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## Skype Scrambles To Fix Another Outage



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Al, robotics and the digital transformation of European business.

O This article is more than 9 years old.

Image via CrunchBase

**UPDATE 13:50 GMT** - Skype has said users with connection problems should see

improvement in the next hour: "We've identified the cause of the problem, and have begun to address it. If you've been affected, you should start to see improvement in the next hour or so. You shouldn't need to manually sign back in to Skype - it should reconnect automatically when it's able to do so. We apologize for the disruption to your conversations."

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If you use Skype and are having some connection issues, you're not alone.

Skype has gone down (again) for a few users, though it's unclear how big the problem is.

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"A small number of users may have problems signing in to Skype. We're investigating the cause, and hope to have more details to share soon," a spokesman said via e-mail. He recommended checking Skype's Heartbeat blog for further updates.

Skype was recently acquired by Microsoft for \$8.5 billion, but that deal has yet to close and as The Washington Post suggests, probably has little to do with the disruption.

The hacking group LulzSec which breached the defences of Fox.com, Sony, PBS and more recently an FBI affiliate, denied responsibility for the downtime:

Outages have become something of a regular nuisance for Skype users, myself included. In late May Skype experienced an outage that lasted several hours and affected users from around the world, while last December, around Christmas time, the Internet telephony service went down for about 20 million users. Here's hoping this outage isn't as big or disruptive.



I cover developments in AI, robotics, chatbots, digital assistants and emerging tech in Europe. I've spent close to a decade profiling the hackers and dreamers who are... Read More

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