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WINDOWS 10 WINDOWS ERRORS

Solved: Hmm We can't reach this page error in Microsoft edge Browser

Here simple solutions to apply If you are not able to use the internet with your Microsoft Edge browser it fails to load web pages with error Hmm We can't reach this page

Last updated **Dec 27, 2021**  1

Microsoft Released Brand New Edge Web Browser With Windows 10. It was a long-awaited browser by Windows users, as they were extremely disappointed by the performance of Internet Explorer. With the day to day updates on Windows 10, the Microsoft Edge browser Also regularly receives new [features](#) and stability improvements. But Still Some issues That Bother Users event today One of the problems that have been present since the earliest versions of Windows 10 and Microsoft Edge is the error message **“Hmm, we can't reach this page,”** Microsoft edge won't connect to the internet which prevents users from connecting to certain web pages.

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or another browser, you get instant responses. when you check the network connection, no problem is found causing this issue.

”

Hmmm...can't reach this page

Edge will not connect to any website, yet IE, Firefox, and Chrome have no problem. Megapath shows my Internet connection is “excellent.”

There might be numerous reasons for Edge to have this issue. The most know reason is related to DNS client which might have been stopped unexpectedly, Again Wrong proxy settings, VPN client, Antivirus or firewall also can be responsible for creating this error. Whatever the reason here we have 5 effective solutions to fix hmm we can't reach this page error in Microsoft edge.

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Fix edge can't reach this page windows 10

Restart your PC this will fix if any temporary gitch causing the problem. Select the Start button, then select Power > Restart. Now reopen Microsoft Edge

Make sure you have a stable working internet connection to visit web pages.

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Install the latest updates

Make sure you have installed the latest Windows Update that helps correct problems by replacing outdated files, updating drivers, and fixing vulnerabilities.

- Click on the Start button then select Settings
- Click Update & security than Windows Update,
- Now click Check for updates to allow download and install windows updates (if available)
- And you need to restart your PC to apply windows updates.

Clear browsing history

Your browser automatically saves temporary Internet files to help pages load faster. Clearing this cache will sometimes fix page display problems.

If you can open Microsoft Edge, select Hub> History > Clear all history. Select all the boxes, and then select Clear.

Reset Microsoft Edge

If you noticed the problem occurs Microsoft edge only, chrome or firefox function normally load web pages smoothly that cause you to reset edge browser to its default state probably help fix the problems.

Note: Resetting will remove your history, cookies, and any settings you might have changed.

