

Task 1: General Knowledge:

Hello ....,

Thank you for contacting Telerik Support.

This problem is **not directly related to OpenAccess**, but is a general programming task – you will experience the same behavior if you are trying to create a SQL Database project in Visual Studio 2012 after installing SQL Server 2012. For your convenience I **attached a small sample** to this thread that reproduces the same problem – as you can see, there is no OpenAccess in it, only standard Visual Studio 2012 and SQL Server 2012.

There are several ways to **resolve** that and which one you would choose **depends entirely on you** and on the exact setup that you have – more information on this matter is available in various resources on the Internet.

For example:

1) You can resolve this issue by upgrading to the **latest version of SSDT and DACFx**.

SSDT: <http://msdn.microsoft.com/en-us/data/hh297027>

DacFx: <http://www.microsoft.com/en-us/download/details.aspx?id=35756>

Resource: <http://social.msdn.microsoft.com/Forums/sqlserver/en-US/fabbb7c5-89c6-4133-a2be-c6098d2ce341/data-tools-is-not-compatible-in-visual-studio>

2) You can resolve this issue by just downloading and **installing the SQL Server Data Tools**.

(<http://go.microsoft.com/fwlink/?LinkID=274984>)

Resource: <http://stackoverflow.com/questions/15798422/what-about-sql-server-data-tools-for-vs2012-being-incompatible-with-sql-server-2>

I hope this information helps. Please let me know if I can assist you any further. Thank you in advance.

Regards,

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The Telerik Team

Task 2: More Info:

Hello ....,

Thank you for contacting Telerik Support.

I tried to reproduce the problem with the Music Store Tutorial locally but to no avail – everything is **working as expected on our side**.

Please provide the following details – hopefully they will help us pinpoint the exact reason for this behavior:

1) What is the exact **browser's version** that you are using?

2) What is the exact **KendoUI version** that you are using?

3) What is the exact **JQuery version** that you are using?

4) Please send us your **exact steps** so that we can reproduce the problem as you have. If possible, send us some **screenshots of the observed behavior**.

For convenience I prepared a **small sample**, based on the information that you provided so far and **attached it to this thread**. Could you please check it and let me know how it differs from your real setup?

Thank you in advance for your patience and cooperation.

Regards,

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The Telerik Team

Task 3: Angry Customer:

Hello ....,

Thank you for contacting Telerik Support.

I can understand how this issue is frustrating you and I am sorry to see your disappointment.

However **I can assure you** that the Office2013 Theme is **under development** and will be released with the upcoming **release in October**.

The delay is **due to its complexity**, although we are working really hard for it to work most efficiently and to be released as soon as possible.

Thank you in advance for your patience and cooperation.

Regards,

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The Telerik Team

Task 4: HashTable:

Hello .....,

I can see your point on the matter. Let me see how we can get this fixed.

Thank you for contacting us and sending a sample project with the **bug you found** in our implementation of the HashTable. The information **helped us find the cause** for the issue. Basically in our controls the Operator “!=” and “==” cannot be applied to operands of type 'System.Collections.Generic.LinkedListNode<System.Collections.Generic.KeyValuePair<K,T>>' and 'K'.

Unfortunately we will have to **further investigate** the case to find the cause and fix it. However, in the meantime we’ve come up with the following **workaround**:

For convenience I prepared a **sample** and attached it to this thread.

- Basically I have deleted the part of our implementation of the HashTable which is **giving you an exception**. With that done your program is **working correctly at this point**.

I assure you that we will resolve the case as soon as possible. And we will inform you when it is done.

I hope this information helps for this time period. Please let me know if I can assist you any further. Thank you in advance.

Regards,

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the Telerik team