

It's Not You – How To Know When Apple Services Are Down

BY [ROB LEFEBVRE](#) • 3:35 PM, OCTOBER 2, 2013

System Status as of 2:14 PM AKDT

Services		
<input checked="" type="checkbox"/> Apple ID	<input checked="" type="checkbox"/> Game Center	<input checked="" type="checkbox"/> Maps
<input checked="" type="checkbox"/> iMessage	<input checked="" type="checkbox"/> iChat	<input checked="" type="checkbox"/> FaceTime
<input checked="" type="checkbox"/> Siri	<input checked="" type="checkbox"/> Dictation	<input checked="" type="checkbox"/> iOS Device
Stores		
<input checked="" type="checkbox"/> App Store	<input checked="" type="checkbox"/> iTunes Store	<input checked="" type="checkbox"/> Apple Online
<input checked="" type="checkbox"/> Mac App Store	<input checked="" type="checkbox"/> iBookstore	<input checked="" type="checkbox"/> Photo Print
iCloud		
<input checked="" type="checkbox"/> Mail	<input checked="" type="checkbox"/> Photos	<input checked="" type="checkbox"/> iTunes in the
<input checked="" type="checkbox"/> Contacts	<input checked="" type="checkbox"/> Documents in the Cloud	<input checked="" type="checkbox"/> iTunes Mat
<input checked="" type="checkbox"/> Calendar	<input checked="" type="checkbox"/> Backup	<input checked="" type="checkbox"/> Reminders
<input checked="" type="checkbox"/> Find My iPhone, iPad, iPod touch, and Mac	<input checked="" type="checkbox"/> iCloud.com	<input checked="" type="checkbox"/> Bookmarks
<input checked="" type="checkbox"/> Find My Friends	<input checked="" type="checkbox"/> Account & Sign In	<input checked="" type="checkbox"/> Notes
<input checked="" type="checkbox"/> Back to My Mac	<input checked="" type="checkbox"/> Storage Upgrades	<input checked="" type="checkbox"/> iWork for i

It may be you, but now you know, right?

Apple reported some system outages early Wednesday, with going down between 9:30 and 11:00 am. Game Center and Fa down for a shorter period of time around 9:30, an outage last Here's what that looks like:

Multiple Services – 9:28 AM – 10:57 AM – Some users were affected

Users may have been unable to make purchases from the App Store, App Store, or iBookstore. Users may also have been unable to access Cloud, iTunes Match, or restore purchases from an iCloud backup.

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If you were trying to connect to the App, iTunes, or Mac App Stores during this time (or the iBookstore), you may have had trouble. You may have had trouble accessing iTunes in the Cloud, iTunes Match, or restoring purchases from an iCloud backup. It wasn't you, luckily, but Apple.

Here's how to find out in the future whether it's you, or Apple, that's not letting you use the services.

!

Next time you have trouble with any Apple services, head to this [Apple Services, Stores, and iCloud Apple Support](#) page and check—it might not be your internet connection, but an actual service outage.

You can see all the services that Apple tracks, including Apple ID, Game Center, FaceTime, and Siri. It also tracks app stores, like the iBookstore, Mac App Store, and iTunes Store, as well as iCloud services like Mail, iTunes in the Cloud, and iTunes Match.

!

All services are currently up, according to the same System Status page on which these notifications are posted.

Source: [Apple System Status](#)

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