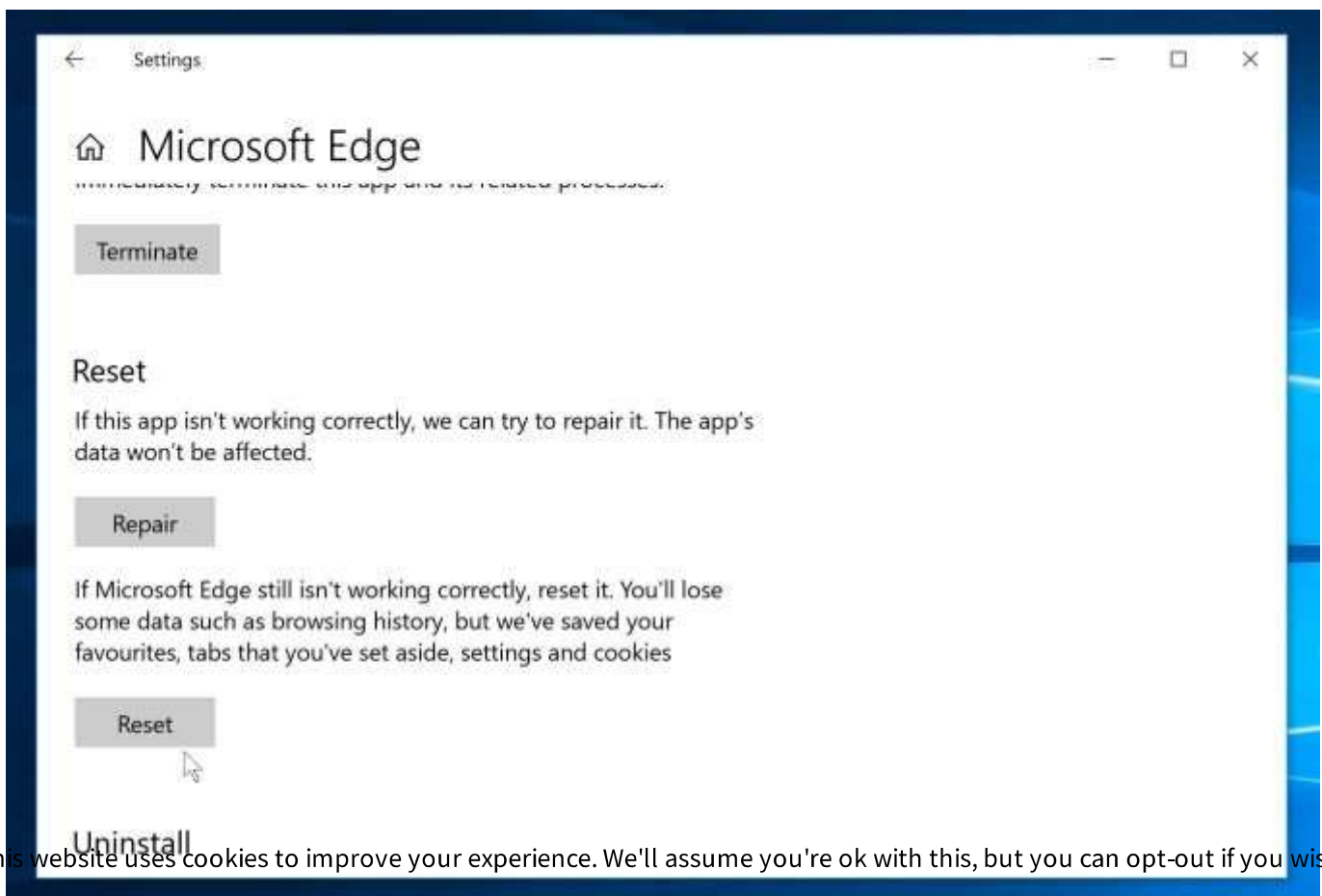
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- Press Windows + I keyboard shortcut to open Settings
- Click Apps then apps & features
- Now locate and select Microsoft Edge and click the Advanced options link
- This will open a new window with the option to reset the browser to its default state,
- Click the reset button and click again to confirm the same
- Once done Restart your PC and check if the edge browser functions normally.



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- Press Windows + R, type **services.msc**, and ok
- This will open the services window, Scroll down and look for DNS client service
- If its running right-click and select restart
- If not the double-click to get its properties.
- Here change startup type Automatic and start the service next to service status.
- Click apply and ok to make save changes
- Now reopen the edge browser and visit any web page.

Change DNS server addresses

A number of users report changing the DNS server address helps them to resolve the problem permanently. As sometimes local IPS may provide its own DNS to users by default. If it has any issue, It may be a result of no internet access type problems. You can use any of the popular public DNS services. Google DNS, Level 3, Open DNS to Fix This Issue. Here follow the below steps to change the DNS server address manually.

- Press Windows + R, type **ncpa.cpl** and ok
- This will open the network connections window.
- Right, click on Active network adapter and select Properties.
- under the Ethernet Properties window, double-click on Internet Protocol Version 4 (TCP/IPv4).
- The select Radio button “Use the following DNS server addresses”, and enter the following values:

