

## Botched Maintenance Leaves Dropbox Offline for a Few Hours

Fortunately it was Sunday, so no startups exploded



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Aug 31, 2015 07:01 GMT · By Catalin Cimpanu  · Comment · Share:     

**Dropbox, the cloud-based file sharing and syncing service, has experienced a serious downtime yesterday, with the service going completely offline for a large part of its users.**

Because the service is so popular amongst Internet users, in a matter of minutes, Twitter was full of complaints and apocalyptic messages from Dropbox users.

Going to the Dropbox status page, they were greeted by a gloomy message from the Dropbox team.

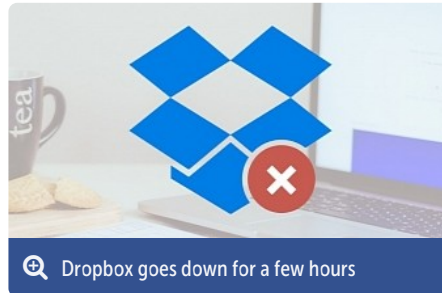
"We are aware of an issue currently affecting the Dropbox site. We have identified the cause, which was the result of an issue that arose during routine internal maintenance, and we are working to fix this as soon as possible. We apologize for any inconvenience."

The service did come back online a few hours later, and everything is running on all cylinders.

This may sound like trivial advice, but since we here at Softpedia depend a lot on Dropbox for some of our internal applications, we would like to recommend some of our tricks.

Ok, we lied. They are not "multiple tricks," but only one that has never failed us in the past. Have a secondary cloud-based file syncing service in place, and set it up to back up the Dropbox folder to its own servers.

We use [OneDrive](#) and [Google Drive](#), but [Box\(.com\)](#) and [ownCloud](#) should work just fine as well. This way, your "Dropbox" file backups will be backed up to another service in case Dropbox ever goes down again.



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Earlier site issues have been resolved and we're back up and running. Thanks for your patience, everyone! — Dropbox Support (@DropboxSupport) [August 30, 2015](#)

Looks like the [@Dropbox](#) outage is very very new. Only down for an hour now... [pic.twitter.com/Ra89aswKwv](#) — Chad Landman (@chadlandman) [August 30, 2015](#)

[#DropBox](#) down. Fix it even if you're not Jesus please [@Dropbox](#) [pic.twitter.com/JyKXqP080p](#) — Izzie (@Izzielzalaza) [August 30, 2015](#)

[@Dropbox](#) love dropbox, but please let us know you're down when you are, rather than us running around in the dark tweeting 'is dropbox down? — Andrzej Semeniuk (@bootonik) [August 30, 2015](#)

[#DropBox](#) is down all this morning. This is very rare, but I need to rethink our "all-of-my-eggs-in-one-Dropbox-basket" strategy — Bryan Hudson (@BryanHudson) [August 30, 2015](#)

☹ RT [@milosivanovic](#): Dropbox has been down worldwide for an hour, and not a word from the company... — Bino 8/30/15 (@BinoTv) [August 30, 2015](#)

And work at many startups grinds to a stop as everyone realizes Dropbox is down. — mark forschner (@garbnzgh) [August 26, 2015](#)

[#Dropbox](#), [#cloud](#), [#file sharing](#), [#file synching](#), [#Dropbox down](#)

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