

## Slower uploads and downloads

Resolved

Uploads and download have returned to normal as of 10:14 a.m. PDT. We apologize for any inconvenience.

Posted 6 years ago. Oct 06, 2014 - 10:14 PDT

Investigating

Starting at 7:00am PDT, some users may be experiencing slower uploads and downloads. We're currently investigating.

Posted 6 years ago. Oct 06, 2014 - 07:00 PDT

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

[Why is this happening to me?](#)