

Dropbox users experiencing upload problems; AWS questioned again

UPDATED 2X: Experiencing problems with Dropbox right now? Based on Twitter, you're not alone.

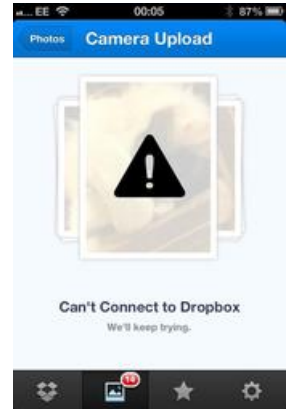


By [Rachel King](#) for [Between the Lines](#) | January 11, 2013 -- 00:30 GMT (16:30 PST) | Topic: [Cloud](#)

Dropbox looks to be down for many of its users, prompting many to question if **Amazon Web Services** is wobbling again.

Users of the cloud storage service flooded to Twitter to see if anyone else was experiencing similar problems. It looks like they weren't alone.

Here are a few examples of the tweets associated with the hashtag "[#DropboxDown](#)," including a photo demonstrating the mobile app portal is also wonky for some right now.



It appears that Dropbox in its entirety is not out of service, but rather just its client syncing and uploading services.

[All files uploaded to Dropbox](#) are encrypted and stored on Amazon's Simple Storage Service (S3) in multiple data centers located across the United States.

AWS [recently had to apologize](#) after some technical glitches that brought Netflix down for [some users over the holidays](#). Thus, it's not much of a surprise that fingers are being pointed at the cloud provider once again.

We pinged Dropbox for comment, and we'll update this post when we hear back.

UPDATE: Dropbox responded with the following statement:

We are aware of an issue currently affecting people's use of Dropbox. We apologize for any inconvenience you may be experiencing as we work to resolve this issue. For the latest updates, please see <https://twitter.com/dropboxops>.

UPDATE #2: Amazon Web Services followed up on Friday morning, letting us know officially that "there were no AWS issues associated with this."

Screenshot via [@sheffters](#)

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