

SEAN SIMMONS

CONTACT

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OBJECTIVE

I am a passionate student of UX Design with a background in restaurant management interested in gaining experience and mentorship in the field

COMPETENCY

Rapid Prototyping
Quick Iteration
UX Testing & Research
Information Architecture

TOOLS

Figma
Adobe Creative Suite
HTML5
CSS3
Pen + Paper

WORK

General Manager | August 2019 - August 2020

Republic Cantina, Washington, DC

- Re-designed all front-of-house workflows, cutting labor in half and increasing staff earnings by as much as 30%
- Institutionalized systems for screening, interviewing, hiring, onboarding, and training incoming staff
- Trained all FOH staff on all aspects of operations, menu, and performance expectations
- Substantially lowered the cost of operation by establishing pars and ordering guides for disposables, alcohol, and food.
- Lead weekly meetings with business owners and management
- Developed facilities to improve the efficiency of the work environment, as well as guest experience
- Managed weekly schedules for all employees, including time-off requests and availability changes, for very tight staffing requirements
- Issued labor reports and distributed payroll for all staff.

Assistant General Manager | April 2018 - December 2018

Dacha Beer Garden, Washington, DC

- Ran day-to-day operations
- Managed weekly schedules for ±45 employees
- Maintained staff certifications, licenses, and records.
- Developed a new training protocol based on clear KPIs

EDUCATION

University of Maryland | Expected May 2022

B.S. Information Science with Academic Honors

Montgomery College | May 2014

General Studies