

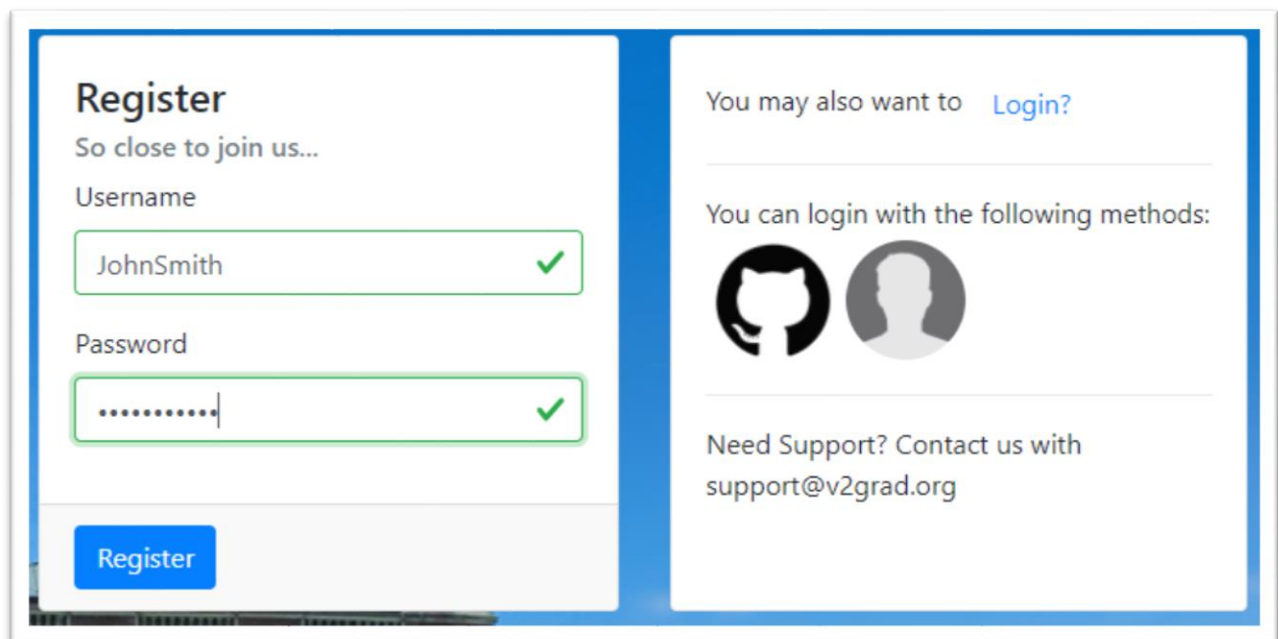
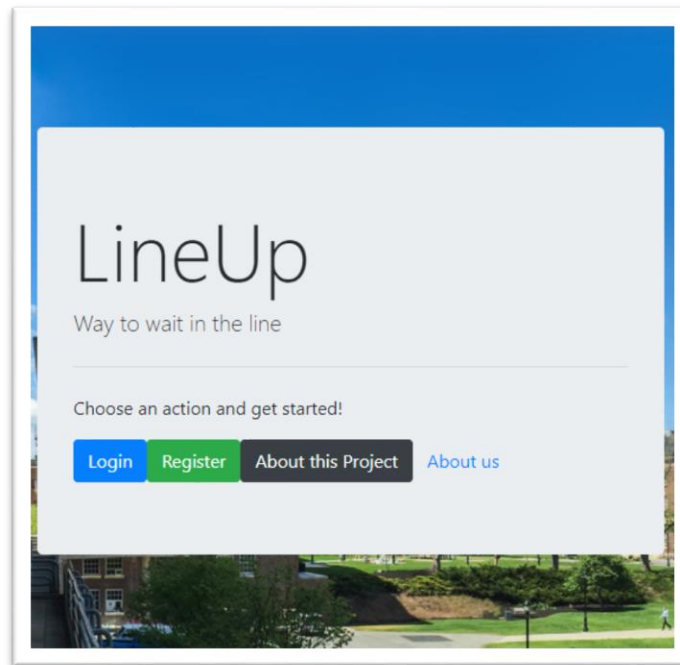
Lineup

USER MANUAL

Jane Li, Xinhao Luo, Yitao Shen, Tong Wu

Signing In:

To use the site, the user must **Login** with their account or **Register** a new account.

