

## Google Responds to Massive Gmail Outage

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People use Google's SketchUp app during a Star Trek Convention in Las Vegas.  
IMAGE: ETHAN MILLER/GETTY IMAGES ENTERTAINMENT

BY [KARISSA BELL](#)  
2014-01-25 01:41:16 UTC

Friday's [Google outage](#) that downed Gmail, Google+, Calendar and Documents for users around the world was caused by a software bug, according to a statement released by Google Friday evening.

The culprit, said [Google](#), was an internal software bug that ultimately caused users' data requests to be ignored, which then caused errors within Gmail and other Google services.

**SEE ALSO: [RIP Google Reader and Winamp: 10 Tech Products We Lost in 2013](#)**



"An internal system that generates configurations — essentially, information that tells other systems how to behave — encountered a software bug and generated an incorrect configuration," said Ben Treynor, Google's VP of Engineering, [on the company's blog](#). "The incorrect configuration was sent to live services over the next 15 minutes, caused users' requests for their data to be ignored, and those services, in turn, generated errors."

Google apologized for the outage, which, it reported, lasted 25 to 55 minutes and affected as many as 10% of users. The company also said they are in the process of putting systems in place to prevent any similar problems in the future.

The outage began Friday at 10:55 a.m. PST, according to Google. The sudden crash of multiple Google services at once caused an uproar on Twitter, where affected users quickly pointed the finger at Google.

Yahoo was briefly involved in the Twitter firestorm when it [dissed Google](#) in a tweet, which was eventually removed. Yahoo later apologized from the same Twitter account saying the tweet "reflected bad judgment."

Elsewhere on social media, an [unfortunately timed Reddit AMA](#) (Ask Me Anything) with Google's Site Reliability Engineering team was happening during the outage, though the team declined to comment directly on the ongoing outage during the AMA.

**TOPICS:** [APPS-AND-SOFTWARE](#), [APPS AND SOFTWARE](#), [GMAIL](#), [GMAIL OUTAGE](#), [GOOGLE](#), [TECH](#)

TECH

## Become a top social media manager with this comprehensive online course

STACKCOMMERCE  
JULY 06, 2020

TL;DR: The Become a Social Media Manager Certification bundle is on sale for £23.27 as of July 6, saving you 97% on list price. The 2010s, also known as the social media era, reconfigured the way we interact with each other.

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TECH

## These might be the best IT certifications to add to your CV

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TL;DR: The Complete 2020 IT Certification bundle is on sale for £31.31 as of July 6, saving you 97% on list price. If CVs were Twitter profiles, certifications would be verification badges.

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BUSINESS

## Uber is reportedly buying food delivery company Postmates for \$2.65 billion

AMANDA YEO  
JULY 06, 2020

Uber is reportedly acquiring food delivery startup Postmates for \$2.65 billion, with official confirmation of the all-stock buyout expected as soon as Monday. The news was reported Sunday by Bloomberg and The New York Times, both of which cited anonymous sources with knowledge of the deal.

Uber is reportedly buying food delivery company Postmates for \$2.65 billion

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TECH

## Tesla launches 'S3XY' short shorts, breaks its website

STAN SCHROEDER  
JULY 06, 2020

Elon Musk wasn't kidding about launching Tesla shorts. Over the weekend, the Tesla CEO announced the new product on Twitter: Tesla short shorts with "S3XY" emblazoned on the back.

Tesla launches 'S3XY' short shorts, breaks its website

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ENTERTAINMENT

## Ennio Morricone, legendary film composer for 'The Good, the Bad and the Ugly', dies at 91

SAM HAYSOM  
JULY 06, 2020

Ennio Morricone, the Italian composer best known for scoring the likes of Sergio Leone's *The Good, the Bad and the Ugly* and John Carpenter's *The Thing*, has died at the age of 91. Morricone passed away in a clinic in Rome several days after breaking his femur, according to the Guardian, who confirmed the death via his lawyer.

Ennio Morricone, legendary film composer for 'The Good, the Bad and the Ugly', dies at 91

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CULTURE

## The best books of 2020 so far, according to Amazon

NICOLE GALLUCCI  
JULY 06, 2020

If you're searching for some new titles to add to your summer reading list, you've come to the right place. Amazon's annual Best Books of the Year (so far) list is here to help steer you in the direction of 2020's must-read novels, memoirs, and more. Each year, the editors at The Amazon Book Review highlight some of their favorite works that published from January to

June.

The best books of 2020 so far, according to Amazon

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