

# Jason Toups

me@jasontoups.com · LinkedIn · Portfolio · Github · 404.625.6530

Software Engineer, with over 15 years of Software Production experience, including Engineering & UI/UX Design

## Technical Skills

---

**Programming:** Javascript · Typescript · React · React-Native · React-Hooks · Tailwind · NodeJS · RxJS · Markdown · Shell · SCSS · Sass · JQuery · Docker

**Production:** Agile · JIRA · Git · Software Releases · Technical Documentation · Figma · UI/UX Design · A/B Testing · Affinity Designer · Adobe Creative Suite

## Work Experience

---

### Pointment : Full Stack Engineer / February 2024 - present / San Francisco

Series A Startup Nail Bar Appointment System, built with React & React-Native, Typescript & PostgreSQL for 5 clients in the Bay Area, with Admin & Client portals.

- **Improved** error logging on Admin portal, reducing lead time to diagnose errors by 12%.
- **Created** client follow-up email feature, utilizing more dynamic fields to personalize outreach, which improved retention rates by 7%.
- **Managed** release verification & deployment process, improving reliability by publishing checklists for the team.
- **Created** training documentation in Markdown, located in the documentation folder of the code repository.

**Skills:** TypeScript · React · React Native · Technical Documentation · Training · JavaScript

### Bill : Sr. Front End Engineer / Jul 2022 - Dec 2023 / San Jose

Payment platform for small and medium businesses. Worked with Angular & RxJS on the revenue-generating International Payments Team.

- **Retrofitted** existing Domestic payment flows with International options, to enable users to make International Payments with current exchange rates, increasing revenue by 15%.
- **Operated** across several teams to enable these features by working with the code owners to develop features and fix bugs.
- **Wrote** package.json scripts to streamline repetitive engineering tasks.
- **Created** training documentation in Markdown, on Confluence to onboard new engineers and standardize processes.

**Skills:** TypeScript · Angular · RxJS · Technical Documentation · Training · JavaScript

### Williams Sonoma Inc : Front End Engineer / April 2021 - June 2022 / San Francisco

E-Commerce sites for housewares and home decor. Worked on the Micro Front End team, transitioning Production pages from 6 brands, into a unified Vue project.

- **Engineered** styling & architectural updates to Vue components to all 6 supported brands, including; the Product Information pages for the Purchasing Component & Product Flags Component, Shop pages, & Content pages.
- **Solved** Local Environment Stability Issues with a self-directed NodeJS project that automated engineering tasks, including; cloning 11 repos for multiple remotes per brand. This reduced the first-time setup for local development from about 1 week to 1/2 a day.
- **Automated** feature branch creation for our 4 repos with my script that created multiple feature branches with the JIRA ticket number, and updated local branches to the latest release code.
- **Managed** & Migrated pull requests from team-specific repos, to Bedrock & Release Management repos, including batch cherry-picked commits from my team to the upstream repos. I was responsible for making sure all of the features for the release were included in the release branches.
- **Mentored** junior engineers on my team with paired programming sessions and sharing my documentation.

**Skills:** Javascript · Vue · SASS · NodeJS · Shell · Markdown · Adobe Experience Manager

### NewlyWords : Front End Engineer / San Francisco / Oct 2020 - April 2021

A memory book platform, where friends & family collaborate on a commemorative digital or physical book.

- **Engineered** the React Memory Book Project Dashboard with custom Hooks, where project owners view and edit pages submitted from their contributors.
- **Built** the Questionnaire as a new memory book content type, providing project owners a place to ask their contributors questions to answer for their collaborative memory book content.

- **Developed** a design guide with classNames and partials, from the product design system, to build stylesheets which implemented reusable classNames and styles, reducing lines of code by 25%.
- **Mentored** a junior UI/UX designer by providing design advice, Figma help, and to think about user experience from our user's perspective.

**Skills:** Javascript · React · React-Hooks · Ruby · Shell · Markdown

## Hawaii United Okinawa Association : Front End Engineer / San Francisco / Apr 2020 - Oct 2020

A philanthropic organization dedicated to cultural exchange between Hawaii & Japan.

- **Refactored** existing static HUOA site to a dynamic React site, using Wordpress on the backend.
- **Built** reusable containers & components that were used across the site.
- **Engineered** custom Hooks to handle State between multiple components.

**Skills:** JavaScript · React · React-Hooks · Sass · Technical Documentation · Training

## LifeStreet : Sr. Product Designer / San Francisco / Sep 2017 - Oct 2019

Mobile marketing platform. Engineered & Designed mobile marketing materials.

- **Engineered** HTML playable ads in Javascript, with Adobe Animate for clients.
- **Implemented** Responsive Design solution that consistently generated increased ad engagement by 30% across all existing playable ads, and became an engineering standard.
- **Created** Playable Ad Production Workflow, to design mockups and storyboards for ad approval, and CSS for engineers.
- **Upgraded** client assets with self-designed elements, that were approved by advertisers including Disney, Warner Brothers & King, for their Frozen, Harry Potter, and Candy Crush IPs.

**Skills:** JavaScript · Figma · UI/UX · User Interface Design · Technical Documentation · Training

## Chartboost : Product Designer / San Francisco / Feb 2017 - Aug 2017

Mobile ad network. Produced playable ads, while coordinating the production in JIRA, spanning three global regions, four outsourced development studios, and a team of internal engineers.

- **Designed** UI/UX storyboards for free-to-play playable ads in Figma, to send to advertisers for approval and engineering to build the ads.
- **Scaled** the production of playables 170% in the first 2 months.
- **Iterated** existing ads with A/B testing, tracked and reported results from Metamarkets data to all stakeholders.

**Skills:** Figma · UI/UX · User Interface Design · Product Development · Technical Documentation · Training

## Chartboost : Sr. Quality Engineering Lead / San Francisco / May 2015 - Jan 2017

Mobile ad network. Tested Chartboost SDKs for iOS, Android & Unity for release.

- **Wrote** automation test scripts in Python, using pytest and Selenium with the Appium framework.
- **Ran** & Maintained build scripts to create release builds, with Jenkins.
- **Tested** the features going into the SDK, using Charles Proxy testing to inject responses from the server to the SDK.

**Skills:** Python · pytest · Selenium · Appium · Team Leadership · Technical Documentation · Training

## Kixeye : Mobile Quality Engineering Lead / San Francisco / Feb 2013 - Jan 2015

Mobile video game company. Prepared two mobile free-to-play games for App Store submission, from tentpole Kixeye IP, and contributed several level designs for War Commander Mobile in Unity.

- **Wrote** Javascript mobile automation testing scripts with the Monkeytalk platform.
- **Prepared** release builds by running build scripts, and uploading builds to TestFlight.
- **Managed** testing responsibilities for internal and external testing teams.
- **Standardized** Feature Progress Reporting and Feature Progress JIRA dashboards across the Quality team.

**Skills:** Javascript · Monkeytalk · Team Leadership · Technical Documentation · Training

## Education

University of New Orleans / BA Philosophy

## About

---

*This resume* was **written in Markdown**, and **styled with CSS**, using the `Markdown Resume` project I built myself.

With a simple `script`, I can generate a *PDF*, *Word Document* and *HTML* to embed into a website.

[Checkout my code for this project on GitHub.](#)

Thank you.