

[Home](#)[Corporations](#)[Disasters](#)[Downtime](#)[News](#)[References](#)[Solutions](#)[Uncategorized](#)

23

Apr
2013

Salesforce.com EU0 search issue

Posted by [iwgcr](#)[Like 0](#)

This April 22, 2013 at 09:05 UTC the EU0 instance of salesforce.com users were unable to search for newly created or updated records.

According the salesforce.com Technology Team :

The problem was caused by resource contention on the EU0 Search tier. In response to the resource contention, a subset of Search queries were automatically routed to a secondary Search method which does not perform as well as the primary Search method. The resource contention was cleared and normal Search performance was restored.

Date	Service	Duration	Critical Data Lost
2013-04-22	Salesforce	30 minutes	no

Tags: [Frustrated users](#) , [Salesforce](#)

LEAVE A REPLY

Name: *

Email: *

Website:

Message:

BROWSE

Monthly Archives

OR



FOLLOW

[Follow @iwgcr](#)

BLOGROLL

[Availability Ranking of World Cloud Computing – June 2013 Update](#)
[Availability Ranking of World Cloud Computing – March 2014](#)
[IWGCR Intelligence](#)

CATEGORIES

[Disasters](#)
[Downtime](#)
[Corporations](#)
[News](#)
[About IWGCR](#)

DATA CENTER OUTAGES FROM GDCN

RSS Error: A feed could not be found at http://www.greendatacenternews.org/api/v1/articles.in_category=30. A feed with an invalid mime type may fall victim to this error, or SimplePie was unable to auto-discover it.. Use `force_feed()` if you are certain this URL is a real feed.

RECENT POSTS

[Amazon: Network connectivity](#)
[Mailchimp's 15 hour outage](#)
[WhatsApp suffers an outage due to server issues](#)
[Facebook experienced an intermittent outage for users](#)
[Amazon.com site crashes](#)

RECENT COMMENTS

[dubai motels * where to get the best offers on Zoho cloud apps service disrupted](#)
[Tx Seo company on The Franco-American Cedexis joined IWGCR](#)
[Certificate Expiry Leads to Total Outage For Microsoft Azure Secured Storage on](#)

[Azure SQL Reporting Services outage: 5 days and counting](#)
[Understanding the December 2012 Microsoft Azure Outage | Cloud Computing Today on Windows Azure: Storage at South Central US goes down for 77 hours](#)
[iwgcr on Amazon ESB degradation shutdown many web sites](#)

ARCHIVES

[March 2014](#)
[February 2014](#)
[January 2014](#)
[December 2013](#)
[November 2013](#)
[October 2013](#)
[September 2013](#)
[August 2013](#)
[July 2013](#)
[June 2013](#)
[May 2013](#)
[April 2013](#)
[March 2013](#)
[February 2013](#)
[January 2013](#)
[December 2012](#)
[November 2012](#)
[October 2012](#)
[September 2012](#)
[August 2012](#)
[July 2012](#)
[June 2012](#)
[April 2012](#)
[March 2012](#)
[February 2012](#)
[January 2012](#)
[December 2011](#)
[October 2011](#)