

# Storage Servers

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SEPTEMBER 25,  
2013

STORAGE  
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## Microsoft Skydrive offers 200GB Free storage for Surface 2 Tablet users and starts wrestling with outage!

Cloud service providers Microsoft Skydrive and Google mail suffered a massive outage on Tuesday afternoon, when cloud service applications of these two [IP Storage](#) giants started to stumble initially and eventually failed to pop back.

Microsoft's Skydrive Cloud Storage Service began malfunctioning from 4Pm EDT due to a bug. As a result around 83,000 users could not view, change, upload or delete files from their respective accounts. As soon as the outage began, users of Skydrive took the help of Twitter and Facebook in order to vent out their anger on the software giant. But within 40 minutes, Microsoft issued a live status where it admitted that there was an outage in its consumer online services and will be restored shortly. Though, the cause of the outage was never mentioned by Microsoft, it issued an apology and fresh statement by evening saying that the service was restored completely.

Microsoft's Skydrive cloud outage came just within hours of its promotion of offering 200GB Skydrive space to Surface 2 Tablet purchasers for free. In May 2013, Microsoft announced that its user base has exceeded 250 million user mark. With its current promotion of free space to Surface 2 tablet users, it expects half a million addition to its user base.

In a similar incident of cloud outage, Gmail users witnessed disruption in their email services for almost 10 hours on September 24<sup>th</sup>, 2013 due to power disruption in its server farm. The email users were either experiencing delivery delays or difficulty in downloading attachments from their email accounts. This outage is now termed as the longest and most widespread Gmail disruption in the past 5 years.

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MICROSOFT SKYDRIVE 200GB FREE FOR SURFACE 2 TABLET  
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