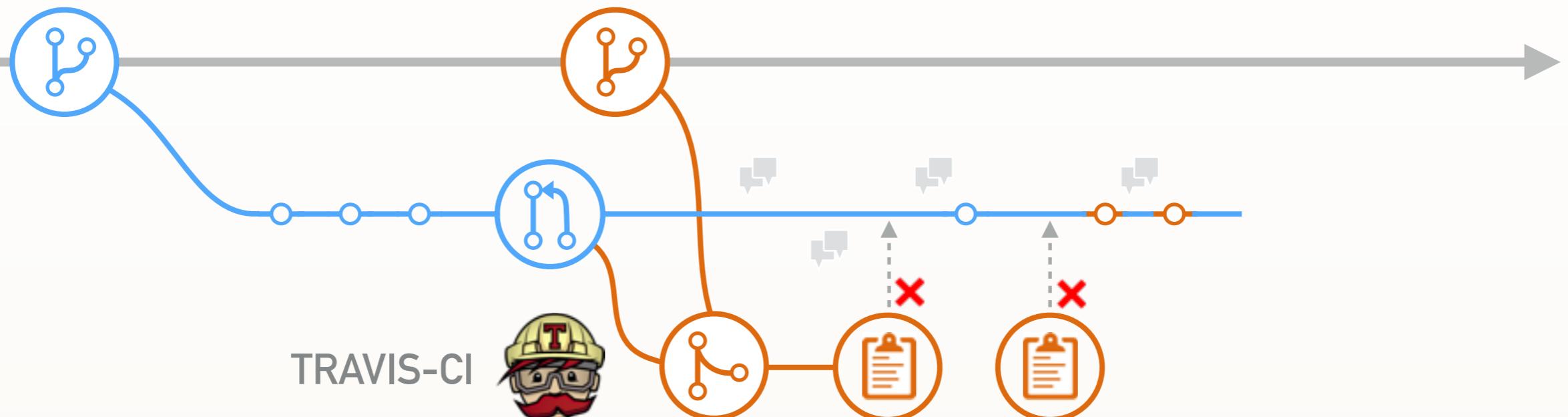


CI PULL REQUEST PROCESS



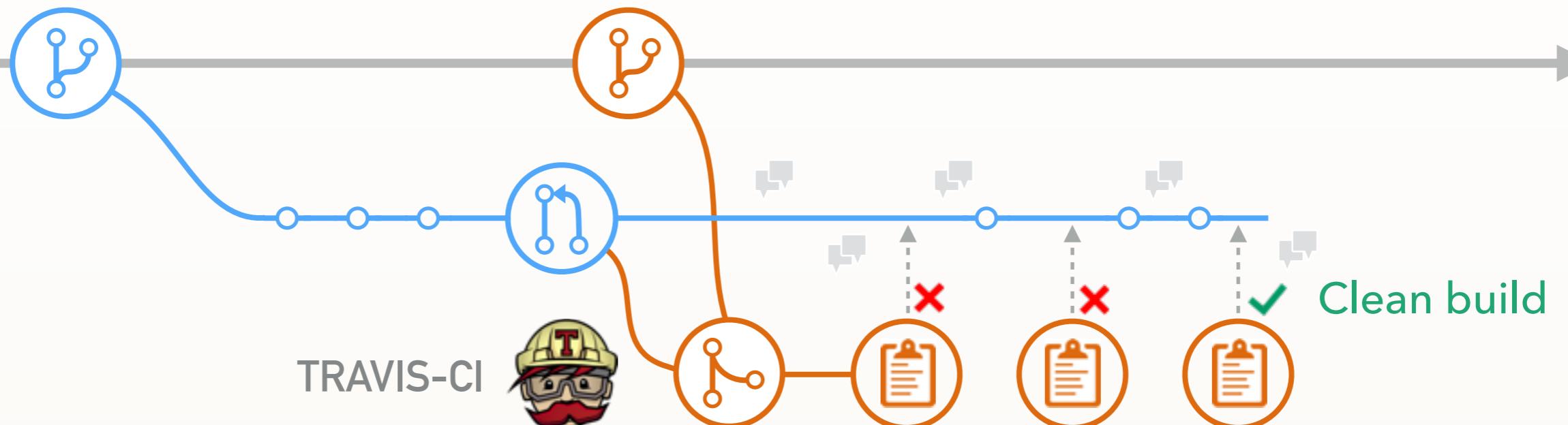


CI PULL REQUEST PROCESS





CI PULL REQUEST PROCESS



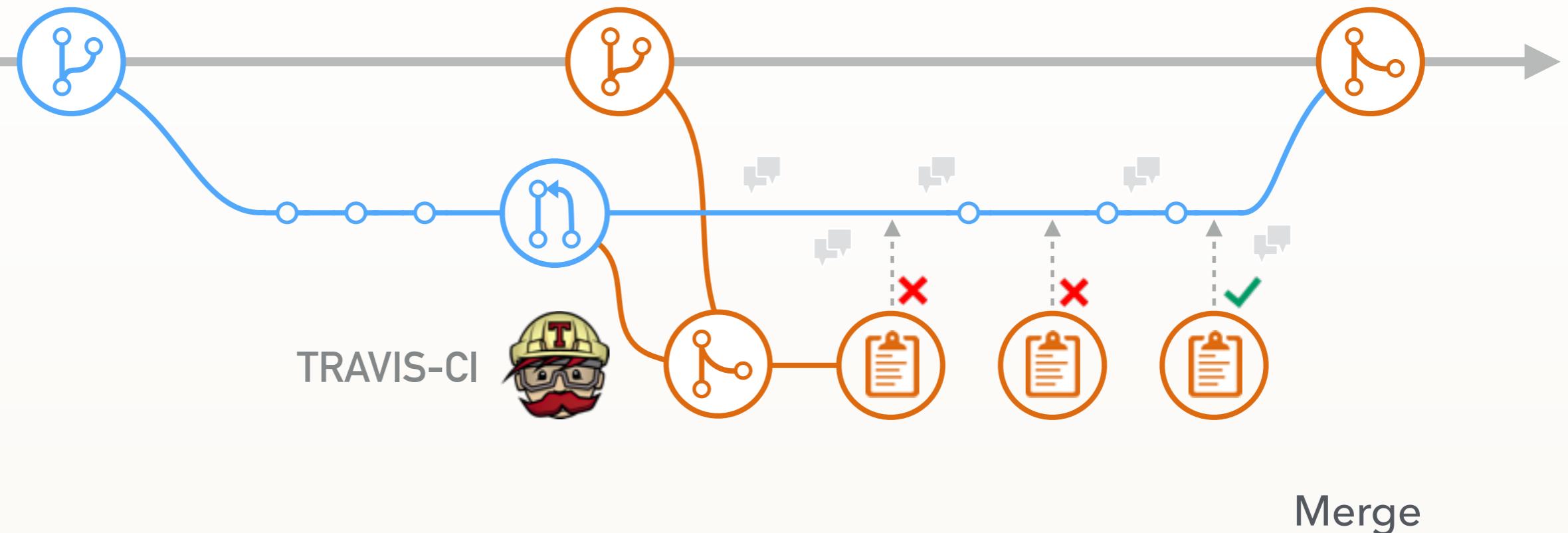
TRAVIS-CI



Tests
finally
pass

