I'm working on compiling a list of organizations working combat online hate. I've broken them up into the categories of research, education, direct action (expository, community support, and counter speech), and legal aid.

# Research based engagement

#### HateBase

Hatebase is a web-based application which provides data through both a web interface
and an open API. Core components of the Hatebase application are HateBot, a robot
which interacts with external APIs to retrieve potential sightings, and HateBrain, a
linguistic parser which automates some of the task of identifying hate speech acquired
by HateBot. <a href="https://www.hatebase.org/about">https://www.hatebase.org/about</a>

# Education/Fostering Digital citizenship/Inoculation

### Radio La Benevolencija

- Radio La Benevolencija Humanitarian Tools Foundation (La Benevolencija) is a Dutch NGO that empowers groups and individuals who are the target of hate speech and ensuing acts. It broadcasts radio soaps, discussions and educational programmes, in combination with grass roots activities that provide citizens in vulnerable societies with knowledge on how to recognise and resist manipulation to violence and how to heal trauma, encouraging them to be active bystanders against incitement and violence.
- Uses entertainment that deals with the psychology of incitement to hate and violence in order to inoculate against hate speech and mass conflict
- www.labenevolencija.org

# **Direct Action**

## **Direct Action Online**

## **Expository**

#### Racists Getting Fired

- http://racistsgettingfired.tumblr.com/
- Blog that posts screenshots of racist posts made on social media along with the poster's employer's info so that people contact the company to get them fired
  - <a href="http://racistsgettingfired.tumblr.com/tagged/GOTTEN">http://racistsgettingfired.tumblr.com/tagged/GOTTEN</a> these are the posts that have resulted in successful firings
- The blog has been criticized by some for being a form of undiscerning internet vigilantism that on occasion has gotten innocent people fired

https://www.washingtonpost.com/news/morning-mix/wp/2014/12/02/racists-getting-fired-exposes-weaknesses-of-internet-vigilantism-no-matter-how-well-intentioned/?utm\_term=.77ffbcfddeae

#### Yes You're Racist

- Twitter account that Identifies and retweets racist content (not a bot). A lot of the tweets they find start off with "I'm not racist but..."
- https://twitter.com/yesyoureracist

#### Yes You're Sexist

- Twitter account that identifies and retweets sexist content (not a bot). A lot of the tweets they find start off with "I'm not sexist but...". Inspired by @yesyoureracist
- https://twitter.com/YesYoureSexist

#### EverydaySexism

- "Documenting experiences of sexism, harassment and assault to show how bad the problem is &create solidarity."
- <a href="https://twitter.com/EverydaySexism">https://twitter.com/EverydaySexism</a>

#### Bye Felipe

- Alexandra Tweten started <u>Bye Felipe</u> on Instagram in October 2014. The idea came
  from a discussion between women in a private Facebook group about terrible messages
  women receive from men when they say they aren't interested. Dozens of women
  posted screenshots of messages they had received and Alexandra decided to gather
  them all and post them on Instagram.
- http://instagram.com/byefelipe

# **Community Support**

### **Hollaback**

#### HeartMob

- HeartMob is a platform that provides real-time support to individuals experiencing online harassment and empowers bystanders to act.
- co-founded by Hollaback! leaders Jae Cameron, Jill Dimond, Emily May, Debjani Roy, and Courtney Young
- https://twitter.com/theheartmob
- Iheartmob.org
- Part of HeartMob's role is providings a place for people to report and document harassment across platforms and get help from the community. For this reason they have a useful database of people reporting their experiences of harassment as well as potential examples of bystander intervention

# **Counter Speech**

<a href="https://dangerousspeech.org/">https://dangerousspeech.org/</a> led by Susan Benesch, the group does research on dangerous speech around the world, catalogues it in their publications, and also proposes effective forms of counterspeech

https://www.isdglobal.org/programmes/research-insight/publications/

# Legal Aid

### Cyber Civil Rights Initiative

https://www.cybercivilrights.org/welcome/

- Founded by Holly Jacobs, CCRI serves serving thousands of victims of Non Consensual Porn (NCP) and advocates for technological, social, and legal innovation to fight online abuse.
- Mary Anne Franks Lawyer who writes about online sexual harassment @cyber civil rights initiative

#### Women's Media Center

has a super useful primer on Online Abuse where they list and define a variety of forms of online abuse:

www.womensmediacenter.com/speech-project/online-abuse-101/



## **Digital Rights Foundation**

https://digitalrightsfoundation.pk

based in Pakistan, aims to strengthen protections for human rights defenders (HRDs), with a focus on women's rights, in digital spaces through policy advocacy & digital security awareness-raising.

