## Operations Research II

#### Lecture 1: Introduction of OR with Uncertainty

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#### Lecture 1

#### Outline

- ① What is Operations Research (OR)? Old and New Views
- 2 Operations Research (OR) and Uncertainty
- 3 Growing Interests in Uncertainty
- Brief History of Linear Optimization
- 6 Contents of OR II

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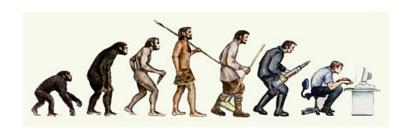
#### What is OR?

- OR is about Operations: your actions to do things.
- **OR** is about Planning: plan your actions.
- OR is about Smartness: How to do things smartly by planning.

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#### OR = Modelling + Optimization



#### Classic OR problems?

- Manufacturing: Production Planning, Capacity Planning, Scheduling, Lot sizing, Inventory, etc.
- Transportation and Logistics: Location, Vehicle Routing, TSP, etc.
- Engineering Design: System Reliability, Structure Reliability, Network design, etc.
- Business Planning: Assortment, Ordering (inventory), Project Management, etc.
- Finance: Portfolio Management, Risk Management, etc.
- Others:

#### What is OR?

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- OR is about Smartness: How to do things smartly by planning.

$$OR = Modelling + Optimization$$

Today, OR is closely related with Data Science, i.e.,

$$OR = \underbrace{Statistics/Machine\ Learning + Modelling}_{Dealing\ with\ "Uncertainty"} + Optimization$$

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 $\heartsuit$ Life is full of uncertainty.

♠ How do you explain it, let alone plan for it?

#### Real world data are almost always uncertain:

- Estimation errors: part of the data is measured/estimated.
- Prediction errors: part of the data (e.g., future demands/prices) does not exist when problem is solved.
- Implementation errors: some components of a solution cannot be implemented exactly as computed, which in many models can be mimicked by appropriate data uncertainty

OR under uncertainty I: Do we understand the market uncertainty?!

We look at a portfolio investment using the following real data:

- $\bullet$  24 small cap stocks from different industry categories of the S&P 600 index.
- Historical returns of 10 years.
- Return and Covariance estimated from initial 80% of the data. Evaluate performance on last 20%.



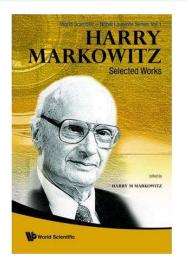
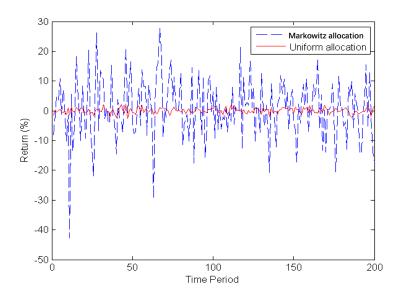


Figure 1: Harry Markowitz (1927-), Nobel laureates (1990) for Modern Portfolio Theory

We use the famous Markowitz (mean-variance) model:

Min 
$$x'\Sigma x$$
  
s.t.  $x'\mu = \frac{1}{24} \sum_{i=1}^{24} \mu_i, \sum_{i=1}^{24} x_i = 1.$ 

- $\tilde{\mathbf{R}} = (\tilde{R}_1, \tilde{R}_2, \cdots, \tilde{R}_{24})$ : vector of stock returns.
- The estimated mean:  $\boldsymbol{\mu} = (\mu_1, \mu_2, \cdots, \mu_{24})$ ; and covariance matrix of  $\tilde{\boldsymbol{R}}$ :  $\boldsymbol{\Sigma}$ .
- $x = (x_1, x_2, \dots, x_{24})$ : decision variables, the (regularized) investment budget allocation.
- ullet Portfolio return:  $x' ilde{R}$ ; portfolio variance:  $x'\Sigma x$ .



• Q: How can we model the portfolio optimization problem so as to reduce the fluctuations?