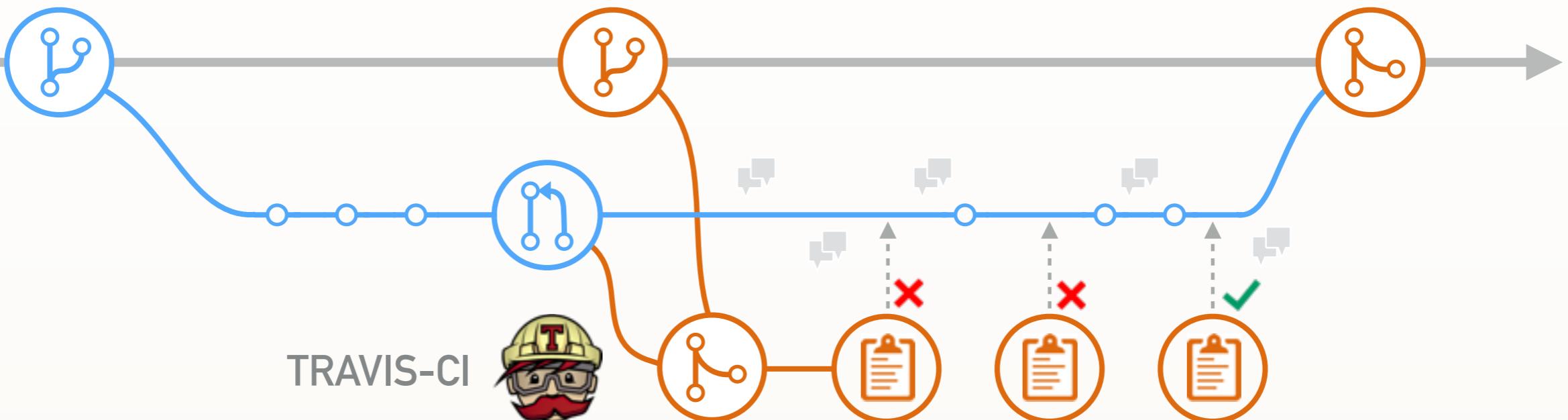


CI PULL REQUEST PROCESS





CI PULL REQUEST PROCESS



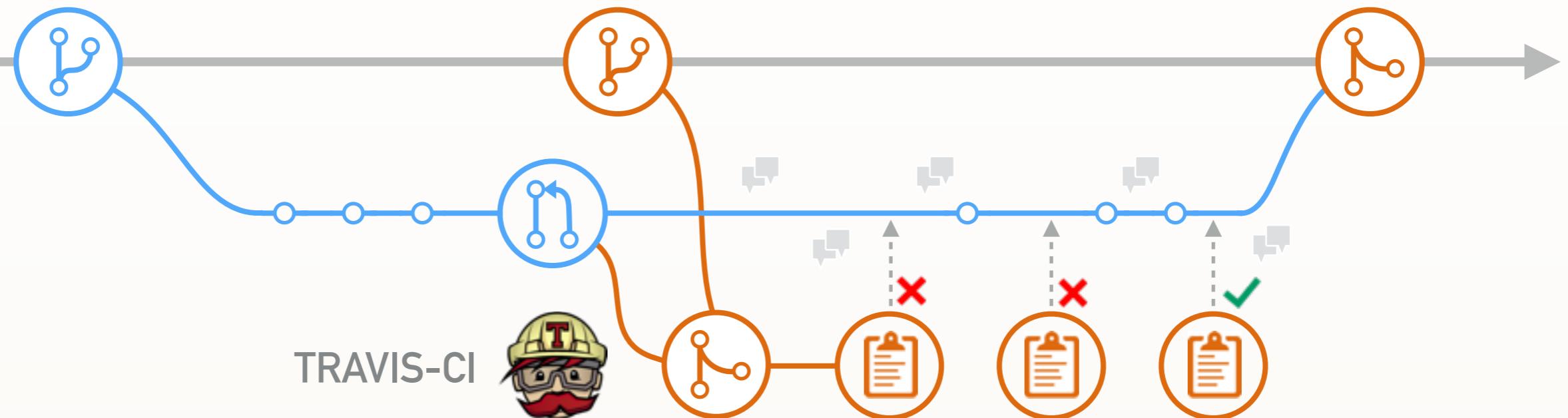
<https://www.flickr.com/photos/avierdiazb/14052486641>

CI AS GATEKEEPER:

- Integrated in PR process
- Tighter feedback loop
