

## SENIOR RPG PROGRAMMER | WEB DEVELOPER

**Proactive, forward-thinking, and technically adept professional**, offering solid experience and expertise in reviewing project requirements and specification and conceptualizing and developing innovative procedures and systems to realign project plans, streamline operations, and increase efficiency. *Core competencies include:*

**Project Management:** Focused project manager, with adeptness in executing projects, from conception to completion, within budget, time, and client specifications

**Organizational and Problem-solving Skills:** Efficient at managing priorities, combined with independent decision-making and sound problem-solving abilities

**Technical Skills:** Armed with well-honed analytical skills; expert at analyzing, designing, developing, testing, and deploying business applications and strategic business solutions

**Communication and Interpersonal Skills:** Equipped with articulate written and oral communication and outstanding interpersonal skills; multilingual in English, Hindi, Marathi, and Bengali

### TECHNICAL ACUMEN

**Hardware:** IBM AS/400, Windows

**Software:** RPG/400, CL/400, RPGLE, CLLE, Synon, Implementer, X - Analysis Tool  
SAS 9.0, Core Java, Advanced Java, Servlets, HTML/DHTML, Java Script, C

### PROFESSIONAL EXPERIENCE

#### MphasiS, an HP Company ■ Pune, Maharashtra, India

Software Engineer

Jun 2010–Oct 2011

Strategically directed a team of four programmers, accountable for executing new amendments, enhancements, data synchronization and maintenance of code, as well as development of item specifications for code realization. Established professional relationships with client to coordinate clarifications and technical inquiries related to specification. Took full charge of executing unit testing on tasks; generating test cases, release forms, and maintenance forms; and producing work product review (WPR) document upon code review. Efficiently fulfilled senior programmer analyst role, employing AS/400 - RPGLE, CLLE, Implementer, and Dom Doc Server.

#### KEY HIGHLIGHTS:

- Earned two appreciation awards for excellent contribution toward SKF account in quarters May 2010–July 2010 and May 2011–Jul 2011
- Provided hands-on oversight to the implementation of a multinational manufacturing project, which involved keenly reviewing existing modules, attending to all encountered issues, and facilitating the release 7.1 of a major module (Multi legal DOH), while supervising a team of eight members
- Received the Value Appreciation Card for exemplifying the MphasiS value of honoring commitments

#### Cap Gemini Group Company ■ Pune, Maharashtra, India

Associate Consultant

Nov 2005–Oct 2006

Expertly performing programmer analyst duties while utilized AS/400 - RPGLE, CLLE, Implementer, and Dom Doc Server. Maintained active participation in performing new amendments and enhancements; synchronizing data; and handling code. Rendered response to any technical inquiries related specifications from the client, as well as effectual assistance with post production and client interaction activities. Produced test cases as well as release and maintenance forms in support during development and unit testing phases.

#### KEY HIGHLIGHT:

- Contributed key insights to the planning and development of a multinational bank project based on thorough analysis of existing modules

#### Seacom Technologies Pvt. Ltd. ■ Pune, Maharashtra, India

Team Lead

Feb 2004–Oct 2005

Proactively coordinated and administered the planning, preparation, monitoring of project schedule, and analysis and documentation of client requirements. Communicated constructive reviews and feedbacks regarding lessons learned for team members.

#### KEY HIGHLIGHTS:

- Obtained recognition from a US client for satisfactory completion of projects ahead of schedule; consequently accepting additional projects from same client due to excellent performance

# HEMA MITRA

1 OAKTHORPE COURT, SUMMERFIELD, NORTH CAROLINA 27358 610.841.3703 484.560.9928 HEMAKOLTE@HOTMAIL.COM

- Played an integral role in designing the HTML user interface that enabled reception of information using Java Servlets for display on the iSeries Telnet Server page of AS/400 and encoding of required data in the appropriate database files (physical files on AS400 Server)

## EARLIER CAREER

**Datapro Infoworld Ltd. ■ Pune, Maharashtra, India**

Technical Trainer

Aug 2002–Feb 2004

**Boston Education and Software Technologies Ltd. ■ Nagpur, Maharashtra, India**

Technical Trainer

May 2001–Jan 2002

**Taurus Infotek ■ Pune, Maharashtra, India**

Web Developer

Sep 2000–Feb 2001

Developed and participated in maintaining websites, and uploaded webpages on the web server.

## EDUCATION AND CREDENTIALS

**Bachelor of Engineering in Electronics**

YASHWANT RAO CHAVHAN, COLLEGE OF ENGINEERING ■ NAGPUR, MAHARASHTRA, INDIA

**MphasiS SKF 101: SKF Techno-Functional Basic Certification, Feb 2011**

**SAS Certified Base Programmer (SAS 9), Nov 2009**

**IBM Certified (E-Commerce), Jan 2000–Sep 2000**

## SELECTED PROJECTS

**SKF**

Programmer/Analyst

Jun 2010–Oct 2011

*Company/Client Name: MphasiS, an HP Company / SKF*

*Software/Hardware Used: RPGLE, CLLE, SEU, SDA, DB2/400, RLU, Implementer, SYNON, AS/400, OS/400*

- Improved customer orders and dispatch orders; organized data warehouse; and administered MAPICS for intercommunication between major systems, OMPS, and SARA (Financial Systems)
- Served as the driving force in the successful release 6.8 and 6.9, which brought forth major enhancements in the dispatch order and customer order systems
- Proactively engaged in the release 7.0, which was considered as one of major releases, with total estimated efforts of around 5,000 hours

**Program Problem Control Report (PPCR)**

Programmer/Analyst

Nov 2005–Oct 2006

*Company/Client Name: HSBC GLTi, Pune / HSBC*

*Hardware/Operating Systems Used: RPGLE, CLLE, SEU, SDA, DB2/400, RLU, Implementer, AS/400, OS/400*

- Resolved production time errors; identify and report bugs; and implemented data synchronization and enhancement initiatives
- Conducted keen evaluation of existing functionality, the coding technique used, and program-generated reports
- Ensured utmost care in completing the project so as not to affect the functionality of any other modules
- Administered the testing of all test cases are passed by the user as well as release of the new code to the production server by using Implementer

**Automation Tool for GUI Conversion Tool**

Team Lead and Programmer

May 2005–Oct 2005

*Company/Client Name: SEACOM Technology Pvt, Ltd., Pune / Becker-REWA*

*Hardware/Software/Browsers Used: V5R3 iSeries AS/400, OS/400, Linux, WingX, Java, Servlet, HTML, RPGLE, CLLE, SEU, SDA, DB2/400, Web Sphere on V5R2, JavaScript, DHTML, IE6, Netscape 7.1, Mozilla FireBird*

- Developed a GUI-based interface to replace client's existing legacy application on IBM iSeries platform to cope with their client's changing requirements
- Led the automation and conversion using JACADA, JWALK, and other tools, which resulted to the reduction of manual entries that were required to be done using the supporting module on AS/400 iSeries Server