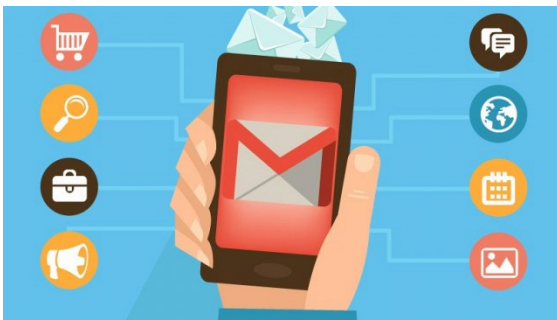



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Google Investigating Gmail Problems

BY ANGELA MOSCARITOLO MARCH 31, 2015, 9:20 A.M.

Google on Monday confirmed that its mail service was expecting some technical difficulties.



Having trouble with Gmail today? You're not alone.

Google on Monday morning confirmed that its mail service is experiencing some technical difficulties.

"We're investigating reports of an issue with Gmail," Google said in a note on its [App Status Dashboard](#) at 10:22 a.m. ET. By 12:15 p.m. ET, Google said the issue was affecting a

"significant subset of users" and promised an update within the hour.

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Affected users are able to access Gmail, but are seeing error messages and other unexpected behavior. Google said the issue is only affecting IMAP connections to Gmail, which let you sync inboxes across PCs and mobile devices.

The problem appears to have started earlier this morning. The Website Down Detector [reported](#) that Gmail started having issues around 8:35 a.m. ET.

Users quickly took to Twitter to complain about the interruption and offer advice to others. Some iPhone users said they could not retrieve email from the iOS Mail app, but could get mail using the Gmail iOS app, so you might want to try that as a workaround in the interim.

This would be quite the April's Fool's Day joke, but it's not April and I'm not laughing. [#gmaildown](#)

— Nikita Dodani (@nikitadodani) [March 30, 2015](#)

So apparently [@gmail](#) is down on my iOS & Mail app. Not good. Need to contact my clients...

— Gerald Kelley (@GeraldKelley) **March 30, 2015**

So... just took me about 30min to realize that <http://t.co/SajG9o6a4i> is having A LOOOOOOOT of problems... **#gmaildown**

— Ivo Jesus (@Lynx_Eyes) **March 30, 2015**

For those having problems with Gmail being down on iOS, you can get your emails with the Gmail app for iPhone. **#gmaildown**

— Jon November (@jon_november) **March 30, 2015**


The outage follows an issue last month affecting the auto-complete function on Gmail. Auto-complete suggests email contacts in a drop-down menu as you type so you don't have to type out an entire address. Usually, the first option is the contact you email most, but thanks to the **glitch**, Gmail was suggesting people with whom users seldom had contact as the first choice. As a result, many users ended up emailing the wrong person. The problem has since been corrected.

Update: Google has fixed the issue. If you are still experiencing any problems, try reconnecting your IMAP client.

"The problem with Gmail should be resolved," Google wrote at 1:15 p.m. ET. "We apologize for the inconvenience and thank you for your patience and continued support. Please rest assured that system reliability is a top priority at Google, and we are making continuous improvements to make our systems better."

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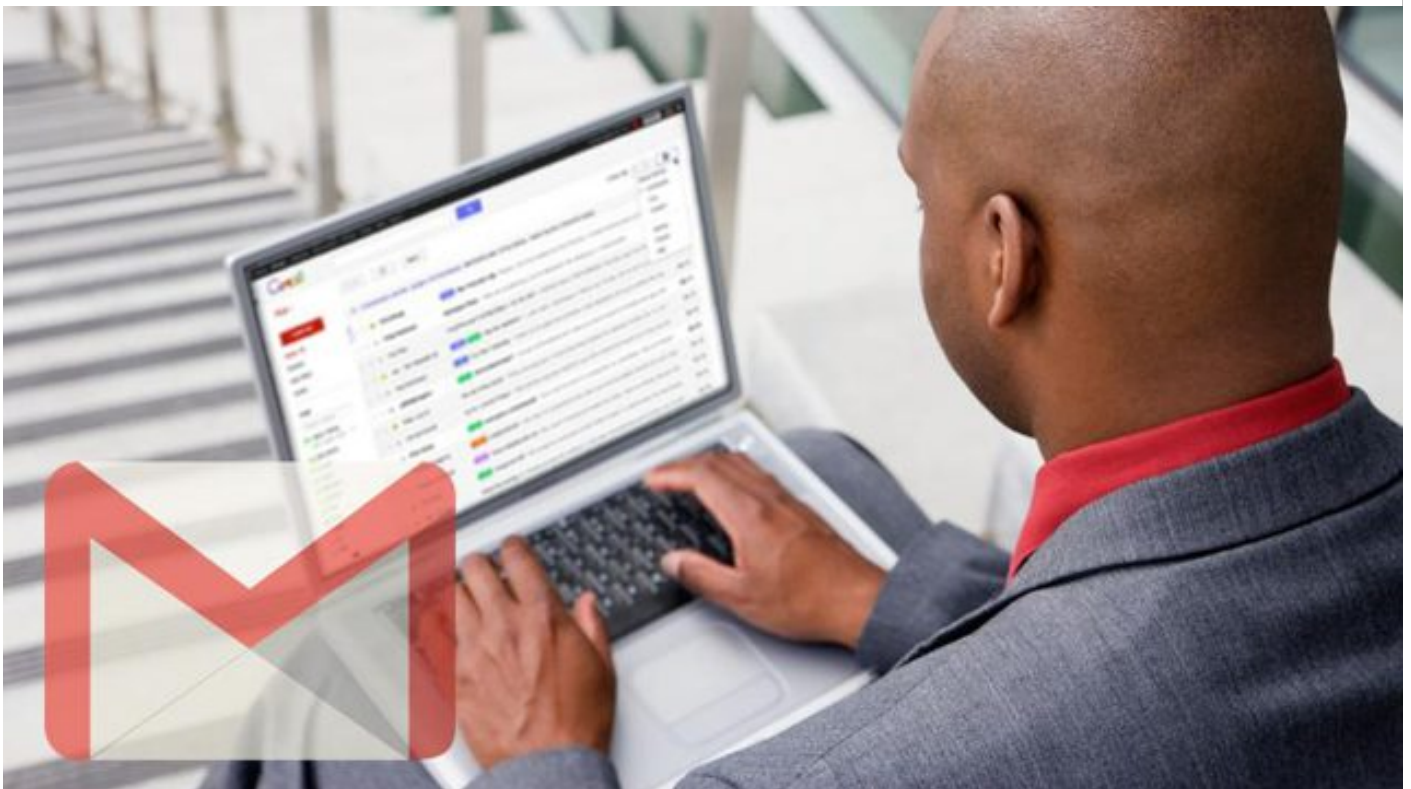
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Angela has been a PCMag reporter since January 2012. Prior to joining the team, she worked as a reporter for SC Magazine, covering everything related to hackers and computer security. Angela has also written for The Northern Valley Suburbanite in New Jersey, The Dominion Post in West Virginia, and the Uniontown-Herald Standard in Pennsylvania. She is a graduate of West Virginia University's Perely Isaac Reed School of Journalism. [See Full Bio](#)

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