



17

Apr  
2013

## Google Mail, Groups, Drive, Documents, Spreadsheets, Presentations and API down

Posted by **iwgcr**

Like 5

This April 17, 2013 many google services have suffered a service disruption at same time.

- Google Mail issue was noticed at 2:58 PM UTC+2 and restored at 4:52 PM UTC+2. Google said it have **affected 0.007% of the Google Mail user base**.
- Google Group issue was noticed at 3:51 PM UTC+2 and restored at 5:15 PM UTC+2. Google said it have **affected 1% of the Google Groups user base**.
- Google Drive issue was noticed at 3:01 PM UTC+2 and restored at 4:45 PM UTC+2. **No information was given by Google on the users impact.**
- Google **Documents, Spreadsheets and Presentations** issue was noticed at 3:11 PM and restored at 4:48 PM UTC+2. No information was given by Google on the users impact.



What is shared by all theses services? Maybe the "Admin control panel / API" that **suffered an outage** from 2:20 PM UTC+2 to 4:59 PM UTC+2.

Date	Service	Duration	Critical Data Lost
2013-04-17	Google Apps	3 hours	no

**Tags:** [downtime](#) , [Frustrated users](#) , [Google Apps](#) , [Outage](#)

### LEAVE A REPLY

Name: \*

Email: \*

Website:

Message:

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