




RYAN SINGEL

09.01.09 04:39 PM

Gmail Down, Again - Update

 **Apps Status Dashboard**

This page offers performance information for Google Apps services. Unless otherwise noted, this status information applies to consumer services as well as services for organizations using Google Apps.





Check back here any time to view the current status of the services listed below. For all other information or to report a problem, please visit the [Google Apps Help Centers](#).


Docs will not be editable on Saturday, September 5, 2009 from 12:00 - 1:30 pm PST. All Docs should be accessible during this time.

	Today's Status	8/31/09	8/30/09	8/29/09	8/28/09	8/27/09	8/26/09
Google Mail	✖ Service outage	🚧	✔	✔	✔	✔	✔
Google Calendar	✔ No Issues	✔	✔	✔	ℹ	✔	✔
Google Talk	✔ No Issues	✔	✔	✔	✔	✔	✔
Google Docs List	✔ No Issues	✔	✔	✔	✔	✔	✔
Google Documents	✔ No Issues	✔	✔	✔	✔	✔	✔
Google Spreadsheets	✔ No Issues	✔	✔	✔	✔	✔	✔
Google Presentations	✔ No Issues	✔	✔	✔	✔	✔	✔
Google Sites	✔ No Issues	✔	✔	ℹ	✔	✔	✔
Google Video for business	✔ No Issues	✔	✔	✔	✔	✔	✔
Admin control panel	✔ No Issues	✔	✔	✔	✔	✔	✔

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The following symbols signify the most severe issue (if any) encountered during that day. Click a symbol in the table above to view detailed information.

 No Issues  Service disruption  Service outage  Information available

 [RSS Feed](#)

Google's popular e-mail application Gmail went down Tuesday afternoon for about an hour and a half, in an outage affecting both free and paying users.

The outage began sometime around 1 p.m. Pacific time, and ended at approximately 2:25.

In a [message](#) posted at 12:53 p.m., the company wrote "We're aware of a problem with Google Mail affecting a majority of users. The affected users are unable to access Google Mail. We will provide an update by September 1, 2009 1:53:00 PM UTC-7 detailing when we expect to resolve the problem. Please note that this resolution time is an estimate and may change."

The outage came just as Google finished a rare advertising campaign that attempted to persuade companies to ditch Microsoft applications such as Outlook and Word for Google's online Apps for Your Domain, which includes Gmail as its centerpiece.

Gmail suffered a [wide and long outage](#) on May 14 this year, which led many to worry about the reliability of so-called cloud computing services, where critical portions of companies' businesses are handled by remote computing service such as Google, Zoho and Salesforce.com.

The service remained available via remote clients, such as Outlook or the iPhone's mail client, [using POP3 or IMAP](#).

Google did not immediately respond to a request for comment, but did [acknowledge and apologize for the outage](#) on its Gmail blog.

See Also:

- [Google Fails Around the World Thursday Morning](#)
- [When Google Goes Down, It Falls Hard](#)
- [Headaches Continue at Gmail New Outages Reported](#)
- [Gmail Outage Hits Paying Customers Where it Hurts](#)
- [Reactions to Gmail Outage Range From So Sorry to Tough Luck](#)

#CLOUD COMPUTING #GMAIL



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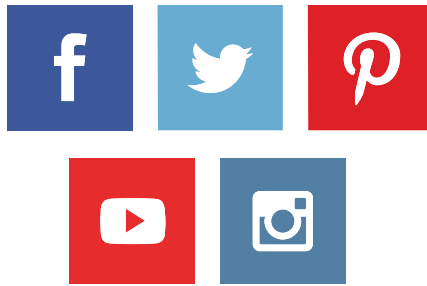
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