OR under uncertainty II: Engineering design

## Example 2: Engineering design under uncertainty



• NETLIB includes about 100 not very large LOs, mostly of real-world origin, used as the standard benchmark for LO solvers.

## Example 2: NETLIB example

Constraint # 372 of the problem PILOT4 from NETLIB:

$$a'x := -15.79081x_{826} - 8.598819x_{827} - 1.88789x_{828} - 1.362417x_{829}$$

$$-1.526049x_{830} - 0.031883x_{849} - 28.725555x_{850} - 10.792065x_{851}$$

$$-0.19004x_{852} - 2.757176x_{853} - 12.290832x_{854} + 717.562256x_{855}$$

$$-0.057865x_{856} - 3.785417x_{857} - 78.30661x_{858} - 122.163055x_{859}$$

$$-6.46609x_{860} - 0.48371x_{861} - 0.615264x_{862} - 1.353783x_{863}$$

$$-84.644257x_{864} - 122.459045x_{865} - 43.15593x_{866} - 1.712592x_{870}$$

$$-0.401597x_{871} - x_{880} - 0.946049x_{898} - 0.946049x_{916}$$

$$\geq b =: 23.387405$$

- NETLIB includes about 100 not very large LOs, mostly of real-world origin, used as the standard benchmark for LO solvers.
- Most coefficients are ugly real numbers and highly unlikely that real-life parameters are known to high accuracy.

Let us look at a typical linear optimization problem (LOP):

$$\text{Min} \quad c'x \\
 \text{s.t.} \quad Ax > b$$

- $\bullet$  x: decision variable
- (A, b, c): data (potentially uncertainty).

Estimation/Prediction:

$$\longmapsto (\hat{\boldsymbol{A}}, \hat{\boldsymbol{b}}, \hat{\boldsymbol{c}}).$$

Decision making (to obtain the "nominal" solution):

$$(\hat{\pmb{A}},\hat{\pmb{b}},\hat{\pmb{c}})\longmapsto \hat{\pmb{x}}^*.$$

Implementation (of the solution):

$$(\tilde{m{A}}, \tilde{m{b}}, ilde{m{c}}) \quad \overrightarrow{ ext{apply}} \quad \hat{m{x}}^* \longmapsto \quad \left\{ egin{array}{ll} ilde{m{c}}' \hat{m{x}}^*, & ext{if } m{A} \hat{m{x}}^* \geq m{b} \\ \infty, & ext{otherwise} \end{array} 
ight.$$

Gap between the model and the reality:

$$c'x$$
 vs.  $\tilde{c}'\hat{x}^*$ ,

and

$$Ax \geq b$$
 vs.  $A\hat{x}^* \geq b$ .

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- NETLIB includes about 100 not very large LOs, mostly of real-world origin, used as the standard benchmark for LO solvers.
- Most coefficients are ugly real numbers and highly unlikely that real-life parameters are known to high accuracy.

• What happened if data accuracy is only 0.1%?

$$\frac{\left|a_i^{\text{true}} - a_i\right|}{|a_i|} \le 0.1\%$$

• In the worst case, the constraints can be violated by 450%!! (relative to RHS term b)

#### Danger!!

- Small perturbation in coefficients can make the constraint severely infeasible with respect to the RHS.
- Perturbation in objective can lead to large deviation.

### Bad Designs under Uncertainty

• Bridges collapse due to the "poor" engineering design and development...



