

Florian Pydde Delivery Data Scientist Florian.Pydde@microsoft.com

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## Agenda

### Part 1: Introduction to Azure Al

- Introduction
- Al Apps Agent
- Knowledge Mining
- Machine learning
- Storage Resources

Part 2: Pre-built Al

Part 3: Custom Al

### Azure Data + Al





Al



Data Modernization on premises



Data modernization to cloud



Globally distributed apps



**Cloud Scale Analytics** 



Al apps & agents



**Knowledge mining** 



Machine learning

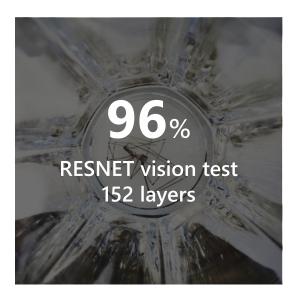
## Al

Vision
Speech
Language

Customized language **Text-to-speech** understanding Content moderation Spell Speech translation check Custom image classification Speaker recognition Entity linking Sentiment analysis, & augmentation key phrase extraction Image tagging Custom Object detection Text translation voice OCR handwriting analysis **Emotion detection** recognition Custom translation Video insights Face Custom speech Assisted text moderation identification Speech transcription

## Microsoft AI breakthroughs

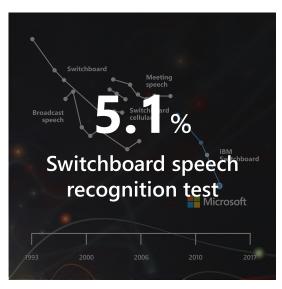
### Vision



### 2016

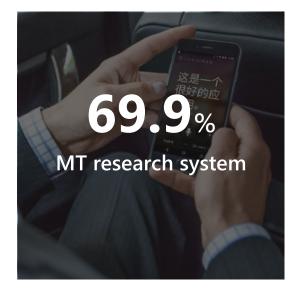
Object recognition Human parity

### Speech



#### 2017

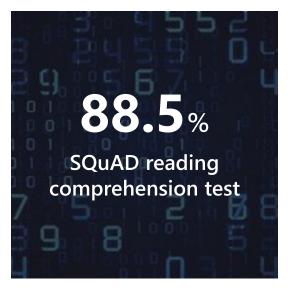
Speech recognition Human parity



#### March 2018

Machine translation Human parity

### Language



#### January 2018

Machine reading comprehension Human parity

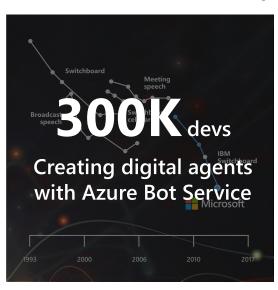
### Al Momentum

Vision

Speech

Language —

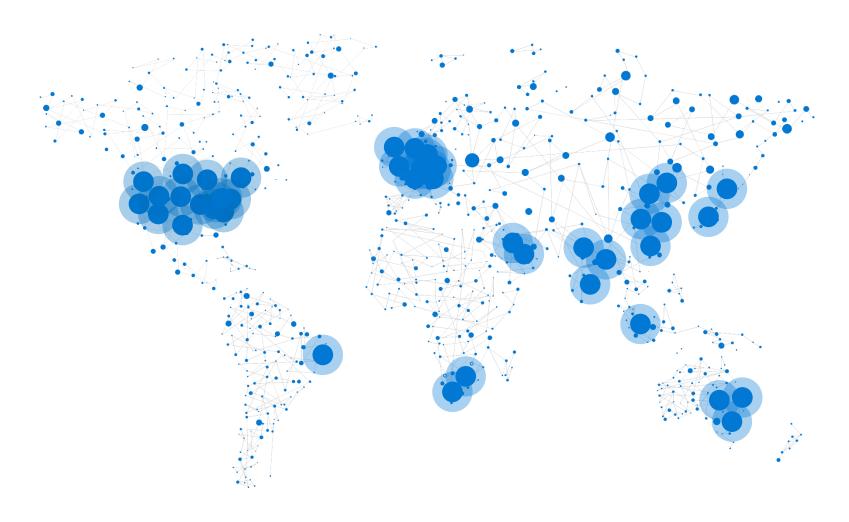








## **Azure**



Productive | Hybrid | Intelligent | Trusted

