



COVID-19

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Frequently Asked Questions

Most-asked questions about the State of Hawai'i's Safe Travels Hawai'i program

Aloha! The State of Hawai'i Safe Travels Hawai'i program is a multilayered process designed to prevent the spread of COVID-19 in our community from trans-Pacific passengers arriving at airports/ports across the Isla



This enhanced entry into Hawai'i includes the Mandatory State of Hawai'i Travel and Health Form, temperature screening at all Hawai'i airports upon arrival, a vaccination exception program, and a pre-travel testing program.



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How your COVID-19 vaccination can help with travel between counties in Hawai'i.

- VACCINATION EXCEPTION PROGRAM

Questions



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On June 15, when inter-county travel opens up, does that mean people coming in from the mainland can island-hop after a couple of days?

If someone flies into the state and is not subject to quarantine (e.g., took a pre-travel test), then that person can travel inter-county without restriction. If the traveler entered with an exemption, the limitations set forth in the exemption might not include interisland travel. If a traveler enters the state and is placed in quarantine, they MUST remain at their designated quarantine location. They can't change the location and will not be allowed to fly inter-county.

I'm fully vaccinated and currently under quarantine after my trans-Pacific flight, can I be released?

No. You will need to remain under quarantine.

What do I need to participate in the vaccine exception?



1. Traveler must have received at least one COVID-19 vaccination in Hawai'i.
2. Traveler will need one of the following vaccination records as proof of vaccination:
 - A CDC COVID-19 vaccination card



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vaccine was administered, lot number(s) for each of the vaccine doses and

healthcare professional/clinic site of who administered your vaccination.

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4. Create an online account and register with the State of Hawaii's Safe Travels

Hawai'i Digital Platform.

5. Complete trip information from the U.S. Mainland or U.S. Territory. Vaccine

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documents can only be uploaded into the system when it is linked to a trip. Once
Resources ~~the vaccine~~ ~~real stories~~ verified either by the Department of Health's Hawai'i Health

Information Exchange (DOH HHIE) system or by airport personnel, it can be
used for future trips. You do not have to upload your vaccine document again.

6. Bring the original CDC Vaccination Record Card, VAMS printout, VAMS printout
with DOH header and endorsement, or DD 2766C with you when you travel to
show the screeners.

I uploaded my CDC Card on Safe Travels, but it then warns me that it couldn't
be verified with DOH's database. Does this mean I cannot travel?

No, it means your card will be manually screened at the airport. See [Safe Travels Help](#) for more detail.

What does it mean to be fully vaccinated and when will I be eligible to travel?

Travelers are considered fully vaccinated on the 15th day after the
completion of their vaccine.

What is the option for travelers who fly before being fully vaccinated?



Travelers who fly before their completion date will need to participate in
Safe Travels Pre-Testing Program. If they do not, they **WILL BE** subject to the
Order of Self Quarantine and placed into mandatory quarantine for 10 days.



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used to qualify for the vaccine exception.

County and state law enforcement also have been actively engaged in the enforcement of Safe Travels requirements with the issuance of citations, arrests, and prosecution of violators. County and state agencies will continue to enforce the program, including this new vaccination travel exception.

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Will I be asked to show anything upon arrival?

The screener will scan your Safe Travels QR code and information will be checked against information contained in records and electronic databases available to the Department of Health and others administering the Safe Travels program. Travelers will attest to the location they received the vaccine and they must show their Vaccination Record Card to the screeners.

What if I was not issued a CDC COVID-19 Vaccination Record Card when I got my vaccine?

Hawai'i is ONLY accepting the "CDC COVID-19 Vaccination Record Card" issued in the State of Hawai'i or a printout from the Vaccine Administration Management System. If you did not receive one, you need to return to the location or provider that administered your vaccination and get a CDC COVID-19 Vaccination Record Card.

What if the name on my CDC Vaccination Record Card doesn't match identification?



The name on the CDC Vaccination Record Card should match the name on the traveler's identification. However, a shortened, modified variation or



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The State is required by various federal and state laws to protect your health information. Data & News designed the Safe Travels Program to be compliant with these laws. The State has been collecting and protecting visitor health information from the start of the Safe Travels Program. This new exception is an ex-
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Am I required to participate in the Safe Travels Hawai'i Vaccine Exception Program?

No. Travelers who successfully complete the pre-travel testing program or receive a county exemption will not be subject to the state's 10-day quarantine program. People who do not qualify for an exemption may enter the county and must self-quarantine for 10 days.

All travelers must create an online account, register with the State of Hawai'i's [Safe Travels Hawai'i](#) web program, and upload the required information.

What if I laminated my vaccination record card?

A laminated card will be accepted.

When will the vaccine exception be available to travelers who were not vaccinated in Hawai'i?

When Hawai'i reaches a 60% vaccination rate the program will expand to include individuals vaccinated in the United States who are traveling domestically.





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~~Exception program. Thus, when international locations be considered.~~

At this time, travelers arriving from international destinations are not eligible to participate in the Safe Travels Vaccination Exception Program. When Hawai'i achieves a 70% vaccination rate, all restrictions on travel will be lifted and the Safe Travels program will end.

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What you need to know if you're considering a visit to the Hawaiian Islands.

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+ PRE-ARRIVAL Questions

What you can expect to happen at the airport when you touch down in the Hawaiian Islands.

+ ARRIVAL Questions

Protocols you should be aware of and adhere to once you're out and about in the Hawaiian Islands.

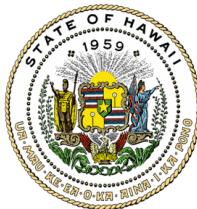
+ POST-ARRIVAL Questions

For additional assistance, please contact [1-800-GOHAWAII](#).

NOTICE: To avoid mandatory quarantine, the Vaccination Exception Program is an option for those who have been vaccinated in Hawai'i. Details at

[HawaiiCOVID19.com/travel/faqs](https://hawaiicovid19.com/travel/faqs). The state of Hawai'i will ONLY accept Nucleic Acid Amplification Test (NAAT) from a certified Clinical Laboratory Improvement Amendment (CLIA)





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Getting To Hawai'i



Safe Travels Overview





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