

Main page Recent changes Server admin log (Prod) Server admin log (RelEng) **Deployments** SRE/Operations Help

Cloud VPS & Toolforge

Cloud VPS documentation

Incident status

**Toolforge** documentation

Request Cloud VPS

Server admin log (Cloud VPS)

Tools

What links here Related changes Special pages Permanent link Page information Cite this page

Print/export

Create a book Download as PDF Printable version

Page Discussion View source

View history

Search Wikitech

Q

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# Incident documentation/20160924-ORES

< Incident documentation

#### Contents [hide]

- 1 Summary
- 2 Timeline
- 3 Conclusions
- 4 Actionables

# Summary

ORES review tool (= ORES extension) couldn't score edits made in 14 hours between rolling out of wmf.20 and the fast fix made in 2016-09-23

## **Timeline**

This is a step by step outline of what happened to cause the incident and how it was remedied.

- (2016-09-22) SAL: 20:00 thcipriani: rolling out wmf.20 to all wikis
- (2016-09-23) 9:44 The phab task is created
- 9:47 The patch is merged.
- 9:48 The backport to wmf.20 ₺ is made.
- 9:51 The backport is merged
- SAL: 09:58 logmsgbot: hashar@tin Synchronized php-1.28.0-wmf.20/extensions/ORES/includes/Cache.php: No int typehinting (causes jobs to crash) T146461 (duration: 00m 42s)
- SAL: 10:00 Amir1: ladsgroup@terbium:~\$ mwscript extensions/ORES/maintenance/PopulateDatabase.php -wiki=enwiki
- SAL: 10:05 Amir1: ladsgroup@terbium:~\$ mwscript extensions/ORES/maintenance/PopulateDatabase.php -wiki=wikidatawiki (T146461) and for 'trwiki', 'plwiki', 'fawiki', 'nlwiki', 'ruwiki', 'ptwiki'

#### Conclusions

- There should be an alarm to scream when jobs such as ORESFetchScoreJob is not triggered for more than an hour.
- The lapse was easy to notice, ORES extension should have extensive CI tests.

### Actionables

- Extensive CI tests for ORES extension (Task T146560)
- High failure rate of account creation should trigger an alarm / page people (Task T146090)

Category: Incident documentation

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