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Incident documentation/20160925-ores

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Summary

At September 25th, ORES service had higher ~14%) timeout ratio for six hours. Because it ran out space due to too verbose logging.

Timeline

- Sept 25 10:34:40 UTC 2016: icinga test on ORES failed due to timeout.
- 14:13 UTC: [phab:T146581](#) is created.
- 16:03 The fix deployed in labs.
- 16:26 The fix deployed in prod.

Conclusions

We should have better monitoring disk space and be careful on verbosity of production services logs

Actionables

- Less verbose ORES [Task T146581](#)
- Grafana monitor on disk space in ORES [Task T147163](#)

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