## Azure is the best place for Al

Accelerate time to value with agile tools and services



Pretrained Al services



Powerful tools



Comprehensive platform

Innovate with AI everywhere – in the cloud, at edge and on-premises







Cloud

Edge

**On-premises** 

Use any language, any development tool and any framework













Benefit from industry-leading security, privacy, compliance, transparency, and AI ethics standards

>90% of Fortune 500 companies use Microsoft Cloud

Al apps & agents



Azure Bot Service Azure Cognitive Services

Pre-trained models

**Knowledge mining** 



**Azure Cognitive Search** 

Leveraging Cognitive Services to extract textual information

**Machine learning** 



Azure Databricks
Azure Machine Learning
Azure AI infrastructure

Custom Al

Al apps & agents



Azure Bot Service
Azure Cognitive Services

**Knowledge mining** 



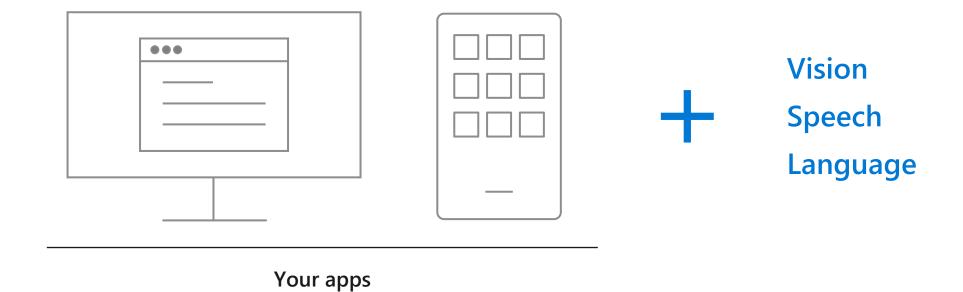
**Azure Cognitive Search** 

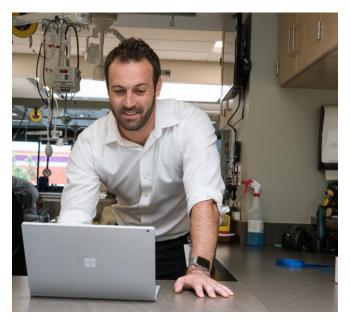
Machine learning



Azure Databricks
Azure Machine Learning
Azure Al infrastructure

# **Building Al apps & agents**





**200,000 customers** get information on shipments, rates, and UPS locations with the customer service chatbot





**70%** of the 600 million technical support cases per year are handled by Al





**80% completion rate** and **4% increase in views** achieved through automatic video recommendation based on article content



## **Cognitive Services**

Infuse your apps with powerful, pretrained AI models

Customize easily and tailor to your needs

Use language of your choice











## **Bot Service**

Accelerate bot development with an integrated environment and pre-built templates

