Getting Started with the Common Data Service



Agenda

- Common Data Service Overview
- Creating the CDS Database
- Understanding Entities
- Importing Data into the CDS Database
- Building Model-driven Apps
- Creating a Custom Entity



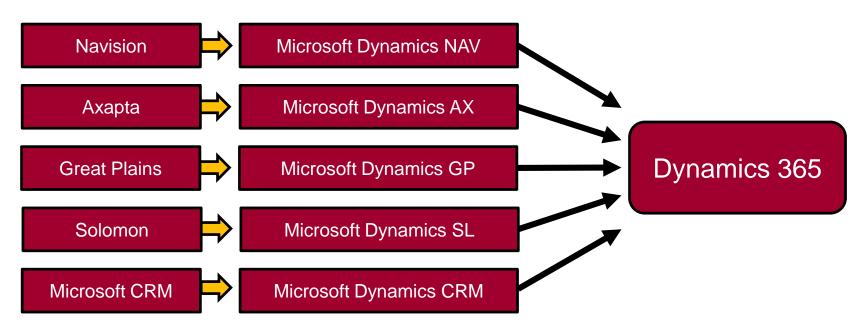
What is Common Data Service?

- Platform for building business applications
 - Business application include CRMs, ERPs, etc.
 - Provides common database infrastructure
 - Created to conform to the Common Data Model (CDM)
- What does Common Data Service provide?
 - Standard database schema of common entities
 - Extensible design for extending and creating entities
 - Ability to build entity-specific UI components
 - Ability to build entity-specific business logic
 - Ability to build apps by assembling components



Evolution of Microsoft Business Application Suite

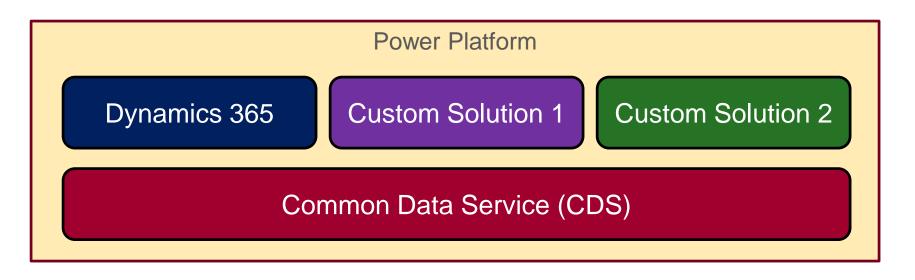
- Microsoft has acquired many software companies
 - Several acquisitions involved software that targets CRM and ERP
 - Microsoft evolved many software applications into Dynamics suite
 - Dynamics 365 represents evolution from on-premises to cloud





Birth of the Power Platform

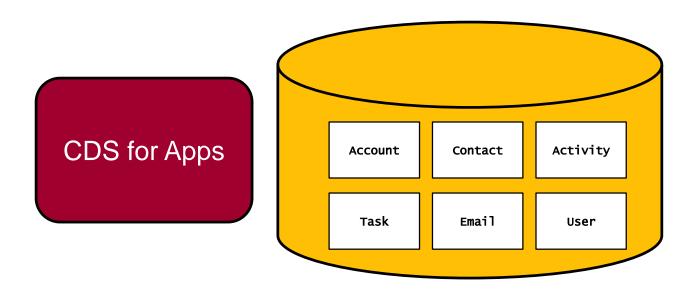
- Microsoft migrating infrastructure out of Dynamics 365
 - CDS has infrastructure for building entity-based business solutions
 - Dynamics 365 add additional value-added entities with UI and logic
 - Custom solutions can be built using entities with UI and logic
 - CDS provides foundation of Power Platform





Common Database Model Schema

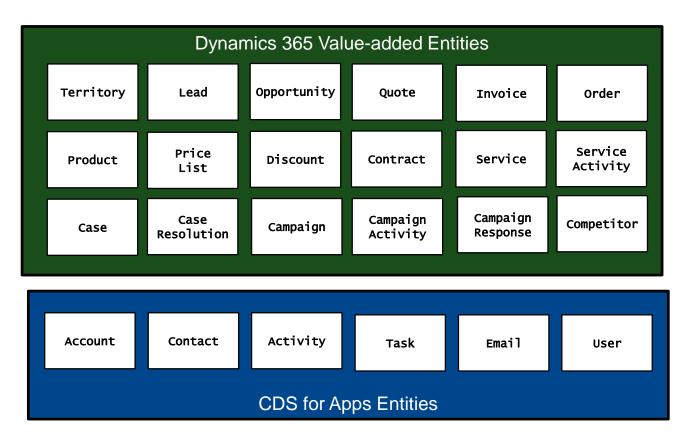
- CDM defines set of entities available to all applications
 - Account: represents an business entity that can be invoiced
 - Contact: represents a human being
 - Activity: represents an event that can be schedule
 - Task: represents work item that can be assigned to user or team
 - Email: represents email message sent or received
 - User: represents system user who can be owner of records





