

Pallavi Jawa

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Profile Summary

Quality Analyst with 8+ years of experience in ETL Testing, Application testing, Automation testing and exposure in all phases of STLC including analysis, design, testing of software system

- ❖ An **ISTQB certified** Software Quality Assurance Professional
- ❖ **Holding Canada PR** - UCI: 11-1327-6733 App No.: E001420646 Document no.: T603106854
- ❖ **Methodology:** Currently working in Agile Methodology (Scrum/Sprints) and in-depth experience with Waterfall methodology (SDLC)
- ❖ **Domain/Forte:** Experienced in Retail, Banking, Finance and Insurance domain.
- ❖ **Deliverables:** Strong Experience in creation of Test Strategy, Test Scenario, Test Plan & Closure documents for the respective project/program
- ❖ **Daily Huddles:** Solid experience in managing the Daily Defect Triage meetings (using HP ALM, JIRA) to triage the defects.
- ❖ **Testing Experience:** In-Depth exposure and experience in Migration, Functional, Integration, Database, ETL Testing, Regression, E2E.
Strong Experience in Automation testing using Selenium (TestNG, Maven, POM) with Java.
- ❖ **Project Management:** Collaborative Team Member with strong Team building/Coaching skills
- ❖ **Rewards & Recognitions:** Received various accolades in all the assignments worked till date
- ❖ **Professional Growth/Roadmap:** Diligently/Continuously working on upgrading the Technical Competency to sustain the career growth and help employer in achieving the common org goal

TECHNICAL SKILLS

- Methodology: Agile(scrum) & Waterfall
- Defect Management Tools: HP ALM, JIRA, Microsoft Test Manager
- Automation Tools: Selenium Web Driver, TestNG and Page Objects Model, Informatica9.1 (Designer, Workflow Manager, Workflow Monitor and Server Manager).
- Languages: Java, Unix HTML, SQL
- Databases: Oracle10g, SQL Server, My SQL, DB2
- Project Management Tools: MS Project
- Platforms: Windows XP/10, UNIX

EDUCATION & COMPETENCY

- Bachelor of Engineering: Computer Science – MD University
- ISTQB - INTERNATIONAL SOFTWARE TESTING QUALIFICATIONS BOARD (2012)
- SUN CERTIFIED JAVA PROFESSIONAL – SCJP (2010)
- CERTIFIED NCFM DEPOSITORIES MODULE (2013)

EMPLOYMENT SUMMARY

Dates	Organization	Role
Sep 2013 - Till date	Wipro Technologies Ltd.	Sr. Software Engineer
Dec 2011 – Aug 2013	Syncada India Ops Pvt Ltd	Sr. Software Engineer
Feb 2009 – Dec 2011	Infosys Technologies Ltd.	Software Engineer

SUMMARY OF PROJECT EXPERIENCE

Wipro Technologies Pune

Client: Suncorp, Australia

Domain: Insurance Testing

Test Lead

June 2019- Present

Description:

Suncorp group limited is a trusted provider of financial services and solutions, helping customers to make good choices and take positive action to improve their financial wellbeing. It is an Australian finance, insurance, and banking corporation based in Brisbane, Queensland, Australia. Sun Corp has many trusted and strong brands through which customer can connect to them.

Key Responsibilities:

- Identify the risk and challenges and report to the management team
- Responsible for reviewing the requirement package (Business Req/ Solution Req) to create the Test Plan/Test Scenario/Test Case document
- Writing SQL queries for data validations in DB2 database.
- Chaired the daily defect triage meeting to review the daily defects and to prioritize the high Severity defects to closure
- Planning the test execution activities to accomplish task
- Reviewing test cases that are mapped to the test requirements and monitoring test delivery progress
- Publishing status report on iteration basis
- Publish Test Summary Report on end of the project: -
 - Providing walkthrough of the users in order to get sign off
 - Participating in status meetings and conducting internal and external reviews as well as formal walk through among various teams

Technologies and tools used: - Mainframes, Agile, DB2, Jenkins, and Java, Soap UI, Jira

Wipro Technologies Pune

Client: US BANK, U.S. A

Domain: Banking

Sr. Test Analyst

Dec 2016- June 2019

Description:

KYC (Know your Customer) is web application used to maintain the customer information and calculate the Risk associated with a customer in order to achieve Risk and Compliance for US Bank.

Key Responsibilities:

- Analysing the solution document and understanding the requirement documents.
- Developing and executing automation scripts in Java meant for regression suite using eclipse
- Maintenance of TestNG and POM framework and verifying automation test results.
- Working closely with development team as tester
- Defect Reporting and Tracking using any ALM tool.
- Modifying Tests and performing regression Testing.

