

Box services degraded

Resolved

All services returned to normal as of 4:50PM PDT. We apologize for any inconvenience.

Posted 6 years ago. Oct 08, 2014 - 20:34 PDT

Monitoring

Some customers may have had degraded experience with box services from 4:35PM - 4:50PM PDT. Services are currently functioning properly.

Posted 6 years ago. Oct 08, 2014 - 16:50 PDT

This incident affected: Box Platform / API (Content API, Content Preview).

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

[Why is this happening to me?](#)