

Hacking Netflix

Netflix News & Info

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Netflix Website "Temporarily Unavailable" - Back Online after Multi-Hour Outage

3rd Update: After being down for hours earlier today, the Netflix website has been up for hours and streaming is working again (confirmed by [Netflix](#) on Twitter). Is anyone still having trouble?

2nd Update: The Netflix website is still having trouble, and streaming is also down.

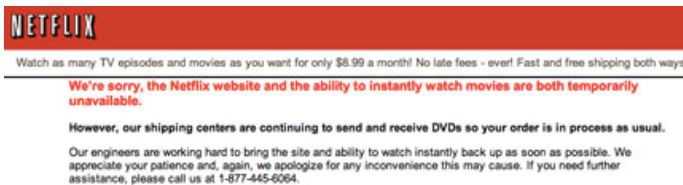
Update: The Netflix website is back online, but [Netflix](#) is reporting that some customers are still experiencing streaming problems.

The Netflix website is "temporarily unavailable," and while the website notice says streaming is unavailable I was able to stream a show on the Roku Player. Here's the full text of the notice:

We're sorry, the Netflix website and the ability to instantly watch movies are both temporarily unavailable.

However, our shipping centers are continuing to send and receive DVDs so your order is in process as usual.

Our engineers are working hard to bring the site and ability to watch instantly back up as soon as possible. We appreciate your patience and, again, we apologize for any inconvenience this may cause. If you need further assistance, please call us at 1-877-445-6064.



Thanks to Seth for sending this in.

October 21, 2010 | [Permalink](#)

Comments



Probably netflix has been... hacked!

Posted by: [Leckig](#) | [October 21, 2010 at 02:43 PM](#)



just got done watching jackass 2.5 not 10 minutes ago (now 2:45 eastern time)

Posted by: Larry Dallas | [October 21, 2010 at 02:45 PM](#)



This is the 3rd notable downtime for Netflix in the past few weeks. If they really want to switch to focusing on mostly streaming, their enemy isn't just content. They need to worry about keeping their services operational more consistantly.

Posted by: JDF | [October 21, 2010 at 02:51 PM](#)



This is bull! Get your act together Netflix!

Posted by: Big Yin | [October 21, 2010 at 03:01 PM](#)

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Its working on my iphone

Posted by: Fox Mulder | [October 21, 2010 at 03:03 PM](#)



website still not working here.

Posted by: Gary | [October 21, 2010 at 03:21 PM](#)



Netflix won't even load for me...

Posted by: Beth | [October 21, 2010 at 03:23 PM](#)



its because they are upgrading servers. Dont get all worked up, go get a job instead of sitting around watching movies all day.

Posted by: Jose Cuervo | [October 21, 2010 at 03:27 PM](#)



Maybe they're updating the site

Posted by: Andrew M | [October 21, 2010 at 03:28 PM](#)



It's probably a code promotion that went badly.

It doesn't happen that often. There's no need for people to get angry.

Posted by: [Richard](#) | [October 21, 2010 at 03:33 PM](#)



The site is still down for me but I'm able to watch shows on my 360.

Posted by: Ryan | [October 21, 2010 at 03:33 PM](#)



No problems here streaming with the Xbox360. Website was slow all day and finally came down shortly before the notice went up here at hackingnetflix.

Posted by: Chris | [October 21, 2010 at 03:36 PM](#)



back up for me.... 3:41 EST

Posted by: TractorNipples | [October 21, 2010 at 03:42 PM](#)



i see Hulu is on roku coming soon .
that could be the problem trying to get it up and running for what i don't know.

Posted by: alan | [October 21, 2010 at 03:43 PM](#)



And..... it's down again... :(

Posted by: TractorNipples | [October 21, 2010 at 03:47 PM](#)



You jinxed it!

Posted by: SittingDuck | [October 21, 2010 at 03:53 PM](#)



It must mean that they are removing blurays and bringing back HD DVD, the war is back on!!!

Posted by: Larry Dallas | [October 21, 2010 at 03:54 PM](#)



Upstate NY is down.
Called and they are updating thier servers!

Posted by: Blueslogic | [October 21, 2010 at 03:56 PM](#)



We haven't had Cable or any TV in 5 years. I need it! lol

Posted by: Blueslogic | [October 21, 2010 at 03:59 PM](#)

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It's back!

