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Incident documentation/20170601-Maps

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Summary

Migration of maps to upload caches resulted in query parameters being stripped, breaking some subservices ([phab:T166735](#)).

Timeline

This is a step by step outline of what happened to cause the incident and how it was remedied.

Conclusions

- There is never enough monitoring.
- An important change was considered ops-only, was never communicated to its product team, neither beforehand for coordination nor afterwards for a quick check that everything still works.

Actionables

Explicit next steps to prevent this from happening again as much as possible, with Phabricator tasks linked for every step.

- **Done** Add geoshapes and geolines to monitoring spec ([Task T166776](#))
- **Done** Services need external monitoring ([Task T167048](#))
- **Not done** Kartographer should handle external data errors gracefully ([Task T148883](#))

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