Instructions for Hearing Aid Compatibility Status Reporting Form (FCC Form 655)

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I. PURPOSE

The FCC's electronic Form 655 collects information on the status of compliance with the Federal Communications Commission's hearing aid compatibility requirements by digital commercial mobile radio service ("CMRS") providers and manufacturers of devices used in the delivery of these services. The use of electronic FCC Form 655 helps each filer ensure that its report ("Hearing Aid Compatibility Report") includes all of the required information in a consistent format, facilitates filing subsequent reports, and facilitates the Commission's compilation of data from the reports. The electronic form also provides the public with improved access to review the filed status reports.

II. WHO MUST FILE THIS FORM?

Digital commercial mobile radio service providers, including mobile virtual network operators ("MVNO") and resellers, and manufacturers of devices used in the delivery of these services are required to use this electronic form to provide the Commission with hearing aid compatibility information. Specifically, these reporting requirements apply to "providers of digital CMRS in the United States to the extent that they offer real-time, two-way switched voice or data service that is interconnected with the public switched network and utilizes an in-network switching facility that enables the provider to reuse frequencies and accomplish seamless hand-offs of subscriber calls, and such service is provided over frequencies in the 800 MHz-950 MHz or 1.6-2.5 GHz bands using any air interface for which technical standards are stated in the standard document 'American National Standard for Methods of Measurement of Compatibility between Wireless Communications Devices and Hearing Aids,' American National Standards Institute (ANSI) C63.19-2007 (June 8, 2007)." 47 C.F.R. § 20.19(a)(1). These requirements also apply to "the manufacturers of the wireless handsets that are used in the delivery of the[se aforementioned] services." 47 C.F.R. § 20.19(a)(2).

III. ACCESS TO ELECTRONIC FILING SYSTEM FOR FCC FORM 655

A. Obtaining an FCC Registration Number (FRN)

In order to access the electronic filing system for Hearing Aid Compatibility reports, each service provider or device manufacturer must use its FCC Registration Number (FRN). A company may choose to obtain a new FRN for the purpose of filing its Hearing Aid Compatibility report or it may use an existing FRN that is assigned to it. If an agent files reports for multiple entities, the agent should obtain a separate FRN for each reporting entity. The same FRN can be used for the entity's future filings. FRNs can be obtained at https://selafoss.fcc.gov/coresWeb/publicHome.do (see **Figure 1** in the Appendix).

B. Accessing the Hearing Aid Compatibility Reporting Site

The Hearing Aid Compatibility reporting site can be accessed at http://wireless.fcc.gov/hac. This page contains a link to the License Manager Login page (see **Figure 2** in the Appendix) in the FCC's Universal Licensing System (ULS). The Login page can also be accessed through the FCC Forms page (http://www.fcc.gov/formpage.html) on the main FCC website, the Forms and Fees page (http://wireless.fcc.gov/index.htm?job=forms_and_fees) on the FCC Wireless Telecommunications Bureau (WTB) website, or the Equipment Authorization System page

(https://fjallfoss.fcc.gov/oetcf/eas/index.cfm) on the FCC Office of Engineering and Technology (OET) website. After login, click "My Reports," then "File Hearing Aid Compatibility Status Report" on the left panel to start filing your report (see Figure 3). If you want to update a submitted or saved report, click the "Submitted" or "Saved" link (see Figure 4). If you do not see the "My Reports" link, that means you have already submitted a report for the current filing window. You must then click the "HAC Submitted" link from the "My Applications" summary page to update your report. This mechanism is installed to prevent a filer from submitting two reports for the same filing period (i.e., submitting a new report rather than amending the existing report).

IV. INSTRUCTIONS FOR COMPLETING FCC FORM 655

Each year Hearing Aid Compatibility Reports must be filed electronically on FCC Form 655 by July 15 for device manufacturers and January 15 for service providers. The report provides information for the preceding year – July 1st through June 30th for device manufacturers, and January 1st through December 31st for service providers. When the 15th of the month falls on a weekend or holiday, the report is due on the next business day. The electronic filing system is designed to be user-friendly with many illustrative texts and information icons. If you are a returning filer, i.e., you filed a report using the electronic filing system in a previous filing period, the system will allow you to copy the information from your previous report to the current report, update and add any necessary information.

A. Company Information

Provide the requested information for the reporting entity. You can edit the company information while in this section (see **Figure 5** and **Figure 6**). You also can come back to edit the company information when you are on the Report Summary page (after finishing the Handset Information section) by clicking the edit icon () to the left of the company name (see **Figure 13**).

- Type of Company: Indicate whether the reporting entity is a manufacturer or service provider.
- *De Minimis* Exception:
 - Answer the first question: "Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?" A handset is a device used in delivery of covered services that contains a built-in speaker and is typically held to the ear in any of its ordinary uses. ("Typically" encompasses any intended or anticipated ordinary use, and does not mean "usually" or "most often.") An entity reporting multiple air interfaces may qualify for the *de minimis* exception over some but not all air interfaces; this question is intended only to indicate whether a reporting entity qualifies for the *de minimis* exception across ALL air interfaces. This question is informational only and a "Yes" response in the context of multiple air interfaces does not affect the applicability of the *de minimis* exception to those air interfaces where the reporting entity offered two or fewer handsets.
 - O Select "Yes" if the reporting entity offered more than two handsets over **ANY** air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period. If the reporting entity offered handsets over multiple air interfaces, and if that same reporting entity offered two or fewer handsets over one or more of those air interfaces, that entity should select "Yes" to this question unless it offered two or fewer handsets over