Figure 2: Jiu-Jiang Bridge (China) crashed by a ship, June 15, 2007, 8 died

### Bad Designs under Uncertainty



Figure 3: Morandi Bridge (Italy) collapsed, Aug 14, 2018, 43 died

### Bad Designs under Uncertainty



Figure 4: A new pedestrian bridge collapsed, March 15, 2018, 10 died



Figure 5: Wellhead control system, Hitec Products Singapore

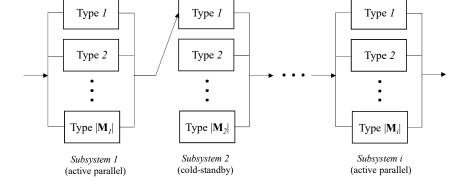
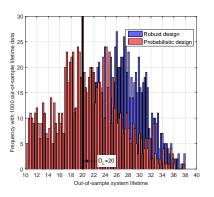


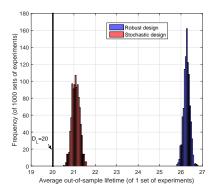
Figure 6: Typology of a series-parallel system with mixed active parallel and cold-standby redundancy strategies (Wang, et al. 2018)

#### The OR model:

$$\operatorname{Min} \sum_{\mathbf{j} \in \mathbf{N}} \sum_{j \in \mathbf{M}_{i}} y_{ij} c_{ij} 
\operatorname{s.t.} \quad \mathbb{P} \left[ \operatorname{Min}_{i \in \mathbf{N}} \left( \sum_{j \in \mathbf{M}_{i}^{c}} \sum_{k=1}^{y_{ij}} \tilde{z}_{ijk} \bigvee_{j \in \mathbf{M}_{i}^{n}} \operatorname{Max}_{k=1}^{y_{ij}} \tilde{z}_{ijk} \right) > D_{L} \right] \geq R_{0} 
L_{i} \leq \sum_{j \in \mathbf{M}_{i}} y_{ij} \leq U_{i}, \forall i \in \mathbf{N} 
y_{ij} \in \mathbb{Z}_{+}, \forall i \in \mathbf{N}, j \in \mathbf{M}_{i}$$
(1)

where the  $c_{ij}$  is the unit cost of type-j components in subsystem i,  $L_i$  and  $U_i$  are the minimum and maximum numbers of components specified for subsystem i, respectively.





(a) System lifetimes with P-design and R- (b) Average System lifetimes with P-design design (Wang, et al. 2020) and R-design (Wang, et al. 2020)

Table 1: Out-of-sample reliability levels comparison ( $R_0 = 0.9$ ), where the 'Design' specifies the number of redundant components allocated in each of 5 subsystems, 'P-Model' and 'R-Model' refer to the probabilistic model and robust model, respectively. (Wang, et al. 2018)

$D_L$	Model	Design	Designed reliability level	Average $\mathbb{P}\left[\tilde{\mathcal{L}}_{ ext{syst.}} \geq D_L ight]$	StD
18	P-Model	(1,1,1,1,1)	$R_0 = 0.9$	0.617	0.015
	R-Model	(2,1,2,2,2)		0.873	0.010
19	P-Model	(2,1,1,1,1)	$R_0 = 0.9$	0.564	0.015
	R-Model	(2,1,2,2,2)		0.884	0.009
20	P-Model	(2,1,1,3,2)	$R_0 = 0.9$	0.554	0.016
	R-Model	(2,2,3,3,2)		0.909	0.009

• S. Wang, Y.-F. Li, T. Jia, Distributionally robust design for redundancy allocation, *INFORMS Journal on Computing*, vol. 32, no. 3, 620–640, 2020.

"In real-world applications of Linear Programming, one cannot ignore the possibility that a small uncertainty in the data can make the usual optimal solution completely meaningless from practical viewpoint."

— Ben-Tal & Nemirovski (2000)

- Q: Is it possible to immunize the design to the uncertainty?
- Q: How? Modelling and computing

OR under uncertainty III: Business Analytics

## Example 4: Flight booking management



Figure 7: Flight booking management

## Example 4: Flight booking management



Figure 8: UA passenger dragged off the overbooked flight, 2017/4/9

## Example 4: Flight booking management

- 2017/4/11: shares of United Continental Holdings (ual, +0.46%) fell as much as 4%, knocking off more than 1 billion in market value.
- The sell off was also costly for Uniteds biggest shareholder, Warren Buffett, who owns more than 9% of United. By market close, United stock was down slightly more than 1%. Buffetts total hit from the controversy: 24 million.



