REQUIREMENT SPECIFICATION FORM

Contact Information							
Project Name				Req. No	Req. Date		
Point of View				10	21.11.2023		
Requesting Firm or Organization							
Ministry of Family and Labor Social Services							
Contact Personel		Phone No	e-mail	e-mail			
sensitive information	on	sensitive information	sensitive information				
Request Information							
Request Description							
This requirement is about giving users the ability to comment on moderators. Users will be able to provide feedback on their interactions with moderators. This feedback will help in assessing the performance and approach of the moderators.							
Justification							
Allowing users to comment on moderators is important for several reasons. Firstly, it enables users to share their experiences and opinions, making them feel more involved in the platform. Secondly, it provides valuable insights into how moderators are performing. Importantly, this feedback will also be considered by professional volunteers when evaluating the moderators, ensuring a comprehensive assessment of their effectiveness and areas for improvement.							
Effect if declined (Risk if the project request is declined)							
Without user feedback, there could be unnoticed issues with moderator performance. Additionally, the lack of a direct feedback channel might make users feel less engaged with the platform and less satisfied with the moderation quality.							
Request Alternatives (if exists)							
Request Review Information							
Review Date	Reviewer Name and S			Reviewer Conclusion			
21.11.2023	Ejder Aysun sensitive	information	⊠App □Dec □Pos)		
21.11.2023	Emir Nevas Elçi <mark>sensit</mark>	ive information	⊠App □Dec □Pos)		
Suggestion Elaboration							

Request Final Review					
Review Date	Reviewer Name and Signature	Conclusion			
21.11.2023	Ejder Aysun sensitive information	⊠Approved □Declined			
Comments (if need)					