



TECHNOLOGY

Yahoo Mail down again, users outraged



Sorry, we are over capacity.
Please wait a moment and try again.

Users affected by Yahoo Mail's latest outage were met by an error message featuring a crying baby. (Yahoo)

By ANDREA CHANG

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Another fail for Yahoo Mail.

The email service is experiencing a widespread outage, with users unable to access their accounts.

Some users simply couldn't get into their email accounts. Others saw an image of a crying baby with the message: "Sorry, we are over capacity. Please wait a moment and try again."

This is just the latest hiccup for Yahoo Mail. In December, the service experienced a five-day-long outage that infuriated an untold number of its 100 million users, causing many to abandon their emails for competing services.

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Then in January, Yahoo announced that its email service had fallen victim to a coordinated cyberattack.

We emailed Yahoo for comment on the latest outage but haven't heard back yet. A reporter was unable to leave a voicemail in Yahoo's media inquiry line because the inbox was over capacity.

As of 12:30 p.m. PST, the Sunnyvale, Calif., tech company hadn't acknowledged the outage on its media relations site or through its @Yahoo or @yahoomail Twitter handles.

UPDATED (1:18 p.m., Feb. 10, 2014)

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"Web access has now been fully restored for Yahoo Mail users. We're sorry for the inconvenience," a Yahoo spokeswoman said in an email.

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