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Netflix.com, instant streaming suffer outage

Company is "aware of the issue" interrupting its Web site and streaming service but it's not commenting on the cause.



Don Reisinger



Oct. 21, 2010 12:34 p.m. PT



Netflix.com and the company's instant streaming service suffered an outage today that they're still trying to recover from.

Those who tried to access Netflix this afternoon were presented with a message saying, "the Netflix website and the ability to instantly watch movies are both temporarily unavailable." Netflix said that its "engineers are working hard

to bring the site and ability to watch instantly back up as soon as possible."

As of this writing, Netflix.com is intermittently available.

Customers were running into a similar issue on the many set-top boxes that offer Netflix content. Earlier, I attempted to access Netflix Instant Streaming on the Apple TV. An error message was displayed saying, "Netflix is currently unavailable. Try again later." As of this writing, streaming is still unavailable.

A Netflix spokesperson told CNET in an e-mail that the company is "aware of the issue" and it's "working to resolve it." The spokesperson said that Netflix would not comment "on what is causing the issue."

We will update this space as we learn more.

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