REQUIREMENT SPECIFICATION FORM

Contact Information			
Project Name		Req. No	Req. Date
Point of View		12	21.11.2023
Requesting Firm or Organization			
Ministry of Family and Labor Social Services			

Contact Personel	Phone No	e-mail
sensitive information	sensitive information	sensitive information

Request Information
Request Description
This requirement focuses on the collaboration between the category control system and moderators to ensure that each question is opened in the correct category. This involves both automated and manual checks to verify the accuracy of category placements.
Justification
Ensuring questions are placed in the correct category is vital for the platform's functionality and user experience. The correct categorization allows users to receive the most relevant and expert advice. It also streamlines the process of finding the right help and improves the overall efficiency of the platform. Effective collaboration between the automated system and human moderators is key in achieving this accuracy, balancing efficiency with the nuanced understanding of human judgment.
Effect if declined (Risk if the project request is declined)
If this requirement is not adequately addressed, it may lead to questions being categorized incorrectly. This misplacement can result in users receiving inappropriate or irrelevant advice, potentially leading to confusion and mistrust in the platform. In the context of psychological support, incorrect categorization could have more serious implications, such as delayed or inadequate help.
Request Alternatives (if exists)
An alternative approach could involve more sophisticated AI algorithms for initial categorization, with a subsequent streamlined review process for moderators to quickly verify or adjust these placements. This method could potentially reduce the workload on moderators while maintaining high accuracy in categorization.

Request Review Information		
Review Date	Reviewer Name and Signature	Reviewer Conclusion
21.11.2023	Ejder Aysun sensitive information	☒Approved ☐Declined ☐Postponed (D:)
21.11.2023	Emir Nevas Elçi sensitive information	☒Approved ☐Declined ☐Postponed (D:)
Suggestion Elaboration		

Request Final Review		
Review Date	Reviewer Name and Signature	Conclusion
21.11.2023	Ejder Aysun sensitive information	☒Approved ☐Declined
Comments (if need)		