

! Xbox Live Core Services Limited

Affected platforms:



Xbox One

Affected services:

Signing into Xbox Live

3/12/2014 1:06:30 AM GMT:

Hi Xbox members, did you run into issues when trying to sign into Xbox Live? We're hard at work investigating this issue right now. Thanks for being patient while we work. We'll send another update in 30 minutes.

Xbox Live problems keep many Xbox One owners from calling in their Titan (update: fixed!)



David Lawler

March 11, 2014

Just as the Xbox One's biggest game release arrives, network problems are keeping many owners from signing in. The Xbox Support Twitter account [reported](#) an issue around 5PM ET, and according to the service's dashboard it's still ongoing. While many players who already setup their consoles and logged in to the game (including some of our editors) are able to connect and play *Titanfall* -- the game's [cloud](#) seems to be holding up, even if Xbox Live isn't in general -- others are unable to sign in, particularly brand-new Xbox One purchasers who can't get much of anything going. The support team's message has been promising updates every 30 minutes or so, but so far there's no ETA on a fix. Steam appears to have just come back online after [downtime](#) of its own -- perhaps we could suggest some *Dark Souls II* on PC in the meantime?

Update: As of 10:47PM ET the Xbox Status page and Support Twitter [report](#) the problem is resolved. The team recommends a full [power cycle](#) (hold down the Xbox button on the system itself for five seconds to turn it all the way off, then turn it back on), and then you should be ready to request your Titan, pilot.

Xbox Live Status

Services

! Xbox Live Core Services Limited

Affected platforms:

Affected services:

3/12/2014 12:41:21 AM GMT:

- ✓ Purchase and Content Usage: up and running
- ✓ Website: up and running
- ✓ TV, Music and Video: up and running
- ✓ Social and Gaming: up and running

DROPATITAN.COM

Thanks for your patience, Xbox Live is good to go! Try these specific steps to get

back in the game now: <http://t.co/iakwR3sZDz> ^CW

- Xbox Support (1-5) (@XboxSupport) [March 12, 2014](#)

Unable to sign in to Xbox Live on Xbox One? We're on the case to get this issue fixed as soon as possible! <http://t.co/99xfLNeme4> ^PC

- Xbox Support (1-5) (@XboxSupport) [March 11, 2014](#)

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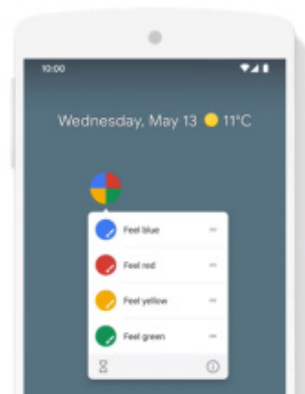
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