

SITE RELIABILITY ENGINEER

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Education

TKU (Tamkung University)

New Taipei City, Taiwan

M.ENG. IN COMPUTER SCIENCE AND INFORMATION ENGINEERING

Jan. 2017 - Jan. 2019

- Master Thesis: Let Machine Read Candlestick Charts Like Human Beings Forecast trend of stuck/future price by constructing deep learning based system using Convolutional Neural Network(CNN) and Recurrent Neural Network(RNN) to analyze candlestick charts.
- Developed Spark Cluster Constructor to quickly construct spark cluster in container on Web-GUI for purpose of teaching. Based on Django 1.11, Docker-swarm, Docker-compose and Docker-API.
- Constructed Hadoop cluster for purpose of teaching based on HDP(Hortonworks Data Platform). Deployment and management were based on Ansible Playbooks

TKU (Tamkung University)

New Taipei City, Taiwan

B.ENG. IN COMPUTER SCIENCE AND INFORMATION ENGINEERING

Sep. 2012 - Jun. 2016

- Graduation Project: VoIP over SDN(Software Defined Network) A project to demonstrate flow-control ability of SDN which could improve performance of network-sensitive applications such as VoIP. I constructed network infrastructure by Floodlight and OpenvSwitch 1.6, based on OpenFlow 1.3.
- Constructed OpenStack (Kilo) for private cloud of Department of CSIE I constructed Nova(computing), Glance(image), Horizon(dashboard) and Keystone(identity). Network solution was Openstack Legacy Network based.

Work Experience_

Amazon Web Service Aug. 2019 - Present

CLOUD SUPPORT ENGINEER

Taipei, Taiwan

- Being responsible for helping customers solve questions about container and deployment related AWS services, including: Amazon Elastic Container Service (Amazon ECS), Amazon Elastic Kubernetes Service (Amazon EKS), AWS App Mesh (AWS hosted Envoy control plane), AWS Codeseries services (AWS CodeCommit, AWS CodeBuild, AWS CodeDeploy, AWS CodePipeline), AWS Infrastructure as code services (AWS CloudFormation, AWS CDK), AWS X-Ray (AWS hosted tracing service) and AWS Batch.
- · Providing wild range support skills to assist customers.
 - Providing general guidance about a service's feature or use case. Sometime, providing prototype or writing sample code for customers is required.
 - Tracking issue and providing workaround/solutions when the problem which customer encounter was caused by AWS services or infrastructure. Sometimes, I also helped AWS internal team trace services' or tools' source code.
 - Under some circumstances, problems were caused by network connectivity issue, OS performance issue, or open source projects' source code/configuration. Having wild range of different troubleshooting skills and knowledge was required.
 - Great communication skill to cooperate with customers to figure out real problems and most suitable solutions for them.

Bo-Ning Tech. Corp. Feb. 2017 - Aug. 2019

DEVELOPMENT OPERATOR

Hsinchu, Taiwan

- I worked on containerizing services for easier deploying and testing. Besides, I also constructed Drone and GitLab based CI/CD pipeline to improve developing and releasing efficiency. It saved developers 50% on handling releasing applications.
- I constructed EFK based monitoring solution for services. It reduced 60% time for developers to address issues and decreased 80% service down time
- Solutions and applications were hosted on GCP and Docker Swarm cluster managed by me.

IChen Corp. Taipei, Taiwan

SOFTWARE ENGINEER

Sep. 2015 - Feb. 2017

- I constructed VoIP server for intercom system of parking lots which was based on FreeSwitch 1.6. And I developed VoIP client on Raspberry Pi in Python and C-Language. The system replaced phone based reported solution and saved 60% costs.
- I designed and developed a self-service system for parking lots to allow customers parking vehicles and paying by license plates without human parking officers, and a self-service system for restaurants to allow customers ordering and paying without human receptionist. It reduced users and parking lot managers/clerks 60% of time on paying and verifying. Physical devices were RS-232 based, and controlling logic and communication were HTTP based.
- I constructed and managed infrastructures(GCP and OpenVPN) and CD-chain(GitLab and Ansible based) for account and CRM(Customer Relation Management) server for self-serve system for parking lots and restaurants.



Hallblazzar: Developer's Journal

Medium

FOUNDER & WRITER Mar. 2018 - PRESENT

- Record progress and solutions of encountered problems while developing projects.
- Impressions and notes of newly learned knowledge and technologies.

Predicting the price movement from candlestick charts: a CNN-based approach

IJAHUC

Chih-Chieh Hung, Ying-Ju Chen, Siou Jhih Guo, Fu-Chun Hsu

2020

• International Journal of Ad Hoc and Ubiquitous Computing (IJAHUC), Vol. 34

Deep Candlestick Predictor: A Framework Toward Forecasting the Price Movement from Candlestick Charts

Taipei, Taiwan

SIOU JHIH GUO, CHIH-CHIEH HUNG, AND FU-CHUN HSU

Dec. 26th-28th 2018

PAAP'18 - The 2018International Symposium on Parallel Architectures, Algorithms and Programming

Let Machine Read Candlestick Charts Like Human Beings

Yokohama, Japan

SIOU JHIH GUO, CHIH-CHIEH HUNG, AND FU-CHUN HSU

Nov. 12th-14th 2018

• IDAA 2018 - International Workshop of Intelligent Data Analytics and Applications, Joint with JSAI International Symposia on AI