



# Google Docs and Gchat down, productivity plummeting

John Koetsier@johnkoetsier March 17, 2014 9:49 AM Cloud



Image Credit: VentureBeat/Ricardo Bilton

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*Updated: 9:58 a.m., 10:28 a.m. Pacific*

*Google has just restored service.*

Google Docs and Gchat were both working intermittently, if not completely down, for at least two hours today.

Google's own App Status Dashboard has only just begun to show a status issue for Google Talk, but I've been experiencing downtime on Google Docs for over two hours.

Current status	3/11/14	3/12/14	3/13/14	3/14/14	3/15/14	3/16/14	3/17/14
Gmail							
Google Calendar							
Google Talk							
Google Drive							
Google Docs							
Google Sheets							
Google Slides							
Google Drawings							
Google Sites							
Google Groups							
Admin console							
Postini Services							

As of almost 10 a.m. Pacific, Google is now showing an issue on its Apps Status page. Apparently the outage is primarily affecting Sheets, not all of Google Docs. Google also is showing a partial outage, not a full and complete failure:

Current status	3/11/14	3/12/14	3/13/14	3/14/14	3/15/14	3/16/14	3/17/14
Gmail							
Google Calendar							
Google Talk							
Google Drive							
Google Docs							
Google Sheets							
Google Slides							
Google Drawings							
Google Sites							
Google Groups							
Admin console							
Postini Services							

Meanwhile — predictably — Twitter is blowing up about the outage, with one person showcasing the result on his productivity by linking to an animated GIF prominently featuring the word “nothing.”

Guess what I’m doing at work now that [#googledocs](#) is down? <http://t.co/0BzXZMmy3y>

— bryan Steel is Dead (@bryansteel) [March 17, 2014](#)

Relying on the cloud for productivity solutions does have its dangers. A Google Docs outage may not be the end of the world, but some are claiming fairly serious impacts — at least with their tongues firmly embedded in their cheeks.

US GDP down 2% and millions of desks flipped over due to Google docs outage

— Alexander Variano (@VarianoA) [March 17, 2014](#)

VentureBeat has asked Google for an update on the status of those two apps. We’ll update this post when we hear from Google. The last tweet on the Google Drive account on Twitter is an ominous one, in retrospect:

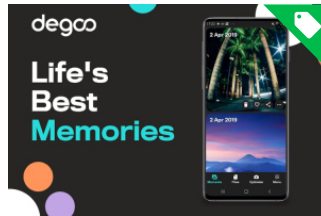
Today we’re lowering the price of all our monthly [#GoogleDrive](#) storage plans: <http://t.co/voUDtyn8iUpic.twitter.com/IJjk9Io7Uc>

— Google Drive (@googledrive) [March 13, 2014](#)

Perhaps it's all that new capacity that's causing the problem?



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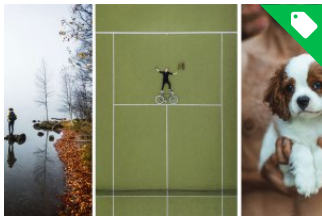
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**This Microsoft Excel training bundle is just \$34 right now**



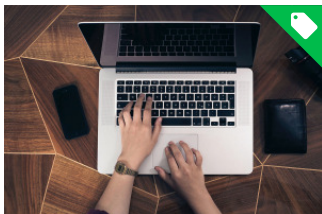
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