

TECH 04/17/2013 09:35 am ET | Updated Dec 06, 2017

Gmail And Google Drive Are Experiencing Issues, And Naturally People Are Complaining About It On Twitter (UPDATE: It's Fixed)



By Alexis Kleinman



UNITED STATES - APRIL 01: The Gmail logo is pictured on the top of a Gmail.com welcome page in New York Friday, April 1, 2005. (Photo by Daniel Acker/Bloomberg via Getty Images)

Don't freak out, but there's [a service disruption with Gmail](#) and [Google Drive](#). The issue has been recognized by Google on their official website, and [they are investigating the problem](#). The issue has also been confirmed by editors at The Huffington Post. Some people are also reporting errors in Google Calendar and Contacts. We have reached out to Google, but have yet to receive a response. (You can check back here for updates.)

Update 10:30 a.m. ET: Google responded to us by email. "We will post the root cause of the issue there when our teams have completed their investigation," its press-relations team wrote. "In the meantime, for everyone who is affected, we apologize - we know you count on Google to work for you and we're working hard to restore normal operation for you."

Update 10:55 a.m. ET: On [its App Status Dashboard](#), Google says that the problem is resolved. "The problem with Google Mail should be resolved. We apologize for the inconvenience and thank you for your patience and continued support. Please rest assured that system reliability is a top priority at Google, and we are making continuous improvements to make our systems better."

Here is the message that appears when attempting to access Google Drive:



Google Drive encountered an error. If reloading the page doesn't help, please [report the error](#).

We're sorry, a server error occurred. Please wait a bit and try reloading your spreadsheet.
To learn more about Google Drive, please visit our [help center](#).

We're sorry for the inconvenience. Thanks for your help!
- The Google Drive Team

As we often do in times of technical meltdowns, many have taken to Twitter to commiserate and complain.
The hashtag ["#gmail"](#) is trending right now on Twitter.

*Yes folks. Google apps, at least Gmail, appear to be down. Do not panic. Back away
from your desk and go outside for 30 minutes.*

— Kerry Morrison (@kmore) [April 17, 2013](#)

IMAP Gmail and Google Drive appear to be down. Service disruptions reported.

— Warren Ellis (@warrenellis) [April 17, 2013](#)

Is anyone else having trouble accessing their Gmail on their iPhones?

— Jenna Wortham (@jennydeluxe) [April 17, 2013](#)

*Dear Gmail,
was it something we said?
please come back.*

*Love,
Audra*

— Audra McDonald (@AudraEqualityMc) [April 17, 2013](#)

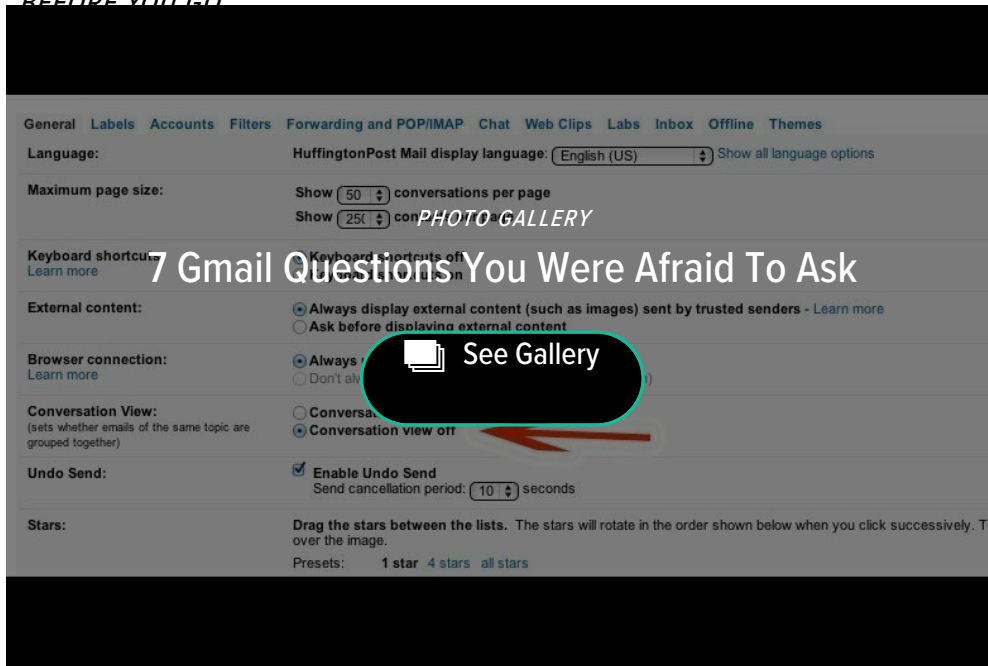
*I imagine that this is how the end of the world begins... [#gmail](#) down. I'm waiting for a "PEOPLE OF
GOTHAM" speech any moment now...*

— Sam Katz (@SamJKatz) [April 17, 2013](#)

should we just call it a day? [#gmail](#) [#down](#)



BEFORE YOU GO



Alexis Kleinman



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