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Summary

The IRC-based changes feed was not pushing out changes for 67 minutes following a restart of systemd-journald which was done as part of a security update.

Timeline

- 11:01 Moritz restarts systemd-journald on kraz wikimedia.org as part of the rollout of a security update for
- 12:00 User sDrewth reports on the #wikimedia-operations channel "is it known that the RC IRC feeds have stopped?"
- 12:08 Moritz restarts the ircecho service on kraz and changes are propagated again

Conclusions

• The Icinga status of kraz was checked following the restart of journald, but our monitoring didn't alert an error, despite being broken the udpmxircecho service continued to run and our lcinga check only validates the presence of the process, not whether it's functional

Actionables

- phab:T216607 Restarting systemd-journald breaks ircecho service
- phab:T216611 Icinga check for ircecho should check for actual activity
- phab:T185319 IRC RecentChanges feed: code stewardship request (not implemented yet)

Category: Incident documentation

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