Figure 9: Uniteds biggest shareholder: Warren Buffett

#### Example (Newsvendor Problem)

- A newsboy needs to decide how many papers to order in weekend for the sales in Monday.
- ② The newsboy pays \$ 0.20 for each paper, and sells each for \$ 0.50.
- Me has collected sales data over a few months and had found that on average each Monday 90 papers were sold with a standard deviation (StD) of 10 papers. (Here we assume during this time the papers are overstock.)



Figure 10: Newsvendor problem

#### Example (Newsvendor Problem)

• In other words, we have

$$\mu_{\text{demand}} = 90, \quad \sigma_{\text{demand}} = 10.$$

For an ease of exposition, we make the normality assumption, i.e.,

$$\widetilde{\text{demand}} \sim \mathcal{N}(90, 10^2)$$

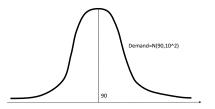


Figure 11: The demand distribution

#### Newsvendor Problem: A Statistical Picture

- Q: How much to order?
- ② A1: If you want to control the stocking out risk  $\leq 50\%$ , then you should order more than 90.
- **3** A2: If you want to control the stocking out risk ≤ 20%, then you should order more than  $\mu + \Phi^{-1}(0.8)\sigma = 99$ .

$$\mathbb{P}\left\{\tilde{d} \leq \text{Order}\right\} = \mathbb{P}\left\{\frac{\tilde{d} - \mu}{\sigma} \leq \frac{\text{Order} - \mu}{\sigma}\right\} \geq 0.8,$$

that is

Order 
$$\geq \mu + \Phi^{-1}(0.8)\sigma = 90 + 8.416 \approx 99.$$

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- 3 A2: If you want to control the stocking out risk  $\leq 20\%$ , then you should order more than 99.
- **4** A3: If you want to control the stocking out risk  $\leq (1-p)$ , then you should order more than  $\mu + \Phi^{-1}(p)\sigma$ .

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  - The statistical pic deals with the risk of stocking out (only the statistical information is used)!

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  - The statistical pic deals with the risk of stocking out (only the statistical information is used)!
  - It does not tell much about profit or loss on the ordering, which however is what the ordering decision is about!
  - A DM Q: Which stocking-out probability (1 p) (or which p) is the best?

#### Newsvendor Problem: A Decision-Making Picture

- Q: How much to order?
- A: The best ordering level:

Order\* = 
$$\mu + \Phi^{-1} \left( \frac{C_u}{C_o + C_u} \right) \sigma = 93,$$

where

$$p^* = \frac{C_u}{C_0 + C_u} = 0.6$$

is the 'best' stocking safe probability level (DM point of view).

• The DM pic provides the 'best' ordering decision. It also determines the 'best' stocking probability level, via a non statistical approach (independent of the normality)!

#### Newsvendor Problem: The OR Model

- Q: How much y to order?
- A: Solve the following optimization problem:

$$\operatorname{Max}_{y\geq 0} \mathbb{E}\left[\left(C_o + C_u\right) \operatorname{Min}\left\{\tilde{d}, y\right\}\right] - C_o y,$$

by first-order condition, we have the best ordering decision  $y^*$ :

$$\underbrace{\left(1 - \mathbb{P}\{\tilde{d} \leq y^*\}\right) C_u - \mathbb{P}\{\tilde{d} \leq y^*\} C_o = 0.}_{\text{zero expected marginal profit condition}}$$

That is

$$\underbrace{\mathbb{P}\{\tilde{d} \leq y^*\} = F(y^*) = \frac{C_u}{C_o + C_u}}_{\text{Best stocking probability}}, \text{ or } \underbrace{y^* = F^{-1}\left(\frac{C_u}{C_o + C_u}\right)}_{\text{Best order}}$$

## Decision Making under Uncertainty

#### Applications of Newsvendor Model:

- Ordering of fashion items
- Hotel booking management
- Overbooking of airline flights
- Financial liquidity planning

