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BLOG POST

iCloud had a big hiccup this morning, several services still experiencing problems

ERICA OGG | FEB 28, 2013 - 8:11 AM CST

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If iCloud has been acting up for you today, know that it's not just you. At least three iCloud-based(s AAPL) services are currently experiencing problems, according to [Apple's own system status page](#) on Thursday morning. The current issues extend to Documents in the Cloud, Photo Stream — the service that syncs photos across Apple devices — and iCloud backup.

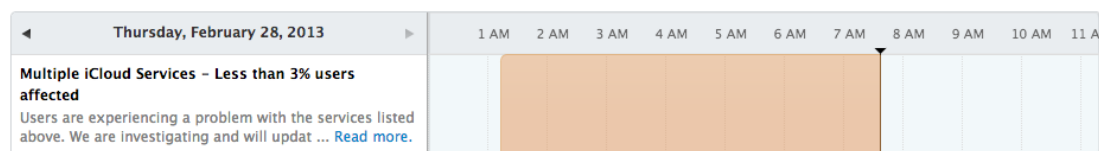
System Status as of 7:38 AM PST

● Maintenance ▲ Issue ■ Normal

Services		
■ Apple ID	■ Game Center	■ Maps
■ iMessage	■ iChat	■ FaceTime
■ Siri	■ Dictation	
Stores		
■ App Store	■ iTunes Store	■ Apple Online Store
■ Mac App Store	■ iBookstore	■ Photo Print Products
iCloud		
■ Mail	▲ Photo Stream	■ iTunes in the Cloud
■ Contacts	▲ Documents in the Cloud	■ iTunes Match
■ Calendar	▲ Backup	■ iPhoto Journals
■ Reminders	■ Find My iPhone, iPad, iPod touch, and Mac	■ iCloud.com
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■ Notes	■ Back to My Mac	■ Storage Upgrades

Detailed Timeline:

If you are experiencing an issue not listed here, [contact support](#).



The outage has been going on for seven hours. As of this posting, the iCloud hiccup is affecting three percent of users, according to Apple's status report. But earlier reports Thursday indicate iCloud had an even bigger issue.

Anyone having problems with iCloud mail ?

— Krzysztof Zab?ocki (@merowing_) [February 28, 2013](#)

[9to5Mac](#) took a screenshot of Apple's system status page about two hours earlier, which showed that there were issues with all iCloud services, from Mail to Calendar, Find My iPhone, iTunes Match, account sign-in and more. That was said to affect more than one in 10 iCloud customers.

Apple's cloud service has taken off pretty quickly: it opened in October 2011, and as of the beginning of 2013 had 250 million users. But [Apple's struggled at times to keep iCloud running smoothly](#) as more users signed up and as the company has integrated iCloud with more of its software.

Update: Apple said the outage was resolved at 11:45 a.m. PT.

Ok GIGAOM

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Object Storage needs?



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1.



— hill

March 10, 2013

Apple's cloud service has 250 mill users? Source?



— Erica Ogg

March 12, 2013

Apple, back in January: <http://gigaom.com/2013/01/24/with-250m-users-apple-plans-to-invest-much-more-in-icloud-and-other-services/>

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