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Our valued customers, *Ratings: 1.5/6*

I regret to inform you that Thomas Bingley Medical Group has been the target of a data breach. I can confirm that client information such as medical data, financial information, identity and passport numbers, addresses and contact information have been accessed.

*How was
the breach
discovered
?*

While TPMG engages top IT security consultants to investigate the breach, please write to us if you have encountered any calls from our call centre requesting personal information. Any information you have about these calls pretending to be TPMG are very important to the investigation. TPMG has never and will never solicit phone calls requesting for such information.

This incident is unacceptable to the high regard we hold for the sensitive information you have entrusted us. As Group CEO, I apologise for betraying that trust.

I have ordered my customer service team to allocate each affected customer a dedicated TPMG point of contact (POC) to answer any of your questions. You may find your POC's contact information below. Your POC will be contacting you shortly and will inform you of any new developments.

Your POC is:

*Mr Kelvin Koh Logistically
+65 9876 5321 impractical
KKoh@TPMG.sg*

*Corrective action not
enough
- no police*

TPMG is obligated to release a press statement on this incident. I agreed with my team that our priority is to inform our affected customers first. A comprehensive review of our security systems will be conducted and we will inform you the results of that review as early as possible.

On behalf of the Thomas Bingley Medical Group, we are very sorry for the distress this has caused you. I promise TPMG will work hard to rebuild your faith in us.

Sincerely,
Dr Julian Wong Meng Teck
Group CEO & Executive Chairman
Thomas Bingley Medical Group