

Google Cloud Status Dashboard > Incidents > The issue with Google Compute Engine VM instance creation and deletion is partially resolv...

Google Cloud Status Dashboard

This page provides status information on the services that are part of Google Cloud. Check back here to view the current status of the services listed below. If you are experiencing an issue not listed here, please contact Support. Learn more about what's posted on the dashboard in this FAQ. For additional information on these services, please visit https://cloud.google.com/.

Incident affecting Google Compute Engine

The issue with Google Compute Engine VM instance creation and deletion is partially resolved as of 15:14 US/Pacific.

Incident began at 2021-02-18 13:18 and ended at 2021-02-18 16:59 (all times are US/Pacific).

DATE	TIME	DESCRIPTION
✓ Feb 18, 2021	16:59	The issue with Google Compute Engine VM creation and deletion has been resolved for all affected projects as of Thursday, 2021-02-18 16:56 US/Pacific.
		We thank you for your patience while we worked on resolving the issue.
		Description: The issue with Google Compute Engine VM instance creation and deletion is partially resolved. New VM instance creation and deletion requests as of 15:14 US/Pacific should succeed.
		We are working through a backlog of creation and deletion requests that should complete in the next few hours and users may continue to see issues while we process this backlog.
• Feb 18, 2021	16:45	We will provide an update by Thursday, 2021-02-18 18:00 US/Pacific with current details.
		Diagnosis: Users impacted by this may have been unable to create new instances in us-central1, any products that rely on creating GCE instances in us-central1 as part of a workflow may also have seen an increase in errors. Delete operations may also have experienced latency.
		Workaround: Retrying operations may succeed.
		Description: We believe the issue with Google Compute Engine VM instance creation and deletion is partially resolved. New VM instance creation requests as of 15:14 US/Pacific should succeed. We are working through a backlog of creation requests that should complete in the next few hours.
		Current list of known impacted products in us-central1: Compute Engine Kubernetes Engine
• Feb 18, 2021	15:54	Cloud AI Cloud SQL Cloud Dataproc
		We will provide an update by Thursday, 2021-02-18 16:30 US/Pacific with current details.
		Diagnosis: Users impacted by this may have been unable to create new instances in us-central1, any products that rely on creating GCE instances in us-central1 as part of a workflow may also have seen an increase in errors. Delete operations may also have experienced latency.
		Workaround: Retrying operations may succeed.
		Description: We are beginning to see recovery from applying the mitigation. We are continuing to monitor and exploring methods of increasing the rate of recovery.
Peb 18, 2021	15:11	Current list of known impacted products in us-central1: Compute Engine Kubernetes Engine App Engine Flex Cloud Functions Cloud Al Cloud SQL Cloud Memorystore Cloud Filestore Cloud Dataproc Cloud Dataflow
		We will provide an update by Thursday, 2021-02-18 15:45 US/Pacific with current details.
		Diagnosis: Users may be unable to create new instances in us-central1, any products that rely on creating GCE instances in us-central1 as part of a workflow may also see an increase in errors. Delete operations may also experience latency.
		Workaround: None at this time.
		Description: We are experiencing an issue with Google Compute Engine VM Instance creation in us-central1 beginning at Thursday, 2021-02-18 12:13 US/Pacific. We have begun rolling out a mitigation for the issue and are continuing to monitor.
Peb 18, 2021	14:51	Current list of known impacted products: Compute Engine Kubernetes Engine App Engine Flex Cloud Functions Cloud Al
		We will provide an update by Thursday, 2021-02-18 15:15 US/Pacific with current details.
		Diagnosis: Users may be unable to create new VMs in us-central1, any products that rely on creating GCE instances in us-
		central1 as part of a workflow may also see an increase in errors. Workaround: None at this time.
		Description: We are experiencing an issue with Google Compute Engine VM Instance creation in us-central1 beginning at
		Thursday, 2021-02-18 12:13 US/Pacific
		Thursday, 2021-02-18 12:13 US/Pacific. Our engineering team continues to investigate the issue.
! Feb 18, 2021	14:17	
Peb 18, 2021	14:17	Our engineering team continues to investigate the issue.

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All times are US/Pacific