iCloud Mail Outage Enters Second Day for Some Users

Wednesday September 12, 2012 5:57 AM PDT by Eric Slivka

Just about 24 hours ago, we began receiving the first reports of users having difficulties accessing their iCloud mail. Apple acknowledged the outage on its iCloud system status page relatively soon afterward, but noted that the issue only affected about 1% of customers.

⚠️ iCloud: Mail & Notes – Users Affected: 1.1% – Next Update: 09/12/2012 08:00 PDT
09/12/2012 04:59 PDT
Mail may be slow or unavailable. When Mail is available, users may experience delays with incoming messages. Normal service will be restored ASAP.

Unfortunately for that small fraction of users, the issue has become a relatively major one, as their outage is now extending into a second day with Apple's regular system status updates providing no sign of improvement in holding steady at 1.1% of users being affected.

Apple has given no timeframe for a resolution of the issue beyond stating that "normal service will be restored ASAP", and an Apple spokesperson declined further comment upon being contacted by Macworld.

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Avatar · **tigres**
102 months ago

For those defending apple herein, can you offer me a valid reason why I should not be pissed, appalled, or disgusted; as to why a simp service has been out for me (and other users) for 27 hours? Believe it or not, many users have needs for Personal email today, 2012.

Case in point- we have a family wedding this weekend; and my wife is waiting for a dress to ship. Well, guess where her confirmation was sent? For security, they now escalated the problem at the vendor to determine if she can get a new email to confirm her shipmen some reason, she was sent an email on Tues to confirm; yet she did not get it and assumed all was well until she told me last eve she getting personal emails. My sons school is emailing me this week as we are setting up some events for the PTSA this Monday, now it a dash get everyone an alternative email addy. I for one do NOT like mixing my business emails with personal email addresses, ever.

All tied to MM/iCloud.

This is OK because it's apple, right?

My go-daddy email went offline on Monday (my website was not affected), but they acknowledged it; issued a statement, and it was b (for me at least) in about 4 hours. I am not a huge fan of Go-daddy by any means; but this week has shown me who has a little wherev at least issue some assistance or communication as to such a high service outage. I find over 1MM users being out kind of a high num least.:rolleyes:

The iCloud/former MM status page is and always has been a worthless point of reference and nothing more. It's out, next update in 5 h It's out, next update in 3 hours....

Score: 9 Votes (Like | Disagree)

Avatar · **tigres**
102 months ago

> 66 *Wow, where did you find the time, after all that, to write such a long winded boring anecdotal story?*

Nothing of value to add, noted...

Score: 6 Votes (Like | Disagree)

Avatar **JBaker122586**
102 months ago

I am the 1%.

Score: 6 Votes (Like | Disagree)

Avatar **NumberNine**
102 months ago

"It just works"

Hahahaha

Score: 5 Votes (Like | Disagree)

Avatar **rmwebs**
102 months ago

> 66 *Don't get all over dramatic here. It's just one feature of their iCloud service that's currently down. And it's not down for everyone. patient and rational enough to understand that his kind of stuff happens and will wait for it to be resolved.*
>
> ----------
>
> *Same goes for you too.*

It would be over dramatic if it was the first, or maybe the second time this had happened. Or if it was indeed 'only' 1.1% of users. Ever itself is a pretty big number. We're talking around 1.1 MILLION users without access to their email here. That's not really a valid case f happens'.

Apple's had far too many problems with their iCloud/Me service. From painfully slow file transfers on the old iDisk platform (outside of you were lucky if you got 80kbps in/out) to several pretty well publicised outages over the last couple of years.

So no. I'm not dramatising anything - just stating fact: Apple has always sucked at keeping a reliable cloud platform working.

Interesting sidenote: It's not a cloud platform in the traditional sense at all - in fact its not even got a failover service. Apple use one lo California for the whole of iCloud. In comparison Gmail alone spans around 12+ datacenters across the globe.

Score: 5 Votes (Like | Disagree)

Avatar **flopticalcube**
102 months ago

> 66 *Nothing of value to add, noted...*

Empathy has never been one of the fanboys' traits.

Score: 4 Votes (Like | Disagree)

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Apple Warns Against Closing MacBooks With a Cover Over the Camera

Friday July 10, 2020 11:12 am PDT by Juli Clover

Apple this month published a support document that warns customers against closing their Mac notebooks with a cover over camera as it can lead to display damage. Image via Reddit Apple says that the clearance between the display and the keybo designed to very tight tolerances, which can be problematic. Covering the camera can also cause issues with automatic brigl and True Tone....

