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Toolforge webservices are in the final stages of migrating to the toolforge.org domain.

Please help us clean up older documentation referring to tools.wmflabs.org!

# Incident documentation/20150206-EventLogging

< Incident documentation

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# Summary

EventlLogging code was dropping events sparsely from 2015-02-06 to 2015-02-10

### **Timeline**

#### 2015-02-05 08:15 PST

El code got deployed from mainline (and not logged in SAL) to fix issues with incident on 20150205

Code seems to be working normally.

#### 2015-02-06/2015-02-09

Alarms regarding throughput get trigger.

## 2015-02-11

Developers researchs events on db versus validated events on log and finds discrepancies. Those should agree not 100% but about 99%. (There are valid events that do not get inserted due to encoding issues and other errors)

```
mysql --defaults-extra-file=/etc/mysql/conf.d/research-client.cnf --host
dbstore1002.eqiad.wmnet -e "select left(timestamp,8) ts ,
COUNT(*) from log.ServerSideAccountCreation 5487345 where left(timestamp,8) >=
'20150128' group by ts order by ts;"
       COUNT(*)
20150128
                18237
20150129
                17546
20150130
                16556
20150131
                15814
20150201
                17079
20150202
                17387
20150203
                17888
20150204
                11496
20150205
                6640
20150206
                11159
20150207
                10307
20150208
                10095
20150209
                10375
```

# Conclusions

- We would benefit from looking at alarms right away and not wait several days
- More precise alarms as to what is going on wouldn't hurt

## Actionables

- Status: Done Make sure that log files exist for the affected period, so we can backfill.
- Status: Done Backfill the data https://phabricator.wikimedia.org/T88692

Categories: Incident documentation | EventLogging/Incident documentation

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