CDS for Apps vs Dynamics 365 for Sales

- CDS for Apps provides base set of entities
 - Custom solutions can extend and add entities
 - Dynamics 365 add a large set of its own entities





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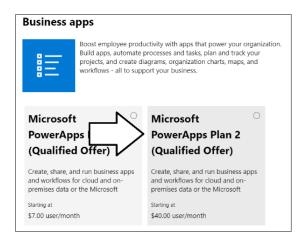


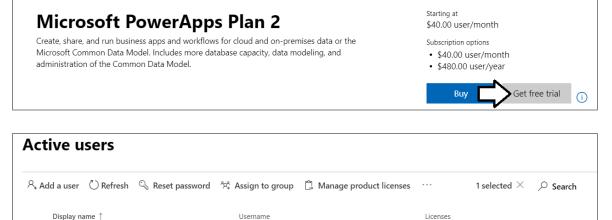
PowerApps Plan 2

- Certain design tasks require PowerApps Plan 2
 - You can start a 30-day trial for PowerApps Plan 2
 - License must be assigned to individual user accounts

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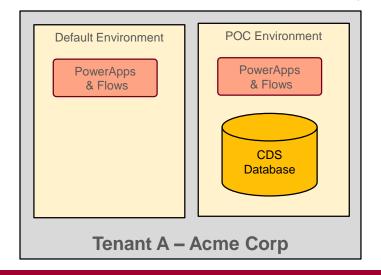
Office 365 E5

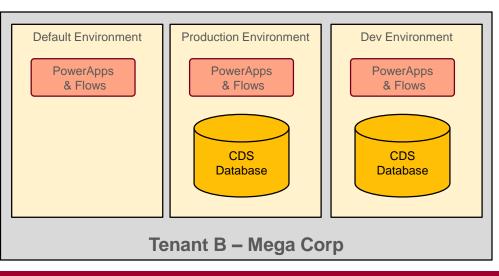
Office 365 E5, Microsoft PowerApps Plan 2



What is an Environment?

- Environment is container for PowerApps, Flow and the CDS
 - Each environment and its resources exist within a geographic region
 - Environment resources include PowerApps, Flows and CDS database
 - Environment represents a governance and security boundary
 - Every tenant is provisioning with a default environment
 - Administrator can provision additional environments if needed
 - Environment can be provisioned with or without a CDS database
 - Environment can contain only one CDS database





Power Apps Environments and the CDS

- Environments managed in Power Platform Admin Center
 - You can configure security and access
 - You can create new environments

 	Power Platform	Admin center (preview)			
=		+ New 🖰 Refresh			
⊗	Environments	Environments			
	Analytics ×				
Ç	Help + support	Environment	Туре	State	Region
R	Data integration	My Dev Environment	 Production	Ready	United States
P	Data gateways	Critical Path Training Labs (default)	 Default	Ready	United States



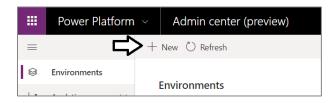
Environment Roles (Admin and Maker)

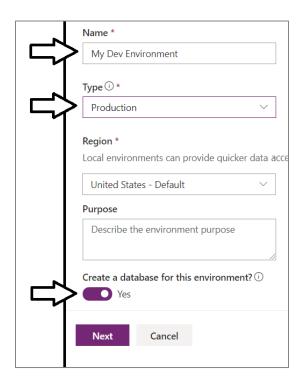
- Environment Admin role
 - Change role membership
 - Create new environments with or without CDS database
 - View and manage all resources created in environment
 - Set Data Loss Prevention policies
- Environment Maker role
 - Create apps, connections, custom APIs, gateways, and flows
 - Create and extend CDS entities (requires PowerApps plan 2)

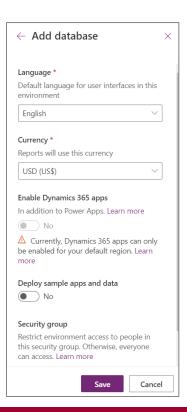


Creating Environment with CDS Database

- Steps to create a new CDS for Apps Database
 - Navigate to Power Platform Admin Center
 - Create a new environment
 - 3. Configure the new environment with a CDS database