OR under Uncertainty IV: Decision with dynamics

A myopic order fulfillment policy

• The Etailer Fulfills each order the cheapest way possible based on its current inventory position

A myopic order fulfillment policy

#### Example

- Two fulfillment centers (FCs): one in LA, one in Nashville.
- LA FC: 3 textbooks in stock; Nashville FC: 1 textbook and 9 CDs.
- An order comes from Dallas: 1 textbook

A myopic order fulfillment policy

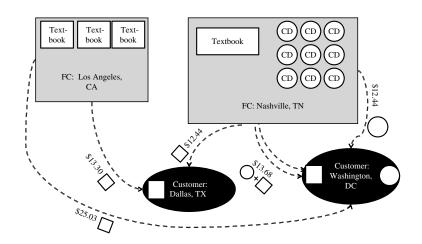


Figure 12: Myopic fulfillment with shipping cost

A myopic order fulfillment policy

#### Example

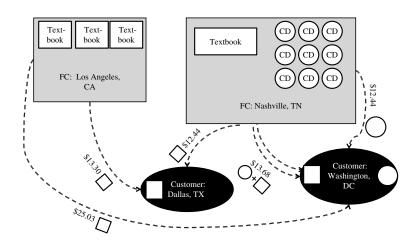
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- An order from Dallas: 1 textbook
- Myopic policy: ship 1 textbook from Nashville FC to Dallas customer.

A myopic order fulfillment policy

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- Two fulfillment centers (FCs): one in LA, one in Nashville.
- LA FC: 3 textbooks in stock; Nashville FC: 1 textbook and 9 CDs.
- An order from Dallas: 1 textbook
- Myopic policy: ship 1 textbook from Nashville FC to Dallas customer.
- An order from Washington DC: 1 textbook and 1 CD.

A myopic order fulfillment policy



A myopic order fulfillment policy

#### Example

- Two fulfillment centers (FCs): one in LA, one in Nashville.
- LA FC: 3 textbooks in stock; Nashville FC: 1 textbook and 9 CDs.
- An order from Dallas: 1 textbook
- Myopic policy: ship 1 textbook from Nashville FC to Dallas customer.
- An order from Washington DC: 1 textbook and 1 CD.
- Myopic policy: ship 1 textbook from LA FC and 1 CD from Nashville FC to the W. DC customer.

A myopic order fulfillment policy

#### The total cost of myopic policy

- Total cost of myopic policy: \$12.44 + \$25.03 + \$12.44 = \$49.91.
- What if we know the next order information in advance?

#### The perfect hindsight policy

- Hindsight policy: ship 1 textbook from LA to Dallas customer, and ship 1 textbook + 1 CD together from Nashville to W. DC customer
- Total cost of myopic policy: \$13.30 + \$13.68 = \$26.98.

# Modeling Order Fulfillment as Dynamic Optimization

#### An Nested Optimization Model

The minimum cost for the order fulfillment with current inventory state  $S_t$  given the order  $\phi_t$  at t:

$$J_t(\boldsymbol{S}_t|\boldsymbol{\emptyset}_t) = \min_{\boldsymbol{x} \in \boldsymbol{X}(\boldsymbol{S}_t)} \left[ \underbrace{C_t(\boldsymbol{x}, \boldsymbol{\emptyset}_t)}_{\text{Current cost}} + \underbrace{\mathbb{E}_{\tilde{\boldsymbol{\emptyset}}_{t+1}} \Big[ J_{t+1} \Big( \boldsymbol{S}_{t+1}(\boldsymbol{S}_t, \boldsymbol{x}) | \tilde{\boldsymbol{\emptyset}}_{t+1} \Big)}_{\text{Future expected cost}} \right] \right]$$

- x: the order fulfillment decision
- $X(S_t)$ : order fulfillment constraints affected by  $S_t$
- $S_{t+1}(S_t, \boldsymbol{x})$ : next stage inventory level
- $\tilde{\phi}_{t+1}$ : future order uncertainty

