



## **NEWSWATCH**

## Gmail outage for some users sparks anger

By Erin Mulvaney on April 17, 2012 at 1:11 PM













By ecogreentechco (Flickr)

Some Gmail users may not have been able to log on to their accounts this morning and into the early afternoon, instead seeing a "temporary error 500" notice.

Google acknowledged this error and said it only affected less than 2 percent of users. The company said it started around 9:42 a.m. and many accounts that were affected were back up by early afternoon.

The problem did not escape the ire of affected Twitter users from around the world, complaining about the outage in several different languages.

Gmail used its Twitter account to give updates and acknowledge the problem:

Thanks everyone for the reports of 500 errors, we're working on it: goo.gl/GSxQt

- Gmail (@gmail) April 17, 2012

#Gmail should be back for some of you already, and will be back for everyone soon. Thanks for your patience. goo.gl/GSxQt — Gmail (@gmail) April 17, 2012

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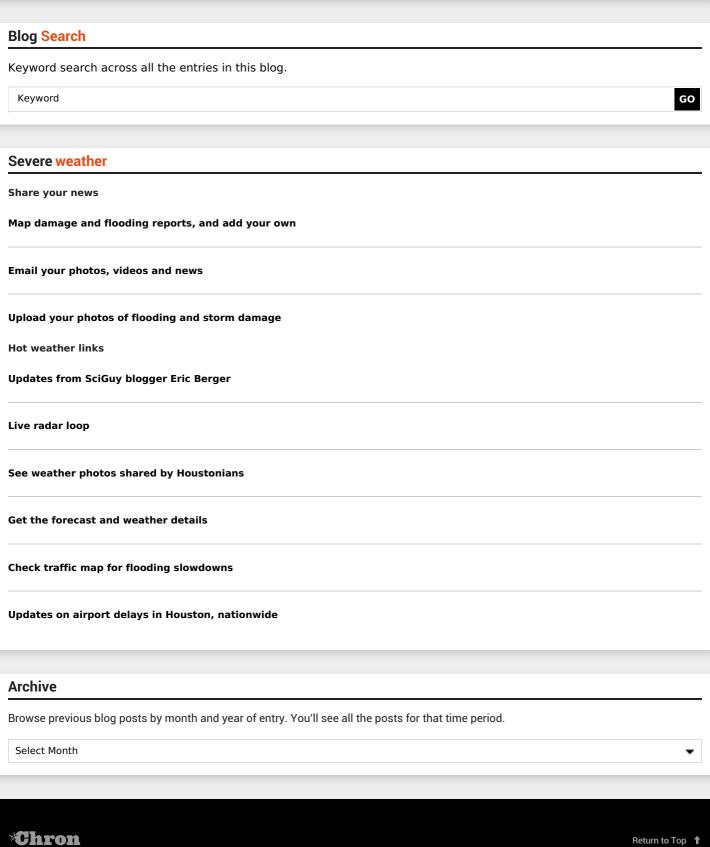
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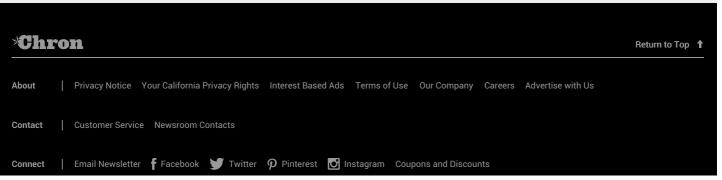
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