The image displays the registration and login section of the LineUp website. On the left, the 'Register' section is titled 'Register' with the subtitle 'So close to join us...'. It contains two input fields: 'Username' with the value 'JohnSmith' and a green checkmark, and 'Password' with a masked password '.....' and a green checkmark. A blue 'Register' button is at the bottom. On the right, there is a link 'You may also want to Login?' and a section titled 'You can login with the following methods:' showing icons for GitHub and a generic user profile. At the bottom right, there is a link for support: 'Need Support? Contact us with support@v2grad.org'.

- ◆ **Registering** will require a username and password. Passwords should be at least 10 characters long. If the username is already in use, the user must choose a different username to register with.

Login

So close to the dashboard...

Username

JohnSmith ✓

Password



..... ✓

Login

You may also want to

[Register?](#) [Forget Password?](#)

You can login with the following methods:

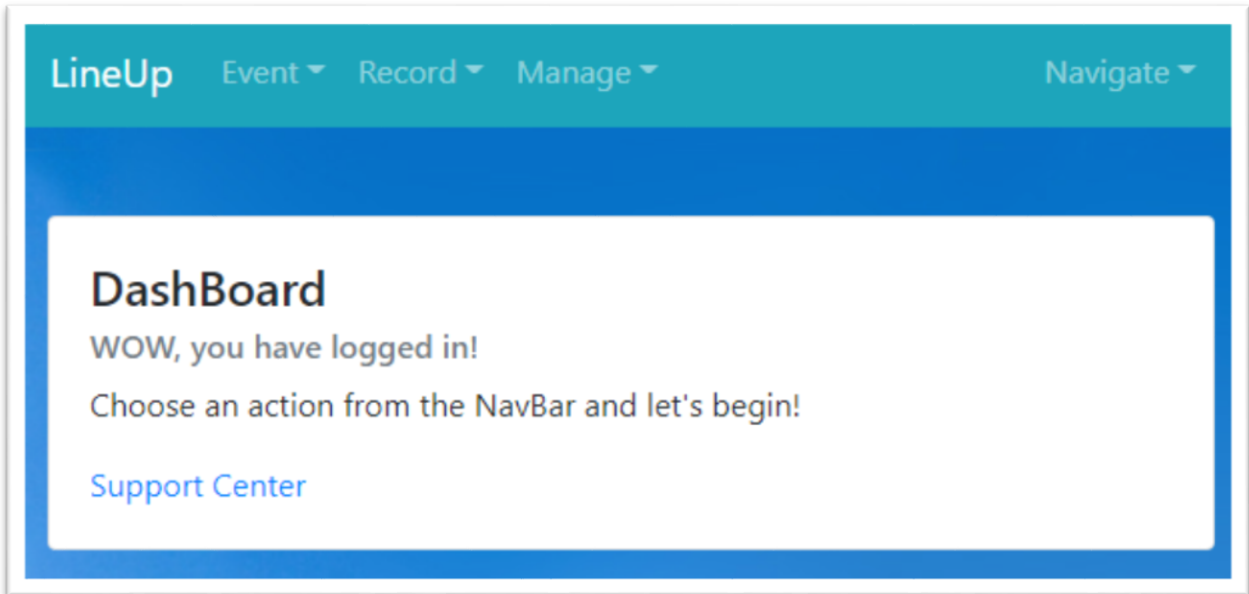


Need Support? Contact us with
support@v2grad.org

- ◆ After registering, the user can **login** with their username and password in the future.
- ◆ **Forgot password?** Currently we don't have an automatic way of letting a user reset their password.
- ◆ If the user has successfully logged in, then they will be redirected to the **DashBoard**.

Dashboard:

Choose an action from the **DashBoard** to start using the site!