- every one of those air interfaces.
- o If the reporting entity offered two or fewer handsets over all air interfaces, select "No" and answer the second question: "Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?"
 - Select "Yes" if you offered at least one handset through these channels during the reporting period.
 - Select "No" if you are a manufacturer who did not offer any handsets to service providers, or if you are a service provider who did not offer any handsets to subscribers.
- o If you answer "No" to both *De Minimis* questions, the system will use this information to take you directly to the Outreach Information section after you finish the Company Information section.
- O NOTE: Effective September 8, 2012, companies that are not "small entities" as defined by the U.S. Small Business Administration will not qualify for the *de minimis* exception after their first two years offering handsets or services even if they offer two or fewer handsets over all air interfaces.
- Company Name: Provide the company name for the reporting entity. If the reporting entity also has a "Doing Business As (dba)" name, include both the company name and the dba name in the Company Name box. The format can be "Company Name dba Doing Business As Name."
- Brand Name(s) Included:
 - o For service provider, provide the brand names under which you are offering digital commercial mobile radio services. For example, if you are offering both postpaid and prepaid services under a common brand name *ABC*, enter *ABC* in the box. If you are offering a postpaid service under a brand name *ABC* and a prepaid service under another brand name *XYZ*, enter *ABC* and *XYZ* in two separate boxes. If you have more than five brand names, enter the first four names separately in the first four boxes, and enter all the remaining names in the last box using format "EDF/GHI/LMN."
 - o For device manufacturer, provide the brand names under which you are offering handsets. For example, if you are offering all handsets under one brand name *ABC* (most likely the manufacturer's name), enter *ABC* in the box. If you are offering handsets under two brand names *ABC* and *XYZ*, enter *ABC* and *XYZ* in two different boxes. This can happen when one manufacturer acquired another manufacturer and decided to keep both brand names. If you have more than five brand names, enter the first four names separately in the first four boxes, and enter all the remaining names in the last box using format "EDF/GHI/LMN."
- Company Address: Provide the company address for the reporting entity. If you are a non-US company, please use your US business office address for filing purpose. If you do not have a US business office address, please use your US agent's address.
- Company Contact Information: Provide the name, 10-digit US phone number, 10-digit US FAX number, and e-mail address of the contact person for the reporting company. If you are a non-US company, please use your US business office contact information for filing purpose. If you do not have US business office contact information, please use your US agent's contact information. All fields are required except the US FAX number. If you do not have a US FAX number, just leave it blank.
- Filing Agent: If the report is being filed by an agent (such as a law firm) in the US on behalf of a manufacturer or service provider, select "Yes" and provide the name, address and contact information for the agent as well.

B. Handset Model Information

You must complete a separate Handset Model Information page for each handset model you offered that counts as a unique model for hearing aid compatibility purposes. A handset is a device used in delivery of covered services that contains a built-in speaker and is typically held to the ear in any of its ordinary uses. ("Typically" encompasses any intended or anticipated ordinary use, and does not mean "usually" or "most often.") If you marketed the same model under more than one name, all of the names must be reported as part of the same model.

For purposes of compliance with the hearing aid compatibility deployment requirements, two handsets marketed as separate models must be counted as a single model if they do not differ in form, features, or capabilities (for example, if they differ only in being marketed through different service providers or in cosmetic respects such as color). A difference in hearing aid compatibility rating is considered a difference in form, features, or capabilities.

For example, manufacturer X markets two models, the TalkMaster X1 and the Talk2Me, that are indistinguishable in form, features, and capabilities. It also produces another model, the TalkMaster X2, that offers different features from the TalkMaster X1. All of these models are certified under the same FCC ID number. The manufacturer must report the TalkMaster X1 and the Talk2Me on the same page, and the TalkMaster X2 on a different page.

Handsets required to be reported in this section include those offered by a manufacturer to service providers in the U.S. and those offered by a service provider to customers in the U.S. However, beginning September 8, 2011, manufacturers are required to meet hearing aid-compatible handset deployment benchmarks for all handsets that they offer in the U.S.

B1. Fields for Handset Model Information

Specific attributes of a handset model need to be entered in this section. These attributes include handset maker, handset model name, air interfaces and frequency bands used by the handset, hearing aid compatibility ratings, etc. Once you complete the information required for one handset, you can add information for another handset or continue to the next section on consumer outreach if you have completed information for all handset models.

If you have filed a report using the electronic filing system in a previous filing period, the system will prefill your report with the handsets that you reported in your most recent filing. You must update the prefilled information for each handset either by entering a new Ending Available Date that is within the current reporting period or by deleting the handset if you did not offer it during the current reporting period. In addition, you may be prompted to enter a corrected FCC ID if the FCC ID that you previously reported is invalid or not granted. You must also make any other necessary corrections to the prefilled information.

HANDSET MAKER: This is the manufacturer of the handset (see **Figure 7**).

- If the Handset Maker name is in the dropdown list in the Handset Maker box, select it from the list.
- If the Handset Maker is not on the list, select "Other" at the bottom of the list and enter the name in the box to the right of the Handset Maker box.

HANDSET MODEL: Select "No" if you marketed the Handset Model under only one name, "Yes" if you marketed the Handset Model under multiple names (see **Figure 7**).

- If "No" is selected:
 - O Provide the Handset Model name either by selecting a name from the dropdown list in the Handset Model Name box or by selecting "Other" from the dropdown list and entering a new Handset Model name in the box to the right of the Handset Model Name box.
 - O Provide the associated FCC ID(s) for the Handset Model in the FCC ID boxes. If there is one FCC ID associated with the Handset Model, enter it in the first FCC ID box. If there are multiple FCC IDs associated with the Handset Model, enter each FCC ID in a separate FCC ID box. The system sometimes automatically pre-fills one or more FCC IDs if they are available. You can over-write or delete a pre-filled FCC ID if it is not correct or not relevant (see Figure 8).
 - o If the system does not accept the entered FCC ID(s) because it is either invalid (such as mistyped) or not granted by the FCC, please check your FCC ID(s) for the model. If you can not immediately find the correct FCC ID for this model, you may delete the model for the moment and continue to fill out your report with another handset. You must return to this page and add the model with the correct FCC ID(s) before filing your report.
- If "Yes" is selected:
 - Provide the first name for the handset model, either by selecting a name from the dropdown list in the Handset Model Name box or by selecting "Other" from the dropdown list and entering a new Handset Model Name in the box to the right of the Handset Model Name box.
 - o Provide the associated FCC ID(s) for the Handset Model Name in the FCC ID boxes. If there is one FCC ID associated with the Handset Model Name, enter it in the first FCC ID box. If there are multiple FCC IDs associated with the Handset Model Name, enter each FCC ID in a separate FCC ID box. The system sometimes automatically pre-fills one or more FCC IDs if they are available. You can over-write or delete a pre-filled FCC ID if it is not correct or not relevant.
 - O Click "Add Another Handset Model Name" to add another marketing name and associated FCC ID(s).
 - o Repeat until all marketing names have been entered (see **Figure 9**).
- If you initially select "Yes" and later need to remove model names, you can do that by choosing the edit icon () for the handset on the Report Summary page (appears after finishing the Handset Information section) and selecting the delete icon () for the unneeded model name(s) on the Handset Model Name Summary page (see **Figure 13**).
- If you initially select "No" and later need to add model names, you can do that by choosing the edit icon () for the handset on the Report Summary page (appears after finishing the Handset Information section) and selecting the "Add Another Handset Model Name" button on the Handset Model Name Summary page (see **Figure 13**).

