

Illinois Criminal Justice Information Authority
Clinician Interview Protocol

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Interviewer:

This is [name of interviewer] and today's date is [date]. This is an interview with [Interviewee].

BACKGROUND INFORMATION

1. Can you tell me a little bit about yourself?

Follow up:

- What is your professional background?
- What county(ies) do you live/work in?

2. Can you tell me about your work and the clients you serve?

Follow up:

- Can you tell me the most common victimization you see with your clients?
- Is victimization or trauma the primary reason that clients seek services?

ILLINOIS HEALS ENGAGEMENT

3. Are you familiar with the Illinois Helping Everyone Access Linked Systems program, also referred to as Illinois HEALS?

Follow up:

- How did you learn about Illinois HEALS?
- Can you describe the program?
- Can you describe your involvement with the program? How were you first connected with this program?

4. Can you describe how you are connected with the clients you serve?

Follow up:

- What is the intake process like for clients?
- Is there a waitlist for clients?
- Do you accept referrals? Such as from schools or local organizations?
- How are decisions to accept and assign clients made?
- What factors impact those decisions?

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- Do you utilize any referral system like NowPow or IRIS? Can you describe your experience with this system?
5. What types of evidence-based practices (i.e., TF-CBT, MAP, EMDR, PCIT) do you provide to children, youth, and families impacted by harm or victimization?

Follow up:

- Can you briefly describe this EBP?
 - What types of training or certifications did you receive to be able to provide this treatment option?
6. Can you describe your experiences providing evidence-based treatment to children, youth, and families impacted by harm or victimization?
- Follow up:
- How do you determine the most appropriate treatment option for your clients?
 - How often are you able to provide these treatments to clients?
 - Can you describe your caseload?
 - How do the evidence-based treatment options you provide impact the victims you serve?

7. Can you describe how your agency or organization supports you in providing these treatments?

Follow up:

- Do you receive supervision, consultation, or preparation time? Can you describe your experience with these?
 - How might these supports be improved?
8. Can you describe challenges you have encountered in providing evidence-based treatment to victims?
- Follow up:
- Can you describe your experiences with burnout, compassion fatigue, or vicarious trauma?
 - Can you describe how the pandemic has affected your capacity to provide EBPs to clients/victims?
 - Do you have any recommendation on how others might be able to navigate similar challenges?

9. How can victims' access to evidence-based treatment options be improved?

Follow up:

- How can we help clients overcome barriers they might face in accessing these services?

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- How could providers be helped to overcome barriers they might face in making these services more accessible?
- What are strategies for overcoming these barriers?

CLOSING

10. Is there anything else about your experience that you would like to share?

11. Do you have any questions that you would like to ask me?

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