Toolforge webservices are in the final stages of migrating to the toolforge.org domain .
Please help us clean up older documentation referring to tools.wmflabs.org!

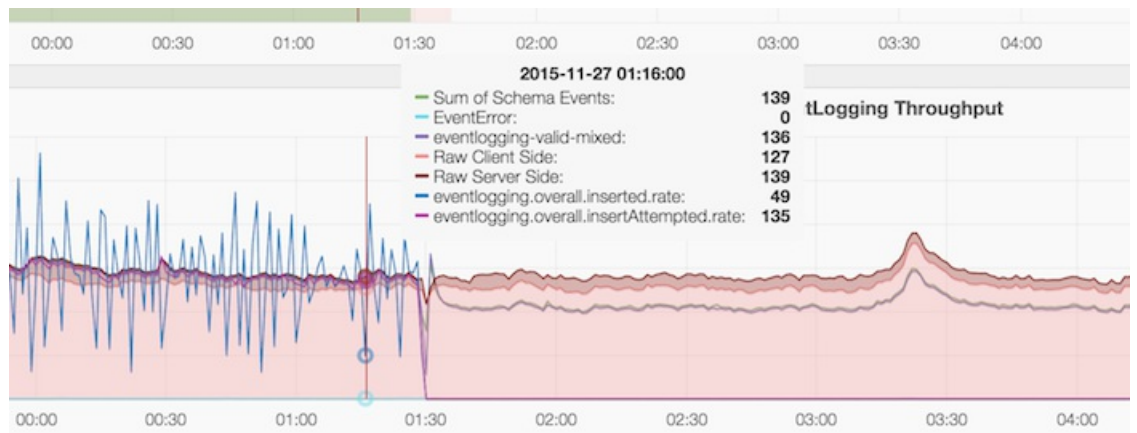# Incident documentation/20151127-EventLogging

< Incident documentation

Timeline

On the 27th of November

1:30 am UTC sql insertion rate goes to zero, topics that are feed from outside in kafka continue to receive events, event-login-valid-mixed is receiving events but not as much as it should have

At the same time we see this errors in the eventlogging_processor log:

```
2015-11-27 01:31:09,663 (MainThread) Could not receive response to request
[0000026b0000000000a0 ... 6b69223a2022656e77696b69227d] from server
<KafkaConnection host=kafka1013.eqiad.wmnet port=9092>: Kafka @
kafka1013.eqiad.wmnet:9092 went away
2015-11-27 01:31:09,664 (MainThread) Could not receive response to request
[0000038a00000000009d ... 6b69223a2022657377696b69227d] from server
<KafkaConnection host=kafka1013.eqiad.wmnet port=9092>: Kafka @
kafka1013.eqiad.wmnet:9092 went away
```

Kafka had an outage in which only one of the brokers seems to be working:
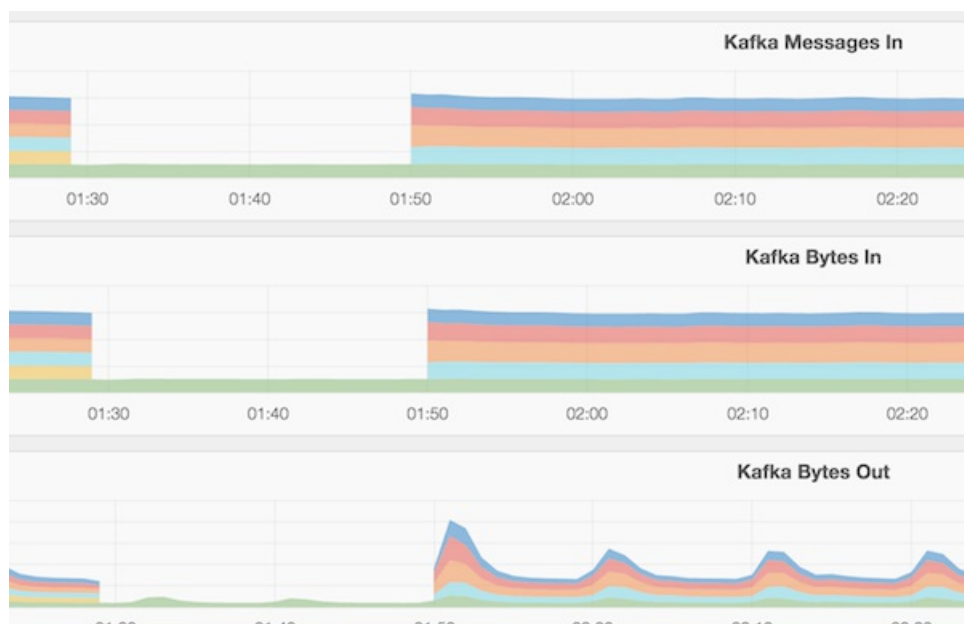
06:50 am UTC eventlogging gets rebooted and a spike on consumption can be seen on Grafana
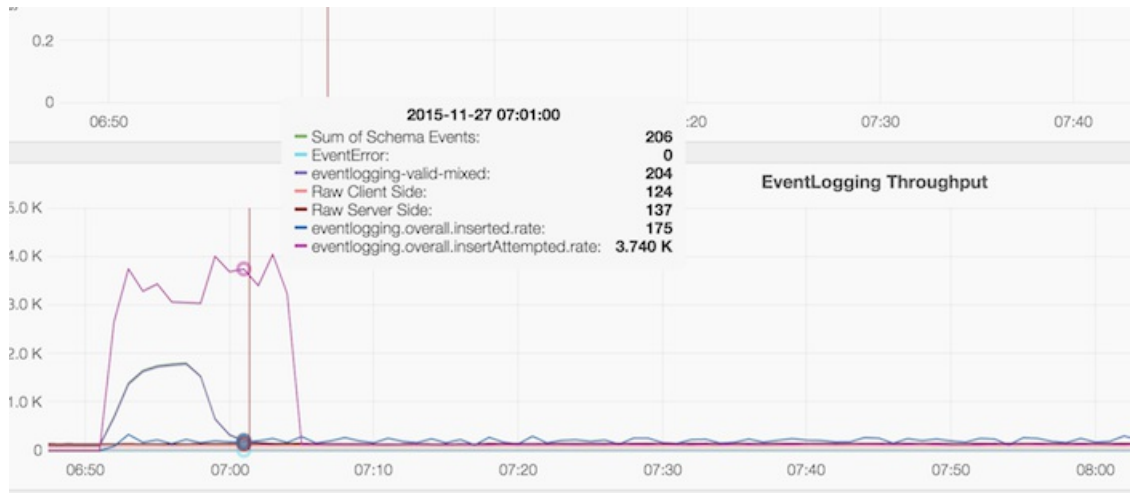
07:05 am UTC consumption catches up

Conclusions

Eventlogging consumers get stuck when there are connection problems talking to kafka. System requires a reboot to be able to recover after kafka has been brought back.

Actionables

- Status: ▌ **Done** Investigate whether backfilling is needed
- Status: ▌ **Done** Backfill missing data
- Status: ▌ **Done** Make Eventlogging more resilient to kafka outages: [1] ⧉

Categories: Incident documentation | EventLogging/Incident documentation

This page was last edited on 25 August 2017, at 22:48.