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MARCH 25, STORAGE 2013 SERVERS

Google Drive hit by three outages in third week of March 2013!

Google Drives, one of the big players in <u>IP Storage</u> market was hit by three outages in third week of March 2013. It's now official that one of the outages affected more than 43% of user requests to connect to Google IP Storage suite. This outage is the third major outage which took place in first quarter of 2013 and is also standing on the same position for the impact it offered.

As per the company's latest update, the first outage happened on March 18th, 2013 where it lasted for three hours and almost 43% of Google Drive Users were under impact. Users experienced loading problems, error messages and time outs in this outage. As per Google's update the cause for this error message was a bug present in the network control software, where the traffic was distributed to unaffected network servers and connections. However, this load balancing technique did not run well, due to increase in latency and generation of other technical glitches like access problems.

Google has come up with a solution for this problem, by fixing the control software bug and then bringing out some changes in its balancing policy with a feature of greater isolation inbetween network services. This will increase resiliency to latency and errors in order to improve drive alert and monitoring system.

Google's second outage of March 2013 occurred on Tuesday i.e. the very next day from the first one. The impact of Google second outage was not disclosed, but lasted for two hours 9 minutes.

The third Google Drive outage was a major one, which occurred on Thursday (March 21st, 2013) and lasted for 12 hours 24 minutes. It is reported that the affect was seen on 16% of users, although it was not made official.

Google Drive is a free IP Storage services (for home use) offered to Google account users and is part of Google Apps store. For business users this cloud storage platform will start from

\$50/month/user.

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₱ THIRD GOOGLE DRIVE OUTAGE



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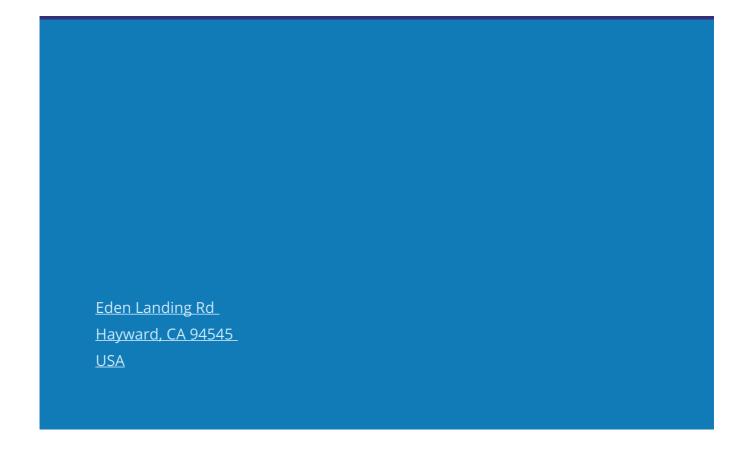
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