

Teddy's Brochure Report



A document for creating the brochure of the future

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for use in CS 440
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I Project Description

1 Project Overview

Teddy's Park Pamphlet aims to provide a consistent, versatile, and reliable pamphlet for all national parks and/or forests in the United States. Simply enter the national park you wish to visit, and the app will download a package to your phone containing an interactive map, park specific rules and/or information, park specific survival tips should you get lost, a record of the weather forecast, and a list of volunteer groups working for the park.

While connected to the internet, you will be able to leave reviews for volunteer groups, post pictures for the park's gallery, and receive perpetually updating weather forecasts, and the most up to date info on parks.

2 The Purpose of the Project

2a The User Business or Background of the Project Effort

There are currently 154 national parks in the US. Each with their own management systems and websites. Some are informative and clean, while others seem like they haven't been updated since the founding of the internet. The client of this app will be whoever manages said national park, for the benefit of its visitors.

2b Goals of the Project

The goal of this service is to provide a centralized database of information for each and every national resource. For a country as vast and geographically diverse as the United States, each location has different weather conditions, topology, wildlife, and volunteer groups. This app will act as a "one stop" for park visitors, displaying all the information one could possibly need before visiting. National Parks aren't known for their cellular connection and wifi reliability, which is why at the discretion of the user, the app can download a digital copy of the park information onto their phone, so that they can have a copy of the information ready to go wherever they are in the park, regardless of mobile service.

2c Measurement

We will know the goals of the app are met when we have at least 85% of the country's national parks in our database. On the client side, the app must be able to connect to a server that contains our database. While there is an internet connection, the app should be able to load a national park, and return the following data specific to that park: Weather, logistics, links to volunteer opportunities, safety tips, and a gallery.

Should the client want access to this information offline, they can download a lightweight copy of the information onto their mobile devices. This lightweight copy of the information would

only have a “snapshot” of the weather forecast, along with park rules and logistics, maps, and safety tips for use inside the park in the event there is no service.

3 The Scope of the Work

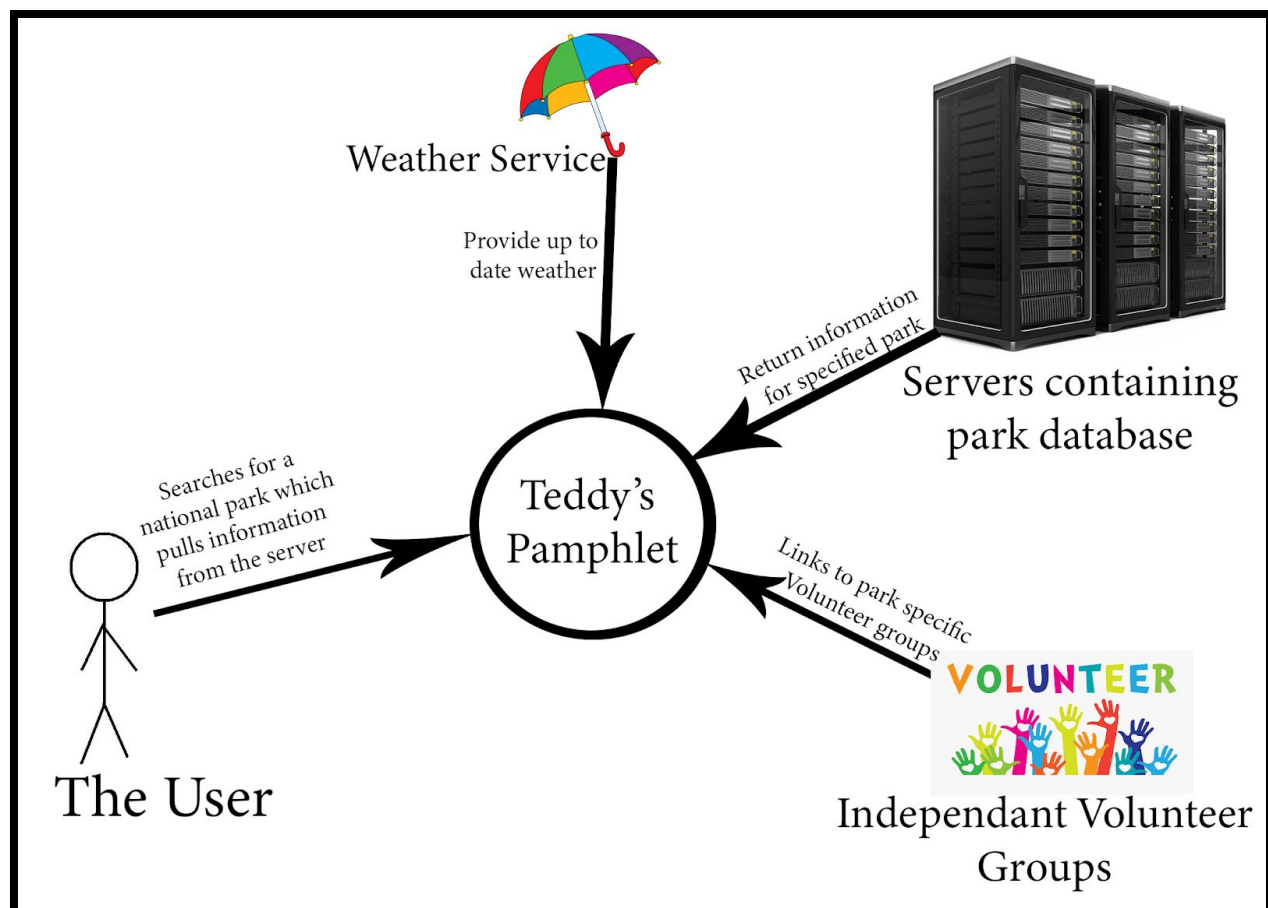
The work will be the improvement of accessibility for park information

3a The Current Situation

Currently, if the client wishes to visit a park, they can visit the park website, where information and presentation varies from park to park. If they want access to this information while they’re in the national park, they’ll have to roll the dice with shoddy phone service, or make sure they have a paper copy of the pamphlet.

If you are lost somewhere in the national park, and without a map or cellular service, then you are on your own.

3b The Context of the Work



The programmer will manually populate the database containing all the info about all the National Parks. From here, the server will contain and store all this information. When the user submits a request to see the information for any given park, the database will also pull

information for the weather in the area from a participating weather station, and a list of volunteer groups.

3c Work Partitioning

Event Name	Input and Output	Summary
Park Database	Park listings (in)	Return information for the specifies park
Weather Service	Update weather forecast for park (in)	Google API will assist in retrieving weather for chosen park
Independent Volunteer Groups	Volunteer listings (in)	Links and information will be provided for specific volunteering opportunities
User search	General information (in)	Search for specified National Park and display its information.

3d Competing Products

The National Park System already has a database of National Parks in place. Many of which have websites that are filled with bounties of valuable and pertinent information similar to what this app offers. Unlike the database offered by the NPS, Teddy's pamphlet aims to reduce the reliance on an internet connection, by providing a downloadable copy of National Park information should you find yourself in an area without service. We also provide information for what to do when you are lost or stranded. Which is information that is not easily accessible when you do not have cellular service.

