

Instructions for Configuration and use of KatanaPIM Magento 2 Module

The following are the instructions for the configuration of Magento 2 KatanaPIM integration module.

The module is designed to import products and specifications (known as attributes in Magento 2) from KatanaPim into your Magento 2 store.

Configuration

In order to establish a connection to your KatanaPIM instance you must enter a URL and Key in your Magento Admin Panel under:

Stores > Setting > Configuration > KATANA PIM > Katana PIM > Katana PIM Api > Url
Stores > Setting > Configuration > KATANA PIM > Katana PIM > Katana PIM Api > Key

Scope: Default Config ?

Save Config

GENERAL

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KATANA PIM

Katana PIM

Product Import

Crons

SERVICES

ADVANCED

Katana PIM Api

Url
[global]

https://itonomy-api.katanapim.com/

Key
[global]

bc91dc02aff376jff992nnfd383d3de9ffacca549nfoqlcba339e

Enable/Disable the Product Import under:

Stores > Setting > Configuration > KATANA PIM > Product Import > General > Enable Product Import

Images are stored in a temporary folder before they are assigned to products. Existing images are not re-downloaded. Enabling this option will save disk-space and will ensure that corrupt/partially-downloaded images are not kept, but it will slow down subsequent imports. This can be configured under:

Stores > Setting > Configuration > KATANA PIM > Product Import > General > Enable Product Import

The relationship between KatanaPIM language and Magento store view for localized attributes such as Description, Product Name, etc. can be configured under:

Stores > Setting > Configuration > KATANA PIM > Product Import > Store Languages > Store Language Mapping

Scope: Default Config
 ?

Save Config

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General

 Enable Product Import [global] Yes

 Delete image import folder after import [global] No

 All imported images are cached in a katana import folder. Images in this folder are not overwritten. Enabling this option will save disk-space and will ensure that corrupt/partially-downloaded images are not kept, but it will slow down subsequent imports.

 Store Languages

 Store Language Mapping [global]

Katana Language Code	Store View	Action
cz-CZ	czech store view code	
nl-NL	Danish Store View	

 Add

The cronjob timings for the Import Jobs can be configured under:

Stores > Setting > Configuration > KATANA PIM > Crons > Crons > [..]

Scope: Default Config
 ?

Save Config

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Crons

 Specifications Import [global] 4 */6 * * * ☒ Use system value

 Specification Options and Localization [global] 33 */8 * * * ☒ Use system value

 Products Import [global] 16 */4 * * * ☒ Use system value

Specifications Import

Before the product import starts, the import and mapping of specifications must be complete. In magento we call these attributes.

The first step is importing specifications from KatanaPIM. This can be done via cronjob mentioned above or via a CLI command: ***katana:import:specifications***

After running this import is done, a list of rows should be visible in the KatanaPIM Attributes Mapping grid under KatanaPim tab (**Katana PIM > Attributes Mapping**):

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CONTENT

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Katana PIM Attributes Mapping

Q

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Save Rows

Mapping

Katana Attribute Name	Katana Attribute Code	Magento Attribute Code	Is Configurable	Actions
ParentSku [text]	ParentSku	-	<input type="checkbox"/> Is Configurable	
GrandParentSku [text]	GrandParentSku	-	<input type="checkbox"/> Is Configurable	
Strap color [select]	strap_color	-	<input type="checkbox"/> Is Configurable	
Artikelcode [text]	Artikelcode	-	<input type="checkbox"/> Is Configurable	
Backsystem [select]	Backsystem	-	<input type="checkbox"/> Is Configurable	
Best Use / Activity [select]	Best Use / Activity	-	<input type="checkbox"/> Is Configurable	
Breaststrap [select]	Breaststrap	-	<input type="checkbox"/> Is Configurable	
Capacity (L) [select]	Capacity (L)	-	<input type="checkbox"/> Is Configurable	

Next the dropdown values under **Magento Attribute Code** should be filled with corresponding magento attribute codes. Not all dropdown values have to be filled – only the ones which apply.

The ticks under **Is Configurable** mark the configurable attributes which will be used for configurable product variations (simple products).

Specification Options and Translations Import

After the specifications have been defined and mapped, the attribute options, attribute translations and attribute option translations can be imported. This can be done via cronjob mentioned above or via a CLI command:

katana:import:specifications:localization

After this is done you should check to verify that the attribute options in magento are imported as expected. For example here we have Color attribute with 4 options, one of which is translated in Danish Store View.

color



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[Delete Attribute](#)
[Reset](#)
[Save and Continue Edit](#)
[Save Attribute](#)

ATTRIBUTE INFORMATION

Properties

Manage Labels

Storefront Properties

Attribute Properties

Default Label *

Catalog Input Type for Store Owner

Values Required

Manage Options (Values of Your Attribute)

	Is Default	Admin *	Default Store View	czech store view code	Danish Store View	
	<input type="radio"/>	black			Zwart	Delete
	<input type="radio"/>	quarry grey				Delete
	<input type="radio"/>	red				Delete
	<input type="radio"/>	yellow				Delete

[Add Option](#)

Product Import

After the magento 2 attributes have been mapped to KatanaPIM Specifications as mentioned above, the product import can be done. This can be done via cronjob mentioned above or via a CLI command:

katana:import:products

After the product import is complete clear the cache, ensure that the indexers have been ran. You should have successfully imported your products now.

Common issues / Troubleshooting / Known issues

Issue: Unable to save KatanaPIM Attribute Mapping from admin panel. Clicking “Save” redirects to admin/index.

Cause:

This is a known issue in Apache systems. It appears when there are a lot of Attributes and the “Save” request passes all of them to the Controller. Check your logs and see if they contain the following warning:

`PHP Warning: Unknown: Input variables exceeded <n> [..]`

Solution:

Increase the php configuration value `max_input_vars` for your server. The exact value depends on how many attributes you are trying to save. Increase until the error disappears.

Issue: Images not appearing on frontend. Error:

`Error: Imported resource (image) could not be downloaded from external resource due to timeout or access permissions SKU = [..] KatanaPIM ID = [..]`

Cause: Sometimes network issues / connectivity issues / unknown interruption may cause an image to become corrupted during the download process. If this happens, magento will be unable to assign this corrupted image to a product. The corrupted image will also remain cached until it is manually cleared.

Solution 1: Check the error to determine which product is it, find the faulty image which should be assigned to the product in `[..]/pub/media/import/[..]` and delete the corrupted image. Repeat import.

Solution 2: Go to **Stores > Setting > Configuration > KATANA PIM > Product Import > General** and switch the “Delete image import folder after import” to **Yes**. This will disable image caching and the images will get deleted after your next import.

Solution 3: Delete `[..]/pub/media/import/` folder contents.

Issue: Products are not getting translated.

Cause/Solution 1: Check that the language is set to the corresponding value in KatanaPim under **Stores > Setting > Configuration > KATANA PIM > Product Import > Store Languages**

Cause/Solution 2: If any product import fails for global scope (image is corrupted, url-key duplicate, etc..) the said product will not import translations. Make sure such errors are solved first. They should be visible in the logs.
