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Google App Engine misfires

A morning outage in Google App Engine--a hosting service for Web application developers--was resolved around noon Pacific Thursday.

Tom Krazit

July 2, 2009 3:58 p.m. PT



Technical difficulties forced Google's Web application hosting infrastructure off the air for about four hours Thursday morning.

Customers who run their Web applications on Google App Engine were forced idle Thursday by a series of issues involving "elevated Datastore latency and error-rates, as well as elevated serving error-rates," according to a [Google employee posting in the Google App Engine Downtime Notify group](#) spotted by [TechCrunch](#). A Google representative

group spotted by [TechCrunch](#). A Google representative acknowledged the downtime and apologized for the outage.

"Today at 8 am PT datastore access for App Engine applications was affected due to a cluster-wide issue. The team identified and fixed the underlying problem that caused the outage and service has now been restored to all applications. We apologize for the inconvenience and encourage anyone having technical difficulty to visit the [System Status Dashboard](#) or the [Downtime Notify Group](#), which are both linked from the [Google App Engine Community](#) site."

[Google's cloud-computing service](#) allows Web developers who can't afford to host their own applications a place to get their work online. [Amazon Web Services](#) does something similar.

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