

Main page Recent changes Server admin log (Prod) Server admin log (RelEng) **Deployments** SRE/Operations Help

Cloud VPS & Toolforge

Cloud VPS documentation

Incident status

Toolforge documentation

Request Cloud VPS

Server admin log (Cloud VPS)

Tools

What links here Related changes Special pages Permanent link Page information Cite this page

Print/export

Create a book Download as PDF Printable version

Page Discussion

View source

View history

Search Wikitech

Q

Toolforge webservices are in the final stages of migrating to the toolforge.org domain. Please help us clean up older documentation referring to tools.wmflabs.org!

Incident documentation/20150616-Elasticsearch

< Incident documentation

Contents [hide]

- 1 Summary
- 2 Timeline
- 3 Conclusions
- 4 Actionables

Summary

Elasticsearch service (on elastic*.eqiad.wmnet nodes) backing the search functionality on all wikis was partially down for approx. 85 minutes (starting at 4:35 UTC) and fully unavailable for half an hour (starting 5:37).

Timeline

- 04:35: Icinga starts to report the first failures on elastic1029 and shortly after several others (14 in total by
- Initial investigation reveals the same outage type as in https://wikitech.wikimedia.org/w/index.php? title=Incident_documentation/20150615 ₽ (but with the master elastic1000 still working)
- 05:11: Filippo restarts elastic1031, which it fails to rejoin the cluster with a MasterNotDiscovered exception being thrown
- 05:14: Greg calls Nik, who appears shortly after
- 05:37: Filippo disables search im wmf-config via poolcounters (https://gerrit.wikimedia.org/r/#/c/218589/&)
- 05:45: Nik restarts all cluster nodes
- 06:02: Search nodes are restored
- 06:08: Search is restored in wmf-config (https://gerrit.wikimedia.org/r/218591@)

Conclusions

Same as https://wikitech.wikimedia.org/w/index.php?title=Incident_documentation/20150615

Same as https://wikitech.wikimedia.org/w/index.php.com/w

Actionables

Same as https://wikitech.wikimedia.org/w/index.php?title=Incident_documentation/20150615

Page 4. Same as https://wikitech.wikimedia.org/w/index.php?title=Incident_documentation/20150615

Page 4. Same 4. Same

Category: Incident documentation

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Disclaimers Code of Conduct Developers Statistics Cookie statement Mobile view