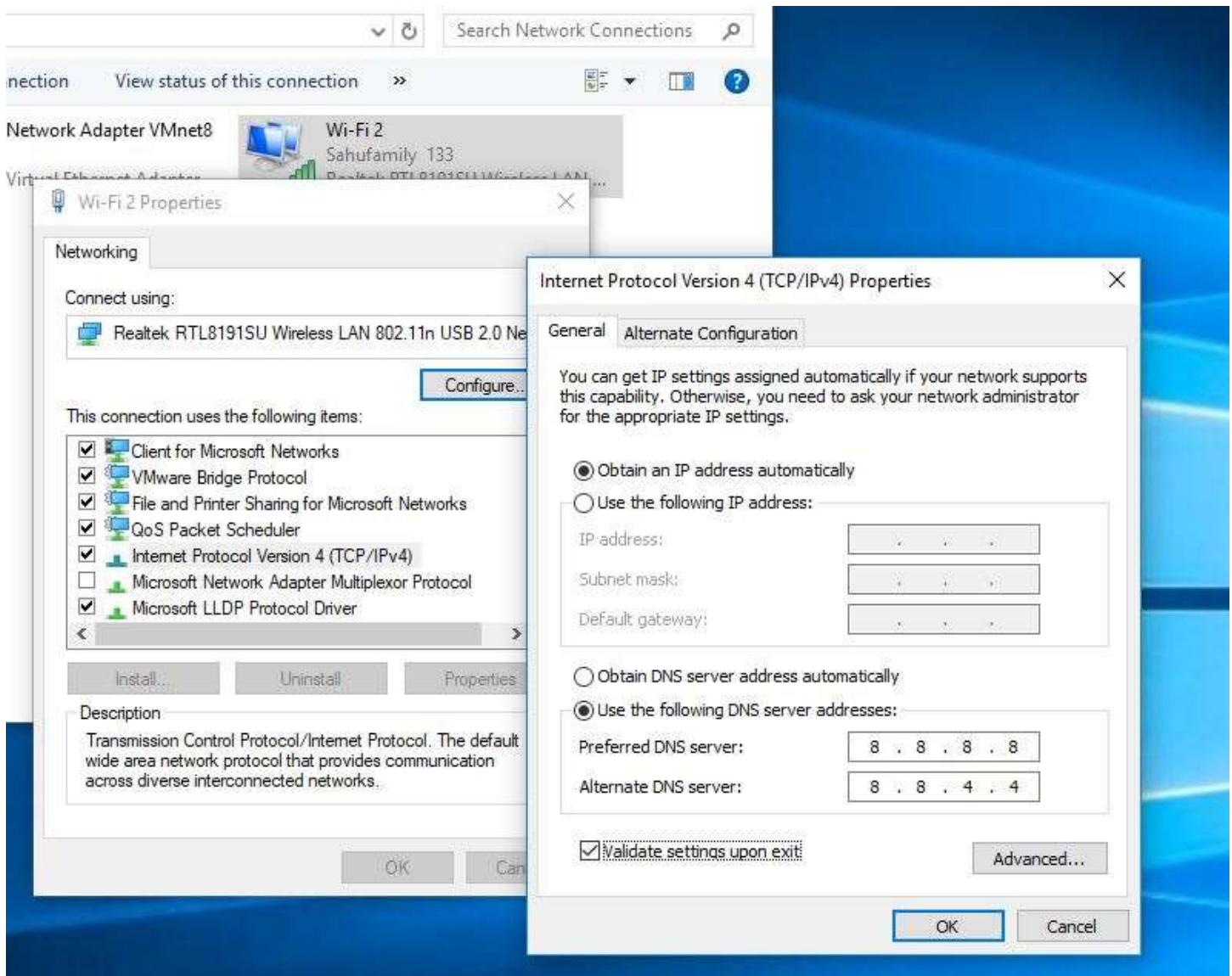
Preferred DNS server: **8.8.8.8**

Alternate DNS server: **8.8.4.4**

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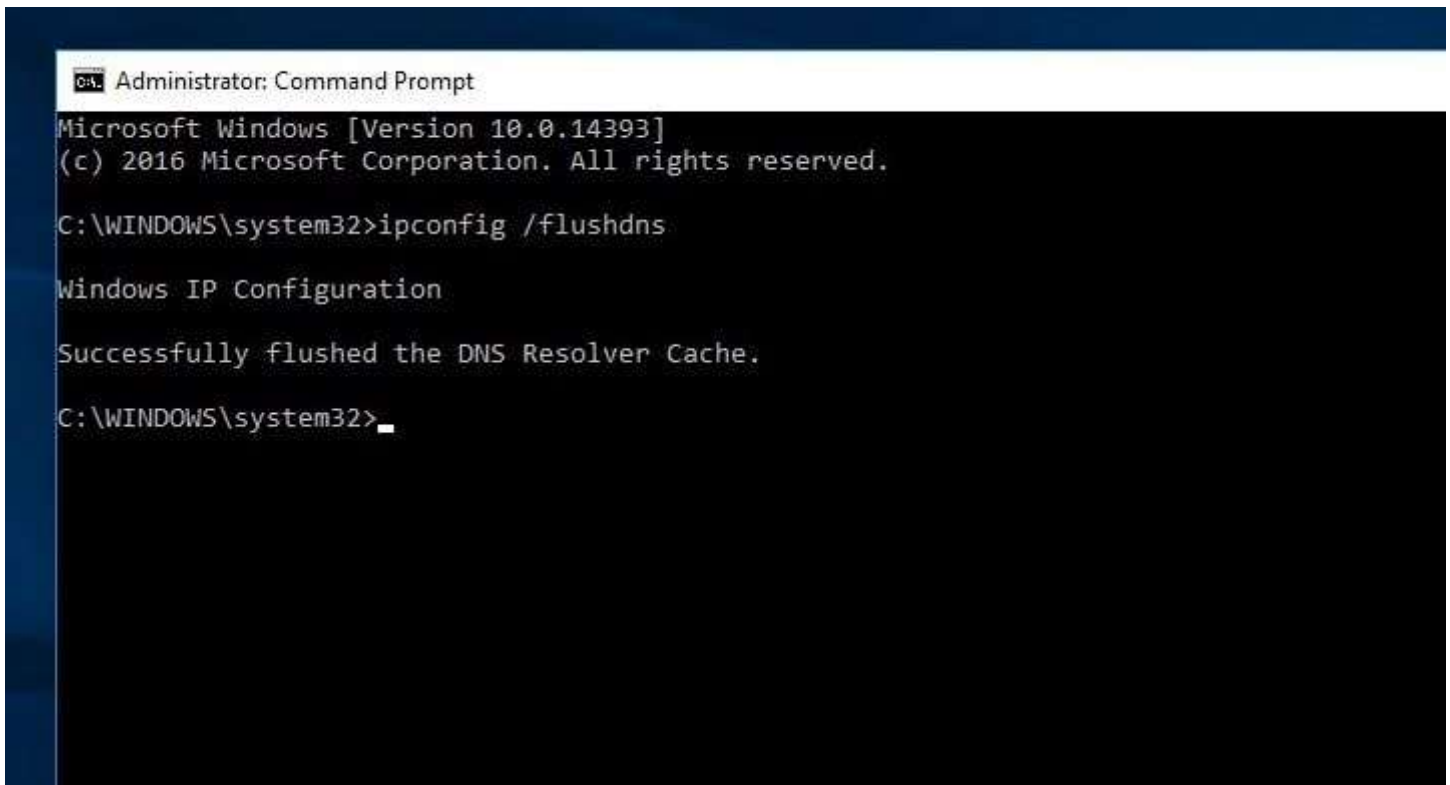


- Checkmark on Validate settings upon exit
- Click apply and ok to make save changes.

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ipconfig /flushdns



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.14393]
(c) 2016 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>ipconfig /flushdns

Windows IP Configuration

Successfully flushed the DNS Resolver Cache.