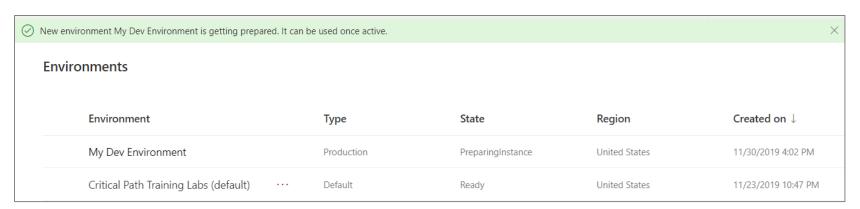






Examining the New Environment

It takes a minute or so to create new environment



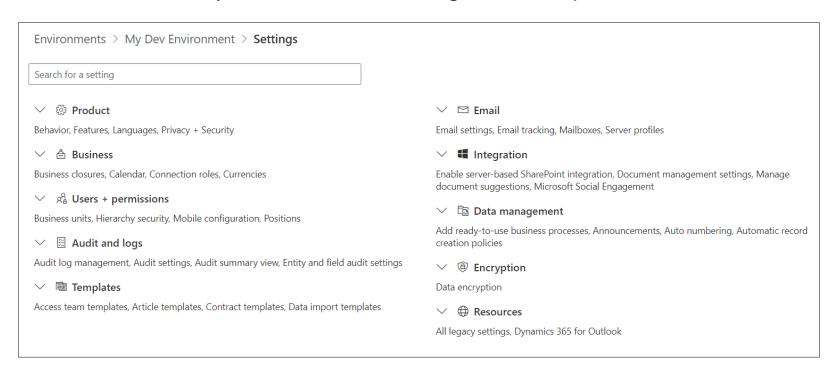
You can use the environment once its status is Ready





Environment Settings

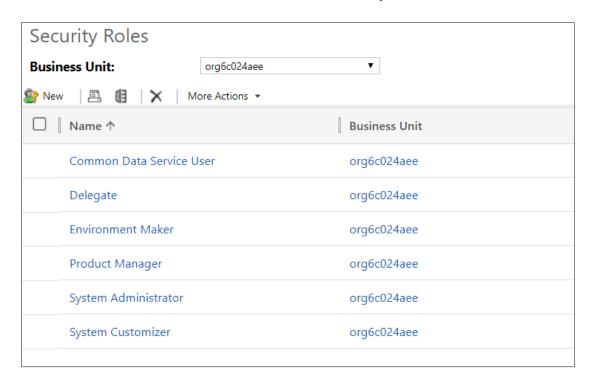
- Power Platform Admin Center provides configuration
 - Each environment has its own Setting page
 - Provides many environment configuration otpions





Environmental Security Roles

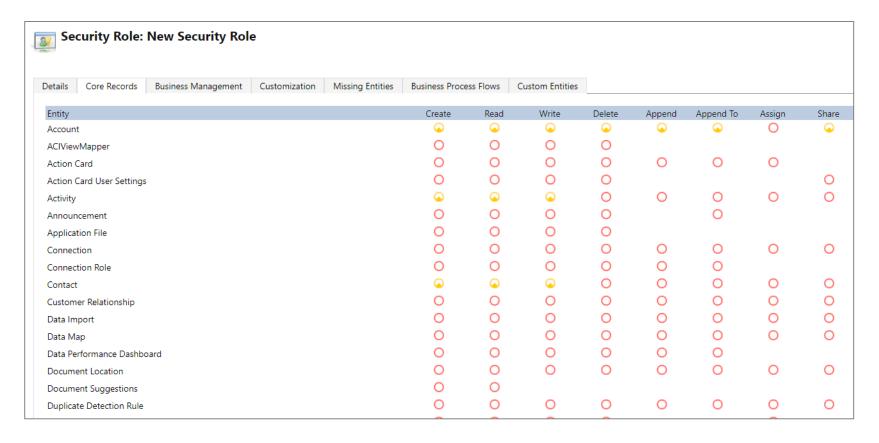
- User access to CDS data based on roles
 - Environment security configured in terms of business units
 - CDS pre-defines common security roles
 - You can define custom security roles as well





