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AWS Outage - Thoughts on Disaster Recovery Policies



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A couple of days ago it happened again. On June 14 around 9 pm PDT Amazon AWS hit a power outage in its Northern Virginia data center, affecting EC2, RDS, Elastic Beanstalk and other services in the US-EAST region.



The AWS status page reported:

Some Cache Clusters in a single AZ in the US-EAST-1 region are currently unavailable. We are also experiencing increased error rates and latencies for the ElastiCache APIs in the US-EAST-1 Region. We are investigating the issue.

This outage affected major sites such as Quora, Foursquare, Pintrest, Heroku and DropBox. I followed the outage reports, the tweets, the blog posts, and it all sounded all too familiar. A year ago AWS faced a mega-outage that lasted over 3 days, when another datacenter (in Virginia, no less!) went down, and took down with it major sites (Quora, Foursquare... ring a bell?).

Back during last year's outage I analyzed the reports of the sites that managed to survive the outage, and compiled a list of field-proven guidelines and best practices to apply in your architecture to make it resilient when deployed on AWS and other laaS providers. I find these guidelines and best practices highly useful in my architectures. On this blog post I'd like to address one specific guideline in greater depth - architecting for Disaster Recovery.

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