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Microsoft offers up free month of Xbox Live following Cloud Saved Games outage

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By Tom Warren | @tomwarren | Dec 31, 2012, 3:53am EST Source Major Nelson

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Microsoft says it will provide affected users with an automatic one-month extension to the company's Xbox Live gold service following an outage related to a Cloud Saved Games feature. Everyone impacted by the outage will get the free extension after the cloud feature dropped offline for many late last week. Following a two-day outage over the weekend, Microsoft's engineers had "been working around the clock to get the issues resolved," according to the company.

The Cloud Saved Games feature returned for all users earlier today, with a promise from Microsoft to discover the root cause for the issues. "We can assure you we'll also be doing a thorough post mortem to help prevent this from happening again," says Microsoft's Xbox Live general manager Alex Garden.

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