

MARK LAVRENTYEV

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PROFESSIONAL SUMMARY

Enthusiastic and experienced IT professional with strong ethics. Highly organized and a quick learner not afraid of new challenges. Experienced in using latest Microsoft technology, configuring and maintaining backend servers, testing existing and developing software and hardware.

Participated in various project of testing newly developing world class software and currently contributing to delivering high quality products to customers.

Adaptable, motivated, hardworking, detail oriented, able to multi-task, capable to learn and apply new skills quickly and effectively, strong organizational skills. Able to operate in extreme high-pressure situations, successfully handle multiple priorities and possess a high level of discipline.

SKILLS

Network/hardware Configuration

Windows, Linux , MAC, Desktop/Server installation, PC Hardware repair, soldering, Computer Diagnostics and Repair, Computer Hardware Installation, hardware assembly, Component level repair

Scripting/hobbies

- Python
- Html
- Css
- Powershell

EXPERIENCE

Manager/ Network Admin | INFINITE HARDWOOD DISTRIBUTION, | Bothell, WA

June 2015 - Current

- General hardware break/fix of laptops, desktops, printers, network devices
- Troubleshooting and repair of hardware and software issues to maintain business continuity
- Diagnose, troubleshoot and repair peripheral equipment and handhelds
- New HW upgrades; Moves, adds, changes in a laptop and desktop environment;
- Optimizing HW/SW/Networking product and configurations as scripted ensuring customer satisfaction.
- Advanced Troubleshooting skills in a multi-user high-pressure environment.
- Microsoft Server Technologies: Windows Server, Active Directory, etc.
- Support of various versions of Windows OS and Offices.
- Networking support skills.
- Experience with Data Cabling / Computer Facilities maintenance
- Rack mount and wiring.
- Gigabit Ethernet, TCP/IP, routing and switching, DNS, networking debugging etc.
- Hyper-v and SCVMM, troubleshooting of VM Guests and Hosts.
- Excelled in performing routine technical tasks of installing, configuring, testing, troubleshooting and maintaining of software and hardware.
- Installation, Testing, Troubleshooting, Repair and Maintenance of electrical circuits, devices and equipment. Conduit and wire running.
- Audio/ Video equipment setup, troubleshooting, repair.
- Mobile devices.

Network Admin | RGN TECH | Seattle, WA

January 2018

- Repair hardware/software issues in laptops and desktops.
- Repair and troubleshoot Tablets, Cellphones, Smart Phones.
- Remote Assistance. Troubleshooting issues via Remote.
- On Site customer visit.
- Complete component level repair using soldering techniques.
- Responsible for diagnosing laptop and desktop hardware and software issues.

- Installed and configured software (i.e. Microsoft Suite).
- Repair electrical problems such as connectivity issues.
- Responsible for server repair.

Education**2015-2017**

Lake Washington Institute of Technology

- Graduated with associates in Computer Security/Network Technician