

## Slower downloads.

### Resolved

As of 1:47 PM PDT, the issue with users experiencing slow downloads is resolved.

Posted 6 years ago. Oct 13, 2014 - 14:18 PDT

### Investigating

As of 11:20AM PDT, some users may be experiencing slower downloads. We're currently investigating.

Posted 6 years ago. Oct 13, 2014 - 12:07 PDT

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

[Why is this happening to me?](#)