

# Orange Management

#### **Current Situation**

- Many different software solutions
  - ERP, CRM, Fibu, Ticket, Shop, Website, Dataframe,
    Sfirm, Lodas, Creditreform, Outlook, Lucanet, Custom
    Excel Solutions, Anbu, AutoUpdater, Phone Time
    Tracking, Kanban, Owncloud, UPS, DPD
- Many software solutions are only partially integrated
  - ERP and CRM, Shop and CRM, Fibu and Lucanet
- Many software solutions are not integrated
  - CRM and Tickets, Shop and ERP, ERP and UPS
- Software crashes
  - Certain ERP buttons when clicked, Lucanet loses connection
- Slow

- Bad user experience
  - ERP/Fibu vertical scrolling, ERP/Fib window resizing, ERP/Fibu no multiple windows, ERP/Fibu/Lucanet no visualizations, Export to excel, user interface
- Missing features
  - Automatic reports, Reports and analysis which requires data/information from multiple systems like ERP and CRM
  - Modern time tracking/vacation tracking
  - HR Management
  - Automation of tasks: credit management, article price changes, document generation, approval processes

### What Software SHOULD be/do!

- Should work
- Should solve problems
- Should save time
- Should be fast
- Should be simple

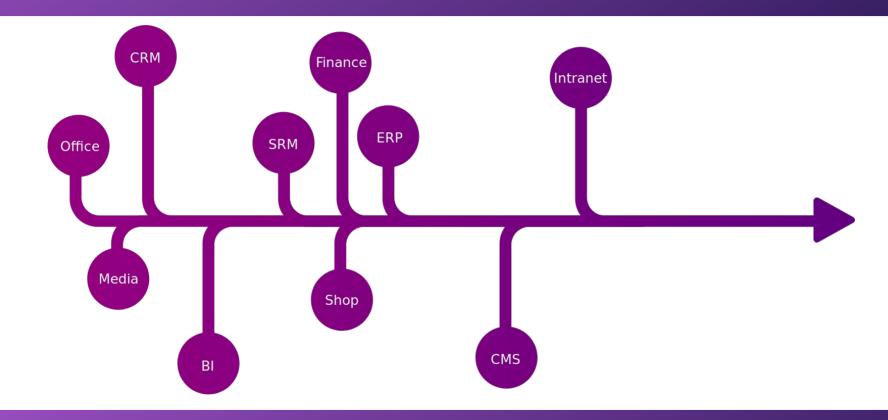
- Should reduce complexity
- Should reduce risks
- Should save costs
- Should improve quality
- Should be fun

### Solution

# **Build our "own" Software**



## **Software Components**



#### Time-Frame

2020 June Time Tracking & HR Management incl. employee cards, terminals, vacation tracking/approval, sick days

2020 December Ticket System

2021 March Replace Dataframe create all reports and data analyzer

2022 March Replace CRM incl. workflows, sales rep views, contracts, customer data

2022 June Replace Anbu

2023 June Replace ERP incl. import of historic data

2024 June Replace Fibu incl. import of historic data

2024 December Replace UPS and DPD software

2025 December Replace website & shop system



## Additional possible projects

- Website builder for customers
- Video archive of training and seminars
- Data sharing platform for customers

- Business management software for customers
- Knowledge sharing platform between specialists
- Patient management software



Website: orange-management.org Github: orange-management [under construction] [source code]