Gmail, Google Drive And Docs Currently Experiencing Partial Outage

Darrell Etherington

@etherington/7 years

Check back here any time to view the current status of the services listed below. For all other information or to report a problem, please visit the Google Apps Help Centers.

Current status	4/11/13	4/12/13	4/13/13	4/14/13	4/15/13	4/16/13		4/17/13
Google Mail								•
 Google Calendar 								
 Google Talk 								
 Google Drive 								•
 Google Documents 								•
 Google Spreadsheets 								•
 Google Presentations 								•
 Google Drawings 								
 Google Sites 								
 Google Video for business 								
 Google Groups 								
 Admin control panel / API 								•
O Postini Services								
							« Old	er Newer

A number of users and <u>Google now report</u> that Gmail for Google Apps, as well as Google Drive, Documents, Spreadsheets, Presentations and the Admin control panel/API are currently experiencing service disruption or outage issues for some users. Others appear to be unaffected by the outage, and it's unclear what the exact cause is yet.

In addition to the services mentioned above, Google Chat via third-party apps and Google Analytics also appear to be affected, according to user reports.

Google has responded with the following comment about the outage and its efforts to restore service for those affected:

We are currently investigating issues with Gmail, Drive and Docs as well as the Google Apps Control Panel. We are providing more information and frequent updates through our Google Apps Status Dashboard, which you can find here

http://www.google.com/appsstatus#hl=en&v=status&ts=1366206964509.

We will post the root cause of the issue there when our teams have completed their investigation. In the meantime, for everyone who is affected, we apologize – we know you count on Google to work for you and we're working hard to restore normal operation for you.

Update: Google now reports via its dashboard that service should be restored to all services except for the Admin control panel and API.

Update 2: And now the Admin control panel and API is showing green, too. We're still waiting to hear back on any official cause from Google.

Developing...