Google Cloud

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Google Cloud Status Dashboard

This page provides status information on the services that are part of Google Cloud Platform. Check back here to view the current status of the services listed below. If you are experiencing an issue not listed here, please contact Support. Learn more about what's posted on the dashboard in this FAQ. For additional information on these services, please visit cloud.google.com.

Google Cloud Infrastructure Components Incident #20006

We were experiencing an issue affecting multiple Cloud services.

Incident began at **2020-07-23 13:11** and ended at **2020-07-23 15:42** (all times are **US/Pacific**).

DATE	TIME	DESCRIPTION
✅ Jul 23, 2020	15:42	The issue with multiple Cloud services has been resolved for all affected users as of Thursday, 2020-07-23 13:50 US/Pacific.
		The following services were affected: - Cloud Dialogflow - Cloud Support Phone Calls - Cloud Networking L7 Load Balancers - Cloud Monitoring - Google App Engine Flexible - Compute Engine - Google BigQuery - Cloud Storage
		If you have questions or feel that you may still be impacted, please open a case with the Support Team and we will work with you until the issue is resolved. No further updates will be provided here.
		We thank you for your patience while we worked on resolving the issue.
⚠️ Jul 23, 2020	15:08	Description: The issue with multiple Cloud services beginning at Thursday 2020-07-23 11:45 US/Pacific has been partially resolved for most affected users as of Thursday, 2020-07-23 13:50 US/Pacific.
		We thank you for your patience while we work on resolving the issue.
		The following services were affected: - Cloud Dialogflow - Cloud Support Phone Calls - Cloud Networking L7 Load Balancers - Cloud Monitoring - Google App Engine Flex - Compute Engine - Google BigQuery - Google Cloud Storage
		We will provide an update by Thursday, 2020-07-23 15:45 US/Pacific with current details.
		Diagnosis: Customers may see increased error rates and latency with Cloud services.
		Workaround: None at this time.
⚠️ Jul 23, 2020	14:31	Description: We were experiencing an issue with multiple Cloud services beginning at around Thursday, 2020-07-23 11:45 US/Pacific.
		Mitigation has been put in place with most services having recovered. We are currently monitoring the recently mitigated services for potential recurrences of the issue.
		We believe the issue is partially resolved for the following Cloud services: - Cloud Dialogflow - Cloud Support Phone Calls - Cloud Networking L7 Load Balancers - Cloud Monitoring - Google App Engine Flex - Compute Engine - Google BigQuery
		We will provide an update by Thursday, 2020-07-23 15:00 US/Pacific with current details.
		Diagnosis: Customers may see increased error rates and latency with Cloud services.
		Workaround: None at this time.
⚠️ Jul 23, 2020	14:01	Description: We are experiencing an issue affecting multiple Cloud services including: Compute Engine, Cloud Networking L7 Load Balancers, and Cloud Monitoring, beginning at around Thursday, 2020-07-23 11:45 US/Pacific US/Pacific.
		Mitigation work continues with our engineering teams, with some services starting to recover.
		We believe the issue is currently mitigated for the following Cloud services: - Cloud Dialogflow - Cloud Support Phone Calls - Google App Engine - Flexible
		We will provide an update by Thursday, 2020-07-23 14:30 US/Pacific with current details.
		Diagnosis: Customers may see increased error rates and latency with Cloud services.
		Workaround: None at this time.
⚠️ Jul 23, 2020	13:34	Description: We are experiencing an issue affecting multiple Cloud services, beginning at around Thursday, 2020-07-23 12:00 US/Pacific US/Pacific.
		Mitigation work is currently underway by our engineering teams.
		We will provide an update by Thursday, 2020-07-23 14:00 US/Pacific with current details.
		Diagnosis: Customers may see increased error rates and latency with Cloud services.
		Workaround: None at this time.
⚠️ Jul 23, 2020	13:15	Description: We are currently investigating an issue affecting multiple Cloud services, beginning at around Thursday, 2020-07-23 12:00 US/Pacific US/Pacific.
		Our engineering team is investigating the issue.
		We will provide an update by Thursday, 2020-07-23 14:00 US/Pacific with current details.

All times are US/Pacific

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