Technologies and tools used: - Selenium Web driver, Hybrid framework using POM and TestNG, Maven, Data driven framework.

Wipro Technologies Pune

Client: US BANK, U.S.A

Domain: Banking

Sr. Test Analyst

Sep 2015- Dec 2016

Description:

The purpose of this Project is to develop an enhancement, change, addition, etc. to an existing application EKYC. U.S. Bank is required to maintain a credible Anti-Money Laundering (AML) / Bank Secrecy Act (BSA) program including automated transaction monitoring. Hogan CIS is one of the sources be completing the following tasks in support of the project:

- KYC (Know your Customer) is web application used to maintain the customer information and calculate the risk associated with a customer in order to achieve Risk and Compliance for US Bank

Key Responsibilities:

- Analysing the solution document and understanding the requirement documents.
- Identified the requirements and arranged peer reviews
- Writing the SQL queries for data validations.
- Develop test plans based on test strategy. Created and executed test cases based on test strategy and test plans based on ETL Mapping document.
- Test cases tracking, defect tracking and generating Reports in QC
- Verifying the data in Oracle AQT after load job is done.
- Creating, maintaining and executing Re-usable scripts.
- Creating Test Cases and Test Scripts to validate source and Target data.
- Creating Weekly status report.
- Involved in the Meetings scheduled in order to discuss the documented Defects logged by the testing team

Technologies and Tools Used: - ETL Testing, ALM, Oracle, Agile, Sql, Version one, Unix

Wipro Technologies Pune

Client: TD BANK, CANADA

Domain: Banking

Sr. Test Analyst

Sep 2013- Feb 2014

Description:**Call Reporting Automation**

The TD Bank Regulatory Reporting Group is replacing the current manual and multi-source system reporting process to an automated, single data store, direct filing Call Report process.

The objective of the project is to extract data from multiple sources and stored in different databases and load into oracle system which is the staging area and the business logic is applied to transform the tables in the required way. TD will provide multiple financial and regulatory reports and information to the Federal Agencies. The data warehouse is fed by marketing data, sample data, market (competitor) data, prescription data and others.

Key Responsibilities:

- Develop test plans based on test strategy.
- Created and executed test cases based on test strategy and test plans based on ETL Mapping document.
- Involved in extensive DATA validation using SQL queries and back-end testing
- Creating Test Cases and Test Scripts to validate source and Target data.

Technologies and Tools Used: - ETL Testing, ALM, SQL Developer, Unix shell scripting, Agile, Sql query creation/execution, Test ETL Jobs.

Syncada India Ops, Pune
Client: US BANK, U.S. A
Domain: Banking Testing

Sr. Test Analyst
Dec 2011- Sep 2013

Description:

Data Exchange (US BANK)

Syncada Product is a web-based application for Banks and businesses. It's a global payment network that banks can offer to their corporate and government clients, as a more efficient way to pay and be paid. It continuously needs enhancements and developments that keep it up to date with the currently emerging technologies, this also provides the customers an easy, enhanced, new and better platform to work upon every time.

Key Responsibilities:

- Involved in preparing test plans and providing estimations for the new changes. Writing and executing Test cases in MTM according to the acceptance criteria. Product and functional training to new joiners. Reviewing the test cases written by peers.
- Involved in extensive DATA validation using SQL queries and back-end testing.
- Creating Test Cases and Test Scripts to validate source and Target data. Providing weekly status reports to clients
- Defect Tracking in Test Track Pro and Retesting the Defects

Technologies and tools used: - Agile, SQL Developer, QC10.0, sql

Infosys Technologies, Pune
Client: Low's companies Inc, USA
Domain: Retail/Finance Testing

Test Analyst
Sep 2009- Dec 2011

Description:

SP6-EPP Finance-Lowe's Companies Inc

Lowe's Companies Inc is USA leading retail company with vast geographical coverage also present in Canada. This project involves the testing of PeopleSoft and Mainframe. It covers the complete generation of claim at customer care (Siebel CRM/PRM) to the submission in PS. It focuses on testing of back end claim process and Database Validations.

Key Responsibilities:

- Defect reporting and tracking -Tracking/follow-ups for defects raised with Development /Business
- Writing and executing test cases according to requirements.
- Reviewing the test cases written by peers
- Coordinate with On-site Team for Test execution and tracking, clarification tracking
- Part of functional, smoke, regression, Integration and UAT testing in each release

Technologies and tools used: - Waterfall, Java, Mainframes, SQL, DB2, Quality Center