



Cumulus NetQ 2.2 Deployment Guide



Table of Contents

Deployment Preface	5
Contents	6
What's New in Cumulus NetQ 2.2	6
Available Documentation	6
Document Formatting	7
Typographical Conventions	7
Note Conventions	7
Cumulus NetQ Primer	8
Contents	9
Cumulus NetQ Operational Advantages	10
Demystify Overlay Networks	10
Protect Network Integrity with NetQ Validation	10
Active Network-wide Troubleshooting	11
Track Connectivity with NetQ Trace	11
Cumulus NetQ Components	12
NetQ Agents	13
Switch Agents	13
Host Agents	14
NetQ Components	14
Data Aggregation	14
Data Stores	14
Real-time Streaming	14
Network Services	14
User Interfaces	14
Data Center Network Deployments	15
Out-of-Band Management Deployment	15
In-band Management Deployment	16
NetQ Operation	17
The NetQ Agent	17
The NetQ Platform	18
Timestamps in NetQ	23
Exporting NetQ Data	27
Key File Locations	29
Install NetQ	29
Contents	30
Prerequisites	31
Hardware Requirements	31
NetQ Platform HyperVisor Requirements	31
NetQ Agent Operating System Requirements	32



NetQ Application Support	32
Install Workflow	32
Install the NetQ Platform	34
Install NetQ VM Image	34
Verify the Installation	41
Install the NetQ Agent	44
Install NetQ Agent on a Cumulus Linux Switch	45
Install NetQ Agent on an Ubuntu Server (Optional)	46
Install NetQ Agent on a Red Hat or CentOS Server (Optional)	49
Configure Optional NetQ Agent Settings	51
Configure the Agent to Use a VRF	52
Configure the Agent to Communicate over a Specific Port	52
Integrate with Event Notification Tools	52
Set Up Security	52
Integrate with Third-party Software and Hardware	52
Contents	53
Integrate NetQ with an Event Notification Application	54
Event Message Format	55
Notification Commands Overview	56
Configure a Proxy Server	56
Create Channels	57
Create Rules	60
Create Filters	67
Example Notification Configurations	71
Create a Notification for BGP Events from a Selected Switch	71
Create a Notification for Warnings on a Given EVPN VNI	72
Create a Notification for Configuration File Changes	73
Create a Notification for When a Service Goes Down	74
Create a Filter to Drop Notifications from a Given Interface	75
Create a Notification for a Given Device that has a Tendency to Overheat (using multiple rules) ..	76
View Notification Configurations in JSON Format	77
Manage Event Notification Integrations	79
Remove an Event Notification Channel	79
Delete an Event Notification Rule	79
Delete an Event Notification Filter	80
Integrate with a Hardware Chassis	80
Upgrade from NetQ 1.x to NetQ 2.2.x	81
Contents	82
Prerequisites	82
Hardware Requirements	82
NetQ Platform HyperVisor Requirements	83
NetQ Agent Operating System Requirements	84



NetQ Application Support	84
Upgrade Workflow	84
Upgrade the NetQ Platform	86
Install NetQ VM Image	86
Verify the Installation	93
Upgrade the NetQ Agent	96
Upgrade NetQ Agent on a Cumulus Linux Switch	97
Upgrade NetQ Agent on an Ubuntu Server (Optional)	98
Upgrade NetQ Agent on a Red Hat or CentOS Server (Optional)	100
Configure Optional NetQ Agent Settings	102
Configure the Agent to Use a VRF	102
Configure the Agent to Communicate over a Specific Port	102
Integrate with Event Notification Tools	103
Set Up Security	103

Upgrade from NetQ 2.0/2.1 to NetQ 2.2.x 103

Contents	104
Prerequisites	104
Upgrade the NetQ Platform	105
Verify the Installation	109
Upgrade the NetQ Agents	112
Upgrade NetQ Agent on a Cumulus Linux Switch	112
Upgrade NetQ Agent on an Ubuntu Server (Optional)	114
Upgrade NetQ Agent on a Red Hat or CentOS Server (Optional)	115
Configure Optional NetQ Agent Settings	117
Configure the Agent to Use a VRF Interface	117
Configure the Agent to Communicate over a Specific Port	118

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This guide is intended for network administrators who are responsible for installation, setup, and maintenance of Cumulus NetQ in their data center environment. NetQ offers the ability to monitor and manage your data center network infrastructure and operational health with simple tools based on open source Linux. This guide provides instructions and information about installing NetQ core capabilities, configuring optional capabilities, and upgrading an existing NetQ installation. This guide assumes you have already installed Cumulus Linux on your network switches and you are ready to add these NetQ capabilities.

For information about monitoring and troubleshooting your network, refer to the [Cumulus NetQ CLI User Guide](#) or the [Cumulus NetQ UI User Guide](#).



Before you get started, you should review the [release notes](#) for this version.

Deployment Preface

A variety of resources are available for you to become familiar with Cumulus NetQ and aid in its deployment. These are identified here along with information about how the content is presented.

Contents

This topic describes...

- [What's New in Cumulus NetQ 2.2 \(see page 6\)](#)
- [Available Documentation \(see page 6\)](#)
- [Document Formatting \(see page 7\)](#)
 - [Typographical Conventions \(see page 7\)](#)
 - [Note Conventions \(see page 7\)](#)

What's New in Cumulus NetQ 2.2

Cumulus NetQ is now available as a cloud service, making it even easier to scale with your network growth. Just like Cumulus NetQ deployed in your premises, real-time data collection and fabric-wide performance analysis are available through the cloud service. New functionality has also been added to the NetQ UI.

Cumulus NetQ 2.2.0 includes the following new features and improvements:

For on-site and SaaS

- Graphical User Interface (UI)
 - Added ability to monitor and validate OSPF network protocol and services operation
 - Added ability to validate MTU, Sensors, VLAN and VXLAN protocols
 - Added events for MTU, OSPF, VLAN, and VXLAN
 - Added new standard user role, *user*, with reduced access permission compared to the administrative user

For SaaS only

- Released new Cumulus NetQ Cloud Appliance to speed deployment and get monitoring as quickly as possible
- Added CLI support for installation and configuration of the Cumulus NetQ Cloud Appliance
- Added support for multiple data centers

For further information regarding new features, improvements, bug fixes, and known issues present in this release, refer to the [release notes](#).

Available Documentation

The NetQ documentation set has been reorganized and updated from prior releases. They still provide the information you need to proactively monitor your Linux-based network fabric using Cumulus NetQ. They assume that you have already installed Cumulus Linux and NetQ.



You may start anywhere in the documentation or read it from start to finish depending on your role and familiarity with the NetQ software and Linux networking. If you are new to NetQ, you may want to read the Cumulus NetQ Primer before reading the other available documents.

The following NetQ documents are available:

- Cumulus NetQ Deployment Guide (this guide)
- [Cumulus NetQ CLI User Guide](#)
- [Cumulus NetQ UI User Guide](#)
- [Cumulus NetQ Release Notes](#)
- [What the NetQ Validation System Checks](#)
- [Cumulus NetQ Release Versioning and Support Policy](#)
- [Cumulus NetQ Cloud Release Versioning and Support Policy](#)

Document Formatting

The Cumulus NetQ Deployment Guide uses the following typographical and note conventions.

Typographical Conventions

Throughout the guide, text formatting is used to convey contextual information about the content.

Text Format	Meaning
Green text	Link to additional content within the topic or to another topic
Text in Monospace font	Filename, directory and path names, and command usage
[Text within square brackets]	Optional command parameters; may be presented in mixed case or all caps text
<Text within angle brackets>	Required command parameter values—variables that are to be replaced with a relevant value; may be presented in mixed case or all caps text

Note Conventions

Several note types are used throughout the document. The formatting of the note indicates its intent and urgency.

Tip or Best Practice

Offers information to improve your experience with the tool, such as time-saving or shortcut options, or indicates the common or recommended method for performing a particular task or process

i Information

Provides additional information or a reminder about a task or process that may impact your next step or selection

⚠ Caution

Advises that failure to take or avoid specific action can result in possible data loss

⚠ Warning

Advises that failure to take or avoid specific action can result in possible physical harm to yourself, hardware equipment, or facility



Cumulus NetQ Primer

Cumulus® NetQ is a highly-scalable, modern network operations tool set that provides visibility and troubleshooting of your overlay and underlay networks in real-time. NetQ delivers actionable insights and operational intelligence about the health of your data center — from the container, virtual machine, or host, all the way to the switch and port. NetQ correlates configuration and operational status, and instantly identifies and tracks state changes while simplifying management for the entire Linux-based data center. With NetQ, network operations change from a manual, reactive, box-by-box approach to an automated, informed and agile one.

Cumulus NetQ performs three primary functions:

- **Data collection:** real-time and historical telemetry and network state information
- **Data analytics:** deep processing of the data
- **Data visualization:** rich graphical user interface (GUI) for actionable insight

NetQ is available as an on-site or SaaS deployment.

This documentation is current as of June 28, 2019 for version 2.2.0. Please visit the [Cumulus Networks documentation site](#) for the most up to date documentation.

Contents

This topic describes...

- [Cumulus NetQ Operational Advantages \(see page 10\)](#)
 - [Demystify Overlay Networks \(see page 10\)](#)
 - [Protect Network Integrity with NetQ Validation \(see page 10\)](#)
 - [Active Network-wide Troubleshooting \(see page 11\)](#)
 - [Track Connectivity with NetQ Trace \(see page 11\)](#)
- [Cumulus NetQ Components \(see page 12\)](#)
- [NetQ Agents \(see page 13\)](#)
 - [Switch Agents \(see page 13\)](#)
 - [Host Agents \(see page 14\)](#)
- [NetQ Components \(see page 14\)](#)
 - [Data Aggregation \(see page 14\)](#)
 - [Data Stores \(see page 14\)](#)
 - [Real-time Streaming \(see page 14\)](#)
 - [Network Services \(see page 14\)](#)
 - [User Interfaces \(see page 14\)](#)
- [Data Center Network Deployments \(see page 15\)](#)
 - [Out-of-Band Management Deployment \(see page 15\)](#)
 - [In-band Management Deployment \(see page 16\)](#)

- [NetQ Operation \(see page 17\)](#)
 - [The NetQ Agent \(see page 17\)](#)
 - [The NetQ Platform \(see page 18\)](#)
 - [Timestamps in NetQ \(see page 23\)](#)
 - [Exporting NetQ Data \(see page 27\)](#)
 - [Key File Locations \(see page 29\)](#)

Cumulus NetQ Operational Advantages

Unlike other network operations tools, NetQ delivers significant operational improvements to your network management and maintenance processes. It simplifies the data center network by reducing the complexity through real-time visibility into hardware and software status and eliminating the guesswork associated with investigating issues through the analysis and presentation of detailed, focused data.

Demystify Overlay Networks

While overlay networks provide significant advantages in network management, it can be difficult to troubleshoot issues that occur in the overlay one box at a time. You are unable to correlate what events (configuration changes, power outages, etc.) may have caused problems in the network and when they occurred. Only a sampling of data is available to use for your analysis. By contrast, with Cumulus NetQ deployed, you have a network-wide view of the overlay network, can correlate events with what is happening now or in the past, and have real-time data to fill out the complete picture of your network health and operation.

In summary:

Without NetQ	With NetQ
Difficult to debug overlay network	View network-wide status of overlay network
Hard to find out what happened in the past	View historical activity with time-machine view
Periodically sampled data	Real-time collection of telemetry data for a more complete data set

Protect Network Integrity with NetQ Validation

Network configuration changes can cause numerous trouble tickets because you are not able to test a new configuration before deploying it. When the tickets start pouring in, you are stuck with a large amount of data that is collected and stored in multiple tools making correlation of the events to the resolution required difficult at best. Isolating faults in the past is challenging. By contract, with Cumulus NetQ deployed, you can proactively verify a configuration change as inconsistencies and misconfigurations can be caught prior to deployment. And historical data is readily available to correlate past events with current issues.

In summary:

Without NetQ	With NetQ
Reactive to trouble tickets	Catch inconsistencies and misconfigurations prior to deployment with integrity checks/validation
Large amount of data and multiple tools to correlate the logs/events with the issues	Correlate network status, all in one place
Periodically sampled data	Readily available historical data for viewing and correlating changes in the past with current issues

Active Network-wide Troubleshooting

Troubleshooting networks is challenging in the best of times, but trying to do so manually, one box at a time, and digging through a series of long and ugly logs make the job harder than it needs to be. Cumulus NetQ provides rolled up and correlated network status on a regular basis, enabling you to get down to the root of the problem quickly, whether it occurred recently or over a week ago. The graphical user interface make this possible visually to speed the analysis.

In summary:

Without NetQ	With NetQ
Large amount of data and multiple tools to correlate the logs/events with the issues	Rolled up and correlated network status, view events and status together
Past events are lost	Historical data gathered and stored for comparison with current network state
Manual, box-by-box troubleshooting	View issues on all devices all at once, pointing to the source of the problem

Track Connectivity with NetQ Trace

Conventional trace only traverses the data path looking for problems, and does so on a node to node basis. For paths with a small number of hops that might be fine, but in larger networks, it can become extremely time consuming. With Cumulus NetQ both the data and control paths are verified providing additional information. It discovers misconfigurations along all of the hops in one go, speeding the time to resolution.

In summary:

Without NetQ	With NetQ
Trace covers only data path; hard to check control path	Both data and control paths are verified

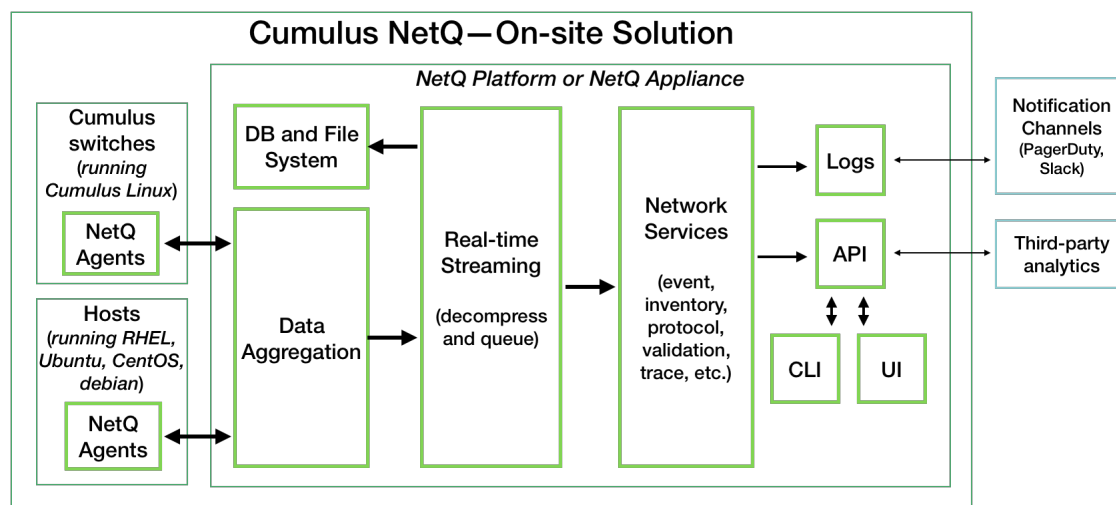
Without NetQ	With NetQ
View portion of entire path	View all paths between devices all at once to find problem paths
Node-to-node check on misconfigurations	View any misconfigurations along all hops from source to destination

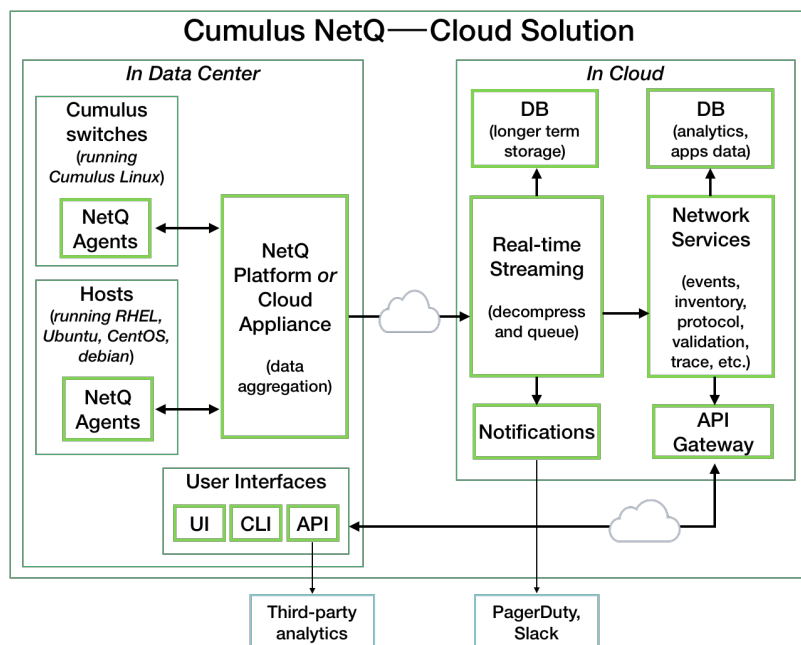
Cumulus NetQ Components

NetQ contains the following applications and key components:

- Telemetry data collection and aggregation
 - NetQ switch agents
 - NetQ host agents
 - Telemetry data aggregation
 - Database
- Data streaming
- Network services
- User interfaces

While these function apply to both the on-site and SaaS solution, where the functions reside varies, as shown here.





NetQ interfaces with event notification applications, third-party analytics tools.

Each of the NetQ components used to gather, store and process data about the network state are described here.

NetQ Agents

NetQ Agents are software installed and running on every monitored *node* in the network — including Cumulus® Linux® switches, Linux bare-metal hosts, and virtual machines. The NetQ Agents push network data regularly and event information immediately to the NetQ Platform.

Switch Agents

The NetQ Agents running on Cumulus Linux switches gather the following network data via [Netlink](#):

- Interfaces
- IP addresses (v4 and v6)
- IP routes (v4 and v6)
- Links
- Bridge FDB (MAC Address table)
- ARP Entries/Neighbors (IPv4 and IPv6)

for the following protocols:

- Bridging protocols: LLDP, STP, MLAG
- Routing protocols: BGP, OSPF
- Network virtualization: EVPN, LNV, VXLAN

The NetQ Agent is supported on Cumulus Linux 3.3.2 and later.

Host Agents

The NetQ Agents running on hosts gather the same information as that for switches, plus the following network data:

- Network IP and MAC addresses
- Container IP and MAC addresses

The NetQ Agent obtains container information by listening to the Kubernetes orchestration tool.

The NetQ Agent is supported on hosts running Ubuntu 16.04, Red Hat® Enterprise Linux 7, and CentOS 7 Operating Systems.

NetQ Components

The NetQ components perform the data collection, storage, and processing for delivery to various user interfaces. It is comprised of a collection of scalable components running entirely within a single server. The NetQ software queries this server, rather than individual devices enabling greater scalability of the system. Each of these components is described briefly here.

Data Aggregation

The data aggregation component collects data coming from all of the NetQ Agents. It then filters, compresses, and forwards the data to the streaming component. The server monitors for missing messages and also monitors the NetQ Agents themselves, providing alarms when appropriate. In addition to the telemetry data collected from the NetQ Agents, the aggregation component collects information from the switches and hosts, such as vendor, model, version, and basic operational state.

Data Stores

Two types of data stores are used in the NetQ product. The first stores the raw data, data aggregations, and discrete events needed for quick response to data requests. The second stores data based on correlations, transformations and processing of the raw data.

Real-time Streaming

The streaming component processes the incoming raw data from the aggregation server in real time. It reads the metrics and stores them as a time series, and triggers alarms based on anomaly detection, thresholds, and events.

Network Services

The network services component monitors protocols and services operation individually and on a network-wide basis and stores status details.

User Interfaces

NetQ data is available through several user interfaces:

- NetQ CLI (command line interface)
- NetQ UI (graphical user interface)

- NetQ RESTful API (representational state transfer application programming interface)


The CLI and UI query the RESTful API for the data to present. Standard integrations can be configured to integrate with third-party notification tools.

Data Center Network Deployments

There are two deployment types that are commonly deployed for network management in the data center:

- Out-of-Band Management (recommended)
- In-band Management

A summary of each type is provided here.

 NetQ operates over layer 3, and can be used in both layer 2 bridged and layer 3 routed environments. Cumulus Networks always recommends layer 3 routed environments whenever possible.

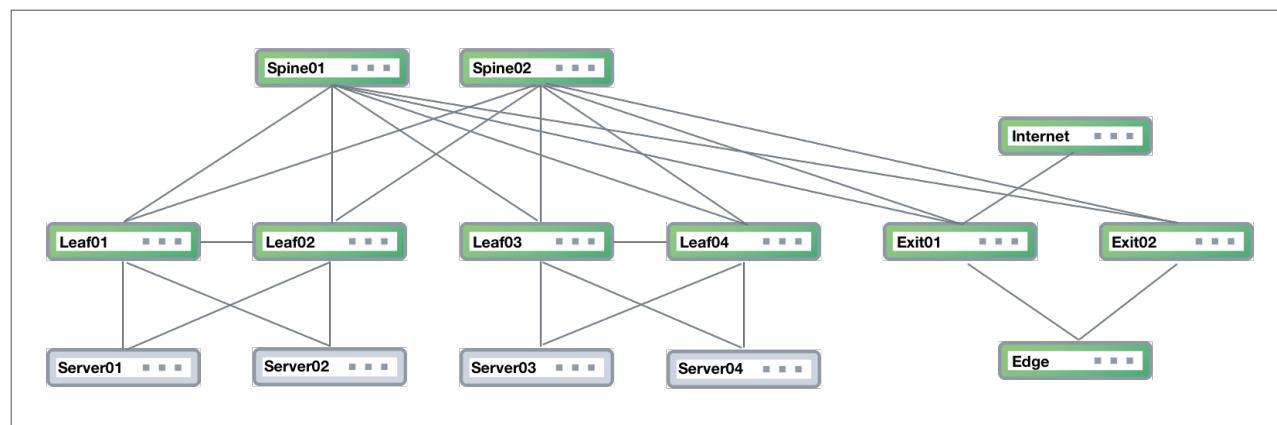
Out-of-Band Management Deployment

Cumulus Networks recommends deploying NetQ on an out-of-band (OOB) management network to separate network management traffic from standard network data traffic, but it is not required. This figure shows a sample CLOS-based network fabric design for a data center using an OOB management network overlaid on top, where NetQ is deployed.

The physical *network* hardware includes:

- **Spine** switches: where data is aggregated and distributed ; also known as an aggregation switch, end-of-row (EOR) switch or distribution switch
- **Leaf** switches: where servers connect to the network; also known as a Top of Rack (TOR) or access switch
- **Server** hosts: where applications are hosted and data served to the user through the network
- **Exit** switch: where connections to outside the data center occur ; also known as Border Leaf or Service Leaf
- **Edge** server (optional): where the firewall is the demarcation point, peering may occur through the exit switch layer to Internet (PE) devices
- **Internet** device (PE): where provider edge (PE) equipment communicates at layer 3 with the network fabric

The diagram shows physical connections (in the form of grey lines) between Spine 01 and four Leaf devices and two Exit devices, and Spine 02 and the same four Leaf devices and two Exit devices. Leaf 01 and Leaf 02 are connected to each other over a peerlink and act as an MLAG pair for Server 01 and Server 02. Leaf 03 and Leaf 04 are connected to each other over a peerlink and act as an MLAG pair for Server 03 and Server 04. The Edge is connected to both Exit devices, and the Internet node is connected to Exit 01.

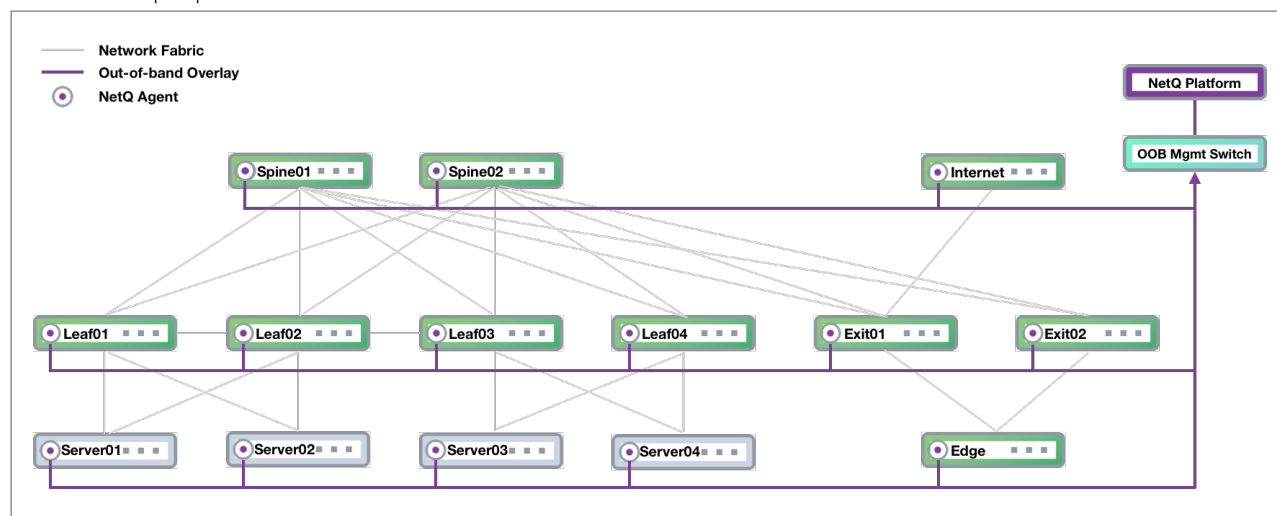


Data Center Network Example

The physical *management* hardware includes:

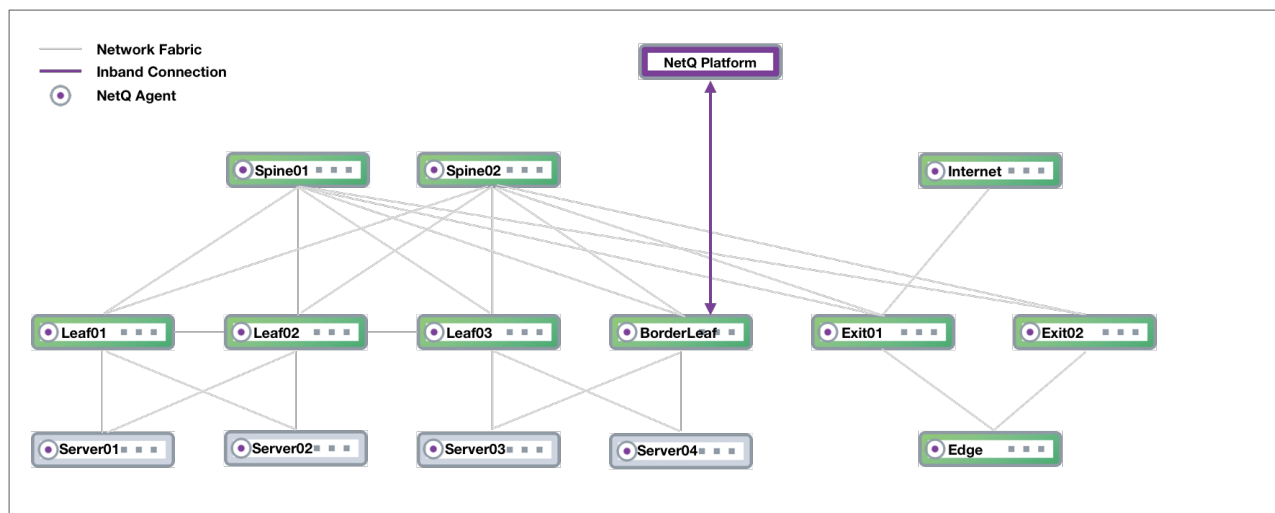
- OOB Mgmt Switch: aggregation switch that connects to all of the network devices through communications with the NetQ Agent on each node
- NetQ Platform: hosts the telemetry software, database and user interfaces (refer to description above).

These switches are connected to each of the physical network devices through a virtual network overlay, shown with purple lines.



In-band Management Deployment

While not the preferred deployment method, you might choose to implement NetQ within your data network. In this scenario, there is no overlay and all traffic to and from the NetQ Agents and the NetQ Platform traverses the data paths along with your regular network traffic. The roles of the switches in the CLOS network are the same, except that the NetQ Platform performs the aggregation function that the OOB management switch performed. If your network goes down, you might not have access to the NetQ Platform for troubleshooting.

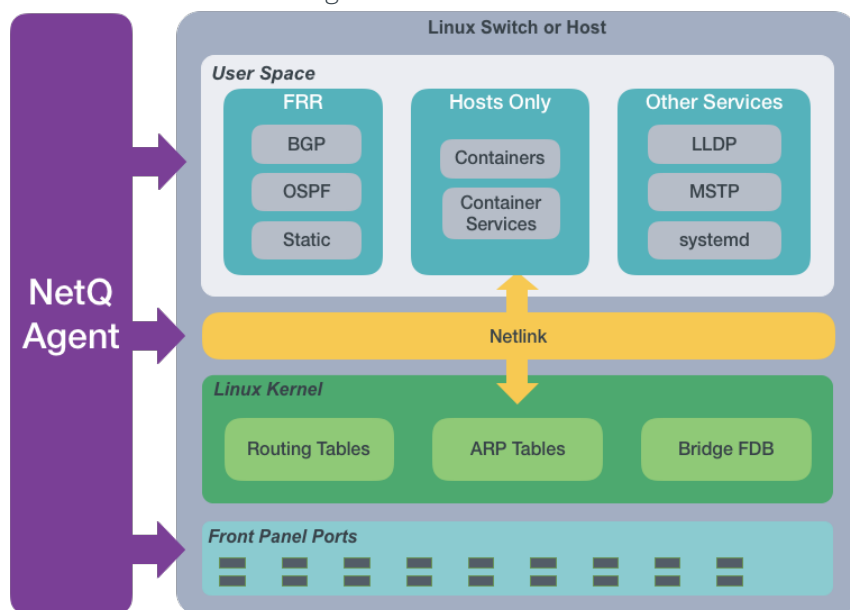


NetQ Operation

In any of the above deployments, NetQ offers network-wide configuration and device management, proactive monitoring capabilities, and performance diagnostics for complete management of your network. Each component of the solution provides a critical element to make this possible.

The NetQ Agent

From a software perspective, a network switch has software associated with the hardware platform, the operating system, and communications. For data centers, the software on a Cumulus Linux network switch would be similar to the diagram shown here.