Security Role Configuration - Core Records

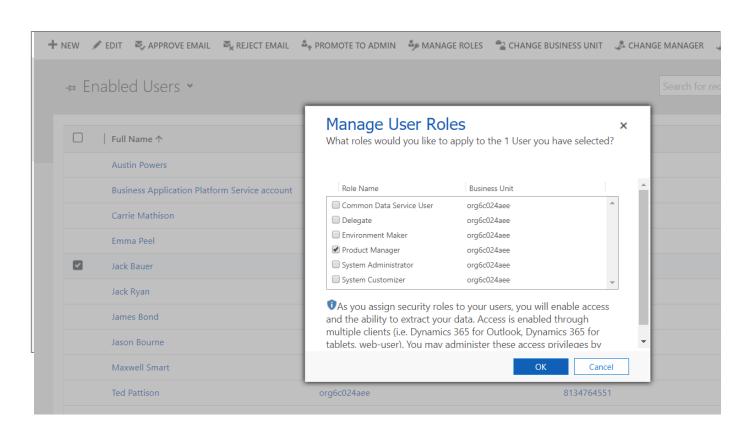
- Roles define access to specific entities
 - Permissions include create, read, write, delete, etc.





Assigning Users to Security Roles

Roles are assigned to users and groups







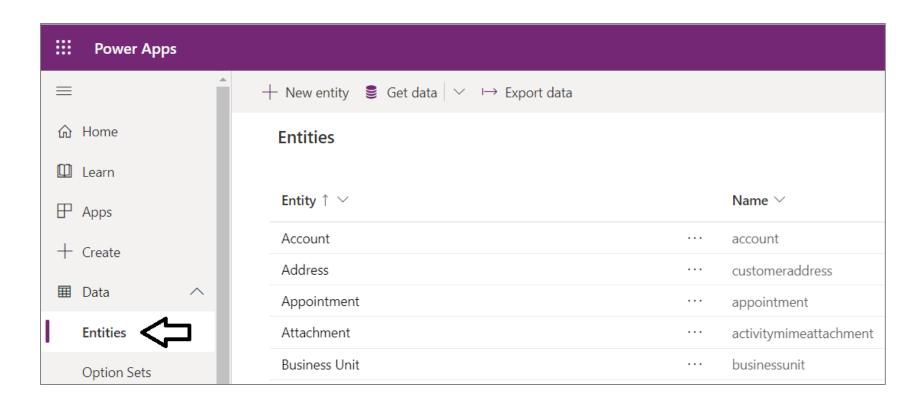
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Inspecting the Standard Entities

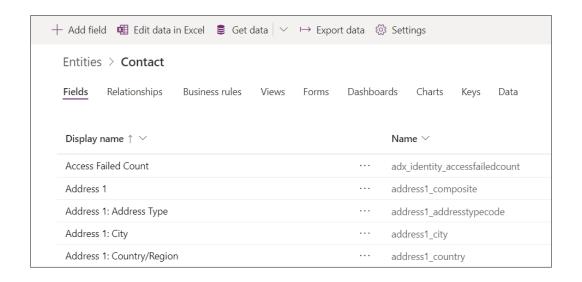
CDS created with set of standard entites





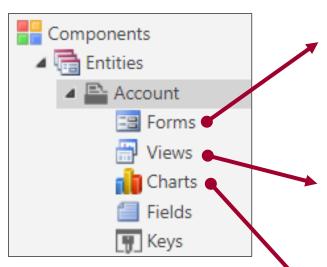
What Exactly is an Entity?

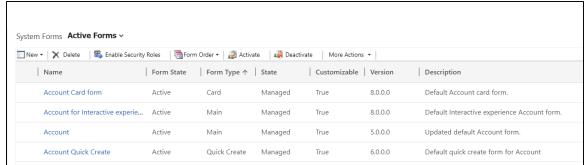
- Data components
 - Entity and Fields
 - Relationships
- UI components
 - Forms
 - Views
- Logic Components
 - Business rules
 - Business process flows
 - Workflows, Actions & Flows
- Visualization Components
 - Charts
 - Dashboards





Inside an Entity





All Active Views	All Active Views					
New X More	actions •					
Name ↑	Туре	State	(Customizable	Description	
Account Advanc	ed Find View Advar	ced Find View Man	aged	True		
Account Associa	ted View Assoc	ated View Man	aged ¹	True	Displays information about related accounts in the detail form of \dots	
Account BulkOp	eration View Assoc	ated View Man	aged 1	True	Display Accounts for BulkOperation View	
Account List Me	mber View Assoc	ated View Man	aged 1	True	Displays information about related accounts in the Members subg	

Name ↑	State	Customizable	Description
Accounts by Industry	Managed	True	Shows the total number of accounts by industry.
Accounts by Owner	Managed	True	Shows the total number of accounts by owner.
Accounts by Owner - Tag Chart	Managed	True	Shows the total number of accounts by owner in a tag chart.
New Accounts By Month	Managed	True	Shows the number of new accounts in a month.



