

# Press Kit

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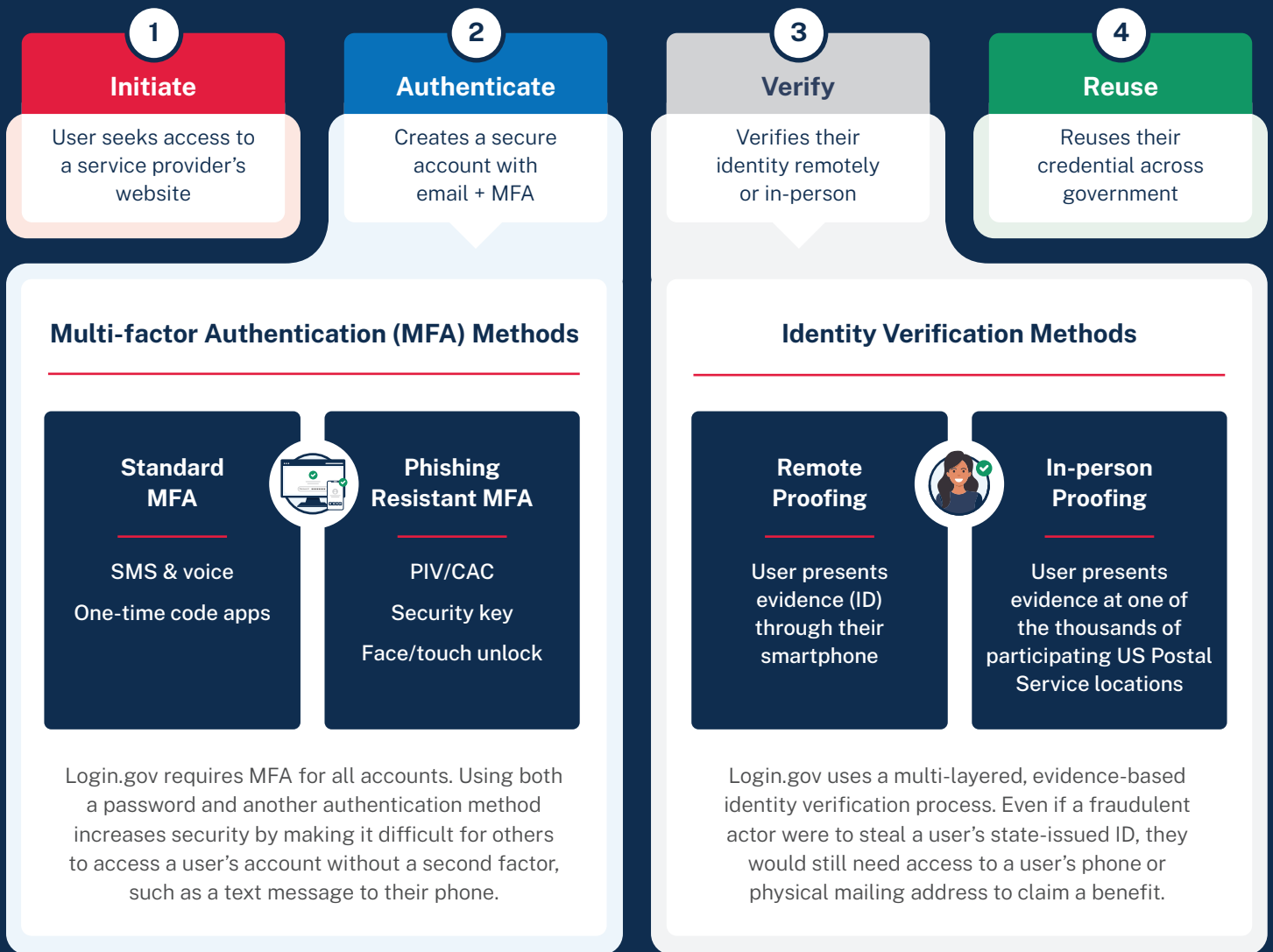
The Public's  
One Account for  
Government

## Who we are

**Login.gov is a federal program** within GSA's Technology Transformation Services (TTS). We design and deliver a digital government with and for the American public by partnering with agencies and states.

**Our mission** is to build a future where every member of the public has seamless and secure access to Government services, and where every agency can focus on *their* mission by reducing costs and complexity.

## How it works



## Who we serve

**100 million**  
user accounts

**300+ million**  
sign-ins annually

**500+**  
live sites and services

**50**  
agencies and states

As of August 2024

These Government agencies are a few of the many partners who trust Login.gov to provide access to their services.



## Recent Announcements by Login.gov

See the following blogs and press releases for more information about Login.gov milestones:

- [General Services Administration's Login.gov pilots enhanced identity verification, expands in-person proofing, updates pricing model](#) (April 11, 2024)
- [Login.gov continues to expand, offering new pathways to securely accessing government services online](#) (Oct. 8, 2023)
- [U.S. General Services Administration announces all Cabinet agencies are now using Login.gov](#) (September 29, 2023)
- [Reducing fraud and increasing access drives record adoption and usage of Login.gov](#) (Aug. 18, 2023)

## What's Next for Login.gov

Check out our [Login.gov roadmap](#), which is regularly updated with progress on Login.gov milestones.

## User Support

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- Login.gov is currently available in English, Spanish, French, and Simplified Chinese.
- For users that have technical issues with their Login.gov account, we operate a 24/7 contact center via phone or website contact form. Visit [www.login.gov/contact](https://www.login.gov/contact) for more information. Support documentation is available at [www.login.gov/help](https://www.login.gov/help).

## FAQs

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### What is Login.gov?

Login.gov is a shared technology service within GSA's Technology Transformation Services (TTS) that provides authentication and identity verification capabilities to government agencies. As the public's "one account for government," Login.gov gives the public the opportunity to use a single account to securely access services across participating government websites. Login.gov operates 24/7 support via phone and email. For assistance, visit [www.login.gov/help](https://www.login.gov/help).

### How many people use Login.gov?

Login.gov has over 100 million user accounts, and handles 300M+ sign-ins annually for 50 agencies/states and 500+ applications.

### What services does Login.gov provide?

As a digital identity provider, Login.gov provides digital identity management as a shared service to government agencies, including:

- An authentication service for securely and seamlessly logging into numerous government services with a single account using an email, password, and Multi-factor authentication (MFA) option
- An identity verification service for easily proving you are who you say you are from the convenience of your own home or on-the-go from your smartphone.

## Leadership

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**Hanna Kim**

**Login.gov Director**

Hanna is the Director of Login.gov, which enables members of the public to create a single digital account that provides access to their benefits and services at over 40 federal and state agencies. She completed both her Bachelor's and Master in Public Affairs degrees at Princeton University, and began her career working as a policy advisor to various senior government officials in the State and Defense Department. Shortly before joining TTS, Hanna was a Principal Product Manager at Amazon, where she held multiple leadership roles, including the Head of Global Trust and Safety.

## Contact Us

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### Media Inquiries

[press@gsa.gov](mailto:press@gsa.gov)

### Partner with us

[partners@login.gov](mailto:partners@login.gov)

## Login.gov Brand\*

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Download the [Official Logo](#)

*\*Disclaimer: The [Login.gov](#) logo is an official mark of the U.S. General Services Administration and may not be used to imply an endorsement of any product or service.*