







EcommerceBytes Blog

News and insight focusing on ecommerce. by Ina Steiner, Editor of EcommerceBytes.com

Sun Sept 14 2014 07:02:28

eBay Down: Twelfth Outage of the Year

By: Ina Steiner

Sponsored Link

Reports are flooding in that eBay is down, estimated to be the twelfth major outage eBay has experienced this year. The website IsItDownRighNow confirms problems with the site.

Wrote one EcommerceBytes reader: "Can't log into eBay.

Not with any account on any browser. One comedy screen told me it was my browser settings."

Other readers reported the problem on Ecommerce EKG. "eBay main page will not load on Firefox or Google Chrome @ 6:50am EST. Can get to the community boards, but still can't get to or log into my eBay account."

And users reported the problem on the eBay discussion boards, such as a thread titled, "Anyone else having sign in issues to eBay itself?" where a user wrote: "It's suddenly either just spinning on the sign in page on FF and on IE it won't even bring up the sign in page."

It's been a tough year for eBay Marketplaces with a security breach in February and March and major site accessibility issues. On top of that, eBay's Chief Technology Officer Mark Carges has just stepped down to focus on a family matter.

Please let us know if you're having problems by indicating so on the Ecommerce EKG board and leaving a message in the comments below.

Update 9/14/14 10:39 pm EST: eBay is blaming the problem on "unexpected power issues with storage arrays linked to some of our databases," see Monday's Newsflash story for more on the latest from the VP of eBay's Global Platform & Infrastructure Group Sri Shivananda.



Readers Comments



APPEARS as though (I know many naive persons may disagree) they started the rumor about Google buying a 40% stake, then DUMPED THEIR STOCK.

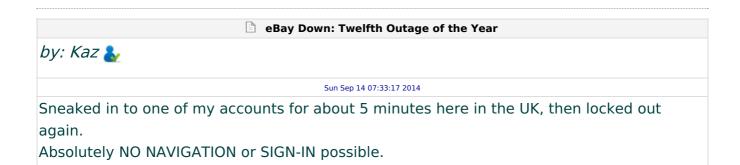
If you own 10,000 shares, it's only going up by 1.00 means you made 10 grand. If you own a million.....

How many shares do the top execs own, exactly?? Do we know? Good luck getting any sales reports on a Sunday.

MING???



I went to log in and got redirected to a Russian site. I don't think they're going to be able to cover up that eBay has been SERIOUSLY HACKED this time!!





I've seen another report of a redirect - if it happens to you, please indicate the time of day and where you were redirected to. Have an inquiry in to eBay on this.



<u> </u>	eBay Down: Twelfth Outage of the Year
by: CatherineMcClarey &	
	Sun Sep 14 07:42:48 2014

Got an email about an outbid notice on something I had bid on yesterday, as well as "new items on this search you've been following" emails; tried clicking on those links, as well as the Yahoo Toolbar & desktop eBay shortcuts, and keep getting either sign-in screen or "connection reset" error messages over & over. Restarted computer & ran Advanced

System Care Pro (utility program) cleanup; got same results on attempting to log into eBay. Green "secured site" font in URL bar on sign-in screen, and red "wrong password" message when I tried manually typing in an old password, so it's definitely that much of eBay that's still accessible -- but the rest of eBay can't currently be accessed. Haven't yet attempted to connect with eBay via TurboLister; would prefer not to until I know eBay is up again.



by: LDS Brother

Sun Sep 14 07:46:34 2014

eBay Down: Twelfth Outage of the Year

Can't sign in with Google Chrome, Mozilla Firefox, or Internet Explorer. Wait all week for Sunday sales to finally get here, and this is what happens, this means buyers can't sign in and bid or buy.