CDS Extensibility

- You can modify most standard entities
 - Modification involves adding fields
 - Existing fields cannot be modified or removed
 - System entities cannot be modified
- You can create custom entities
 - Herein lies the ability to design complex business apps





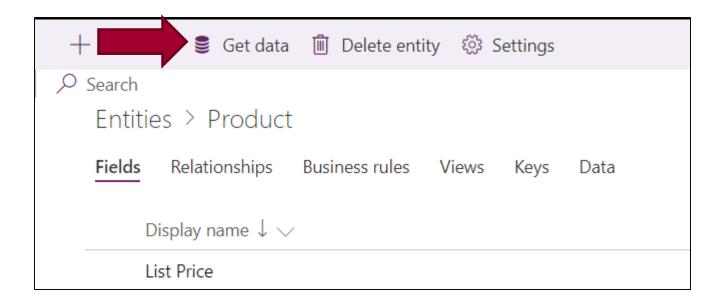
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Importing Data

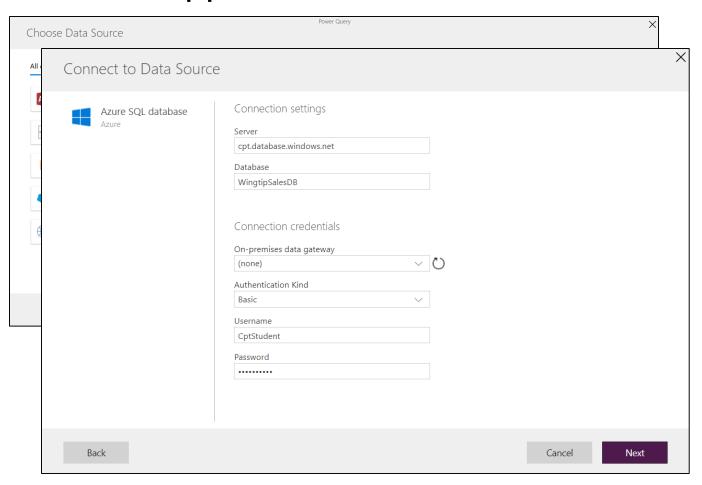
- You can import data from external sources
 - Data can be added to table for new or existing entity
 - Importing tools include Power Query in the browser





