

## REQUIREMENT SPECIFICATION FORM

Contact Information		
Project Name	Req. No	Req. Date
Point of View	7	21.11.2023
Requesting Firm or Organization		
Ministry of Family and Labor Social Services		
Contact Personel	Phone No	e-mail
sensitive information	sensitive information	sensitive information

Request Information
Request Description
This requirement involves moderators assessing and ranking user-generated posts based on the likelihood of them leading to psychological distress or urgent situations. These posts will then be referred to professional volunteers for timely intervention. This process is crucial in providing immediate psychological support to users who may be in urgent need of assistance.
Justification
The primary purpose of this feature is to identify and promptly respond to posts indicating urgent psychological needs. By enabling moderators to quickly assess and escalate these situations to qualified professionals, the platform ensures that users receive the appropriate support and guidance in a timely manner. This proactive approach is essential in a platform dealing with sensitive and potentially critical psychological issues, safeguarding the mental well-being of its users.
Effect if declined (Risk if the project request is declined)
Neglecting this feature may lead to delayed or inadequate responses to users experiencing urgent psychological distress. This could result in exacerbating their situations and potentially causing harm, undermining the platform's purpose of providing a supportive and safe environment for sharing and addressing psychological challenges.
Request Alternatives (if exists)
An alternative approach might involve automated flagging systems based on keyword detection or user reports. However, such systems may lack the nuanced understanding and judgment required for effectively assessing psychological distress, potentially leading to over-reliance on automated systems and underutilization of human expertise.

Request Review Information		
Review Date	Reviewer Name and Signature	Reviewer Conclusion
21.11.2023	Ejder Aysun sensitive information	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined <input type="checkbox"/> Postponed (D: )
21.11.2023	Emir Nevas Elçi sensitive information	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined <input type="checkbox"/> Postponed (D: )
Suggestion Elaboration		

Request Final Review		
Review Date	Reviewer Name and Signature	Conclusion
21.11.2023	Ejder Aysun <b>sensitive information</b>	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined
Comments (if need)		