

REQUIREMENT SPECIFICATION FORM

Contact Information		
Project Name	Req. No	Req. Date
Point of View	9	21.11.2023
Requesting Firm or Organization		
Ministry of Family and Labor Social Services		
Contact Personel	Phone No	e-mail
sensitive information	sensitive information	sensitive information

Request Information
Request Description
<p>This requirement involves the creation of a dedicated section within the system where moderators and professional volunteers can upload their certificates and fill in their personal skills. This section will also allow users to view the credentials and skills of the moderators and professional volunteers who have assisted them, enhancing transparency and trust in the platform.</p>
Justification
<p>The inclusion of this feature is vital for establishing credibility and trust within the community. By allowing moderators and professional volunteers to display their qualifications and areas of expertise, users can have confidence in the advice and support they receive. This transparency is crucial in a platform handling sensitive psychological matters.</p>
Effect if declined (Risk if the project request is declined)
<p>If this feature is not implemented, it may lead to a lack of trust and confidence among users in the quality and reliability of the support they receive. Without visible credentials, users might question the expertise of those offering advice, potentially reducing the effectiveness and perceived value of the platform.</p>
Request Alternatives (if exists)
<p>An alternative could be to maintain a centralized database of moderator and volunteer credentials, accessible only by the platform administrators. This approach would ensure that credentials are verified and maintained but may not provide the same level of transparency and user confidence as a publicly accessible profile system.</p>

Request Review Information		
Review Date	Reviewer Name and Signature	Reviewer Conclusion
21.11.2023	Ejder Aysun sensitive information	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined <input type="checkbox"/> Postponed (D:)
21.11.2023	Emir Nevas Elçi sensitive information	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined <input type="checkbox"/> Postponed (D:)
Suggestion Elaboration		

Request Final Review		
Review Date	Reviewer Name and Signature	Conclusion
21.11.2023	Ejder Aysun sensitive information	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Declined
Comments (if need)		