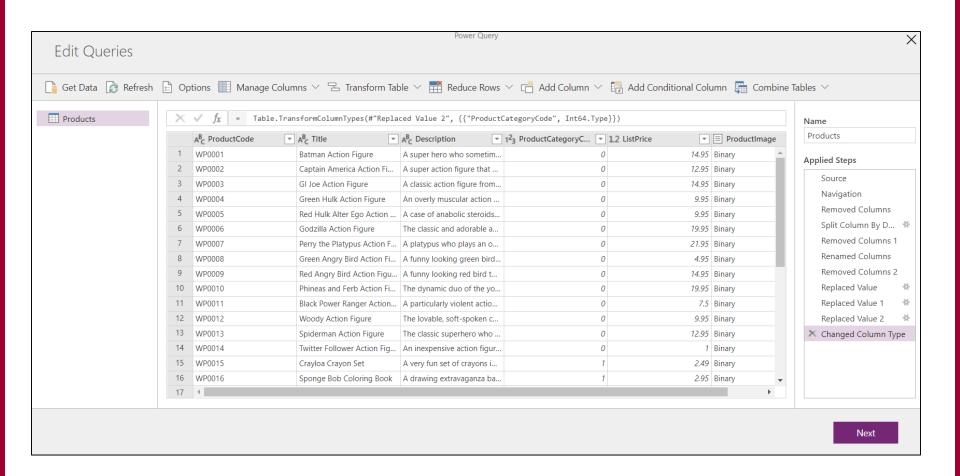
Selecting an External Datasource

Select a supported datasource connector



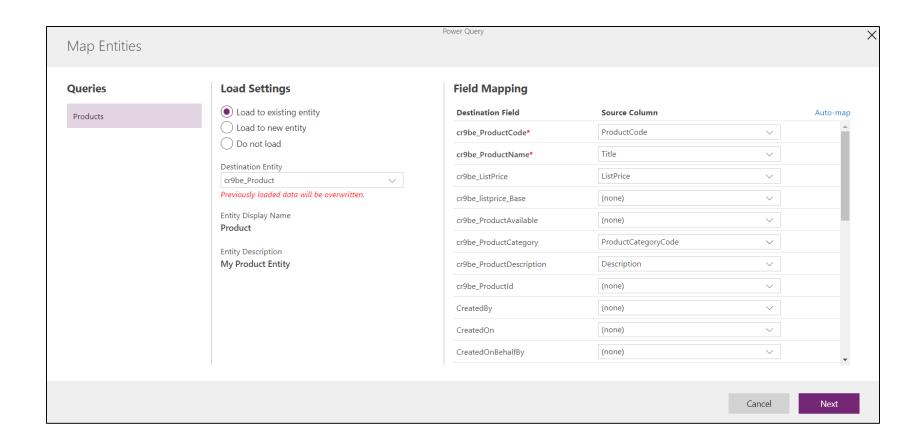


Power Query in the Browser





Loading Imported Data into Existing Entity





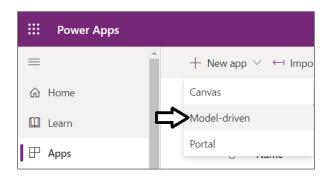


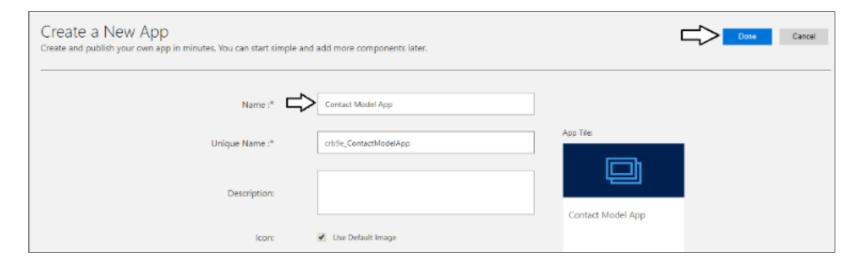
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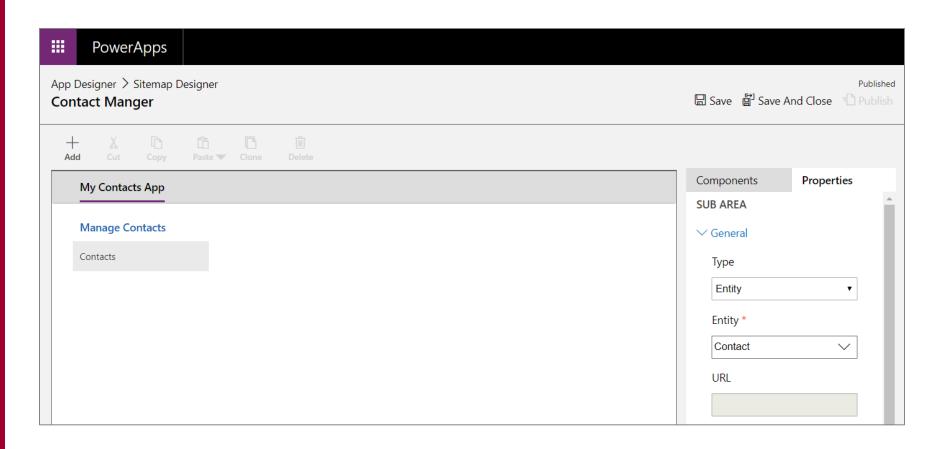
Creating a Model-driven App