Engage your audience easily across multiple channels













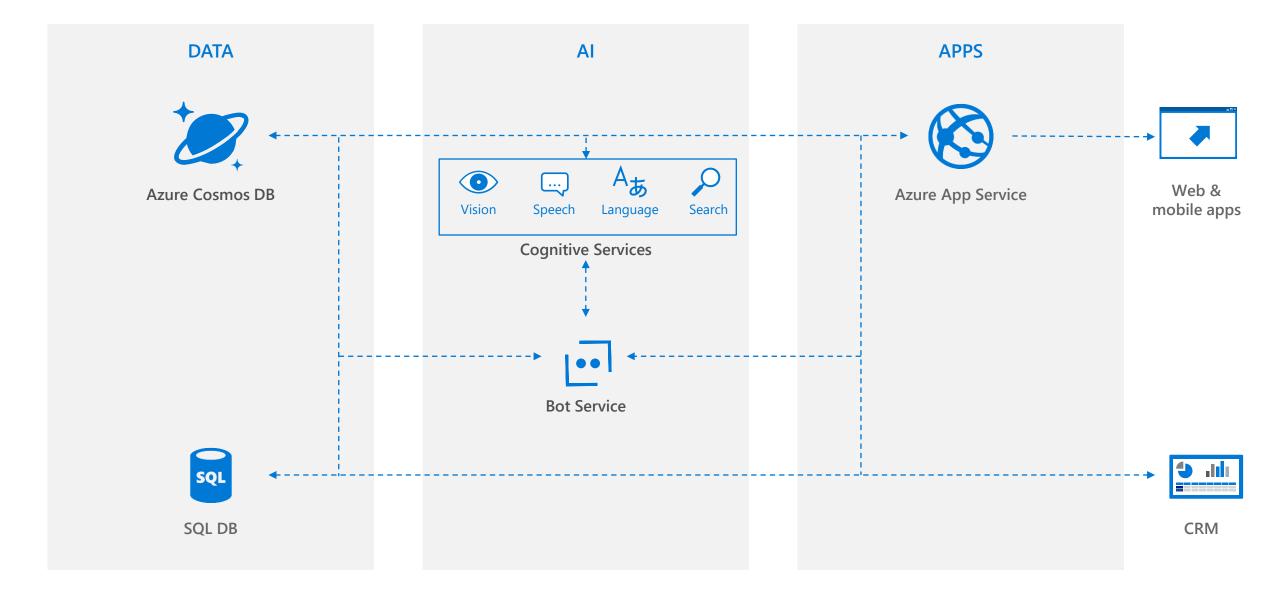




# Intelligent Apps & Agents Demo

Intelligent Kiosk

## Al apps & agents: How the demo was built



Al apps & agents



Azure Bot Service Azure Cognitive Services **Knowledge mining** 



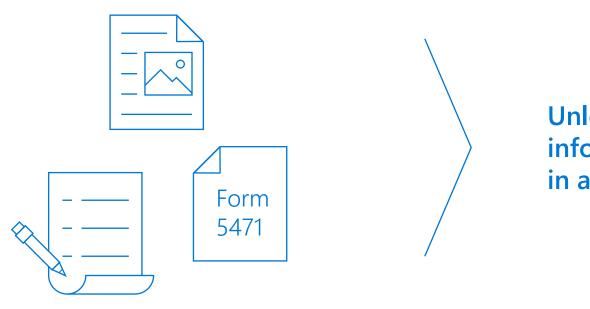
**Azure Cognitive Search** 

Machine learning



Azure Databricks
Azure Machine Learning
Azure Al infrastructure

# What is knowledge mining?



Your business documents

Unlock valuable information lying latent in all your content

# **Knowledge mining with Azure Search**

#### **Documents**



Key Phrase extraction



