



Official Blog

Insights from Googlers into our products, technology, and the Google culture

Current Gmail outage

February 24, 2009

If you've tried to access your Gmail account today, you are probably aware by now that we're having some problems. Shortly after 10 9:30am GMT our monitoring systems alerted us that Gmail consumer and businesses accounts worldwide could not get access to their email.

We're working very hard to solve the problem and we're really sorry for the inconvenience. Those users in the US and UK who have enabled Gmail offline through Gmail Labs should be able to access their inbox, although they won't be able to send or receive emails.

We're posting updates to the Gmail Help Centre at <http://mail.google.com/support/> and Google Apps users can visit the Google Apps help centre at www.google.com/support/a.

Thanks for bearing with us while we sort this out. We'll report back as we make progress.

Posted by Acacio Cruz, Gmail Site Reliability Manager

