

Illinois LSC Case Study Template

Case Study # 1: Nurse			
Recognize			
<u>Identification:</u> What indicators should the nurse have seen?	What indicators does the nurse see? Ability to know possible warning signs of victimization	What else could he or she have observed? (e.g., non-verbal/behavioral cues)	Skills to build trust and prompt disclosure <ul style="list-style-type: none"> • Beginning skills in asking questions that may prompt a disclosure • Use of appropriate, trauma-informed questions, etc. • Confidence to be empathic and non-victim blaming
<u>Response:</u> What should the nurse have done?	Access information about how to respond: [Consult colleagues, draw on policies, etc.]	Whom to contact: <ul style="list-style-type: none"> • Mandated reporter issues • Lists of available services 	What to report:
<u>Support:</u> What resources, information, and other supports should be in place to ensure that the nurse (1) recognizes the issue and (2) responds appropriately?	Support to ensure that the nurse recognizes the issue: <ul style="list-style-type: none"> • Training • Practice guides • Mandated reporting and other guidance 	Support to ensure that the nurse responds appropriately: <ul style="list-style-type: none"> • Training • Practice guides 	
Connect			

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<u>Identify connections:</u> How should the nurse identify the connections to make?	<ul style="list-style-type: none"> • Developing comfort in reaching out to resource coordinator for assistance • Ability to facilitate connection to resource coordinator • Communicating with multi-disciplinary team (if available) 	[Consulting IL Heals Roster]	
<u>Response:</u> How should the nurse make the connections?	Helping to arrange for accompaniment and transportation		
<u>Support:</u> What resources, information, and other supports should be in place to ensure that the nurse (1) identifies the connections to make and (2) makes the connections effectively?	How can connections be facilitated and the burden be shifted to the system rather than victims?	What resources, information, and other supports should be in place to facilitate effective connection? Nurse/agency is part of linked system	What system changes can be implemented to facilitate effective connection (e.g., improved communication, coordination, and information sharing among providers)?
Engage (shift focus to service providers)			
Identify needs (both victim and family)			
Case planning			
Services			
Cultural responsiveness/humility			
Trauma-informed			

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