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Facebook experiences outage for more than an hour

By Queenie Wong / September 28, 2015 at 1:21 PM

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Facebook experienced yet another social media blackout Monday.

After a brief outage last Thursday, the world's most popular social media site began to display an error message Monday as people online continued to frantically click refresh for more than an hour.

Facebook users took to microblogging site Twitter to gripe about the outage at about 12 p.m., using the hashtag facebookdown.

What? again? #facebookdown pic.twitter.com/8JS31R7aKX

— Gegham Vardanyan (@reporterarm) September 28, 2015

"We're currently restoring Facebook services that people had trouble accessing earlier today due to a configuration issue. We're working to bring things back to normal for everyone. We apologize to those who have been inconvenienced,"

Facebook said in a statement.

By 1:40 p.m., Facebook users began reporting that the site came back online.

Some quipped that the blackout forced them to converse with people face-to-face instead of online.

Just spent some time with my family while **#facebookdown**, they seem to be nice people.

— Jordan Stringfellow (@Jordan Jud) September 28, 2015

Facebook is down. Our street is full of new mums showing pictures of their kids to total strangers... **#facebookdown**

— Marc Iles (@MarcIles) September 28, 2015

The outage also impacted sites linked to Facebook including photo-sharing site Instagram.

In January, **Facebook also experienced an hour-long outage,** which the company said was because of an internal change not a cyberattack.

Facebook declined to elaborate on what kind of "configuration issue" caused the site to go down.

"We don't have additional information to share at this time," a company spokesman said in a statement.

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