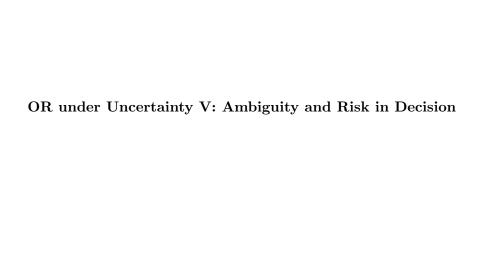
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- Solving this Stochastic Dynamic Programming is a Mission Impossible!
- Curse of Dimensionality!

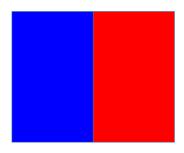


# Ambiguity in Decision Making

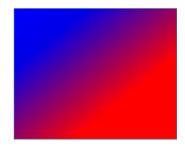
- Elephant in the room: The exact distributions (of uncertainty) in many practical situations are not available.
- **Q**: Do people make decisions under ambiguity using subject probability?

Box 1 contains 50 red balls and 50 blue balls.

Box 2 contains 100 red and blue balls in unknown proportions.



Box 1: 50 blue balls, 50 red balls

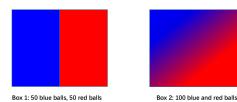


Box 2: 100 blue and red balls

TEST-I. Subjects are given two choices as below:

- Gamble A: Win \$1000 if ball drawn from box 1 is red.
- Gamble B: Win \$1000 if ball drawn from **box 2** is red.

Which box will you choose?



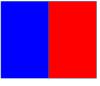
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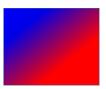
Which box will you choose?

Result: More subjects choose box 1.

 $\mathbb{P}_S\{\text{ball drawn from box-2 is } \mathbf{red}\} < 0.5,$ 



Box 1: 50 blue balls, 50 red balls

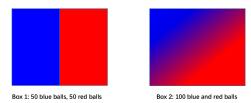


Box 2: 100 blue and red balls

TEST-II. Subjects are given two choices as below:

- Gamble C: Win \$1000 if ball drawn from box 1 is blue.
- Gamble D: Win \$1000 if ball drawn from box 2 is blue.

Which box will you choose?



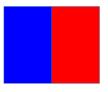
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- Gamble C: Win \$1000 if ball drawn from box 1 is blue.
- Gamble D: Win \$1000 if ball drawn from box 2 is blue.

Which box will you choose?

Result: More subjects choose box 1.

 $\mathbb{P}_S\{\text{ball drawn from box-2 is blue}\} < 0.5, \text{ or } \mathbb{P}_S\{\text{ball drawn from box-2 is red}\} \ge 0.5$ 



Box 2: 100 blue and red balls

Contradiction!!!

- TEST-I:  $\mathbb{P}_S\{\text{ball drawn from box-2 is red}\} < 0.5$ .
- TEST-II:  $\mathbb{P}_S\{\text{ball drawn from box-2 is red}\} \geq 0.5$ .

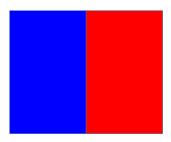
The subjective probability does not work!!

# Ellsberg's (1961) Two-Color Experiment Conclusion

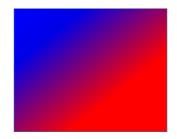
#### Conclusion

The drive behind the decision-making under ambiguity is not subjective probability, but ambiguity aversion

# Ambiguity $\neq$ Risk



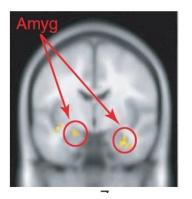
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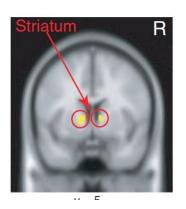
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## Physiological Evidence

Ambiguity  $\neq$  Risk



(a) Response to Ambiguity



(b) Response to Risk

 $\bullet$  Hsu, Bhatt, Adolphs, Tranel and Camerer,  $Science,\,310,\,\mathrm{pp.}\,$  1680-1683, 2005.

