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Mar
2013

Salesforce.com NA13 instance go down after an upgrade

Posted by **iwgcr**[Like 0](#)

On Tuesday march 19, salesforce.com Technology Team need to increase the capacity of the NA13 database tier. Unfortunately , during this work, an unexpected error which caused instability in the Caching Layer of the database tier append.

Date	Service	Duration	Critical Data Lost
2013-03-19	Salesforce	9 hour	no

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