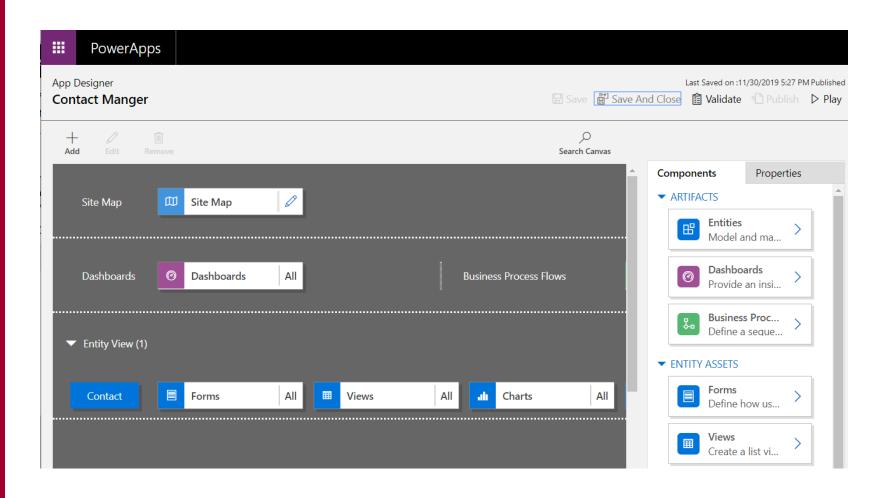


Creating the Sitemap Component



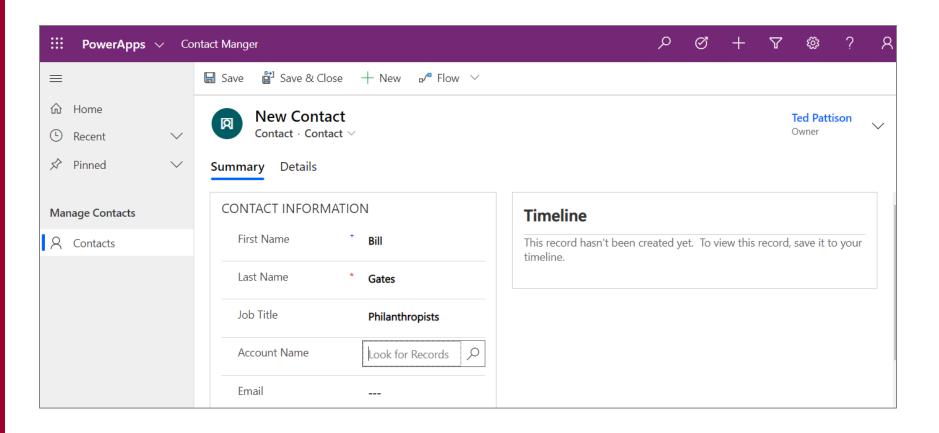


Publishing and Running the App





Testing a Model-driven App



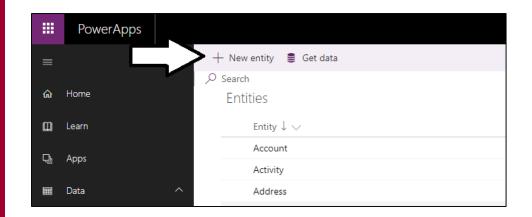


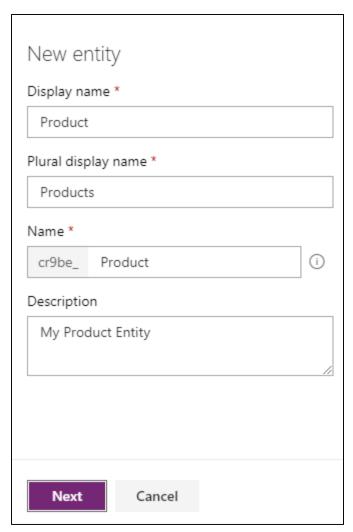
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Creating a Custom Entity

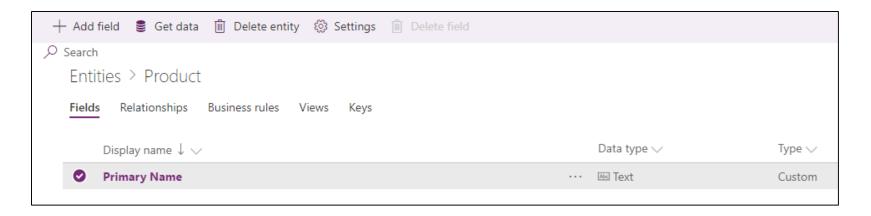






Primary Name

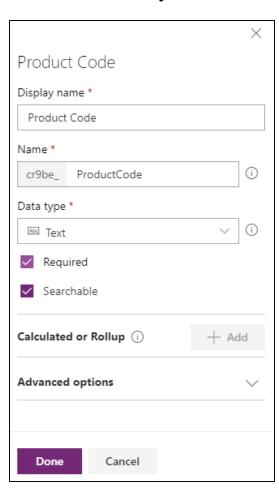
- Every entity created with Primary name field
 - Display name can be changed to something more appropriate





Adding Fields

Custom entity can be extended by adding fields





Adding Custom Fields

Entities > Product			
Fields Relationships Business rules View	rs Keys Data		
Display name ↓ ∨	Data type 🗸	Type 🗸	Required
List Price	··· Currency	Custom	
List Price (Base)	· · · © Currency	Custom	
Product Available	··· 🔚 Two Options	Custom	
Product Category	··· 🗏 Option Set	Custom	
Product Code	··· Abd Text	Custom	~
Product Description	··· Æ Text Area	Custom	
Product Image	··· 🖂 Image	Custom	
Product Name	··· Abc Text	Custom	~



