

# The Dog Ate Our Homework, Google Drive Is Down (UPDATED)

Drew Olanoff  
5 years



**UPDATE:** All services have returned and a **Google** ⓘ spokesperson provided us with the following statement:

Google Drive, Docs editors and Classroom have been restored for 99.5% of affected users as of 1:01 PM Pacific, and for the remaining 0.5% of users by 2:10 PM Pacific. During the event, our top priority was to restore service. We are now turning our attention to understanding what caused the outage; our preliminary diagnosis is that this was caused by a code push which behaved differently in widespread use than it had during testing. If you were affected, we apologize for the disruption this caused. We are calculating the impact to our business customers and will issue SLA credits as appropriate. Full details will follow in our incident report.

OMG OMG OMG OMG OMG.

If you’ve noticed that **Google Drive** ⓘ and all of the apps that save to it are acting a bit shaky today, you’re not alone. Google updated their [Apps status page](#) to show that the company is [looking into reported issues](#).

Current status	10/3/15	10/4/15	10/5/15	10/6/15	10/7/15	10/8/15	10/9/15
● Gmail					●		
● Google Calendar							
● Google Talk							
● Google Drive							●
● Google Docs							●
● Google Sheets							●
● Google Slides							●
● Google Drawings							
● Google Sites							

It’s showing up as a “service disruption” so nothing is down *completely*. But nothing is

loading either.

Centers.

Time	Description
10/9/15, 11:55 AM	We're investigating reports of an issue with Google Drive. We will provide more information shortly.

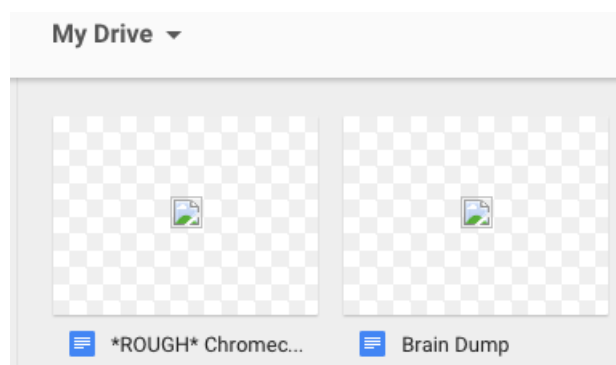
What do you mean Google Drive is down?

NOOO!!![#googledrivedown pic.twitter.com/UnQY19gYEH](https://pic.twitter.com/UnQY19gYEH)

— Kyle Beatty (@kyleupenn) [October 9, 2015](#)

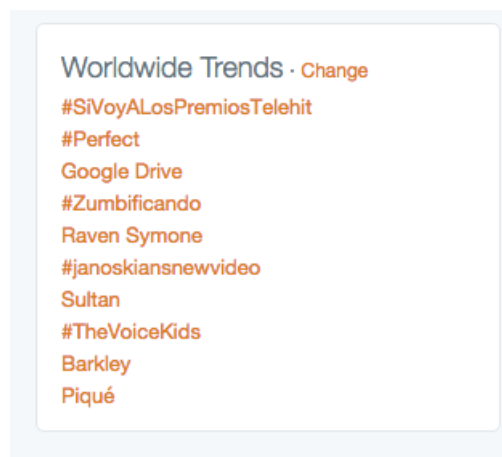
My personal experience is that the products mentioned above are running ridiculously slow, with files not loading at all. Both for my personal account and business account.

So you know. Here's your daily reminder: Always be local.



We've reached out to Google for further comment and will update once we hear back.

**UPDATE:** The hell isn't over yet folks, but things are working AOK for me. Twitter on the other hand is flipping the heck out.



Google Drive team right now..[pic.twitter.com/hvTpHOq2Q8](https://pic.twitter.com/hvTpHOq2Q8)

— Jonathan Shariat (@DesignUXUI) [October 9, 2015](#)

Time	Description
10/9/15, 1:10 PM	Our team is continuing to investigate this issue. We will provide an update by 10/9/15, 2:10 PM with more information about this problem. Thank you for your patience.