MORE \$\$\$\$\$\$ LOST !!!!!!!!! Thank Donahoe!



by: Ephemera Dealer 🌡

Sun Sep 14 07:46:56 2014

Catherine, if I were the seller whose item you tried to bid on again, I'd be unhappy. You may wish to contact them so they can apply to eBay for compensation if you aren't able to bid before the end of the auction.



by: LDS Brother

eBay Down: Twelfth Outage of the Year

Sun Sep 14 07:47:56 2014

MYSTERIOUSLY the eBay Stock price will probably go up tomorrow and the next day!

by: LJM 🏖

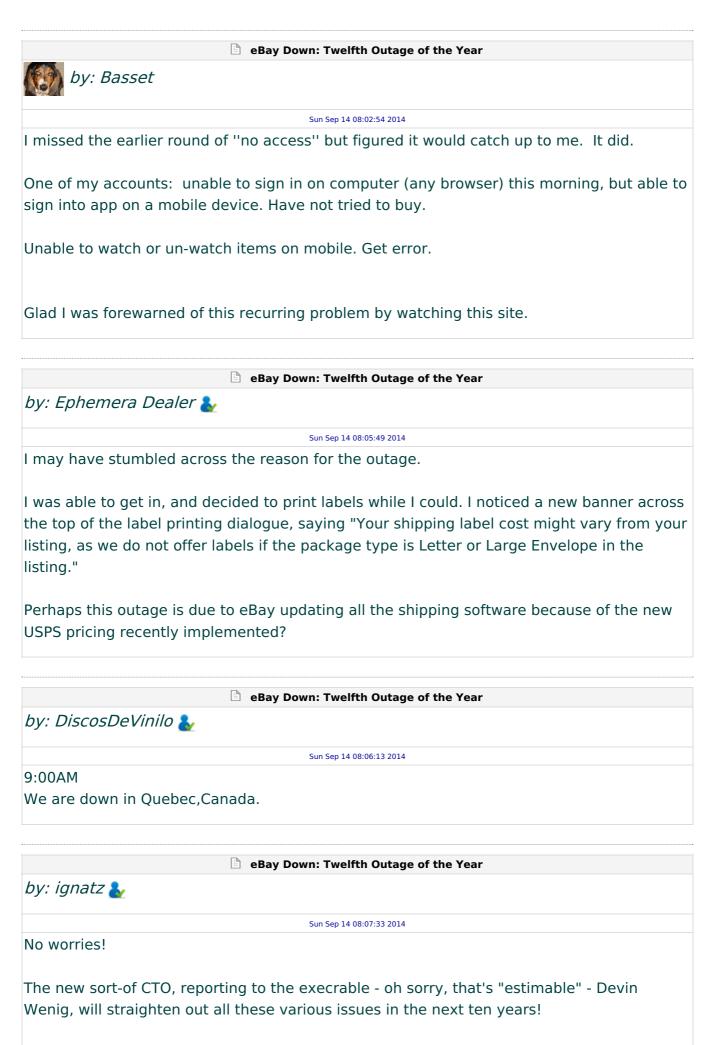
eBay Down: Twelfth Outage of the Year

Sun Sep 14 07:48:55 2014

I can bring .com and .ca up,read the forums but can't search for any item for the last couple hours.

But then I thought..really what's different here...Ebay always hides listings..now everything is hidden.(again)

What a wonky site it has become..oh well..off to spend more money on Etsy...



Oh no, wait - that's how long Wenig said eBay will need to "improve" the Cassini search



Since it's the login page that is broken, is that where the hack is? Are they collecting everyone's login usernames and passwords? I don't think I'll try and log in anymore until I hear what's what.

eBay Down: Twelfth Outage of the Year

Sun Sep 14 08:16:10 2014		
Down again, for those of you saying you can log in, be careful you may not be logging in to eBay. Reports on other forums that it is another global outage.		
eBay Down: Twelfth Outage of the Year		
by: Ephemera Dealer 🌡		
Sun Sep 14 08:23:35 2014		
Will probably change my passwords again after today.		

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Login is required to post comments.

by: bm707576 🌄

To sign in to leave a comment, fill in the form below. If you have not yet signed up for AB Verify, or if you'd like more information, go to the Registration Page.

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Email:			
Password:			
	Login for AB Verify		
	Forgot Your Password? Even though you are signed in with the AuctionBytes Blog, you will have to sign in to the EcommerceBytes blog. But you can sign in with your existing AB Verify info.		

Ecommerce EKG

ebay	I have tried for WEEKS to change my preferred form of
ebay	Not able to update contact info on seller account.

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- > wrslss1222: Unverified: USPS Directives Could Result in Delaye...
- > Shanna: Unverified: USPS Directives Could Result in Delaye...
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