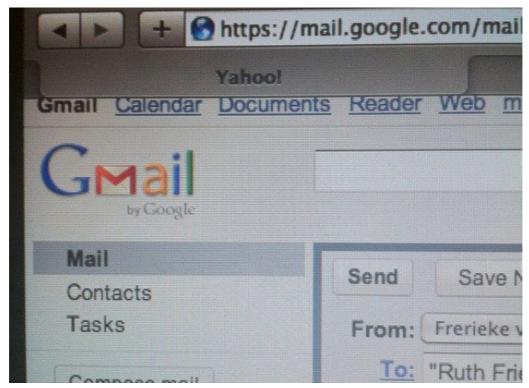
**TECH** 04/17/2012 01:34 pm ET | **Updated** Dec 06, 2017

## **Gmail Down: Google Email Suffers Service Disruption (UPDATE)**





A number of Gmail users are finding error messages this afternoon, as the popular email service is suffering some rare downtime.

**UPDATE:** Google says the issue has been resolved:

"The problem with Google Mail should be resolved. We apologize for the inconvenience and thank you for your patience and continued support. Please rest assured that system reliability is a top priority at Google, and we are making continuous improvements to make our systems better."

## **EARLIER:**

Google acknowledges the problem and says it is "working on it." It also released a statement that the outage is affecting less than 2 percent of its users worldwide:

— Gmail (@gmail) April 17, 2012

The <u>Google's App Status Dashboard</u> shows a half-circle for "Google Mail," signifying a partial service disruption. Hundreds of tweets are <u>also saying</u> that Gmail is down. **(Scroll down for Twitter reactions.)** 

Current status	4/11/12	4/12/12	4/13/12	4/14/12	4/15/12	4/16/12	4/17/12
Google Mail							•
Google Calendar							
Google Talk							
Google Docs List							
Google Documents							
Google Spreadsheets							
Google Presentations							
Google Drawings							
Google Sites							
O							Google

The outage began around 12:30 p.m. ET, BNO News <u>reports</u>, when users began seeing the message: "We're sorry, but your Gmail account is temporarily unavailable."

Mashable asked Google+ users if they were experiencing problems, and the response was mixed. According to Mashable reporter Alex Fitzpatrick, "about 50% of respondents" say Gmail is down.

Google experienced a few email outages this past fall - in November and September.



Are you having problems accessing Gmail? Let us know in the comments or tweet us at @HuffPostTech.





**Craig Kanalley** 

Senior Editor, Big News & Live Events, The Huffington Post

Suggest a correction

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