AIR INTERFACES / FREQUENCY BANDS: Select the air interface technology(ies) (e.g., CDMA, GSM, WCDMA, iDEN) and corresponding frequency band(s) used by this handset for voice communications (do not list any air interface or frequency band that does not currently have hearing aid compatibility technical standards). If a handset operates over multiple air interfaces or frequency bands usable to provide voice communications, select all of those air interfaces and frequency bands (see **Figure 10**).

ADDITIONAL AIR INTERFACES AND FREQUENCY BANDS: Select "Yes" if this handset is

capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards. Otherwise select "No" (see **Figure 10**). A handset is considered capable of voice communication over an air interface or frequency band if it could be made capable of voice communication through the use of software, whether or not that software is currently commercially available.

DATES: Enter "Starting Available Date" and "Ending Available Date" in the relevant boxes in the "MM/YY" format. For example, April 2008 should be entered as 04/08, not 04/2008 or 4/08. If this handset is still being offered as of the end of the reporting period, enter the ending month of the reporting period as the ending available date. The current reporting period will be listed at the top of the page for your reference (see **Figure 10**).

M-RATING:

- For Device Manufacturers (see **Figure 11**):
 - o Select "No" if the handset model has not received an M-Rating certification.
 - Select "Yes" if the handset model has received an M-Rating certification.
 - Select the appropriate rating from the dropdown list in the M-Rating box.
 - Provide the M-Rating Certification Date in the format MM/DD/YY.
 - Click the "2005," "2006" or "2007" button to indicate which version of the ANSI C63.19 standard was used during the certification process.
- For Service Providers (see **Figure 12**):
 - o Select the appropriate rating from the dropdown list in the M-Rating box. If the handset has not received an M-Rating certification, you must select "N/A."

T-RATING:

- For Device Manufacturers (see **Figure 11**):
 - o Select "No" if the handset model has not received a T-Rating certification.
 - o Select "Yes" if the handset model has received a T-Rating certification.
 - Select the appropriate rating from the dropdown list in the T-Rating box.
 - Provide the T-Rating Certification Date in the format MM/DD/YY.
 - Click the "2005," "2006" or "2007" button to indicate which version of the ANSI C63.19 standard was used during the certification process.
- For Service Providers (see **Figure 12**):
 - o Select the appropriate rating from the dropdown list in the T-Rating box. If the handset has not received a T-Rating certification, you must select "N/A."

FUNCTIONALITY LEVEL: (Applies to service providers only.) Each service provider is required to offer customers a range of hearing aid-compatible models with differing levels of functionality (e.g., operating capabilities, features offered, prices). Each service provider may determine the criteria for determining these differing levels of functionality. This entry should indicate into which provider-defined level of functionality each individual handset model falls. If this handset is not rated either "M3" or "M4", you may enter "N/A". Filers who are reporting only one hearing aid-compatible handset may also enter "N/A" (see **Figure 12**).

REMARKS: Provide any remarks or comments concerning the handset model (see **Figure 11** or **Figure 12**).

B2. Editing and Deleting Handset Model Information

Once you complete the information required for each handset, the system will take you to the

Report Summary page for the Handset Information section (see **Figure 13**), where the company name and some basic information such as the handset maker name, handset model name(s), and FCC ID(s) for each filed handset will be on display. You can:

- Edit Company Information by clicking the edit icon () to the left of the company name on the upper left corner of the page (see **Figure 13**).
- Edit the handset model information for a specific handset by clicking the edit icon () for the handset in the right-most column of the page. The system allows you to edit the handset model name(s) and FCC ID(s) (see **Figure 14**).
 - O However, if the handset maker name is wrong, you have to go back to the Report Summary page (**Figure 13**), delete the handset by clicking the delete icon (for the handset and add the handset back by clicking "Report New Handset Model" at the bottom of the page.
- Delete a handset or a duplicated handset by clicking the delete icon for the handset in the right-most column of the page (see **Figure 13**).
- Continue to the Consumer Outreach section by clicking "Continue" at the bottom of the page.

C. Consumer Outreach

PRODUCT LABELING:

Question 1: "Do all hearing aid-compatible handsets include labeling?" Under Section 20.19(f) of the Commission's rules, manufacturers and service providers must ensure that the rating of hearing aid-compatible handsets is clearly displayed on the packaging material of the handset. In the event that a hearing aid-compatible handset achieves different radio frequency (RF) interference or inductive coupling ratings over different air interfaces or different frequency bands, the RF interference reduction and inductive coupling capability ratings displayed shall be the lowest rating assigned to that handset for any air interface or frequency band. An explanation of the ANSI C63.19 rating system must also be included in the device's user's manual or as an insert in the packaging material for the handset.

Answer "Yes" if all of your handsets comply with this requirement. If you have handsets that do not comply with this requirement, answer "No" and explain (see **Figure 15**).

Question 2: "Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?" Each manufacturer and service provider must ensure that, wherever it provides hearing aid compatibility ratings for a handset model that also incorporates any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, it discloses to consumers that the handset has not been rated for hearing aid compatibility with respect to voice operation over the air interface or frequency band that does not have hearing aid compatibility technical standards. Effective March 8, 2011, the following disclosure language is required: "This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone

thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer." However, handsets that were already in a service provider's inventory as of March 8, 2011, may include other language clearly and effectively disclosing that the phone has not been rated for hearing aid compatibility with respect to Wi-Fi operation.

Answer "Yes" if the appropriate disclosure is included for all of your handsets that are equipped for voice operation over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007. If the appropriate disclosure is not included for all of your handsets that are equipped for voice operation over any air interface or frequency band that does not have hearing aid compatibility technical standards, answer "No" and explain. If you do not offer any handsets equipped for voice operation over any air interface or frequency band that does not have hearing aid compatibility technical standards, answer "Yes" (see **Figure 15**).

PUBLIC WEBSITE: Under Section 20.19(h) of the Commission's rules, service providers and manufacturers that are subject to the hearing aid compatibility requirements of that section and which operate a publicly-accessible website must include on that website a list of all hearing aid-compatible models currently offered, the ratings of those models, and an explanation of the rating system. Service provider websites must also include the levels of functionality that the service provider has defined, the level under which each hearing aid-compatible model falls, and an explanation of how the functionality of the handsets varies at the different levels.

Answer "Yes" if you maintain such a website, and provide the website address. One website address is sufficient if the information is clearly accessible from that page, even if there are multiple sub-pages. If you do not maintain a website with this information, answer "No" and explain (*e.g.*, the reporting entity does not maintain any public website) (see **Figure 15**).