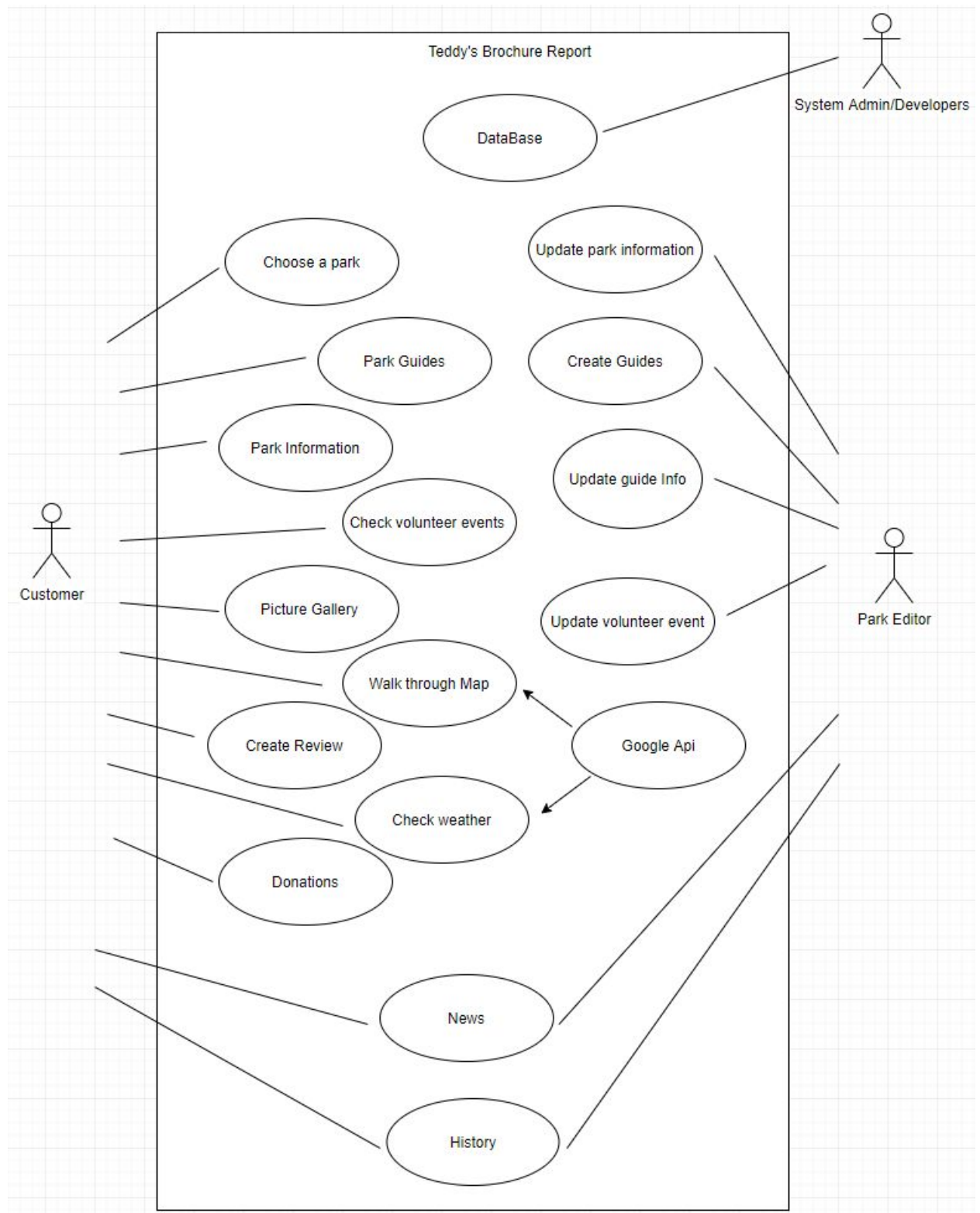
4 The Scope of the Product

Upon starting up the app, the user will be able to search for a national park, or select one from a drop down menu based off of location. the system will then pull data from a database for said national park. Information includes: Park hours, rules, maps, topological information, wildlife, volunteer groups, weather, and survival/safety tips.

The programmer will populate the server with park information. For things that are constantly updating, like the weather, the system will simply pull the most up to date information at the time the user requests for that information.

Independent Volunteer Groups will have their own websites that the app will link to. The User can leave reviews for any particular volunteer group, or visit their websites linked by our system.

4a Scenario Diagram(s)



4b Product Scenario List

1. Choose a park
2. Park Guides
3. Park Information
4. Check Volunteer Events
5. Picture Gallery
6. Walk through Map
7. Create Review
8. Check weather
9. Donations
10. News
11. History
12. Update park information
13. Create guides
14. Update guide information
15. Update volunteer event

4c Individual Product Scenarios

1. Choose a park: There are multiple national parks and the user can have the option of which park to access.
2. Park Guides: Each park is different and there are different guides to each park. What to do if lost, plan a visit, how to properly hike, what equipment to bring. All informational guides for people that have never been to a National Park.
3. Park Information: The general park location and contact information
4. Check volunteer events: The user can check each park for volunteer events. The user can check whenever they wish to volunteer. Events can be named, categorized by event, date and time, duration, and location.
5. Picture Gallery: Since each park is unique the park can showcase the highlight areas, and post photos that people have submitted from their visits.
6. Walk through Map: If a person is going to visit the national parks, there is not much cellular connection. The user can download a map for the park that uses google's street view, which can be used offline. This can make user's more confident exploring the parks.
7. Create Review: The user can create a review for the park or the volunteer events that have attended.
8. Check weather: A user can check the weather with google api. When planning a visit the user can see the park's available dates and weather forecast.
9. Donations: If a user wants to donate to the park(s), they can donate securely through the application. Maybe the application was very useful and was very thankful for the application they can donate to the parks.

10. News: The user can check news updates to each park on weather forecast, events, and history, animal endangerment, etc..
11. History: Each park is beautiful and unique in its own way. Each park can showcase its history to show its identity.
12. Update park information: Park information changes and editors can update the information accordingly.
13. Create guides: Each park can have its own specific guides to best deal with the environment.
14. Update guides: Guides can eventually be outdated, and having the best information available for people to plan their visits is key.
15. Update volunteer events: Park editors can add upcoming events for people to visit. They can also remove events that are canceled or past date.

5 Stakeholders

Teddy's Brochure could interest the National Park Service U.S. Departmental of the Interior as they focus on caring for the national parks with the help of volunteers and partners. Teddy's Brochure provides a lot of similar features they already have on their website, increasing their interest for the proposed product. Volunteers and park employees would also be interested in the development as they could potentially use the brochure as well.

5a The Client

The client is the National Park System.

5b The Customer

The customer is the National Park System, and each individual park that wishes to adopt the applications to include their park.

5c Hands-On Users of the Product

The hands-on users of the product are the general public and park employees that visit the parks. The general public would use the product to enhance their experience at the park. Their subject and technological experience could be novice. The employees would need to masters in the subject and journeyman in the technology experience in the case they are questioned by the general public. For those maintaining the brochure, they would need to masters.

5d Maintenance Users and Service Technicians

Maintaining the application will be handled by the development team. The app will be in constant update with multiple releases. After the last stages of the project, there can be a small team that deals with security updates and bug fixes.

Park managers and editors will be able to use the application to update events and information.

5e Other Stakeholders

Park employees might be replaced if their job is to assist or guide visitors around the park. Their job duties would change as there would be a system to care for and update.

Testers to test efficiency and functionality of the brochure.

System designers to see ensure functionality matches system specifications specified per sprint.

Usability Experts will attempt to download the package and report difficulties with the brochure.

5f User Participation

The client will participate through inspecting the app at different phases of development such as when the developers decide on what the app UI will look like. The client will also comment on functionalities that the app is missing. At the end, the client would test the application to make sure the user experience is up to par with the park standards.

5g Priorities Assigned to Users

As indicated in the use case diagram, the customer would be the most important user, the park editor would be the second most important user, and the system administrator would have the least amount of priority. This is mainly because the customer has the most use from the application, the park editor has less use cases than that, and the system administrator only has one use case.

6 Mandated Constraints

Mandated constraints include the app showing park information to the user. It must be compatible with at least one park. It must have a downloadable map of that one park that the user can interact with. It needs to show some volunteering activities within the specific park.

6a Solution Constraints

General constraints include the app being built within 6 months. Another constraint would be that each national park being worked on will have its own database. It should handle 1000 users at a time by the time that it is built and gradually scale up. It should be built with the client in mind as the client will greatly contribute to the development.

6b Implementation Environment of the Current System

The physical environment that the product will operate in is in each national park. Communication issues would be based on the availability of the wifi. It will be used for all operating systems including, but not limited to, Linux, Mac OS, and Windows. The hardware would include a server that is able to connect to the internet.

6c Partner or Collaborative Applications

The app must be compatible with google maps and must be able to obtain and parse information from APIs such as the one used to get weather. It must be compatible with storing jpegs and pdfs.

6d Off-the-Shelf Software

The product will come with all resources it needs. No additional software is needed for the application to function.

6e Anticipated Workplace Environment

The anticipated workplace environment for the application is the national parks where there is limited connection. Key features such as guides and maps should be accessible without internet connection. The rest of the application can be used anywhere with internet connection. There will be many first time users on the application/website, so the interface should be clean and simple to use.

6f Schedule Constraints

The pamphlet would be beneficial to be done 10 weeks after the start date. Allow 3 more weeks for testing to fix bugs and add functional enhancements. It would be beneficial to have it done by Spring into Summer when visitors begin to visit parks more due to the nice weather.

6g Budget Constraints

The application can be limited in budget by what the National Park Systems have allocated in their annual budget.

7 Naming Conventions and Definitions

Gallery: a server where people post pictures of the national park

Package: The application that is enhancing the national park service to the customers

Tips: hints on how to camp and hike at the national parks

Master: has complete knowledge of a domain

Maps: 2D maps

7a Definitions of Key Terms

Walk through map: Maps of the specific parks that people can interact with (google maps)

7b UML and Other Notation Used in This Document

This document generally follows the Version 2.5 OMG UML standard, as described by Fowler in [4]. Any exceptions are noted where used.