## Ambiguity in Decision

- Q: How to model ambiguity aversion or ambiguity hedging?
- Q: What information do we need?
- Q: How do we compute the ambiguity models?

#### Outline

- ① What is Operations Research (OR)? Old and New Views
- 2 Operations Research (OR) and Uncertainty
- 3 Growing Interests in Uncertainty
- Brief History of Linear Optimization
- 6 Contents of OR II

## Growing Interests in Uncertainty

Economic community: Maximin Expected Utility (Gilboa and Schmeidler); Variational Preferences (Maccheroni, Marinacci, and Rustichini).

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Operation Research community: Robust and Stochastic Optimization (Nemirovski, Ben-Tal, Bertsimas, El-Ghoui, Kuhn, Sim,  $\cdots$ ).

## Decision-Making under Uncertainty

At the center of DM under uncertainty is playing with the **decision** criterion, *i.e.*, a payoff function  $f(x, \tilde{z})$  housed in a utility function or preference  $\mathbb{U}$ :

$$\min_{\boldsymbol{x} \in \mathcal{X}} \mathbb{U} \Big[ f(\boldsymbol{x}, \tilde{\boldsymbol{z}}) \Big]$$

- $x \in \mathcal{X}$ : decision (region, feasible set).
- $\tilde{z}$ : parameters, uncertainty. A random variable with known or unknown distribution.
- U: decision preference. For instance,
   E<sub>P</sub>[·], VaR<sub>P</sub>, CVaR<sub>P</sub>, sup<sub>P∈F</sub> E<sub>P</sub>[·], etc.
- A Key Q: How to compute it?

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**Brief History of Linear Optimization** 

# Linear Programming & Simplex Algorithm

"Father of the Linear Programming"



Figure 13: George Bernard Dantzig (1914 – 2005)

# Ellipsoid Algorithm

Geniuses from Russia...



(a) Arkadi Nemirovski (1947–)



(b) Leonid Khachiyan (1952–2005)

## **Interior Point Algorithm**

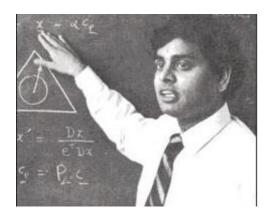


Figure 14: Narendra Krishna Karmarkar (1957–)

## Conic Linear Programming

 $\begin{array}{c} \text{Linear Programming} \\ \text{Interior Point Algorithm} \Longrightarrow & \text{Second Order Conic Programming} \\ \text{Semi-Definite Programming} \end{array}$ 

- CVX
- IBM ILOG CPLEX
- MOSEK

Polynomial Time Solvable!!

## Optimization under Uncertainty



"...I work on planning under uncertainty ... that's the future."

— George B. Dantzig 1999

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#### Outline

- Lecture 2: Basic Convex Analysis
- Lecture 3: Duality Theory
- Lecture 4: Chance-Constrained Programming
- Lecture 5: Robust Optimization-I
- Lecture 6: Robust Optimization-II
- Lecture 7: Large Scale Optimization
- Lecture 8: Two-Stage Stochastic Programming

#### **Evaluation**

- Course attendance (25%)
- Homework (25%)
- Final Exam (40%-50%)
- **4** (0%-10%)

## Reference and Further Reading

- D. Bertsimas, J.N. Tsitsiklis, Introduction to Linear Optimization, Athena Scientific, Nashua, 1997.
- S. Boyd, L. Vandenberghe, Convex Optimization, Cambridge University Press, 2009.
- 3 J.R. Birge, F. Louveaux. Introduction to Stochastic Programming. 2nd Edition, Springer-Verlag, NY, 2011.
- L.F. Ackert, R. Deaves, Behavioral Finance: Psychology, Decision-Making, and Markets. Cengage Learning, Singapore, 2010.
- Many papers