

Robert Kyncl, YouTube Chief Business Officer unveils 'YouTube Red' - a new subscription service including original programming, at the company's LA offices (AP)

## YOUTUBE DOWN: USERS SHOWN '500 INTERNAL SERVER ERROR' WHILE TRYING TO ACCESS GOOGLE'S VIDEO SHARING SITE

Update: [Find out about YouTube's latest outage here](#)

Andrew Griffin |  
@\_andrew\_griffin |



YouTube appears to be down, with users just presented with a huge string of characters if they try to access the site.

Update 21/02/2017: [Read about YouTube's latest outage here](#)

When heading to YouTube.com, users are presented with a warning that there is a "500 Internal

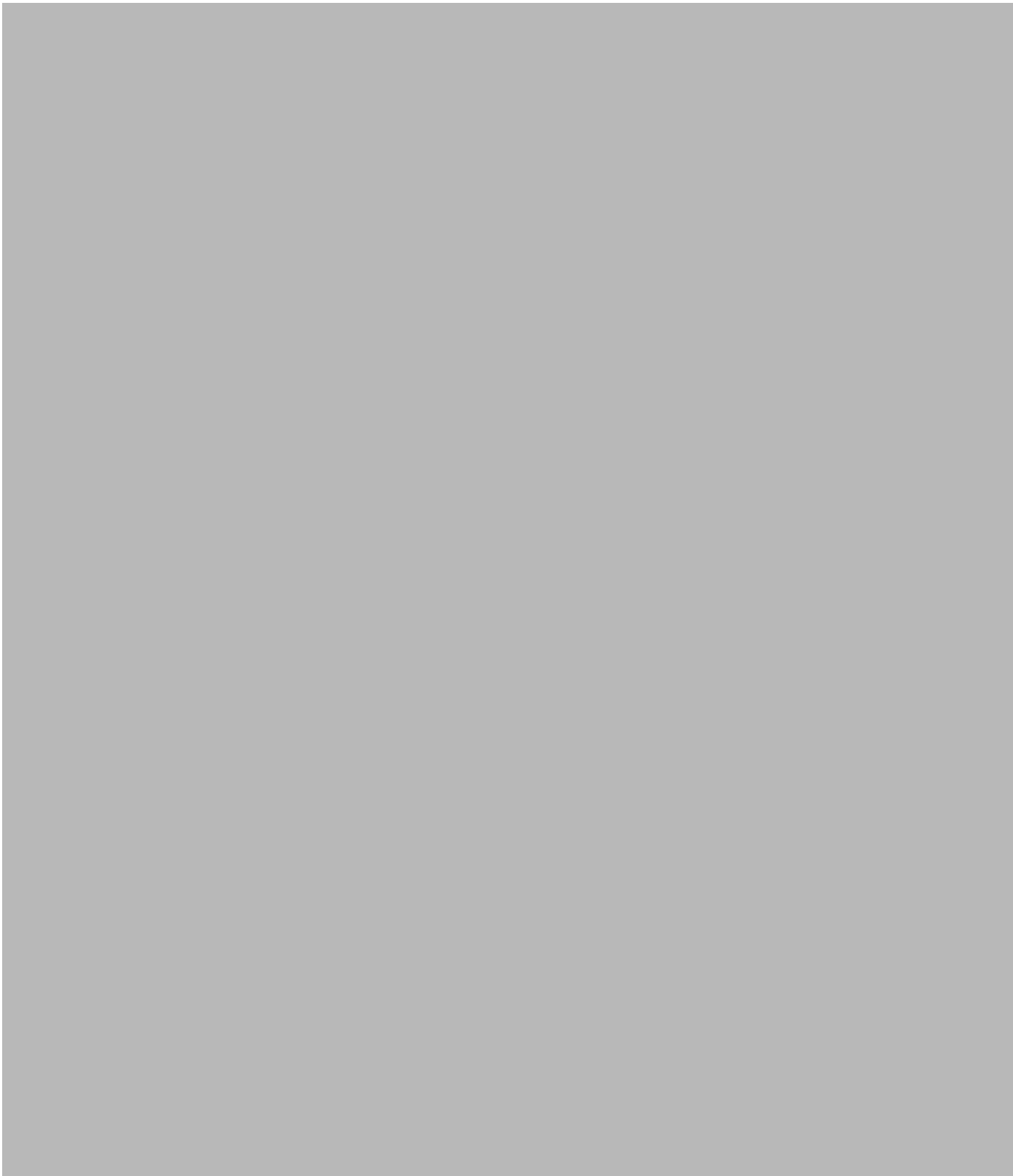
Server Error". A joking message says that "A team of highly trained monkeys has been dispatched to deal with this situation", followed by a long string of text.