7c Data Dictionary for Any Included Models

Data structures that the app will use include hashamps that will store the developers, and editors information. These two users will have a name property that is a string. Editors will have an image property that accepts jpgs. The walk through maps would be of type roadmap. The listing of volunteering opportunities would be stored in an arraylist. Rules and how to prepare would be stored in a pdf.

8 Relevant Facts and Assumptions

8a Facts

Users will be able to use the brochure offline. Application is created to bring more exposure and visitors to the park.

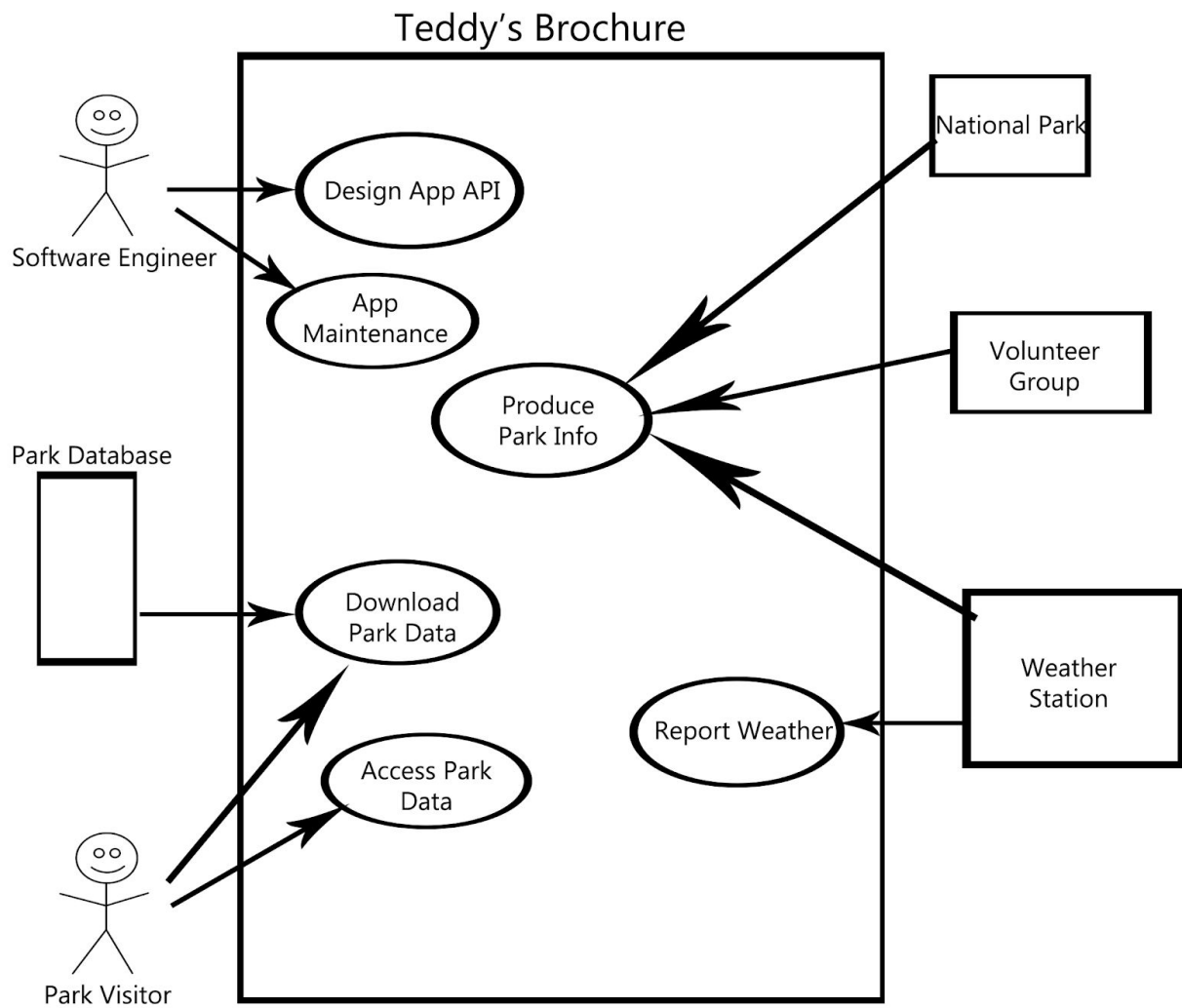
8b Assumptions

Assumptions include that the weather information is available from google's api. Other assumptions include having volunteering organizations already established for the app to use. Any api's that we use, either for volunteering or weather, must be working and updated frequently in order to display accurate information. The user must have a device such as a phone or tablet that they can look at and that can download information when the person has service.

II Requirements

1 Product Use Case

1a Use Case Diagrams



1b Product Use Case List

Use Case #1	Access Park Data
Use Case #2	Download Park Data
Use Case #3	Report Weather
Use Case #4	Access Volunteer Group Information

1c Individual Product Use Cases

<i>Use Case - #1</i>	<i>Access Park Data</i>
<i>Participating Actors</i>	<i>User</i>
<i>Flow of Events</i>	<ol style="list-style-type: none">1. <i>User selects a park from a list of National Parks in the app by tapping it</i>2. <i>The System will then pull information from a database</i>3. <i>System will display the park information to the user</i>
<i>Entry Condition</i>	<i>User selects “choose park” in menu</i>
<i>Exit Condition</i>	<i>Park info is fully displayed on user’s device</i>
<i>Quality Requirements</i>	<i>Loading of park info should ideally take less than 5 seconds to load, but absolutely no more than 10 seconds</i>

<i>Use Case - #2</i>	<i>Download Park Data</i>
<i>Participating Actors</i>	<i>User</i>
<i>Flow of Events</i>	<ol style="list-style-type: none">1. <i>User selects a park from a list of National Parks in the app by tapping it</i>2. <i>The System will then pull information from a database</i>3. <i>While park information is being pulled from database, a button will appear prompting the user to “download to phone”.</i>4. <i>[OPTIONAL User can also wait until information is fully loaded on cellular device, to then press a button that says “download to phone”]</i>5. <i>System will save a copy of the currently loaded information, and download it to user’s device</i>

<i>Entry Condition</i>	<i>User presses “download to phone”</i>
<i>Exit Condition</i>	<i>Park info is fully downloaded to a user’s device</i>
<i>Quality Requirements</i>	<i>downloading of park info should ideally take less than 30 seconds, but absolutely no more than 1 minute.</i>

<i>Use Case - #3</i>	<i>Report Weather</i>
<i>Participating Actors</i>	<i>Weather Service Park Database</i>
<i>Flow of Events</i>	<ol style="list-style-type: none"> 1. <i>User selects a park from a list of national parks</i> 2. <i>System will prompt database to send a GET request to a weather website</i> 3. <i>Database will update to have the most up to date weather information</i>
<i>Entry Condition</i>	<i>User selects “choose park” in menu</i>
<i>Exit Condition</i>	<i>System sends GET request to a weather website</i>
<i>Quality Requirements</i>	<i>The updating of the weather information should take no more than 2 seconds,</i>

<i>Use Case - #4</i>	<i>Access Volunteer Group information</i>
<i>Participating Actors</i>	<i>User Volunteer Group Park Database</i>
<i>Flow of Events</i>	<ol style="list-style-type: none"> 1. <i>User Selects National Park</i> 2. <i>System Displays page showing general information for national park</i> 3. <i>User presses “View Volunteer Groups”</i> 4. <i>System displays a list of Volunteer Groups</i> 5. <i>User presses the name of a volunteer group</i> 6. <i>System displays information of chosen volunteer group</i>

<i>Entry Condition</i>	<i>User selects “View Volunteer Groups” in menu</i>
<i>Exit Condition</i>	<i>Volunteer Group information is displayed on user’s device</i>
<i>Quality Requirements</i>	<i>List of Volunteer Groups should not take more than 5 seconds to load. Same for when a user selects a specific park group. Group specific information should not take more than 5 seconds to load.</i>

<i>Use Case - #5</i>	<i>Leave Review for Volunteer Group</i>
<i>Participating Actors</i>	<i>User Volunteer Group Park Database</i>
<i>Flow of Events</i>	<ol style="list-style-type: none"> 1. User selects “Leave Review” for Volunteer Group 2. [OPTIONAL] System pulls up a form asking user to describe their experience with Volunteer Group 3. User enters a rating 4. [OPTIONAL] User presses cancel 5. [OPTIONAL] If User presses cancel, System exits out of prompt, and frees any memory. 6. User presses submit review 7. System checks if mandatory fields have been entered 8. [OPTIONAL] If System detects a mandatory field is empty, user is notified that it must be filled before submitting a review 9. System accepts the review scores, and pushes it to park database. 10. Database aggregates Volunteer group review score 11. System notes user’s cellular device has left a review for this volunteer group as to prevent duplicate or fraudulent reviews
<i>Entry Condition</i>	<i>User selects “View Volunteer Groups” in menu</i>
<i>Exit Condition</i>	<i>User submits review for Volunteer Group or presses cancel</i>
<i>Quality Requirements</i>	<ol style="list-style-type: none"> 1. Volunteer Group rating is updating within 2 minutes after user submitting a review