- founded by lawyer and human rights activist Nighat Dad <a href="https://twitter.com/nighatdad">https://twitter.com/nighatdad</a>
- They have a cyberharassment helpline
- http://digitalrightsfoundation.pk/
- between december 1 2016 and may 31 2017 they received 763 complaints in the form of calls emails and facebook messages. This report goes through nature of all these complaints. Maybe they could give us access to raw data (if blimized)?
   <a href="https://digitalrightsfoundation.pk/wp-content/uploads/2017/07/Cyber-Harassment-Helpline-Six-Month-Report.pdf">https://digitalrightsfoundation.pk/wp-content/uploads/2017/07/Cyber-Harassment-Helpline-Six-Month-Report.pdf</a>

### Without My Consent

http://www.withoutmyconsent.org

- WMC provides legal and psychological resources for people who want to fight back against online harassment and privacy violations
- Founded by lawyers Erica Johnstone <a href="https://twitter.com/ericajstone">https://twitter.com/ericajstone</a> and @VogeleLaw
- Their twitter page links to good weekly roundup of legal and social news related to non consensual pornography <a href="https://twitter.com/withoutconsent">https://twitter.com/withoutconsent</a>
- They surveyed 359 people about their experience with online Stalking, Harassment and Violations of Privacy <a href="http://www.withoutmyconsent.org/blog/weve-got-data">http://www.withoutmyconsent.org/blog/weve-got-data</a>

# To Sort Through:

#### AccessNow

<u>Crash Override Network</u> provides crisis support and assistance to the targets of online harassment. They also engage in community outreach and education.

<u>Heartmob</u> from Hollaback, provides real-time support to people being harassed online <u>Trollbusters</u> is a global, collaborative campaign project dedicated to helping journalists that are under attack.

iCanHelpLine is a social media helpline for schools.

National Network to End Domestic Violence and SafetyNet Project: NNEDV's Safety Net Project focuses on the intersection of technology and intimate partner abuse and works to address how it impacts the safety, privacy, accessibility, and civil rights of victims.

Online Abuse Prevention Initiative studies and analyses abuse patterns, creates anti-harassment tools and resources, collaborates with key tech companies seeking to better support their communities

Tactical Technology Collective provides information and supports a innovative digital technologies created by advocates and activists worldwide.

Take Back the Tech is a global, collaborative campaign project that works to take control of technology to end violence against women.

- 7 Cups of Tea
- info@7cupsoftea.com
- Services:
  - Group support chat
  - Support forum
  - Self help guides
  - Mindfulness exercises
- Ali Forney Center
- Services:
  - o Protect and support LGBTQ youth from the harm of homelessness.
  - Drop-in and Outreach services.
  - Shelter, clothing, housing and meals provided for 24 years old and under.
- The Center for Anti-Violence Education (CAE)
- info@caeny.org
- Services:
  - Develops and implements comprehensive violence prevention programs for individuals and organizations.
  - Provides underserved communities to break cycles of violence through a combination of education, physical empowerment and leadership development.
- CONNECT
- connect@connectnyc.org
- Services:
  - Dedicated to preventing interpersonal violence and promoting gender justice.
  - Trains organizations in education and outreach, capacity-building and project assessment techniques.
- Crash Override Network
- crashoverridenetwork@gmail.com
- Services:
  - Online abuse & harassment crisis helpline.

