

JUNE 12, 2014

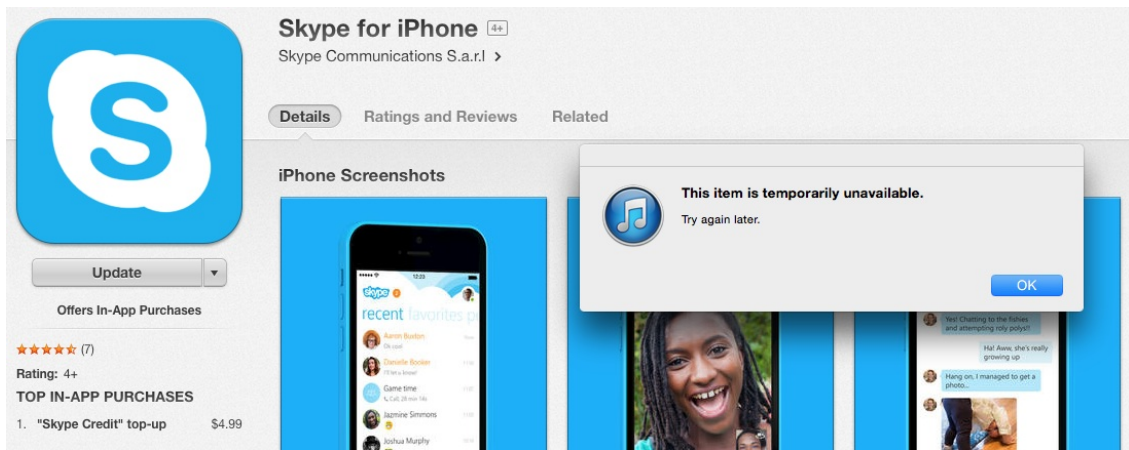
## App Store, iTunes Store, Apple TV features currently facing server problems, inaccessible for some users (Update: Apple says resolved)

Mark Gurman - Jun. 12th 2014 11:40 am PT [@markgurman](#)

[Comments \(17\)](#)

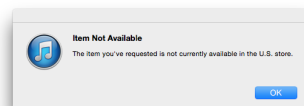
**Update:** Apple says the service issues should be resolved now although some issues are still being spotted.

Apple's cloud media services are currently facing various server issues that are resulting in content being unavailable for many users. We've received many reports from readers via email and on Twitter about certain App Store, iTunes Store, and Apple TV features becoming inaccessible this morning. As can be seen in the image above, users are currently unable to access the Movies and TV Shows panes on the Apple TV. A reboot does not currently fix the issue...



Users are also unable to download some major applications. Facebook Messenger is currently not showing as available on the App Store, and launches for significant app updates (like the new Skype 5.0) appear to be completely botched because of iTunes issues.

For some users the Apple content stores are completely inoperable:



## iTunes Store

We are also aware of some new applications not propagating correctly this morning. Some App Store developers are also reporting that their applications are missing from the App Store charts:

*Assuming the @AppStore is down... Featured page inaccessible. In Charts our apps have mysteriously disappeared from it when I look for them.*

— Nate Dicken (@natedicken) [June 12, 2014](#)

[Various Twitter searches also show](#) accounts of the various problems:



Meanwhile, Apple's own iCloud and Services status page is proving unhelpful as well, showing that everything is working properly:

## Apple Services, Stores, and iCloud

**System Status as of 11:39 AM PDT**

<input checked="" type="checkbox"/> App Store	<input checked="" type="checkbox"/> iCloud Account & Sign In	<input checked="" type="checkbox"/> iMovie Theater
<input checked="" type="checkbox"/> Apple ID	<input checked="" type="checkbox"/> iCloud Backup	<input checked="" type="checkbox"/> iOS Device Activation
<input checked="" type="checkbox"/> Apple Online Store	<input checked="" type="checkbox"/> iCloud Bookmarks & Tabs	<input checked="" type="checkbox"/> iTunes in the Cloud
<input checked="" type="checkbox"/> Back to My Mac	<input checked="" type="checkbox"/> iCloud Calendar	<input checked="" type="checkbox"/> iTunes Match
<input checked="" type="checkbox"/> Dictation	<input checked="" type="checkbox"/> iCloud Contacts	<input checked="" type="checkbox"/> iTunes Radio
<input checked="" type="checkbox"/> Documents in the Cloud	<input checked="" type="checkbox"/> iCloud Keychain	<input checked="" type="checkbox"/> iTunes Store
<input checked="" type="checkbox"/> FaceTime	<input checked="" type="checkbox"/> iCloud Mail	<input checked="" type="checkbox"/> iWork for iCloud beta
<input checked="" type="checkbox"/> Find My Friends	<input checked="" type="checkbox"/> iCloud Notes	<input checked="" type="checkbox"/> Mac App Store
<input checked="" type="checkbox"/> Find My iPhone, iPad, iPod touch, and Mac	<input checked="" type="checkbox"/> iCloud Reminders	<input checked="" type="checkbox"/> Maps
<input checked="" type="checkbox"/> Game Center	<input checked="" type="checkbox"/> iCloud Storage Upgrades	<input checked="" type="checkbox"/> Photo Print Products
<input checked="" type="checkbox"/> iBooks Store	<input checked="" type="checkbox"/> iCloud Web Apps (iCloud.com)	<input checked="" type="checkbox"/> Photos
<input checked="" type="checkbox"/> iChat	<input checked="" type="checkbox"/> iMessage	<input checked="" type="checkbox"/> Siri

**Detailed Timeline:** If you are experiencing an Issue not listed here, [contact support](#).

Thursday, June 12, 2014

There are no reported issues at this time.

We've reached out to Apple for some clarity on the matter.

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Check out 9to5Mac on YouTube for more Apple news:

## Guides



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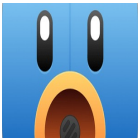
## About the Author



### Mark Gurman

[@markgurman](#)

Mark Gurman's favorite gear



### Tweetbot 3



### Thunderbolt Display