2 Functional Requirements

Requirement #: 1000

Requirement Type: n/a

Event / BUC / PUC #:

Originator: Eugenio Perez

Origination Date: 3/3/20

Latest Update: 3/3/20

Description

The System should be able to display a list of National Parks

Rationale:

To show the breadth of the app, as well as provide an alternative for the user should they be unable to use a keyboard to search for their national park

Fit Criterion:

The system has a scrollable list of National Parks in our system, or something to that effect

Customer Satisfaction: 8

Customer Dissatisfaction: 7

Priority: High

Conflicts: n/a

Supporting Materials: n/a

History: n/a

Requirement #: 1001	Requirement Type: n/a	Event / BUC / PUC #:
<u>Originator: Eugenio Perez</u>	<u>Origination Date: 3/3/20</u>	<u>Latest Update: 3/3/20</u>

Description

The System must download a copy of the park data to the user's phone when prompted, as an "offline mode" for the app

Rationale: Large national parks are infamous for having large "deadzones" where there is no coverage. By giving the user the option to download a cached copy of the park data, they will have access to a majority of our app's functionality regardless of internet access

Fit Criterion:

The system will download a cached copy of the park data to the user's phone, and this information will be available even while the phone is on airplane mode.

Customer Satisfaction: 7	Customer Dissatisfaction: 6	Priority: High
Conflicts: n/a	Supporting Materials: n/a	
History: n/a		

Requirement #: 1002	Requirement Type: n/a	Event / BUC / PUC #:
<u>Originator: Eugenio Perez</u>	<u>Origination Date: 3/3/20</u>	<u>Latest Update: 3/3/20</u>

Description

The System should accurately display weather information for any given National Park

Rationale:

In order to succeed on the promise of being a one stop for all national parks, the system should have a means of displaying any and all information that could be pertinent to a user's park experience.

Fit Criterion:

System has a means of displaying the weather for any given National Park

Customer Satisfaction: 7	Customer Dissatisfaction: 5	Priority: High
Conflicts: n/a	Supporting Materials: n/a	
History: n/a		

Requirement #: 1003

Requirement Type: n/a

Event / BUC / PUC #:

Originator: Adrian Zavala

Origination Date: 3/3/20

Latest Update: 3/3/20

Description

The system must have a page for each park volunteer events.

Rationale:

National park's have many volunteers. Having a dedicated page for events, can bring more attention to events. It ideally would make volunering events easier to manage for each park. Each event will have its own description and contanct information.

Fit Criterion:

Each park has a page for volunteer events.

Customer Satisfaction: 8

Customer Dissatisfaction: 7

Priority: High

Conflicts: n/a

Supporting Materials: n/a

History: n/a

Requirement #: 1004

Requirement Type: n/a

Event / BUC / PUC #:

Originator: Cecilia Avila

Origination Date: 3/3/20

Latest Update: 3/3/20

Description

The system must have a page for user experience reviews from the park and from using the application.

Rationale:

Feedback from users can be beneficial to the national parks as it can bring more attraction as well as solve potential problems. Application feedback would allow improvement for the application as we can see what may or may not be working and what users would like to see.

Fit Criterion:

Each park will have a review page available for users.

Customer Satisfaction: 7

Customer Dissatisfaction: 8

Priority: Medium

Conflicts: n/a

Supporting Materials: n/a

History: n/a

Requirement #: 1005	Requirement Type: n/a	Event / BUC / PUC #:
Originator: Kaveesha Weerasiri	Origination Date: 3/3/20	Latest Update: 3/3/20
Description		
The system must have accurate user location stored.		
Rationale:		
The walk through map needs to be accurate		
Fit Criterion:		
App must ask user to give their phone location so that it gives an accurate walkthrough map		
Customer Satisfaction: 7	Customer Dissatisfaction: 6	Priority: Medium
Conflicts: n/a	Supporting Materials: n/a	
History: n/a		

3 Data Requirements

Content

Class **Weather** contains a collection of the class forecast. Class **Forecast** contains all information needed pertaining to the weather, such as the temperature, and the climate for the day.

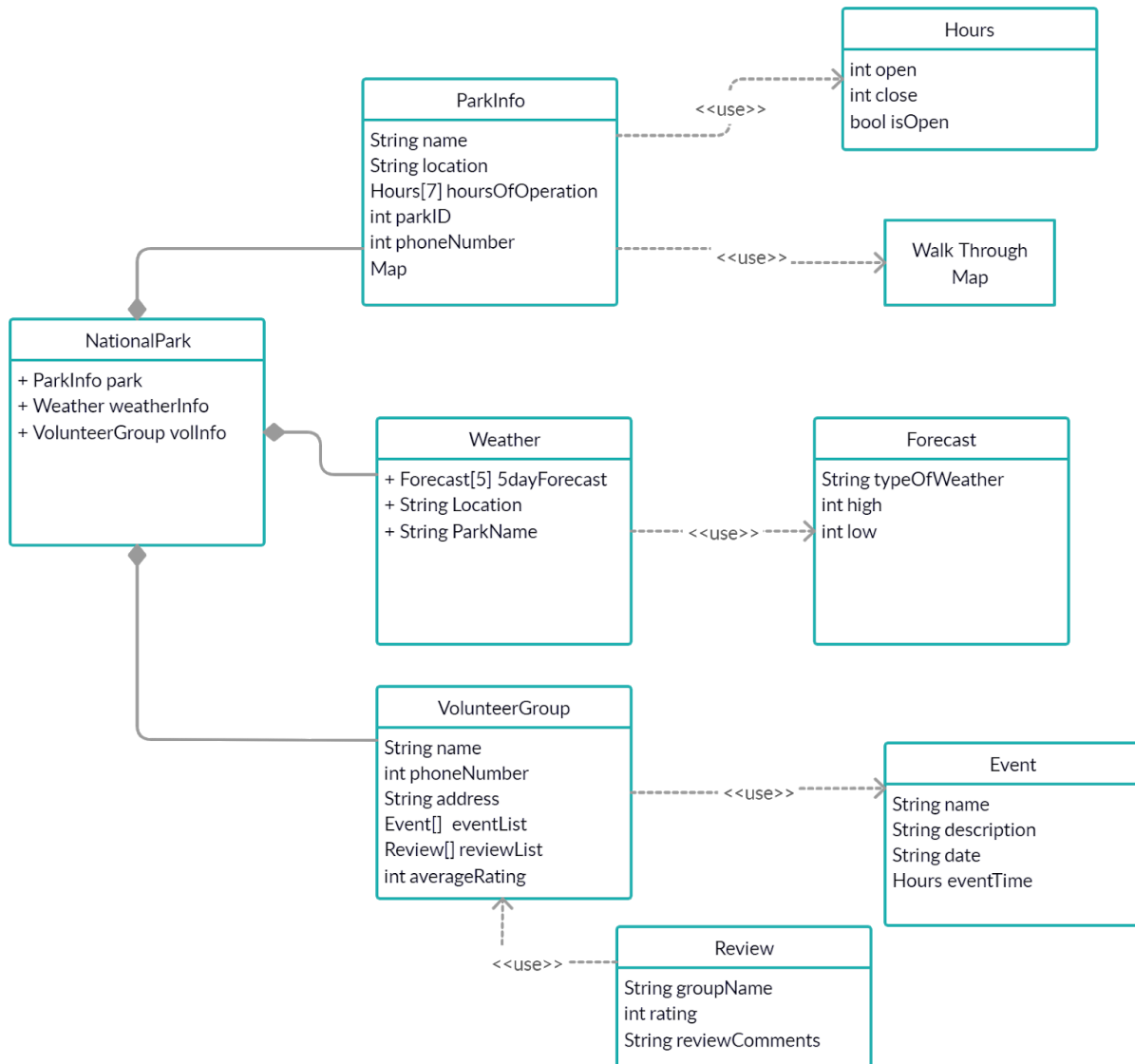
Class **ParkInfo** is a class that contains all the information pertaining to the National park itself such as its name, location, phone number, ID, and hours of operation. The **Hours** object contains all this information, and it is stored in a collection inside the NationalPark class. The **map** class contains an interactive map of the national park in question. This map will utilize the Google Earth API to provide a high quality map for the user to interact with.