The NetQ Agent interacts with the various components and software on switches and hosts and provides the gathered information to the NetQ Platform. You can view the data using the NetQ CLI or UI.

The NetQ Agent polls the user space applications for information about the performance of the various routing protocols and services that are running on the switch. Cumulus Networks supports BGP and OSPF Free Range Routing (FRR) protocols as well as static addressing. Cumulus Linux also supports LLDP and

MSTP among other protocols, and a variety of services such as `systemd` and `sensors`. For hosts, the NetQ Agent also polls for performance of containers managed with Kubernetes. All of this information is used to provide the current health of the network and verify it is configured and operating correctly.

For example, if the NetQ Agent learns that an interface has gone down, a new BGP neighbor has been configured, or a container has moved, it provides that information to the NetQ Platform. That information can then be used to notify users of the operational state change through various channels. By default, data is logged in the database, but you can use the CLI (`netq show events`) or configure the Event Service in NetQ to send the information to a third-party notification application as well. NetQ supports PagerDuty and Slack integrations.

The NetQ Agent interacts with the Netlink communications between the Linux kernel and the user space, listening for changes to the network state, configurations, routes and MAC addresses. NetQ uses this information to enable notifications about these changes so that network operators and administrators can respond quickly when changes are not expected or favorable.

For example, if a new route is added or a MAC address removed, NetQ Agent records these changes and sends that information to the NetQ Platform. Based on the configuration of the Event Service, these changes can be sent to a variety of locations for end user response.

The NetQ Agent also interacts with the hardware platform to obtain performance information about various physical components, such as fans and power supplies, on the switch. Operational states and temperatures are measured and reported, along with cabling information to enable management of the hardware and cabling, and proactive maintenance.

For example, as thermal sensors in the switch indicate that it is becoming very warm, various levels of alarms are generated. These are then communicated through notifications according to the Event Service configuration.

The NetQ Platform

Once the collected data is sent to and stored in the NetQ database, you can:

- Validate configurations, identifying misconfigurations in your current network, in the past, or prior to deployment,
- Monitor communication paths throughout the network,
- Notify users of issues and management information,
- Anticipate impact of connectivity changes,
- and so forth.

Validate Configurations

The NetQ CLI enables validation of your network health through two sets of commands: `netq check` and `netq show`. They extract the information from the Network Service component and Event service. The Network Service component is continually validating the connectivity and configuration of the devices and protocols running on the network. Using the `netq check` and `netq show` commands displays the status of the various components and services on a network-wide and complete software stack basis. For example, you can perform a network-wide check on all sessions of BGP with a single `netq check bgp` command. The command lists any devices that have misconfigurations or other operational errors in seconds. When errors or misconfigurations are present, using the `netq show bgp` command displays the BGP configuration on each device so that you can compare and contrast each device, looking for potential causes. `netq check` and `netq show` commands are available for numerous components and services as shown in the following table.



Component or Service	Check	Show	Component or Service	Check	Show
Agents	★	★	LLDP		★
BGP	★	★	LNV	★	★
CLAG (MLAG)	★	★	MACs		★
Events		★	MTU	★	
EVPN	★	★	NTP	★	★
Interfaces	★	★	OSPF	★	★
Inventory		★	Sensors	★	★
IPv4/v6		★	Services		★
Kubernetes		★	VLAN	★	★
License	★		VXLAN	★	★

Monitor Communication Paths

The trace engine is used to validate the available communication paths between two network devices. The corresponding `netq trace` command enables you to view all of the paths between the two devices and if there are any breaks in the paths. This example shows two successful paths between server12 and leaf11, all with an MTU of 9152. The first command shows the output in path by path tabular mode. The second command show the same output as a tree.

```
cumulus@switch:~$ netq trace 10.0.0.13 from 10.0.0.21
Number of Paths: 2
Number of Paths with Errors: 0
Number of Paths with Warnings: 0
Path MTU: 9152
Id  Hop  Hostname      InPort      InTun, RtrIf      OutRtrIf, Tun
OutPort
-----
1   1    server12
bond1.1002
```

```

      2   leaf12      swp8                                vlan1002
peerlink-1
      3   leaf11      swp6                                vlan1002
vlan1002
-----
-----
2   1   server12
bond1.1002
      2   leaf11      swp8
vlan1002
-----
-----

cumulus@switch:~$ netq trace 10.0.0.13 from 10.0.0.21 pretty
Number of Paths: 2
Number of Paths with Errors: 0
Number of Paths with Warnings: 0
Path MTU: 9152
  hostd-12 bond1.1002 -- swp8 leaf12 <vlan1002> peerlink-1 -- swp6
<vlan1002> leaf11 vlan1002
          bond1.1002 -- swp8 leaf11 vlan1002

```

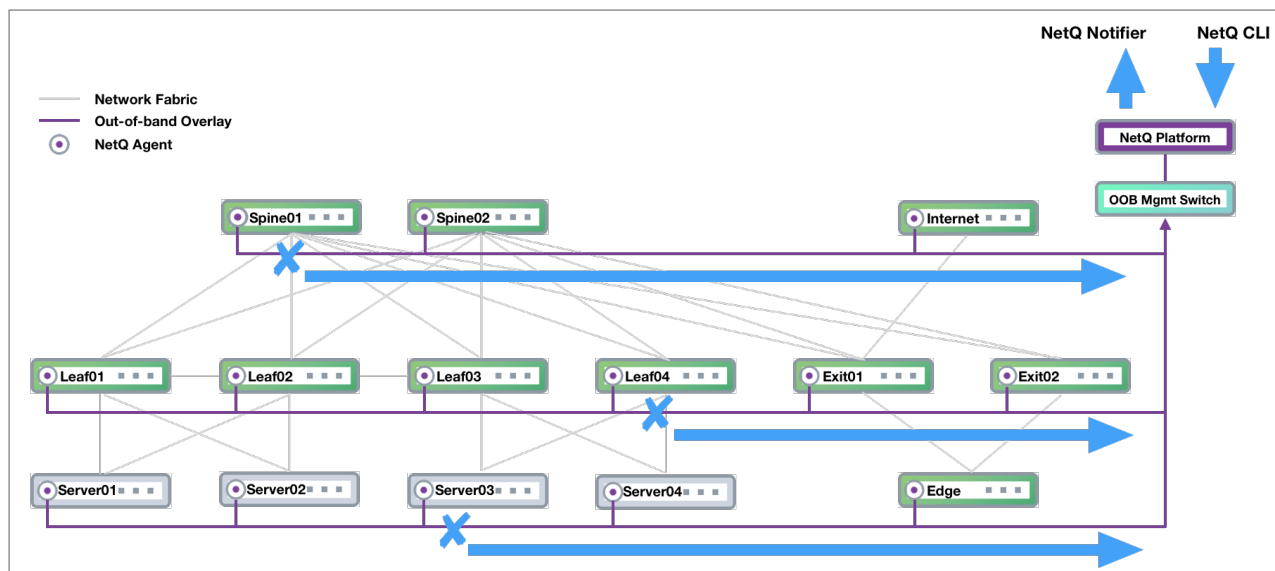
This output is read as:

- Path 1 traverses the network from server12 out bond1.1002 into leaf12 interface swp8 out VLAN1002 peerlink-1 into VLAN1002 interface swp6 on leaf11
- Path 2 traverses the network from server12 out bond1.1002 into VLAN1002 interface swp8 on leaf11.

If the MTU does not match across the network, or any of the paths or parts of the paths have issues, that data is called out in the summary at the top of the output and shown in red along the paths, giving you a starting point for troubleshooting.

View Historical State and Configuration

All of the check, show and trace commands can be run for the current status and for a prior point in time. For example, this is useful when you receive messages from the night before, but are not seeing any problems now. You can use the `netq check` command to look for configuration or operational issues around the time that the messages are timestamped. Then use the `netq show` commands to see information about how the devices in question were configured at that time or if there were any changes in a given timeframe. Optionally, you can use the `netq trace` command to see what the connectivity looked like between any problematic nodes at that time. This example shows problems occurred on spine01, leaf04, and server03 last night. The network administrator received notifications and wants to investigate. The diagram is followed by the commands to run to determine the cause of a BGP error on spine01. Note that the commands use the `around` option to see the results for last night and that they can be run from any switch in the network.



```
cumulus@switch:~$ netq check bgp around 30m
Total Nodes: 25, Failed Nodes: 3, Total Sessions: 220 , Failed
Sessions: 24,
Hostname          VRF          Peer Name          Peer Hostname
Reason                               Last Changed
-----
-----
exit-1            DataVrf1080    swp6.2             firewall-1
BGP session with peer firewall-1 swp6.2: AFI/ 1d:2h:6m:21s

SAFI evpn not activated on peer
exit-1            DataVrf1080    swp7.2             firewall-2
BGP session with peer firewall-2 (swp7.2 vrf 1d:1h:59m:43s

DataVrf1080) failed,

reason: Peer not configured
exit-1            DataVrf1081    swp6.3             firewall-1
BGP session with peer firewall-1 swp6.3: AFI/ 1d:2h:6m:21s

SAFI evpn not activated on peer
exit-1            DataVrf1081    swp7.3             firewall-2
BGP session with peer firewall-2 (swp7.3 vrf 1d:1h:59m:43s

DataVrf1081) failed,

reason: Peer not configured
exit-1            DataVrf1082    swp6.4             firewall-1
BGP session with peer firewall-1 swp6.4: AFI/ 1d:2h:6m:21s

SAFI evpn not activated on peer
```

```

exit-1          DataVrf1082      swp7.4          firewall-2
BGP session with peer firewall-2 (swp7.4 vrf 1d:1h:59m:43s

DataVrf1082) failed,

reason: Peer not configured
exit-1          default          swp6            firewall-1
BGP session with peer firewall-1 swp6: AFI/SA 1d:2h:6m:21s

FI evpn not activated on peer
exit-1          default          swp7            firewall-2
BGP session with peer firewall-2 (swp7 vrf de 1d:1h:59m:43s
...

cumulus@switch:~$ netq exit-1 show bgp
Matching bgp records:
Hostname          Neighbor          VRF
ASN              Peer ASN      PfxRx          Last Changed
-----
exit-1            swp3(spine-1)    default
655537           655435         27/24/412      Fri Feb 15 17:20:00 2019
exit-1            swp3.2(spine-1)  DataVrf1080
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp3.3(spine-1)  DataVrf1081
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp3.4(spine-1)  DataVrf1082
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp4(spine-2)    default
655537           655435         27/24/412      Fri Feb 15 17:20:00 2019
exit-1            swp4.2(spine-2)  DataVrf1080
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp4.3(spine-2)  DataVrf1081
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp4.4(spine-2)  DataVrf1082
655537           655435         13/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp5(spine-3)    default
655537           655435         28/24/412      Fri Feb 15 17:20:00 2019
exit-1            swp5.2(spine-3)  DataVrf1080
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp5.3(spine-3)  DataVrf1081
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp5.4(spine-3)  DataVrf1082
655537           655435         14/12/0         Fri Feb 15 17:20:00 2019
exit-1            swp6(firewall-1) default
655537           655539         73/69/-        Fri Feb 15 17:22:10 2019
exit-1            swp6.2(firewall-1) DataVrf1080
655537           655539         73/69/-        Fri Feb 15 17:22:10 2019
exit-1            swp6.3(firewall-1) DataVrf1081
655537           655539         73/69/-        Fri Feb 15 17:22:10 2019
exit-1            swp6.4(firewall-1) DataVrf1082
655537           655539         73/69/-        Fri Feb 15 17:22:10 2019

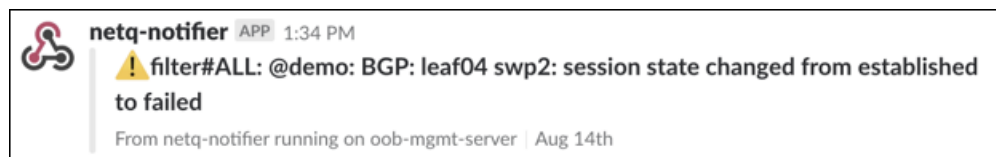
```

exit-1		swp7	default
655537	-	NotEstd	Fri Feb 15 17:28:48 2019
exit-1		swp7.2	DataVrf1080
655537	-	NotEstd	Fri Feb 15 17:28:48 2019
exit-1		swp7.3	DataVrf1081
655537	-	NotEstd	Fri Feb 15 17:28:48 2019
exit-1		swp7.4	DataVrf1082
655537	-	NotEstd	Fri Feb 15 17:28:48 2019

Manage Network Events

The NetQ notifier manages the events that occur for the devices and components, protocols and services that it receives from the NetQ Agents. The notifier enables you to capture and filter events that occur to manage the behavior of your network. This is especially useful when an interface or routing protocol goes down and you want to get them back up and running as quickly as possible, preferably before anyone notices or complains. You can improve resolution time significantly by creating filters that focus on topics appropriate for a particular group of users. You can easily create filters around events related to BGP, LNV, and MLAG session states, interfaces, links, NTP and other services, fans, power supplies, and physical sensor measurements.

For example, for operators responsible for routing, you can create an integration with a notification application that notifies them of routing issues as they occur. This is an example of a Slack message received on a *netq-notifier* channel indicating that the BGP session on switch *leaf04* interface *swp2* has gone down.



Timestamps in NetQ

Every event or entry in the NetQ database is stored with a timestamp of when the event was captured by the NetQ Agent on the switch or server. This timestamp is based on the switch or server time where the NetQ Agent is running, and is pushed in UTC format. It is important to ensure that all devices are NTP synchronized to prevent events from being displayed out of order or not displayed at all when looking for events that occurred at a particular time or within a time window.

Interface state, IP addresses, routes, ARP/ND table (IP neighbor) entries and MAC table entries carry a timestamp that represents the time the event happened (such as when a route is deleted or an interface comes up) — *except* the first time the NetQ agent is run. If the network has been running and stable when a NetQ agent is brought up for the first time, then this time reflects when the agent was started. Subsequent changes to these objects are captured with an accurate time of when the event happened.

Data that is captured and saved based on polling, and just about all other data in the NetQ database, including control plane state (such as BGP or MLAG), has a timestamp of when the information was *captured* rather than when the event *actually happened*, though NetQ compensates for this if the data extracted provides additional information to compute a more precise time of the event. For example, BGP uptime can be used to determine when the event actually happened in conjunction with the timestamp.

When retrieving the timestamp, command outputs display the time in three ways:

- For non-JSON output when the timestamp represents the Last Changed time, time is displayed in actual date and time when the time change occurred
- For non-JSON output when the timestamp represents an Uptime, time is displayed as days, hours, minutes, and seconds from the current time.

- For JSON output, time is displayed in microseconds that have passed since the Epoch time (January 1, 1970 at 00:00:00 GMT) .

This example shows the difference between the timestamp displays.

```
cumulus@switch:~$ netq show bgp
Matching bgp records:
Hostname          Neighbor          VRF
ASN              Peer ASN      PfxRx          Last Changed
-----
exit-1            swp3(spine-1)      default
655537            655435          27/24/412      Fri Feb 15 17:20:00 2019
exit-1            swp3.2(spine-1)    DataVrf1080
655537            655435          14/12/0        Fri Feb 15 17:20:00 2019
exit-1            swp3.3(spine-1)    DataVrf1081
655537            655435          14/12/0        Fri Feb 15 17:20:00 2019
exit-1            swp3.4(spine-1)    DataVrf1082
655537            655435          14/12/0        Fri Feb 15 17:20:00 2019
exit-1            swp4(spine-2)      default
655537            655435          27/24/412      Fri Feb 15 17:20:00 2019
exit-1            swp4.2(spine-2)    DataVrf1080
655537            655435          14/12/0        Fri Feb 15 17:20:00 2019
exit-1            swp4.3(spine-2)    DataVrf1081
655537            655435          14/12/0        Fri Feb 15 17:20:00 2019
exit-1            swp4.4(spine-2)    DataVrf1082
655537            655435          13/12/0        Fri Feb 15 17:20:00 2019
...

cumulus@switch:~$ netq show agents
Matching agents records:
Hostname          Status          NTP Sync
Version          Sys Uptime          Agent
Uptime          Reinitialize Time          Last Changed
-----
-----
-----
leaf01            Fresh          yes          2.0.0-cl3u11~1549993210.
e902a94          2h:32m:33s          2h:26m:19s          2h:
26m:19s          Tue Feb 12 18:13:28 2019
leaf02            Fresh          yes          2.0.0-cl3u11~1549993210.
e902a94          2h:32m:33s          2h:26m:14s          2h:
26m:14s          Tue Feb 12 18:13:33 2019
leaf11            Fresh          yes          2.0.0-ub16.
04u11~1549993314.e902a94 2h:32m:28s          2h:25m:
49s          Tue Feb 12 18:17:32 2019
leaf12            Fresh          yes          2.0.0-rh7u11~1549992132.
c42c08f          2h:32m:0s          2h:25m:44s          2h:
25m:44s          Tue Feb 12 18:17:36 2019
```




```
leaf21          Fresh          yes          2.0.0-ub16.
04u11~1549993314.e902a94  2h:32m:28s          2h:25m:
39s             2h:25m:39s          Tue Feb 12 18:17:42 2019
leaf22          Fresh          yes          2.0.0-rh7u11~1549992132.
c42c08f         2h:32m:0s          2h:25m:35s          2h:
25m:35s         Tue Feb 12 18:17:46 2019
spine01         Fresh          yes          2.0.0-cl3u11~1549993210.
e902a94         2h:32m:33s          2h:27m:11s          2h:
27m:11s         Tue Feb 12 18:13:06 2019
spine02         Fresh          yes          2.0.0-cl3u11~1549993210.
e902a94         2h:32m:33s          2h:27m:6s           2h:
27m:6s          Tue Feb 12 18:13:11 2019
...
```

```
cumulus@switch:~$ netq show agents json
```

```
{
  "agents":[
    {
      "status":"Fresh",
      "lastChanged":1549995208.3039999008,
      "reinitializeTime":1549995146.0,
      "hostname":"leaf01",
      "version":"2.0.0-cl3u11~1549993210.e902a94",
      "sysUptime":1549994772.0,
      "ntpSync":"yes",
      "agentUptime":1549995146.0
    },
    {
      "status":"Fresh",
      "lastChanged":1549995213.3399999142,
      "reinitializeTime":1549995151.0,
      "hostname":"leaf02",
      "version":"2.0.0-cl3u11~1549993210.e902a94",
      "sysUptime":1549994772.0,
      "ntpSync":"yes",
      "agentUptime":1549995151.0
    },
    {
      "status":"Fresh",
      "lastChanged":1549995434.3559999466,
      "reinitializeTime":1549995157.0,
      "hostname":"leaf11",
      "version":"2.0.0-ub16.04u11~1549993314.e902a94",
      "sysUptime":1549994772.0,
      "ntpSync":"yes",
      "agentUptime":1549995157.0
    },
    {
      "status":"Fresh",
      "lastChanged":1549995439.3770000935,
      "reinitializeTime":1549995164.0,
      "hostname":"leaf12",
```

```

        "version": "2.0.0-rh7u11~1549992132.c42c08f",
        "sysUptime": 1549994809.0,
        "ntpSync": "yes",
        "agentUptime": 1549995164.0
    },
    {
        "status": "Fresh",
        "lastChanged": 1549995452.6830000877,
        "reinitializeTime": 1549995176.0,
        "hostname": "leaf21",
        "version": "2.0.0-ub16.04u11~1549993314.e902a94",
        "sysUptime": 1549994777.0,
        "ntpSync": "yes",
        "agentUptime": 1549995176.0
    },
    {
        "status": "Fresh",
        "lastChanged": 1549995456.4500000477,
        "reinitializeTime": 1549995181.0,
        "hostname": "leaf22",
        "version": "2.0.0-rh7u11~1549992132.c42c08f",
        "sysUptime": 1549994805.0,
        "ntpSync": "yes",
        "agentUptime": 1549995181.0
    },
    {
        "status": "Fresh",
        "lastChanged": 1549995186.3090000153,
        "reinitializeTime": 1549995094.0,
        "hostname": "spine01",
        "version": "2.0.0-cl3u11~1549993210.e902a94",
        "sysUptime": 1549994772.0,
        "ntpSync": "yes",
        "agentUptime": 1549995094.0
    },
    {
        "status": "Fresh",
        "lastChanged": 1549995191.4530000687,
        "reinitializeTime": 1549995099.0,
        "hostname": "spine02",
        "version": "2.0.0-cl3u11~1549993210.e902a94",
        "sysUptime": 1549994772.0,
        "ntpSync": "yes",
        "agentUptime": 1549995099.0
    },
    ...

```





If a NetQ Agent is restarted on a device, the timestamps for existing objects are not updated to reflect this new restart time. Their timestamps are preserved relative to the original start time of the Agent. A rare exception is if the device is rebooted between the time it takes the Agent being stopped and restarted; in this case, the time is once again relative to the start time of the Agent.

Exporting NetQ Data

Data from the NetQ Platform can be exported in a couple of ways:

- use the `json` option to output command results to JSON format for parsing in other applications
- use the UI to export data from the full screen cards

Example Using the CLI

You can check the state of BGP on your network with `netq check bgp`:

```
cumulus@leaf01:~$ netq check bgp
Total Nodes: 25, Failed Nodes: 3, Total Sessions: 220 , Failed
Sessions: 24,
Hostname          VRF          Peer Name          Peer Hostname
Reason                               Last Changed
-----
-----
exit01             DataVrf1080      swp6.2             firewall101
BGP session with peer firewall101 swp6.2: AFI/ Tue Feb 12 18:11:16 2019

SAFI evpn not activated on peer
exit01             DataVrf1080      swp7.2             firewall102
BGP session with peer firewall102 (swp7.2 vrf Tue Feb 12 18:11:27 2019

DataVrf1080) failed,

reason: Peer not configured
exit01             DataVrf1081      swp6.3             firewall101
BGP session with peer firewall101 swp6.3: AFI/ Tue Feb 12 18:11:16 2019

SAFI evpn not activated on peer
exit01             DataVrf1081      swp7.3             firewall102
BGP session with peer firewall102 (swp7.3 vrf Tue Feb 12 18:11:27 2019

DataVrf1081) failed,

reason: Peer not configured
...
```

When you show the output in JSON format, this same command looks like this:

```
cumulus@leaf01:~$ netq check bgp json
```

```
{
  "failedNodes":[
    {
      "peerHostname":"firewall01",
      "lastChanged":1549995080.0,
      "hostname":"exit01",
      "peerName":"swp6.2",
      "reason":"BGP session with peer firewall01 swp6.2: AFI
/SAFI evpn not activated on peer",
      "vrf":"DataVrf1080"
    },
    {
      "peerHostname":"firewall02",
      "lastChanged":1549995449.7279999256,
      "hostname":"exit01",
      "peerName":"swp7.2",
      "reason":"BGP session with peer firewall02 (swp7.2 vrf
DataVrf1080) failed, reason: Peer not configured",
      "vrf":"DataVrf1080"
    },
    {
      "peerHostname":"firewall01",
      "lastChanged":1549995080.0,
      "hostname":"exit01",
      "peerName":"swp6.3",
      "reason":"BGP session with peer firewall01 swp6.3: AFI
/SAFI evpn not activated on peer",
      "vrf":"DataVrf1081"
    },
    {
      "peerHostname":"firewall02",
      "lastChanged":1549995449.7349998951,
      "hostname":"exit01",
      "peerName":"swp7.3",
      "reason":"BGP session with peer firewall02 (swp7.3 vrf
DataVrf1081) failed, reason: Peer not configured",
      "vrf":"DataVrf1081"
    },
    ...
  ],
  "summary": {
    "checkedNodeCount": 25,
    "failedSessionCount": 24,
    "failedNodeCount": 3,
    "totalSessionCount": 220
  }
}
```

Example Using the UI

Open the full screen Switch Inventory card, select the data to export, and click **Export**.

Inventory | Devices | Switches

DEFAULT TIME
 Past

13 RESULTS

All Switches

All Hosts

Export

	HOSTNAME	TIME	ASIC MOD...	AGENT VE...	OS VERSI...	LICENSE S...
<input checked="" type="checkbox"/>	exit-1	15499610682...	VX	2.0.0-cl3u1l~...	3.7.3	ok
<input checked="" type="checkbox"/>	exit-2	15499610716...	B-Z	2.0.0-cl3u1l~...	B.2.0	missing
<input checked="" type="checkbox"/>	noc-pr	15499610951...	A-Z	2.0.0-cl3u1l~...	A.2.0	ok
<input checked="" type="checkbox"/>	noc-se	15499610981...	A-Z	2.0.0-cl3u1l~...	A.2.0	ok
	spine-1	1549961103115	VX	2.0.0-cl3u1l~...	3.7.3	ok
	spine-2	15499611065...	C-Z	2.0.0-cl3u1l~...	C.2.0	N/A
	spine-3	15499611097...	VX	2.0.0-cl3u1l~...	3.7.3	ok

Key File Locations

The primary configuration file for all Cumulus NetQ tools, `netq.yml`, resides in `/etc/netq` by default.

Log files are stored in `/var/logs/` by default.

Refer to [Investigate NetQ Issues](#) for a complete listing of configuration files and logs for use in issue resolution.

Install NetQ

Installing NetQ can be accomplished in one of three ways:

- If you have purchased a NetQ (On-site) or Cloud Appliance, refer to [Getting started with the Cumulus NetQ Appliance](#) or [Getting started with the Cumulus NetQ Cloud Appliance](#) for instructions on installing and configuring the appliance. Then return to this topic for instructions on how to load the NetQ Agent on any switches and hosts you want to monitor.
- If you already have a switch (running Cumulus Linux version 3.3.2 or later) and you want to add NetQ functionality to it, follow the instructions in this topic to:
 - Verify your server meets the hardware and software requirements.
 - Load the software onto the switch.
 - Load the NetQ Agent onto the switches and hosts you want to monitor.
- If you are upgrading from a prior version of NetQ, refer to [Upgrade NetQ](#) instead.

Contents

This topic describes...

- [Prerequisites \(see page 31\)](#)
 - [Hardware Requirements \(see page 31\)](#)
 - [NetQ Platform HyperVisor Requirements \(see page 31\)](#)
 - [NetQ Agent Operating System Requirements \(see page 32\)](#)
 - [NetQ Application Support \(see page 32\)](#)
- [Install Workflow \(see page 32\)](#)
- [Install the NetQ Platform \(see page 34\)](#)
 - [Install NetQ VM Image \(see page 34\)](#)
 - [Verify the Installation \(see page 41\)](#)
- [Install the NetQ Agent \(see page 44\)](#)
 - [Install NetQ Agent on a Cumulus Linux Switch \(see page 45\)](#)
 - [Install NetQ Agent on an Ubuntu Server \(Optional\) \(see page 46\)](#)
 - [Install NetQ Agent on a Red Hat or CentOS Server \(Optional\) \(see page 49\)](#)
- [Configure Optional NetQ Agent Settings \(see page 51\)](#)
 - [Configure the Agent to Use a VRF \(see page 52\)](#)
 - [Configure the Agent to Communicate over a Specific Port \(see page 52\)](#)
- [Integrate with Event Notification Tools \(see page 52\)](#)
- [Set Up Security \(see page 52\)](#)

Prerequisites

Hardware Requirements

NetQ is supported on a variety of hardware.

IMPORTANT

You must meet these *minimum* hardware requirements to install the VM and have it run properly.

The NetQ software requires a server with the following:

Hardware Component	Minimum On-site Requirement	Minimum Cloud Requirement
Processor	Eight (8) virtual CPUs	Four (4) virtual CPUs
Memory	64 GB RAM	8 GB RAM
Local disk storage	256 GB SSD (Note: This must be an SSD; use of other storage options can lead to system instability and are not supported.)	32 GB (SSD not required)
Network interface speed	1 Gb NIC	1 Gb NIC

You must also open the following ports on your hardware to use the NetQ software:

Port	Deployment Type	Software Component Access
31980	On-site and cloud	NetQ Platform
32708	On-site	API Gateway
32666	On-site	Web-based User Interface

NetQ Platform HyperVisor Requirements

The NetQ Platform can be installed as a Virtual Machine (VM) using one of the following hypervisors:

- VMware ESXi™ 6.5 for servers running Cumulus Linux, CentOS, Ubuntu and RedHat operating systems.
- KVM/QCOW (QEMU Copy on Write) image for servers running CentOS, Ubuntu and RedHat operating systems.