CONSUMER OUTREACH: Provide information on the reporting entity's outreach efforts with regard to hearing aid compatibility within the reporting period (see **Figure 16** and **Figure 17**).

HEARING AID COMPATIBILITY TESTING: (*Applies to manufacturers only*.) Enter the number of handset models that were tested for hearing aid compatibility during the reporting period. You need not include models that have not received certification from the FCC (see **Figure 16**).

METHODOLOGY FOR FUNCTIONALITY LEVELS: (Applies to service providers only.) Provide an explanation of the methodology used to define functionality levels for handsets offered to consumers, pursuant to Section 20.19(d)(4)(ii) of the Commission's rules. Each service provider is required to offer customers a range of hearing aid-compatible models with differing levels of functionality (*e.g.*, operating capabilities, features offered, prices). Each service provider may determine the criteria for determining these differing levels of functionality. Filers who are not reporting more than one hearing aid-compatible handset model may enter "N/A" (see **Figure 17**).

REPORT REMARKS: Add any other information that you may choose to provide (see **Figure 16** and **Figure 17**).

V. CERTIFYING, SUBMITTING, UPDATING AND PRINTING FILED REPORTS

Certifying and Submitting Your Report: Upon finishing the Consumer Outreach section, you need to certify your report by clicking the "Certify Filing" button at the bottom of the Consumer Outreach page (see Figure 16 or Figure 17). On the certification page, you must provide your name and title. You must then submit your report by clicking the "Submit Filing" button at the bottom of the certification page (see Figure 18). The system will then provide you a confirmation number. Please write down this confirmation number for your future reference (see Figure 19). You must submit your report on or before the filing deadline. Failure to submit your report in a timely manner may trigger FCC enforcement action.

Saving without Submitting Your Report: You can stop at any time while completing your report by clicking the "Quit Application" button at the top-right corner of the page (see **Figure 7**). Whenever you click on "Quit Application," your report will be saved and put into the "Saved" category (see **Figure 4**). A "Saved" report is not considered to be a submitted report. You must remember to **submit** your report on or before the filing deadline. To submit a saved report, you must update the report, certify it and submit it.

If you are accidentally timed out by the system, your report will be placed in the "Saved" category. You will need to re-login to the system and update your report (see below on updating a saved report).

Updating Your Report: You can update your saved or submitted report at any time before the filing deadline. However, you **cannot** update your report once the deadline has passed. To update your report, you need to access the electronic Form 655 and go to the "Saved" category if you have a saved report or the "Submitted" category if you have a submitted report (see **Figure 4**). From there, click "Continue" or "Update" to update your saved or submitted report (see **Figure 20** or **Figure 21**). The system will take you directly to the Report Summary page (see **Figure 13**). From there, you can update your report. After completing your update, you must submit your report again in order for it to be considered submitted. A submitted report that has been opened for updating but not re-submitted will be placed in the "Saved" category and not the "Submitted" category.

The Hearing Aid Compatibility reports always have a purpose code of "HA." Knowing this will help you find your Hearing Aid Compatibility report.

Printing Your Report: While you are in the filing page or submission page, you can view your report (even though you are not done) by clicking the "Print Report" button () at the top of the page (see **Figure 19**). The system will generate a PDF file that contains all the information you have entered into your report as well as the FRN you used for filing the report.

VI. FCC NOTICE REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995

We have estimated that each response to this collection of information will take, on average, two and a half (2.5) hours. Our estimate includes the time to read the instructions, look through existing records, gather and maintain the required data, enter the data in the Form 655 on-line

template, and submit it electronically. If you have any comments on this estimate, or how we can improve the collection and reduce the burden it causes you, please write the Federal Communications Commission, AMD-PERM, Washington, D.C. 20554, Paperwork Reduction Project (3060-0999). We also will accept your comments via the Internet if you send them to PRA@fcc.gov. DO NOT SEND COMPLETED FCC FORM 655 TO THIS ADDRESS.

Remember – You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid Office of Management and Budget (OMB) control number. This collection has been assigned an OMB control number of 3060-0999.

Reporting entities failing to file FCC Form 655 in a timely fashion may be subject to penalties under the Communications Act, including sections 502 and 503(b).

THE FOREGOING NOTICE IS REQUIRED BY THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

APPENDIX

Figure 1 Register and Receive an FCC Registration Number

Obtain a new FCC Registration Number (FRN) for the purpose of filing Hearing Aid Compatibility status reports for each reporting entity. The same FRN can be used again to file future reports for the entity. Each reporting entity should use its own FRN. _ B X 🕒 🗪 🟚 https://fjallfoss.fcc.gov/coresWeb/publicHome.do **▼** 4 × Google File Edit View Favorites Tools Help 🏠 Home → 🔝 Feeds (3) → 🚔 Print → 🚼 Page → 🍥 Tools • FCC Registration System Search | Updates | E-Filing | Initiatives | For Consumers | Find People FCC Registration FCC > FCC Registration **FCC Registration** If you wish to conduct business with the FCC, you must first register through the FCC's COmmission REgistration System (CORES). Upon registration, you will be assigned a FCC Registration Number (FRN). This number will be used uniquely identify you in all transactions with the FCC. News releases related to the FCC Registration Number. Register and receive your FRN Search for public FRN information Update your registration information REGISTER SEARCH • UPDATE Frequently Asked Questions Forms Requiring an FRN FCC Home Page FRN Help Line: 877-480-3201 (Mon.-Fri. 8 a.m.-6 p.m. ET) The FRN Help desk has a dedicated staff of customer service representatives standing by to answer your questions or concerns.

