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Incident documentation/20140730-Icinga

[< Incident documentation](#)

Contents [\[hide\]](#)

- [1 Summary](#)
- [2 Timeline](#)
- [3 Conclusions](#)
- [4 Actionables](#)

Summary

*This is a short (<= 1 paragraph) of what happened. **Please ensure to remove private information.***

Timeline

*This is a step by step outline of what happened to cause the incident and how it was remedied. **Please ensure to remove private information.***

Conclusions

What weakness did we learn about and how can we address them?

Actionables

Explicit next steps to prevent this from happening again as much as possible, with Bugzilla bugs or RT tickets linked for every step.

put them here

Category: [Incident documentation](#)

[Main page](#)
[Recent changes](#)
[Server admin log \(Prod\)](#)
[Server admin log \(RelEng\)](#)
[Deployments](#)
[SRE/Operations Help](#)
[Incident status](#)

[Cloud VPS & Toolforge](#)

[Cloud VPS documentation](#)

[Toolforge documentation](#)

[Request Cloud VPS project](#)

[Server admin log \(Cloud VPS\)](#)

[Tools](#)

[What links here](#)

[Related changes](#)

[Special pages](#)

[Permanent link](#)

[Page information](#)

[Cite this page](#)

[Print/export](#)

[Create a book](#)

[Download as PDF](#)

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