- Find integration errors & regression failures early



CI PULL REQUEST PROCESS



<https://www.flickr.com/photos/avierdiazb/14052486641>

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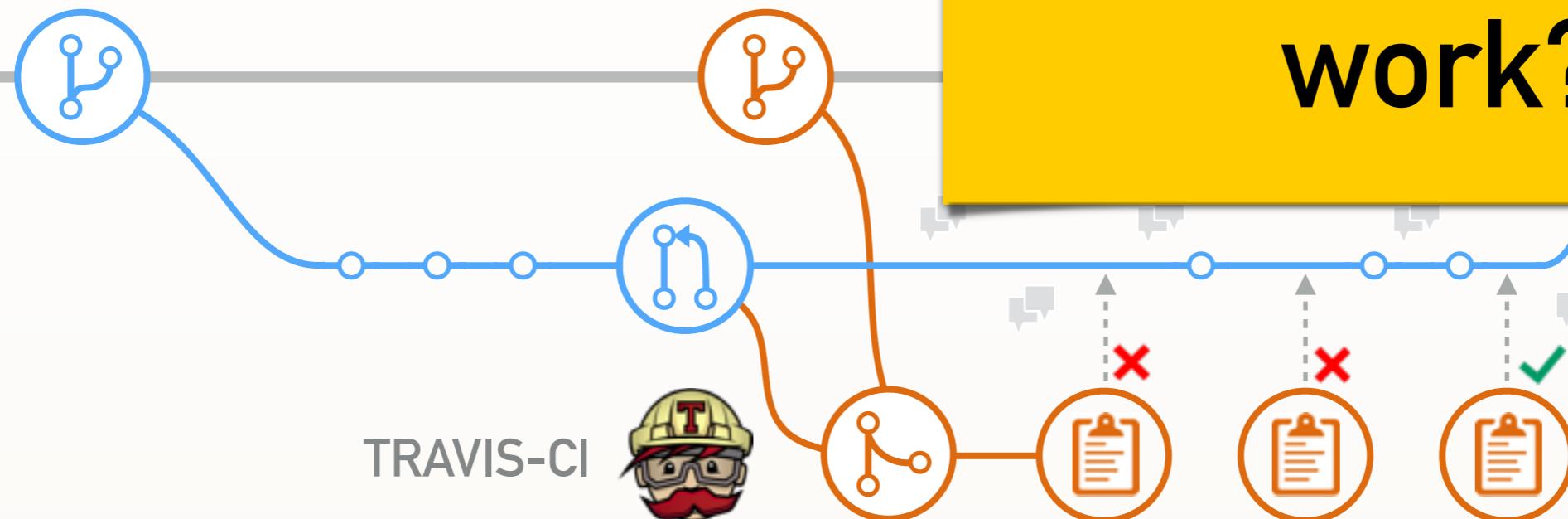
<http://goo.gl/ermLno>

