

Delayed email notifications

Resolved

09/16/2014 10:40 pm (PDT) - All batched email queues were cleared and sending has returned to normal.

Posted 6 years ago. Sep 16, 2014 - 22:40 PDT

Identified

Some email notifications may have been delayed for some users since 1:24pm PDT.

Posted 6 years ago. Sep 16, 2014 - 13:24 PDT

This incident affected: Box Web Application (Email Notifications).

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

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