NetQ Agent Operating System Requirements

NetQ 2.2 Agents are supported on the following switch and host operating systems:

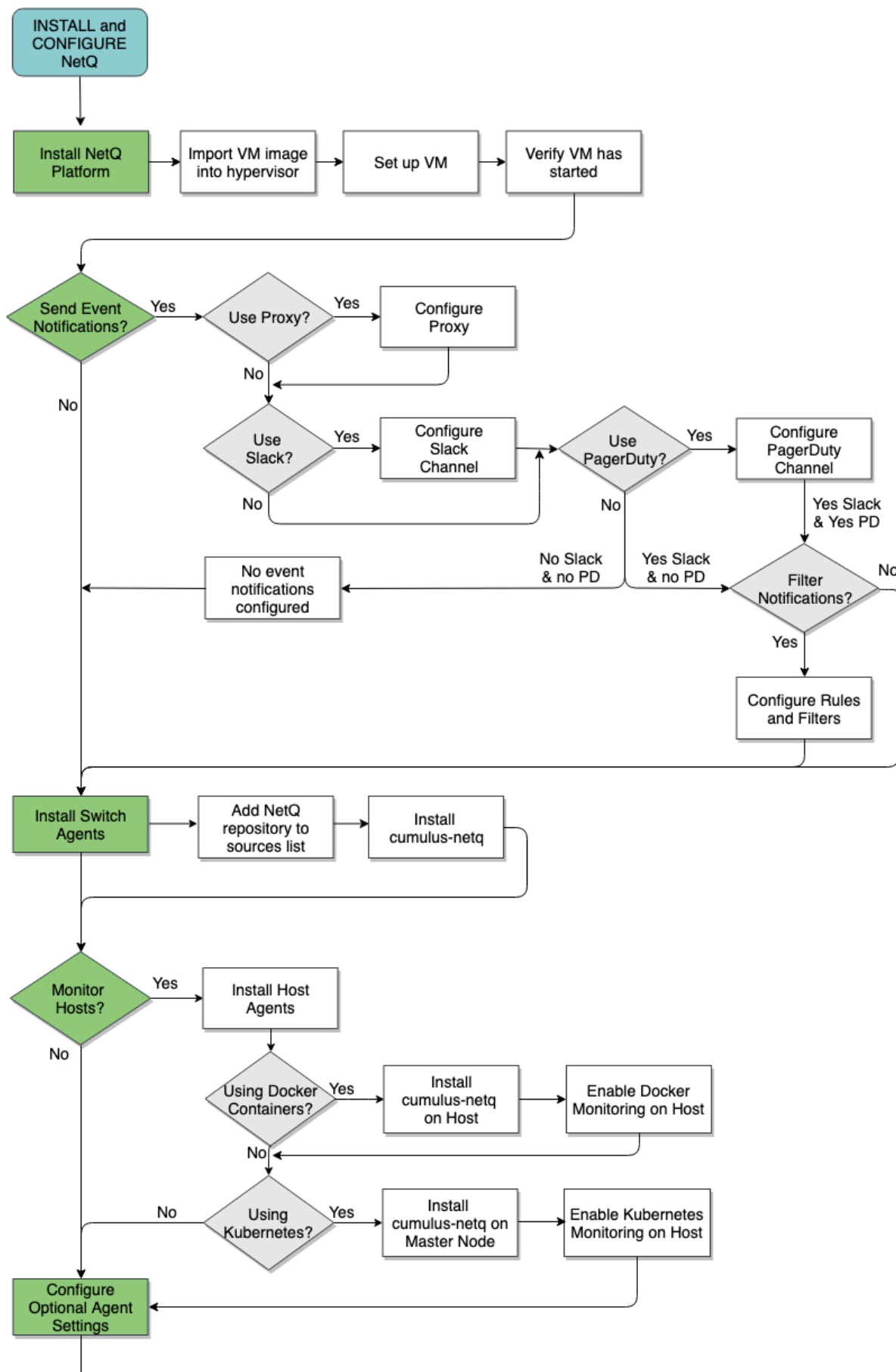
- Cumulus Linux 3.3.2 and later
- Ubuntu 16.04
- Red Hat® Enterprise Linux (RHEL) 7.1
- CentOS 7

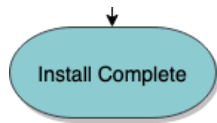
NetQ Application Support

The NetQ CLI, UI, and RESTful API are supported on NetQ 2.1.0 and later. NetQ 1.4 and earlier applications are not supported in NetQ 2.x.

Install Workflow

Installation of NetQ involves installing the NetQ software, and installing and configuring the NetQ Agents. Additional steps are needed to [Integrate NetQ with Event Notification Applications \(see page 52\)](#). This flow chart shows the required steps to install and setup NetQ to start validating your network, and the optional steps of integrating with event notification applications and monitoring hosts.





Install the NetQ Platform

The first step of the install process is to install the NetQ software onto your hardware (NetQ Platform).

The NetQ software is comprised of the following components:

- **NetQ applications:** network monitoring and analytics functionality
- **NetQ CLI:** command line user interface for monitoring network and administering NetQ through a terminal session
- **NetQ UI:** graphical interface for monitoring network and administering NetQ
- **NetQ API:** Restful application programming interface for accessing NetQ data and integrating with third-party tools
- **NetQ notifier:** application used to send event notifications to third-party notification tools

Best Practice

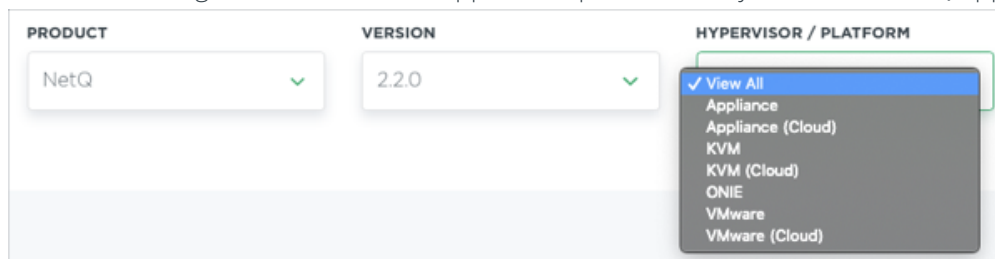
Cumulus Networks recommends you install the NetQ software on a server that is part of an out-of-band management network to ensure it can monitor in-band network issues without being affected itself. You should run the software on a separate, powerful server to ensure proper operation and for maximum usability and performance. Refer to [Hardware Requirements \(see page 31\)](#) for specifics.

Install NetQ VM Image

To install the NetQ Platform software onto your own hardware using a VM image:

1. **IMPORTANT:** Confirm that your server hardware meets the requirements set out [here \(see page 31\)](#).
2. Download the NetQ Platform image.
 - a. On the [Cumulus Downloads](#) page, select *NetQ* from the **Product** list box.
 - b. Click 2.2 from the **Version** list box, and then select 2.2.x from the submenu.
 - c. Optionally, select the hypervisor you wish to use (*VMware*, *VMware (Cloud)*, *KVM (Cloud)*, or *KVM*) from the **Hypervisor/Platform** list box.

Note: You can ignore the ONIE and Appliance options, as they are for the NetQ appliances.



PRODUCT	VERSION	HYPERVISOR / PLATFORM
NetQ	2.2.0	<ul style="list-style-type: none"> ✓ View All Appliance Appliance (Cloud) KVM KVM (Cloud) ONIE VMware VMware (Cloud)

- d. Scroll down to review the images that match your selection criteria, and click **Download** for the image you want.

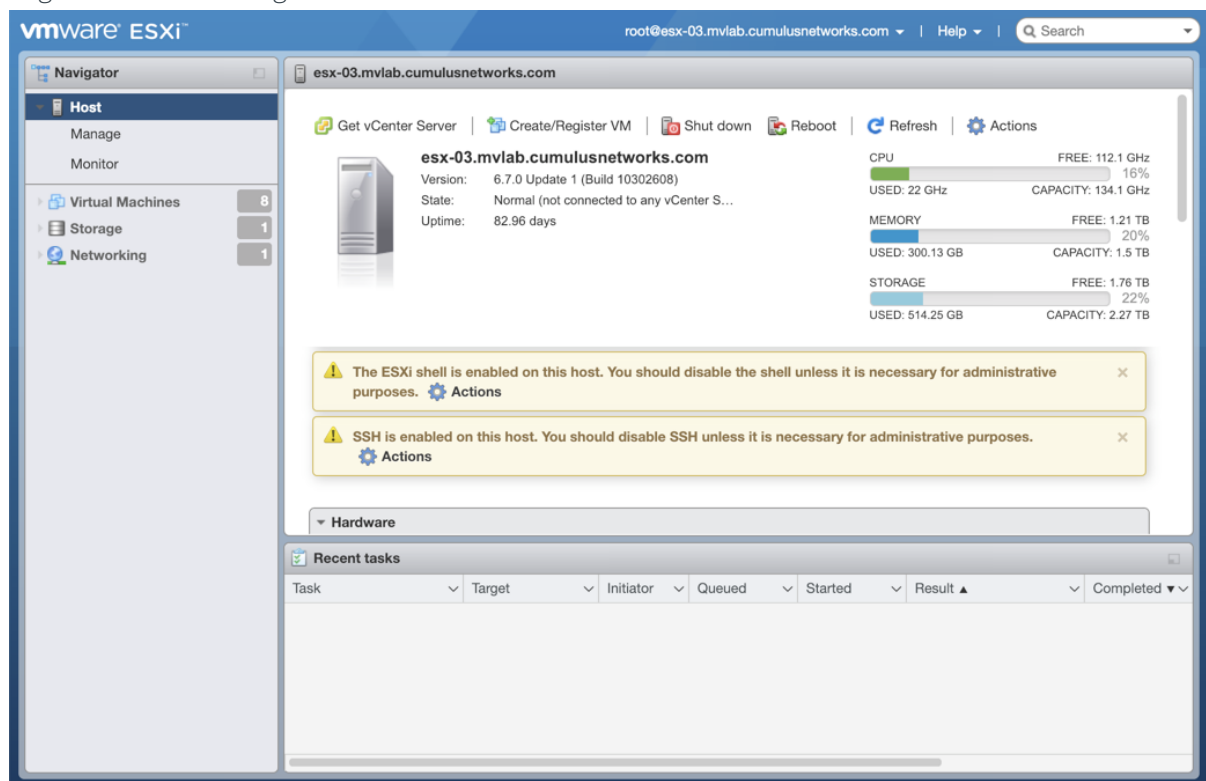
<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR VMware (Cloud)</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM F368AE6DEF4D8DA8D4E96C6798A39488F 8F5DEB5D0CD049A1B16666B088DCE69</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR VMware</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM FA7FA666794F3B1354F1E69A2C5BC056B A0DAE8A3DADF9754CC730ADC5F6C27</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR KVM (Cloud)</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM 30F38709D95564B906B26A29690C0CA22 AB50641AFF33171D9E5DF39D111AA9E</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR KVM</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM 65A63F7CB972A238A5EE43F0C84B2F5F3 4993F4E267DB07DECEAE6D11ABECEC4</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>
---	--	--	--

- Open your hypervisor and set up your VM.
You can use these examples for reference or use your own hypervisor instructions.

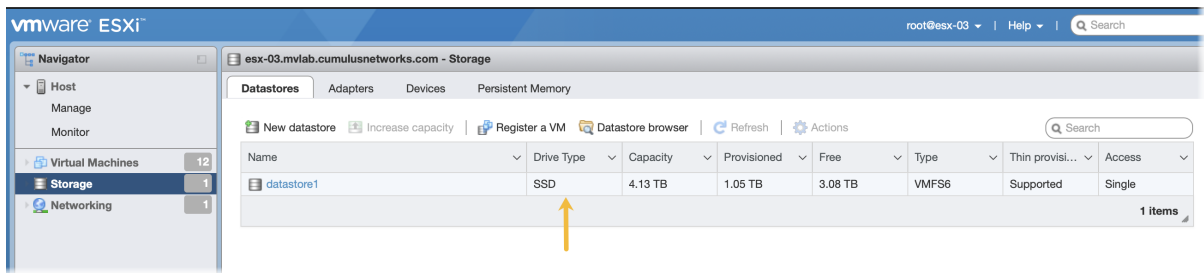
VMware example

This example shows the VM setup process using an OVA file with VMware ESXi.

- Enter the address of the hardware in your browser.
- Log in to VMware using credentials with root access.



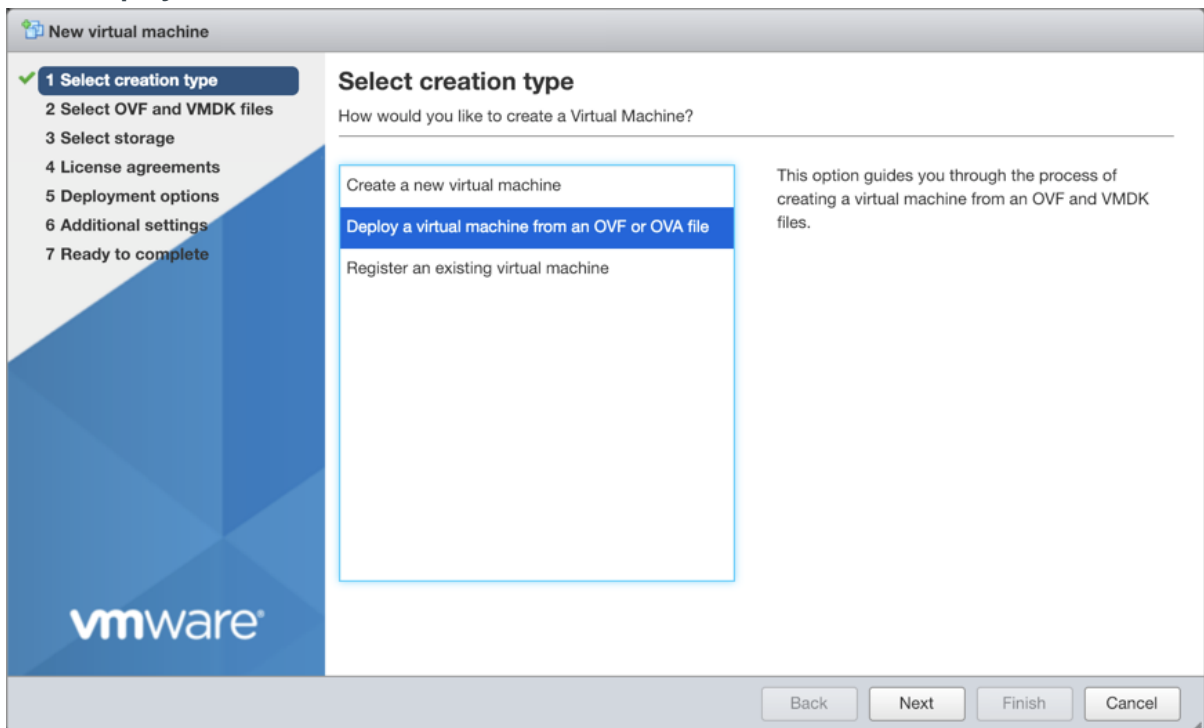
- For an on-site NetQ Platform deployment, click **Storage** in the Navigator to verify you have an SSD installed.



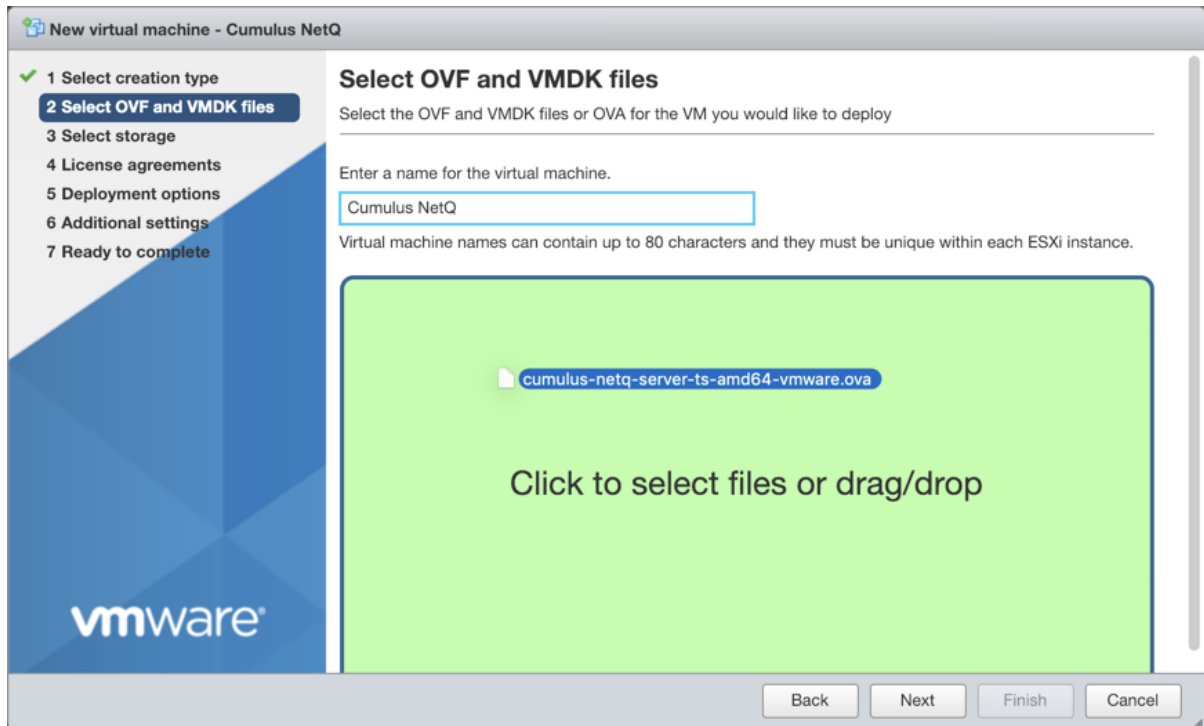
- Click **Create/Register VM** at the top of the right pane.



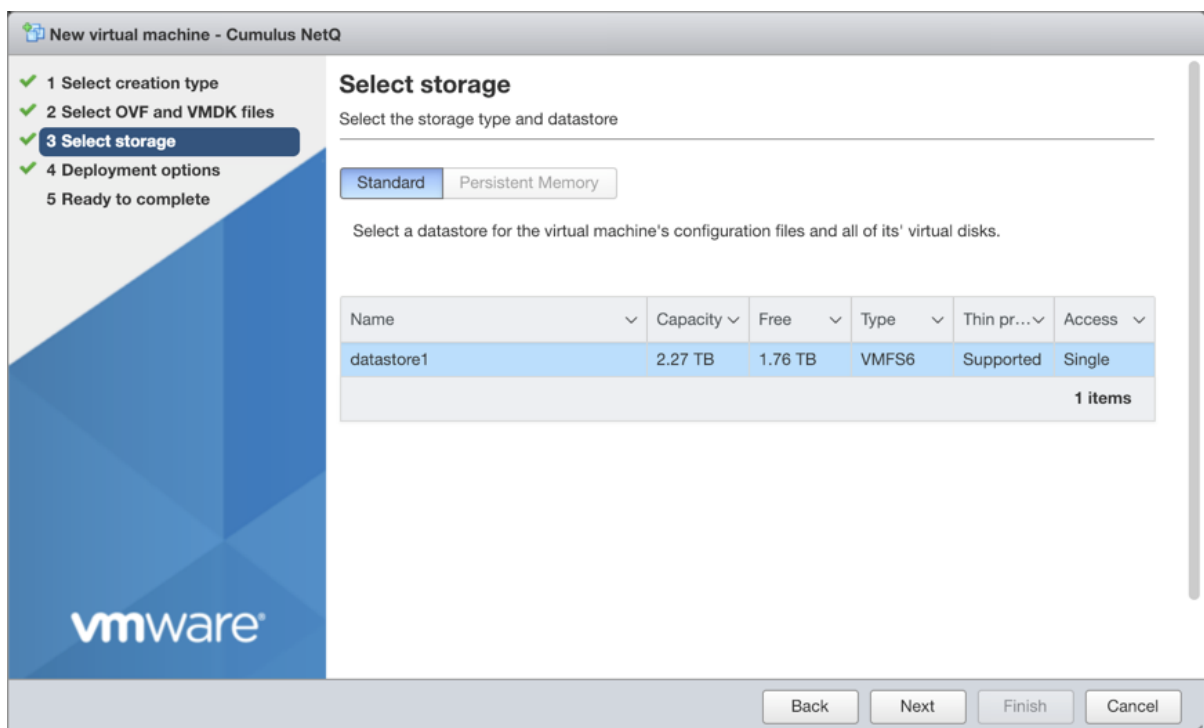
- Select **Deploy a virtual machine from and OVF or OVA file**, and click **Next**.



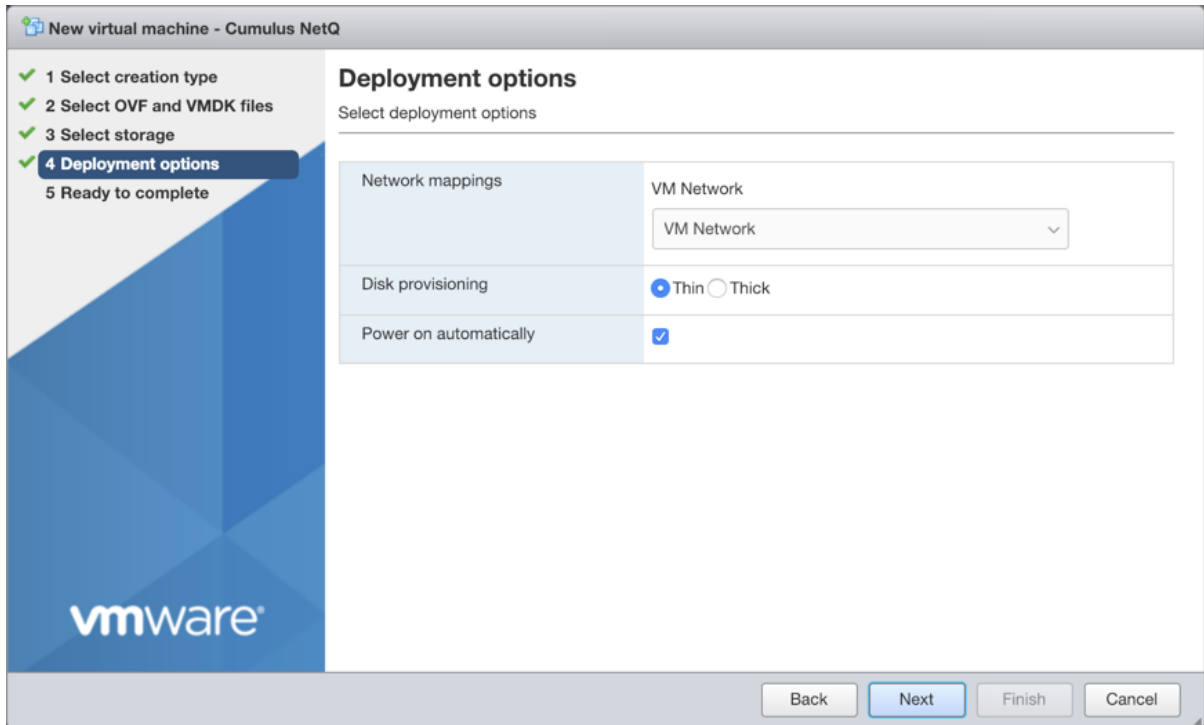
- Provide a name for the VM, for example *Cumulus NetQ*.
- Drag and drop the NetQ Platform image file you downloaded in Step 1 above.
- Click **Next**.



9. Select the storage type and data store for the image to use, then click **Next**. In this example, only one is available.



10. Accept the default deployment options or modify them according to your network needs. Click **Next** when you are finished.



New virtual machine - Cumulus NetQ

- ✓ 1 Select creation type
- ✓ 2 Select OVF and VMDK files
- ✓ 3 Select storage
- ✓ 4 **Deployment options**
- 5 Ready to complete

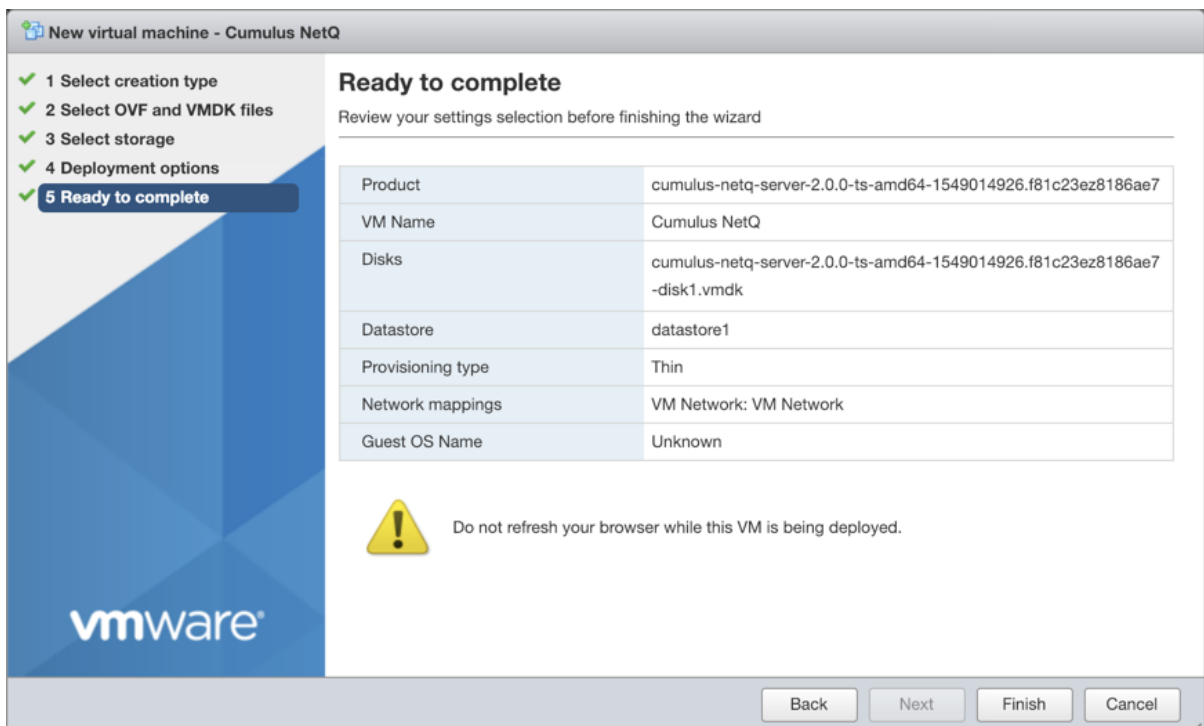
Deployment options

Select deployment options

Network mappings	VM Network VM Network
Disk provisioning	<input checked="" type="radio"/> Thin <input type="radio"/> Thick
Power on automatically	<input checked="" type="checkbox"/>

Back Next Finish Cancel

11. Review the configuration summary. Click **Back** to change any of the settings, or click **Finish** to continue with the creation of the VM.




New virtual machine - Cumulus NetQ

- ✓ 1 Select creation type
- ✓ 2 Select OVF and VMDK files
- ✓ 3 Select storage
- ✓ 4 Deployment options
- ✓ 5 **Ready to complete**

Ready to complete

Review your settings selection before finishing the wizard

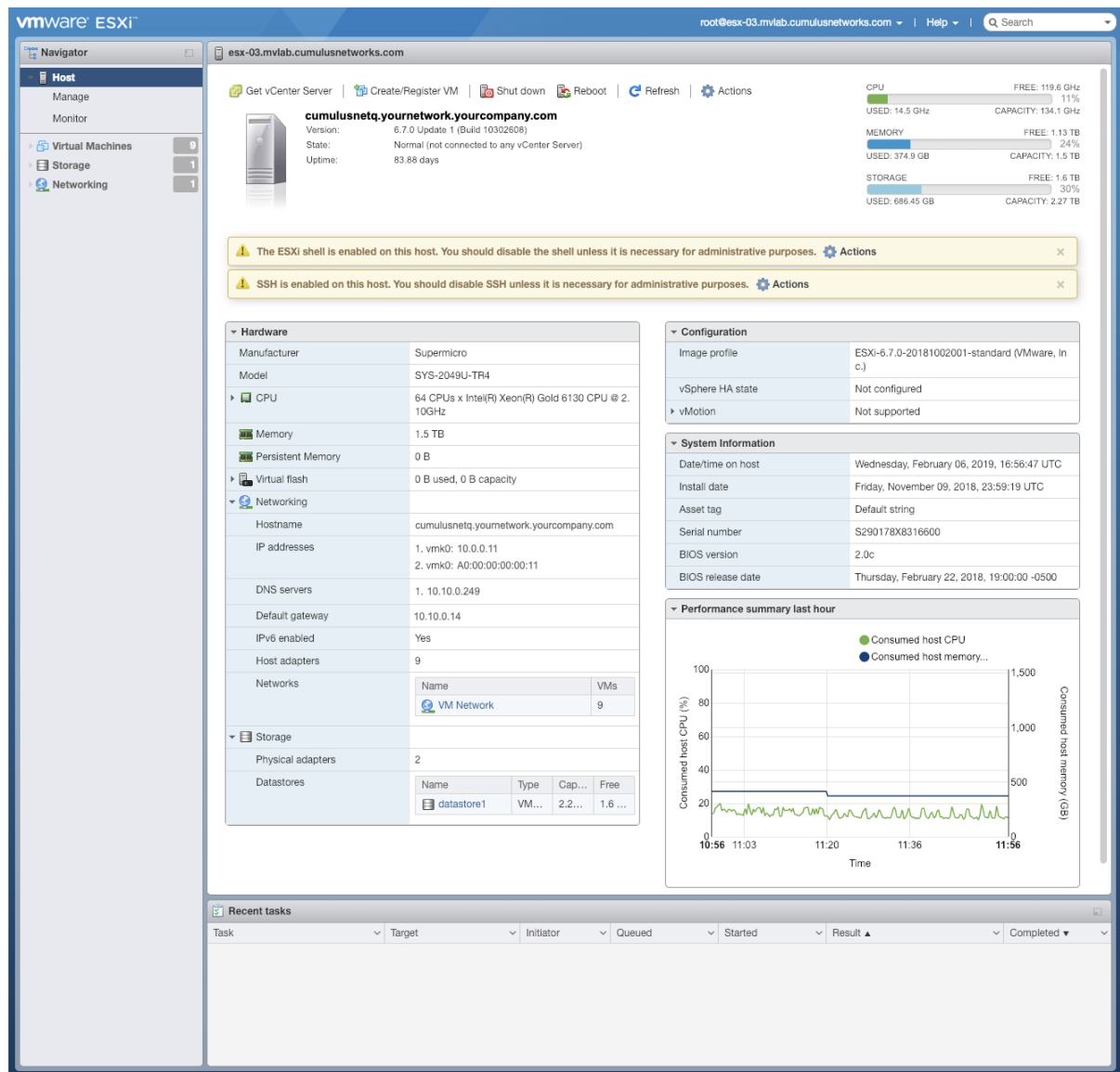
Product	cumulus-netq-server-2.0.0-ts-amd64-1549014926.f81c23ez8186ae7
VM Name	Cumulus NetQ
Disks	cumulus-netq-server-2.0.0-ts-amd64-1549014926.f81c23ez8186ae7-disk1.vmdk
Datastore	datastore1
Provisioning type	Thin
Network mappings	VM Network: VM Network
Guest OS Name	Unknown

 Do not refresh your browser while this VM is being deployed.

Back Next Finish Cancel

The progress of the request is shown in the Recent Tasks window at the bottom of the application. This may take some time, so continue with your other work until the upload finishes.

12. Once completed, view the full details of the VM and hardware.



KVM example

This example shows the VM setup process for a system with Libvirt and KVM/QEMU installed.

