

After Outage, Google Apps Are Back Online

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BY [LANCE ULANOFF](#)
2013-04-17 12:47:46 UTC

UPDATE: Google Apps service returned at roughly 9AM ET on Wednesday. Google contacted *Mashable*, confirming the "issue" with this comment:

"We are currently investigating issues with Gmail, Drive and Docs as well as the Google Apps Control Panel. We are providing more information and frequent updates through our Google Apps Status Dashboard, which you can find [here](#).

We will post the root cause of the issue there when our teams have completed their investigation. In the meantime, for everyone who is affected, we apologize - we know you count on Google to work for you and we're working hard to restore normal operation for you."

[Google Apps](#) users were taking to Twitter Wednesday morning to report issues with the popular cloud-based email and productivity suite. *UPDATE: About 9:30 a.m. ET, Gmail and other Google Apps appeared to be back online.*

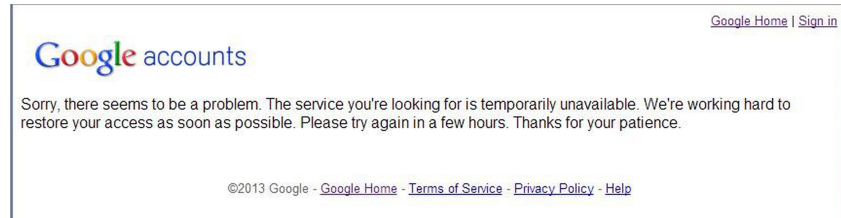
Because this how I wanted to start my day. Gmail/Google Apps is down. Can't log in via IMAP, POP or web. Ugh. [#gmail](#) [#googleapps](#)

— Kelly D (@bugdog) [April 17, 2013](#)

Google Apps Admin Console Down: admin.google.com
Comments: news.ycombinator.com/item?id=5563949

— Hacker News (@HNTweets) [April 17, 2013](#)

[Google](#)'s consumer-facing e-mail system, Gmail, is still up and working well, but for the thousands of businesses that rely on Google apps for mail, calendaring, document creation and more, not having access to Google's cloud system is a serious problem. Below is the message some see when they try to login.



This is not the first time some portion of Google Apps has [gone offline](#), and Gmail has had its [share of troubles](#). Still, both services are up and active far more than these occasional glitches.

The Google Apps Administration panel [showed](#) no issues, except for a "service disruption on the Admin control panel / API at approximately 8:20 AM ET. But some on Twitter believe it's not up-to-date.

We've reached out directly to the Google Apps team (on Twitter because, yes, Mashable is on Google Apps, too) and will update this post with its response.

While we all wait for Google Apps to return, it might make sense to take this guy's advice: Don't panic, go outside.

Yes folks. Google apps, at least Gmail, appear to be down. Do not panic. Back away from your desk and go outside for 30 minutes.

— kerry morrison (@kmore) [April 17, 2013](#)

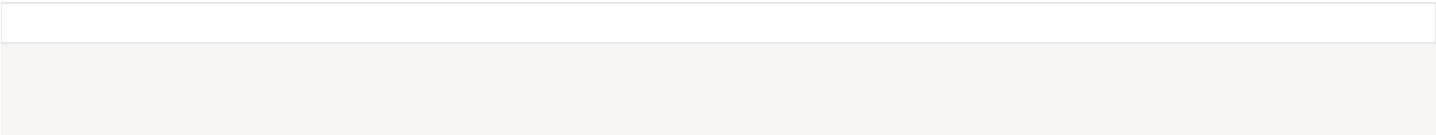
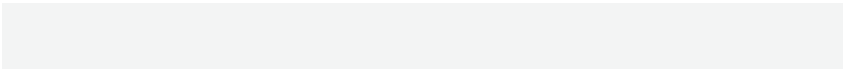
Image via [iStockphoto](#), [Erikona](#)

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