Class **VolunteerGroup** contains all information pertaining to the volunteer groups that run events in any national Park in particular. it contains references to **Review** and **Event** objects.

Class **NationalPark** contains references to parkInfo, Weather, and Volunteer Groups. This class acts as the central “hub” containing objects which also contain information, and is the primary object the application will be referring to whenever populating the screen.

Motivation

Teddy's Brochure is at its core, a database for all national parks in the United States. It's only fitting then that the majority of the entities are for storing information



4 Performance Requirements

4a Speed and Latency Requirements

Requirement #4a1 - Speed and Latency Requirements

Description

Response times should be within a day, especially for people who need help with finding something. The product should operate with as low latency as possible, but there is room for moderate latency since not many people will be using the product on an internet connection.

Rationale

The motivation is so that users can update the gallery of the park in a reasonable time frame and can download guides and maps of the park in a reasonable time as well.

Originator: Kaveesha Weerasiri

Fit Criterion

The product shall respond in less than 1 second for 90 percent of the interrogations. No response shall take longer than 3.5 seconds. Moderate latency would be around 25 milliseconds.

Customer Satisfaction: 7

Customer Dissatisfaction: 3

Priority: Medium

Created: April 2, 2020

Examples

Any interface between a user and the automated system shall have a maximum response time of 4 seconds.

The product should take a user suggestion within 5 seconds.

The response shall not be slow enough to disrupt users thought process and cause them to leave

Considerations

The response time does not need to be really quick as most of it is not crucial to user's survival. the control report will be run every 3 months to make sure that it continues to respond okay to user request.

4b Precision or Accuracy Requirements

Requirement #4b1 -Precision and Accuracy Requirements

Description

The accuracy of the product in terms of giving users access to google maps, google weather, and google earth should be 97 percent of the time because a large part of the application is to allow users to get information offline.

Rationale

The motivation is that the client and the user can expect accurate representation of what the current state of the specific park is.

Originator: Kaveesha Weerasiri

Fit Criterion

The product should be accurate 97 percent of the time in terms of maps, but may be higher depending on the general accuracy of google's products.

Customer Satisfaction: 7

Customer Dissatisfaction: 3

Priority: High

Created: April 2, 2020

Examples

Any donation that users give will be accurate to two decimal places since cents can be given as well.

Accuracy of the location of the user in respect to different maps will be within 5 meters of the user.

Considerations

The units will use imperial data just because it is used in the United States. If it transfers to other continents, then that data will also be converted to metric data. Timestamps will be reported within minutes for news updates and posts to the gallery. The app will change the time displayed in the application based on the time zone. Thus it will display accurate time. The currency will be in US dollars, but if the application is moved to different continents, the currency may change.

4c Capacity Requirements

Requirement #4c1 -Capacity Requirements

Description

The product must be able to deal with not a lot of volume because most of the application will be used offline.

Rationale

To ensure that the product is able to process the expected volumes of data that will be in the application

Originator: Kaveesha Weerasiri

Fit Criterion

The amount of data stored in the product will be close to 43 MB for iOS and 20 MB for Android. This accounts for a small portion of google maps, google weather, some pdfs of a park guide and park maps.

The developers will test to see whether the examples listed above are met or not. This is important because people may get lost during peak times and need help. The test will have multiple users try to use the application at the same time

Customer Satisfaction: 7

Customer Dissatisfaction: 3

Priority: High

Created: April 2, 2020

Examples

The product shall cater for 300 simultaneous users within the period 7:00 am to 10:00 am and 20 users from 10:00pm to 6 am. Maximum loading at other periods of time will be 100 simultaneous users.

5 Dependability Requirements

5a Reliability Requirements

5a.1: Consistent UX while connected to internet

Content

While an internet connection is present, The system will have access to all utilities, displaying up to date information for each park.

Motivation

To provide a consistent user experience, when the user is connected to the internet, no functionality should be hindered.

Examples

Before entering a national park of the user's choice, they can check the information and plan their trip according to things like the weather, where they park, and what's available in the park.

Fit Criterion

While an internet connection is present, check to see that general information is displaying correctly, and if some of the dynamic information such as the weather and volunteer group events is properly updated.

5b Availability Requirements

We would like to give the impression that the app is available for use 24/7/365. However, There will be times when we will need to do maintenance. Maintenance will be scheduled for time and days where we do not expect many people to be using the app, such as in the early morning, or weekdays that aren't holidays. But for the most part, the product shall be available 24 hours a day, 365 days per year. Everyone is different, and will explore parks on their own time, so it is important we offer a product that is usable by everyone.

That being said, accounting for maintenance, we aim for the app to achieve 97% uptime

5c Robustness or Fault-Tolerance Requirements

The product expects the user to go into places where there might no internet, so it is important that the application work in the absence of wifi. So as long as the user downloads the "brochure" of the specific park they wish to visit before visiting it, there should be no degradation of utility in the app in the event an internet connection is lost. The user should still have access to general park information, maps, and weather information.

5d Safety-Critical Requirements

Requirement #1 Consistent battery life

It is important that the application be lightweight, as to minimize strain on the phone's battery. In the event that the user has the application open for long periods of time, it should not be any detriment to their device, in the event they must use it for some other emergency.

Fit Criterion

We will have the application run idle on an Oreo android device. We will check the battery usage using its built in battery tracker, and see how much power it is consuming. Acceptable ranges are within 1.5% to 6%.

Requirement #2 Park specific Survival Guides.

We aim for the app to be accessible to anyone regardless of experience. Which is why each park will come loaded with a guide that is specific to it. It is crucial that this information is up to date, as to ensure the safety of the user.

Fit Criterion

Starting off, we will implement a lot of "common sense" tips, but as the app grows, we will show drafts of our guides to the American Hiking Society, and then offer a survey that will aggregate their responses on a scale of 1 - 10. If this number is greater than or equal to 8, then it meets the standards of the app.

6 Maintainability and Supportability Requirements

6a Maintenance Requirements

Requirement #6a1-Maintenance Requirement

Description

The amount of time needed to make necessary changes to the product should not exceed more than 7 days.

Rationale

This non urgent maintenance requirement is because this application does not depend on it being continually updated. There is no real risk of not updating constantly, but it should still be updated periodically as new findings about different parks or suggestions are made. Parks do not change that rapidly, so there is no need to have constant updates.

Originator: Kaveesha Weerasiri

Fit Criterion: When needed, the application should update so that new information about a park is found.

Customer Satisfaction: 7

Customer Dissatisfaction: 3

Priority: Medium

Created: April 2, 2020

Examples

New weather should be updated every day to account for changes in the forecast.

Guide and park information should be updated when there are big changes to the park.

Considerations

The product will be open sourced so that developers outside of the application can contribute to it as well and maintain the code. There will be moderators of the code that will look at pull requests and resolve conflicts before merging the requested code into the master branch. Documentation is needed whenever a developer wants to add to the project. This will help for readability and help other people who are new to the project get up to speed on the code base. Testing should also be developed for any code that is to be merged into the final product.

6b Supportability Requirements

Requirement #6b1 -Supportability Requirement

Description

The application is periodically checked to see if there is new information that could replace the old information. This could be done weekly by one or two IT staff members. People could post complaints and suggestions in a dedicated tab on the app that would inform the people staffed to make changes to the application.

Rationale

These measures will ensure that customers will be able to be supported in adequate time.

Originator: Kaveesha Weerasiri

Fit Criterion: Support may be supplied through the use of other staff monitoring and organizing the pictures posted in the gallery.

Customer Satisfaction: 6

Customer Dissatisfaction: 3

Priority: Low

Created: April 2, 2020

Considerations

The level of support may increase, but not by much. That is because the pages rendered in the application will mostly be static. One goal is to eliminate the amount of paper maps, so a constraint is that there will be no printed manuals. The support may be online help, or potentially people staffed at parks answering questions about the application.

6c Adaptability Requirements

Requirement #6c1 - Adaptability Requirements

Description

The platform should be able to operate on both iOS and Android for mobile development.

Rationale

We want to enhance the accessibility of our app, so the more platforms that it supports, the better for the developers and the parks. It should be able to run on phones first, so iOS and Android would be more of a priority.

Originator: Kaveesha Weerasiri

Fit Criterion

The product must operate on at least version 8.0 on Android and iOS 13.

Future environments in which the product is expected to operate include Windows, Samsung, and Linux

The time allowed to make the transition could be up to 4 years because getting an operating system popular on a phone takes around 4 years.

