


Gmail Suffers Downtime, Google Is Investigating [Update: It's Back]

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Gmail  seems to be suffering from a bit of downtime this morning. Most of us here at TechCrunch haven't been able to log in to our accounts and the [reports on Twitter](#) seem indicate that this issue is affecting users worldwide. On its app status dashboard, Google [confirms](#) that it is aware of this issue and that it will provide more information shortly.

Update: Google just provided an update. The company says that the issue is currently affecting less than 2% of Google Mail's users. It will provide more updates by 11:18am PT.

Update 2: Google now says that "Google Mail service has already been restored for some users" and that it expects a full resolution for all users "in the near future."

[#Gmail](#) should be back for some of you already, and will be back for everyone soon. Thanks for your patience. goo.gl/GSxQt

— Gmail (@gmail) [April 17, 2012](#)

Update 3: Google now [says](#) that the issue has been resolved. It's still not clear what caused this problem, however. Maybe it was a network outage or Google just wanted to show its [immense power](#).

According to Google, the service disruption began at around 9:42am PT this morning. There is currently no ETA for when the issue will be resolved.

The current downtime seems to be affecting both regular Gmail users as well as those with paid Google Apps accounts. Google is calling this issue a "service disruption" and not an "outage," so some users are probably still able to access their accounts.

Time	Description
 4/17/12 10:18 AM	Our team is continuing to investigate this issue. We will provide an update by 4/17/12 11:18 AM with more information about this problem. Thank you for your patience. This issue is affecting less than 2% of the Google Mail user base. The affected users are unable to access Google Mail.
 4/17/12 9:42 AM	We're investigating reports of an issue with Google Mail. We will provide more information shortly.

All times are shown in your local timezone unless otherwise noted.

 [RSS Feed](#)

 No Issues  Service disruption  Service outage

Developing...

