



Toolforge webservices are in the final stages of [migrating to the toolforge.org domain](#).  
Please help us clean up older documentation referring to tools.wmflabs.org!

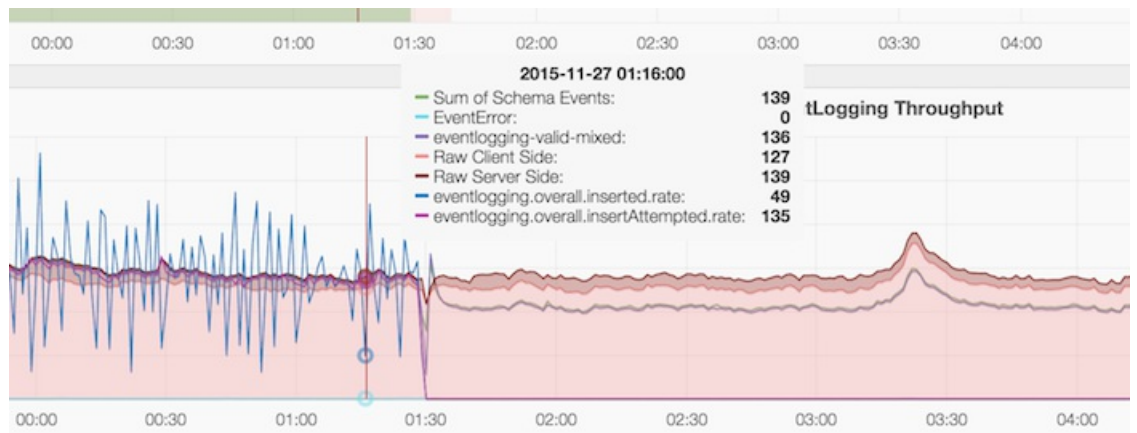
# Incident documentation/20151127-EventLogging

[< Incident documentation](#)

## Timeline

On the 27th of November

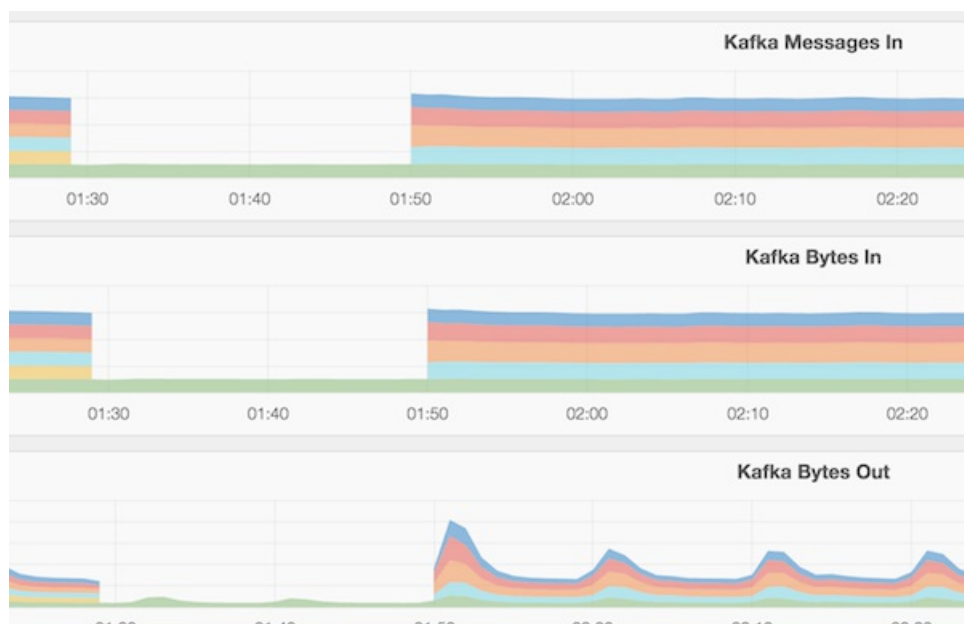
**1:30 am UTC** sql insertion rate goes to zero, topics that are feed from outside in kafka continue to receive events, event-login-valid-mixed is receiving events but not as much as it should have