You can also mailto:em

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Figure 2 Login Page

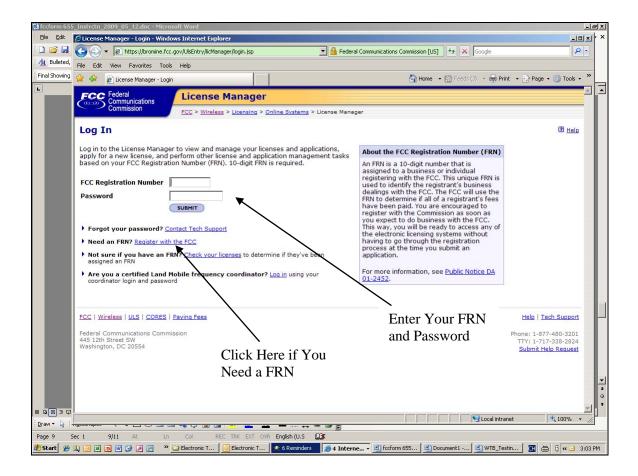


Figure 3 License Manager Page

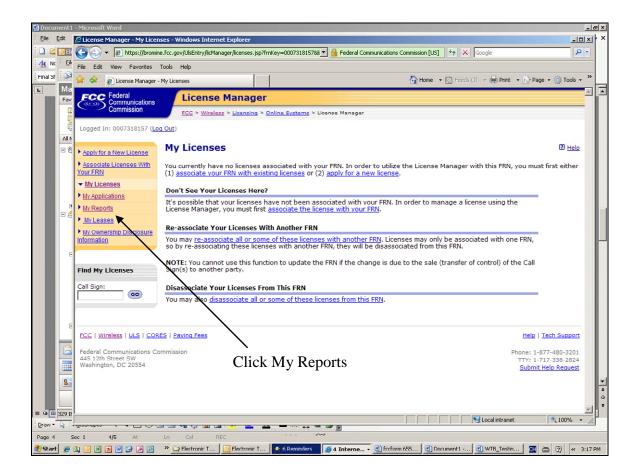


Figure 4 My Applications Page -- Summary

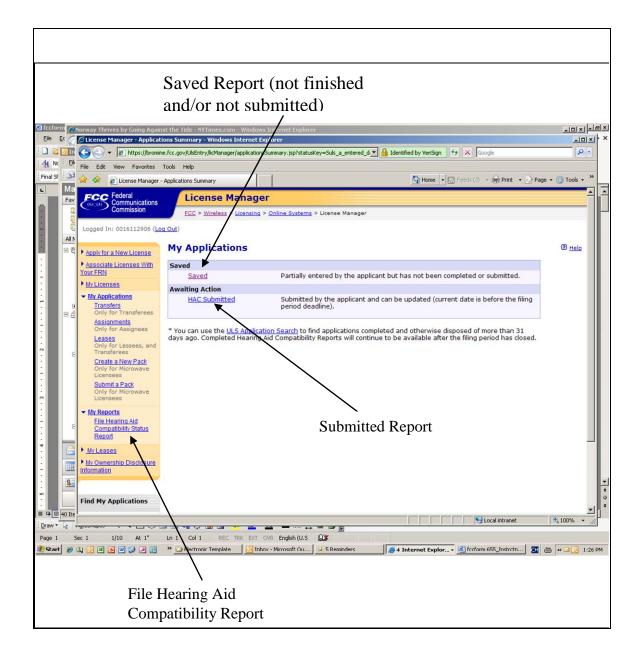


Figure 5 Company Information Page 1

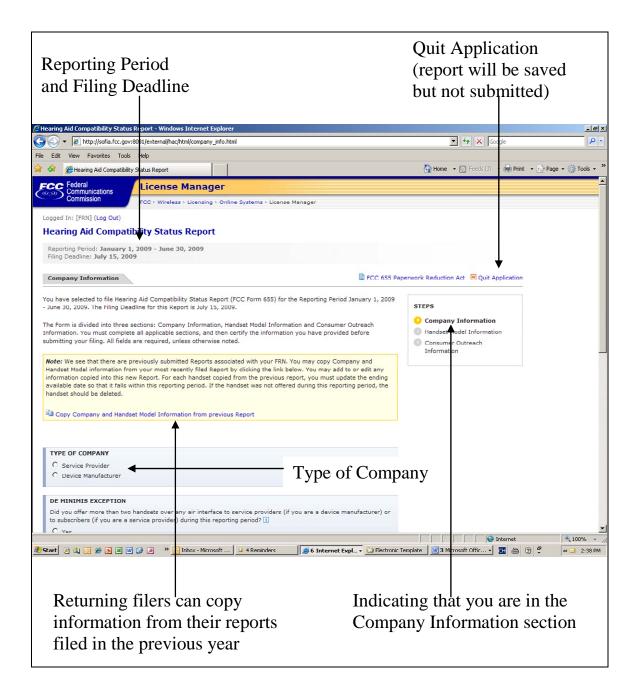


Figure 6 Company Information Page 2

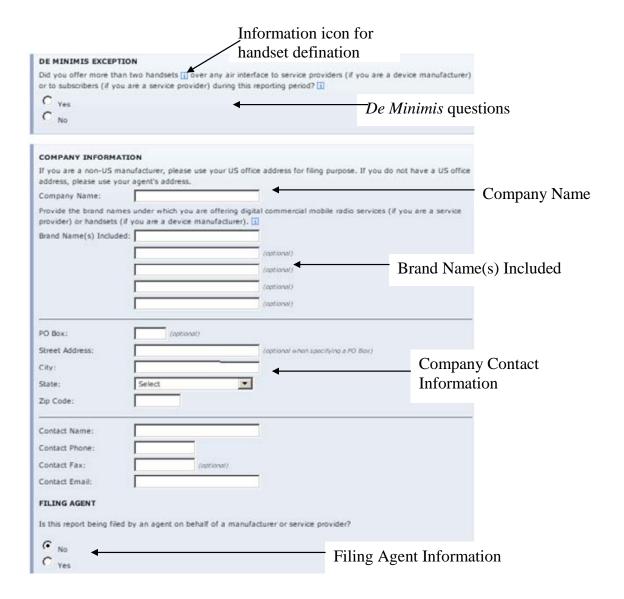


Figure 7 Handset Model Information Page 1

(Handset Maker / Handset Model)

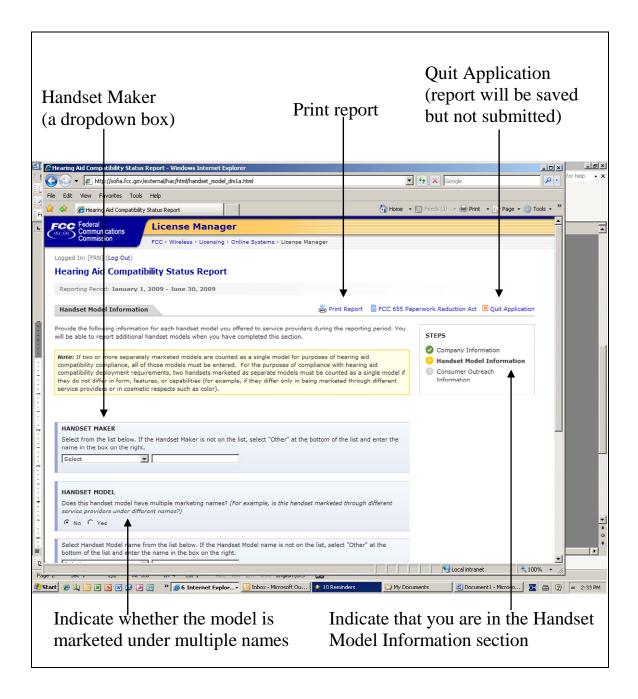


Figure 8 Handset Model Information Page 2a

(Single Handset Model Name / FCC ID)

