

GMAIL down for almost 2 hours today in India, Middle East and South East Asia



This was the webpage most of the Indians using today were greeted with for most part of the afternoon.

We are so dependent on GMail that if it goes down, we tend to go down with it. Similar thing happened today, the Gmail page refused to load giving a 502 error between 1 pm and 3 pm India time. Below is the chart from downrightnow.com for Gmail. You can see the big blip there in the 6 hours - 3 hours range

The disturbances today were not isolated instances when Gmail was



image courtesy downrightnow.com

down. It was not working on 2nd, 8, 10th and 11th May also but the disruptions were of minor nature hence many users.

And Google on its part gave a message in the dashboard apologising for the disruptions with following message



"The problem with Gmail should be resolved. We apologize for the inconvenience and thank you for your patience and continued support. Please rest assured that system reliability is a top priority at Google, and we are making continuous improvements to make our systems better."

For today's outage, though Google issued a statement saying only 0.75 % of the total user of Gmail were affected. It also added that most of the users were from India, Middle East and South East Asia. However the downrightnow.com graph is for the whole world as per my knowledge.

Besides Gmail, Twitter and Facebook users had faced the disruptions last week but both the social networking companies worked them out. Facebook took 90 minutes to sort its problems out and Twitter took half an hour.

Hope Gmail has now sorted out the servers issues it is facing and continue giving us the best of the services in years to come.

Vijay Prabhu

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Anonymous 13 May 2013 at 19:40

indeed gmail is quite popular in India and worldwide...their server going down means serious loss for many !

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Comboupdates 13 May 2013 at 20:30

mysay.in did you get caught the outage, I was offline for 2 hours bcoz of it.

Sourav 13 May 2013 at 20:25

Interestingly mine was working alright. I check my Gmail every now and then, but never saw this error page today.

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Comboupdates 13 May 2013 at 20:33

Sourav, the Google said that few people were affected by the outage and maybe I was out of the chosen few. However how do you explain the blip in the downrightnow graph which is for full world.

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Sourav 14 May 2013 at 13:22

Downrightnow uses users' report, Twitter updates and official announcements to show whether a site is down or not. So as it was down in most parts of India, along with many other parts all over the world, it showed that Gmail was down, which it was for most regions.

But fortunately, I didn't face it.



Vanish Girl 13 May 2013 at 23:03

I felt that but thought may be net prob in my area

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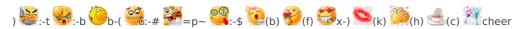


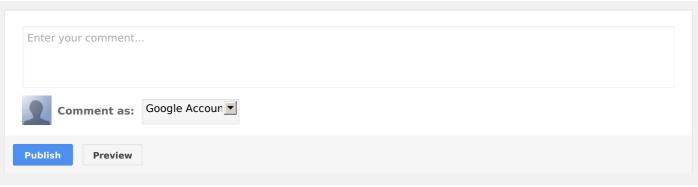














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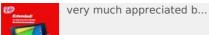


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• Nestle KITKAT contest, extension of date and the delivery schedule for Google Nexus 7 2013 to the contest

This is in continuation to my Winning the Google Nexus 7 with KitKat contest a dream come true article which was





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February (2)
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September (55)
August (8)
July (9)
November (4)
August (1)
July (8)
June (7)
January (2)
December (2)
November (4)
October (10)
September (2)
August (11)
July (4)
June (10)
May (16)
April (3)
March (16)

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