CI AS VALET:

- Automate more of the process
- More time to focus on other things



CI PULL REQUEST PROCESS



CI AS GATEKEEPER:

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<https://www.flickr.com/photos/avierdiazb/14052486641>



<http://goo.gl/ermLno>

CI AS VALET:

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NATURAL EXPERIMENT

1. Mine data from projects that
adopted Travis-CI





NATURAL EXPERIMENT

1. Mine data from projects that
adopted Travis-CI



2. Compare **before vs. after**



Pull request
throughput

- How many **pull requests** are closed per month?



Defect
rate

- How many **bugs are reported** per month?



CHALLENGES

1. DATA MINING

2. STATISTICAL ANALYSIS

NOT ALL BUGS CREATED EQUAL

Bugs vs. feature requests

STM32L1 get_cpuid() hard faults when using a Cat. 1 or Cat. 2 STM32L1 #3692

Closed DipSwitch opened this issue 12 days ago · 2 comments

 **DipSwitch** commented 12 days ago

From the STM32L1 Reference Manual (31.2 Unique device ID registers (96 bits)):

Base address: 0x1FF80050 for Cat.1 and Cat.2 devices and 0x1FF800D0 for Cat.3, Cat.4, Cat.5 and Ca

Three solutions possible for this problem:

- Compile time: Via the linkerscript for the device (this I would prefer since this is the cleanest solution in my opinion)

```
MEMORY
{
    rom (rx)      : ORIGIN = 0x08000000, LENGTH = 128K
    ram (rw)      : ORIGIN = 0x20000000, LENGTH = 32K
    cpuid (r)     : ORIGIN = 0x1FF80050, LENGTH = 12
}

_cpuid_address = ORIGIN(cpuid);

INCLUDE cortexm_base.ld
```

Labels

arm
bug

Milestone

Release 2015.09

Assignee

 thomaseichinger

Notifications

 **Subscribe**

You're not receiving notifications from this thread.

