Some customers unable to access files.

Resolved	This incident has been resolved.
	Posted 6 years ago. Sep 10, 2014 - 15:09 PDT
Monitoring	Some users may have experienced degraded service from 12:56pm - 1:06pm PDT.
	Posted 6 years ago. Sep 10, 2014 - 13:10 PDT

This incident affected: Box Platform / API (Content API, Content Preview), Desktop Applications (Box Sync), and Box Web Application (Email Notifications).

← Current Status

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If you are experiencing a real-time issue with one of our services that is not described above, please notify us immediately.

Please upgrade to a supported browser to get a reCAPTCHA challenge.

📣 Read about Box's Continuity Plan during COVID-19

Why is this happening to me?