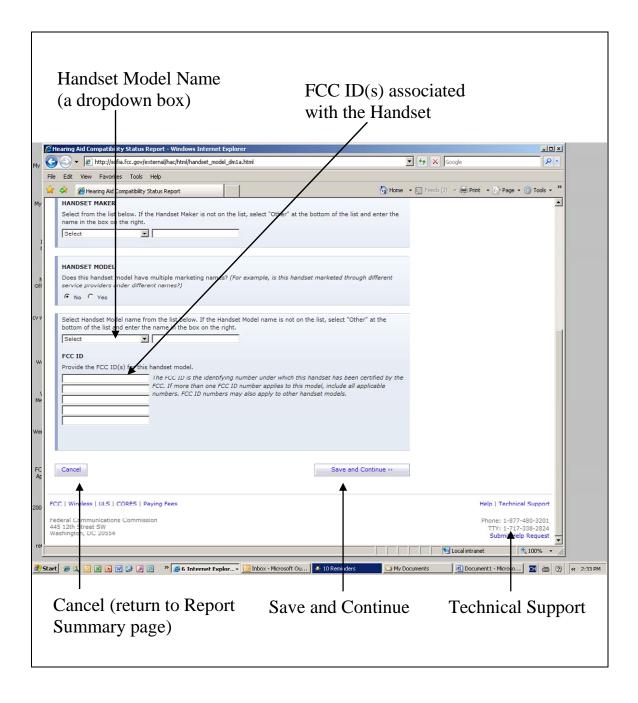


Figure 9 Handset Model Information Page 2b

(Multiple Handset Model Names / FCC ID)

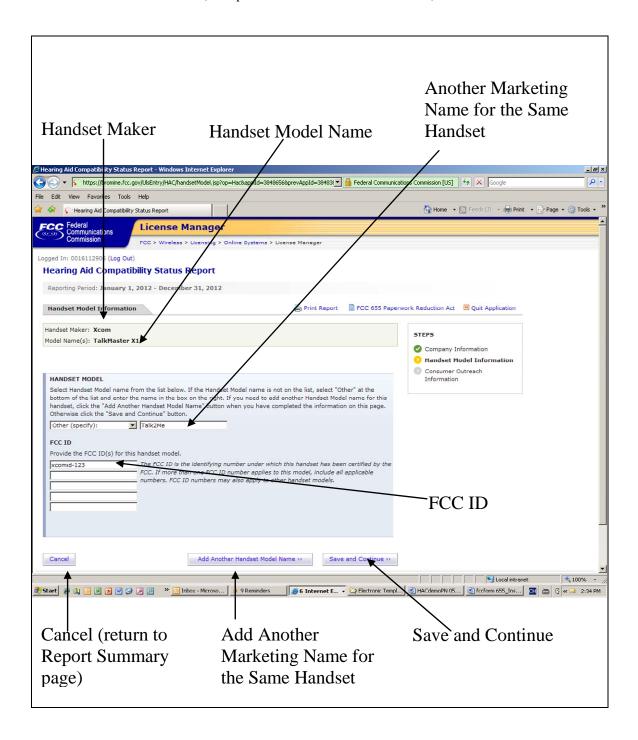


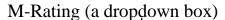
Figure 10 Handset Model Information Page 3 (Air Interfaces / Frequency Bands)

Air Interfaces / Frequency Bands

AIR INTERFACE	S/FREQUE	ICY BANDS					
Select the Air Io used by this har not currently ha	ndset for va	ice communic	ations (do not	inloude any			
	GSM	CDMA	WCDMA	iDEN	Other	Other	Other
700 MHz							
800 MHz							
850 MHz							
900 MHz							
1700 MHz							
1800 MHz							
1900 MHz							
2100 MHz							
Other MHz							
Other MHz							
Other MHz							
ADDITIONAL AIR INTERFACES AND FREQUENCY BANDS Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? O yes O No Voice communication over unra air interfaces and frequency ban							
DATES							
Enter the period reporting period	l, enter the	ending month					ne end of the
This handset m		ered from: late) to MM/1	Y (ending avai	ilable date)			
Starting Available Date (MM/YY) Ending Available Date (MM/YY)							

Figure 11 Handset Model Information Page 4a

(Hearing Aid Compatibility Ratings --For Device Manufacturers)



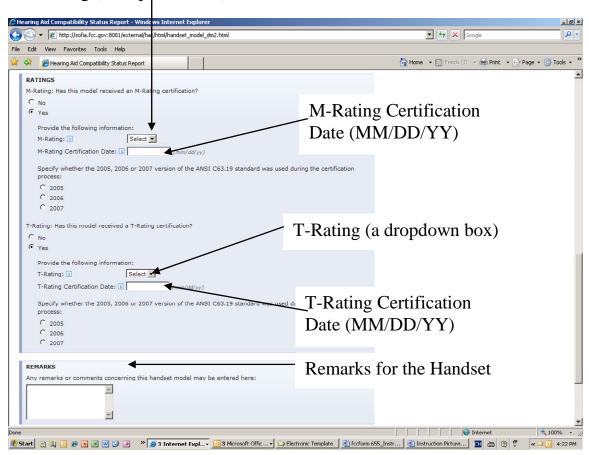


Figure 12 Handset Model Information Page 4b

(Hearing Aid Compatibility Ratings --For Service Providers)