4 participants





CHALLENGES

1. DATA MINING

2. STATISTICAL ANALYSIS

NOT ALL BUGS CREATED EQUAL

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INCLUDE cortexm_base.ld
```

Labels

arm

bug

Milestones

Releases

Assignees

Notifications

You're notifications for this thread.

4 participants

The image shows a GitHub issue page for a bug related to the STM32L1 chip. The issue has been closed by DipSwitch 12 days ago. A comment from DipSwitch provides a link to the STM32L1 Reference Manual, specifically section 31.2, which details unique device ID registers (96 bits). The base address for Cat.1 and Cat.2 devices is listed as 0x1FF80050. Three solutions are proposed: 1) via linkerscript (the preferred method), 2) at runtime using assembly, and 3) via a macro. Below the comment, a code snippet shows a memory map and the definition of the _cpuid_address variable. On the right side of the page, there's a 'Labels' sidebar where the 'bug' label is highlighted with a red circle. A modal window titled 'Labels' also displays the 'arm' and 'bug' labels. The sidebar also includes sections for Milestones, Releases, Assignees, Notifications, and Participants.



CHALLENGES

1. DATA MINING

2. STATISTICAL ANALYSIS

SOCIO-TECHNICAL PROCESS!

Bug reporter matters

Early vs. late discovery



Core
developers
(early)



Users
(late)



CHALLENGES

1. DATA MINING

2. STATISTICAL ANALYSIS

SOCIO-TECHNICAL PROCESS!

Bug reporter matters

Early vs. late discovery



Core
developers
(early)

Users
(late)

Other confounds

Project
size



Team
size



Project test
suite size



Issue tracker
activity

Project
popularity



Project
age





CHALLENGES

1. DATA MINING

2. STATISTICAL ANALYSIS



Defect rate ~ Travis-CI
(#Bugs/month)



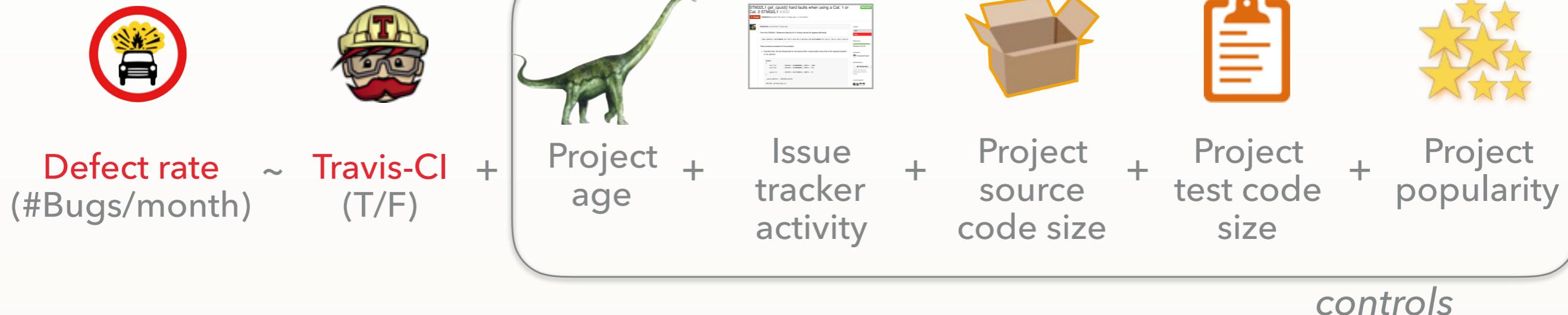
controls



CHALLENGES

1. DATA MINING

2. STATISTICAL ANALYSIS



ZERO-INFLATED NEGATIVE BINOMIAL REGRESSION

NEGATIVE BINOMIAL

Over-dispersed count data
(variance > mean)

ZERO INFLATED

Excess zeros. No bugs reported:

- because high quality?
- because nobody reporting?

• P. D. Allison and R. P. Waterman. Fixed-effects negative binomial regression models. *Sociological Methodology*, 32(1):247–265, 2002.

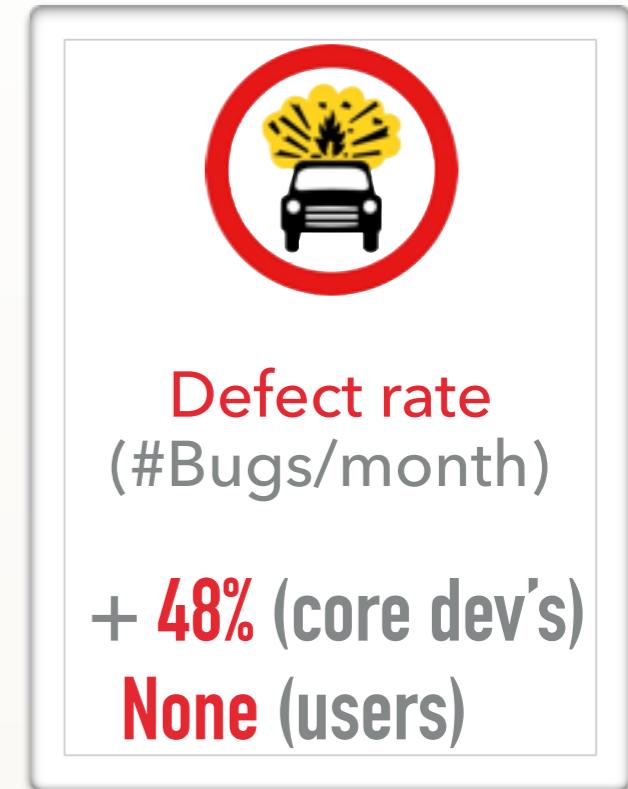
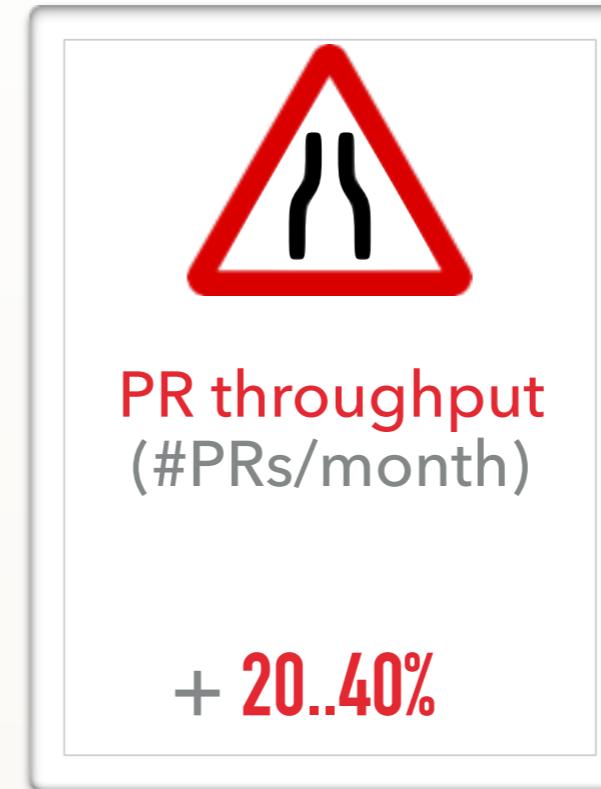
• D. Lambert. Zero-inflated Poisson regression, with an application to defects in manufacturing. *Technometrics*, 34(1):1–14, 1992.



RESULTS

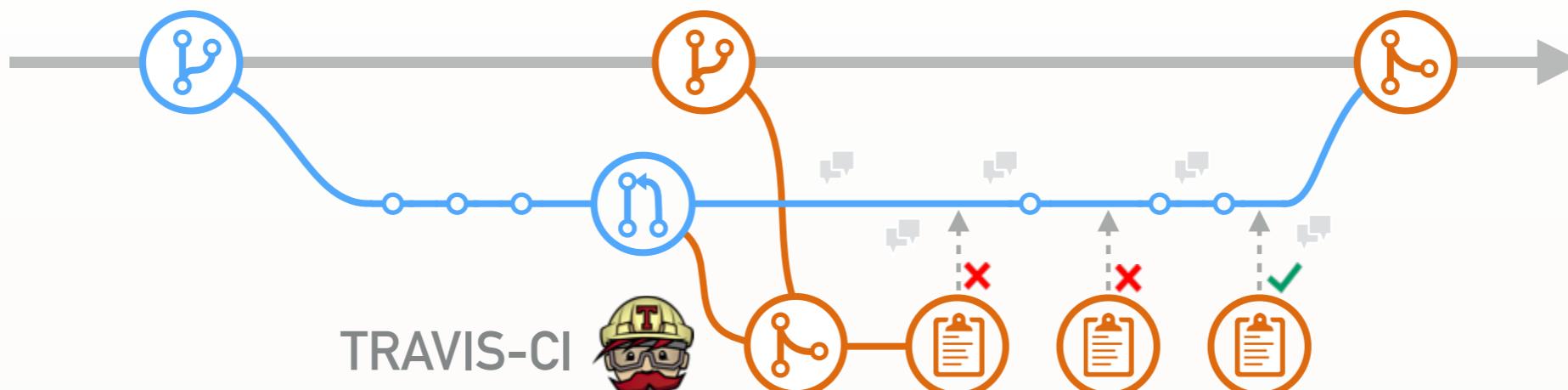
WITH TRAVIS-CI:

- Code grows faster
- Dev's find more defects
- Users don't experience quality changes





ONGOING & FUTURE WORK



>200,000 PROJECTS

- Where and why do CI failures occur?

Many can be foreseen
and prevented

- How do people learn
