

Uploads and Downloads Degraded

Resolved

Since 5:10pm PDT, the degraded performance on uploads and downloads has been resolved.

Posted 6 years ago. Oct 03, 2014 - 17:10 PDT

Investigating

Starting around 4:35pm PDT some customers may be experiencing degraded performance on uploads and downloads.

Posted 6 years ago. Oct 03, 2014 - 16:35 PDT

This incident affected: Box Platform / API (Content Preview).

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Statuspage

If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

[Why is this happening to me?](#)