







EcommerceBytes Blog

News and insight focusing on ecommerce. by Ina Steiner, Editor of EcommerceBytes.com

Fri Oct 10 2014 18:12:10

Breaking News: Another eBay Outage Hits the Site

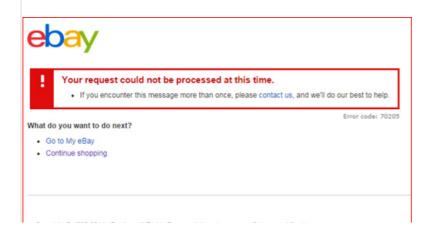
By: Ina Steiner

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eBay is experiencing another outage, according to EcommerceBytes readers and reports from around the web. "I am writing to let you know that Ebay appears to be down again this evening," said a reader.

"I have been unable to access MyEbay or my selling page for about an hour," he continued. "I can log on to the main site page. These problems began at 3:40 PM EDT according to downdetector.com and hit me approximately two hours later."

Other readers reported the problem on Ecommerce EKG. Said one eBay seller from UK, "Another glitch on ebay.co.uk tonight and it's a cracker. Cannot place bids on auctions!! I have tried 5 different items (and 5 individual sellers) on my watch list that end tomorrow and not one will accept a custom bid or one of ebay's suggested bids. I thought my auctions had been quiet tonight, now I know why!!"



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Another responded, "Not just U.K. The U.S. site has totally fallen apart. Feedback fell to 0, cant't list items can't find my store etc. Worst crash I have seen in years."

DownDetector.com is also getting many reports of problems, both in the U.S. and UK.

eBay has been experiencing many technical issues and outages, seeming to strike the site on the weekend. With this being a holiday weekend in the U.S. and with Canada's Thanksgiving next week, one can't help begin to wonder if external forces (hackers) may be involved - they're known for keeping track of holidays as good times to play mischief.

With the holiday shopping season gearing up, and with eBay driving traffic to the site with a new campaign that kicks off on Monday, site instability is a major concern to sellers.



Readers Comments

Breaking News: Another eBay Outage Hits the Site

by: tb &

Fri Oct 10 18:26:11 2014

Down for me. I got the news from Price Spectre. It told me I don't exist on eBay! Went on line and sure enough, can not access MyeBay. My listings are showing, but when I click on any one of them, I get a message saying "Showing similar items.".

This is BEYOND too much at this point. I want a full months worth of listing fees and store fees returned. Will this be happening during the holidays?



So how many outages is that so far in 2014?

Not sure this sits well with ebay's advertising campaign to drive buyers to the site for the holiday season.

They won't be able to log on, or if by some stroke of luck/chance they do manage to access

their accounts...... bidding and buying is not currently available, PLEASE TRY LATER !!!

Breaking News: Another eBay Outage Hits the Site

storrs by: Bidonmine

Fri Oct 10 18:37:38 2014

For the 2nd time in the last couple of months my account has vanished! Ebay has to stop hiring 18-year old game players as programmers!

Breaking News: Another eBay Outage Hits the Site

by: TandL 🌄

Fri Oct 10 18:52:13 2014

Not sure how long it will last, but all appears to be working again. 6:40 CST in Wisconsin.

Breaking News: Another eBay Outage Hits the Site

by: LJM 🏖

Fri Oct 10 19:04:22 2014

Maybe their servers are overloaded from everyone "shopping the world"?

Breaking News: Another eBay Outage Hits the Site



by: Ming the Merciless

Fri Oct 10 19:17:44 2014

If hackers are responsible, keep up the pressure on Devin Wenig to rollback ALL the odious Ho 'disruptions' BEFORE October 15.

He knows what they are.

Breaking News: Another eBay Outage Hits the Site



by: Ming the Merciless

Fri Oct 10 19:28:58 2014

Could this "shopping the world" campaign be another attempt by ebay send more American shopping dollars to foreign countries in order to ruin American sellers?

Breaking News: Another eBay Outage Hits the Site



🔊 bv: Basset

Fri Oct 10 20:56:51 2014

Perhaps that new eBay commercial was successful beyond their wildest dreams. Or:

Live auction tonight? Furious bidding shorting out the servers causing sparks to fly, the site's power flickering on and off like the bridge module of the Starship Enterprise after having a fender bender in an asteroid field?

Breaking News: Another eBay Outage Hits the Site



by: Philip Cohen

Web Site

Fri Oct 10 21:20:07 2014

Have no fear, Johnny Ho has got another six month to do some more work on eBay, and if he can't fix it, no doubt Little Devin will be able to ... ho, ho, ho ...

The eBay executive suite—where the incompetent mingle with the disingenuous, the malevolent and the outright criminal, and the just plain stupid ... http://bit.ly/11F2eas

Breaking News: Another eBay Outage Hits the Site



by: The End

Fri Oct 10 21:30:49 2014

Ebay's not the only outage ...Stop & Shop registers when Completely BLACK everywhere tonight.

Breaking News: Another eBay Outage Hits the Site



by: iheartjacksparrow

Fri Oct 10 21:32:40 2014

eBay's practically weekly outage/glitch/hack/meltdown is getting ridiculous. They're so worried about buyers having a great experience, yet they apparently don't take into consideration that not being able to bid/buy is not making people happy. If they can't keep the site running properly they should just shut it down.

Breaking News: Another eBay Outage Hits the Site



by: Shop and Ship

Sat Oct 11 00:25:00 2014

One set of auctions was showing "ended" when in fact the listings didn't end for another 3 hours. I feel for the Seller receiving 11 cents for his items because no one else bid during the final hours.

