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iCloud back up and running after 7-hour outage

Apple hasn't revealed what caused the slow down of eleven services

WRITTEN BY
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News

22 May, 2015

Apple's iCloud services suffered an outage yesterday for a total of seven hours, with services including Mail affected.
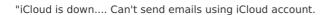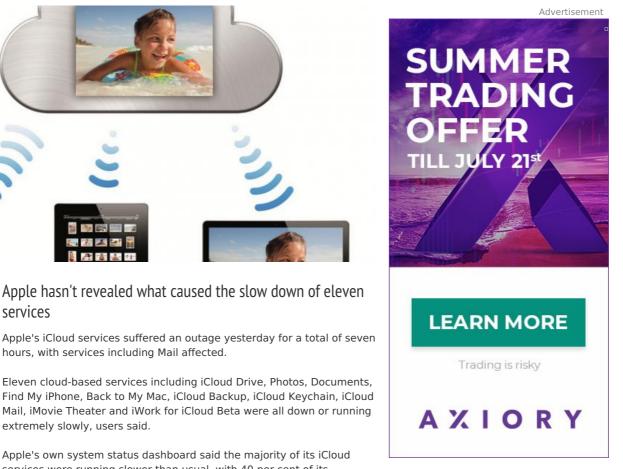
Eleven cloud-based services including iCloud Drive, Photos, Documents, Find My iPhone, Back to My Mac, iCloud Backup, iCloud Keychain, iCloud Mail, iMovie Theater and iWork for iCloud Beta were all down or running extremely slowly, users said.

Apple's own system status dashboard said the majority of its iCloud services were running slower than usual, with 40 per cent of its estimated 500 million users reporting problems. Unsurprisingly, complaints were rife on social networks throughout the day.

One user said: "#Apple guys, please don't underestimate the facts: #iCloud is not currently slow, it's off and down," while another reported: "iCloud Mail service may be slow for some users according to Apple's system status page. Try non-existent!! I need my email! #iCloudDown."

"iCloud is down.... Can't send emails using iCloud account.

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[@APPLEOFFICIAL](#) please fix it! [#iClouddown](#) [#icloud](#)," read another.

Even after the services were back online, some users still reported they were experiencing problems. "[#iclouddown](#) still can't access calendar, reminders, etc in spite of status website saying everything's fine."

The tech giant reported services were not running at full capacity between 2:15am ET (7.15am GMT) and 9:30am ET (2.30pm), but it has now updated its status page to say all services are working normally.

Apple's cloud-based services aren't as reliable as the company would have us believe, it seems. In August 2013, three million of the services' customers were [affected by an outage](#) and the [App Store and iTunes](#) were brought down in March.

Apple has not commented on the outage, nor has it given any reason for the downtime.

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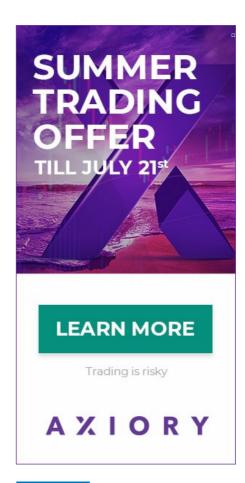**Most UK workers don't want to return to the office**

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