



16

Aug
2013

Isolated Data Loss at Salesforce

Posted by **iwgcr**

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The Register reports a rare case of data loss at Salesforce.

As the register reports, "the reason for the wiped data, our source told us, was that Salesforce had reportedly been unable to bring back either the primary database that was in trouble or the disaster-recovery instance backup that shadowed it, and had to fall back on a backup version that was one-hour old - hence data recorded after that point was lost.". Salesforce would not confirm this version of events to The Register.

Date	Service	Duration	Critical Data Lost
2013-08-15	Salesforce	1 hour	yes

Reference:

http://www.theregister.co.uk/2013/08/15/salesforce_data_outage/

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