to program?

Failures and fixes both
logged

- Do CI failures “predict”
eventual defects?

Yes - focus code
review / testing

- How does the onboarding
process change?

Machine vs. human response
Fear of losing face?
Enforce project norms

SUMMARY: PERCEPTION → EVIDENCE



► PERCEPTION: CI REQUIRES
BIG INVESTMENT

SUMMARY: PERCEPTION → EVIDENCE



► PERCEPTION: CI REQUIRES BIG INVESTMENT

*Teams using CI handle
more PRs & find more
defects.*

FSE '15a

SUMMARY: PERCEPTION → EVIDENCE



► PERCEPTION: CI REQUIRES BIG INVESTMENT

Teams using CI handle more PRs & find more defects.

FSE '15a

► PERCEPTION: OPEN-SOURCE IS HOSTILE TO WOMEN

More diverse teams are more productive.

CHI '15

SUMMARY: PERCEPTION → EVIDENCE



PERCEPTION: CI REQUIRES BIG INVESTMENT

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FSE '15a



PERCEPTION: MULTITASKING IS EXPENSIVE BUT NOBODY KNOWS WHEN TO STOP

*> 5 projects/week
always counterproductive*

ICSE '16

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SUMMARY: PERCEPTION → EVIDENCE



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individual
developers

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ICSE '16

PERCEPTION: EXPERIENCE MATTERS THE MOST

*Not in first 6 months:
social environment
more important*

FSE '15b

SUMMARY: PERCEPTION → EVIDENCE



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FSE '15a



individual
developers

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ICSE '16

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Not in first 6 months: social environment more important

FSE '15b



community
designers

► PERCEPTION: GAMIFICATION IS A GOOD IDEA

Incentivize participation

CSCW '14

But, quicker disengagement

IWC '14

ANALYTICS: NEXT STEPS



CI BUILD FAILURES

Why do they happen?
Can we automatically prevent them?

DIVERSITY

Which aspects of team diversity are most important for:

- ▶ productivity? ▶ code quality?
- ▶ cohesiveness? ▶ architecture?

DESIGN

Why are social coding platforms so seemingly exclusive?

MULTITASKING

Are there “risky” habits that lead to buggier code?



SOON: All the code that will ever be written has already been written.



SOON: All the code that will ever be written has already been written.

SOFTWARE DEVELOPMENT BECOMES A SEARCH PROBLEM

- ▶ Code snippets
- ▶ CI scripts
- ▶ Refactoring
- ▶ Porting
- ▶ Documentation
- ▶ Q&A



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```

1  using System;
2
3  namespace Demo
4  {
5      class Program00
6      {
7          static void Method01(string[] args)
8          {
9              string pth = "c:\\file.txt";
10             ///how to read file pth line by line
11         }
12     }
13 }
```



