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## Professional Summary

- Highly capable QA professional seeking to leverage proven leadership and diverse experience to help firms deliver quality software.
- 10 years of experience in implementing industry standard best practices in quality assurance.

## Experience

02.2015- 12.2019

### Senior QA Tech Lead, PTC.inc

- **Testing** – Planned, Executed and led teams in testing activities such as:
  - Functional testing
  - Regression testing
  - Integration testing
  - User acceptance testing (UAT)
  - System testing
  - Localization testing
- **Automation**–
  - UI automation using Selenium WebDriver, Protractor, TestNG.
  - Achieved 100% automation of REST APIs using Java based framework.
- **Manual Testing and Test Authoring**–
  - Ensured traceability of requirements to meet acceptance criteria in user stories
  - Created test case authoring standards across the product.
  - Reviewed cases and mentored junior testers with best practices.
  - Executed functional test scripts with complex setups across multiple browsers, databases and devices.
- **Software Development Lifecycle (SDLC)**- Proficient working in Scrum, test-driven and Waterfall models.
- **User Experience**- Implemented design thinking concepts to achieve high quality user experience.
- **Reports**- Created burn down charts to track defects and test execution timelines.
- **Performance Testing**- Hands-on experience in using Jmeter to test API performance.

09.2011 – 02.2015

### Project Engineer, Modular Mining Systems

- Worked with a global team which included liaising with support teams from North America, Latin America and Australia to manage customer expectations.
- Provided on-field software installations and facilitated high-level customer care,

- training and technical support.
- Troubleshooting and debugging problems using client and server logs.
- Manual testing on mobile devices.
- Develop test data, construct and execute exploratory, system, regression, migration, and back-end tests.
- Development done in Forms language on Unix environment.
- Defined, designed, developed, tested & implemented customized reports and stored procedures for various customers in Forms and SQL.

11.2010 – 09.2011

**Product Engineer in Test, CreditPointe Services Pvt Ltd.**

**(Projects: Bank of America and Merrill Lynch)**

- **Business Modelling-** Worked on a niche platform called Rage for modelling business process by understanding and building business logic and workflows for clients in Banking and Finance domain.
- **Data Analysis-** Oversaw writing, executing and testing queries and store procedures to gather data for analysis and reporting dashboards.
- **Team Player-** Organizing meetings with key subject matter experts, business analysts, development team and participated in client meetings for providing inputs to work or sharing the outputs and views for ongoing projects.

01.2010 – 11.2010

**Software Engineer in Test, Grey Catalyst**

- Analyse and translate business requirements to technical requirements.
- Creating reports in Crystal Reports and SSRS.
- Created use cases and test cases based on the requirements.

## Education

06.2007 – 10.2010

**University Of Pune**

- Master's in Computer Applications (Full Time)

08.2004- 04.2008

**University of Pune**

- Bachelor of Science (Electronics)

## Certifications

12.2019

**Certified Scrum Master (CSM)**

07.2010

**ISTQB (Certified tester)**

## Languages

ENGLISH

Full Business Proficiency

MARATHI/HINDI

Native

## IT Skills

### **MICROSOFT OFFICE TOOLS**

Word, PowerPoint, Excel, OneNote, Visio

### **IDE USED**

Selenium, Protractor, Jenkins, Git, JIRA, Integrity-ALM, HP ALM, Maven, POSTMAN, JMETER, WireShark, ThingWorx (IoT)

### **SOFTWARE METHODOLOGY**

VS code, Eclipse

### **PROGRAMMING LANGUAGE**

Agile, Scrum, Waterfall model

JavaScript, TypeScript, Java, SQL, HTML, CSS, Angular

## Strengths

QA Manual

Automation

Requirement Analysis

Defect Mangement

Communication