Organization entity extraction



Face detection



Custom skills

### **Cutting-edge Al**



Location entity extraction



Persons entity extraction



Celebrity recognition



Landmark detection

## Fully text-searchable rich index



Sentiment analysis



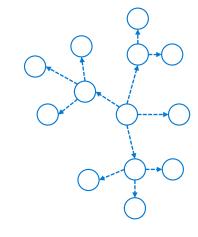
Language detection



Tag extraction



Printed text recognition



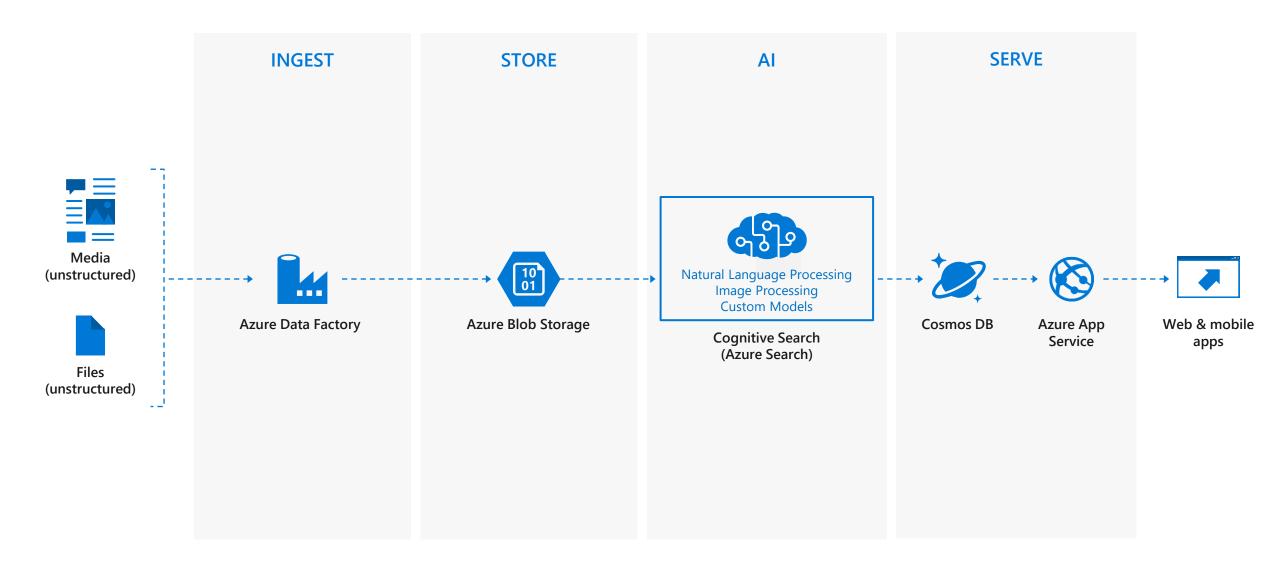
# Knowledge mining Demo

JFK Files

<u>Link to Demo</u>



# Knowledge mining: How the demo was built





Canada's largest automobile search site drives seamless search experience





Audio AI experts use cloud-based search platform to connect listeners to audio content