1. Confirm that the SHA256 checksum matches the one posted on the Cumulus Downloads website to ensure the image download has not been corrupted.

```
$ sha256sum ./Downloads/cumulus-netq-server-2.2.0-ts-amd64-qemu.qcow2
$
6fff5f2ac62930799b4e8cc7811abb6840b247e2c9e76ea9ccba03f991f42424
./Downloads/cumulus-netq-server-2.2.0-ts-amd64-qemu.qcow2
```

2. Copy the QCOW2 image to a directory where you want to run it.




Copy, instead of moving, the original QCOW2 image that was downloaded to avoid re-downloading it again later should you need to perform this process again.

```
$ sudo mkdir /vms
$ sudo cp ./Downloads/cumulus-netq-server-2.2.0-ts-amd64-gemu.
qcow2 /vms/ts.qcow2
```

3. Create the VM.

For a Direct VM, where the VM uses a MACVLAN interface to sit on the host interface for its connectivity:

```
$ virt-install --name=netq_ts --vcpus=8 --memory=65536 --os-
type=linux --os-variant=debian7 \
--disk path=/vms/ts.qcow2,format=qcow2,bus=virtio,cache=none \
--network=type=direct,source=eth0,model=virtio --import --
noautoconsole
```

 Replace the disk path value with the location where the QCOW2 image is to reside. Replace network model value (eth0 in the above example) with the name of the interface where the VM is connected to the external network.

Or, for a Bridged VM, where the VM attaches to a bridge which has already been setup to allow for external access:

```
$ virt-install --name=netq_ts --vcpus=8 --memory=65536 --os-
type=linux --os-variant=debian7 \
--disk path=/vms/ts.qcow2,format=qcow2,bus=virtio,cache=none \
--network=bridge=br0,model=virtio --import --noautoconsole
```

 Replace network bridge value (br0 in the above example) with the name of the (pre-existing) bridge interface where the VM is connected to the external network.

4. Watch the boot process in another terminal window.

```
$ virsh console netq_ts
```

5. From the Console of the VM, check to see which IP address Eth0 has obtained via DHCP, or alternatively set a static IP address with NCLU on the NetQ Appliance or Platform VM.

```
$ ip addr show eth0
```



```
$ net add interface eth0 ip address 10.0.0.1
$ net commit
```



If you have changed the IP Address of the NetQ Platform, you need to re-register this address with the Kubernetes containers before you can continue.

1. Reset all Kubernetes administrative settings. Run the command twice to make sure all directories and files have been reset.

```
cumulus@netq-platform:~$ sudo kubeadm reset -f
cumulus@netq-platform:~$ sudo kubeadm reset -f
```

2. Remove the Kubernetes configuration.

```
cumulus@netq-platform:~$ sudo rm /home/cumulus/.kube/config
```

3. Reset the NetQ Platform install daemon.

```
cumulus@netq-platform:~$ sudo systemctl reset-failed
```

4. Reset the Kubernetes service.

```
cumulus@netq-platform:~$ sudo systemctl restart cts-kubectl-config
```

Note: Allow 15 minutes for the prompt to return.

5. Reboot the VM.

Note: Allow 5-10 minutes for the VM to boot.

Verify the Installation

1. Verify you can access the NetQ CLI.
 - a. From a terminal window, log in to the NetQ Platform using the default credentials (*cumulus* / *CumulusLinux!*).

```
<computer>:~<username>$ ssh cumulus@<netq-platform-ipaddress>
Warning: Permanently added '<netq-platform-hostname>,
192.168.1.254' (ECDSA) to the list of known hosts.
cumulus@<netq-platform-hostname>'s password: <enter
CumulusLinux! here>
```

```
Welcome to Cumulus (R) Linux (R)
```

```
For support and online technical documentation, visit
http://www.cumulusnetworks.com/support
```

```
The registered trademark Linux (R) is used pursuant to a
sublicense from LMI,
the exclusive licensee of Linus Torvalds, owner of the mark
on a world-wide
basis.
```

```
cumulus@<netq-platform-hostname>:~$
```

- b. Run the following command to verify all applications are operating properly. **Note:** Please allow 10-15 minutes for all applications to come up and report their status.

```
cumulus@<netq-platform-hostname>:~$ netq show opta-health
Application                               Status   Health   Kafka
Stream      Git Hash      Timestamp
-----
netq-app-macfdb                               UP      true
up                               14b42e6   Mon Jun  3 20:20:35 2019
netq-app-interface                               UP
true                               0fe11c6   Mon Jun  3 20:20:34 2019
netq-app-vlan                               UP
true                               4daed85   Mon Jun  3 20:20:35 2019
netq-app-sensors                               UP      true
up                               f37272c   Mon Jun  3 20:20:34 2019
netq-app-topology                               UP
true                               3f4a887   Mon Jun  3 20:20:34 2019
kafka-broker
UP                                     Mon Jun  3
20:20:35 2019
netq-app-mstpinfo                               UP      true
up                               ef5565d   Mon Jun  3 20:20:35 2019
netq-app-address                               UP      true
up                               7e0d03d   Mon Jun  3 20:20:35 2019
netq-gui
UP                                     Mon Jun  3
20:20:35 2019
netq-app-kube                               UP      true
up                               fbcaa9d   Mon Jun  3 20:20:34 2019
netq-app-link                               UP      true
up                               6c2b21a   Mon Jun  3 20:20:35 2019
netq-app-ptm                               UP      true
up                               7162771   Mon Jun  3 20:20:34 2019
netq-opta                               UP
true                               Mon Jun  3 20:20:34 2019
netq-app-clagsession                               UP      true
up                               356dda9   Mon Jun  3 20:20:34 2019
netq-endpoint-gateway                               UP
true                               295e9ed   Mon Jun  3 20:20:34 2019
netq-app-ospf                               UP      true
up                               e0e2ab0   Mon Jun  3 20:20:34 2019
netq-app-lldp                               UP      true
up                               90582de   Mon Jun  3 20:20:35 2019
```

```

netq-app-inventory          UP          true
up          bbf9938        Mon Jun  3 20:20:34 2019
netq-app-tracecheck-scheduler UP
true          5484c68      Mon Jun  3 20:20:34
2019
netq-app-infra              UP          true
up          13f9e7c        Mon Jun  3 20:20:34 2019
kafka-connect
UP                                  Mon Jun  3
20:20:35 2019
netq-app-search            UP          true
up          e47aaba        Mon Jun  3 20:20:34 2019
netq-app-procdevstats      UP          true
up          b8e280e        Mon Jun  3 20:20:34 2019
netq-app-vxlan             UP          true
up          123c577        Mon Jun  3 20:20:34 2019
zookeeper
UP                                  Mon Jun  3
20:20:35 2019
netq-app-resource-util     UP          true
up          41dfb07        Mon Jun  3 20:20:34 2019
netq-app-evpn              UP          true
up          05a4003        Mon Jun  3 20:20:34 2019
netq-api-gateway           UP
true          c40231a      Mon Jun  3 20:20:34
2019
netq-app-port              UP          true
up          4592b70        Mon Jun  3 20:20:35 2019
netq-app-macs              UP
true          dd6cd96      Mon Jun  3 20:20:35
2019
netq-app-notifier          UP          true
up          da57b69        Mon Jun  3 20:20:35 2019
netq-app-events            UP          true
up          8f7b4d9        Mon Jun  3 20:20:34 2019
netq-app-services          UP          true
up          5094f4a        Mon Jun  3 20:20:34 2019
cassandra
UP                                  Mon Jun  3
20:20:35 2019
netq-app-configdiff        UP          true
up          3be2ef1        Mon Jun  3 20:20:34 2019
netq-app-neighbor          UP          true
up          9ebe479        Mon Jun  3 20:20:35 2019
netq-app-bgp               UP          true
up          e68f7a8        Mon Jun  3 20:20:35 2019
schema-registry
UP                                  Mon Jun  3
20:20:35 2019
netq-app-lnv               UP          true
up          a9ca80a        Mon Jun  3 20:20:34 2019

```

```

netq-app-healthdashboard      UP
true                          eea044c      Mon Jun  3 20:20:34
2019
netq-app-ntp                  UP          true
up                            651c86f      Mon Jun  3 20:20:35 2019
netq-app-customermgmt        UP
true                          7250354      Mon Jun  3 20:20:34
2019
netq-app-node                 UP          true
up                            f676c9a      Mon Jun  3 20:20:34 2019
netq-app-route               UP          true
up                            6e31f98      Mon Jun  3 20:20:35 2019

cumulus@<netq-platform-hostname>:~$

```

i If any of the applications or services display Status as DOWN after 30 minutes, open a [support ticket](#) and attach the output of the `opta-support` command.

2. Verify that NTP is configured and running. NTP operation is critical to proper operation of NetQ. Refer to [Setting Date and Time](#) in the *Cumulus Linux User Guide* for details and instructions.
3. Continue the NetQ installation by loading the NetQ Agent on each switch or host you want to monitor. Refer to [Install NetQ Agent \(see page 44\)](#) for instructions.

Install the NetQ Agent

Whether using the NetQ Appliance or your own hardware, the NetQ Agent must be installed on each node you want to monitor. The node can be a:

- Switch running Cumulus Linux version 3.3.2 or later
- Server running Red Hat RHEL 7.1, Ubuntu 16.04 or CentOS 7
- Linux virtual machine running any of the above Linux operating systems

To install the NetQ Agent you need to install the OS-specific meta package, `cumulus-netq`, on each switch. Optionally, you can install it on hosts. The meta package contains the NetQ Agent, the NetQ command line interface (CLI), and the NetQ library. The library contains modules used by both the NetQ Agent and the CLI.

Instructions for installing the meta package on each node type are included here:

- [Install NetQ Agent on a Cumulus Linux Switch \(see page 45\)](#)
- [Install NetQ Agent on an Ubuntu Server \(see page 46\)](#)
- [Install NetQ Agent on a Red Hat or CentOS Server \(see page 49\)](#)

i If your network uses a proxy server for external connections, you should first [configure a global proxy](#) so `apt-get` can access the meta package on the Cumulus Networks repository.

Install NetQ Agent on a Cumulus Linux Switch

A simple process installs the NetQ Agent on a Cumulus switch.

1. Edit the `/etc/apt/sources.list` file to add the repository for Cumulus NetQ. **Note** that NetQ has a separate repository from Cumulus Linux.

```
cumulus@switch:~$ sudo nano /etc/apt/sources.list
...
deb http://apps3.cumulusnetworks.com/repos/deb CumulusLinux-3
netq-2.1
...
```



The repository `deb http://apps3.cumulusnetworks.com/repos/deb CumulusLinux-3 netq-latest` can be used if you want to always retrieve the latest posted version of NetQ.

2. Update the local `apt` repository, then install the NetQ meta package on the switch.

```
cumulus@switch:~$ sudo apt-get update
cumulus@switch:~$ sudo apt-get install cumulus-netq
```

3. Verify that `ntp` is running on the host node. Nodes must be in time synchronization with the NetQ Platform to enable useful statistical analysis.

```
cumulus@switch:~$ sudo systemctl status ntp
[sudo] password for cumulus:
ntp.service - LSB: Start NTP daemon
   Loaded: loaded (/etc/init.d/ntp; bad; vendor preset: enabled)
   Active: active (running) since Fri 2018-06-01 13:49:11 EDT; 2
   weeks 6 days ago
     Docs: man:systemd-sysv-generator(8)
    CGroup: /system.slice/ntp.service
            2873 /usr/sbin/ntpd -p /var/run/ntpd.pid -g -c /var
            /lib/ntp/ntp.conf.dhcp -u 109:114
```

4. Restart `rsyslog` so log files are sent to the correct destination.

```
cumulus@switch:~$ sudo systemctl restart rsyslog.service
```

5. Configure the NetQ Agent to send telemetry data to the NetQ Platform, NetQ Appliance, or NetQ Cloud Appliance.
Note: If you intend to use VRF, skip to [Configure the Agent to Use VRF \(see page 52\)](#). If you intend

to specify a port for communication, skip to [Configure the Agent to Communicate over a Specific Port](#) (see page 52).

In this example, the IP address for the NetQ hardware is *192.168.1.254*.

```
cumulus@switch:~$ netq config add agent server 192.168.1.254
cumulus@switch:~$ netq config restart agent
```

6. Optionally, configure the switch or host to run the NetQ CLI.

- For NetQ Platform or NetQ Appliance:

```
cumulus@switch:~$ netq config add cli server 192.168.1.254
cumulus@switch:~$ netq config restart cli
```

- For NetQ Cloud Appliance:

```
cumulus@switch:~$ netq config add cli server <api-url> access-
key <user-access-key> secret-key <user-secret-key> port 443
cumulus@switch:~$ netq config restart cli
```



The switch or host must have access to the Internet to configure CLI access.

Repeat these steps for each Cumulus switch, or use an automation tool to install NetQ Agent on multiple Cumulus Linux switches.

Install NetQ Agent on an Ubuntu Server (Optional)

Before you install the NetQ Agent on an Ubuntu server, make sure the following packages are installed and running these minimum versions:

- iproute 1:4.3.0-1ubuntu3.16.04.1 all
- iproute2 4.3.0-1ubuntu3 amd64
- lldpd 0.7.19-1 amd64
- ntp 1:4.2.8p4+dfsg-3ubuntu5.6 amd64



Make sure you are running **lldpd**, not **lldpad**. Ubuntu does not include **lldpad** by default, which is required for the installation. To install this package, run the following commands:

```
root@ubuntu:~# apt-get update
root@ubuntu:~# apt-get install lldpd
root@ubuntu:~# systemctl enable lldpd.service
root@ubuntu:~# systemctl start lldpd.service
```

To install the NetQ Agent on an Ubuntu server:

1. Reference and update the local `apt` repository.

```
root@ubuntu:~# wget -O- https://apps3.cumulusnetworks.com/setup/cumulus-apps-deb.pubkey | apt-key add -
```

2. Create the file `/etc/apt/sources.list.d/cumulus-host-ubuntu-xenial.list` and add the following lines:

```
root@ubuntu:~# vi /etc/apt/sources.list.d/cumulus-apps-deb-xenial.list
...
deb [arch=amd64] https://apps3.cumulusnetworks.com/repos/deb xenial netq-latest
...
```



The use of `netq-latest` in this example means that a `get` to the repository always retrieves the latest version of NetQ, even in the case where a major version update has been made. If you want to keep the repository on a specific version — such as `netq-2.2` — use that instead.

3. Install NTP on the server, if not already installed.

```
root@ubuntu:~# sudo apt-get install ntp
```

4. Configure the NTP server.
 - a. Open the `/etc/ntp.conf` file in your text editor of choice.
 - b. Under the Server section, specify the NTP server IP address or hostname.
5. Enable and start the NTP service.

```
root@ubuntu:~# sudo systemctl enable ntp.service
root@ubuntu:~# sudo systemctl start ntp.service
```

6. Verify NTP is operating correctly. Look for an asterisk (*) or a plus sign (+) that indicates the clock is synchronized.

```
root@ubuntu:~# ntpq -pn
      remote           refid      st t when poll reach   delay
offset  jitter
```

```
=====
=====
+173.255.206.154 132.163.96.3      2 u   86  128  377   41.354
2.834    0.602
+12.167.151.2    198.148.79.209   3 u  103  128  377   13.395
-4.025    0.198
 2a00:7600::41    .STEP.          16 u    - 1024    0    0.000
0.000    0.000
*129.250.35.250  249.224.99.213   2 u   101  128  377   14.588
-0.299    0.243
```

7. Install the meta package on the server.

```
root@ubuntu:~# apt-get update
root@ubuntu:~# apt-get install cumulus-netq
```

8. Configure the NetQ Agent to send telemetry data to the NetQ Platform, NetQ Appliance, or NetQ Cloud Appliance.
Note: If you intend to use VRF, skip to [Configure the Agent to Use VRF \(see page 52\)](#). If you intend to specify a port for communication, skip to [Configure the Agent to Communicate over a Specific Port \(see page 52\)](#).

In this example, the IP address for the NetQ hardware is *192.168.1.254*.

```
root@ubuntu:~# netq config add agent server 192.168.1.254
Updated agent server 192.168.1.254 vrf default. Please restart
netq-agent (netq config restart agent).
root@ubuntu:~# netq config restart agent
```

9. Optionally, configure the switch or host to run the NetQ CLI.

- For NetQ Platform or NetQ Appliance:

```
root@ubuntu:~# netq config add cli server 192.168.1.254
Updated cli server 192.168.1.254 vrf default. Please
restart netqd (netq config restart cli).
root@ubuntu:~# netq config restart cli
```

- For NetQ Cloud Appliance:

```
root@ubuntu:~# netq config add cli server <api-url> access-
key <user-access-key> secret-key <user-secret-key> port 443
root@ubuntu:~# netq config restart cli
```



The switch or host must have access to the Internet to configure CLI access.

10. Repeat these steps for all of your hosts running Ubuntu, or use an automation tool to streamline the process.

Install NetQ Agent on a Red Hat or CentOS Server (Optional)

Before you install the NetQ Agent on a Red Hat or CentOS server, make sure the following packages are installed and running these minimum versions:

- `iproute-3.10.0-54.el7_2.1.x86_64`
- `lldpd-0.9.7-5.el7.x86_64`



Make sure you are running `lldpd`, not `lldpad`.

CentOS does not include `lldpd` by default, nor does it include `wget`, which is required for the installation. To install this package, run the following commands:

```
root@rhel7:~# yum -y install epel-release
root@rhel7:~# yum -y install lldpd
root@rhel7:~# systemctl enable lldpd.service
root@rhel7:~# systemctl start lldpd.service
root@rhel7:~# yum install wget
```

- `ntp-4.2.6p5-25.el7.centos.2.x86_64`
- `ntpdate-4.2.6p5-25.el7.centos.2.x86_64`

To install the NetQ Agent on a Red Hat or CentOS server:

1. Reference and update the local yum repository.

```
root@rhel7:~# rpm --import https://apps3.cumulusnetworks.com
/setup/cumulus-apps-rpm.pubkey
root@rhel7:~# wget -O- https://apps3.cumulusnetworks.com/setup
/cumulus-apps-rpm-el7.repo > /etc/yum.repos.d/cumulus-host-el.
repo
```

2. Edit `/etc/yum.repos.d/cumulus-host-el.repo` to set the `enabled=1` flag for the two NetQ repositories.

```
root@rhel7:~# vi /etc/yum.repos.d/cumulus-host-el.repo
...
[cumulus-arch-netq-2.2]
name=Cumulus netq packages
baseurl=https://apps3.cumulusnetworks.com/repos/rpm/el/7/netq-2.2
/$basearch
gpgcheck=1
enabled=1
[cumulus-noarch-netq-2.2]
```

```
name=Cumulus netq architecture-independent packages
baseurl=https://apps3.cumulusnetworks.com/repos/rpm/el/7/netq-2.2
/noarch
gpgcheck=1
enabled=1
...
```

3. Install NTP on the server.

```
root@rhel7:~# yum install ntp
```

4. Configure the NTP server.
 - a. Open the `/etc/ntp.conf` file in your text editor of choice.
 - b. Under the Server section, specify the NTP server IP address or hostname.
5. Enable and start the NTP service.

```
root@rhel7:~# sudo systemctl enable ntpd.service
root@rhel7:~# sudo systemctl start ntpd.service
```

6. Verify NTP is operating correctly. Look for an asterisk (*) or a plus sign (+) that indicates the clock is synchronized.

```
root@rhel7:~# ntpq -pn
      remote           refid      st t when poll reach   delay
offset  jitter
=====
=====
+173.255.206.154 132.163.96.3      2 u   86  128  377   41.354
2.834    0.602
+12.167.151.2    198.148.79.209     3 u  103  128  377   13.395
-4.025    0.198
 2a00:7600::41   .STEP.             16 u    - 1024    0    0.000
0.000    0.000
*129.250.35.250 249.224.99.213     2 u  101  128  377   14.588
-0.299    0.243
```

7. Install the Bash completion and NetQ meta packages on the server.

```
root@rhel7:~# yum -y install bash-completion
root@rhel7:~# yum install cumulus-netq
```

8. Configure the NetQ Agent to send telemetry data to the NetQ Platform, NetQ Appliance, or NetQ Cloud Appliance.

Note: If you intend to use VRF, skip to [Configure the Agent to Use VRF \(see page 52\)](#). If you intend to specify a port for communication, skip to [Configure the Agent to Communicate over a Specific Port \(see page 52\)](#).

In this example, the IP address for the NetQ hardware is `192.168.1.254`.

```
root@rhel7:~# netq config add agent server 192.168.1.254
Updated agent server 192.168.1.254 vrf default. Please restart
netq-agent (netq config restart agent).
root@rhel7:~# netq config restart agent
```

9. Optionally, configure the switch or host to run the NetQ CLI.
 - a. For NetQ Platform or NetQ Appliance:

```
root@rhel7:~# netq config add cli server 192.168.1.254
Updated cli server 192.168.1.254 vrf default. Please restart
netqd (netq config restart cli).
root@rhel7:~# netq config restart cli
```

- b. For NetQ Cloud Appliance:

```
root@rhel7:~# netq config add cli server <api-url> access-
key <user-access-key> secret-key <user-secret-key> port 443
root@rhel7:~# netq config restart cli
```



The switch or host must have access to the Internet to configure CLI access.

10. Repeat these steps for all of your hosts running Ubuntu, or use an automation tool to streamline the process.

Configure Optional NetQ Agent Settings

Once the NetQ Agents have been installed on the network nodes you want to monitor, the NetQ Agents must be configured to obtain useful and relevant data. The code examples shown in this section illustrate how to configure the NetQ Agent on a Cumulus switch, but it is exactly the same for the other type of nodes. Depending on your deployment, follow the relevant additional instructions after the basic configuration steps:

- [Configuring the Agent to Use a VRF \(see page 52\)](#)
- [Configuring the Agent to Communicate over a Specific Port \(see page 52\)](#)

Configure the Agent to Use a VRF

While optional, Cumulus strongly recommends that you configure NetQ Agents to communicate with the NetQ Platform only via a [VRF](#), including a [management VRF](#). To do so, you need to specify the VRF name when configuring the NetQ Agent. For example, if the management VRF is configured and you want the agent to communicate with the NetQ Platform over it, configure the agent like this:

```
cumulus@leaf01:~$ netq config add agent server 192.168.1.254 vrf mgmt
cumulus@leaf01:~$ netq config add cli server 192.168.254 vrf mgmt
```

You then restart the agent:

```
cumulus@leaf01:~$ netq config restart agent
cumulus@leaf01:~$ netq config restart cli
```

Configure the Agent to Communicate over a Specific Port

By default, NetQ uses port 31980 for communication between the NetQ Platform and NetQ Agents. If you want the NetQ Agent to communicate with the NetQ Platform via a different port, you need to specify the port number when configuring the NetQ Agent like this:

```
cumulus@leaf01:~$ netq config add agent server 192.168.1.254 port 7379
```

You then restart the agent:

```
cumulus@leaf01:~$ netq config restart agent
```

Integrate with Event Notification Tools

If you want to proactively monitor events in your network, you can integrate NetQ with the PagerDuty or Slack notification tools. To do so you need to configure both the notification application itself to receive the messages, and NetQ with what messages to send and where to send them. Refer to [Integrate NetQ with Event Notification Applications \(see page 52\)](#) to use the CLI for configuration.

Set Up Security

When you set up and configured your Cumulus Linux switches, you likely configured a number of the security features available. Cumulus recommends the same security measures be followed for the NetQ Platform in the out-of-band-network. Refer to the [Securing Cumulus Linux white paper](#) for details.

Your Cumulus Linux switches have a number of ports open by default. A few additional ports must be opened to run the NetQ software (refer to [Default Open Ports in Cumulus Linux and NetQ](#) article).

Integrate with Third-party Software and Hardware

After you have installed NetQ applications package and the NetQ Agents, you may want to configure some of the additional capabilities that NetQ offers. This topic describes how to install, setup, and configure these capabilities.

Contents

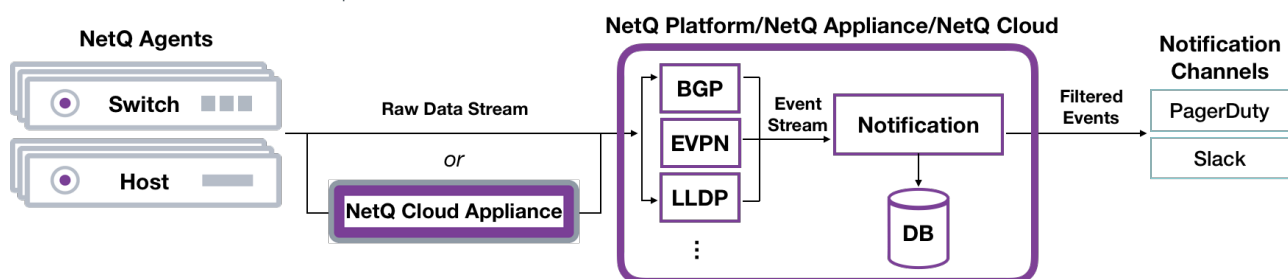
This topic describes how to...

- [Integrate NetQ with an Event Notification Application \(see page 54\)](#)
 - [Event Message Format \(see page 55\)](#)
 - [Notification Commands Overview \(see page 56\)](#)
 - [Configure a Proxy Server \(see page 56\)](#)
 - [Create Channels \(see page 57\)](#)
 - [Configure a PagerDuty Channel \(see page 57\)](#)
 - [Configure a Slack Channel \(see page 58\)](#)
 - [Create Rules \(see page 60\)](#)
 - [Example Rules \(see page 65\)](#)
 - [View the Rule Configurations \(see page 66\)](#)
 - [Create Filters \(see page 67\)](#)
 - [Example Filters \(see page 68\)](#)
 - [View the Filter Configurations \(see page 69\)](#)
 - [Reorder Filters \(see page 70\)](#)
- [Example Notification Configurations \(see page 71\)](#)
 - [Create a Notification for BGP Events from a Selected Switch \(see page 71\)](#)
 - [Create a Notification for Warnings on a Given EVPN VNI \(see page 72\)](#)
 - [Create a Notification for Configuration File Changes \(see page 73\)](#)
 - [Create a Notification for When a Service Goes Down \(see page 74\)](#)
 - [Create a Filter to Drop Notifications from a Given Interface \(see page 75\)](#)
 - [Create a Notification for a Given Device that has a Tendency to Overheat \(using multiple rules\) \(see page 76\)](#)
 - [View Notification Configurations in JSON Format \(see page 77\)](#)
- [Manage Event Notification Integrations \(see page 79\)](#)
 - [Remove an Event Notification Channel \(see page 79\)](#)
 - [Delete an Event Notification Rule \(see page 79\)](#)
 - [Delete an Event Notification Filter \(see page 80\)](#)
- [Integrate with a Hardware Chassis \(see page 80\)](#)

Integrate NetQ with an Event Notification Application

To take advantage of the numerous event messages generated and processed by NetQ, you must integrate with third-party event notification applications. You can integrate NetQ with the PagerDuty and Slack tools. You may integrate with one or both of these applications.

Each network protocol and service in the NetQ Platform receives the raw data stream from the NetQ Agents, processes the data and delivers events to the Notification function. Notification then stores, filters and sends messages to any configured notification applications. Filters are based on rules you create. You must have at least one rule per filter.



You may choose to implement a proxy server (that sits between the NetQ Platform and the integration channels) that receives, processes and distributes the notifications rather than having them sent directly to the integration channel. If you use such a proxy, you must configure NetQ with the proxy information.

In either case, notifications are generated for the following types of events:

- Network Protocols
 - BGP status and session state
 - CLAG (MLAG) status and session state
 - EVPN status and session state
 - LLDP status
 - LNV status and session state *
 - OSPF status and session state *
 - VLAN status and session state *
 - VXLAN status and session state *
- Interfaces
 - Link status
 - Ports and cables status
- Services status
 - NetQ Agent status
 - PTM
 - SSH *
 - NTP status *

- Trace status
- Sensors
 - Fan status
 - PSU (power supply unit) status
 - Temperature status
- System
 - Configuration File changes
 - Cumulus Linux License status *
 - Cumulus Linux Support status

* This type of event can only be viewed in the CLI with this release.

Event Message Format

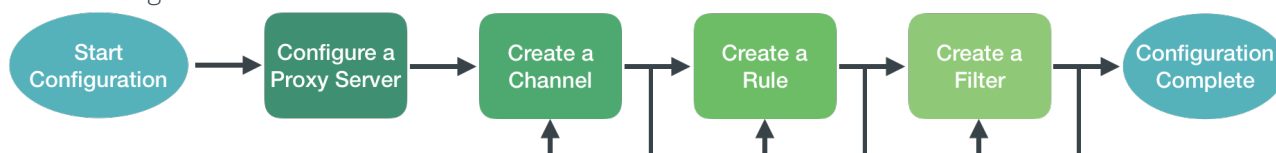
Messages have the following structure: `<message-type><timestamp><opid><hostname><severity><message>`

Element	Description
message type	Category of event; <i>bgp, clag, configdiff, evpn, link, lldp, lnp, node, ntp, ospf, port, sensor, services, trace, vlan or vxlan</i>
timestamp	Date and time event occurred
opid	Identifier of the service or process that generated the event
hostname	Hostname of network device where event occurred
severity	Severity level in which the given event is classified; <i>debug, error, info, warning, or critical</i>
message	Text description of event

For example:



To set up the integrations, you must configure NetQ with at least one channel. Optionally, you can define rules and filters to refine what messages you want to view and where to send them. You can also configure a proxy server to receive, process, and forward the messages. This is accomplished using the NetQ CLI in the following order:



Notification Commands Overview

The NetQ Command Line Interface (CLI) is used to filter and send notifications to third-party tools based on severity, service, event-type, and device. You can use TAB completion or the `help` keyword to assist when needed. The command syntax is:

```
##Proxy
netq add notification proxy <text-proxy-hostname> [port <text-proxy-
port>]
netq show notification proxy
netq del notification proxy

##Channels
netq add notification channel slack <text-channel-name> webhook <text-
webhook-url> [severity info|severity warning|severity error|severity
debug] [tag <text-slack-tag>]
netq add notification channel pagerduty <text-channel-name>
integration-key <text-integration-key> [severity info|severity
warning|severity error|severity debug]

##Rules and Filters
netq add notification rule <text-rule-name> key <text-rule-key> value
<text-rule-value>
netq add notification filter <text-filter-name> [severity
info|severity warning|severity error|severity debug] [rule <text-rule-
name-anchor>] [channel <text-channel-name-anchor>] [before <text-
filter-name-anchor>|after <text-filter-name-anchor>]

##Management
netq del notification channel <text-channel-name-anchor>
netq del notification filter <text-filter-name-anchor>
netq del notification rule <text-rule-name-anchor>
netq show notification [channel|filter|rule] [json]
```

The options are described in the following sections where they are used.