Customer Satisfaction: 7

Customer Dissatisfaction: 2

Priority: High

Created: April 2, 2020

Examples

The product is expected to run on iOS and Android.

The product will be used in the United States at first, and then may be expanded to different countries and continents if the popularity of it rises.

The product is designed to be used on the go, but will not take away the experience for desktop users if they want to look at volunteering, history, news, or park information.

Considerations

We would work with any other application that has something similar to what we have so that we are not creating a redundant application. We would work with things like REI, Yellowstone, and the Great Smoky Mountains.

6d Scalability or Extensibility Requirements

Requirement #6d1 - Scalability or Extensibility Requirements

Description

The product must be able to handle an increase of 20 users per day.

Rationale

To allow for future capacities, the designers must design with a relational database in mind, or just something that can store lots of data. User interaction and posting will not be the core of the experience, a lot of the stuff will be static in delivery.

Originator: Kaveesha Weerasiri

Fit Criterion: Keep updating file formats as time goes on so that the gallery can continue to work. Keep doing system tests so that app response times will not fall drastically as time goes on.

Customer Satisfaction: 7

Customer Dissatisfaction: 2

Priority: Low

Created: April 2, 2020

Examples

The product should be able to download data from google maps, google weather, and google earth update information periodically. It should be able to store large maps and pdfs. It should be able to handle about 1000 customers using it within a year.

6e Longevity Requirements

Requirement #6e1 - Longevity Requirements

Description

The expected lifetime of the product is for as long as national parks exist. It should be able to last for as long as internet reliability in national parks is an issue.

Rationale

To ensure that national parks continue to give users the best experience possible. We want to make an application that can evolve as resources are needed.

Originator: Kaveesha Weerasiri

Fit Criterion: Stay up to date with national parks. Keep up to date with internet standards.

Customer Satisfaction: 8

Customer Dissatisfaction: 2

Priority: Medium

Created: April 2, 2020

Examples

The product should be able to give the experience promised for at least five years so that the parks and other entities will be able to use it without worrying about what they might change to in the near future

7 Security Requirements

7a Access Requirements

N/A

Reasoning: This application is a knowledge base that doesn't contain any information that is classified in any way. Everyone who downloads the app has equal access to it, thus, no login info is needed.

7b Integrity Requirements

Requirement #7b1

Description: Database information must not be writable by users.

Rationale: To protect park goers by preventing any misinformation that could be posted by malicious users

Originator: Eugenio Perez

Fit Criterion: App has no way to edit on screen information

Customer Satisfaction: 3

Customer Dissatisfaction: 3

Priority: Medium

Created: March 22, 2020

Requirement #7b2

Description: Database information must be exclusively writable from the server side

Rationale: To reduce the number of possible error sources, only developers should have access to writing and updating the database.

Originator: Eugenio Perez

Fit Criterion: While a direct line to the servers is present, developers are able to post update queries to the database.

Customer Satisfaction: 5

Customer Dissatisfaction: 4

Priority: High

Created: March 22, 2020

7c Privacy Requirements

Requirement #7c1

Description: Inform user application will need access to their location

Rationale: a part of the application's functionality is that it will use the phone's GPS to triangulate the user's location in our virtual map. Many people have hangups about allowing permissions for any part of their phones, but in this case it is necessary

Originator: Eugenio Perez

Fit Criterion: Upon installing the app, the device will ask the user permission to use their location

Customer Satisfaction: 7

Customer Dissatisfaction: 2

Priority: High

Created: March 22, 2020

Requirement #7c2

Description: Application will NOT store user's personal information

Rationale: There is no "account creation" when it comes to using this app, all the information that is present in our database is public knowledge. There is no reason we need to track or store user's information

Originator: Eugenio Perez

Fit Criterion: App has no account creation

Customer Satisfaction: 5

Customer Dissatisfaction: 5

Priority: High

Created: March 22, 2020

7d Audit Requirements

Requirement #7d1

Description: Work closely with the National Park System to ensure that we have permission to use maps of their parks in our app

Rationale: Using names or images from national parks falls under copyright, and thus requires permission from the government to use in our app

Originator: Eugenio Perez

Fit Criterion: Permission is granted to use the names and images of National Parks in our app

Customer Satisfaction: 10

Customer Dissatisfaction: 10

Priority: Very High

Created: March 25, 2020

7e Immunity Requirements

See Requirements 7b1 and 7b2

8 Usability and Humanity Requirements

8a Ease of Use Requirements

Requirement #8a1 Efficiency of Use Requirement

Description

It should be easy for intended users of the product to operate it. The abilities of the expected users is minimal and the functionality should be usable enough so that the complexity is minimal.

The product will allow the user to quickly use the product with any use under 2 minutes.

Rationale

We need these ease of use requirements so that we can eventually meet the expectations of the users.

Originator: Kaveesha Weerasiri

Fit Criterion: 85 percent of a test panel of people 10 years or older shall be able to successfully complete posting to a gallery and looking at a map within 15 seconds.

Customer Satisfaction: 7

Customer Dissatisfaction: 4

Priority: Medium

Created: April 1, 2020

Requirement #8a2 Efficiency of Remembering Requirement

Description

It should be easy for intended users of the product to operate it. The abilities of the expected users is minimal and the functionality should be usable enough so that the complexity is minimal.

There should be little to no remembering needed to use the product.

Rationale

We need these ease of use requirements so that we can eventually meet the expectations of the users.

Originator: Kaveesha Weerasiri

Fit Criterion: Users should be able to pick up the app and not need to remember how to perform certain actions

Customer Satisfaction: 7

Customer Dissatisfaction: 4

Priority: Medium

Created: April 1, 2020

Requirement #8a3 Error Rates Requirement

Description

It should be easy for intended users of the product to operate it. The abilities of the expected users is minimal and the functionality should be usable enough so that the complexity is minimal.

Error rates should be low, under 5 percent, but it is okay for the most part for users to make occasional errors as long as it does not affect the APIs, the database, or the donations.

Rationale

We need these ease of use requirements so that we can eventually meet the expectations of the users.

Originator: Kaveesha Weerasiri

Fit Criterion: One month's use of the product will result in a total error rate of less than 5 percent.

Customer Satisfaction: 7

Customer Dissatisfaction: 4

Priority: Medium

Created: April 1, 2020

Requirement #8a4 Overall Satisfaction Requirement

Description

It should be easy for intended users of the product to operate it. The abilities of the expected users is minimal and the functionality should be usable enough so that the complexity is minimal.

Customers should be satisfied with the product, retaining user's most of the time (90 percent)

Rationale

We need these ease of use requirements so that we can eventually meet the expectations of the users.

Originator: Kaveesha Weerasiri

Fit Criterion: An anonymous survey shows that 85 percent of the intended users are periodically using the product after a one week familiarization period.

Customer Satisfaction: 7

Customer Dissatisfaction: 4

Priority: Medium

Created: April 1, 2020

Requirement #8a5 Feedback Requirement

Description

It should be easy for intended users of the product to operate it. The abilities of the expected users is minimal and the functionality should be usable enough so that the complexity is minimal.

There should be a moderate amount of feedback when the user requests his/her walk through map, when donating, and when updating the gallery. This feedback would include confirmation that things have been sent and received.

Rationale

We need these ease of use requirements so that we can eventually meet the expectations of the users.

Originator: Kaveesha Weerasiri

Fit Criterion: Feedback is given through the use of notifications, emails, and updates to the users screen

Customer Satisfaction: 7

Customer Dissatisfaction: 4

Priority: Medium

Created: April 1, 2020

Examples

The product shall be used by people who have no experience or training in park policies and possibly by people who do not understand English

The product shall be easy for anyone above the age of 10 to understand and use

The product shall help the user to avoid mistakes when donating, updating the gallery, or getting map and guide data of the park

The product shall be made in such a way that people will want to come back to it later

Considerations

The park editor, the client, and the system administrator will be contacted separately to gain knowledge on which considerations should be built into the application.

8b Personalization and Internationalization Requirements

Requirement #8b1- Language Requirement

Description

Have at least English present in the application because for the first release the application will deal with parks in the United States

Rationale

People inside of the United States will use the application first

Originator: Kaveesha Weerasiri

Fit Criterion: Users should be able to use the app in English

Sharing location is optional

Different currencies are supported

English is an option, but other languages choices are given as well

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

Requirement #8b2- Currency Requirement

Description

Any currency outside of the United States can be converted to US dollars so that they can donate to the parks

Originator: Kaveesha Weerasiri

Fit Criterion: Different currencies are supported

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

Requirement #8b3- Volunteering Requirement

Description

Configuration of maps and showing only volunteering organizations that one is interested in will be possible

Rationale

The user should not have volunteer listings that do not interest them because it will cause them to lose interest in the app

Originator: Kaveesha Weerasiri

Fit Criterion: Volunteering organizations are shown based off user needs and can be chosen through a survey

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

Requirement #8b4- Location Requirement

Description

Users will be able to choose whether to share location information

Rationale

Users should not need to give location if they do not want to

Originator: Kaveesha Weerasiri

Fit Criterion: Sharing location is optional

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

In general:

Personalization is important so that people will want to continue to use the product in the future. If customers are pleased with what they can do with the application, the stakeholders will want to continue to support the application, which is what we want. The product's users will not need to accept the builder's cultural conventions.