Core System Fields Added to All Entities

Entities > Product		
Fields Relationships Business rules View	s Keys Data	
Display name ↓ ∨	Data type 🗸	Type 🗸
Created By	· · □ Lookup	System
Created By (Delegate)	🖽 Lookup	System
Created On	··· · · · · · · · · · · · · · · · · ·	System
Currency	· · · · · · · · · · · · · · · · · · ·	Standard
Exchange Rate	· · · ×, Decimal Number	Standard
Import Sequence Number	· · · · · · · · · · · · · · · · · · ·	System
List Price	· · · Currency	Custom
List Price (Base)	· · · · · · · · · · · · · · · · · · ·	Custom
Modified By	· · · · · · · · · · · · · · · · · · ·	System
Modified By (Delegate)	··· 🖽 Lookup	System
Modified On	· · · · · · · · · · · · · · · · · · ·	System
Owner	··· A Owner	System
Owning Business Unit	· · · • III Lookup	System
Owning Team	· · · · · · · · · · · · · · · · · · ·	System
Owning User	· · · • I Lookup	System
Product	· · · ⊡ Unique Identifier	System
Product Available	· · · · Two Options	Custom
Product Category	· · · · Option Set	Custom
Product Code	· · · Em Text	Custom
Product Description	· · · Es Text Area	Custom
Product Image	··· 🖂 Image	Custom
Product Name	· · · Esi Text	Custom
Record Created On	· · · Date Only	System
Status	$\cdots \equiv \operatorname{Option}\operatorname{Set}$	System
Status Reason	$\cdots \equiv \operatorname{Option}\operatorname{Set}$	System
Time Zone Rule Version Number	· · · · • Whole Number	System
UTC Conversion Time Zone Code	· · · · • Whole Number	System
Version Number	· · · Big Integer	System

Product	· · · □ Unique Identifier	System
Created By	⊡ Lookup	System
Created By (Delegate)	··· 🗷 Lookup	System
Created On	··· 局 Date and Time	System
Modified By	· · · • · · · • · · · · · · · · · · · ·	System
Modified By (Delegate)	· · · • I Lookup	System
Modified On	··· 穏 Date and Time	System
Owner	··· A Owner	System
Owning Business Unit	· · · □ Lookup	System
Owning Team	· · · • I Lookup	System
Owning User	··· 🖾 Lookup	System
Record Created On	· · · • Date Only	System
Status	··· Option Set	System
Status Reason	· · · Option Set	System
Time Zone Rule Version Number	· · · · · · · · · · · · · · · · · · ·	System
UTC Conversion Time Zone Code	· · · · · · · · · · · · · · · · · · ·	System
Version Number	· · · · · · · · · · · · · · · · · · ·	System

Moving to Model-driven Apps

- What are the key benefits of model-driven apps?
 - Rich no-code design environment focusing on components
 - Create apps with consistent UI navigation, elements & metaphors
 - Design apps using the building blocks of Dynamics 365
 - Create responsive apps that work on desktop and mobile devices
 - Build apps into solutions that can be distributed and versioned
- What are the steps to building a model-driven app?
 - Model business data using entities in Common Data Model (CDM)
 - Define business processes on top of app-specific entity model
 - Compose the app UI on top of entities and business processes



MDA Components and Designers

- Model-driven apps assembled using components
 - App designer builds app by adding components
 - Components used to compose app functionality and appearance
 - App metadata consists of components and component properties
- App components separated into four categories
 - 1. Data components
 - 2. Logic components
 - 3. UI components
 - 4. Visualization components



Data Components

- Entity
- Field
- Option set field
- Relationship



UI Components

- App
 - Top-level collection of components
 - Tracks fundamental app properties, client type, and app URL
- Site map
 - Provides navigation across other UI components
- Form
 - Provides set of data-entry fields for a specific entity
- View
 - Read-only view of records for a specific entity
 - Defines display columns, column width, sort behavior and filters



Business Logic Components

- Business process flow
 - Interactive logic to walk user through standard business process
 - User moves flow from step to step until flow completes
- Workflow
 - Non-interactive logic to automate business process
 - Once workflow starts, it runs to completion without user interaction
- Actions
 - Logic that can be invoked manually by user
- Business rule
 - Logic to define rule or validation constraints to a form
- Flow
 - Microsoft Flow logic to read or write data to external sources





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