C:\WINDOWS\system32>
```

After doing these things, launch Microsoft Edge, to see if the error still occurs while trying to access a certain webpage. If not, your problem is solved.

Check Proxy Settings

Some Times due to malware Virus proxy settings may get change automatically, Any misconfiguration in your proxy settings will result in many connectivity problems. It may totally restrict Microsoft's edge, windows store from accessing the public internet. So, that you may face errors like **“hmm we can't reach this page”** in edge, You must check your proxy settings to know if it is OK.

- Press Windows + R, type **inetcpl.cpl**, and ok to open the Internet properties window.
- Move to Connections then click on LAN settings

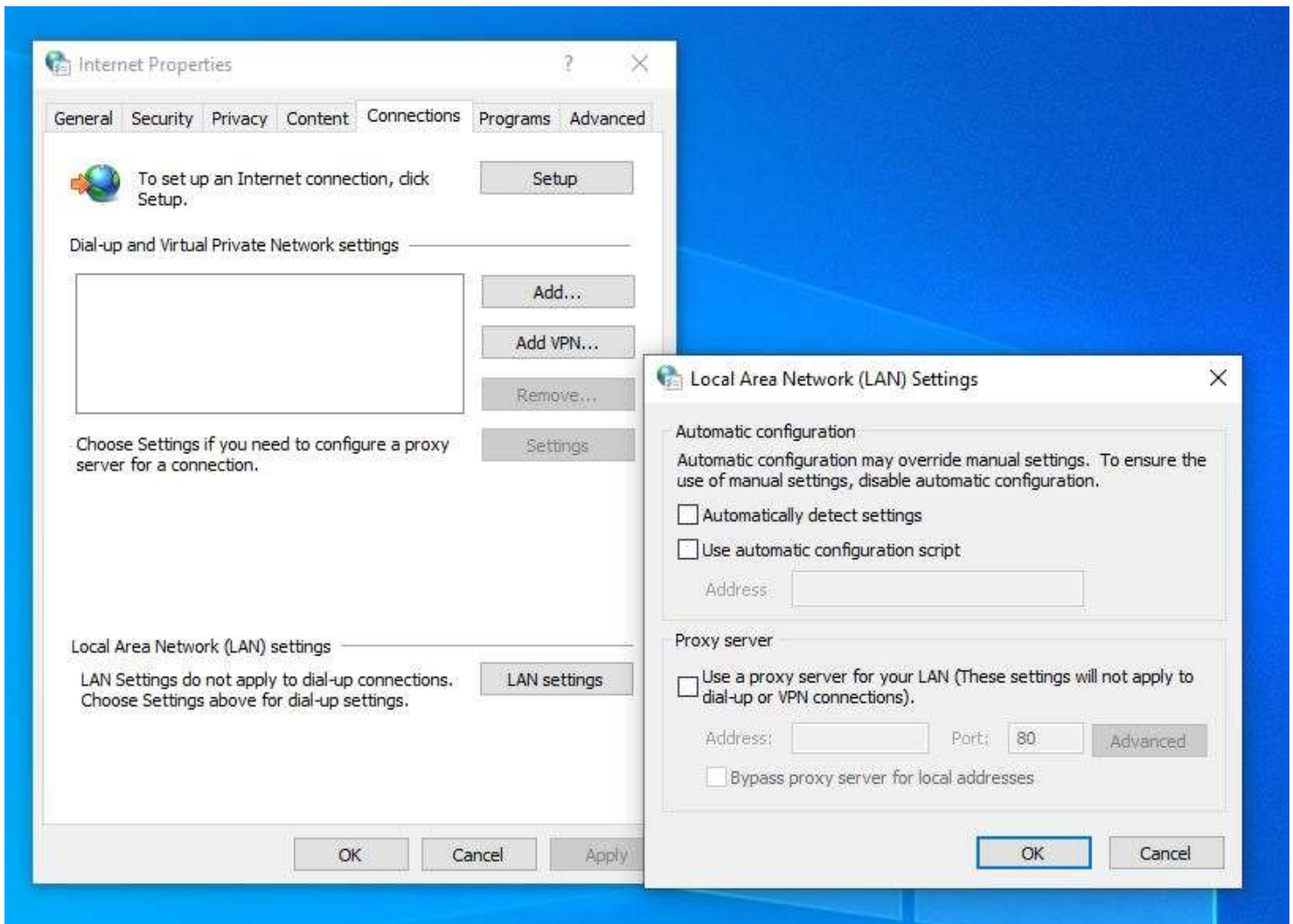
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- Here make sure To checkmark the option **Automatically Detect Settings**

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- And “**Use a proxy server for your LAN**” option is unchecked.
- Click ok and apply to make save changes.
- Then Open the Edge browser and visit any website.



Disable Microsoft Edge Add-ons

This is another effective solution that fixes the problem if any Add-on service causing the problem

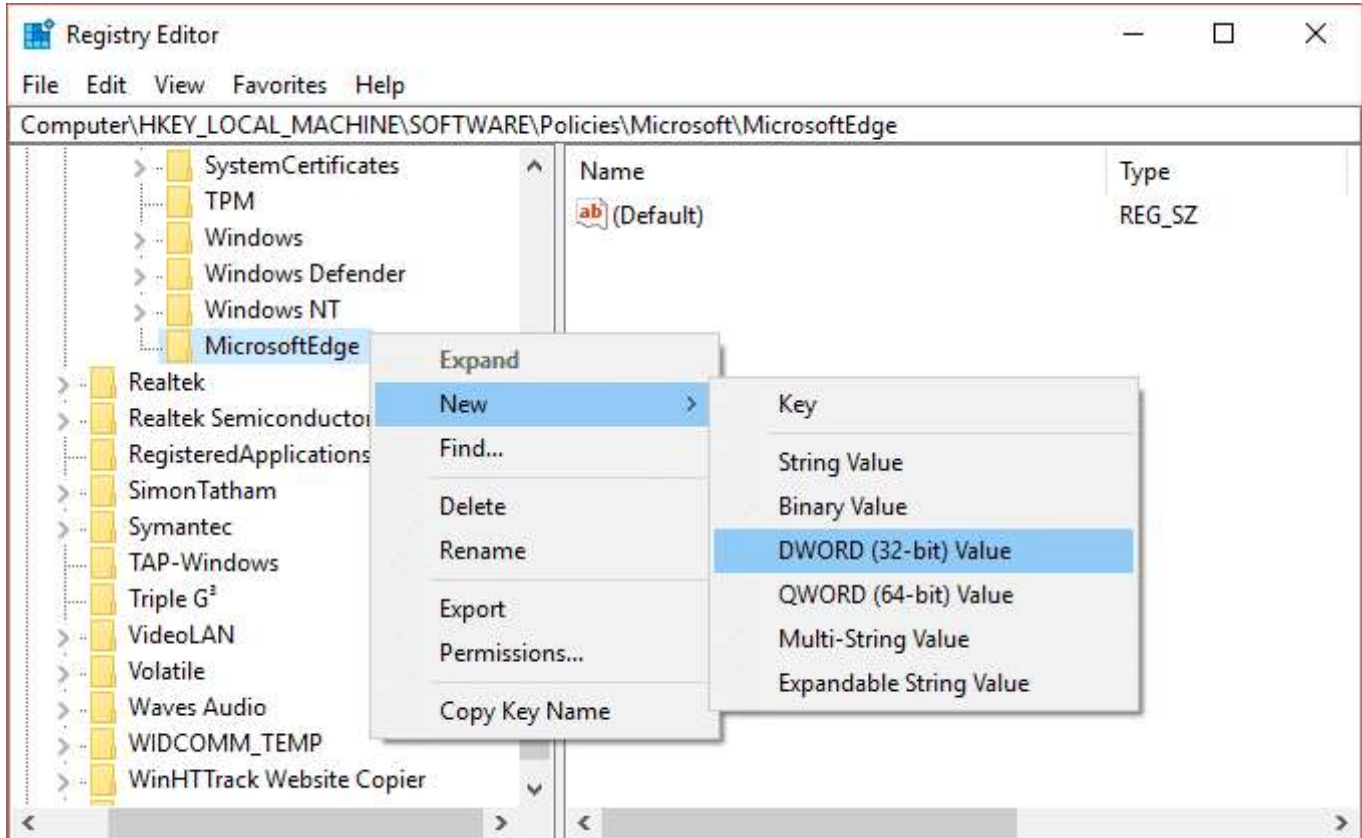
- Press Windows Key + R then type **regedit** and hit Enter to open Registry Editor.
- [Backup Registry Database](#) then Navigate to
- **HKEY_LOCAL_MACHINE\SOFTWARE\Policies\Microsoft**
- Here right-click on **Microsoft** (folder) key then select **New > Key** And name it Microsoft edge.

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- Again right-click on the MicrosoftEdge key and select **New > DWORD (32-bit) Value**.
- Name this new **DWORD** as **ExtensionsEnabled** and press Enter.