### audioburst



Prime property listings site powered by cloud-based search and analytics



Al apps & agents



Azure Bot Service Azure Cognitive Services

Knowledge mining



**Azure Cognitive Search** 

**Machine learning** 



Azure Databricks
Azure Machine Learning
Azure AI infrastructure



13M personalized experiences with33 orders/second





**\$300k/day** cost savings with predictive maintenance

### Rockwell Automation

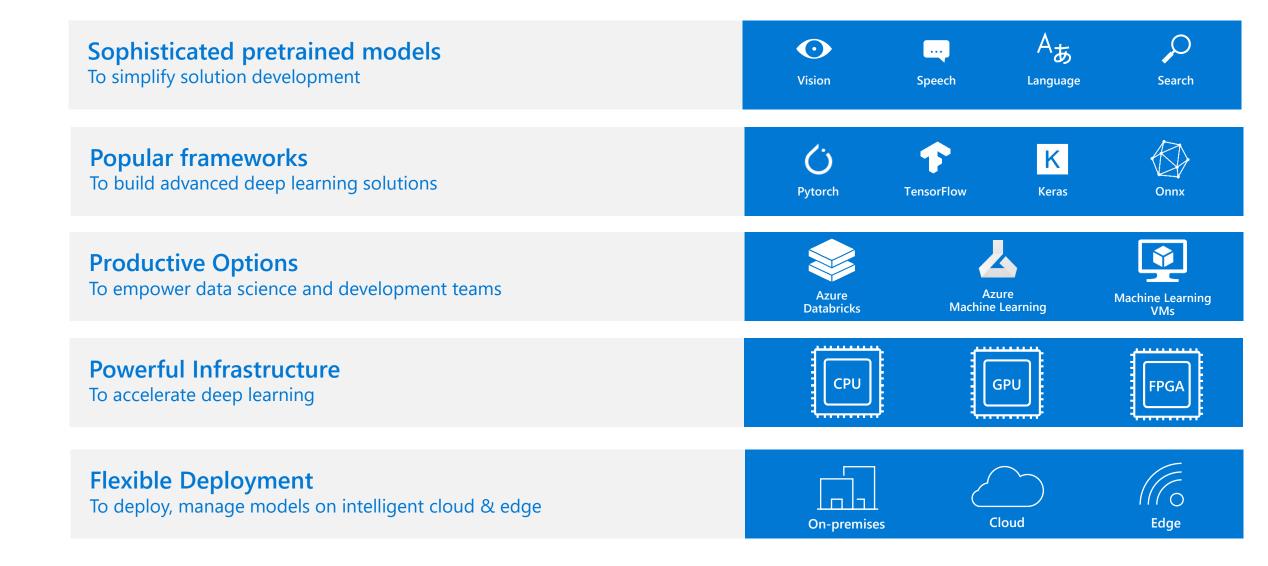


**85%** savings in risk calculation & under-writing costs

**50%** lower loan defaults

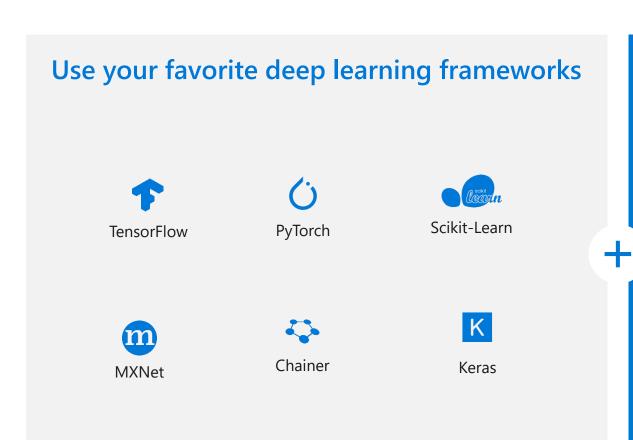


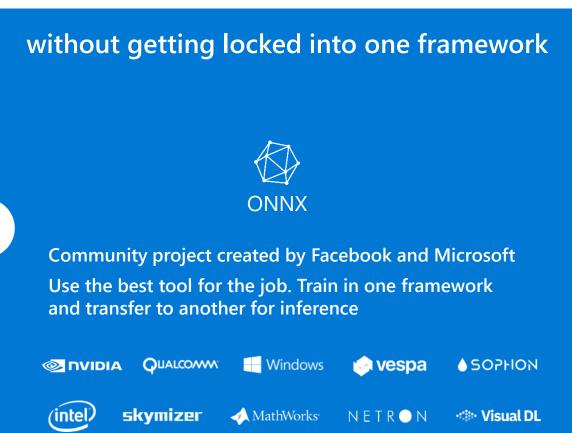
## **Machine Learning**



## Popular frameworks

**Build advanced deep learning solutions** 





### **Productive services**

Empower data science and development teams



Integrated data science & data engineering teams

Desktop solutions not adequate

Need a unified big data & ML solution



Individual data scientists

Desktop solutions adequate

Need cloud for sporadic compute needs







## **Azure Databricks**

Enable collaboration between data scientists and data engineers with an interactive productive workspace

Prepare and clean data at massive scale with the language of your choice

Build and train models with preconfigured machine learning and deep learning optimized clusters

## **Azure Machine Learning**

Track experiments for reproducibility and auditing needs. Identify and promote your best models