- Resource center full of guides on what to do about doxxing, hacking, swatting, and other issues related to harassment.
- Preventative advice and measures for people who concerned about future targeting.
- Cyber Civil Rights Initiative
- 1311 Miller Road, G-378 Coral Gabes, 33146
- 305-284-2547
- victimsupport@cybercivilrights.org
- Services:
  - 24/7 crisis helpline 1-844-878-CRI(2247)
  - One-to-one victim support
  - Pro bono attorney referrals
  - Technical advice
- Cybersmile
- LG2 Cell Studios Northside 23-27 Arcola Street London E8 2DJ
- info@cybersmile.org
- Services:
  - Educational resources
  - Trained support advisors
  - Practical advice
  - Social media outreach
- Digital-Trust
- Services:
  - Helping and supporting people experiencing cyberbullying, harassment, stalking, trolling or any other digital abuse.
  - Provide advice on how to deal with the digital aspect of harassment including how to secure social media accounts, mobiles and computers.
  - Provide insight and advice on how to deal with stalking behaviours, gathering evidence and going to the police.
- Diverse Gaming Coalition
- Services:
  - Diverse Gaming Coalition is a non-profit dedicated to ending online harassment through youth advocacy, including talks, workshops, streaming, gaming, and partner projects. Partner projects are tackled by youth based on their community needs with the help of Diverse Gaming Coalition.
- GEMS (Girls Educational & Mentoring Services)
- Services:
  - Provides support to girls and young women who have experiences commercial sexual exploitation.
  - o Prevention and outreach, direct intervention, educational initiatives.
  - Youth development and leadership.
- Girls for Gender Equity

- info@ggenyc.org
- Services:
  - Committed to the physical, psychological, social, and economic development of girls and women. Through education, organizing and physical fitness, GGE encourages communities to remove barriers and create opportunities for girls and women to live self-determined lives.
  - Anti-sexual harassment/Gender Respect workshops and trainings.
  - Sisters in Strength Youth Organizers.
  - The Coalition for Gender Equity in Schools (CGES) Citywide coalition.
  - Urban Leaders Academy After School Program for Middle Schools Students.

### #iCANHELP

- Discovery Bay, CA
- icanhelp@icanhelpdeletenegativity.org
- Services:
  - Student, teacher and parent training
  - Assistance with online reporting
  - Leadership lessons on social media and taking lessons to improve your school
- International Game Developers Association
- 19 Mantua Road, Mt Royal NJ 08061 USA
- Services:
  - Online Harassment Resource Center created by the Women in Games Special Interest Group (WIG SIG) to assist developers in finding the help they need when being harassed.

#### IMALIVE.org

- 1250 24th Street NW, Suite 300 Washington, DC 20037
- 2025363200
- Services:
  - Online crisis center with professionally supervised volunteers trained in crisis intervention.
- Loveisrespect
- Services:
  - Peer advocates who can provide information, support and resources to those experiencing dating abuse, including digital (online) abuse perpetrated by a current or former dating partner. Call, chat at loveisrespect.org, or text loveis to 22522. Free, confidential, 24/7.
- National Domestic Violence Hotline
- Services:
  - The National Domestic Violence Hotline provides information, support and resources for people experiencing any kind of intimate partner violence, including digital (online) abuse perpetrated by current or former intimate partners. Call 1-800-799-7233 24/7, or chat live via the website from 7am-2am Central, to speak to a trained advocate. Free and confidential.

- National Network to End Domestic Violence
- safetynet@nnedv.org
- Services:
  - NNEDV provides resources However, the Safety Net Project does provide resources and information on the intersection of technology and violence against women. To access that information, visit: techsafety.org/resources and nnedv.org/safetynetdocs.
- New York Alliance Against Sexual Assault
- contact-us@svfreenyc.org
- Services:
  - Our mission is to build the capacity of communities, organizations, and institutions to advance the right to live free from sexual violence and reduce the harm it causes individuals, families, and society.
  - Support and online resources.
- New York City Anti-Violence Project
- 116 Nassau st. 3rd Fl. New York, NY 10038
- info@avp.org
- Services:
  - o Professional counseling
  - Advocacy
  - Legal services
- Online SOS
- Services:
  - Online SOS is a nonprofit that provides free, direct services for those experiencing any type of online harassment.
  - Crisis coaching
  - Referral to experts
  - Contingency fund
- Peace First Challenge
- Services:
  - The Peace First Challenge is a global call-to-action to all young people to join a community of peacemakers dedicated to finding compassionate solutions to the world's problems.
  - The Anti-Bullying Group connects young people working on anti-violence projects.
- Queerocracy
- contact@gueerocracy.org
- Services:
  - Queer and sex positive HIV/AIDS advocacy organization operating through education, art, community engagement and direct action.
  - Anti-violence education, policy advocacy, support services.
- ReachOut USA