Breaking News: Another eBay Outage Hits the Site by: eBankrupted Sat Oct 11 00:38:11 2014

The new global Ad campaign melted the ebay servers with massive demand from the 'Generation Broke' Millenials ordering 'gently used' Hazmat suits from Liberian sellers.

Breaking News: Another eBay Outage Hits the Site

by: NullApps
Web Site

Sat Oct 11 03:40:39 2014

© tb

Not sure if you are one of the sellers that contacted us today but in case people are wondering search apps are very sensitive to these sort of issues. Once the eBay databases start going down searches start failing and our support ticket system gets inundated with questions and complaints. I sometimes think we know about eBay outages before even eBay does.

Breaking News: Another eBay Outage Hits the Site

by: ebay refugee camp &

Sat Oct 11 06:30:35 2014

Once again this is a ongoing problem that has been happening DAILY.

I think the outages are from faulty equipment and sub par programmers and technicians. Once again, where is the CEO of Ebay? Nothing from him, at this point an apology would not be good enough.

Compensation for the ongoing outages and low sales should be given.

Pierre Omiydar where are you, aren't you the Chairman of the Board. Is this what ebay is suppose to be?

This is completely unacceptable sellers are paying ebay fees for listings and store subscriptions, this is outrageous that nobody is addressing this properly.

Our government needs to step in here because it is not stopping and has been going on for two months or more.

Breaking News: Another eBay Outage Hits the Site	
by: Mark4 🎍	
Sat Oct 11 07:50:13 2014	

SELLERS UNITE EBAY BOYCOTT STARTING NOVEMBER 18TH. it's starting 11/18/14 for most, then for the entire 2015 year. If that doesn't turn ebay into a cancer causing chinese junkpile, the boycott will continue into 2016 and beyond until ebay goes back to the way it was in 2006, or goes broke. The boycotters have the power now because we've found

Breaking News: Another eBay Outage Hits the Site

by: WhatsUp2656 🌄

Sat Oct 11 08:14:28 2014

SYSTEM FAILURE STORY: They are so messed up. I have restrictions on buyers without a paypal account. Someone bid and won an item I had. Buyer writes and states they needed to set up a paypal account and it could take a couple of weeks. I called ebay to tell them their system failed. They denied it and said they did have an account and "maybe" they need a couple of weeks to pay for it. Called paypal and confirmed they do not have an account. I call back to ebay and let them lie and told them they were liars and what paypal said. Their answer: Paypal shouldn't tell you anything. I said your system failed and he says that is impossible and NO one could break the system. Okay, then what about the breach? He said that's different and nothing could break that part of the system. Well, that's comforting. Oh my, my.

Breaking News: Another eBay Outage Hits the Site

by: dans parts 🌄

Sat Oct 11 08:30:46 2014

Their systems ARE all screwed up, as we all know.

Currently, my Dashboard is not showing the correct amount of transactions for this month (Oct).

Had only one day this month I've sold anything - 60 items on Oct 5. 2 items went to people who bought more than one item, so that should leave 58 transactions. Dashboard shows only Domestic transactions, so subtract the 9 Internationals, and that makes 49. One cancellation from a boob who couldn't read the description, and the final total should be 48. Yet the Dashboard shows only 45.

And, that total is AFTER the Dashboard updated itself (the once a week update) on Thursday.

Called CS, and after getting shifted 6 times from US support to Philippines and finally back to US, a rep agreed with my math process on this, and promised to figure out what's going on and get back to me.

I won't be holding MY breath until I turn blue...

Just another way eBay is cheating us - take away our numbers (for 400 to create 3-month lookback) to increase our chances of failing from previous "Defects" that didn't use to be Defects, when we received those "slams" from Buyers.

What, "protected til March"?? I'm not buying that one, either

	Breaking News: Another eBay Outage Hits the Site
	by: DingDong &
	Sat Oct 11 08:47:55 2014

I couldn't log into my account. Kept saying that my ID and Password didn't match. I typed so slow to make sure everything was right. Still the same thing.

Then I "Forgot password" and added my email. It came up with no register email on ebay. ALL I COULD OF THOUGHT OF WAS THAT I WAS HACKED.

Then I went out on ebay and searched some of my items and they were there with my id. It was hours before I was finally able to get back on ebay and checked the personal information. I was correct in everything.

Breaking News: Another eBay Outage Hits the Site			
by: MeTech			
Sat Oct 11 10:12:28 2014			
Ebay is just thinking of sellers.			
Since the site is doing so great they want to give sellers a break from shipping.			
That was thoughtful of them.			

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	Even though you are signed in with the AuctionBytes Blog, you will have to sign in to the EcommerceBytes blog. But you can sign in with your existing AB Verify info.					

Ecommerce EKG

ebay	I have tried for WEEKS to change my preferred form of
ebay	Not able to update contact info on seller account.

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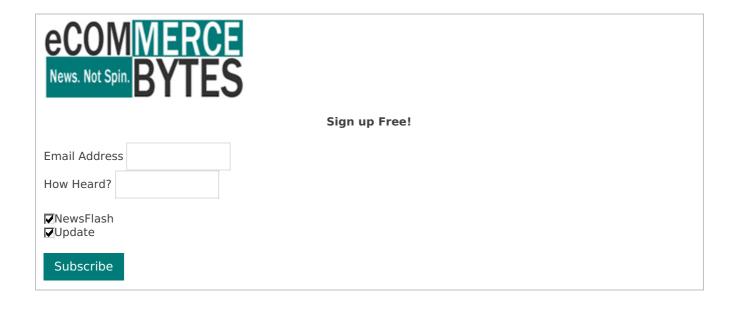
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Classifieds