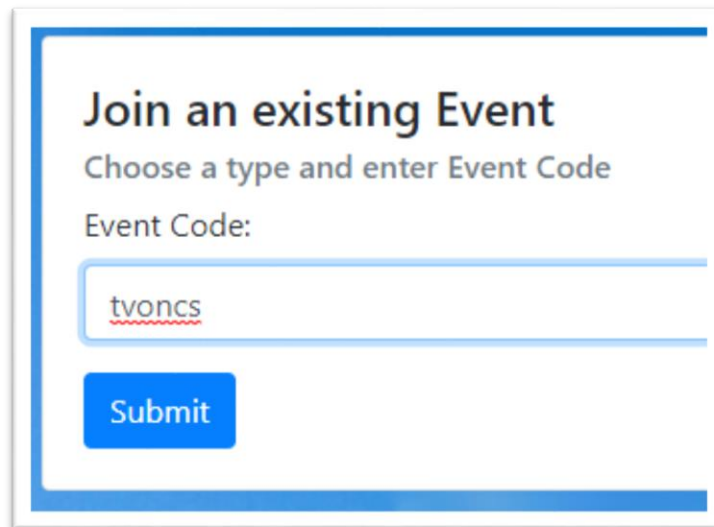


- ◆ Choose **Event** to create an event or join an event
 - Events can have multiple **queues**. A usage example of an event is for a class with multiple sections where there would be one queue per class section.
 - To **Create** an Event, the user must specify a name and the queues associated with the event. Add the queue by pressing “Add” on

The screenshot displays the 'Create an Event' form. The title 'Create an Event' is at the top left, followed by the subtitle 'Let's Rock!'. Below this is a 'Name' label and a text input field containing 'CS1100', which is highlighted with a green border and a green checkmark icon on the right. Underneath is a 'Queues with events' label and a horizontal container. This container has five buttons labeled 'Section1', 'Section2', 'Section3', 'Section4', and 'Section5', each with a small 'x' icon to its left. To the right of these buttons is an 'Add' button. At the bottom left of the form is a blue 'Confirm' button.

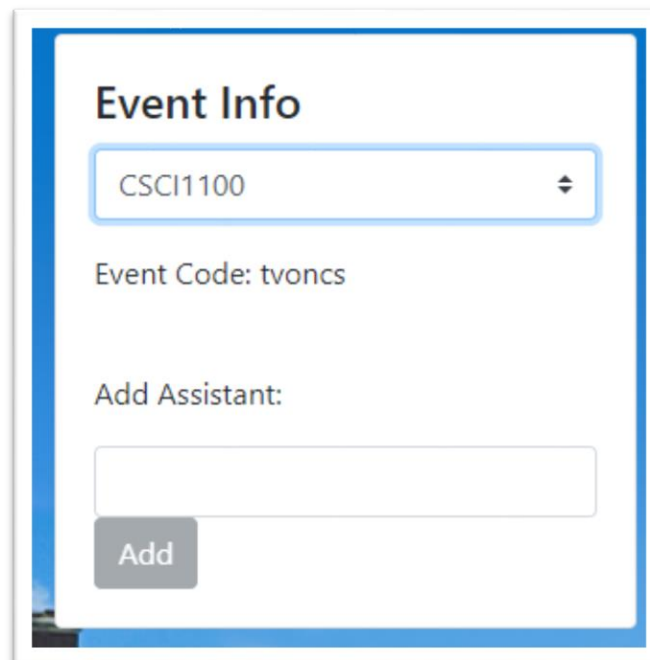
the right or pressing Enter. Once the event is created, the creator will already be in the event so they cannot join their own event.

- To **Join** an existing Event, the user requires the 6 digit event code.



The screenshot shows a web form titled "Join an existing Event". Below the title is the instruction "Choose a type and enter Event Code". There is a label "Event Code:" followed by a text input field containing the text "tvoncs". Below the input field is a blue button labeled "Submit".

- The Event code can be found under **Manage > Events > Event Name**



The screenshot shows a web form titled "Event Info". At the top is a dropdown menu with "CSCI1100" selected. Below this is the text "Event Code: tvoncs". Further down is the label "Add Assistant:" followed by a text input field. At the bottom is a grey button labeled "Add".

- ◆ Choose **Record** to add or show all requests
 - A student user can **add** their request to the Teachers and Mentors by first choosing their queue, then typing their request into the input box, and finally submitting with the confirm button. A user cannot join the same queue again if they are already waiting in the queue.

The image displays two sequential screenshots of a web form titled "Add a new Request".

Top Screenshot: The form has a header "Add a new Request" and a sub-header "Please be patient and we will be with you shortly." Below this is a dropdown menu. The selected item is "Section5". The dropdown list is open, showing options: "-- Please select Queue here --", "CS1100", "Section1", "Section5" (highlighted in blue), "Section2", "Section4", and "Section3".

