# **CURRICULUM VITAE**

## PERSONAL INFORMATION

Full Name

Francisco Teixeira de Barros

Mobile

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Email

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Website

https://franciscokloganb.github.io/

Nationality

Portuguese

Date of Birth

14.02.1991

Gender Male



**Dates** 

July 2018 - September 2018

Occupation or Held Position Main Activities and Responsibilities Summer Intern

Simultaneously develop an administrative dashboard (front-end) for managers of virtual call-center teams and a backend server capable of processing a large number of calls to extract data relevant to the allocation of human resources and evaluation of their performances as well as identification of customers and their attitudes, making them available to managers in real-time.

**Employing Organization Name** 

Talkdesk

Recommendation Contacts Type of Business or Sector Daniela Barros (People Development Manager) - daniela.barros@talkdesk.com

Information Technology Company

**Dates** 

**September 2017 – July 2018** 

Occupation or Held Position

Students Mentor

Main Activities and Responsibilities

Additional Information

Guide and help newly arrived students concerning studies, advice, and doubt resolution.

The Mentors and Tutors program is not related to freshman celebrations. It is a program designed to foster long-term success for new students, organized by the university official boards.

**Employing Organization Name** 

Type of Business or Sector

NAPE

University's Educational Department

**Dates** 

April 2013 - December 2014

Occupation or Held Position

Main Activities and Responsibilities

**Deputy Chief of Operations** 

Provide direct support to the store manager regarding the store's daily organization, including financial management, stocks, allocation of jobs depending on the composition of the available teams, and customer service, among other functions. In terms of training, accompany new

employees by providing technical, procedural, and on-job training.

**Employing Organization Name** 

Recommendation Contacts

H3 – New Hamburgology (café3)

Graciete Alves - graciete.alves@h3.com

Type of Business or Sector Restaurant

# **ACADEMIC HISTORY**

#### **Dates**

### September 2018 - Present

Sought Qualification

M.Sc. in Computer Science and Engineering

Main Subjects

Forensics Cyber-Security, Software Security, Network and Computer Security, Information Systems Management, Design and Implementation of Distributed Applications, Cloud Computing and Virtualization, Mobile and Ubiquitous Computing, Highly Dependable Systems

Name and Type of Organization

IST – Instituto Superior Técnico (university)

Current Grade

16 out of 20

#### **Dates**

# September 2015 – September 2018

Awarded Qualification

B.Sc. in Computer Science and Engineering

Main Subjects

Software Engineering, Analysis and Synthesis of Algorithms, Programming, Operating Systems, Computer Architecture, Differential Calculus, Algebra, among others.

Name and Type of Organization

IST – Instituto Superior Técnico (university)

Obtained Grade 1

16 out of 20

#### **Dates**

### September 2009 - September 2012

Awarded Qualification

B.Sc. in Food Production in Catering

Main Subjects

HR and F&B Management, Marketing, Accounting, Health and Safety, Microbiology

Name and Type of Organization

ESHTE – Escola Superior de Hotelaria e Turismo do Estoril (polytechnic)

Obtained Grade | 14 out of 20

# PERSONAL SKILLS

Social and Professional Skills

Flexible professional, with a friendly and inclusive attitude.

Good at conflict resolution and constructive collaboration. At ease with public speaking.

Technical Skills

Experienced with the following programming languages and frameworks:

- C# (.NET, Windows Universal Platform and, Unity)
- Java 8 SE (SpringBoot and SpringBoot MVC)
- Python 3 (Flask and Django)
- HTML5, CSS, jQuery (Bootstrap and Bulma; https://franciscokloganb.github.io/)
- PostgreSQL

Academic knowledge in:

- C and C++
- PHP

Familiar with tools such as:

- Command Line
- Git
- Maven and Gradle
- IntelliJ IDEs

Agile methodologies:

- Scrum
- Kanban

Operating Systems:

- Windows
- Kali and Ubuntu 16.04

Artistic Skills

Photography (<u>www.claymemoirs.com</u>, <u>www.instagram.com/clay.memoirs</u>) and image editing.

Languages

Fluent in Portuguese and English (no-certificate) written and spoken.