

Some customers may experience issues downloading files

Resolved

As of 4:04pm PDT, the issue with downloading files should now be resolved.

Posted 6 years ago. Sep 15, 2014 - 16:38 PDT

Investigating

As of 3:30pm PDT, some customers may experience issues when downloading files. We are investigating the issue and will provide an update as soon as we know more.

Posted 6 years ago. Sep 15, 2014 - 16:01 PDT

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

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