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Incident documentation/20151022-EventLogging

< Incident documentation

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Summary

On Monday, October 26, 2015, we found out that data was no longer replicated for about 80 tables from m4-master to analytics-store (dbstore1002 not dbstore2002) as was visible to stat1003. All dashboards, research, etc. against these schemas (listed below) will be invalid until this data is backfilled from m4.

This was caused by schema changes done on Task T108856, combined with the replication model not using standard mysql replication, using a 3rd party script to clone data. This meant that schema changes were not replicated, and as a consequence, the copy script failed on all tables alphabetically after the first one with a different schema.

The schema change was applied to all tables and the script is backfilling slowly all rows.

Timeline

- 2015-10-08 (not directly related) I delete some tables from the log schema, and I notice that the tables were recreated automatically. I am puzzled by it, but cannot do anything, as they do not reappear again. (they were being recreated by the "custom replication" process)
- 2015-10-22 15:52 A schema change is rolled on db1046 ☑. Everything seems ok after the change, but starting from that time, results may not be accurate
- 2015-10-26 14:39 milimetric informs jynus of an issue with the m4 (eventlogging) database on chat
- 2015-10-26 19:08 jynus finds the custom script failing to copy the events. Ori and others confirm its existence some minutes later. Schema is changed a few minutes after that and the script starts to backfill events from the master.
- 2015-10-27 08:24 All events are synced again with the master.

Ticket: [1]

Actionables

- Status: Done Backfill missing data from m4.
- Status: Done Document better the analytics replication model.
- Status: **Done** Puppetize the copy script (otherwise, it will fail on server reboot).
- Status: Done Implement better monitoring of the custom replication on db1047 and dbstore1002. Although it can be improved by monitoring the lag, too.

Schemas with Missing data

CompletionSuggestions_13630018
GatherClicks_12114785
GeoFeatures_12518424
GeoFeatures_12914994
GettingStartedRedirectImpression_7355552
GuidedTourButtonClick_13869649
GuidedTourExited 8690566

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GuidedTourExternalLinkActivation 8690560
GuidedTourGuiderHidden 8690549
GuidedTourGuiderImpression 8694395
ImageMetricsCorsSupport_11686678
ImageMetricsLoadingTime 10078363
MediaViewer_10867062
MobileAppCategorizationAttempts 5359208
MobileAppLoginAttempts 5257721
MobileAppUploadAttempts_5334329
MobileOptionsTracking 14003392
MobileWebBrowse_12119641
MobileWebClickTracking_5929948
MobileWebDiffClickTracking 10720373
MobileWebEditing 8599025
MobileWebMainMenuClickTracking 11568715
MobileWebSearch 12054448
MobileWebUIClickTracking 10742159
MobileWebWatching_11761466
MobileWebWatchlistClickTracking 10720361
MobileWikiAppAppearanceSettings 10375462
MobileWikiAppAppearanceSettings 9378399
MobileWikiAppArticleSuggestions 10590869
MobileWikiAppArticleSuggestions_11448426
MobileWikiAppArticleSuggestions 12443791
MobileWikiAppCreateAccount 8240702
MobileWikiAppCreateAccount 9135391
MobileWikiAppDailyStats 12637385
MobileWikiAppEdit 9003125
MobileWikiAppInstallReferrer 12601905
MobileWikiAppLangSelect 12588733
MobileWikiAppLinkPreview_12143205
MobileWikiAppLogin 8234533
MobileWikiAppLogin 9135390
MobileWikiAppMediaGallery 10923135
MobileWikiAppMediaGallery 12588701
MobileWikiAppNavMenu_12732211
MobileWikiAppOnboarding 9123466
MobileWikiAppOperatorCode_8983918
MobileWikiAppProtectedEditAttempt 8682497
MobileWikiAppSavedPages 10375480
MobileWikiAppSavedPages_8909354
MobileWikiAppSearch 10641988
MobileWikiAppShareAFact_11331974
MobileWikiAppShareAFact 12588711
MobileWikiAppStuffHappens_8955468
MobileWikiAppTabs 12453651
MobileWikiAppToCInteraction 10375484
MobileWikiAppToCInteraction_11014396
MobileWikiAppToCInteraction_8461467
MobileWikiAppWidgets_11312870
MultimediaViewerAttribution_9758179
MultimediaViewerDimensions 10014238
MultimediaViewerDuration_10427980
MultimediaViewerNetworkPerformance 12458951
MultimediaViewerVersusPageFilePerformance_7907636
NavigationTiming 10785754
NavigationTiming_12405818
NavigationTiming_13317958
NavigationTiming 13332008
NewEditorEdit 6792669
PageContentSaveComplete 5588433
PageCreation_7481635
PageDeletion_7481655
PageMove_7495717
PageRestoration_7758372
Popups 11625443
PrefUpdate_5563398
SaveTiming 12236257
ServerSideAccountCreation 5487345
TestSearchSatisfaction2_13223897
TestSearchSatisfaction2_14098806
UniversalLanguageSelector_7327441
UploadWizardErrorFlowEvent 11772725
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UploadWizardFlowEvent_11772723 UploadWizardStep_11772724 UploadWizardTutorialActions_5803466 UploadWizardUploadFlowEvent_11772717 WikimediaBlogVisit_5308166

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