C# Reading a File Line By Line

▲ I am trying to read some text files, where each line needs to be processed. At the moment I am just using a StreamReader, and then reading each line individually.
54

▼ I am wondering whether there is a more efficient way (in terms of LoC and readability) to do this using LINQ without compromising operational efficiency. The examples I have seen involve loading the whole file into memory, and then processing it. In this case however I don't believe that would be very efficient. In the first example the files can get up to about 50k, and in the second example, not all lines of the file need to be read (sizes are typically < 10k).

27 You could argue that nowadays it doesn't really matter for these small files, however I believe that sort of the approach leads to inefficient code.

Thanks for your time!

First example:

```

// open file
using(var file = System.IO.File.OpenText(_LstFilename))
{
    // read file
    while (!file.EndOfStream)
    {
        String line = file.ReadLine();

        // ignore empty lines
        if (line.Length > 0)
        {
            // create addon
            T addon = new T();
            addon.Load(line, _BaseDir);

            // add to collection
            collection.Add(addon);
        }
    }
}
```



SOON: All the code that will ever be written has already been written.

```
k = [[1, 2], [4], [5, 6, 2], [1, 2], [3], [4]]  
///How to remove duplicates from a list of lists?
```

SOFTWARE DEVELOPMENT BECOMES A SEARCH PROBLEM

- ▶ Code snippets
- ▶ CI scripts
- ▶ Refactoring
- ▶ Porting
- ▶ Documentation
- ▶ Q&A



I noticed **you use iterators a lot**. Here's how you can do it with iterators:

The iterator-based solution is faster, but **pull request reviewers tend to prefer this set-based version**:

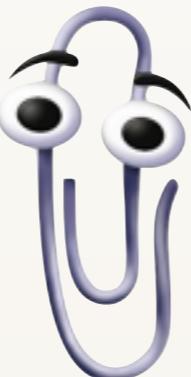
Don't forget the NULL check!
It's a common bug.



SOON: All the code that will ever be written has already been written.

SOFTWARE DEVELOPMENT BECOMES A SEARCH PROBLEM

- ▶ Code snippets
- ▶ CI scripts
- ▶ Refactoring
- ▶ Porting
- ▶ Documentation
- ▶ Q&A



103 lines (95 sloc) | 2.61 KB

```
.travis.yml
```

```
1 # After changing this file, check it on:  
2 #   http://lint.travis-ci.org/  
3 language: python  
4  
5 # Run jobs on container-based infrastructure, can be overridden per job  
6 sudo: false  
7  
8 # Travis whitelists the installable packages, additions can be requested  
9 #   https://github.com/travis-ci/apt-package-whitelist  
10 addons:  
11   apt:  
12     packages: &common_packages  
13       - gfortran  
14       - libatlas-dev  
15       - libatlas-base-dev  
16     # Speedup builds, particularly when USE_CHROOT=1  
17     - eatmydata  
18  
19 cache:  
20   directories:  
21     - $HOME/.cache/pip  
22  
23 env:  
24   global:  
25     - WHEELHOUSE_UPLOADER_USERNAME=travis.numpy
```

Don't forget to test against Python 2.6. **Similar code breaks Python 2.6 builds often.**

"BIG CODE"



MICHELANGELO:
*"Every block of stone
has a statue inside it;
it is the task of the
sculptor to discover it."*

"BIG CODE"



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*"Every block of stone
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it is the task of the
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Almost any software engineering question has an answer inside a **big code archive**. It is the task of the data scientist to discover it.

