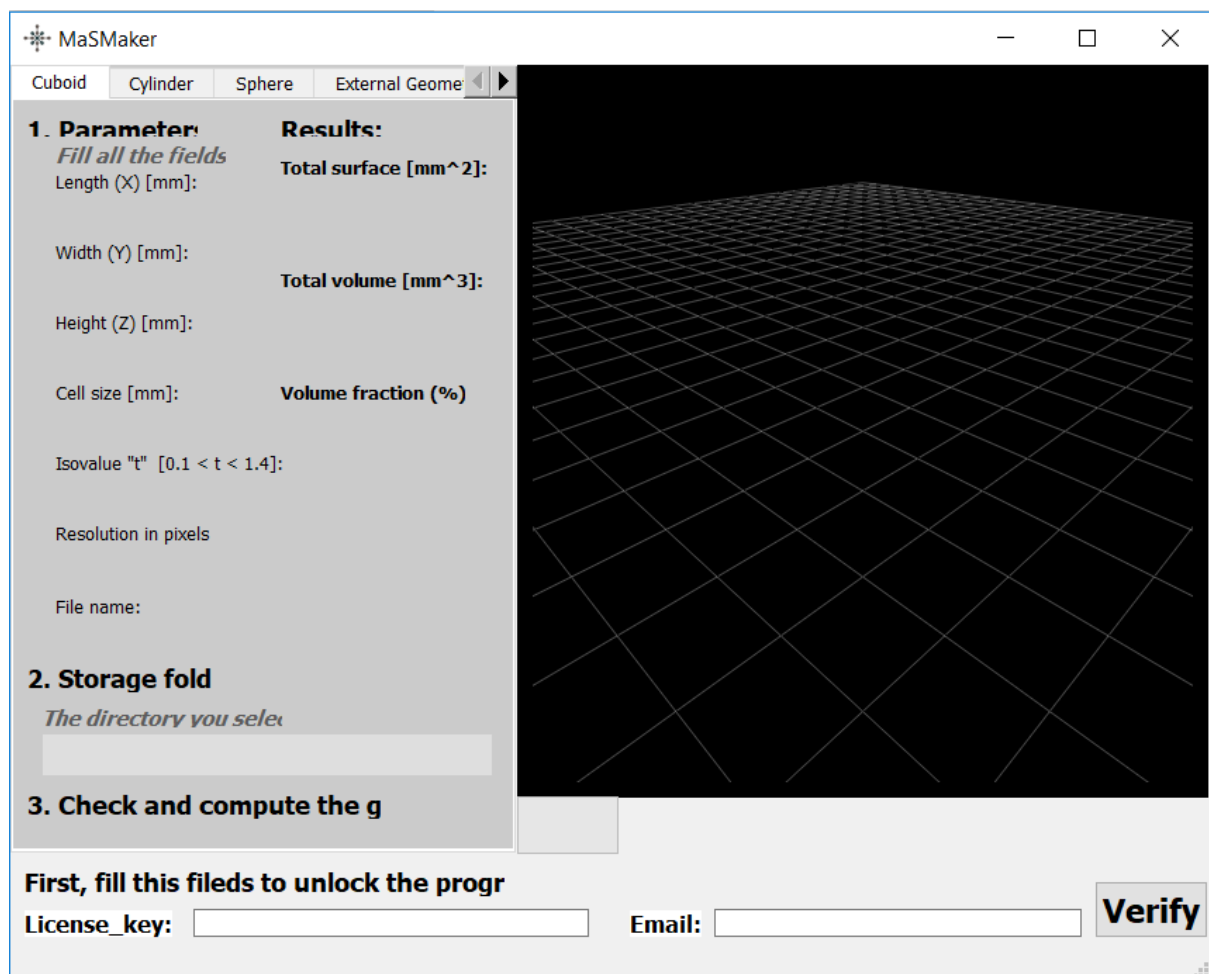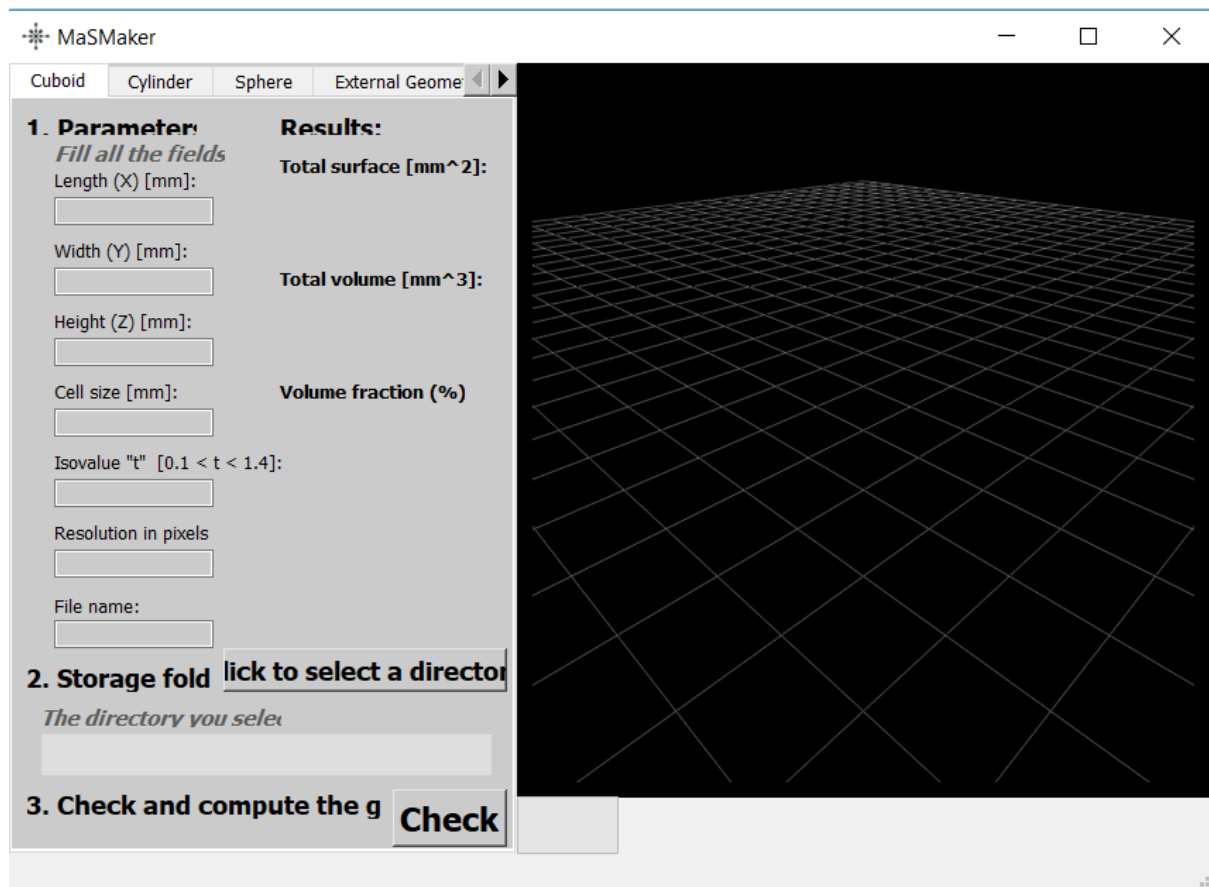# Troubleshooting