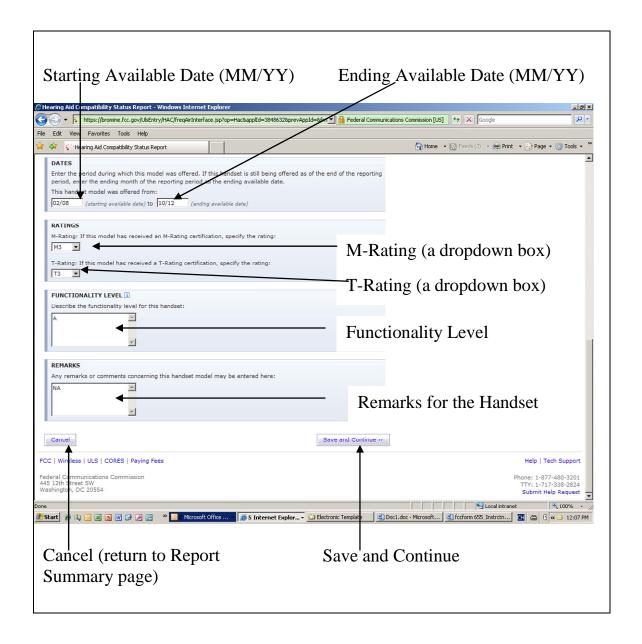


Figure 13 Report Summary for Handset Information Section

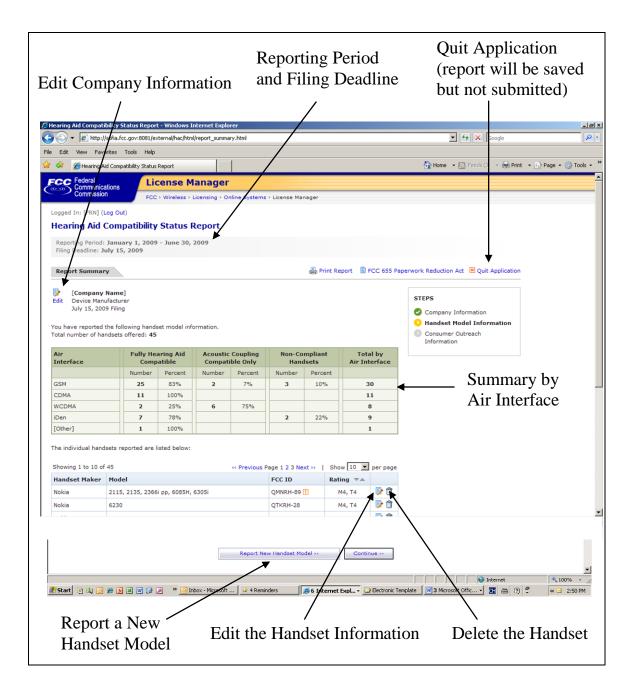


Figure 14 Edit the Handset Information

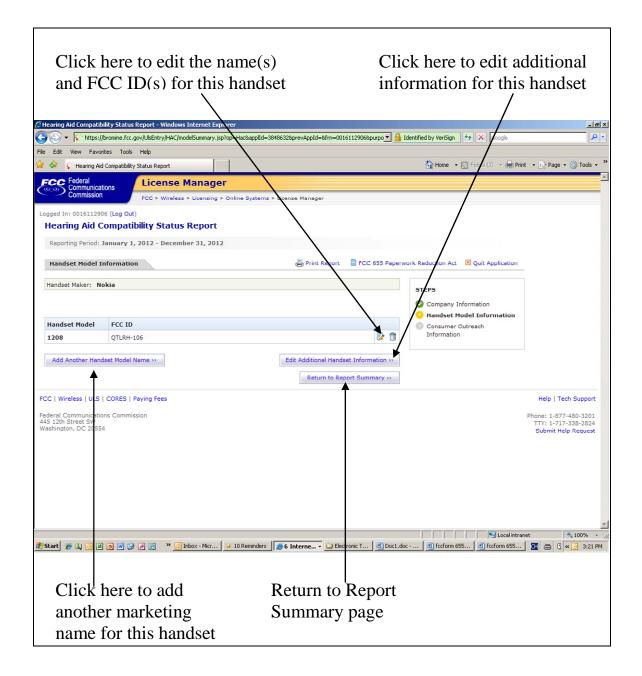


Figure 15 Consumer Outreach Page 1

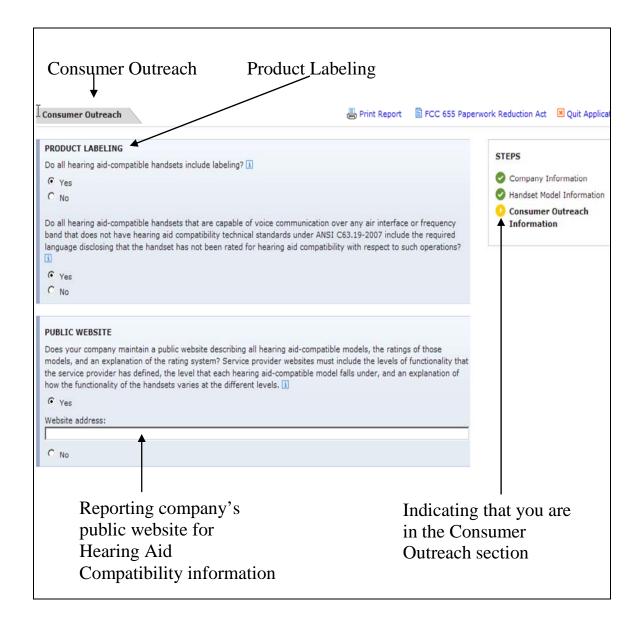


Figure 16 Consumer Outreach Page 2a

(Consumer Outreach Efforts -- Device Manufacturers)

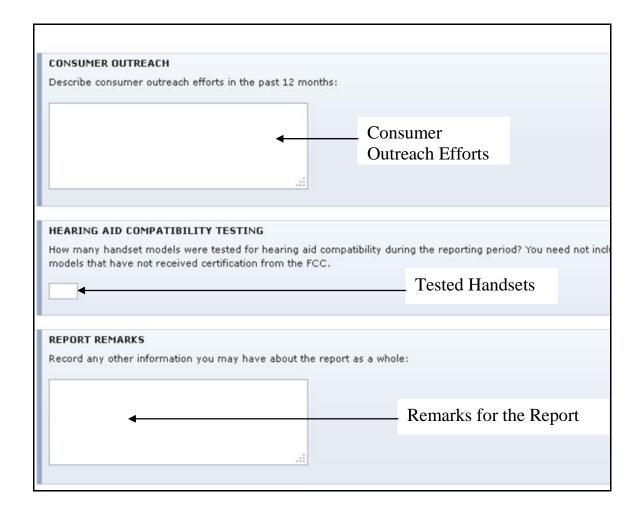


Figure 17 Consumer Outreach Page 2b

(Consumer Outreach Efforts – Service Providers)