Posted by: keph | [October 21, 2010 at 04:06 PM](#)



false alarm sorry

Posted by: keph | [October 21, 2010 at 04:09 PM](#)



Not in NY yet.

Posted by: Blueslogic | [October 21, 2010 at 04:11 PM](#)



----No problems here streaming with the Xbox360. Website was slow all day and finally came down shortly before the notice went up here at hackingnetflix.

Posted by: Chris ----

On my 360, only the Instant Queue and Party screen are showing up. Anyone else having the same problem?

Posted by: TigerT | [October 21, 2010 at 04:14 PM](#)



I watch HULU for the Allstate "MAYHEM" ads. I love them!

Posted by: Blueslogic | [October 21, 2010 at 04:15 PM](#)



What surprises me is how Netflix has completely ignored this outage on social networking sites. Twitter and Facebook are excellent places to offer status updates. Instead - Netflix is totally quiet on their Twitter and Facebook pages. That looks bad and shows poor communication with its customers.

Posted by: [Gerard Sorme](#) | [October 21, 2010 at 04:19 PM](#)



smear some paint on the wall and watch it dry
it's something anyway

Posted by: alan | [October 21, 2010 at 04:24 PM](#)



They got the best deal and are not trying to screw people with high cost like the cable. I can stream shit load of movies for one price and not like the cable on demand charging over \$2. for older movies. We haven't had cable or any TV for six months. I love it and yes its not back yet

Posted by: Paul | [October 21, 2010 at 04:28 PM](#)



I'm not able to get to the website at the moment.

Posted by: [Chris Utley](#) | [October 21, 2010 at 04:30 PM](#)



Come on netflix!! I depend on you as if you were my cable tv what the he'll!!
Get with it.....

Posted by: Kevin | [October 21, 2010 at 04:38 PM](#)



My first message said SCHEDULED maintenance. If it was really scheduled, they screwed up by not telling us. I think that might have been wrong and it was unexpected, but any scheduled downtime should be communicated.

I wanted to watch something, but went to my DVR for content. I will get over it. No biggie. It is not like I went hungry.

Posted by: Frank22 | [October 21, 2010 at 04:42 PM](#)



The site is still down for me...

Posted by: Ryan | [October 21, 2010 at 04:55 PM](#)

Let's see, Gerard. Would you rather they worry about Twitter/Facebook or



solving this problem. It's movies for heaven's sake.... not World Peace!

Posted by: marion mason | [October 21, 2010 at 05:00 PM](#)



True, it's not world peace, but it keeps me out of trouble!
Still down, NY

Posted by: Blueslogic | [October 21, 2010 at 05:08 PM](#)



Still down here in NC. Page doesn't even come up at all here. Funny is how the power went off right before the outage and we are having all kinds of issues with our Cisco switches. Nation Wide issue?

Posted by: Heratiki | [October 21, 2010 at 05:14 PM](#)



Still down it seems. 4:16 central and it is down for me.

Posted by: BoB | [October 21, 2010 at 05:17 PM](#)



Its down for me and has been for 20+ minutes.

I get "Internet Explorer cannot display the webpage" rather than a netflix page saying they are down. That suggests bigger than typical problems, I think.

Posted by: RJM | [October 21, 2010 at 05:19 PM](#)



While not the end of the world, but its odd that a site is down during the day. Netflix should have scheduled this for 2am-9am or something. Streaming works on my touch. With the outage I hope netflix site does a better job of promoting the streaming content. It is kind of a mess now. I go to other sites to find out the best and latest streaming content.

Posted by: FearNo1 | [October 21, 2010 at 05:25 PM](#)



Hmm-"some customers" are still having trouble? Count me in. Haven't been able to access EITHER the site online OR streaming since 8:00 AM today. It is now 3:30 PM here-so that's 7.5 hours with no service of any kind.

Posted by: Anonymous | [October 21, 2010 at 05:29 PM](#)



streaming to the bd player seems fine though

Posted by: [Chris Utley](#) | [October 21, 2010 at 05:32 PM](#)



still down in upstate NY.

Posted by: Joules | [October 21, 2010 at 05:33 PM](#)

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