Toolforge webservices are in the final stages of migrating to the toolforge.org domain. Please help us clean up older documentation referring to tools.wmflabs.org!

Incident documentation/20150616-Elasticsearch

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Summary

Elasticsearch service (on elastic*.eqiad.wmnet nodes) backing the search functionality on all wikis was partially down for approx. 85 minutes (starting at 4:35 UTC) and fully unavailable for half an hour (starting 5:37).

Timeline

- 04:35: Icinga starts to report the first failures on elastic1029 and shortly after several others (14 in total by 4:48)
- Initial investigation reveals the same outage type as in https://wikitech.wikimedia.org/w/index.php?title=Incident_documentation/20150615 (but with the master elastic1000 still working)
- 05:11: Filippo restarts elastic1031, which it fails to rejoin the cluster with a MasterNotDiscovered exception being thrown
- 05:14: Greg calls Nik, who appears shortly after
- 05:37: Filippo disables search im wmf-config via poolcounters (https://gerrit.wikimedia.org/r/#/c/218589/)
- 05:45: Nik restarts all cluster nodes
- 06:02: Search nodes are restored
- 06:08: Search is restored in wmf-config (https://gerrit.wikimedia.org/r/218591)

Conclusions

- Same as https://wikitech.wikimedia.org/w/index.php?title=Incident_documentation/20150615

Actionables

- Same as https://wikitech.wikimedia.org/w/index.php?title=Incident_documentation/20150615

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