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## Users report Gmail outage

BY [JOHN COOK](#) on September 23, 2011 at 11:32 am

Google

502. That's an error.

The server encountered a temporary error and could not complete your request.

Please try again in 30 seconds. That's all we know.



At about 11:25 a.m. Pacific time today, my connection to Gmail failed on both my PC and my Mac. And it doesn't look like it is just me.

After posting to Twitter, a number of Gmail users also reported problems.

We are tracking the situation and we will update the post as we learn more. The [Google Apps Status Dashboard](#) doesn't show any issues at this point.

A number of cloud computing services have suffered outages in recent weeks. Both Google and Microsoft [reported problems](#) earlier this month.

**UPDATE 11:45 a.m.:** I was able to get back into Gmail, but we will keep monitoring this throughout the day. It appears that the outage lasted about 10 to 15 minutes.

Tweets mentioning @johnhcook  
11:37 AM Sep 23rd

**RobertMelick** Robert Melick  
[@johnhcook](#) Yep, crashed  
1 minute ago ☆ Favorite ↻ Retweet ↩ Reply

**toddysm** ToddySM  
[@johnhcook](#) It seems I am on a different "cloud" but [@sanjay](#) certainly experience the Gmail issue  
3 minutes ago

**belindaw** Belinda Wong  
[@johnhcook](#): Me, too. Sucks even more because our company recently did an enterprise-wide migration to cloudmail.  
4 minutes ago

**christianderson** Christian Anderson  
still 503 for me RT [@johnhcook](#): [@christianderson](#) [@workingdad](#)  
Thanks guys. Let me know what problems you are seeing.  
4 minutes ago

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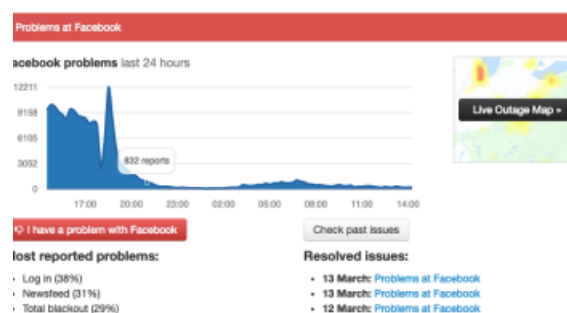
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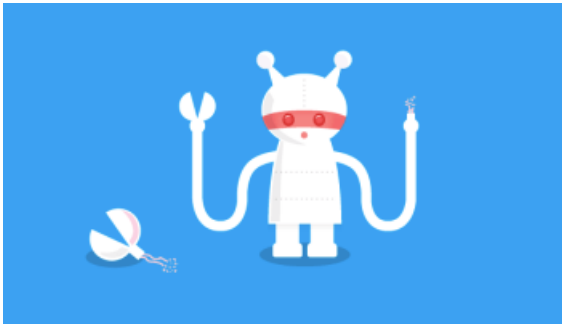


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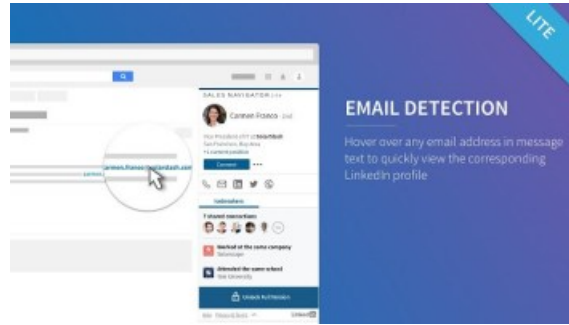
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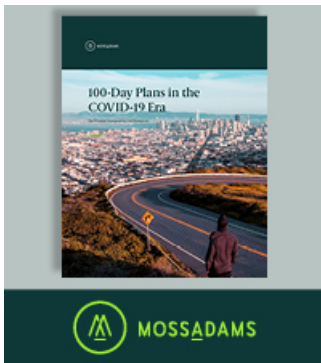
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