At the same time we see this errors in the eventlogging\_processor log:

```
2015-11-27 01:31:09,663 (MainThread) Could not receive response to request
[0000026b00000000000a0 ... 6b69223a2022656e77696b69227d] from server
<KafkaConnection host=kafka1013.eqiad.wmnet port=9092>: Kafka @
kafka1013.eqiad.wmnet:9092 went away
2015-11-27 01:31:09,664 (MainThread) Could not receive response to request
[0000038a000000000009d ... 6b69223a2022657377696b69227d] from server
<KafkaConnection host=kafka1013.eqiad.wmnet port=9092>: Kafka @
kafka1013.eqiad.wmnet:9092 went away
```

Kafka had an outage in which only one of the brokers seems to be working:



Main page  
Recent changes  
Server admin log (Prod)  
Server admin log (RelEng)  
Deployments  
SRE/Operations Help  
Incident status

Cloud VPS & Toolforge

Cloud VPS  
documentation

Toolforge  
documentation

Request Cloud VPS  
project

Server admin log (Cloud  
VPS)

Tools

What links here

Related changes

Special pages

Permanent link

Page information

Cite this page

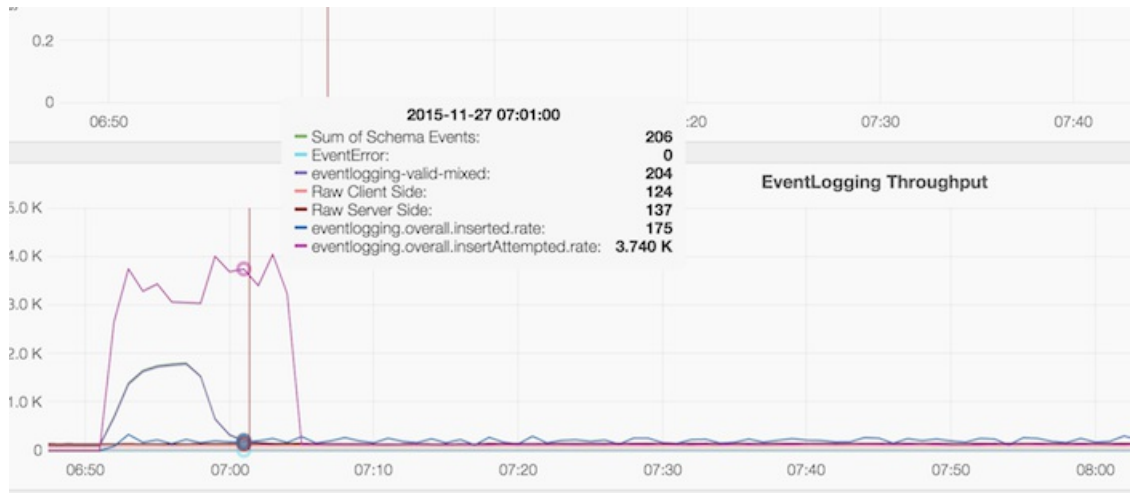
Print/export

Create a book

Download as PDF

Printable version

06:50 am UTC eventlogging gets rebooted and a spike on consumption can be seen on Grafana



07:05 am UTC consumption catches up

## Conclusions

Eventlogging consumers get stuck when there are connection problems talking to kafka. System requires a reboot to be able to recover after kafka has been brought back.

## Actionables

- Status: ■ **Done** Investigate whether backfilling is needed
- Status: ■ **Done** Backfill missing data
- Status: ■ **Done** Make Eventlogging more resilient to kafka outages: [1]

Categories: [Incident documentation](#) | [EventLogging/Incident documentation](#)

This page was last edited on 25 August 2017, at 22:48.

Text is available under the [Creative Commons Attribution-ShareAlike License](#); additional terms may apply. See [Terms of Use](#) for details.

[Privacy policy](#) [About](#)

[Disclaimers](#) [Code of Conduct](#) [Developers](#) [Statistics](#) [Cookie statement](#) [Mobile view](#)

[Wikitech](#)