### Powerful infrastructure

Accelerate deep learning



**CPUs** 

General purpose machine learning D, F, L, M, H Series



**GPUs** 

Deep learning

N Series



**FPGAs** 

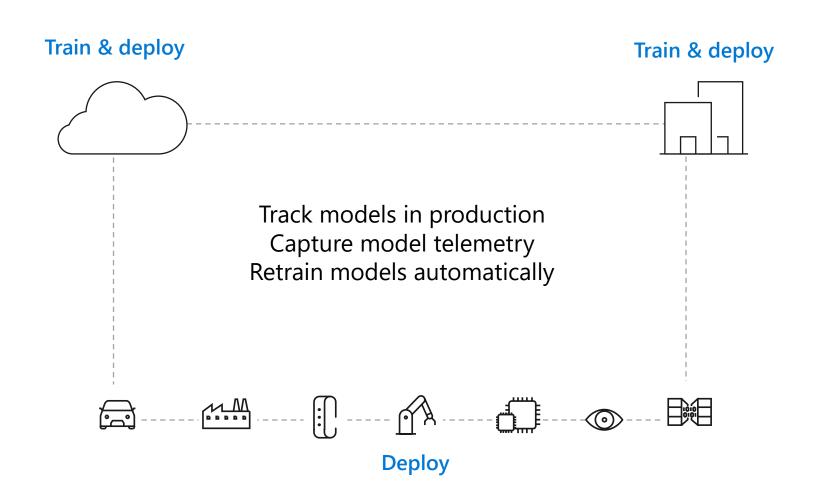
Specialized hardware accelerated deep learning Project Brainwave