- Double click on **ExtensionsEnabled** DWORD and set its **value to 0** in the Value data field.
- close Registry Editor and Restart windows.
- Now open Edge browser and check working fine.



Change your network Connection Type

Sometimes changing the network connection type can solve all internet errors include **hmm we can't reach this page**. Here follow the Steps to switch your network type to Private from Public.

- Open Registry editor windows by press Win + R, type Regedit, and press ok.
- On windows Registry windows navigate to the following :
- **HKLM/Software/Microsoft/Windows**

NT/CurrentVersion/NetworkList/Profiles

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- Here Find and select your current network connection (you'll see the name of your network connection under Description).
- Once you found your current network, click on it, and open the Category DWORD.
- Set the Value data to 1 for Private, 0 for Public, and 2 for Domain network.
- Click OK after making changes close the registry window and Restart the windows to make changes Effective.

Run Windows Store Apps Troubleshooter

As Edge is a Microsoft store app, running the build-in Store app troubleshooter check and fix the problems prevent or causing hmmm...can't reach this page error on Edge browser. Follow the steps below to run Store app troubleshooter.

- Open windows settings using Windows + I keyboard shortcut
- Click on Update & Security, the Troubleshoot
- Now on the right-hand side look for Windows store apps and select it
- Click on Run troubleshooter to allow windows to check and fix the problems that prevent edge browser from working normally.
- Restart Windows after completing the troubleshooting process and reopen edge check this time problem was fixed.

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Reset Edge Browser To Default settings

