

## Degraded Performance: Box Notes, Box Sync, Content API

Resolved	<p>The issue has been resolved and no further impact was observed.</p> <p>Posted 6 years ago. Nov 16, 2014 - 16:47 PST</p>
Monitoring	<p>User access should now be restored for the services. We will continue to monitor.</p> <p>Posted 6 years ago. Nov 16, 2014 - 15:19 PST</p>
Investigating	<p>Users that have logged out of Box Notes and Box Sync or are attempting to use the content API to authenticate may not be able to log in.</p> <p>Posted 6 years ago. Nov 16, 2014 - 12:10 PST</p>

This incident affected: Box Platform / API (Content API) and Desktop Applications (Box Sync).

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If you are experiencing a real-time issue with one of our services that is not described above, [please notify us immediately](#).

Please upgrade to a [supported browser](#) to get a reCAPTCHA challenge.

 [Read about Box's Continuity Plan during COVID-19](#)

[Why is this happening to me?](#)