Optimized for flexibility

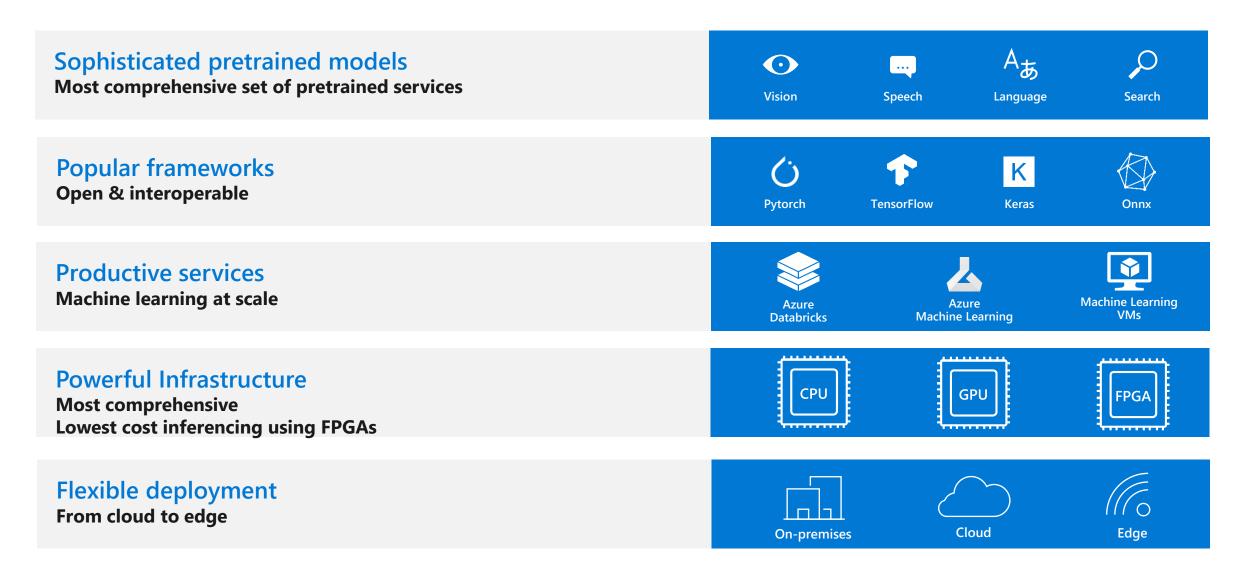
Optimized for performance

## Flexible deployment

Deploy and manage models on intelligent cloud and edge



## Azure is the best place for machine learning



Al apps & agents



Azure Bot Service Azure Cognitive Services

**Knowledge mining** 



**Azure Cognitive Search** 

**Machine learning** 

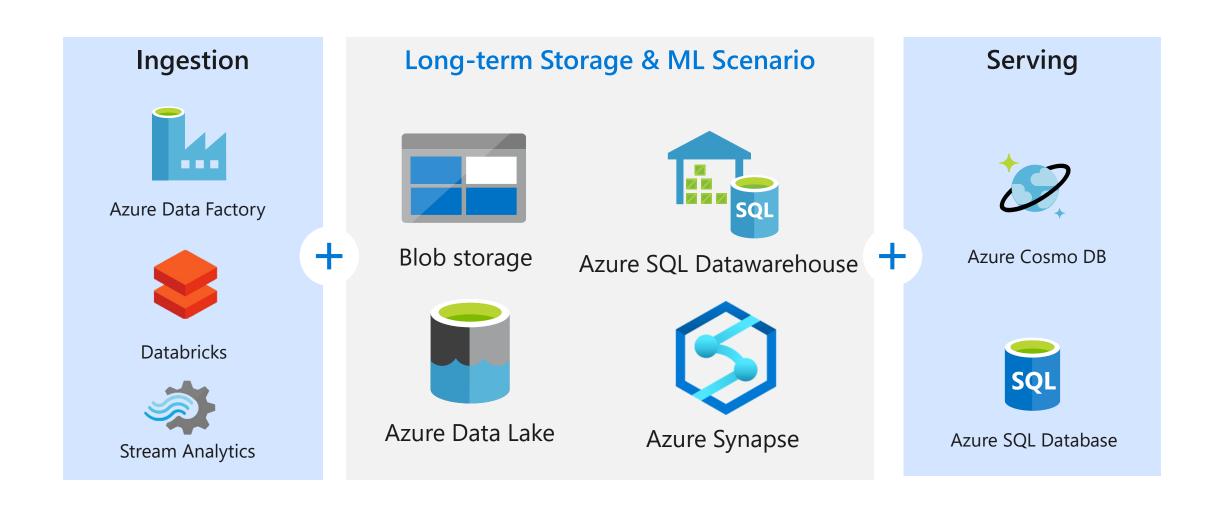


Azure Databricks
Azure Machine Learning
Azure AI infrastructure

# Data Storage Overview

## **Data Storage for Analytics**

Provide big data infrastructure to fuel your analytics solutions



### When to use what

**Data Ingestion** 



The organization need to build data integration pipelines to move data from onpremises to cloud or run batch jobs



The organization needs to provide data science and engineering teams with a single platform for Big Data processing and Machine Learning, based on Apache Spark



The organization must respond to data events in real time or analyze large batches of data in a continuous time-bound stream

### When to use what

**Data Storage** 

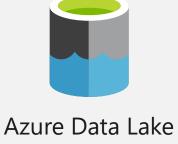


Blob storage

- Used for data storage not querying.
- Good for images, unstructured and structured data
- Used for experimentation and quick
   PoC setup
- Cheapest options on Azure



Predecessor of Azure Synapse



- Designed to store massive amounts of data (petabytes)
- Good for all types of data formats
- Used as data storage reference for analytics/Al departments



- Used for structured data & metadata
- Good for heavy analytics load (petabytes)

### When to use what

### Serving



Cosmo DB

- NoSQL database
- API model support
- Planet scale with low latency performance



- For scaling up and scaling down OLTP systems on demand
- Used for daily operations, i.e create-read-update-delete (CRUD)

Azure SQL Database

# Thank you