Bottom Screenshot: The form is in the same state, but the dropdown menu is closed. The text input field below the dropdown now contains the text "I have a question about checkpoint 2.". At the bottom left of the form, there is a dark grey button labeled "Confirm".

- **Show all requests** would show the Student user these panels. The **"Your Request"** panel would show the user's current request while the **"Past Record"** would show the user's past requests.

- The user can **leave the queue** by clicking the “Leave Queue” button and their own past request will show on the past records panel.

Updating in 14s

Your Request

Let's do it!

We have received your request, and we will be with you shortly.

Queue: General | Event: CS1100 | Status: WAITING

Note: Help please

Joined At: 2021-05-02T23:36:20.561+00:00

Leave Queue

Past Record

Our Connections won't end here :)

Id	Note	Status	Event Name	Queue Name	Joined At	Ended At
2	Hw help	FINISHED	CS1100	General	2021-05-02T23:31:39.535+00:00	2021-05-02T23:32:22.087+00:00
1	Hw help	LEFT	CS1200	Office hours	2021-05-02T23:30:08.460+00:00	2021-05-02T23:30:50.586+00:00

- The student who is getting helped will see their request status say “IN_PROGRESS” and their loading bar will turn green.

Updating in 2s

Your Request

Let's do it!

We have matched you with our assistant! You will be contacted shortly.

Assistant Name: Teacher

Queue: General | Event: CS1100 | Status: IN_PROGRESS

Note: Help please

Joined At: 2021-05-02T23:36:20.561+00:00

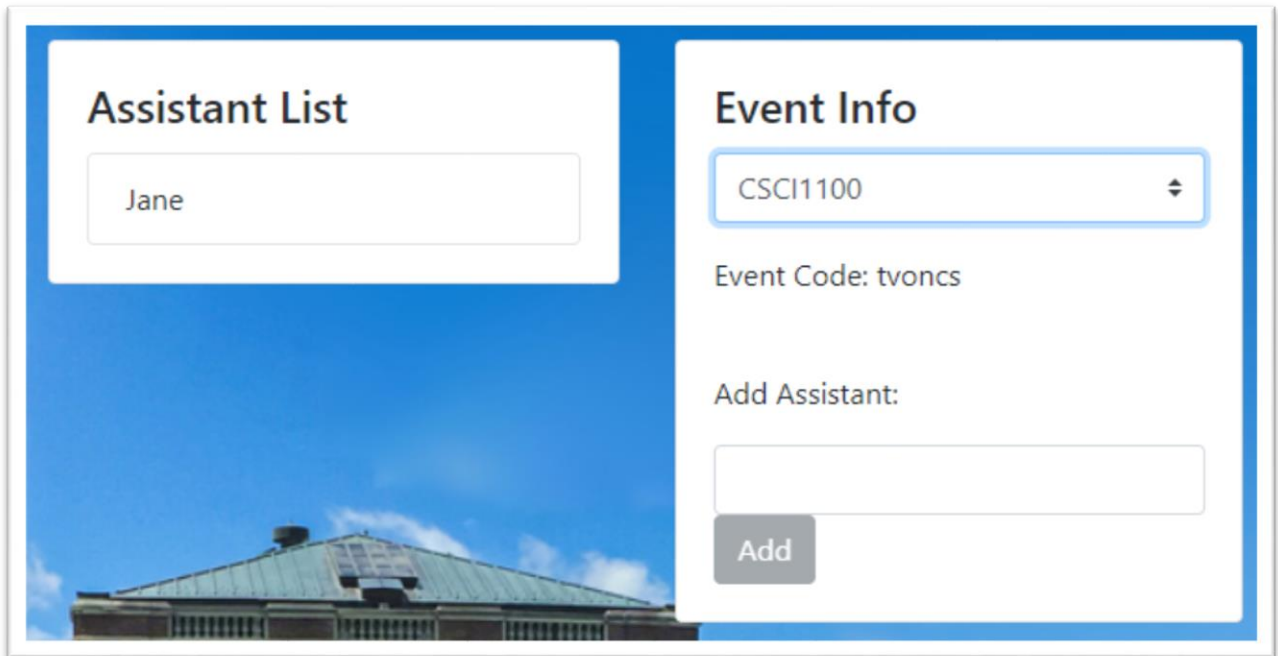
Leave Queue

Past Record

Our Connections won't end here :)

Id	Note	Status	Event Name	Queue Name	Joined At	Ended At
2	Hw help	FINISHED	CS1100	General	2021-05-02T23:31:39.535+00:00	2021-05-02T23:32:22.087+00:00
1	Hw help	LEFT	CS1200	Office hours	2021-05-02T23:30:08.460+00:00	2021-05-02T23:30:50.586+00:00

- Choose **Manage** to check on your current active queues and mentors. You can promote existing students in your Event to become a mentor for your event. They will appear on the Assistant List after they've been added and have privileges to see the queue, see the queue history, and help out other students.