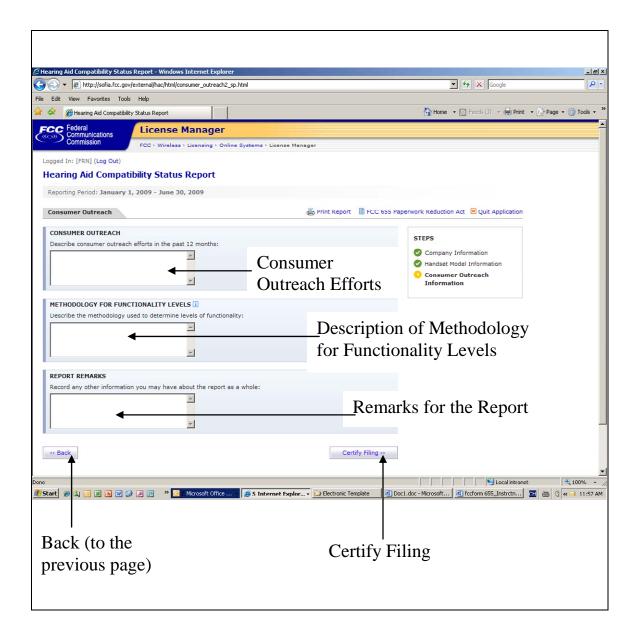


Figure 18 Certification Page

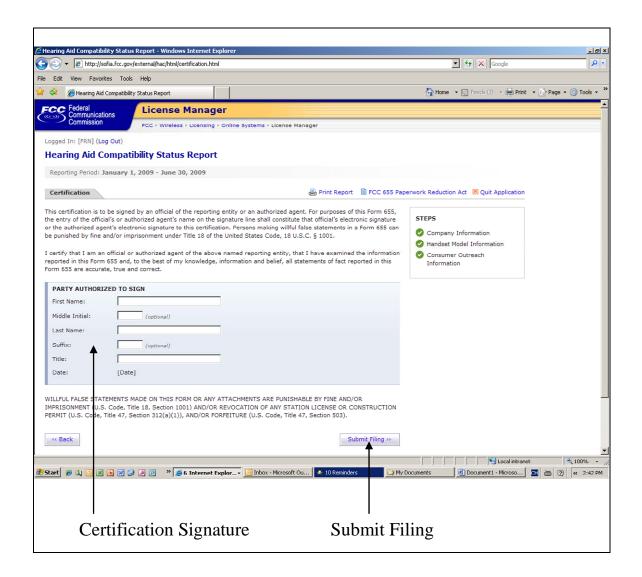


Figure 19 Confirmation Page

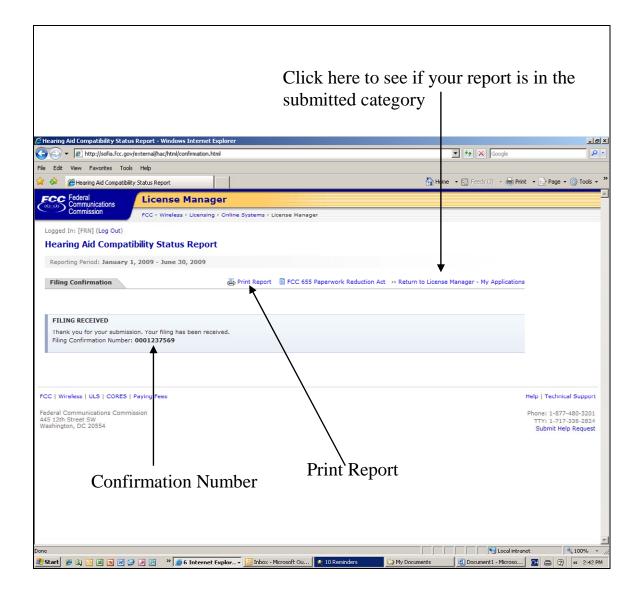
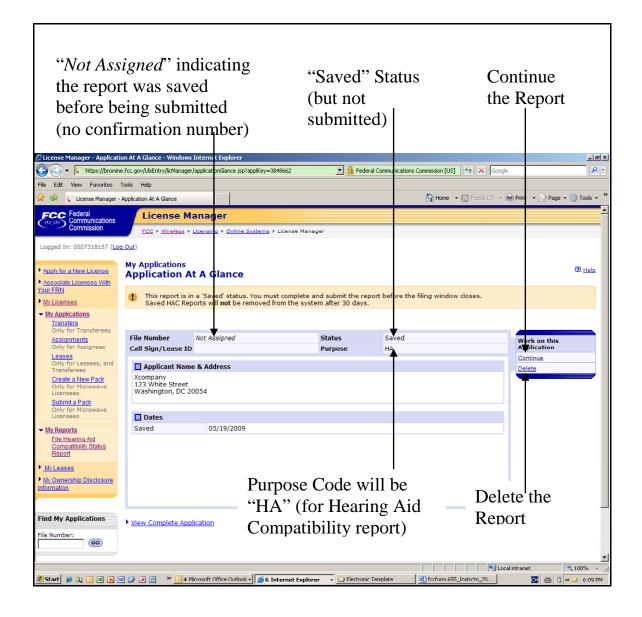


Figure 20 My Applications Page -- Saved Report



Update the Confirmation Submitted Report Number Status _ 8 × -0×1 > 02910500 At A Glance - Windows Internet Explorer ☐ 🚰 🕢 🗸 🖟 https://bromine.fcc.q nications Commission [US] 🙌 🗶 Google /UlsEntry/licManager/applicationGlance.jsp?applKey=384💌 🔒 Federal Co 44 Normal File Edit View Favorites Tools Final Showing 😭 🍪 Eicense Manager - Application 002910500 At A Glance Mome ▼ S Feeds (J) → 🖶 Print ▼ 🕞 Page ▼ 🍥 Tools ▼ FCC Federal Communication Commission License Manager reless > <u>Licensing</u> > <u>Online Systems</u> > License Manage Logged In: 0007318157 (Log Out) My Applicati ▶ <u>Apply for a New License</u> Application 0002910500 At A Glance Associate Licenses With Your FRN 1 This report is in a 'Submitted' status. If you continue working on this su You must resubmit the report by clicking on the 'Submit Filing' button or Certification screen before the filing window closes. omitted report, ULS will return it to a 'Saved' status. the Hearing Aid Compatibility Status Report My Licenses ▼ My Applications Transfers
Only for Transferees Assignments
Only for Assignees 0002910500 HAC Submitted File Number Status Call Sign/Lease ID Update ■ Applicant Name & Address Only for Microwave dm6a 123 Yale Place Rockville, MD 20850 Submit a Pack Only for Microwave Licensees ■ Dates 05/14/2009 Received File Hearing Aid Compatibility Status Report My Ownership Disclosure Find My Applications Draw - Done
Page 11 Sec 1 11/13 orm 655_In... 💆 Document1 - Mi... 💆 WTB_Testing_Is... 💶 🛗 🕃 « 🗵 3:42 PM "HA" (for Hearing Aid Delete the Compatibility report) Report

Figure 21 My Applications Page -- Submitted Report