

Google Cloud Status Dashboard

This page provides status information on the services that are part of Google Cloud. Check back here to view the current status of the services listed below. If you are experiencing an issue not listed here, please [contact Support](#). Learn more about what's posted on the dashboard in [this FAQ](#). For additional information on these services, please visit <https://cloud.google.com/>.

Incident affecting Google Cloud Console

We are experiencing an issue with loading several pages in the Cloud Console, including modifying External HTTP(S) Load Balancer configurations.

Incident began at **2020-11-12 15:37** and ended at **2020-11-13 14:23** (all times are **US/Pacific**).

	DATE	TIME	DESCRIPTION
✓	Nov 13, 2020	14:23	<p>The issue with Cloud Console pages not loading has been resolved for all affected projects. as of Friday, 2020-11-13 13:15 US/Pacific.</p> <p>We thank you for your patience while we worked on resolving the issue.</p>
!	Nov 13, 2020	12:58	<p>Description: Customers trying to modify External HTTP(S) Load Balancer configurations in Cloud Console may see their custom cache key settings inadvertently cleared.</p> <p>Additionally, customers might be having issues loading other pages in the Cloud Console.</p> <p>The rollout for the mitigation is currently underway and about halfway complete.</p> <p>We will provide an update by Friday, 2020-11-13 14:30 US/Pacific with current details.</p> <p>Diagnosis: Customers trying to modify External HTTP(S) Load Balancer configurations in Cloud Console may see their custom cache key settings inadvertently cleared.</p> <p>Workaround: Use gcloud commands to make changes for load balancers.</p>
!	Nov 13, 2020	11:30	<p>Description: Customers trying to modify External HTTP(S) Load Balancer configurations in Cloud Console may see their custom cache key settings inadvertently cleared.</p> <p>Additionally, customers might be having issues loading other pages in the Cloud Console.</p> <p>Our engineering team has determined that further investigation is required to mitigate the issue.</p> <p>We will provide an update by Friday, 2020-11-13 13:00 US/Pacific with current details.</p> <p>Diagnosis: Customers trying to modify External HTTP(S) Load Balancer configurations in Cloud Console may see their custom cache key settings inadvertently cleared.</p> <p>Workaround: Use gcloud commands to make changes for load balancers.</p>
!	Nov 13, 2020	11:27	<p>Description: Mitigation work is still underway by our engineering team.</p> <p>The mitigation is expected to complete by Friday, 2020-11-13 15:00 US/Pacific.</p> <p>We will provide more information by Friday, 2020-11-13 11:30 US/Pacific.</p> <p>Diagnosis: Customers trying to modify External HTTP(S) Load Balancer configurations in Cloud Console may see their custom cache key settings inadvertently cleared.</p> <p>Workaround: Use gcloud commands to make changes for load balancers.</p>