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Leaker: 'iPhone 12 Pro' to Come With 6GB of RAM

Friday July 10, 2020 1:59 am PDT by Tim Hardwick

Later this year, Apple is expected to release four OLED iPhones in three display sizes, including 5.4, 6.7, and two 6.1-inch mc Rumors suggest the 6.7-inch iPhone and one 6.1-inch model will be higher-end devices, and now leaker @L0vetodream has corroborated previous rumors about the internal specs of Apple's upcoming lineup. Rumors suggest Apple will use 5-nanome chips in its...

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Apple Moving Forward on Semitransparent Lenses for Upcoming AR Headset

Friday July 10, 2020 7:24 am PDT by Eric Slivka

Apple and Foxconn have reached a key milestone in the development of Apple's long-rumored augmented reality headset, w semitransparent lenses for the device moving from prototype to trial production, reports The Information. Apple is developing lenses on a single production line at a Foxconn factory in Chengdu in southwestern China, where most of Apple's iPad produc is...

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Kuo: Apple Silicon Macs to Include 13-inch MacBook Pro and MacBook Air This Year, 14.1-in and 16-inch MacBook Pro Models Next Year

Friday July 10, 2020 2:58 am PDT by Tim Hardwick

At last month's WWDC, Apple officially announced that its Mac computers will be transitioned from Intel x86 to homegrown A Silicon chips. Apple said it plans to deliver the first Apple Silicon Mac by the end of the year and complete the transition in ab years. According to Apple analyst Ming-Chi Kuo, a 13.3-inch MacBook Pro with a form factor similar to the current 13.3-inch..

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Arm-Intel-PowerPC Universal Binaries Are Possible

Saturday July 11, 2020 1:42 pm PDT by Arnold Kim

Casual MacRumors visitors may not realize that we have a very active PowerPC forum where users discuss issues related to PowerPC Macs that have not been produced since 2006. Threads range from hardware upgrades and software options to nos Photo by AphoticD Apple's recently announced transition to Apple Silicon (Arm) based Macs raised some interesting question future support...

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iPhone 12 Sizes Compared with iPhone SE, 7, 8, SE 2, X, 11, 11 Pro and 11 Pro Max [Update

Tuesday July 7, 2020 6:49 pm PDT by MacRumors Staff

Apple is planning on launching the iPhone 12 this fall which is rumored to be coming in 3 different sizes: 5.4", 6.1" and 6.7". middle size (6.1") matches up with the currently shipping iPhone 11, but the other two sizes will be entirely new. Over the we there was some excitement about how well the new 5.4" iPhone 12 compares to the original iPhone SE. Those who have bee hoping...

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Tom Hanks WWII Movie 'Greyhound' Debuts on Apple TV+

Friday July 10, 2020 3:33 am PDT by Tim Hardwick

Apple TV+ today debuted "Greyhound," the highly anticipated Second World War movie starring Tom Hanks as a naval office command of Navy destroyer Greyhound in the Battle of the Atlantic. "Greyhound" features Hanks as George Krause, who mu his own self doubts and personal demons as he leads a convoy of Allied ships against German U-boats to prove that he belor command. ...

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Top Stories: iOS 14 Public Beta, iPhone 12 Size Comparison, 14-Inch MacBook Pro Rumors

Saturday July 11, 2020 6:00 am PDT by MacRumors Staff

After one round of developer beta testing, Apple unleashed iOS and iPadOS 14 to a wider audience this week, opening it up t members of the public beta program. There are lots of changes and new features to check out, but as with any beta, be care about installing it on your main devices. Subscribe to the MacRumors YouTube channel for more videos. Other major stories week included our ...

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Hands-On With tvOS 14: Picture in Picture, 4K YouTube, HomeKit and More

Thursday July 9, 2020 12:48 pm PDT by Juli Clover

Apple at WWDC introduced a new version of tvOS, the software that's designed to run on the fourth and fifth-generation App

models. tvOS updates are often more minor in scale than iOS, watchOS, and macOS updates, but tvOS 14 has some useful n features. Subscribe to the MacRumors YouTube channel for more videos. Apple in tvOS 13 introduced a Picture in Picture opt the Apple TV...

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Apple CEO Tim Cook's 2019 Compensation Totaled Over $133 Million
Friday July 10, 2020 12:01 pm PDT by Juli Clover

Apple CEO Tim Cook was the second highest paid CEO in the United States in 2019, according to Bloomberg's list of the high CEOs and executives in 2019. Cook received compensation totaling $133,727,869 by Bloomberg's count. Almost all of Cook's compensation was provided in the form of stock awards and related performance bonuses. As reported by the SEC earlier thi Cook received ...

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New iPhone 12 Dummy Unit Hands-

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The $7,000 "Cybertruck" iPhone 11 Pro Hands-On

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