



RETIREMENT PLAN
SERVICES



Online Enrollment Experience

Instructions, website registration steps
and information on your PIN

Before you begin
you will need



Contract
Number

Enrollment
Access Number

John Hancock's Online Enrollment Experience

- Start at the Welcome page at www.jhgoenroll.com where our virtual enroller Dan will provide a brief overview of your options.
- Enter your contract number and enrollment access number (as indicated above), your name, and click "Login".

Then, it's up to you to decide which path you take:

Select "Quick Start"

If you know how much you want to contribute and where to invest – choose the "Quick Start" option and you can enroll quickly and easily – and be finished in just a few minutes!

OR

Select "Get Started"

If you want help to enroll, choose the 'Get Started' option and Dan will guide you through three easy steps.

Step 1: Find out how much money you will need in retirement. Learn about the benefits of participating and review retirement profiles to help you picture your retirement lifestyle.

Step 2: Determine how much you will need to contribute. Use the contribution calculator to help determine how much to contribute to your plan, the potential tax savings and how much it will impact your paycheck.

Step 3: Choose your investment allocation strategy. Learn about the fundamentals of investing and your personal tolerance for investment risk before choosing your investment options.



Turn the page to find out how to complete the process.

Take control of your financial future.

GO! Once you have reviewed and confirmed your enrollment details:

- John Hancock will notify your plan administrator of your enrollment.
- You will have access to print a copy of your enrollment details for your files.
- If you want to designate your beneficiary(ies), be sure to follow the instructions on the beneficiary form (if applicable).

Once you log off the site, you will not be able to retrieve your enrollment information.

Congratulations!

If you have successfully followed all of the steps indicated, you have just taken an important step towards a more financially secure retirement.

So, what's next?

Participant Website Registration

For ongoing access to your account, visit our Participant website at **www.jhpensions.com** (or **www.jhnpensions.com** for plans domiciled in New York).

- Click Register and enter your contract number (from the front of this flyer)
- Create a username and password for future access

Once you have received your Personal Identification Number (PIN), you will have secure, convenient access to your account.



What you need to know about accessing your account and your PIN

You will receive a PIN within 7 business days after enrolling. You will need this PIN to gain full access to your account online via the participant website or via the toll free interactive phone system, to protect your privacy and security of information.



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P18442-GE 06/11-19522

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