The screenshot shows a web interface with a blue header and a background image of a building. The interface is divided into two main sections: 'Assistant List' on the left and 'Event Info' on the right.

Assistant List

A search bar contains the text 'Jane'.

Event Info

A dropdown menu shows 'CSCI1100'.

Event Code: tvoncs

Add Assistant:

A text input field is empty.

An 'Add' button is located below the input field.

- The Teacher and Mentor users would be able to see this view of the queue and choose to “**Assist**” or “**Remove**” them from the queue.

Update Table

Queue List

Username	Assistant Name	Status	Note	Joined At	Ended At	Actions
StudentUser1		WAITING	I need help with part 2	2021-05-02T23:22:12.761+00:00		<div>Assist</div> <div>Remove/End</div>

Select Queue to manage

Lab

Update Table

Queue List

Username	Assistant Name	Status	Note	Joined At	Ended At	Actions
Student	Teacher	FINISHED	Hw help	2021-05-02T23:31:39.535+00:00	2021-05-02T23:32:22.087+00:00	
Student	Teacher	IN_PROGRESS	Help please	2021-05-02T23:36:20.561+00:00		<div>Remove/End</div>

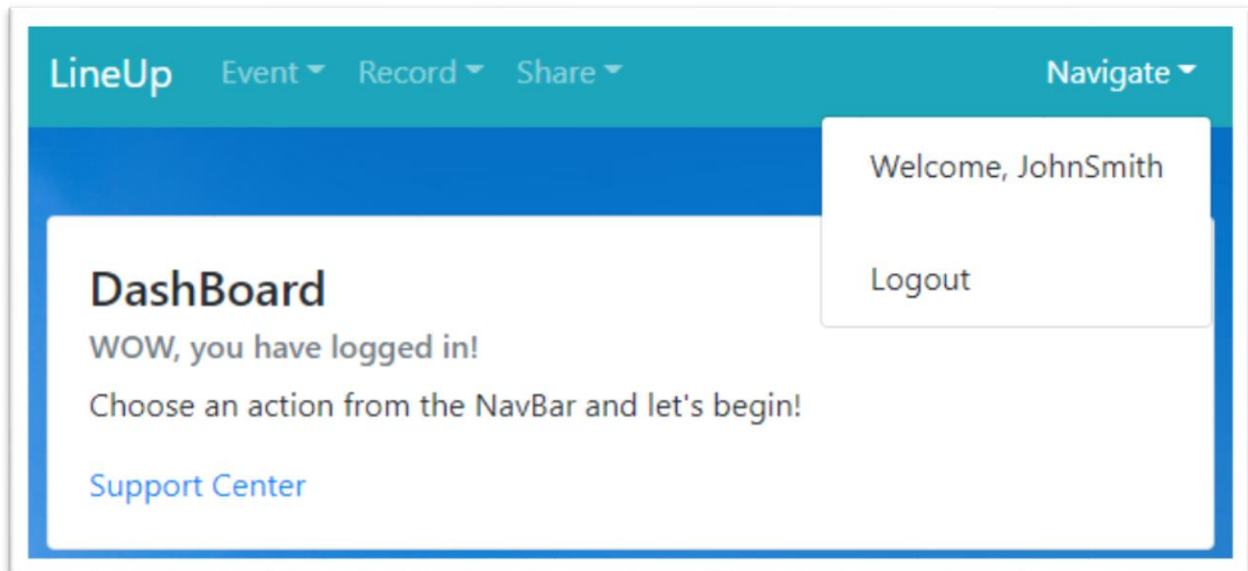
Select Queue to manage

General

- After the teacher starts to assist the student, the assist button will disappear.

Navigate

- ◆ You could change your information or log out with the navigate button.



- ◆ Click the “Welcome” button to go to your account page

