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May
2013

Salesforce CS9 disruption

Posted by **iwgcr**

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This May, 04, 2013 the Salesforce.com CS9 instance was disrupted from 10h48 UTC to 11:57 UTC.

According the salesforce.com Technology Team

The problem was caused by a connectivity issue within the CS9 database tier. This issue subsequently caused the database to fault and become unresponsive. The connectivity issue was resolved, the database was brought back online and normal Salesforce services were restored.

Date	Service	Duration	Critical Data Lost
2013-05-04	Salesforce	1,1 hour	no

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