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Jan
2013

Service disruption at Salesforce

Posted by **iwgcr**

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On January 7, 2013 at 21:30 UTC Salesforce has suffered a outage caused by a software failure affecting the EU0 storage tier. During these times, customers on the EU0 instance may have initially experienced an inability to access the application.

Salesforce indicate they worked with their vendor to resolve the issue and return service, that has been resolved at 22:06 UTC



Date	Service	Duration	Critical Data Lost
2013-01-07	Salesforce	30 minutes	no

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