



Salesforce suffers service outage, North America and Europe affected

Sean Ludwig June 28, 2012 10:31 AM Cloud



Image Credit: <http://www.flickr.com/photos/kevinkrejci/6256215609/>

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Cloud enterprise services company [Salesforce](#) was hit with a serious outage this morning due to a fault in its “storage tier,” a problem that appears to be mostly resolved.

Salesforce CEO Marc Benioff (pictured) has been a fierce advocate for cloud computing and cloud-connected services, and the company recently [agreed to acquire Buddy Media for nearly \\$700 million](#) to bet on cloud-based social and marketing services. But one of the biggest problems with delivering your services via the cloud is having to keep it active 24/7/365, as Salesforce saw today with [disappointed customers](#).

The outage started at 3:34 am PT and appeared to be resolved at 9:30 am PT, according to the [company's status dashboard](#). The outage mostly affected customers in North America and Europe. As of 9:30, the company's technology team wrote:

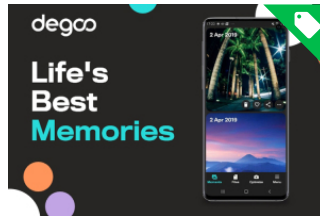
The salesforce.com Technology Team has resolved the service availability issue on the NA2 instance. The issue began at 10:25am UTC and was completed at 16:24pm UTC. The problem was related to a fault in our storage tier, which has subsequently been resolved. We thank you for your continued business and patience during this situation.

Let us know in the comments if you had issues with Salesforce today.

Marc Benioff photo: [Kevin Krejci/Flickr](#)



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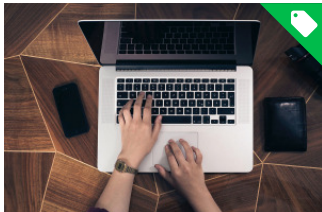
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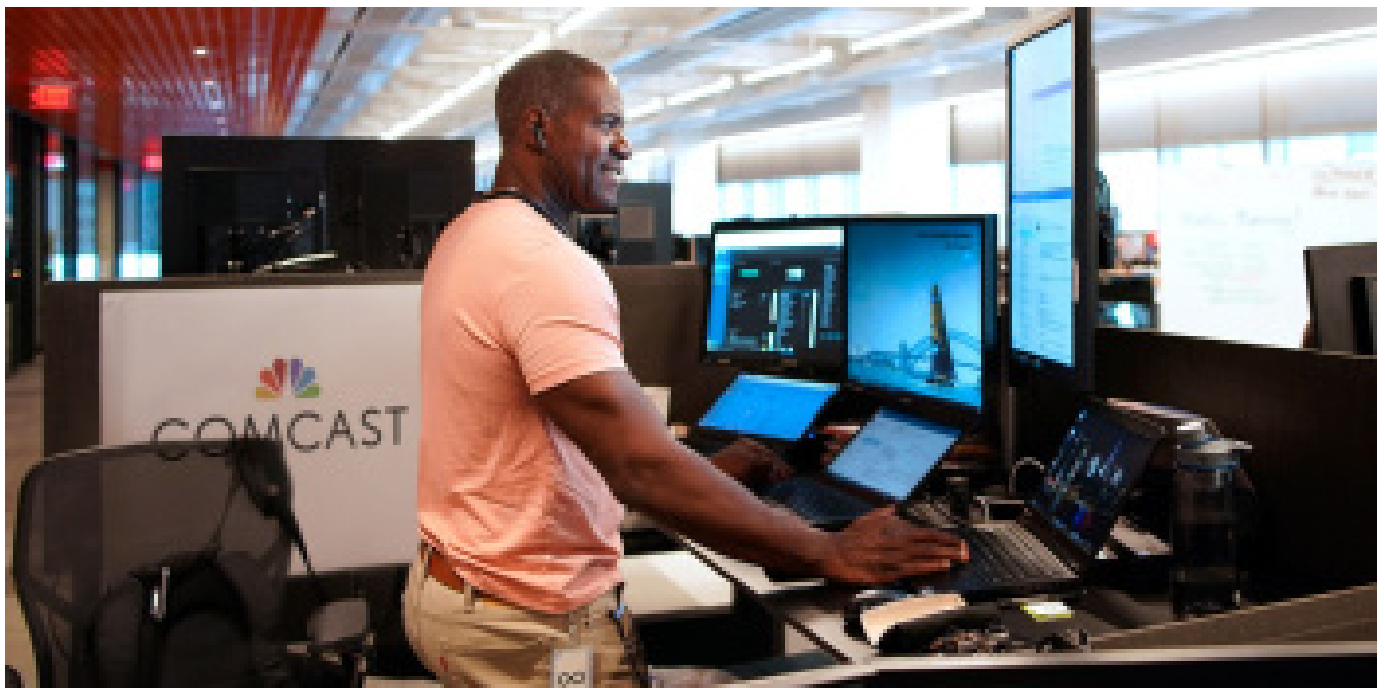


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