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Salesforce.com Hit by One Hour Outage

Enterprise cloud computing provider Salesforce.com (CRM) says it has resolved an outage that knocked all of its services offline for about an hour and 15 minutes this afternoon.

Rich Miller | Jan 04, 2010



Enterprise cloud computing provider [Salesforce.com](#) says it has resolved an outage that knocked its services offline for about an hour and 15 minutes this afternoon. Salesforce.com has nearly 68,000 customers using its online applications, including Dell, Dow Jones Newswires and SunTrust Banks. The company says the incident "affected all instances."

"The Salesforce.com Technology Team has resolved the service disruption issues on all instances from 12:10PM PST to 1:25PM PST," the company reported on its [status dashboard](#). "All services are restored at this time. We are performing a review of the incident and will take any corrective action needed. We apologize for any inconvenience this may have caused you and appreciate your patience."

UPDATE: Users on Twitter report [continuing problems](#) trying to log onto their apps. Salesforce.com reported a second, briefer outage affecting its NA2 instance. "The problem began at 1:49PM PST and was resolved as of 1:56 PM PST," the company said.

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