Examples

The product shall allow the user to select a chosen language.

The product shall let the user enter a different currency and still let them donate to the different parks.

Considerations

People outside of the United States will be able to change the keyboard inside the application to fit the users native language so as to not discriminate against them.

In terms of configurability, the general public will have access to maps, guides, and volunteering groups. Park employees can update park information, create and update guide information, and update volunteer events.

8c Learning Requirements

Requirement #8c1 - Learning Requirements

Description

There should be little to no learning curve to use this product. Thus the learning curve has zero time.

Rationale

The amount of time that is needed before a user can successfully use the product will be around 15 minutes. This includes download time and understanding how to use the application's UI. The product should have its functionality apparent upon first encountering it.

Originator: Kaveesha Weerasiri

Fit Criterion

After receiving 20 minutes of training a person staffed at a park shall be able to help 3 people in using the app in 7 minutes.

The engineers shall achieve 99% pass rate from the final examination of the training.

An engineer shall produce a map retrieved from google api within 10 minutes of beginning to use the product, without needing to use the manual.

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

Examples

The product should be easy for an engineer to learn.

The people potentially staffed at different parks shall be productive within a short period of time.

The product shall be able to be used by members of the public who will receive no training before using it.

Considerations

The visitors to the park and the park employees are both considered in the ease of learning requirements.

8d Understandability and Politeness Requirements

Requirement #8d1 - Understandability and Politeness Requirements

Description

The understandability of the application will be given to them through the advertisements that are given throughout the parks that the application is being used in. It will fit their view of the world through giving them varying information about the park that they are in.

Rationale

The users will not need to learn terms and concepts that are part of the product's internal construction which would not be relevant to the user. It is to make going to a park easier and thus it will be adopted by users.

Originator: Kaveesha Weerasiri

Fit Criterion: Needs to be understandable to 100 percent of the users if possible.

Have accessible maps that anyone can understand

No use of internal information should be displayed in the app

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

Requirement #8d2 - Politeness Requirements

It will be polite in the sense that it will give them an interactive map, park specific rules and information, survival tips, a weather forecast, and a list of volunteering groups. It is trying to help the user. The user will not need to learn anything not related to the business problem.

Rationale

The users will not need to learn terms and concepts that are part of the product's internal construction which would not be relevant to the user. It is to make going to a park easier and thus it will be adopted by users.

Originator: Kaveesha Weerasiri

Fit Criterion: Needs to be polite to 100 percent of the users if possible.

Have accessible maps that anyone can understand

No use of internal information should be displayed in the app

Customer Satisfaction: 8

Customer Dissatisfaction: 4

Priority: Medium

Created: April 2, 2020

Example for understandability

The symbols on the walk through map and 2D map will be understandable because it is from google, and part of their goal is to make their products accessible and understandable to as many people as possible.

Example for politeness

The product will not show redundant or not useful things to the user such as things that only park rangers or system administrators should know.

Consideration for both requirements

The visitors to the park, the park employees, and the system administrators are all considered in the ease of learning requirements.

8e Accessibility Requirements

Requirement #8e1

Description

The application must have a zoom feature available.

Rationale

Users that are partially sighted might need to increase the size of the application for legibility.

Examples

The product shall be usable by partially sighted users.

Considerations

A user can lose their glasses or contacts. The ability to zoom on the app can give the opportunity to make the application more legible to partially sighted users.

Requirement #8e2

Description

The application must have a color blind feature available.

Rationale

Users that are color blind might have a hard time viewing the different images or colors on the website

Examples

The product shall conform to the Americans with Disabilities Act.

Considerations

A user can be color blind to certain colors. This gives the user the ability to view the application more comfortable at their leisure.

8f User Documentation Requirements

NA

Reasoning: We intend to design the app in such a way that it is accessible, and intuitive. As such, there is no need for any user manual or documentation for our app.

8g Training Requirements

Requirement #8g1 - Training Requirements

Description

The users will not need training to use the product.

Rationale

Since there is no training needed, there are little to no expectations for the training.

Originator: Kaveesha Weerasiri

Fit Criterion: Users should be able to use the product without any prior training

Customer Satisfaction: 7

Customer Dissatisfaction: 4

Priority: Low

Created: April 2, 2020

Considerations

If any training is necessary, that would be in part by the people who create the application. They need to be trained how to create and maintain the application.

9 Look and Feel Requirements

9a Appearance Requirements

Description

The application must be attractive and inviting to young adults through an older audience. Must conform with the companies logos and appropriate sponsors page.

Rationale

The average age of travelers are early 20s to mid 40s. Application should aim to target that age group.

Fit Criterion

The product's appearance should be accepted as simple and inviting by at least than 75% of testers.

9b Style Requirements

Description

The application should set a mood for users to feel welcomed and invited to visit national parks. However, parks have rules and policies. There should be a style of authority to enforce these rules of safety.

Rationale

There can be users that might not be informed of the dangers of ruining natural habitats. Nature can also be very dangerous, and safety should not be taken lightly.

Fit Criterion

After the first release, 70% of the users that have interacted with the product can feel that all national parks should be respected.

10 Operational and Environmental Requirements

10aExpected Physical Environment

Requirement #10a1 - Product must have a “bright” mode and a “dark” mode

Description

Application will come with the option to use a “bright” mode which has more vibrant backgrounds, or a “dark” mode which is easier on the eyes, especially at night.

Rationale

If the user uses the app at night, they might not want their phone to be sending a bat signal to the sky. I have personally been in situations where I would go camping at night, and when checking

my phone, I'd unintentionally blind myself with some app with a very bright background. We must assume users will use this app no matter the time of day.

Originator: Eugenio Perez

Fit Criterion: User is able to switch between two themes

Customer Satisfaction: 7

Customer Dissatisfaction: 5

Priority: Medium

Created: March 25th, 2020

Requirement #10a2 - Product must work without internet

Description

In the event that there is no internet, the application will seamlessly transition to cached data that was previously downloaded.

Rationale

This app is intended for use inside National Parks, if it doesn't work in dead zones, the user would be less inclined to have the app installed.

Originator: Eugenio Perez

Fit Criterion: User is still able to pull information such as park hours, maps, weather, and volunteer group events even without internet

Customer Satisfaction: 7

Customer Dissatisfaction: 10

Priority: High

Created: March 25th, 2020

10bRequirements for Interfacing with Adjacent Systems

Requirement #10b1 - Database must be able to pull information from weather sites

Description

Park database must be able to make a GET request to a weather website to pull forecast information when prompted by the user.

Rationale

Resources for weather forecasting already exist, it's redundant to code our own.

Originator: Eugenio Perez

Fit Criterion: System is able to accurately display weather information:

- a 5 day forecast, with each day containing a high temperature, a low temperature, and the climate for that particular day.
- This information will be retrieved via a GET request. It will then be stored in a data object, which will then be pushed to our database where the information will be updated.
- This will be done automatically whenever the user checks the weather for the national park they have chosen.
- The information retrieved from GET requests will be lightweight, and stored in strings.

Customer Satisfaction: 7

Customer Dissatisfaction: 10

Priority: High

Created: March 25th, 2020

10cProductization Requirements

Requirement #10c1

Description: The product must be available for download on google play store or the apple store, free of purchase. There we have to meet their requirement terms and regulations.

Rationale: It is important that everyone has access to the application from their device regardless of their device's operating system.

Originator: Cecilia Avila

Fit Criterion: User has successfully downloaded the application from their device and can begin using it.

Priority: High

Requirement #10c2

Description: The product should be able to easily be installed and usable for the user.

Rationale: The application should be user friendly and should not require an instructions manual or a trained expert as it is not intended to be complex.

Originator: Cecilia Avila

Fit Criterion: User can use application functionalities without difficulty. Testers and users will review their experience to see how efficient and user friendly their experience was.

Priority: Medium

10d Release Requirements

Requirement #10d

Description: The product should be released every 3 months to continually update features and enhance user experience.

Originator: Cecilia Avila

Rationale: Parks information must be updated and application functionalities must work as intended. It is important that an application aspect gets reported to be inspected and fixed.