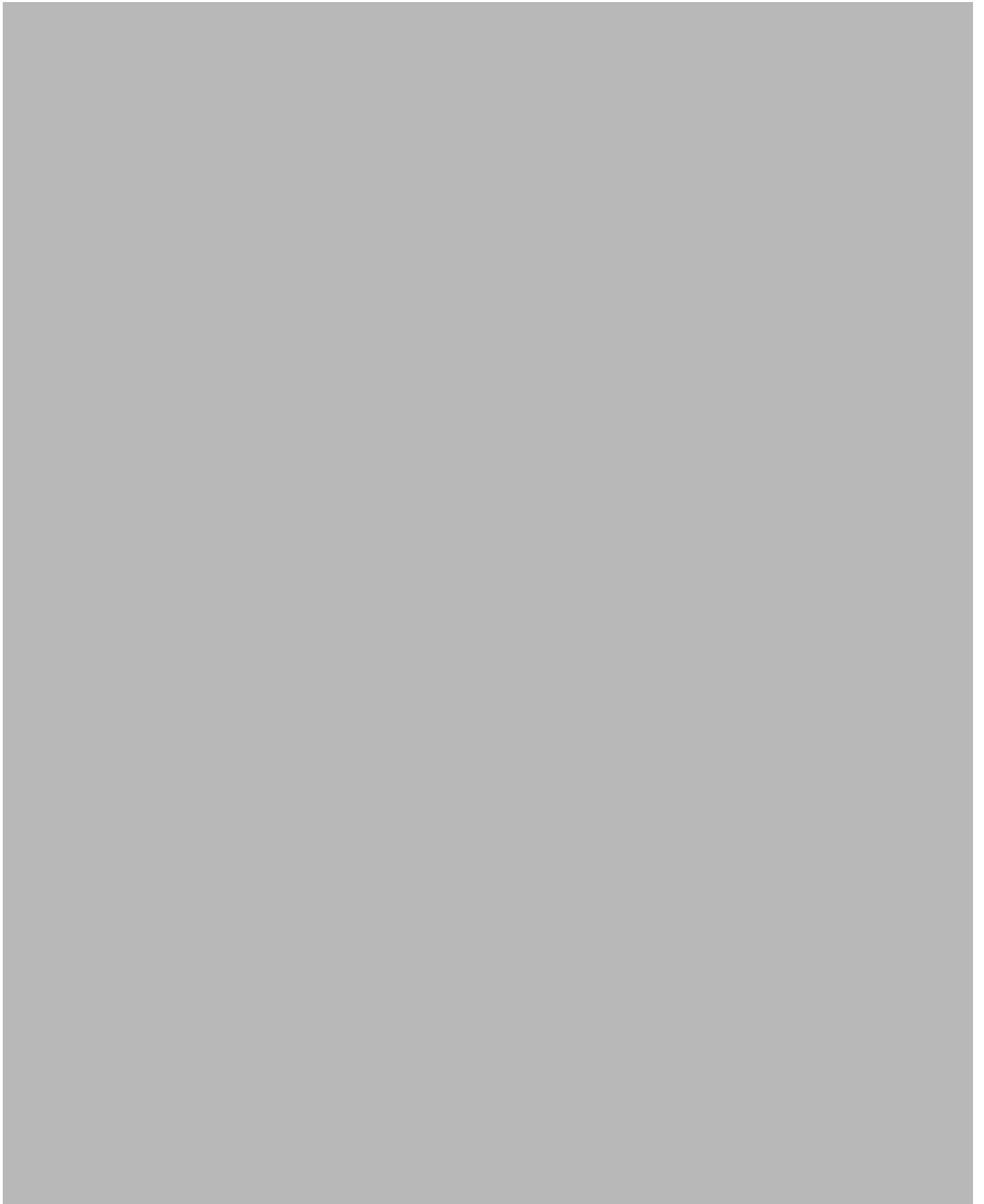
But the site doesn't appear to be broken for all users. Accessing the site from *The Independent's* office did not bring up the error.

---

**Gadget and tech news: In pictures**

**Show all 25**





---

Many social media users pointed out that the outage came very soon after YouTube launched its new paid-for service, called Red.

Some suggested that the site had been hacked. But such messages usually come about from internal errors with the website.

Georgia Tech develop autonomous dirt track car for aggressive driving

MORE ABOUT

YOUTUBE

YOUTUBE DOWN

**INDY/LIFE NEWSLETTER**

---

## Comments

**Share your thoughts and debate the big issues**

[Learn more](#)

---

## GET IN TOUCH

[Contact us](#)

[Jobs](#)



## OUR PRODUCTS

[Subscriptions](#)

[Donations](#)

[Install our apps](#)

[Archive](#)

## OTHER PUBLICATIONS

**International editions**

**Independent Arabia**

**Independent Turkish**

**Independent Persian**

**Independent Urdu**

**Evening Standard**

**Novaya Gazeta**

## **EXTRAS**

**All topics**

**Voucher codes**

**Advertising guide**

**Syndication**

## **LEGAL**

**Code of conduct and complaints**

**Contributors**

**Cookie policy**

**Donations Terms & Conditions**

**Privacy notice**

**User policies**