

## WhatsApp suffers brief outage, causes massive freakout among users









IMAGE: ERIK THAM/DEMOTIX/CORBIS LICENSE TYPE

BY RAYMOND WONG 2015-12-31 17:24:28 UTC

WhatsApp went down briefly on Thursday, preventing some users from sending and receiving messages on New Year's Eve.

According to **DownDetector**, a website that keeps track of service interruptions and outages, the WhatsApp outage is primarily isolated to the UK and Germany. The U.S. appears to be largely unaffected.

The Facebook-owned messaging app has a user base of more than 900 million and works cross-platform with iOS and Android devices, making it a more practical alternative to iOS's iMessage. With more than 10 billion messages sent every day, it's no wonder the people across the globe freaked out when the service went down.

## SEE ALSO: 10 signs that you are addicted to Whatsapp

The red region in the image below shows the areas that are experiencing major issues with WhatsApp, according to DownDetector:

WhatsApp users voiced their frustrations with the inability to send and receive messages on Twitter, especially with the outage taking place around the New Year's holiday.

NYE crashed Whatsapp.  $\underline{\#WhatsappDown}$ 

— Pankaj A (@panku\_) <u>December 31, 2015</u>

If whatsapp stays down how am I suppose to receive NYE messages from Tinder guys I spoke to once in March.

— Rachael Krishna (@RachaelKrishna) December 31, 2015

It's been 20 minutes since #Whatsapp went down and not a single tweet from @whatsapp. Do they know the world has stopped moving?

- Rich Powell (@mrrichpowell) December 31, 2015

WHATSAPP ISN'T WORKING. <u>#whatsappdown</u> <u>pic.twitter.com/80PzPnkb2T</u>

— Gio (@gio smoqi) December 31, 2015

I'm glad Whatsapp broke down cuz now I have an excuse for not replying people

— JianHao F<sup>2</sup> Tan (@thejianhaotan) <u>December 31, 2015</u>

**TOPICS:** APPS AND SOFTWARE, MESSAGING, MOBILE, OUTAGE, TECH, WHATSAPP

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