- 567 Sutter ST, San Francisco CA 94102
- website@rousa.org
- Services:
  - Youth peer-support online discussion forum
  - Fact sheets and stories on bullying, peer-pressure, and getting through tough times
- Safe Horizons
- info@safehorizon.org
- Services:
  - Support for those experiencing domestic violence.
  - Hotline, legal advocacy, support groups, LGBTQ services, youth services, workshops, shelters.
- Sanctuary For Families
- Services:
  - o Provides domestic violence, sex trafficking victims and their children.
  - Legal advice, assistance and case representation.
  - o Shelters for refuge.
  - o Clinical services including individual and group counselling.
- STEPS to End Family Violence
- Services:
  - Dedicated to empowering families and communities through innovative strength-based programs that promote healing and social change.
  - o Community outreach, education, legal advocacy, support groups, counselling.
- Tactical Tech
- ttc@tacticaltech.org
- Services:
  - Providing practical advice and support to women net activists and stimulating discussion about strategies for navigating these challenges.
  - Implement trainings that not only transfer skills but also allow the community to better understand the issues and find solutions.
  - Create learning resources and adapt curriculum which can be shared through creative commons licensing and at the same time allow for further documentation of the needs in the sector.
- Take Back the Tech! (APC)
- Services:
  - Knowledge-building roadmaps explaining forms of online violence, rights violations, survivor strategies, self-care.
  - Digital safety toolkit for computers, tablets, mobile phones
  - Global and local campaigns to reclaim technology to prevent violence against women, with support resources for starting your own campaign
  - Victim assistance for technology-related violence
- The Trevor Project

- PO Box 69232 West Hollywood CA 90069
- Services:
  - Trevor Lifeline A 24/7 crisis intervention and suicide prevention lifeline for LGBTQ young people, available at 1-866-488-7386).
  - TrevorChat A free, confidential, secure instant messaging service for LGBTQ youth that provides live help from trained volunteer counselors, open daily from 3:00 p.m. 9:00 p.m. ET / 12:00 p.m. 6:00 p.m. PT. Visit www.thetrevorproject.org
  - TrevorText A free, confidential, secure service in which LGBTQ young people can text a trained Trevor counselor for support and crisis intervention, available Fridays from 4:00 p.m. - 8:00 p.m. ET / 1:00 p.m. - 5:00 p.m. PT. Text "Trevor" to 202-304-1200.
  - TrevorSpace TrevorSpace is a social networking site for lesbian, gay, bisexual, transgender and questioning youth ages 13 through 24 and their friends and allies. (www.trevorspace.org)
- Turning Point for Women and Families
- info@nytp.org
- Services:
  - Providing support to Muslim women and children.
  - o Crisis intervention, counselling, advocacy, counselling and training.
  - Raising awareness about and addressing bullying and hate crimes targeting Muslim youth.
- Tyler Clementi Foundation
- Services:
  - Resources
  - Upstander Pledge program
  - #Day1 Program
- Without My Consent
- founders@withoutmyconsent.org
- Services:
  - Summary of the federal and state laws that address online harassment and specifically distribution of intimate images.
  - FAQ information for how victims, attorneys, judges, and other advocates can address the problem of online harassment.
  - Educational training for law enforcement, lawyers and law students on how to handle non-consensual pornography cases.
- WomensLaw
- 1400 16th Street NW, Suite 330 Washington, D.C. 20036
- 202-543-5566
- womensLaw@nnedv.org
- Services:
  - Legal information and support to victims of domestic violence and sexual assault.

- Legal information about restraining orders, safety planning tips, and state-specific resources.
- Information about cyberstalking and links to ways to stay safe while using technology.

## Guides compiled by WMC:

<u>Speak Up & Stay Safe(r): A Guide to Protecting Yourself From Online Harassment</u>: Feminist Frequency, Jaclyn Friedman and Renee Bracey Sherman

So, you're getting harassed on the Internet. What do you do now? By Deanna Zandt

A Feminist's Guide to Digital Security from Community Red

Violet Blue: How to Remove Yourself from People Databases

So You've Been Doxed: A Guide to Best Practices from Crash Override

Securing Online and Offline Freedoms for Women: Expression, Privacy and Digital Inclusion

Manual from Tactical Tech

<u>Digital Hygiene Course from Trollbusters</u>

Do It Yourself Online Safety Guide from Chayn

#### HackBlossom

@EndRevengePorn

@RPhelpline (revenge porn helpline)

@revengepornlaw

InternetSansCrainte.fr @BetterInternetF

@LeCLEMI

Aclu, splc, apc, center for media justice, naacp, adl, cair,

Christina Gagnier