PSN down intermittently — gamers experiencing Internet issues on PlayStation consoles

Jeff Grubb@jeffgrubb May 15, 2015 4:22 PM **Games**

PSN isn't working for everyone on PlayStation 4 and PlayStation 3.   Image Credit: Jeff Grubb/GamesBeat

Updated for Sunday: PSN continues to experience problems.

You may have trouble getting your Destiny raid in this weekend.

Sony's PlayStation Network is experiencing irregular outages. Gamers have taken to [social media](#) to complain they cannot get online with their PlayStation 4 or other Sony systems. This is preventing them from playing multiplayer online games like Call of Duty: Advanced Warfare and Destiny, but it is also causing issues for some trying to connect primarily single-player games like Bloodborne to third-party servers.

We've asked Sony for a comment about what is causing these disruptions, and we'll update this story with any new information. Sony also just updated its [status website](#), which says "you may be experiencing issues related to signing in or creating an account on PlayStation Network."

> Playstation Network is having issues since 7:17 PM EDT. http://t.co/sXPccsrwCM RT if it's down for you as well #psndown
>
> — DownDetector (@downdetector) May 15, 2015

Sony has confirmed that the PSN Store, PlayStation Vue, PlayStation Video, PlayStation Now, and all social features are not working at times.

PlayStation Network outages often make gamers nervous. We're only a few months removed from a major period where PSN was down for approximately five days at the end of Christmas. That was the result of a distributed denial-of-service attack (DDoS) by a group of cyberattackers known as Lizard Squad, which also knocked Microsoft's Xbox Live for around 24 hours.

Well, the bad news is that a new group calling itself Lizard Squad started taking credit for the PSN outage almost exactly the moment that people first started complaining about it. In fact, it tweeted that it was attacking the PSN servers a minute before DownDetector posted that hundreds of people were having issues.

> Clarification on the last tweet: Status on the Login servers for ps3. #LizardSquad
>
> — Lizard Squad (@LizardLands) May 15, 2015

Keep in mind that just because Lizard Squad is taking credit doesn't mean it's the cause. It's possible that someone pretending it is the cyberattacking group was monitoring social media for complaints and is just posturing as if it's the reason PSN is down.

But this doesn't stop with the PSN outage. I just tried to sign into the PlayStation app on my smartphone, and it gave me this message:

> "To sign in, an update of your account information is required. An email message with instruction has been sent to [your email address]. It may take up to 24 hours to receive this message."
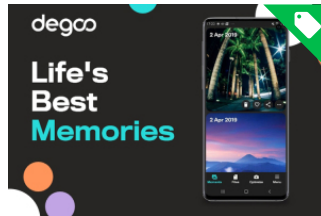
Other people are allegedly getting the same message when they try to sign in as well.

> We are aware that users are having issues accessing PSN at the moment. Thanks for your patience as we investigate.
>
> — Ask PlayStation (@AskPlayStation) May 15, 2015

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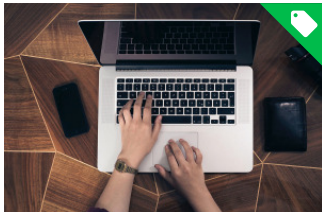**This Microsoft Excel training bundle is just $34 right now**

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