Configure a Proxy Server

To send notification messages through a proxy server instead of directly to a notification channel, you configure NetQ with the hostname and optionally a port of a proxy server. If no port is specified, NetQ defaults to port 80. Only one proxy server is currently supported. To simplify deployment, configure your proxy server before configuring channels, rules, or filters. To configure the proxy server:

```
cumulus@switch:~$ netq add notification proxy <text-proxy-
hostname> [port <text-proxy-port>]
cumulus@switch:~$ netq add notification proxy proxy4
Successfully configured notifier proxy proxy4:80
```


You can view the proxy server settings by running the `netq show notification proxy` command.

```
cumulus@switch:~$ netq show notification proxy
Matching config_notify records:
Proxy URL          Slack Enabled      PagerDuty Enabled
-----
proxy4:80          yes                yes
```

You can remove the proxy server by running the `netq del notification proxy` command. This changes the NetQ behavior to send events directly to the notification channels.

```
cumulus@switch:~$ netq del notification proxy
Successfully overwrote notifier proxy to null
```

Create Channels

Create one or more PagerDuty and Slack channels to present the notifications.

Configure a PagerDuty Channel

NetQ sends notifications to PagerDuty as PagerDuty events.

For example:

<input type="checkbox"/>	Status	Urgency	Title	Created	Service	Assigned To
<input type="checkbox"/>	Resolved	Low	filter#default: NetQ Agent: spine-1: state changed from fresh to rotten SHOW DETAILS (1 resolved alert) #10659	on Aug 31, 2017 at 3:08 PM	Puneet - Netq Notifier integration	--
<input type="checkbox"/>	Resolved	Low	filter#default: Service: noc-se clagd (vrf default): state changed from ok to warning SHOW DETAILS (1 resolved alert) #10658	on Aug 31, 2017 at 3:08 PM	Puneet - Netq Notifier integration	--
<input type="checkbox"/>	Resolved	Low	filter#default: BGP: tor-2 uplink-1: session state changed from established to failed SHOW DETAILS (1 resolved alert) #10657	on Aug 31, 2017 at 3:08 PM	Puneet - Netq Notifier integration	--
<input type="checkbox"/>	Resolved	Low	filter#default: BGP: torc-12 uplink-1: session state changed from established to failed SHOW DETAILS (1 resolved alert) #10656	on Aug 31, 2017 at 3:08 PM	Puneet - Netq Notifier integration	--

To configure the NetQ notifier to send notifications to PagerDuty:

1. Configure the following options using the `netq add notification channel` command:

Option	Description
CHANNEL_TYPE <text-channel-name>	The third-party notification channel and name; use <i>pagerduty</i> in this case.

Option	Description
integration-key <text-integration-key>	The integration key is also called the <code>service_key</code> or <code>routing_key</code> . The default is an empty string ("").
severity	(Optional) The log level to set, which can be one of <i>info</i> , <i>warning</i> , <i>error</i> , <i>critical</i> or <i>debug</i> . The severity defaults to <i>info</i> .

```
cumulus@switch:~$ netq add notification channel pagerduty pd-
netq-events integration-key c6d666e210a8425298ef7abde0d1998
Successfully added/updated channel pd-netq-events
```

2. Verify that the channel is configured properly.

```
cumulus@switch:~$ netq show notification channel
Matching config_notify records:
Name                Type                Severity            Channel Info
-----
pd-netq-events      pagerduty            info                integration-
key: c6d666e
210a8425298ef7abde0d1998
```

Configure a Slack Channel

NetQ Notifier sends notifications to Slack as incoming webhooks for a Slack channel you configure. For example:

```
@NoName link event occurred at Mon, 25 Mar 2019 18:08:14
link : HostName noc-se changed state from up to down
Interface:peerlink-1
From NetQ

@NoName link event occurred at Mon, 25 Mar 2019 18:08:24
link : HostName noc-se changed state from down to up
Interface:swp1
From NetQ

@NoName link event occurred at Mon, 25 Mar 2019 18:08:24
link : HostName noc-se changed state from down to up
Interface:swp10
From NetQ
```

To configure NetQ to send notifications to Slack:

1. If needed, create one or more Slack channels on which to receive the notifications.

- a. Click **+** next to **Channels**.
 - b. Enter a name for the channel, and click **Create Channel**.
 - c. Navigate to the new channel.
 - d. Click **+ Add an app** link below the channel name to open the application directory.
 - e. In the search box, start typing *incoming* and select **Incoming WebHooks** when it appears.
 - f. Click **Add Configuration** and enter the name of the channel you created (where you want to post notifications).
 - g. Click **Add Incoming WebHooks integration**.
 - h. Save WebHook URL in a text file for use in next step.
2. Configure the following options in the `netq config add notification channel` command:

Option	Description
CHANNEL_TYPE <text-channel-name>	The third-party notification channel name; use <i>slack</i> in this case.
WEBHOOK	Copy the WebHook URL from the text file OR in the desired channel, locate the initial message indicating the addition of the webhook, click incoming-webhook link, click Settings . Example URL: <code>https://hooks.slack.com/services/text/moretext/evenmoretext</code>
severity	The log level to set, which can be one of <i>error</i> , <i>warning</i> , <i>info</i> , or <i>debug</i> . The severity defaults to <i>info</i> .
tag	Optional tag appended to the Slack notification to highlight particular channels or people. The tag value must be preceded by the @ sign. For example, <i>@netq-info</i> .

```
cumulus@switch:~$ netq add notification channel slack slk-netq-
events webhook https://hooks.slack.com/services/text/moretext
/evenmoretext
Successfully added/updated channel netq-events
```


3. Verify the channel is configured correctly.
From the CLI:

```
cumulus@switch:~$ netq show notification channel
Matching config_notify records:
Name                Type                Severity Channel Info
-----
slk-netq-events     slack              info      webhook:https://hooks.s
lack.com/services/text/
```

```
/evenmoretext
```

```
moretext
```

From the Slack Channel:

 **Administrator** 2:12 PM
added an integration to this channel: [incoming-webhook](#)

Create Rules

Each rule is comprised of a single key-value pair. The key-value pair indicates what messages to include or drop from event information sent to a notification channel. You can create more than one rule for a single filter. Creating multiple rules for a given filter can provide a very defined filter. For example, you can specify rules around hostnames or interface names, enabling you to filter messages specific to those hosts or interfaces. You should have already defined the PagerDuty or Slack channels (as described earlier).

There is a fixed set of valid rule keys. Values are entered as regular expressions and *vary according to your deployment*.

Service	Rule Key	Description	Example Rule Values
BGP	message_type	Network protocol or service identifier	bgp
	hostname	User-defined, text-based name for a switch or host	server02, leaf11, exit01, spine-4
	peer	User-defined, text-based name for a peer switch or host	server4, leaf-3, exit02, spine06
	desc	Text description	
	vrf	Name of VRF interface	mgmt, default
	old_state	Previous state of the BGP service	Established, Failed
	new_state	Current state of the BGP service	Established, Failed
	old_last_reset_time	Previous time that BGP service was reset	Apr3, 2019, 4:17 pm
	new_last_reset_time	Most recent time that BGP service was reset	Apr8, 2019, 11:38 am
MLAG (CLAG)	message_type	Network protocol or service identifier	clag
	hostname		

Service	Rule Key	Description	Example Rule Values
		User-defined, text-based name for a switch or host	server02, leaf-9, exit01, spine04
	old_conflicted_bonds	Previous pair of interfaces in a conflicted bond	swp7 swp8, swp3 swp4
	new_conflicted_bonds	Current pair of interfaces in a conflicted bond	swp11 swp12, swp23 swp24
	old_state_protodownbond	Previous state of the bond	protodown, up
	new_state_protodownbond	Current state of the bond	protodown, up
ConfigDiff	message_type	Network protocol or service identifier	configdiff
	hostname	User-defined, text-based name for a switch or host	server02, leaf11, exit01, spine-4
	vni	Virtual Network Instance identifier	12, 23
	old_state	Previous state of the configuration file	created, modified
	new_state	Current state of the configuration file	created, modified
EVPN	message_type	Network protocol or service identifier	evpn
	hostname	User-defined, text-based name for a switch or host	server02, leaf-9, exit01, spine04
	vni	Virtual Network Instance identifier	12, 23
	old_in_kernel_state	Previous VNI state, in kernel or not	true, false
	new_in_kernel_state	Current VNI state, in kernel or not	true, false
	old_adv_all_vni_state	Previous VNI advertising state, advertising all or not	true, false
	new_adv_all_vni_state	Current VNI advertising state, advertising all or not	true, false

Service	Rule Key	Description	Example Rule Values
Link	message_type	Network protocol or service identifier	link
	hostname	User-defined, text-based name for a switch or host	server02, leaf-6, exit01, spine7
	ifname	Software interface name	eth0, swp53
LLDP	message_type	Network protocol or service identifier	lldp
	hostname	User-defined, text-based name for a switch or host	server02, leaf41, exit01, spine-5, tor-36
	ifname	Software interface name	eth1, swp12
	old_peer_ifname	Previous software interface name	eth1, swp12, swp27
	new_peer_ifname	Current software interface name	eth1, swp12, swp27
	old_peer_hostname	Previous user-defined, text-based name for a peer switch or host	server02, leaf41, exit01, spine-5, tor-36
	new_peer_hostname	Current user-defined, text-based name for a peer switch or host	server02, leaf41, exit01, spine-5, tor-36
Node	message_type	Network protocol or service identifier	node
	hostname	User-defined, text-based name for a switch or host	server02, leaf41, exit01, spine-5, tor-36
	ntp_state	Current state of NTP service	in sync, not sync
	db_state	Current state of DB	Add, Update, Del, Dead
NTP	message_type	Network protocol or service identifier	ntp
	hostname	User-defined, text-based name for a switch or host	server02, leaf-9, exit01, spine04
	old_state	Previous state of service	in sync, not sync

Service	Rule Key	Description	Example Rule Values
	new_state	Current state of service	in sync, not sync
Port	message_type	Network protocol or service identifier	port
	hostname	User-defined, text-based name for a switch or host	server02, leaf13, exit01, spine-8, tor-36
	ifname	Interface name	eth0, swp14
	old_speed	Previous speed rating of port	10 G, 25 G, 40 G, unknown
	old_transceiver	Previous transceiver	40G Base-CR4, 25G Base-CR
	old_vendor_name	Previous vendor name of installed port module	Amphenol, OEM, Mellanox, Fiberstore, Finisar
	old_serial_number	Previous serial number of installed port module	MT1507VS05177, AVE1823402U, PTN1VH2
	old_supported_fec	Previous forward error correction (FEC) support status	none, Base R, RS
	old_advertised_fec	Previous FEC advertising state	true, false, not reported
	old_fec	Previous FEC capability	none
	old_autoneg	Previous activation state of auto-negotiation	on, off
	new_speed	Current speed rating of port	10 G, 25 G, 40 G
	new_transceiver	Current transceiver	40G Base-CR4, 25G Base-CR
	new_vendor_name	Current vendor name of installed port module	Amphenol, OEM, Mellanox, Fiberstore, Finisar
	new_part_number	Current part number of installed port module	SFP-H10GB-CU1M, MC3309130-001, 603020003

Service	Rule Key	Description	Example Rule Values
	new_serial_number	Current serial number of installed port module	MT1507VS05177, AVE1823402U, PTN1VH2
	new_supported_fec	Current FEC support status	none, Base R, RS
	new_advertised_fec	Current FEC advertising state	true, false
	new_fec	Current FEC capability	none
	new_autoneg	Current activation state of auto-negotiation	on, off
Sensors	sensor	Network protocol or service identifier	Fan: fan1, fan-2 Power Supply Unit: psu1, psu2 Temperature: psu1temp1, temp2
	hostname	User-defined, text-based name for a switch or host	server02, leaf-26, exit01, spine2-4
	old_state	Previous state of a fan, power supply unit, or thermal sensor	Fan: ok, absent, bad PSU: ok, absent, bad Temp: ok, busted, bad, critical
	new_state	Current state of a fan, power supply unit, or thermal sensor	Fan: ok, absent, bad PSU: ok, absent, bad Temp: ok, busted, bad, critical
	old_s_state	Previous state of a fan or power supply unit.	Fan: up, down PSU: up, down
	new_s_state	Current state of a fan or power supply unit.	Fan: up, down PSU: up, down
	new_s_max	Current maximum temperature threshold value	Temp: 110
	new_s_crit	Current critical high temperature threshold value	Temp: 85
	new_s_lcrit	Current critical low temperature threshold value	Temp: -25



Service	Rule Key	Description	Example Rule Values
	new_s_min	Current minimum temperature threshold value	Temp: -50
Services	message_type	Network protocol or service identifier	services
	hostname	User-defined, text-based name for a switch or host	server02, leaf03, exit01, spine-8
	name	Name of service	clagd, lldpd, ssh, ntp, netqd, net-agent
	old_pid	Previous process or service identifier	12323, 52941
	new_pid	Current process or service identifier	12323, 52941
	old_status	Previous status of service	up, down
	new_status	Current status of service	up, down



Rule names are case sensitive, and no wildcards are permitted. Rule names may contain spaces, but must be enclosed with single quotes in commands. It is easier to use dashes in place of spaces or mixed case for better readability. For example, use `bgpSessionChanges` or `BGP-session-changes` or `BGPsessions`, instead of 'BGP Session Changes'.

Use Tab completion to view the command options syntax.

Example Rules

Create a BGP Rule Based on Hostname:

```
cumulus@switch:~$ netq add notification rule bgpHostname key hostname
value spine-01
Successfully added/updated rule bgpHostname
```

Create a Rule Based on a Configuration File State Change:

```
cumulus@switch:~$ netq add notification rule sysconf key configdiff
value updated
Successfully added/updated rule sysconf
```

Create an EVPN Rule Based on a VNI:

```
cumulus@switch:~$ netq add notification rule evpnVni key vni value 42
Successfully added/updated rule evpnVni
```

Create an Interface Rule Based on FEC Support:

```
cumulus@switch:~$ netq add notification rule fecSupport key
new_supported_fec value supported
Successfully added/updated rule fecSupport
```

Create a Service Rule Based on a Status Change:

```
cumulus@switch:~$ netq add notification rule svcStatus key new_status
value down
Successfully added/updated rule svcStatus
```

Create a Sensor Rule Based on a Threshold:

```
cumulus@switch:~$ netq add notification rule overTemp key new_s_crit
value 24
Successfully added/updated rule overTemp
```

Create an Interface Rule Based on Port:

```
cumulus@switch:~$ netq add notification rule swp52 key port value
swp52
Successfully added/updated rule swp52
```

View the Rule Configurations

Use the `netq show notification` command to view the rules on your platform.

```
cumulus@switch:~$ netq show notification rule
```

Matching config_notify records:

Name	Rule Key	Rule Value
bgpHostname	hostname	spine-01
evpnVni	vni	42
fecSupport	new_supported_fec	supported
	c	
overTemp	new_s_crit	24



svcStatus	new_status	down
swp52	port	swp52
sysconf	configdiff	updated

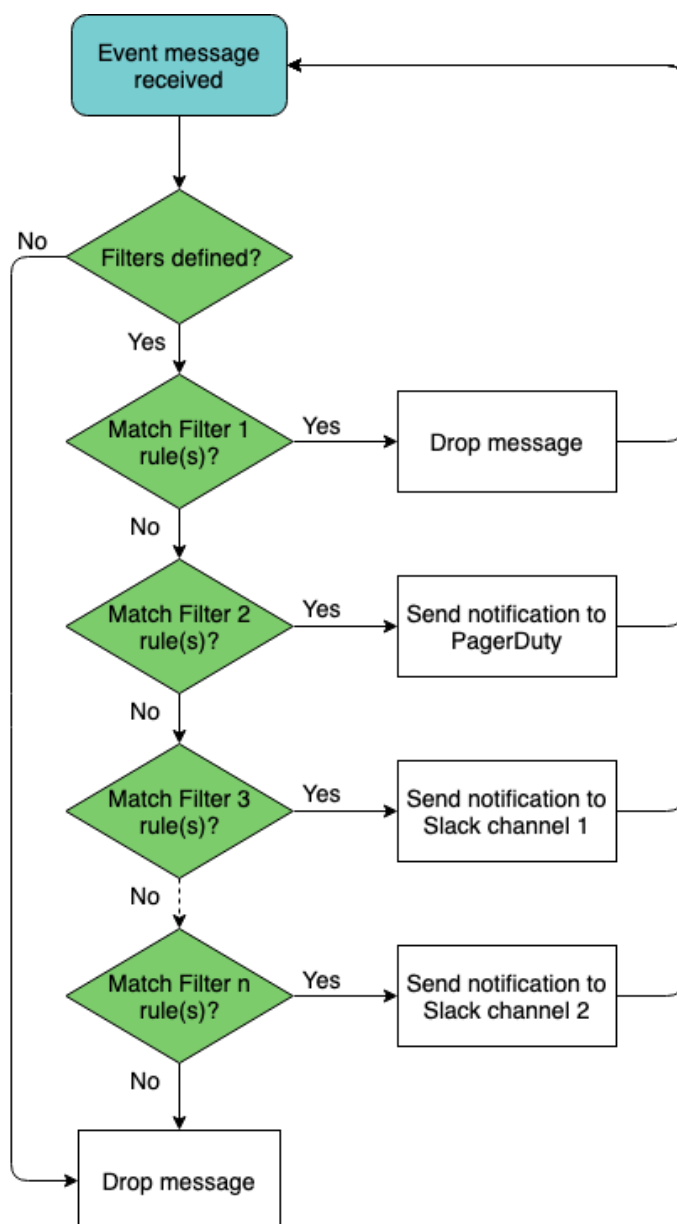
Create Filters

You can limit or direct event messages using filters. Filters are created based on rules you define; like those in the previous section. Each filter contains one or more rules. When a message matches the rule, it is sent to the indicated destination. Before you can create filters, you need to have already defined the rules and configured PagerDuty and/or Slack channels (as described earlier).

As filters are created, they are added to the bottom of a filter list. By default, filters are processed in the order they appear in this list (from top to bottom) until a match is found. This means that each event message is first evaluated by the first filter listed, and if it matches then it is processed, ignoring all other filters, and the system moves on to the next event message received. If the event does not match the first filter, it is tested against the second filter, and if it matches then it is processed and the system moves on to the next event received. And so forth. Events that do not match any filter are ignored.

You may need to change the order of filters in the list to ensure you capture the events you want and drop the events you do not want. This is possible using the *before* or *after* keywords to ensure one rule is processed before or after another.

This diagram shows an example with four defined filters with sample output results.



Filter names may contain spaces, but *must* be enclosed with single quotes in commands. It is easier to use dashes in place of spaces or mixed case for better readability. For example, use `bgpSessionChanges` or `BGP-session-changes` or `BGPsessions`, instead of 'BGP Session Changes'. Filter names are also case sensitive.

Example Filters

Create a filter for BGP Events on a Particular Device:

```

cumulus@switch:~$ netq add notification filter bgpSpine rule
bgpHostname channel pd-netq-events
Successfully added/updated filter bgpSpine
  
```



Create a Filter for a Given VNI in Your EVPN Overlay:

```
cumulus@switch:~$ netq add notification filter vni42 severity warning  
rule evpnVni channel pd-netq-events  
Successfully added/updated filter vni42
```

Create a Filter for when a Configuration File has been Updated:

```
cumulus@switch:~$ netq add notification filter configChange severity  
info rule sysconf channel slk-netq-events  
Successfully added/updated filter configChange
```

Create a Filter to Monitor Ports with FEC Support:

```
cumulus@switch:~$ netq add notification filter newFEC rule fecSupport  
channel slk-netq-events  
Successfully added/updated filter newFEC
```

Create a Filter to Monitor for Services that Change to a Down State:

```
cumulus@switch:~$ netq add notification filter svcDown severity error  
rule svcStatus channel slk-netq-events  
Successfully added/updated filter svcDown
```

Create a Filter to Monitor Overheating Platforms:

```
cumulus@switch:~$ netq add notification filter critTemp severity  
error rule overTemp channel pd-netq-events  
Successfully added/updated filter critTemp
```

Create a Filter to Drop Messages from a Given Interface, and match against this filter before any other filters. To create a drop style filter, do not specify a channel. To put the filter first, use the *before* option.

```
cumulus@switch:~$ netq add notification filter swp52Drop severity  
error rule swp52 before bgpSpine  
Successfully added/updated filter swp52Drop
```

View the Filter Configurations

Use the `netq show notification` command to view the filters on your platform.

```
cumulus@switch:~$ netq show notification filter
Matching config_notify records:
Name                Order      Severity      Channels      Rules
-----
swp52Drop            1          error         NetqDefaultChann swp52
                    el
bgpSpine             2          info          pd-netq-events
bgpHostnam
vni42                3          warning       pd-netq-events
evpnVni
configChange         4          info          slk-netq-events sysconf
newFEC               5          info          slk-netq-events
fecSupport
svcDown              6          critical      slk-netq-events
svcStatus
critTemp             7          critical      pd-netq-events  overTemp
```

Reorder Filters

When you look at the results of the `netq show notification filter` command above, you might notice that although you have the drop-based filter first (no point in looking at something you are going to drop anyway, so that is good), but the critical severity events are processed last, per the current definitions. If you wanted to process those before lesser severity events, you can reorder the list using the *before* and *after* options.

For example, to put the two critical severity event filters just below the drop filter:

```
cumulus@switch:~$ netq add notification filter critTemp after
swp52Drop
Successfully added/updated filter critTemp
cumulus@switch:~$ netq add notification filter svcDown before bgpSpine
Successfully added/updated filter svcDown
```



You do not need to reenter all the severity, channel, and rule information for existing rules if you only want to change their processing order.

Run the `netq show notification` command again to verify the changes:

```
cumulus@switch:~$ netq show notification filter
Matching config_notify records:
Name                Order      Severity      Channels      Rules
-----
swp52Drop            1          error         NetqDefaultChann swp52
                    el
```

critTemp	2	critical	pd-netq-events	overTemp
svcDown	3	critical	slk-netq-events	
svcStatus				
bgpSpine	4	info	pd-netq-events	
bgpHostnam				
vni42	5	warning	pd-netq-events	e
evpnVni				
configChange	6	info	slk-netq-events	sysconf
newFEC	7	info	slk-netq-events	
fecSupport				

Example Notification Configurations

Putting all of these channel, rule, and filter definitions together you create a complete notification configuration. The following are example notification configurations are created using the three-step process outlined above. Refer to [Integrate NetQ with an Event Notification Application \(see page 54\)](#) for details and instructions for creating channels, rules, and filters.

Create a Notification for BGP Events from a Selected Switch

In this example, we created a notification integration with a PagerDuty channel called *pd-netq-events*. We then created a rule *bgpHostname* and a filter called *4bgpSpine* for any notifications from *spine-01*. The result is that any info severity event messages from Spine-01 are filtered to the *pd-netq-events* channel.

```
cumulus@switch:~$ netq add notification channel pagerduty pd-netq-
events integration-key 1234567890
Successfully added/updated channel pd-netq-events
cumulus@switch:~$ netq add notification rule bgpHostname key node
value spine-01
Successfully added/updated rule bgpHostname

cumulus@switch:~$ netq add notification filter bgpSpine rule
bgpHostname channel pd-netq-events
Successfully added/updated filter bgpSpine
cumulus@switch:~$ netq show notification channel
Matching config_notify records:
Name                Type                Severity            Channel Info
-----
pd-netq-events      pagerduty           info                integration-key:
1234567                                                    890

cumulus@switch:~$ netq show notification rule
Matching config_notify records:
Name                Rule Key            Rule Value
-----
bgpHostname         hostname            spine-01
```

```
cumulus@switch:~$ netq show notification filter
Matching config_notify records:
Name                Order      Severity      Channels      Rules
-----
bgpSpine            1          info          pd-netq-events
bgpHostnam
e
```

Create a Notification for Warnings on a Given EVPN VNI

In this example, we created a notification integration with a PagerDuty channel called *pd-netq-events*. We then created a rule *evpnVni* and a filter called *3vni42* for any warnings messages from VNI 42 on the EVPN overlay network. The result is that any warning severity event messages from VNI 42 are filtered to the *pd-netq-events* channel.

```
cumulus@switch:~$ netq add notification channel pagerduty pd-netq-
events integration-key 1234567890
Successfully added/updated channel pd-netq-events

cumulus@switch:~$ netq add notification rule evpnVni key vni value 42
Successfully added/updated rule evpnVni

cumulus@switch:~$ netq add notification filter vni42 rule evpnVni
channel pd-netq-events
Successfully added/updated filter vni42

cumulus@switch:~$ netq show notification channel
Matching config_notify records:
Name                Type                Severity      Channel Info
-----
pd-netq-events      pagerduty           info          integration-key:
1234567
890

cumulus@switch:~$ netq show notification rule
Matching config_notify records:
Name                Rule Key            Rule Value
-----
bgpHostname         hostname            spine-01
evpnVni              vni                 42

cumulus@switch:~$ netq show notification filter
Matching config_notify records:
Name                Order      Severity      Channels      Rules
-----
```


bgpSpine	1	info	pd-netq-events	
bgpHostnam				e
vni42	2	warning	pd-netq-events	evpnVni

Create a Notification for Configuration File Changes

In this example, we created a notification integration with a Slack channel called *slk-netq-events*. We then created a rule *sysconf* and a filter called *configChange* for any configuration file update messages. The result is that any configuration update messages are filtered to the *slk-netq-events* channel.

```
cumulus@switch:~$ netq add notification channel slack slk-netq-events
webhook https://hooks.slack.com/services/text/moretext/evenmoretext
Successfully added/updated channel slk-netq-events
```

```
cumulus@switch:~$ netq add notification rule sysconf key configdiff
value updated
Successfully added/updated rule sysconf
```

```
cumulus@switch:~$ netq add notification filter configChange severity
info rule sysconf channel slk-netq-events
Successfully added/updated filter configChange
```

```
cumulus@switch:~$ netq show notification channel
```

Matching config_notify records:

Name	Type	Severity	Channel	Info
slk-netq-events	slack	info	webhook:https://hooks.slack.com/services/text/moretext/evenmoretext	

```
cumulus@switch:~$ netq show notification rule
```

Matching config_notify records:

Name	Rule Key	Rule Value
bgpHostname	hostname	spine-01
evpnVni	vni	42
sysconf	configdiff	updated

```
cumulus@switch:~$ netq show notification filter
```

Matching config_notify records:

Name	Order	Severity	Channels	Rules
bgpSpine	1	info	pd-netq-events	
bgpHostnam				e
vni42	2	warning	pd-netq-events	evpnVni
configChange	3	info	slk-netq-events	sysconf

Create a Notification for When a Service Goes Down

In this example, we created a notification integration with a Slack channel called *slk-netq-events*. We then created a rule *svcStatus* and a filter called *svcDown* for any services state messages indicating a service is no longer operational. The result is that any service down messages are filtered to the *slk-netq-events* channel.

```
cumulus@switch:~$ netq add notification channel slack slk-netq-events
webhook https://hooks.slack.com/services/text/moretext/evenmoretext
Successfully added/updated channel slk-netq-events
```

```
cumulus@switch:~$ netq add notification rule svcStatus key new_status
value down
Successfully added/updated rule svcStatus
```

```
cumulus@switch:~$ netq add notification filter svcDown severity error
rule svcStatus channel slk-netq-events
Successfully added/updated filter svcDown
```

```
cumulus@switch:~$ netq show notification channel
```

Matching config_notify records:

Name	Type	Severity	Channel Info
slk-netq-events	slack	info	webhook:https://hooks.slack.com/services/text/moretext/evenmoretext

```
cumulus@switch:~$ netq show notification rule
```

Matching config_notify records:

Name	Rule Key	Rule Value
bgpHostname	hostname	spine-01
evpnVni	vni	42
svcStatus	new_status	down
sysconf	configdiff	updated

```
cumulus@switch:~$ netq show notification filter
```

Matching config_notify records:

Name	Order	Severity	Channels	Rules
bgpSpine	1	info	pd-netq-events	
bgpHostnam				e
vni42	2	warning	pd-netq-events	evpnVni
configChange	3	info	slk-netq-events	sysconf
svcDown	4	critical	slk-netq-events	
svcStatus				

Create a Filter to Drop Notifications from a Given Interface

In this example, we created a notification integration with a Slack channel called *slk-netq-events*. We then created a rule *swp52* and a filter called *swp52Drop* that drops all notifications for events from interface *swp52*.

```
cumulus@switch:~$ netq add notification channel slack slk-netq-events
webhook https://hooks.slack.com/services/text/moretext/evenmoretext
Successfully added/updated channel slk-netq-events
```

```
cumulus@switch:~$ netq add notification rule swp52 key port value
swp52
Successfully added/updated rule swp52
```

```
cumulus@switch:~$ netq add notification filter swp52Drop severity
error rule swp52 before bgpSpine
Successfully added/updated filter swp52Drop
```

```
cumulus@switch:~$ netq show notification channel
```

Matching config_notify records:

Name	Type	Severity	Channel Info
slk-netq-events	slack	info	webhook:https://hooks.slack.com/services/text/moretext/evenmoretext

```
cumulus@switch:~$ netq show notification rule
```

Matching config_notify records:

Name	Rule Key	Rule Value
bgpHostname	hostname	spine-01
evpnVni	vni	42
svcStatus	new_status	down
swp52	port	swp52
sysconf	configdiff	updated

```
cumulus@switch:~$ netq show notification filter
```

Matching config_notify records:

Name	Order	Severity	Channels	Rules
swp52Drop	1	error	NetqDefaultChannel	swp52
bgpSpine	2	info	pd-netq-events	
bgpHostnam				
vni42	3	warning	pd-netq-events	evpnVni
configChange	4	info	slk-netq-events	sysconf

svcDown	5	critical	slk-netq-events
svcStatus			

Create a Notification for a Given Device that has a Tendency to Overheat (using multiple rules)

In this example, we created a notification when switch *leaf04* has passed over the high temperature threshold. Two rules were needed to create this notification, one to identify the specific device and one to identify the temperature trigger. We sent the message to the *pd-netq-events* channel.

```
cumulus@switch:~$ netq add notification channel pagerduty pd-netq-
events integration-key 1234567890
Successfully added/updated channel pd-netq-events

cumulus@switch:~$ netq add notification rule switchLeaf04 key
hostname value leaf04
Successfully added/updated rule switchLeaf04
cumulus@switch:~$ netq add notification rule overTemp key new_s_crit
value 24
Successfully added/updated rule overTemp

cumulus@switch:~$ netq add notification filter critTemp rule
switchLeaf04 channel pd-netq-events
Successfully added/updated filter critTemp
cumulus@switch:~$ netq add notification filter critTemp severity
critical rule overTemp channel pd-netq-events
Successfully added/updated filter critTemp

cumulus@switch:~$ netq show notification channel
Matching config_notify records:
Name                Type                Severity            Channel Info
-----
pd-netq-events      pagerduty           info                integration-key:
1234567                                                     890

cumulus@switch:~$ netq show notification rule
Matching config_notify records:
Name                Rule Key            Rule Value
-----
bgpHostname         hostname            spine-01
evpnVni             vni                42
overTemp            new_s_crit         24
svcStatus           new_status         down
switchLeaf04       hostname           leaf04
swp52               port               swp52
sysconf             configdiff         updated
cumulus@switch:~$ netq show notification filter
```

Matching config_notify records:

Name	Order	Severity	Channels	Rules
swp52Drop	1	error	NetqDefaultChann	swp52
bgpSpine	2	info	pd-netq-events	
bgpHostnam				
vni42	3	warning	pd-netq-events	evpnVni
configChange	4	info	slk-netq-events	sysconf
svcDown	5	critical	slk-netq-events	
svcStatus				
critTemp	6	critical	pd-netq-events	
switchLeaf				
overTemp				

View Notification Configurations in JSON Format

You can view configured integrations using the `netq show notification` commands. To view the channels, filters, and rules, run the three flavors of the command. Include the `json` option to display JSON-formatted output.