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If none of the above solutions fix the problem, it's time to reset Edge browser to default settings that most probably fix the problem for you. Before go ahead close the Edge browser (If it's running). Now follow the steps below.

- Open This PC, Click the View tab and then check the Hidden items checkbox to see all hidden files and folders.
- Navigate to the following directory: **C:\Users\UserName\AppData\LocalPackages** (Where "C" is the drive where Windows 10 is installed, and UserName is your account name.
- Here you will see the package **Microsoft.MicrosoftEdge_8wekyb3d8bbwe**, Right-click on it and select properties.
- Then under General tab > Attributes, uncheck the Read-only checkbox and click apply.
- Click ok when the confirm attribute changes screen opens.
- Now again right-click on package **Microsoft.MicrosoftEdge_8wekyb3d8bbwe** and select Delete and close the window.

Re-register Microsoft Edge

- Now type PowerShell on start menu search, right-click on first result select run as administrator.
- When the power shell opens type the following command and hit Enter

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Get-AppXPackage -AllUsers -Name Microsoft.MicrosoftEdge / Foreach {Add-AppxPackage -DisableDevelopmentMode -Register "\$(\$_.InstallLocation)AppXManifest.xml" -Verbose}

- This will re-install the Edge browser. Once done, restart windows to take effect changes.
- Then reopen the Edge browser, And I am sure this time edge browser runs smoothly without any error or problem.

Did these solutions help to fix the Edge browser error "hmm, we can't reach this page"? Let us know in the comments below. Also Read: [Accept](#) [Read More](#)



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