This document contents the information about how to solve common errors that could be found when using the software.

V1 Update: 05/09/2022

Cutted words/phrases and incomplete button text.

When opening the software for the first time, it can look like in the next examples.

It is due to the display configuration in your PC, it can be solved by modifying the display configuration / Scale and Layout / Change the size of text, apps, and other items to the 100% value.

Once you do this the visualization problems should be solved.

Settings

Home

Find a setting 🔍

System

🖵 Display

🔊 Sound

🗩 Notifications & actions

☾ Focus assist

⏻ Power & sleep

▭ Battery

▭ Storage

📱 Tablet mode

Display

Scale and layout

Change the size of text, apps, and other items

125% (Recommended)	⌄

Advanced scaling settings

Resolution

1920 × 1080 (Recommended)	⌄

Orientation

Landscape	⌄

Multiple displays

Multiple displays

Extend these displays	⌄

☑ Make this my main display

Settings

Home

Find a setting   🔍

System

🖵   Display

◁))   Sound

🗩   Notifications & actions

☾   Focus assist

⏻   Power & sleep

🔋   Battery

🖴   Storage

🖳   Tablet mode

🗗   Multitasking

🖵   Projecting to this PC

✂   Shared experiences

Display

Some apps won't respond to scaling changes until you sign out.
Sign out now

Change the size of text, apps, and other items

| 100% | ⌄ |

Advanced scaling settings

Resolution

| 1920 × 1080 (Recommended) | ⌄ |

Orientation

| Landscape | ⌄ |

Multiple displays

Multiple displays

| Extend these displays | ⌄ |

☑ Make this my main display

3D display mode

⬤◯ Off

Advanced display settings