For example:

```
cumulus@switch:~$ netq show notification channel json
{
  "config_notify":[
    {
      "type":"slack",
      "name":"slk-netq-events",
      "channelInfo":"webhook:https://hooks.slack.com/services
/text/moretext/evenmoretext",
      "severity":"info"
    },
    {
      "type":"pagerduty",
      "name":"pd-netq-events",
      "channelInfo":"integration-key: 1234567890",
      "severity":"info"
    }
  ],
  "truncatedResult":false
}

cumulus@switch:~$ netq show notification rule json
{
  "config_notify":[
```

```

    {
        "ruleKey": "hostname",
        "ruleValue": "spine-01",
        "name": "bgpHostname"
    },
    {
        "ruleKey": "vni",
        "ruleValue": 42,
        "name": "evpnVni"
    },
    {
        "ruleKey": "new_supported_fec",
        "ruleValue": "supported",
        "name": "fecSupport"
    },
    {
        "ruleKey": "new_s_crit",
        "ruleValue": 24,
        "name": "overTemp"
    },
    {
        "ruleKey": "new_status",
        "ruleValue": "down",
        "name": "svcStatus"
    },
    {
        "ruleKey": "configdiff",
        "ruleValue": "updated",
        "name": "sysconf"
    }
],
"truncatedResult": false
}

cumulus@switch:~$ netq show notification filter json
{
    "config_notify": [
        {
            "channels": "pd-netq-events",
            "rules": "overTemp",
            "name": "1critTemp",
            "severity": "critical"
        },
        {
            "channels": "pd-netq-events",
            "rules": "evpnVni",
            "name": "3vni42",
            "severity": "warning"
        },
        {
            "channels": "pd-netq-events",
            "rules": "bgpHostname",

```

```

        "name": "4bgpSpine",
        "severity": "info"
    },
    {
        "channels": "slk-netq-events",
        "rules": "sysconf",
        "name": "configChange",
        "severity": "info"
    },
    {
        "channels": "slk-netq-events",
        "rules": "fecSupport",
        "name": "newFEC",
        "severity": "info"
    },
    {
        "channels": "slk-netq-events",
        "rules": "svcStatus",
        "name": "svcDown",
        "severity": "critical"
    }
],
"truncatedResult": false
}

```

Manage Event Notification Integrations

You might need to modify event notification configurations at some point in the lifecycle of your deployment. Optionally, you might want to configure a proxy.

Remove an Event Notification Channel

You can delete an event notification integration using the `netq config del notification` command. You can verify it has been removed using the related `show` command.

For example, to remove a Slack integration and verify it is no longer in the configuration:

```

cumulus@switch:~$ netq del notification channel slk-netq-events
cumulus@switch:~$ netq show notification channel
Matching config_notify records:
Name                Type                Severity            Channel Info
-----
pd-netq-events      pagerduty           info                integration-key:
1234567                                                     890

```

Delete an Event Notification Rule

To delete a rule, use the following command, then verify it has been removed:

```
cumulus@switch:~$ netq del notification rule swp52
cumulus@switch:~$ netq show notification rule
Matching config_notify records:
Name                Rule Key          Rule Value
-----
bgpHostname         hostname          spine-01
evpnVni             vni              42
overTemp            new_s_crit       24
svcStatus           new_status       down
switchLeaf04        hostname          leaf04
sysconf             configdiff       updated
```

Delete an Event Notification Filter

To delete a filter, use the following command, then verify it has been removed:

```
cumulus@switch:~$ netq del notification filter bgpSpine
cumulus@switch:~$ netq show notification filter
Matching config_notify records:
Name                Order          Severity          Channels          Rules
-----
swp52Drop           1              error             NetqDefaultChann swp52
                    el
vni42               2              warning           pd-netq-events    evpnVni
configChange        3              info              slk-netq-events    sysconf
svcDown             4              critical           slk-netq-events
svcStatus
critTemp            5              critical           pd-netq-events
switchLeaf
04
overTemp
```

Integrate with a Hardware Chassis

NetQ can run within a [Facebook Backpack chassis](#), [Cumulus Express CX-10256-S chassis](#) or [Edgecore OMP-800 chassis](#).

Keep the following issues in mind if you intend to use NetQ with a chassis:

- You must assign a unique hostname to every node that runs the NetQ Agent. By default, all the fabric cards in the chassis have the same hostname.
- The NetQ Agent must be installed on every line card.



- No information is returned about the ASIC when you run `netq show inventory asic`. This is a known issue.
- Since the chassis sensor information is shared, every line card and fabric card can report the same sensor data. By default, sensor data is disabled on a chassis to avoid this duplication. To enable sensor data on a line card, edit `/etc/netq/netq.yml` or `/etc/netq/config.d/user.yml` and set the `send_chassis_sensor_data` keyword to `true`, then restart the NetQ Agent with `netq config agent restart`. Configuring NetQ in this way prevents any duplication of data in the NetQ database.

```
cumulus@chassis:~$ sudo nano /etc/netq/netq.yml

...
netq-agent:
  send_chassis_sensor_data: true
...
```

Upgrade from NetQ 1.x to NetQ 2.2.x

This document describes the steps required to upgrade from NetQ 1.x to NetQ 2.2.x on your hardware.

If you are switching to one of the NetQ appliances, refer to [Getting started with the Cumulus NetQ Appliance](#) or [Getting started with the Cumulus NetQ Cloud Appliance](#) for instructions on installing and configuring the appliance.



Data collected in the NetQ 1.x environment cannot be migrated to the NetQ 2.2 environment. Event notification configurations must also be reconfigured as the CLI commands have changed. Upgrading from NetQ 1.x version requires a fresh install as described here.

Contents

This topic describes how to...

- [Prerequisites \(see page 82\)](#)
 - [Hardware Requirements \(see page 82\)](#)
 - [NetQ Platform HyperVisor Requirements \(see page 83\)](#)
 - [NetQ Agent Operating System Requirements \(see page 84\)](#)
 - [NetQ Application Support \(see page 84\)](#)
- [Upgrade Workflow \(see page 84\)](#)
- [Upgrade the NetQ Platform \(see page 86\)](#)
 - [Install NetQ VM Image \(see page 86\)](#)
 - [Verify the Installation \(see page 93\)](#)
- [Upgrade the NetQ Agent \(see page 96\)](#)
 - [Upgrade NetQ Agent on a Cumulus Linux Switch \(see page 97\)](#)
 - [Upgrade NetQ Agent on an Ubuntu Server \(Optional\) \(see page 98\)](#)
 - [Upgrade NetQ Agent on a Red Hat or CentOS Server \(Optional\) \(see page 100\)](#)
- [Configure Optional NetQ Agent Settings \(see page 102\)](#)
 - [Configure the Agent to Use a VRF \(see page 102\)](#)
 - [Configure the Agent to Communicate over a Specific Port \(see page 102\)](#)
- [Integrate with Event Notification Tools \(see page 103\)](#)
- [Set Up Security \(see page 103\)](#)

Prerequisites

Hardware Requirements

NetQ is supported a variety of hardware.

⚠ IMPORTANT

Before upgrading, verify that your server meets these hardware requirements to ensure the VM will run properly.

The NetQ software requires a server with the following:

Requirement	Minimum On-site Requirement	Minimum Cloud Requirement
Processor	Eight (8) virtual CPUs	Four (4) virtual CPUs
Memory	64 GB RAM minimum	8 GB RAM
Local disk storage	256 GB SSD (Note: This must be an SSD; use of other storage options can lead to system instability and are not supported.)	32 GB (SSD not required)
Network interface speed	1 Gb NIC or higher	1 Gb NIC

You must also open the following ports on on your hardware to use the NetQ software:

Port	Deployment Type	Software Component Access
31980	On-site and cloud	NetQ Platform
32708	On-site	API Gateway
32666	On-site	Web-based User Interface

i These ports have changed from NetQ 1.4 and earlier.

NetQ Platform HyperVisor Requirements

The NetQ Platform can be installed as a Virtual Machine (VM) using one of the following hypervisors:

- VMware ESXi™ 6.5 for servers running Cumulus Linux, CentOS, Ubuntu and RedHat operating systems.
- KVM/QCOW (QEMU Copy on Write) image for servers running CentOS, Ubuntu and RedHat operating systems.

NetQ Agent Operating System Requirements

NetQ 2.2 Agents are supported on the following switch and host operating systems:

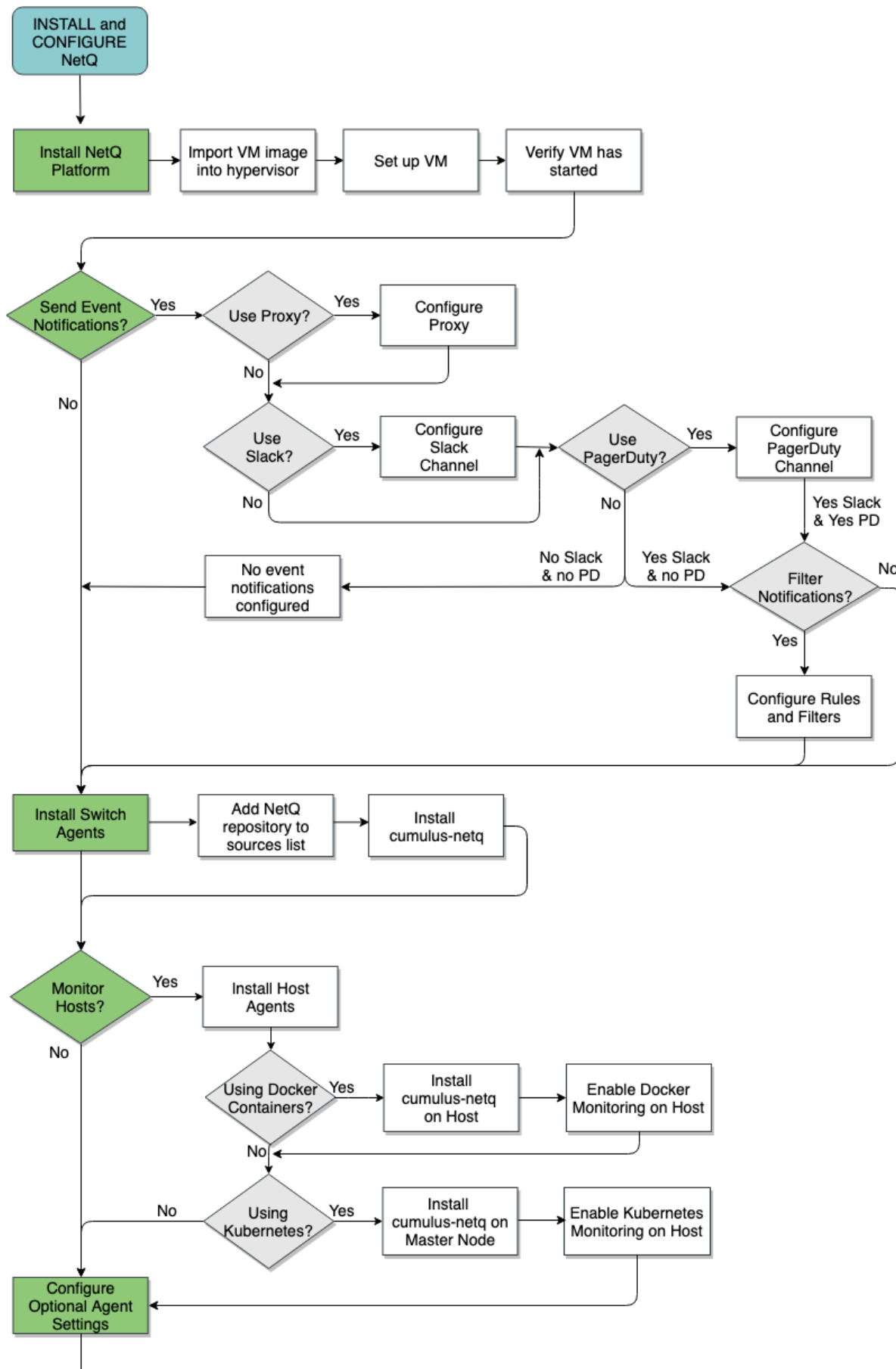
- Cumulus Linux 3.3.0 and later
- Ubuntu 16.04
- Red Hat® Enterprise Linux (RHEL) 7.1
- CentOS 7

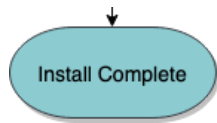
NetQ Application Support

The NetQ CLI, UI, and RESTful API are supported on NetQ 2.1.0 and later. NetQ 1.4, and earlier, applications are not supported in NetQ 2.x.

Upgrade Workflow

The upgrade from NetQ 1.x involves installing the NetQ Platform, and installing and configuring the NetQ Agents. Additional steps are needed to [Integrate NetQ with Event Notification Applications \(see page 52\)](#) . This flow chart shows the required steps to install and setup NetQ to start validating your network and the optional steps of integrating with event notification applications and monitoring hosts.





Upgrade the NetQ Platform

The first step of the upgrade is to install the NetQ software onto your hardware (NetQ Platform).

The NetQ software is comprised of the following components:

- **NetQ applications:** network monitoring and analytics functionality
- **NetQ CLI:** command line user interface for monitoring network and administering NetQ through a terminal session
- **NetQ UI:** graphical interface for monitoring network and administering NetQ
- **NetQ API:** Restful application programming interface for accessing NetQ data and integrating with third-party tools
- **NetQ notifier:** application used to send event notifications to third-party notification tools

Best Practice

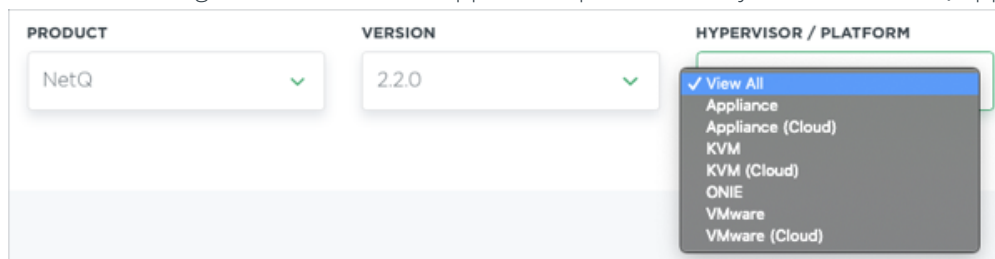
Cumulus Networks recommends you install the NetQ software on a server that is part of an out-of-band management network to ensure it can monitor in-band network issues without being affected itself. You should run the software on a separate, powerful server to ensure proper operation and for maximum usability and performance. Refer to [Hardware Requirements \(see page 82\)](#) for specifics.

Install NetQ VM Image

To install the NetQ software onto your own hardware:

1. **IMPORTANT:** Confirm that your server hardware meets the requirements set out [here \(see page 82\)](#).
2. Download the NetQ Platform image.
 - a. On the [Cumulus Downloads](#) page, select *NetQ* from the **Product** list box.
 - b. Click 2.2 from the **Version** list box, and then select 2.2.x from the submenu.
 - c. Optionally, select the hypervisor you wish to use (*VMware*, *VMware (cloud)*, *KVM*, or *KVM (cloud)*) from the **Hypervisor/Platform** list box.

Note: You can ignore the ONIE and Appliance options, as they are for the NetQ appliances.



PRODUCT	VERSION	HYPERVISOR / PLATFORM
NetQ	2.2.0	<ul style="list-style-type: none"> ✓ View All Appliance Appliance (Cloud) KVM KVM (Cloud) ONIE VMware VMware (Cloud)

- d. Scroll down to review the images that match your selection criteria, and click **Download** for the image you want.

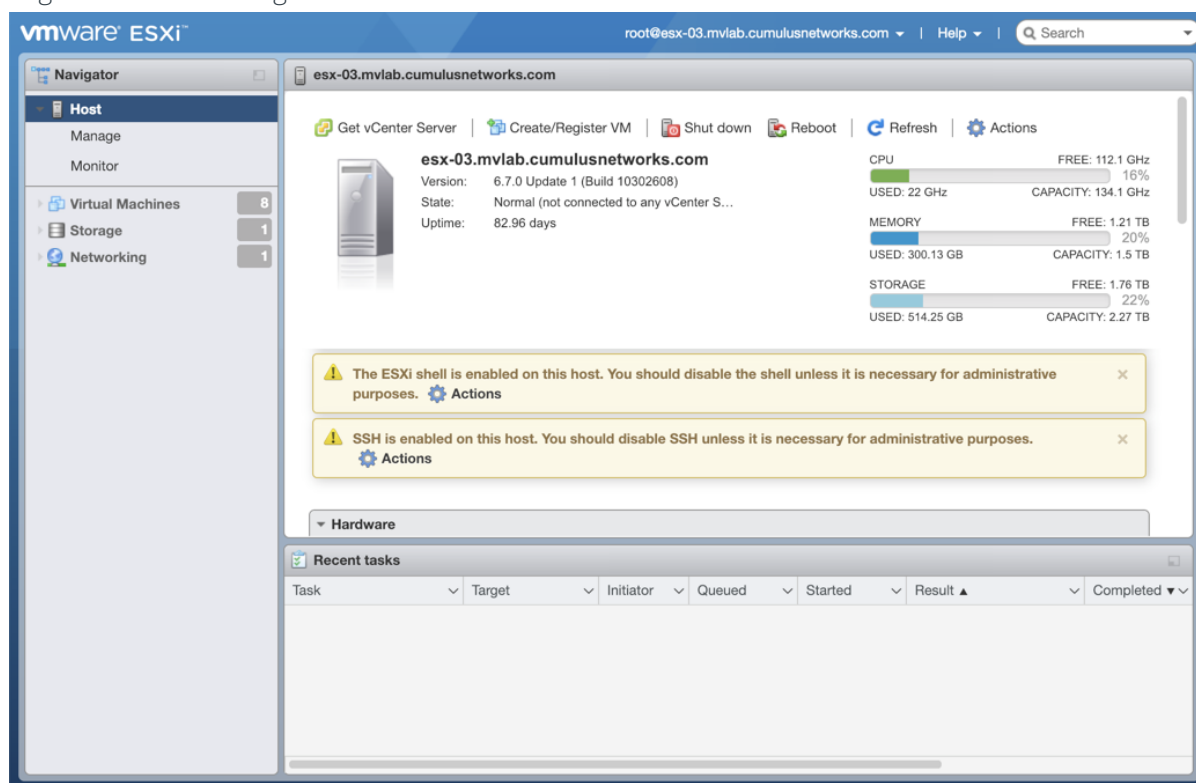
<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERSVISOR VMware (Cloud)</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM F368AE6DEF4D8DA8D4E96C6798A39488F 8F5DEB5D0CD049A1B16666B088DCE69</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERSVISOR VMware</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM FA7FA666794F3B1354F1E69A2C5BC056B A0DAE8A3DADF9754CC730ADC5F6C27</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERSVISOR KVM (Cloud)</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM 30F38709D95564B906B26A29690C0CA22 AB50641AFF33171D9E5DF39D111AA9E</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERSVISOR KVM</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM 65A63F7CB972A238A5EE43F0C84B2F5F3 4993F4E267DB07DCEAE6D11ABECEC4</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <p>DOWNLOAD</p>
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- Open your hypervisor and set up your VM.
You can use these examples for reference or use your own hypervisor instructions.

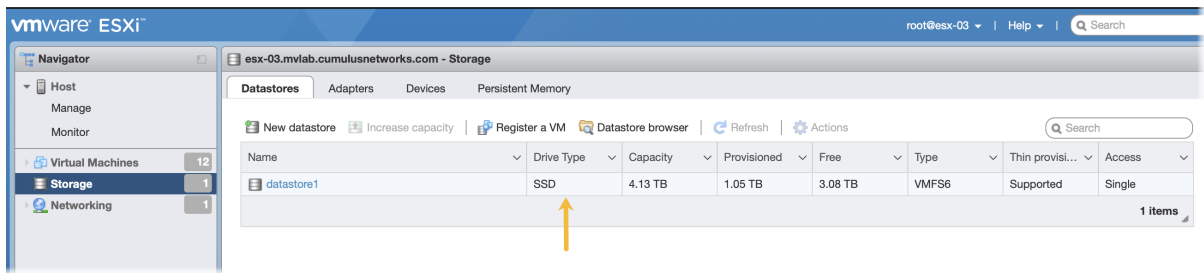
VMware example

This example shows the VM setup process using an OVA file with VMware ESXi.

- Enter the address of the hardware in your browser.
- Log in to VMware using credentials with root access.



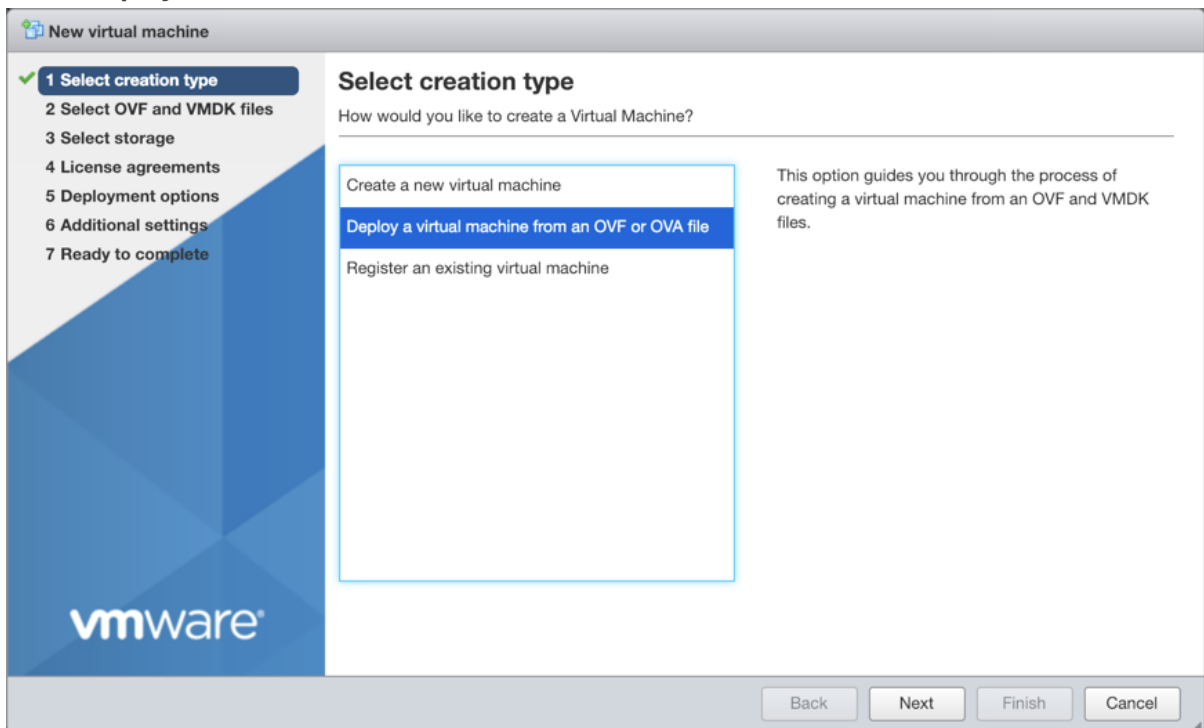
- Click **Storage** in the Navigator to verify you have an SSD installed.



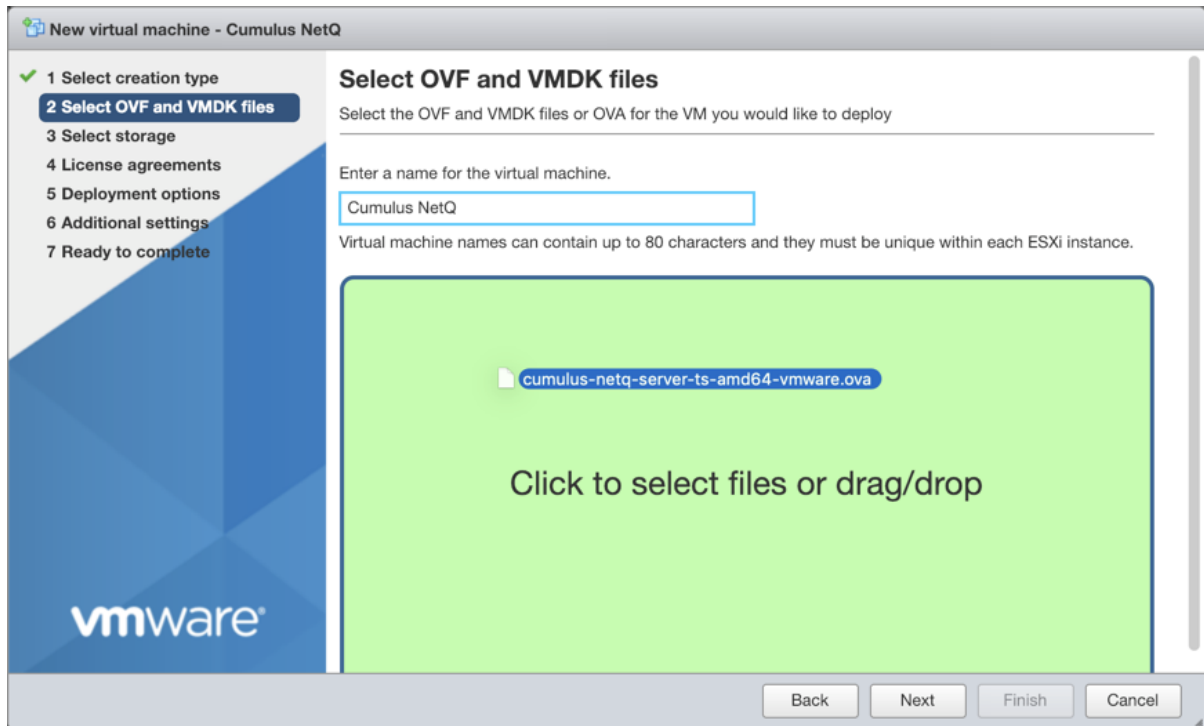
- Click **Create/Register VM** at the top of the right pane.



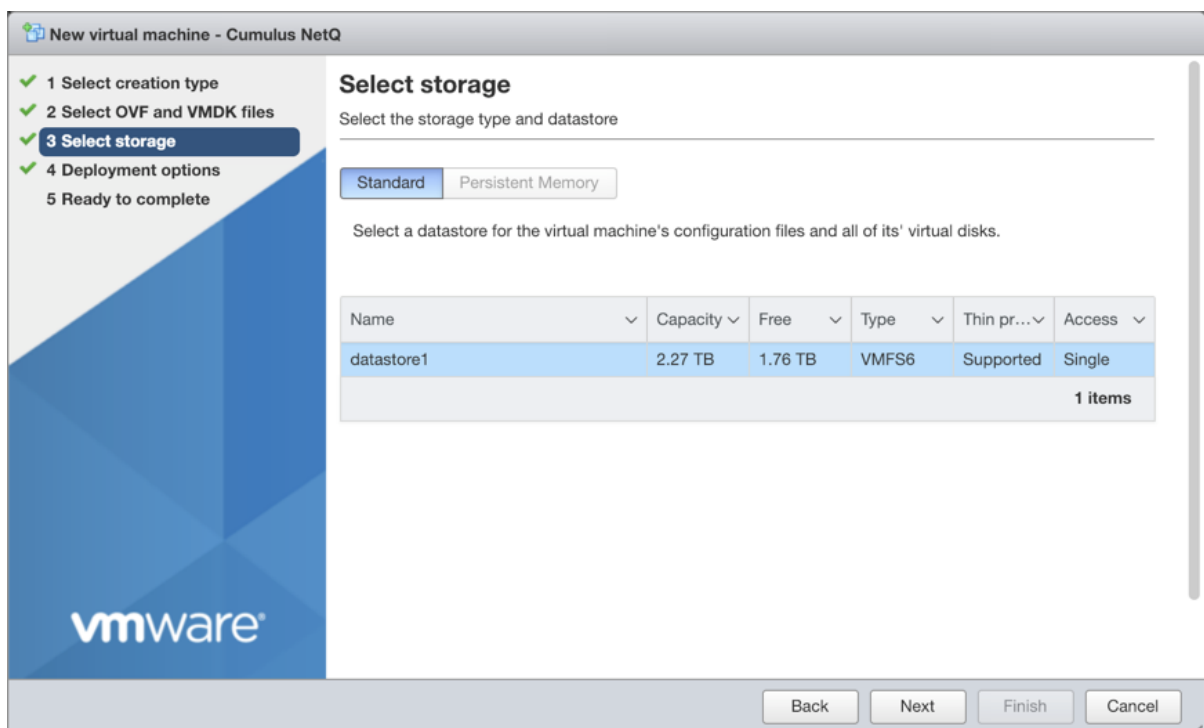
- Select **Deploy a virtual machine from and OVF or OVA file**, and click **Next**.



