

## Intermittent preview errors.

### Resolved

As of 12:12 PDT, the issue with preview is now resolved.

Posted 6 years ago. Sep 16, 2014 - 12:43 PDT

### Monitoring

Some users may have experienced intermittent errors with the preview service.

Posted 6 years ago. Sep 16, 2014 - 12:23 PDT

This incident affected: Box Platform / API (Content Preview).

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

[Why is this happening to me?](#)