

Amazon.com Down For Many Users, With Homepage Showing 'Service Unavailable' Message (Back Up Now)

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years

Updated. Amazon.com's [main website](#) appeared to be down for many visitors for a 45-minute-long period today, with the site returning a mostly blank page that reads "**Http/1.1 Service Unavailable.**"

Here is a screenshot of what some visitors saw when visiting Amazon.com:



A look at a [cURL of the site](#) at the time of the outage showed that Amazon's homepage is returning a 503 Error, which [indicates that](#) the server powering the site is temporarily down due to maintenance or overloading. Internal links were [still working](#), but at what seemed like a slower pace. Meanwhile, AWS, Amazon's cloud hosting service for other websites, is [up and running](#) just fine.

503 Errors can be the result of a [denial-of-service attack](#), although it's impossible to say right now whether that is the case here.

The outage was noticed by Hacker News contributor [Nathan Bashaw](#) at [around 11:40am PT](#). Needless to say, a more than 40 minute-long outage for a site as massive as Amazon.com is very unusual.

We've reached out to Amazon and will update this with anything we hear.

Update: The last 503 Error we pulled up on the Amazon.com homepage was at about 12:25pm PT, some 45 minutes after the first user reports of the outage began. At the moment, however (12:30pm PT) the site appears to be back up, and this article has been amended to reflect that. We are still waiting for word from Amazon on what happened.

Update #2: Amazon has [confirmed the 49 minute outage](#) to TechCrunch.