Fit Criterion: The product will be inspected after releases and search for bugs. Complication reports will be recorded to keep track of what needs to be updated and fixed.

Priority: Medium

11 Cultural and Political Requirements

11a Cultural Requirements

Description

The product shall not be offensive to any religious or ethnic groups.

Rationale

The parks are intended for anyone to be able to visit. Any controversial pictures, posts, reviews, or statements will be reported and removed from the product. Any informational tool, rules, or

policies that the product shall provide should not offend any religious or ethic groups. Some users might be international with different customs. Rules, policies, and content must not offend anyone.

Fit Criterion

Surveys of the product will have a section about offensiveness to ensure the product has minimal to no offensiveness.

11b Political Requirements

Description

The product shall not take any political stance.

Rationale

There might be donations and organizations that support the wild parks, but there can not be an influence. This can potentially bring other factors that have an influence on the product's appearance.

12 Legal Requirements

12a Compliance Requirements

Description

The product shall have a statement regarding the compliance in each state that it will be used in.

Rationale

To comply with the law so as to avoid later delays, lawsuits, and legal fees.

Fit Criterion

Law firm's revisal and opinion that all legal requirements are met, and ensure any part of the product that requires a copyright law.

12b Standards Requirements

Description

Product shall have the appropriate rights to display each park's information publicly.

Rationale

Copyright and permissions of all data usage is approved.

Fit Criterion

All pending copyright approval should be received before first release.

III Design

1 System Design

1a Design goals

Content

Design goals are important properties of the system to be optimized, and which may affect the overall design of the system. For example computer games place a higher priority on speed than accuracy, and so the physics engine for a computer game may make some rough approximations and assumptions that allow it to run as fast as possible while sacrificing accuracy, whereas the physics calculations performed by NASA must be much more rigorously correct, even at the expense of speed.

Note an important difference between design goals and requirements: Requirements include specific values that must be met in order for the product to be acceptable to the client, whereas design goals are properties that the designers strive to make "as good as possible", without specific criteria for acceptability. (Note also that the same property may appear in both a requirement and a design goal, so a design goal may be to make the system run as fast as possible, with a requirement that says any speed below a certain specified threshold is unacceptable.)

Your text goes here . . .

2 Current Software Architecture

SV:

Your text goes here . . .

3 Proposed Software Architecture

3a Overview

SV:

Your text goes here . . .

3b Class Diagrams

SV:

Your text goes here . . .

3c Dynamic Model

SV:

Your text goes here . . .

Content

Include sequence diagrams of each use-case here. This is a first step towards identifying preliminary objects. (If the sequence diagram would be too big to fit, then it can either be broken down into pieces or a communication diagram can be used in its place.)

Depending on the particular design, this section may also include finite state diagrams.

3d Subsystem Decomposition

SV:

Your text goes here . . .

3e Hardware / software mapping

SV:

Your text goes here . . .

3f Data Dictionary

SV:

Your text goes here . . .

3g Persistent Data management

SV:

Your text goes here . . .

3h Access control and security

SV:

Your text goes here . . .

3i **Global software control**

SV:

Your text goes here . . .

3j **Boundary conditions**

SV:

Your text goes here . . .

4 Subsystem services

SV:

Your text goes here . . .

5 User Interface

SV:

Your text goes here . . .

6 Object Design

6a **Object Design trade-offs**

SV:

Your text goes here . . .

6b **Interface Documentation guidelines**

SV:

Your text goes here . . .

6c **Packages**

SV:

Your text goes here . . .

6d **Class Interfaces**

SV:

Your text goes here . . .

IV Test Plans

1 Features to be tested / not to be tested

SV:

Your text goes here . . .

2 Pass/Fail Criteria

SV:

Your text goes here . . .

3 Approach

SV:

Your text goes here . . .

4 Suspension and resumption

SV:

Your text goes here . . .

5 Testing materials (hardware / software requirements)

SV:

Your text goes here . . .

6 Test cases

SV:

Your text goes here . . .

7 Testing schedule

SV:

Your text goes here . . .

V Project Issues

1 Open Issues

SV: Issues that have been raised and do not yet have a conclusion.

Your text goes here . . .

2 Off-the-Shelf Solutions

SV: Discussion of products or components currently available that could either be incorporated into the new solution or simply used instead of developing (parts of) the new solution. The distinction between sections 35 a, b, and c is subtle, and not very important.

Your text goes here . . .

2a Ready-Made Products

SV: Products available for purchase that could be used either as part of a solution or instead of (a part of) a solution.

Your text goes here . . .

2b Reusable Components

SV: Similar to 35a, but for components such as libraries or toolkits instead of fully blown products.

Your text goes here . . .

2c Products That Can Be Copied

SV: Products that could legally be copied would typically be past projects developed by the same development group, provided there were no restrictions that would prevent their reuse.

Your text goes here . . .

3 New Problems

SV: The proposed new system certainly has its benefits, but it could also raise new problems. It is a good idea to identify any such potential problems early on, rather than being surprised by them later.

3a Effects on the Current Environment

SV: Could the new system have any adverse effects on the working environment, e.g. the way people do their jobs?

Your text goes here . . .

3b Effects on the Installed Systems

SV: Could the new system have any adverse effects on other hardware or software systems?

Your text goes here . . .

3c Potential User Problems

SV: Could the new system have any adverse effects on the users of the software? Could users possibly have a negative response to the new system?

Your text goes here . . .

3d Limitations in the Anticipated Implementation Environment That May Inhibit the New Product

SV: Are there any (physical) limitations in the expected environment that could inhibit the proposed product? (e.g. weather, electrical interference, radiation, lack of reliable power, etc.)

Your text goes here . . .

3e Follow-Up Problems

SV: Basically any other possible problems that could occur.

Your text goes here . . .

4 Migration to the New Product

SV: This section only applies when there is an existing system that is being replaced by a new system, particularly when data must be preserved and possibly translated / reformatted. Otherwise just write "Not Applicable" under section 38 and remove sections 38a and 38b.

4a Requirements for Migration to the New Product

SV: These are a list of requirements relevant to the migration procedures. For example a requirement that the two systems be run in parallel for a time until the client is satisfied with the new system and the users know how to use it.

Your text goes here . . .

4b Data That Has to Be Modified or Translated for the New System

SV: This section specifically addresses data that must be preserved and/or translated / reformatted during the migration process.

Your text goes here . . .

5 Risks

SV: Consideration of the potential risks that could cause the project to fail / underperform.

Your text goes here . . .

6 Costs

SV: An estimate of what it will cost to complete this project. Think not only in terms of dollars, but also time, resources, lost opportunities, etc.

Your text goes here . . .

7 Waiting Room

SV: This is a place to record ideas or wishes that will not be included in the current release of the product, but which might be worth reconsidering at a later date.

Your text goes here . . .

8 Ideas for Solutions

SV: When developing requirements only, it is not the role of the business analyst to dictate the implementation of the solution. However they can pass along any ideas they have here as suggestions to the developers. For CS 440 this report includes system and object design, so this section would make suggestions for implementation and testing that would come after design, such as the use of a particular language, IDE, library, or other tools.

Your text goes here . . .

9 Project Retrospective

SV: At the conclusion of the (CS 440) project, reflect back on what worked well and what didn't, and how the process could be improved in the future.

Your text goes here . . .

VI Glossary

SV: The glossary is a more complete and inclusive dictionary of defined terms than that found in section I.7.a, the latter of which only covered the most important key terms needed to understand the report.

Your text goes here . . .

VII References / Bibliography

This section describes the documents and other sources from which information was gathered. This sample bibliography was generated using the “Insert Citation” and “Bibliography” buttons in the “Citations & Bibliography” section under the “References” tab of MS Word. Creating new citations will not update this list unless you click on it and select “Update Field”. You may need to reset the style for this paragraph to “normal” after updating.

- [1] Robertson and Robertson, Mastering the Requirements Process.
- [2] A. Silberschatz, P. B. Galvin and G. Gagne, Operating System Concepts, Ninth ed., Wiley, 2013.
- [3] J. Bell, "Underwater Archaeological Survey Report Template: A Sample Document for Generating Consistent Professional Reports," Underwater Archaeological Society of Chicago, Chicago, 2012.
- [4] M. Fowler, UML Distilled, Third Edition, Boston: Pearson Education, 2004.

VIII Index

This section provides an index to the report. The sample below was generated using the “Mark Entry” and “Insert Index” items from the “Index” section on the “References” tab, and can be automatically updated by right clicking on the table below and selecting “Update Field”. To remove marked entries from the document, toggle the display of hidden paragraph marks (the paragraph button on the “Home” tab), and remove the tags shown with XE in { curly braces. }

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