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Microsoft touts Office 365's 'enterprise class service' during email outage

BY **TODD BISHOP** on November 8, 2012 at 3:39 pm



Microsoft says it's restoring Office 365 email service to customers in United States and the rest of the continent after reports of a widespread outage for much of the afternoon.

We've been getting calls from GeekWire readers alerting us to the outage (since they're unable to get emails through to us) and the news is also making the rounds on Twitter. Technically, it's an email "delay," according to the company.

The official Office 365 account just tweeted this ...

We are resolving mail delays in Americas. Other services functioning normally. Cont'd updates on admin dashboard [aka.ms/O365SHD](#) — Office 365 (@Office365) November 8, 2012

But this is the tweet that's getting even more attention, under the circumstances — from the official "Why Microsoft" account, which is used by the company to tout its products.

Switch to [#Office365](#) for enterprise-class service: [ow.ly/f8Aqi](#) [#WhyMSFT](#)

— Why Microsoft (@whymicrosoft) November 8, 2012

One of the milder responses we're seeing on Twitter ...

[@whymicrosoft](#) [@office365](#) Well, not "enterprise class" today. Not great to advertise the service's reliably during an outage. [#Office365](#)

— Steve Schlosnagle (@sschlosnagle) November 8, 2012

Meanwhile, this was the word from the president of [imason](#), a consulting firm that specializes in Microsoft technologies.

We just switched to Exchange in the cloud (Office 365). Today we are suffering through the worst email outage in imason history. Nice.

— Jeff Dunmall (@jdunmall) [November 8, 2012](#)

Yikes. Looks like that outage isn't the only thing the company needs to repair after this afternoon.

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