ACKNOWLEDGEMENTS



Baishakhi Ray · Alexander Serebrenik · Vladimir Filkov · Prem Devanbu
· Cindy Rubio Gonzalez · Casey Casalnuovo · Daryl Posnett · Yue Yu ·
Qi Xuan · Mark van den Brand · Kelly Blincoe · Daniela Damian

SOFTWARE DEVELOPMENT IS CHANGING

OPEN-SOURCE IS GROWING



- Companies:

 - 78% run OSS
 - 66% build on top of OSS

SOCIAL CODING IS GROWING



12 million people
31 million repositories



18.5 million software dev's
15,000+ people



CULTURE CHANGE



"it's just so uncool not sharing the code in the age of social coding"

INDUSTRIAL INVOLVEMENT & ADOPTION



Microsoft

Open source, from Microsoft with love

Redmond, WA



Google

<https://developers.google.com/>



Facebook

We work hard to contribute our work back to the web, mobile, big data, & infrastructure communities.

GitHub stats from: <https://github.com/about>

World estimates from: <http://goo.gl/Htnni9>

Open source-style collaborative development practices in commercial projects using GitHub

E Kalliamvakou, D Damian, K Blincoe, L Singer, DM German. ICSE 2015

- How Much Do You Cost? Yegor Bugayenko <http://goo.gl/N0mL3F>
- Activity traces and signals in software developer recruitment and hiring J Marlow, L Dabbish. CSCW 2013

EXPERIMENTAL RISK: BIG DATA TO THE RESCUE



12 million people

31 million repos

- 1 FALSE POSITIVES
- 2 FALSE NEGATIVES
- 3 CONFOUNDS

		Reject Null Hyp.	Accept Null Hyp.
Null Hyp. TRUE	1	2	3
Null Hyp. FALSE	4	5	6

HUGE SAMPLE SIZES:

- More stringent a priori about significance level → reduce False Positives
- Detect even small effects → reduce False Negatives
- Handle more degrees of freedom → control for Confounds

SEPARATE SIGNAL FROM NOISE:

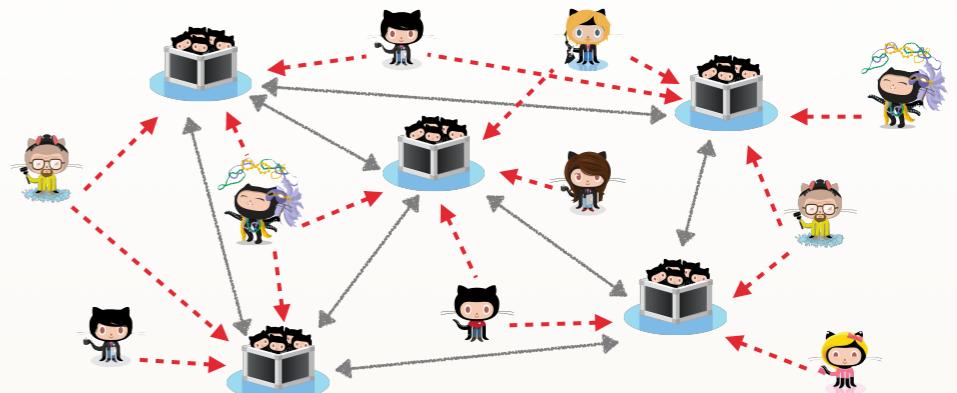
- Quantify effect size
- Mix research methods
 - Quantitative: stats, data mining
 - Qualitative: case studies, user surveys, grounded theory



VALIDATE DATA FIRST!

- Spot-checking

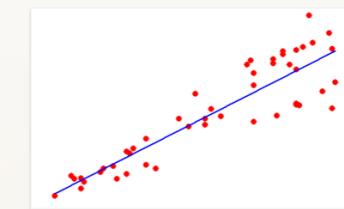
SOFTWARE ANALYTICS TO THE RESCUE



EVERYTHING IS ARCHIVED!

- Source code
- People involved
- Bug reports
- Communication
- ...

DATA ANALYSIS (STATISTICS) → TRENDS



DATA-DRIVEN vs.
INTUITION-BASED
decision making

DATA SCIENTIST:
standard on
software teams

SUMMARY: PERCEPTION → EVIDENCE



Project
maintainers

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