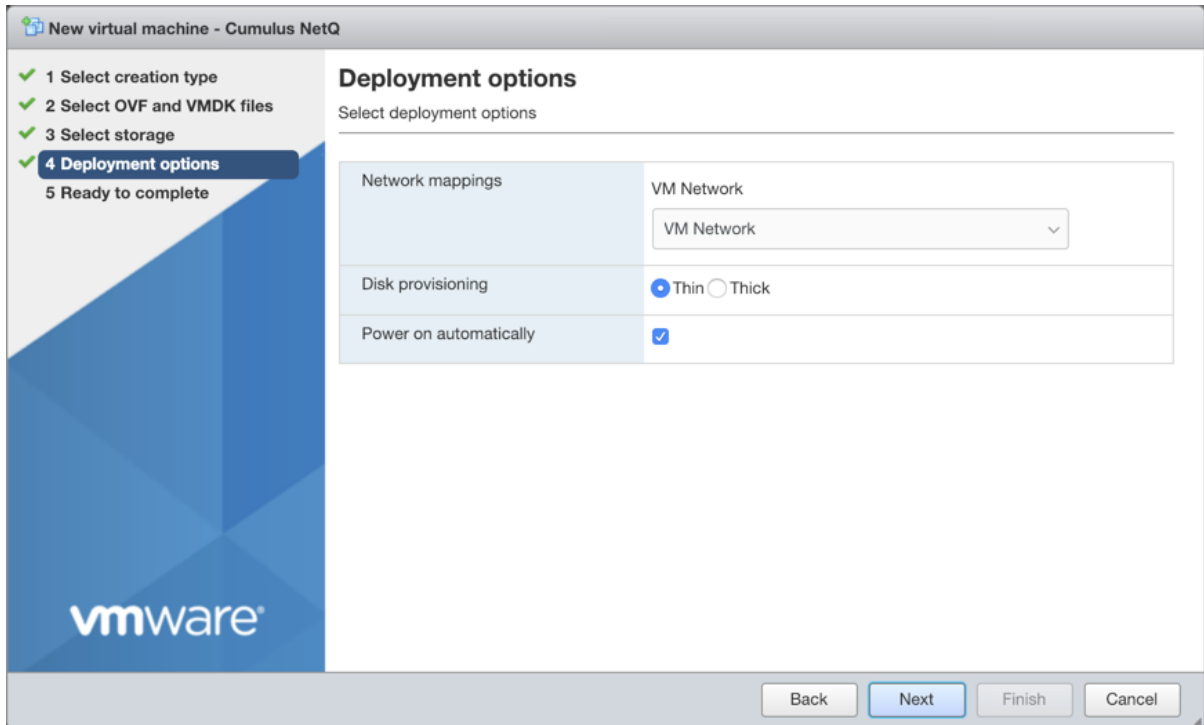
- Provide a name for the VM, for example *Cumulus NetQ*.
- Drag and drop the NetQ Platform image file you downloaded in Step 1 above.
- Click **Next**.



9. Select the storage type and data store for the image to use, then click **Next**. In this example, only one is available.



10. Accept the default deployment options or modify them according to your network needs. Click **Next** when you are finished.



New virtual machine - Cumulus NetQ

- ✓ 1 Select creation type
- ✓ 2 Select OVF and VMDK files
- ✓ 3 Select storage
- ✓ 4 **Deployment options**
- 5 Ready to complete

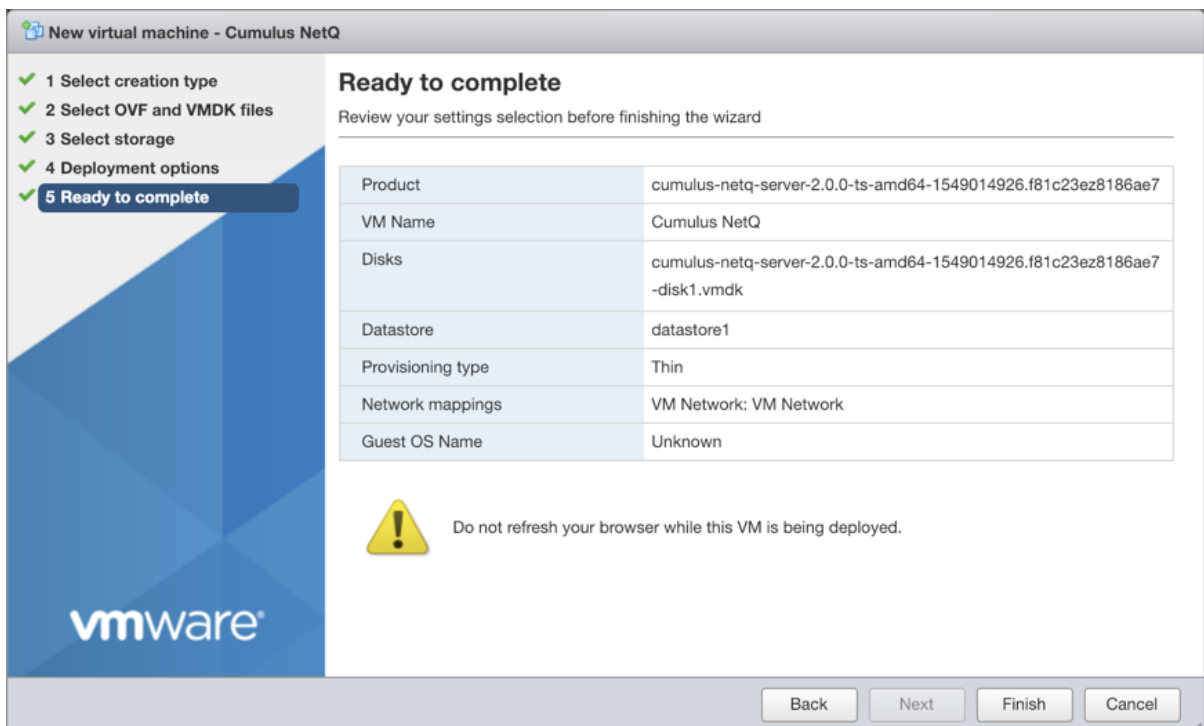
Deployment options

Select deployment options

Network mappings	VM Network VM Network
Disk provisioning	<input checked="" type="radio"/> Thin <input type="radio"/> Thick
Power on automatically	<input checked="" type="checkbox"/>

Back Next Finish Cancel

11. Review the configuration summary. Click **Back** to change any of the settings, or click **Finish** to continue with the creation of the VM.




New virtual machine - Cumulus NetQ

- ✓ 1 Select creation type
- ✓ 2 Select OVF and VMDK files
- ✓ 3 Select storage
- ✓ 4 Deployment options
- ✓ 5 **Ready to complete**

Ready to complete

Review your settings selection before finishing the wizard

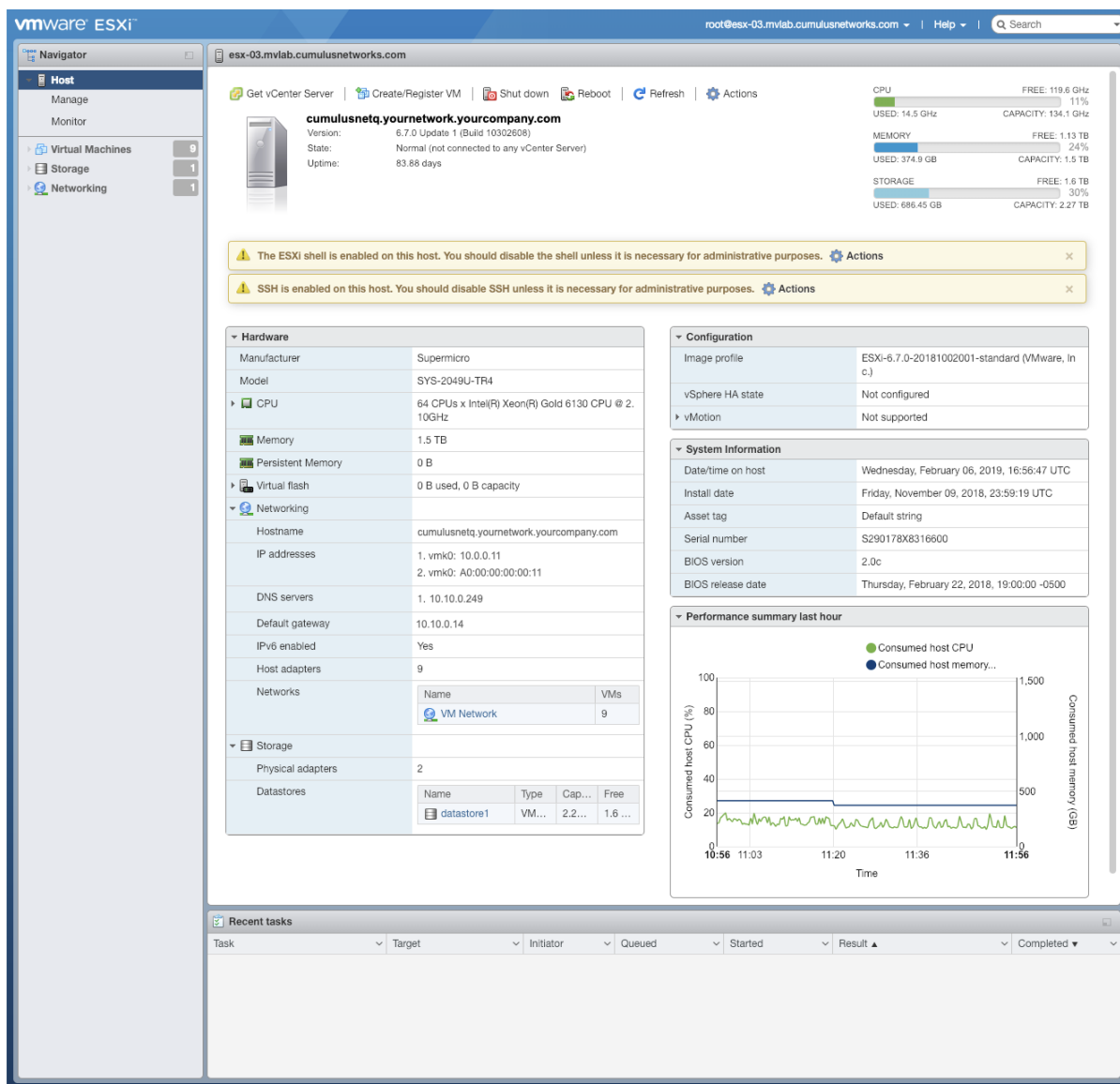
Product	cumulus-netq-server-2.0.0-ts-amd64-1549014926.f81c23ez8186ae7
VM Name	Cumulus NetQ
Disks	cumulus-netq-server-2.0.0-ts-amd64-1549014926.f81c23ez8186ae7-disk1.vmdk
Datastore	datastore1
Provisioning type	Thin
Network mappings	VM Network: VM Network
Guest OS Name	Unknown

 Do not refresh your browser while this VM is being deployed.

Back Next Finish Cancel

The progress of the request is shown in the Recent Tasks window at the bottom of the application. This may take some time, so continue with your other work until the upload finishes.

12. Once completed, view the full details of the VM and hardware.



KVM example

This example shows the VM setup process for a system with Libvirt and KVM/QEMU installed.

1. Confirm that the SHA256 checksum matches the one posted on the Cumulus Downloads website to ensure the image download has not been corrupted.

```
$ sha256sum ./Downloads/cumulus-netq-server-2.1.1-ts-amd64-qemu.qcow2
$
6fff5f2ac62930799b4e8cc7811abb6840b247e2c9e76ea9ccba03f991f42424
./Downloads/cumulus-netq-server-2.1.1-ts-amd64-qemu.qcow2
```

2. Copy the QCOW2 image to a directory where you want to run it.




Copy, instead of moving, the original QCOW2 image that was downloaded to avoid re-downloading it again later should you need to perform this process again.

```
$ sudo mkdir /vms
$ sudo cp ./Downloads/cumulus-netq-server-2.1.1-ts-amd64-gemu.
qcow2 /vms/ts.qcow2
```

3. Create the VM.

For a Direct VM, where the VM uses a MACVLAN interface to sit on the host interface for its connectivity:

```
$ virt-install --name=netq_ts --vcpus=8 --memory=65536 --os-
type=linux --os-variant=debian7 \
--disk path=/vms/ts.qcow2,format=qcow2,bus=virtio,cache=none \
--network=type=direct,source=eth0,model=virtio --import --
noautoconsole
```

 Replace the disk path value with the location where the QCOW2 image is to reside. Replace network model value (eth0 in the above example) with the name of the interface where the VM is connected to the external network.

Or, for a Bridged VM, where the VM attaches to a bridge which has already been setup to allow for external access:

```
$ virt-install --name=netq_ts --vcpus=8 --memory=65536 --os-
type=linux --os-variant=debian7 \
--disk path=/vms/ts.qcow2,format=qcow2,bus=virtio,cache=none \
--network=bridge=br0,model=virtio --import --noautoconsole
```

 Replace network bridge value (br0 in the above example) with the name of the (pre-existing) bridge interface where the VM is connected to the external network.

4. Watch the boot process in another terminal window.

```
$ virsh console netq_ts
```

5. From the Console of the VM, check to see which IP address Eth0 has obtained via DHCP, or alternatively set a static IP address with NCLU on the NetQ Appliance or Platform VM.

```
$ ip addr show eth0
```



```
$ net add interface eth0 ip address 10.0.0.1
$ net commit
```



If you have changed the IP Address of the NetQ Platform, you need to re-register this address with the Kubernetes containers before you can continue.

1. Reset all Kubernetes administrative settings. Run the command twice to make sure all directories and files have been reset.

```
cumulus@switch:~$ sudo kubeadm reset -f
cumulus@switch:~$ sudo kubeadm reset -f
```

2. Remove the Kubernetes configuration.

```
cumulus@switch:~$ sudo rm /home/cumulus/.kube/config
```

3. Reset the NetQ Platform install daemon.

```
cumulus@switch:~$ sudo systemctl reset-failed
```

4. Reset the Kubernetes service.

```
cumulus@switch:~$ sudo systemctl restart cts-kubectl-config
```

Note: Allow 15 minutes for the prompt to return.

5. Reboot the VM.

Note: Allow 5-10 minutes for the VM to boot.

Verify the Installation

1. Verify you can access the NetQ CLI.
 - a. From a terminal window, log in to the NetQ Platform using the default credentials (*cumulus* /*CumulusLinux!*).

```
<computer>:~<username>$ ssh cumulus@<netq-platform-ipaddress>
Warning: Permanently added '<netq-platform-hostname>,
192.168.1.254' (ECDSA) to the list of known hosts.
cumulus@<netq-platform-hostname>'s password: <enter>
CumulusLinux! here>
```

```
Welcome to Cumulus (R) Linux (R)
```

```
For support and online technical documentation, visit
http://www.cumulusnetworks.com/support
```

```
The registered trademark Linux (R) is used pursuant to a
sublicense from LMI,
the exclusive licensee of Linus Torvalds, owner of the mark
on a world-wide
basis.
```

```
cumulus@<netq-platform-hostname>:~$
```

- b. Run the following command to verify all applications are operating properly. **Note:** Please allow 10-15 minutes for all applications to come up and report their status.

```
cumulus@<netq-platform-hostname>:~$ netq show opta-health
Application                               Status   Health   Kafka
Stream      Git Hash      Timestamp
-----
netq-app-macfdb                               UP      true
up                               14b42e6   Mon Jun  3 20:20:35 2019
netq-app-interface                               UP
true                               0fe11c6   Mon Jun  3 20:20:34 2019
netq-app-vlan                               UP
true                               4daed85   Mon Jun  3 20:20:35 2019
netq-app-sensors                               UP      true
up                               f37272c   Mon Jun  3 20:20:34 2019
netq-app-topology                               UP
true                               3f4a887   Mon Jun  3 20:20:34 2019
kafka-broker
UP                                     Mon Jun  3
20:20:35 2019
netq-app-mstpinfo                               UP      true
up                               ef5565d   Mon Jun  3 20:20:35 2019
netq-app-address                               UP      true
up                               7e0d03d   Mon Jun  3 20:20:35 2019
netq-gui
UP                                     Mon Jun  3
20:20:35 2019
netq-app-kube                               UP      true
up                               fbcaa9d   Mon Jun  3 20:20:34 2019
netq-app-link                               UP      true
up                               6c2b21a   Mon Jun  3 20:20:35 2019
netq-app-ptm                               UP      true
up                               7162771   Mon Jun  3 20:20:34 2019
netq-opta                               UP
true                               Mon Jun  3 20:20:34 2019
netq-app-clagsession                               UP      true
up                               356dda9   Mon Jun  3 20:20:34 2019
netq-endpoint-gateway                               UP
true                               295e9ed   Mon Jun  3 20:20:34 2019
netq-app-ospf                               UP      true
up                               e0e2ab0   Mon Jun  3 20:20:34 2019
netq-app-lldp                               UP      true
up                               90582de   Mon Jun  3 20:20:35 2019
```

```

netq-app-inventory          UP          true
up          bbf9938        Mon Jun  3 20:20:34 2019
netq-app-tracecheck-scheduler UP
true          5484c68      Mon Jun  3 20:20:34
2019
netq-app-infra              UP          true
up          13f9e7c        Mon Jun  3 20:20:34 2019
kafka-connect
UP                                     Mon Jun  3
20:20:35 2019
netq-app-search            UP          true
up          e47aaba        Mon Jun  3 20:20:34 2019
netq-app-procdevstats      UP          true
up          b8e280e        Mon Jun  3 20:20:34 2019
netq-app-vxlan             UP          true
up          123c577        Mon Jun  3 20:20:34 2019
zookeeper
UP                                     Mon Jun  3
20:20:35 2019
netq-app-resource-util     UP          true
up          41dfb07        Mon Jun  3 20:20:34 2019
netq-app-evpn              UP          true
up          05a4003        Mon Jun  3 20:20:34 2019
netq-api-gateway           UP
true          c40231a      Mon Jun  3 20:20:34
2019
netq-app-port              UP          true
up          4592b70        Mon Jun  3 20:20:35 2019
netq-app-macs              UP
true          dd6cd96      Mon Jun  3 20:20:35
2019
netq-app-notifier          UP          true
up          da57b69        Mon Jun  3 20:20:35 2019
netq-app-events            UP          true
up          8f7b4d9        Mon Jun  3 20:20:34 2019
netq-app-services          UP          true
up          5094f4a        Mon Jun  3 20:20:34 2019
cassandra
UP                                     Mon Jun  3
20:20:35 2019
netq-app-configdiff        UP          true
up          3be2ef1        Mon Jun  3 20:20:34 2019
netq-app-neighbor          UP          true
up          9ebe479        Mon Jun  3 20:20:35 2019
netq-app-bgp               UP          true
up          e68f7a8        Mon Jun  3 20:20:35 2019
schema-registry
UP                                     Mon Jun  3
20:20:35 2019
netq-app-lnv               UP          true
up          a9ca80a        Mon Jun  3 20:20:34 2019

```

```
netq-app-healthdashboard      UP
true                          eea044c      Mon Jun  3 20:20:34
2019
netq-app-ntp                  UP          true
up                            651c86f      Mon Jun  3 20:20:35 2019
netq-app-customermgmt         UP
true                          7250354      Mon Jun  3 20:20:34
2019
netq-app-node                 UP          true
up                            f676c9a      Mon Jun  3 20:20:34 2019
netq-app-route                UP          true
up                            6e31f98      Mon Jun  3 20:20:35 2019

cumulus@<netq-platform-hostname>:~$
```

i If any of the applications or services display Status as DOWN after 30 minutes, open a [support ticket](#) and attach the output of the `opta-support` command.

2. Verify that NTP is configured and running. NTP operation is critical to proper operation of NetQ. Refer to [Setting Date and Time](#) in the *Cumulus Linux User Guide* for details and instructions.
3. Continue the NetQ installation by loading the NetQ Agent on each switch or host you want to monitor. Refer to the next section for instructions.

Upgrade the NetQ Agent

The NetQ Agent must be updated on each node you want to monitor. The node can be a:

- Switch running Cumulus Linux version 3.3.2 or later
- Server running Red Hat RHEL 7.1, Ubuntu 16.04 or CentOS 7
- Linux virtual machine running any of the above Linux operating systems

To upgrade the NetQ Agent you need to install the OS-specific meta package, `cumulus-netq`, on each switch. Optionally, you can install it on hosts. The meta package contains the NetQ Agent, the NetQ command line interface (CLI), and the NetQ library. The library contains modules used by both the NetQ Agent and the CLI.

Instructions for installing the meta package on each node type are included here:

- [Upgrade NetQ Agent on a Cumulus Linux Switch \(see page 97\)](#)
- [Upgrade NetQ Agent on an Ubuntu Server \(see page 98\)](#)
- [Upgrade NetQ Agent on a Red Hat or CentOS Server \(see page 100\)](#)

i If your network uses a proxy server for external connections, you should first [configure a global proxy](#) so `apt-get` can access the meta package on the Cumulus Networks repository.

Upgrade NetQ Agent on a Cumulus Linux Switch

A simple process installs the NetQ Agent on a Cumulus switch.

1. Stop the `netq-agent` service and `netqd` daemon running on your switch.

```
cumulus@switch:~$ sudo systemctl stop netq-agent
cumulus@switch:~$ sudo systemctl stop netqd
```



If you are running VRF, run these additional commands:

```
cumulus@switch:~$ sudo systemctl stop netq-agent@mgmt
cumulus@switch:~$ sudo systemctl stop netqd@mgmt
```

2. Remove the older NetQ packages.

```
cumulus@switch:~$ sudo apt -y purge cumulus-netq netq-agent netq-
apps python-netq-lib
```

3. Verify you have removed all older NetQ packages. You should not see any older version files after running the `dpkg` command here.

```
cumulus@switch:~# dpkg -l | grep netq
```

4. Edit the `/etc/apt/sources.list` file to add the repository for Cumulus NetQ. **Note** that NetQ has a separate repository from Cumulus Linux.

```
cumulus@switch:~$ sudo nano /etc/apt/sources.list
...
deb http://apps3.cumulusnetworks.com/repos/deb CumulusLinux-3
netq-2.2
...
```



The repository `deb http://apps3.cumulusnetworks.com/repos/deb CumulusLinux-3 netq-latest` can be used if you want to always retrieve the latest posted version of NetQ.

5. Update the local `apt` repository, then install the NetQ meta package on the switch.

```
cumulus@switch:~$ sudo apt-get update
```

```
cumulus@switch:~$ sudo apt-get install cumulus-netq
```

- Restart `rsyslog` so log files are sent to the correct destination.

```
cumulus@switch:~$ sudo systemctl restart rsyslog.service
```

- Configure the NetQ Agent to send telemetry data to the NetQ Platform and, optionally, configure the switch or host to run the NetQ CLI. In this example, the IP address for the agent and cli servers is `192.168.1.254`.

Note: If you intend to use VRF, skip to [Configure the Agent to Use VRF \(see page 102\)](#). If you intend to specify a port for communication, skip to [Configure the Agent to Communicate over a Specific Port \(see page 102\)](#).

```
cumulus@switch:~$ netq config add agent server 192.168.1.254
cumulus@switch:~$ netq config add cli server 192.168.1.254
```

This command updates the configuration in the `/etc/netq/netq.yml` file and enables the NetQ CLI.

- Restart NetQ Agent and CLI.

```
cumulus@switch:~$ netq config restart agent
cumulus@switch:~$ netq config restart cli
```

Repeat these steps for each Cumulus switch, or use an automation tool to install NetQ Agent on multiple Cumulus Linux switches.

Upgrade NetQ Agent on an Ubuntu Server (Optional)

To upgrade the NetQ Agent on an Ubuntu server:

- Remove the current NetQ Agent and application software from your switch or host.

```
root@ubuntu:~# sudo systemctl stop netq-agent
root@ubuntu:~# sudo systemctl stop netqd
root@ubuntu:~# sudo apt-get purge --auto-remove cumulus-netq
netq-agent netq-apps python-netq-lib
```

- Verify you have removed all older NetQ packages. You should not see any older version files.

```
root@ubuntu:~# dpkg -l | grep netq
```

- Reference and update the local `apt` repository.

```
root@ubuntu:~# wget -O- https://apps3.cumulusnetworks.com/setup/cumulus-apps-deb.pubkey | apt-key add -
```

4. In `/etc/apt/sources.list.d/cumulus-host-ubuntu-xenial.list`, verify the following repository is included:

```
root@ubuntu:~# vi /etc/apt/sources.list.d/cumulus-apps-deb-xenial.list
...
deb [arch=amd64] https://apps3.cumulusnetworks.com/repos/deb xenial netq-latest
...
```



The use of `netq-latest` in this example means that a `get` to the repository always retrieves the latest version of NetQ, even in the case where a major version update has been made. If you want to keep the repository on a specific version — such as `netq-2.2` — use that instead.

5. Verify NTP is operating correctly. Look for an asterisk (*) or a plus sign (+) that indicates the clock is synchronized.

```
root@ubuntu:~# ntpq -pn
      remote           refid      st t when poll reach   delay
offset  jitter
=====
=====
+173.255.206.154 132.163.96.3      2 u   86  128  377   41.354
2.834    0.602
+12.167.151.2    198.148.79.209    3 u  103  128  377   13.395
-4.025    0.198
 2a00:7600::41   .STEP.            16 u    - 1024    0    0.000
0.000    0.000
*129.250.35.250 249.224.99.213    2 u  101  128  377   14.588
-0.299    0.243
```

6. Install the meta package on the server.

```
root@ubuntu:~# apt-get update
root@ubuntu:~# apt-get install cumulus-netq
```

7. Configure the NetQ Agent to send telemetry data to the NetQ Platform.

```
user@ubuntu:~# netq config add agent server <netq-platform-ip-address>
```



```
Updated agent server 192.168.1.254 vrf default. Please restart
netq-agent (netq config restart agent).
```

8. Restart the NetQ Agent

```
user@ubuntu:~# netq config restart agent
```

9. Optionally, configure the Ubuntu server to run the NetQ CLI.

```
user@ubuntu:~# netq config add cli server <netq-platform-ip-
address>
Updated cli server 192.168.1.254 vrf default. Please restart
netqd (netq config restart cli).
```

10. Restart the CLI.

```
user@ubuntu:~# netq config restart cli
```

Upgrade NetQ Agent on a Red Hat or CentOS Server (Optional)

To upgrade the NetQ Agent on a Red Hat or CentOS server:

1. Remove the current NetQ Agent and application software from your switch or host.

```
root@rhel7:~# sudo systemctl stop netq-agent
root@rhel7:~# sudo systemctl stop netqd
root@rhel7:~# yum remove netq-apps netq-agent cumulus-netq
```

2. Verify you have removed all older NetQ packages. You should not see any older version files.

```
root@rhel7:~# yum list | grep netq
```

3. Reference and update the local yum repository.

```
root@rhel7:~# rpm --import https://apps3.cumulusnetworks.com
/setup/cumulus-apps-rpm.pubkey
root@rhel7:~# wget -O- https://apps3.cumulusnetworks.com/setup
/cumulus-apps-rpm-el7.repo > /etc/yum.repos.d/cumulus-host-el.
repo
```

4. Edit `/etc/yum.repos.d/cumulus-host-el.repo` to set the `enabled=1` flag for the two NetQ repositories.

```
root@rhel7:~# vi /etc/yum.repos.d/cumulus-host-el.repo
...
[cumulus-arch-netq-2.2]
name=Cumulus netq packages
baseurl=https://apps3.cumulusnetworks.com/repos/rpm/el/7/netq-2.2
/$basearch
gpgcheck=1
enabled=1
[cumulus-noarch-netq-2.2]
name=Cumulus netq architecture-independent packages
baseurl=https://apps3.cumulusnetworks.com/repos/rpm/el/7/netq-2.2
/noarch
gpgcheck=1
enabled=1
...
```

5. Verify NTP is operating correctly. Look for an asterisk (*) or a plus sign (+) that indicates the clock is synchronized.

```
root@rhel7:~# ntpq -pn
      remote           refid      st t when poll reach   delay
offset  jitter
=====
=====
+173.255.206.154 132.163.96.3      2 u   86  128  377   41.354
2.834    0.602
+12.167.151.2   198.148.79.209    3 u  103  128  377   13.395
-4.025    0.198
 2a00:7600::41   .STEP.           16 u    - 1024    0    0.000
0.000    0.000
*129.250.35.250 249.224.99.213    2 u  101  128  377   14.588
-0.299    0.243
```

6. Update the NetQ meta packages on the server.

```
root@rhel7:~# yum update cumulus-netq.x86_64
```

7. Configure the NetQ Agent to send telemetry data to the NetQ Platform.

```
root@rhel7:~# netq config add agent server <netq-platform-ip-
address>
Updated agent server 192.168.1.254 vrf default. Please restart
netq-agent (netq config restart agent).
```

8. Restart the NetQ Agent.



```
root@rhel7:~# netq config restart agent
```

9. Optionally, configure the RHEL/CentOS server to run the NetQ CLI.

```
root@rhel7:~# netq config add cli server <netq-platform-ip-address>
Updated cli server 192.168.1.254 vrf default. Please restart
netqd (netq config restart cli).
```

10. Restart the CLI.

```
root@rhel7:~# netq config restart cli
```

Configure Optional NetQ Agent Settings

Once the NetQ Agents have been installed on the network nodes you want to monitor, the NetQ Agents must be configured to obtain useful and relevant data. The code examples shown in this section illustrate how to configure the NetQ Agent on a Cumulus switch, but it is exactly the same for the other type of nodes. Depending on your deployment, follow the relevant additional instructions after the basic configuration steps:

- [Configuring the Agent to Use a VRF \(see page 102\)](#)
- [Configuring the Agent to Communicate over a Specific Port \(see page 102\)](#)

Configure the Agent to Use a VRF

While optional, Cumulus strongly recommends that you configure NetQ Agents to communicate with the NetQ Platform only via a [VRF](#), including a [management VRF](#). To do so, you need to specify the VRF name when configuring the NetQ Agent. For example, if the management VRF is configured and you want the agent to communicate with the NetQ Platform over it, configure the agent like this:

```
cumulus@leaf01:~$ netq config add agent server 192.168.1.254 vrf mgmt
cumulus@leaf01:~$ netq config add cli server 192.168.254 vrf mgmt
```

You then restart the agent:

```
cumulus@leaf01:~$ netq config restart agent
cumulus@leaf01:~$ netq config restart cli
```

Configure the Agent to Communicate over a Specific Port

By default, NetQ uses port 8981 for communication between the NetQ Platform and NetQ Agents. If you want the NetQ Agent to communicate with the NetQ Platform via a different port, you need to specify the port number when configuring the NetQ Agent like this:



```
cumulus@leaf01:~$ netq config add agent server 192.168.1.254 port 7379
```

You then restart the agent:

```
cumulus@leaf01:~$ netq config restart agent
```

Integrate with Event Notification Tools

If you want to proactively monitor events in your network, you can integrate NetQ with the PagerDuty or Slack notification tools. To do so you need to configure both the notification application itself to receive the messages, and NetQ with what messages to send and where to send them. Refer to [Integrate NetQ with Event Notification Applications \(see page 52\)](#) to use the CLI for configuration.

