



Documentation: Official Copy Document Availability

Overview

Check which register referred documents are available for Official Copies and if they are available for immediate download. Use a title number to find out the availability status via a RESTful API. When you know what is available, you can order using the [Official Copy Title Known](#) service.

Process Flow:

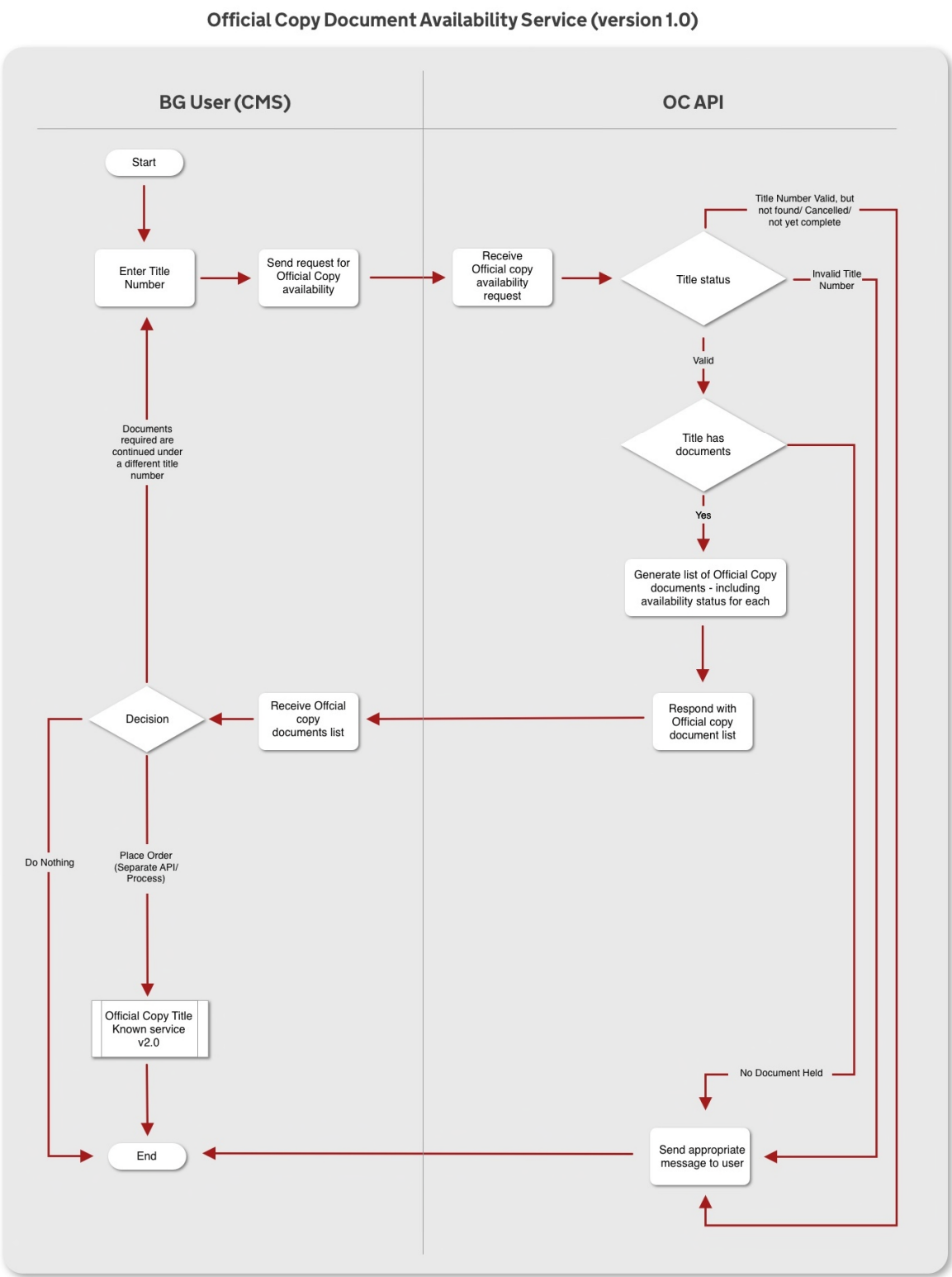
To request the availability of a document, you will need to input the title number into your Case Management Software:

Input: Login Details
Title Number

Output:

- A list of register referred documents and their availability for download.
- Availability of Title Register and Title Plan documents.

The validation diagram can be found below:



Service Working Hours

The Business Gateway service is available between 6.30am and 11pm. Please note that you may find that the service processes your requests outside of these hours, but no support is available.

Rate Limiting

This service will be subject to rate limiting to ensure it performs well for all users. This is currently set at 20 requests per customer per minute which is subject to change at any time. Please contact us at ChannelPartners@landregistry.gov.uk if you find that there are any issues with this.

Access Control

To use this service you will need to be an existing Business Gateway user. If you have an active user account, you will be able to access the new service using your existing credentials. If you would like to sign up to our service you can request access at <https://www.gov.uk/guidance/apply-for-hm-land-registry-business-e-services>.

Schemas

Please find below the OpenAPI specification for Business Gateway's Document Availability Service. This can also be accessed at <https://landregistry.github.io/bgtechdoc/json/openapi.json>.

See openapi.json

Customer Testing

Below, you will find the OpenAPI spec for the customer test environment and five stubs which you may build against. The test environment can be accessed at https://bgtest.landregistry.gov.uk/bg2test/v1/titles/<title_number>/official-copies/availability.

See OpenAPI – Cust Test.json

Please find scenarios mapped to the test stubs as follows:

Example Title Number - DT501578

Title	Closed or Cancelled
Register	No
Title Plan	No
Documents Referred - Available Immediately	1
Documents Referred - Requiring Further Investigation	7 different docs (some filed under other Title Numbers)
Documents Referred - Not Available	4 different docs

See DT501578.json

Example Title Number GR514441

Title	Open
Register	Yes
Title Plan	No
Documents Referred - Available Immediately	6 different docs (some filed under other Title Numbers)
Documents Referred - Requiring Further Investigation	4 (some filed under other Title Numbers)
Documents Referred - Not Available	0

See GR514441.json

Example Title Number GR514442

Title	Open
Register	Yes
Title Plan	Yes
Documents Referred - Available Immediately	12 different docs
Documents Referred - Requiring Further Investigation	0 docs
Documents Referred - Not Available	0 docs

See GR514442.json

Example Title Number GR514443

Title	Open
Register	Yes (Pending)
Title Plan	Yes (Pending)
Documents Referred - Available Immediately	1 doc
Documents Referred - Requiring Further Investigation	7 different docs (some filed under other Title Numbers)
Documents Referred - Not Available	4 different docs

See GR514443.json

Example Title Number GR519468

Title	Closed and Continued - Provide new Title Number
Register	No
Title Plan	No
Documents Referred - Available Immediately	0
Documents Referred - Requiring Further Investigation	0
Documents Referred - Not Available	0

See GR519468.json

Error & Status Codes

Error Code	Status Code	Explanation
BG40001	400	Malformed invalid schema. Title is invalid
BG40006	404	Title not found. This may be due to the title number being inputted incorrectly - please check and try again. Alternatively, the title number you have entered may not have been used historically or has not yet been allocated.
BG50001	500	Internal server error
BG50002	500	Internal server error
BG40002	429	Too many requests, please wait and try again
BG50004	503	Service unavailable
BG40003	401	Unauthorized
BG50003	500	Internal server error

When developing against the above, please use the status code. Error codes are currently in place but are subject to future change or may disappear in the future – you may not want to build against these.