Set Up Security

When you set up and configured your Cumulus Linux switches, you likely configured a number of the security features available. Cumulus recommends the same security measures be followed for the NetQ Platform in the out-of-band-network. Refer to the [Securing Cumulus Linux white paper](#) for details.

Your Cumulus Linux switches have a number of ports open by default. A few additional ports must be opened to run the NetQ software (refer to [Default Open Ports in Cumulus Linux and NetQ](#) article).

Upgrade from NetQ 2.0/2.1 to NetQ 2.2.x

This document describes the steps required to upgrade from all NetQ 2.0 and NetQ 2.1 releases to NetQ 2.2.x.



Cumulus Networks recommends only upgrading NetQ during a network maintenance window. Any data you have collected while using NetQ 2.1.0 is maintained during this upgrade process.



Events generated during the upgrade process will not be available in the database. Once the upgrade process is complete, the agents re-sync with the current state of the Host or Cumulus Linux switch with the NetQ Platform.

To upgrade from NetQ 1.x to NetQ 2.2.x, please follow the instructions [here \(see page 81\)](#). Instructions for installing NetQ 2.2.x for the first time can be found [here \(see page 29\)](#).

Contents

This topic describes how to...

- [Prerequisites \(see page 104\)](#)
- [Upgrade the NetQ Platform \(see page 105\)](#)
 - [Verify the Installation \(see page 109\)](#)
- [Upgrade the NetQ Agents \(see page 112\)](#)
 - [Upgrade NetQ Agent on a Cumulus Linux Switch \(see page 112\)](#)
 - [Upgrade NetQ Agent on an Ubuntu Server \(Optional\) \(see page 114\)](#)
 - [Upgrade NetQ Agent on a Red Hat or CentOS Server \(Optional\) \(see page 115\)](#)
- [Configure Optional NetQ Agent Settings \(see page 117\)](#)
 - [Configure the Agent to Use a VRF Interface \(see page 117\)](#)
 - [Configure the Agent to Communicate over a Specific Port \(see page 118\)](#)

Prerequisites

Before you begin the upgrade process, please note the following:

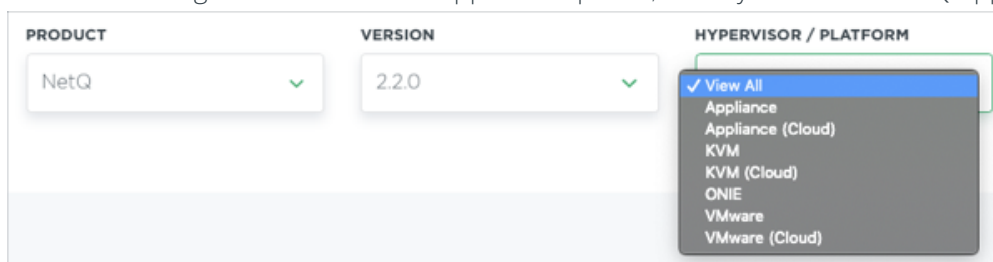
- The minimum supported Cumulus Linux version for NetQ 2.2.x is 3.3.2.
- You must upgrade your NetQ Agents as well as the NetQ Platform.
- You can upgrade to NetQ 2.2.x without upgrading Cumulus Linux.
- The NetQ installer pod `netq-installer` should be up in either the *Containercreating* or *Running* state. The `netq-installer` pod state could also be *ContainerCreating*, in which case the host is initializing with the SSH keys.

Upgrade the NetQ Platform

To upgrade the NetQ Platform:

1. Download the NetQ Platform VM upgrade image.
 - a. On the [Cumulus Downloads](#) page, select *NetQ* from the **Product** list box.
 - b. Click 2.2 from the **Version** list box, and then select 2.2.x from the submenu.
 - c. Optionally, select the hypervisor you wish to use (*VMware*, *VMware (cloud)*, *KVM*, or *KVM (cloud)*) from the **Hypervisor/Platform** list box.

Note: You can ignore the ONIE and Appliance options, as they are for the NetQ appliances.



- d. Scroll down to review the images that match your selection criteria.

<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR VMware (Cloud)</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM F368AE6DEF4D8DA8D4E96C6798A39488F 8F5DEB5D0CD049A1B165668088DC6E9</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <hr/> <p>DOWNLOAD</p> <hr/> <p>Upgrade available</p> <p>Click the "Upgrade" button below if you have an earlier version installed and would like the latest version without a fresh install.</p> <hr/> <p>SHA256 CHECKSUM D6EBC0D4C836D9775CEB41D2F6A964F 18DCF57F1B327CEDBD433D3A1933555D</p> <hr/> <p>UPGRADE</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR VMware</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM FA7FA66794F3B1354F1E69A2C5BC056B A0DAE8A3DADF9754CC730ADC5F6C27</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <hr/> <p>DOWNLOAD</p> <hr/> <p>Upgrade available</p> <p>Click the "Upgrade" button below if you have an earlier version installed and would like the latest version without a fresh install.</p> <hr/> <p>SHA256 CHECKSUM 2C1BE8829ABCD9161965270BC8E8AC5D 9DD2EB8D7783E9691F9A3D8F0FB19998</p> <hr/> <p>UPGRADE</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR KVM (Cloud)</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM 30F38709D9564B906B26A29690C0CA22 AB50641AFF33171D9E5DF39D111AA9E</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <hr/> <p>DOWNLOAD</p> <hr/> <p>Upgrade available</p> <p>Click the "Upgrade" button below if you have an earlier version installed and would like the latest version without a fresh install.</p> <hr/> <p>SHA256 CHECKSUM D6EBC0D4C836D9775CEB41D2F6A964F 18DCF57F1B327CEDBD433D3A1933555D</p> <hr/> <p>UPGRADE</p>	<p>RELEASED 2019-06-27 Version: 2.2.0</p> <hr/> <p>HYPERVISOR KVM</p> <hr/> <p>DETAILED VERSION 2.2.0</p> <hr/> <p>SHA256 CHECKSUM 65A63F7CB972A23BA5EE43F0C84B2F5F3 4993F4E267D07DECEAE6D11ABCECE4</p> <hr/> <p>IMPORTANT UPDATES N/A</p> <hr/> <p>DOWNLOAD</p> <hr/> <p>Upgrade available</p> <p>Click the "Upgrade" button below if you have an earlier version installed and would like the latest version without a fresh install.</p> <hr/> <p>SHA256 CHECKSUM 2C1BE8829ABCD9161965270BC8E8AC5D 9DD2EB8D7783E9691F9A3D8F0FB19998</p> <hr/> <p>UPGRADE</p>
---	--	---	--

- e. Click **Upgrade** for the relevant version, being careful to select the correct deployment version.
2. From a terminal window, log in to the NetQ Platform using your login credentials. This example uses the default *cumulus/CumulusLinux!* credentials.

```
<computer>:~<username>$ ssh cumulus@netq-platform
cumulus@netq-platform's password:
cumulus@netq-platform:~$
```

3. Change to the root user.

```
cumulus@netq-platform:~$ sudo -i
[sudo] password for cumulus:
root@netq-platform:~#
```

4. Create an *installables* subdirectory in the mount directory.

```
root@netq-platform:~# mkdir -p /mnt/installables/
root@netq-platform:~#
```

5. Copy the upgrade image file into your new directory. The on-site file is named `NetQ-2.2.0.tgz` and the cloud file is named `NetQ-2.2.0-opta.tgz`.

```
root@netq-platform:~# cd /mnt/installables/
root@netq-platform:/mnt/installables# cp /home/usr/dir/<NetQ-
image>.tgz ./
```


6. Export the installer script.

```
root@netq-platform:/mnt/installables# tar -xvf <NetQ-image>.tgz .
/netq-install.sh
```

7. Verify the contents of the directory. You should have the image file and the `netq-install.sh` script.

```
root@netq-platform:/mnt/installables# ls -l
total 9607744
-rw-r--r-- 1 cumulus cumulus 5911383922 Apr 23 11:13 <NetQ-
image>.tgz
-rwxr-xr-x 1 _lldpd _lldpd 4309 Apr 23 10:34 netq-install.sh
root@netq-appliance:/mnt/installables#
```

8. Configure SSH access.

 If you perform the upgrade more than once, you can skip this step after performing it once.

If you have an existing SSH key, skip to step 8c.

- a. Generate the SSH key to enable you to run the script.

 Leave the passphrase blank to simplify running the script.

```
root@netq-platform:/mnt/installables# ssh-keygen -t rsa -b 4096
Generating public/private rsa key pair.
Enter file in which to save the key (/root/.ssh/id_rsa):
Created directory '/root/.ssh'.
Enter passphrase (empty for no passphrase):
Enter same passphrase again:
Your identification has been saved in /root/.ssh/id_rsa.
Your public key has been saved in /root/.ssh/id_rsa.pub.
```

- b. Copy the key to the `authorized_keys` directory.

```
root@netq-platform:/mnt/installables# cat ~/.ssh/id_rsa.pub >> ~/.ssh/authorized_keys
root@netq-platform:/mnt/installables# chmod 0600 ~/.ssh/authorized_keys
root@netq-platform:/mnt/installables#
```

- c. Associate the key with the installer.

```
root@netq-platform:/mnt/installables/# ./netq-install.sh --usekey ~/.ssh/id_rsa
[Fri 21 Jun 2019 06:34:47 AM UTC] - This Script can only be invoked by user: root
[Fri 21 Jun 2019 06:34:47 AM UTC] - The logged in user is root
[Fri 21 Jun 2019 06:34:47 AM UTC] - Install directory /mnt/installables exists on system.
[Fri 21 Jun 2019 06:34:47 AM UTC] - File /root/.ssh/id_rsa exists on system...
[Fri 21 Jun 2019 06:34:47 AM UTC] - checking the presence of existing instaler-ssh-keys secret/instaler-ssh-keys created
[Fri 21 Jun 2019 06:34:48 AM UTC] - Unable to find netq-installer up and running. Sleeping for 10 seconds ...
[Fri 21 Jun 2019 06:34:58 AM UTC] - Unable to find netq-installer up and running. Sleeping for 10 seconds ...
[Fri 21 Jun 2019 06:35:08 AM UTC] - Able to find the netq-installer up and running...
```

9. Upgrade the NetQ software. This example shows an upgrade to version 2.2.0, on-site deployment.

```
root@netq-platform:/mnt/installables# ./netq-install.sh --installbundle /mnt/installables/NetQ-2.2.0.tgz --updateapps
```

```
[Fri 21 Jun 2019 08:18:37 PM UTC] - File /mnt/installables/NetQ-2.2.0.tgz exists on system for updating netq-installer ...
[Fri 21 Jun 2019 08:18:37 PM UTC] - Check the netq-installer is up and running to process requests ....
[Fri 21 Jun 2019 08:18:37 PM UTC] - Checking the Status of netq-installer ....
[Fri 21 Jun 2019 08:18:37 PM UTC] - The netq-installer is up and running ...
[Fri 21 Jun 2019 08:18:37 PM UTC] - Updating the netq-installer ...
[Fri 21 Jun 2019 08:18:37 PM UTC] - Able to execute the command for updating netq-installer ...
[Fri 21 Jun 2019 08:18:37 PM UTC] - Checking initialization of netq-installer update ...
[Fri 21 Jun 2019 08:18:37 PM UTC] - Update of netq-installer is in progress ...
*****0
[Fri 21 Jun 2019 08:28:39 PM UTC] - Successfully updated netq installer....
0,/mnt/installables/NetQ-2.2.0.tgz
[Fri 21 Jun 2019 08:28:39 PM UTC] - File /mnt/installables/NetQ-2.2.0.tgz exists on system for updating netq apps...
[Fri 21 Jun 2019 08:28:39 PM UTC] - User selected to update netq-apps ...
[Fri 21 Jun 2019 08:28:39 PM UTC] - Checking the Status of netq-installer ....
[Fri 21 Jun 2019 08:28:41 PM UTC] - Unable to find netq-installer up and running. Sleeping for 10 seconds ...
[Fri 21 Jun 2019 08:28:52 PM UTC] - Unable to find netq-installer up and running. Sleeping for 10 seconds ...
[Fri 21 Jun 2019 08:29:03 PM UTC] - Unable to find netq-installer up and running. Sleeping for 10 seconds ...
[Fri 21 Jun 2019 08:29:14 PM UTC] - Unable to find netq-installer up and running. Sleeping for 10 seconds ...
[Fri 21 Jun 2019 08:29:24 PM UTC] - The netq-installer is up and running ...
[Fri 21 Jun 2019 08:29:24 PM UTC] - Able to execute the command for netq apps updates ...
[Fri 21 Jun 2019 08:29:24 PM UTC] - Checking initialization of apps update ...
[Fri 21 Jun 2019 08:29:29 PM UTC] - netq apps update is in progress ...
*****
*****
**
*****
*****
*****
0
[Fri 21 Jun 2019 09:20:31 PM UTC] - Successfully updated netq apps ....
root@netq-appliance:/mnt/installables#
```

 Please allow about an hour for the upgrade to complete.



If you have changed the IP Address of the NetQ Platform, you need to re-register this address with the Kubernetes containers before you can continue.

1. Reset all Kubernetes administrative settings. Run the command twice to make sure all directories and files have been reset.

```
cumulus@switch:~$ sudo kubeadm reset -f
cumulus@switch:~$ sudo kubeadm reset -f
```

2. Remove the Kubernetes configuration.

```
cumulus@switch:~$ sudo rm /home/cumulus/.kube/config
```

3. Reset the NetQ Platform install daemon.

```
cumulus@switch:~$ sudo systemctl reset-failed
```

4. Reset the Kubernetes service.

```
cumulus@switch:~$ sudo systemctl restart cts-kubectl-config
```

Note: Allow 15 minutes for the prompt to return.

5. Reboot the VM.

Note: Allow 5-10 minutes for the VM to boot.

Verify the Installation

1. Verify you can access the NetQ CLI.
 - a. From a terminal window, log in to the NetQ Platform using the default credentials (*cumulus* /*CumulusLinux!*).

```
<computer>:~<username>$ ssh cumulus@<netq-platform-ipaddress>
Warning: Permanently added '<netq-platform-hostname>,
192.168.1.254' (ECDSA) to the list of known hosts.
cumulus@<netq-platform-hostname>'s password: <enter>
CumulusLinux! here>
```

```
Welcome to Cumulus (R) Linux (R)
```

```
For support and online technical documentation, visit
http://www.cumulusnetworks.com/support
```

```
The registered trademark Linux (R) is used pursuant to a
sublicense from LMI,
the exclusive licensee of Linus Torvalds, owner of the mark
on a world-wide
basis.
```

```
cumulus@<netq-platform-hostname>:~$
```

- b. Run the following command to verify all applications are operating properly. **Note:** Please allow 10-15 minutes for all applications to come up and report their status.

```
cumulus@<netq-platform-hostname>:~$ netq show opta-health
Application          Status   Health   Kafka
Stream      Git Hash      Timestamp
-----
netq-app-macfdb      UP      true
up            14b42e6    Mon Jun  3 20:20:35 2019
netq-app-interface   UP
true           0fe11c6    Mon Jun  3 20:20:34 2019
netq-app-vlan        UP
true           4daed85    Mon Jun  3 20:20:35 2019
netq-app-sensors     UP      true
up            f37272c    Mon Jun  3 20:20:34 2019
netq-app-topology    UP
true           3f4a887    Mon Jun  3 20:20:34 2019
kafka-broker        UP
20:20:35 2019      Mon Jun  3
netq-app-mstpinfo    UP      true
up            ef5565d    Mon Jun  3 20:20:35 2019
netq-app-address     UP      true
up            7e0d03d    Mon Jun  3 20:20:35 2019
netq-gui            UP
20:20:35 2019      Mon Jun  3
netq-app-kube        UP      true
up            fbcaa9d    Mon Jun  3 20:20:34 2019
netq-app-link        UP      true
up            6c2b21a    Mon Jun  3 20:20:35 2019
netq-app-ptm        UP      true
up            7162771    Mon Jun  3 20:20:34 2019
netq-opta           UP
true           Mon Jun  3 20:20:34 2019
netq-app-clagsession UP      true
up            356dda9    Mon Jun  3 20:20:34 2019
netq-endpoint-gateway UP
true           295e9ed    Mon Jun  3 20:20:34 2019
netq-app-ospf        UP      true
up            e0e2ab0    Mon Jun  3 20:20:34 2019
```

```

netq-app-lldp                UP                true
up                90582de      Mon Jun  3 20:20:35 2019
netq-app-inventory          UP                true
up                bb9f9938     Mon Jun  3 20:20:34 2019
netq-app-tracecheck-scheduler UP
true                    5484c68      Mon Jun  3 20:20:34
2019
netq-app-infra              UP                true
up                13f9e7c      Mon Jun  3 20:20:34 2019
kafka-connect
UP                                Mon Jun  3
20:20:35 2019
netq-app-search            UP                true
up                e47aaba      Mon Jun  3 20:20:34 2019
netq-app-procdevstats      UP                true
up                b8e280e      Mon Jun  3 20:20:34 2019
netq-app-vxlan             UP                true
up                123c577      Mon Jun  3 20:20:34 2019
zookeeper
UP                                Mon Jun  3
20:20:35 2019
netq-app-resource-util     UP                true
up                41dfb07      Mon Jun  3 20:20:34 2019
netq-app-evpn              UP                true
up                05a4003      Mon Jun  3 20:20:34 2019
netq-api-gateway           UP
true                    c40231a      Mon Jun  3 20:20:34
2019
netq-app-port              UP                true
up                4592b70      Mon Jun  3 20:20:35 2019
netq-app-macs              UP
true                    dd6cd96      Mon Jun  3 20:20:35
2019
netq-app-notifier          UP                true
up                da57b69      Mon Jun  3 20:20:35 2019
netq-app-events            UP                true
up                8f7b4d9      Mon Jun  3 20:20:34 2019
netq-app-services          UP                true
up                5094f4a      Mon Jun  3 20:20:34 2019
cassandra
UP                                Mon Jun  3
20:20:35 2019
netq-app-configdiff        UP                true
up                3be2ef1      Mon Jun  3 20:20:34 2019
netq-app-neighbor          UP                true
up                9ebe479      Mon Jun  3 20:20:35 2019
netq-app-bgp               UP                true
up                e68f7a8      Mon Jun  3 20:20:35 2019
schema-registry
UP                                Mon Jun  3
20:20:35 2019

```

```

netq-app-lnv          UP          true
up          a9ca80a    Mon Jun  3 20:20:34 2019
netq-app-healthdashboard  UP
true          eea044c    Mon Jun  3 20:20:34
2019
netq-app-ntp          UP          true
up          651c86f    Mon Jun  3 20:20:35 2019
netq-app-customermgmt  UP
true          7250354    Mon Jun  3 20:20:34
2019
netq-app-node          UP          true
up          f676c9a    Mon Jun  3 20:20:34 2019
netq-app-route          UP          true
up          6e31f98    Mon Jun  3 20:20:35 2019

cumulus@<netq-platform-hostname>:~$

```

i If any of the applications or services display Status as DOWN after 30 minutes, open a [support ticket](#) and attach the output of the `opta-support` command.

2. Verify that NTP is configured and running. NTP operation is critical to proper operation of NetQ. Refer to [Setting Date and Time](#) in the *Cumulus Linux User Guide* for details and instructions.
3. Continue the NetQ installation by loading the NetQ Agent on each switch or host you want to monitor. Refer to the next section for instructions.

Upgrade the NetQ Agents

Whether using the NetQ Appliance or your own hardware, the NetQ Agent should be upgraded on each of the existing nodes you want to monitor. The node can be a:

- Switch running Cumulus Linux version 3.3.2 or later
- Server running Red Hat RHEL 7.1, Ubuntu 16.04 or CentOS 7
- Linux virtual machine running any of the above Linux operating systems

To upgrade the NetQ Agent you need to install the OS-specific meta package, `cumulus-netq`, on each switch. Optionally, you can install it on hosts. The meta package contains the NetQ Agent, the NetQ command line interface (CLI), and the NetQ library. The library contains modules used by both the NetQ Agent and the CLI.

- [Upgrade NetQ Agent on a Cumulus Linux Switch \(see page 112\)](#)
- [Upgrade NetQ Agent on an Ubuntu Server \(see page 114\)](#)
- [Upgrade NetQ Agent on a Red Hat or CentOS Server \(see page 115\)](#)

i If your network uses a proxy server for external connections, you should first [configure a global proxy](#), so apt-get can access the meta package on the Cumulus Networks repository.



Upgrade NetQ Agent on a Cumulus Linux Switch

A simple process installs the NetQ Agent on a Cumulus switch.

1. Edit the `/etc/apt/sources.list` file to add the repository for Cumulus NetQ. **Note** that NetQ has a separate repository from Cumulus Linux.

```
cumulus@switch:~$ sudo nano /etc/apt/sources.list
...
deb http://apps3.cumulusnetworks.com/repos/deb CumulusLinux-3
netq-2.2
...
```



The repository `deb http://apps3.cumulusnetworks.com/repos/deb CumulusLinux-3 netq-latest` can be used if you want to always retrieve the latest posted version of NetQ.

2. Update the local `apt` repository, then install the NetQ meta package on the switch.

```
cumulus@switch:~$ sudo apt-get update
cumulus@switch:~$ sudo apt-get install cumulus-netq
```

3. Verify the upgrade.

```
cumulus@switch:~$ dpkg -l | grep netq
ii cumulus-netq                2.2.0-cl3u17~1557345432.
a60ec9a    all                  This meta-package provides installation
of Cumulus NetQ packages.
ii netq-agent                  2.2.0-cl3u17~1559681411.
2bba220    amd64                  Cumulus NetQ Telemetry Agent for Cumulus
Linux
ii netq-apps                    2.2.0-cl3u17~1559681411.
2bba220    amd64                  Cumulus NetQ Fabric Validation
Application for Cumulus Linux
```

4. Restart `rsyslog` so log files are sent to the correct destination.

```
cumulus@switch:~$ sudo systemctl restart rsyslog.service
```

5. Configure the NetQ Agent to send telemetry data to the NetQ Platform and, optionally, configure the switch or host to run the NetQ CLI. In this example, the IP address for the agent and cli servers is `192.168.1.254`.

Note: If you intend to use VRF, skip to [Configure the Agent to Use VRF \(see page 117\)](#). If you intend to specify a port for communication, skip to [Configure the Agent to Communicate over a Specific Port \(see page 118\)](#).

```
cumulus@switch:~$ netq config add agent server 192.168.1.254
cumulus@switch:~$ netq config add cli server 192.168.1.254
```

This command updates the configuration in the `/etc/netq/netq.yml` file and enables the NetQ CLI.

6. Restart NetQ Agent and CLI.

```
cumulus@switch:~$ netq config restart agent
cumulus@switch:~$ netq config restart cli
```

Repeat these steps for each Cumulus switch, or use an automation tool to install NetQ Agent on multiple Cumulus Linux switches.

Upgrade NetQ Agent on an Ubuntu Server (Optional)

To install the NetQ Agent on an Ubuntu server:

1. Reference and update the local `apt` repository.

```
root@ubuntu:~# wget -O- https://apps3.cumulusnetworks.com/setup
/cumulus-apps-deb.pubkey | apt-key add -
```

2. In `/etc/apt/sources.list.d/cumulus-host-ubuntu-xenial.list`, verify the following repository is included:

```
root@ubuntu:~# vi /etc/apt/sources.list.d/cumulus-apps-deb-
xenial.list
...
deb [arch=amd64] https://apps3.cumulusnetworks.com/repos/deb
xenial netq-latest
...
```



The use of `netq-latest` in this example means that a `get` to the repository always retrieves the latest version of NetQ, even in the case where a major version update has been made. If you want to keep the repository on a specific version — such as `netq-2.1` — use that instead.

3. Install the meta package on the server.

```
root@ubuntu:~# apt-get update
root@ubuntu:~# apt-get install cumulus-netq
```



4. Verify the upgrade.

```
root@ubuntu:~$ dpkg -l | grep netq
ii  cumulus-netq          2.2.0-cl3u17~1557345432.
a60ec9a    all                This meta-package provides installation
of Cumulus NetQ packages.
ii  netq-agent            2.2.0-cl3u17~1559681411.
2bba220    amd64             Cumulus NetQ Telemetry Agent for Cumulus
Linux
ii  netq-apps             2.2.0-cl3u17~1559681411.
2bba220    amd64             Cumulus NetQ Fabric Validation
Application for Cumulus Linux
```

5. Configure the NetQ Agent to send telemetry data to the NetQ Platform.

```
user@ubuntu:~# netq config add agent server <netq-platform-ip-
address>
Updated agent server 192.168.1.254 vrf default. Please restart
netq-agent (netq config restart agent).
```

6. Restart the NetQ Agent

```
user@ubuntu:~# netq config restart agent
```

7. Optionally, configure the Ubuntu server to run the NetQ CLI.

```
user@ubuntu:~# netq config add cli server <netq-platform-ip-
address>
Updated cli server 192.168.1.254 vrf default. Please restart
netqd (netq config restart cli).
```

8. Restart the CLI.

```
user@ubuntu:~# netq config restart cli
```

9. Repeat these steps for each switch/host running Ubuntu, or use an automation tool to install NetQ Agent on multiple switches/hosts.

Upgrade NetQ Agent on a Red Hat or CentOS Server (Optional)

To install the NetQ Agent on a Red Hat or CentOS server:

1. Reference and update the local yum repository.



```
root@rhel7:~# rpm --import https://apps3.cumulusnetworks.com
/setup/cumulus-apps-rpm.pubkey
root@rhel7:~# wget -O- https://apps3.cumulusnetworks.com/setup
/cumulus-apps-rpm-el7.repo > /etc/yum.repos.d/cumulus-host-el.
repo
```

2. Edit `/etc/yum.repos.d/cumulus-host-el.repo` to set the `enabled=1` flag for the two NetQ repositories.

```
[cumulus@firewall-2 ~]$ cat /etc/yum.repos.d/cumulus-host-el.
repo
[cumulus-arch-netq-2.2]
name=Cumulus netq packages
baseurl=http://rohbuild03.mvlab.cumulusnetworks.com/dev/rpm/el/7
/netq-latest/$basearch
gpgcheck=1
enabled=1

[cumulus-noarch-netq-2.2]
name=Cumulus netq architecture-independent packages
baseurl=http://rohbuild03.mvlab.cumulusnetworks.com/dev/rpm/el/7
/netq-latest/noarch
gpgcheck=1
enabled=1

[cumulus-src-netq-2.2]
name=Cumulus netq source packages
baseurl=http://rohbuild03.mvlab.cumulusnetworks.com/dev/rpm/el/7
/netq-latest/src
gpgcheck=1
enabled=1
```

3. Update the NetQ meta packages on the server.

```
root@rhel7:~# yum update cumulus-netq.x86_64
```

4. Verify the upgrade.

```
root@ubuntu:~$ yum list installed | grep netq
ii  cumulus-netq                2.2.0-cl3u17~1557345432.
a60ec9a    all                      This meta-package provides installation
of Cumulus NetQ packages.
ii  netq-agent                  2.2.0-cl3u17~1559681411.
2bba220    amd64                    Cumulus NetQ Telemetry Agent for Cumulus
Linux
ii  netq-apps                   2.2.0-cl3u17~1559681411.
2bba220    amd64                    Cumulus NetQ Fabric Validation
Application for Cumulus Linux
```

5. Configure the NetQ Agent to send telemetry data to the NetQ Platform.

```
root@rhel7:~# netq config add agent server <netq-platform-ip-address>
Updated agent server 192.168.1.254 vrf default. Please restart netq-agent (netq config restart agent).
```

6. Restart the NetQ Agent.

```
root@rhel7:~# netq config restart agent
```

7. Optionally, configure the RHEL/CentOS server to run the NetQ CLI.

```
root@rhel7:~# netq config add cli server <netq-platform-ip-address>
Updated cli server 192.168.1.254 vrf default. Please restart netqd (netq config restart cli).
```

8. Restart the CLI.

```
root@rhel7:~# netq config restart cli
```

9. Repeat these steps for each switch/host running Ubuntu, or use an automation tool to install NetQ Agent on multiple switches/hosts.

Configure Optional NetQ Agent Settings

Once the NetQ Agents have been installed on the network nodes you want to monitor, the NetQ Agents must be configured to obtain useful and relevant data. The code examples shown in this section illustrate how to configure the NetQ Agent on a Cumulus switch, but it is exactly the same for the other type of nodes. If you have already configured these settings, you do not need to do so again.

- [Configuring the Agent to Use a VRF](#)
- [Configuring the Agent to Communicate over a Specific Port](#)

Configure the Agent to Use a VRF Interface

While optional, Cumulus strongly recommends that you configure NetQ Agents to communicate with the NetQ Platform only via a [VRF](#), including a [management VRF](#). To do so, you need to specify the VRF name when configuring the NetQ Agent. For example, if the management VRF is configured and you want the agent to communicate with the NetQ Platform over it, configure the agent like this:

```
cumulus@leaf01:~$ netq config add agent server 192.168.1.254 vrf mgmt
cumulus@leaf01:~$ netq config add cli server 192.168.254 vrf mgmt
```



You then restart the agent:

```
cumulus@leaf01:~$ netq config restart agent
cumulus@leaf01:~$ netq config restart cli
```

Configure the Agent to Communicate over a Specific Port

By default, NetQ uses port 8981 for communication between the NetQ Platform and NetQ Agents. If you want the NetQ Agent to communicate with the NetQ Platform via a different port, you need to specify the port number when configuring the NetQ Agent like this:

```
cumulus@switch:~$ netq config add agent server 192.168.1.254 port 7379
```

You then restart the agent:

```
cumulus@leaf01:~$ netq config restart agent
```