

M. ADAM KENDALL

ENGINEERING LEADERSHIP

ABOUT

Engineering leader with 25+ years of experience solving complex technical challenges, largely in regulated industries. I build effective engineering teams by focusing on clear communication, measurable outcomes, and genuine mentorship. My approach combines practical technology choices with careful attention to costs - including extensive hands-on contributions to open-source projects over two decades. I believe in creating transparent work environments where teams understand both the technical and business context of their work.

WORK EXPERIENCE

Truss

<https://truss.works>
January 2023 – Present

San Francisco, CA (Remote)

Technical Manager

Manager and lead strategist overseeing multiple government delivery teams, driving security compliance and engineering excellence across \$10M+ worth of federal projects.

Highlights

- Managed a cross-disciplinary team comprised of product, engineering, and research professionals, improving team collaboration and individual skill development
- Turned around underperforming SEC project team by implementing transparent communication protocols, rebuilding client trust, and consistently meeting critical security and feature delivery milestones
- Managed complex DoD insider threat system (SITH) security compliance, successfully obtaining ILS environment ATO and coordinating external security bug bounty research
- Authored thought leadership articles on engineering career development, driving organizational knowledge sharing

Puppet

<https://puppet.com>
November 2021 – December 2022

Portland, OR (Remote)

Senior Manager of Engineering

Directed multiple engineering teams within the Developer Services division, responsible for enterprise-wide SaaS infrastructure and CI/CD services supporting 1000+ developers, managing critical platform reliability and security.

Highlights

- Provided strategic career mentorship to 12 engineers across skill levels, creating a robust talent development pipeline with consistent performance improvements
- Spearheaded data center elimination initiative, migrating workloads to cloud infrastructure and generating approximately \$250,000 in annual cost savings
- Established platform services team from the ground up, defining product roadmap and implementing developer training on high-availability application best practices
- Optimized CI/CD services team performance, achieving 10% reduction in release scheduling through targeted backlog prioritization

CONTACT



linuxbozo@gmail.com



github
linuxbozo

EDUCATION

2002
2004

American InterContinental University

Bachelor of Fine Arts, Magna Cum Laude

Major: Visual Communication, Digital Design

SKILLS

Soft skills

Leadership and team mentorship
Career development
Communication and collaboration in cross-functional teams
Strategic planning and execution

Agile Project Management

Scrum Kanban Jira

Programming Languages

shell Groovy Golang JavaScript
Python PHP

Backends

Flask nodejs Wordpress

Operating Systems

Mac OSX Linux Unix BSD

Cloud

AWS GCP

Infrastructure

Docker Kubernetes terraform Ansible
CloudFoundry

PUBLICATIONS

Python and Zope in the EZRO CMS

python.org
02 June 2004

<http://legacy.python.org/about/success/ezro/>

Truss

<https://truss.works>

December 2020 – October 2021

San Francisco, CA (Remote)

Managing Consulting Engineer

Led federal and commercial cloud transformation initiatives, directing engineering teams in modernizing legacy systems while maintaining strict security and compliance requirements.

Highlights

- Managed specialized engineering team delivering comprehensive security scanning and build automation solutions for CMS CHIP and Medicaid Services
- Developed and implemented strategic DevOps approach for CMS Medicaid and CHIP Business Information Systems (MACBIS), standardizing application team methodologies
- Initiated DevOps community of practice, facilitating cross-team knowledge exchange that resulted in reduced tool proliferation and collaborative AWS cost optimization

Simple Finance

<https://simple.com>

October 2018 – December 2020

Portland, OR (Remote)

Staff Infrastructure Engineer

Headed platform engineering for a digital bank, leading infrastructure and security teams in maintaining PCI-DSS compliance while scaling financial services to 250,000+ customers.

Highlights

- Architected migration strategy from custom AWS EC2 infrastructure to serverless Platform-as-a-Service, significantly enhancing operational resilience
- Led platform services team of infrastructure and security engineers, driving technological innovation and team performance
- Designed opinionated self-service infrastructure components to streamline resource provisioning across engineering teams
- Strategically replaced legacy bespoke services with well-supported third-party solutions, improving system reliability
- Enhanced core service monitoring through proactive alerting and forecasting mechanisms
- Developed comprehensive contingency and disaster recovery procedures
- Actively participated in critical on-call rotations to ensure immediate infrastructure service maintenance

18F/General Services Administration

<https://18f.gsa.gov>

November 2015 – October 2018

Washington, DC (Remote)

DevOps Lead/Senior Platform Engineer

Led DevOps transformation across federal engineering teams while architecting cloud.gov, GSA's first FedRAMP-authorized platform-as-a-service that revolutionized government cloud adoption.

Highlights

- Established bi-weekly engineering 'office hours' to provide peer feedback and continuous improvement in DevOps strategies
- Created professional DevOps development community of practice, elevating organizational technical expertise

♥ INTERESTS

Hardware

3D printing

Arduino

RaspberryPi

Hobbies

Quadcopters

Homebrewing

BBQ

- ◀ Implemented organizational approach to prevent sensitive data exposure in public source code repositories
- ◀ Designed and executed full automation pipeline for cloud.gov platform, incorporating infrastructure as code and continuous delivery methodologies
- ◀ Maintained FedRAMP JAB provisional Authorization to Operate (ATO) through detailed compliance documentation
- ◀ Provided comprehensive pre and post-sales engineering consulting for cloud.gov platform transition

Development Infostructure

Arlington, VA (Remote)

🌐 <http://www.devis.com>
September 2010 – November 2015

Principal Software Architect

Reporting to the VP of Engineering, shaped technical direction and security strategy for federal software delivery, leading agile teams in modernizing government applications while mentoring next-generation tech leaders.

Development Infostructure

Arlington, VA (Remote)

🌐 <http://www.devis.com>
June 2001 – September 2010

Software Engineer

Engineered mission-critical federal applications using evolving web technologies, transitioning legacy systems to modern architectures while maintaining 99.9% uptime.

Development Infostructure

Arlington, VA (Remote)

🌐 <http://www.devis.com>
November 2000 – June 2001

Network Operations Manager

Orchestrated 24/7 data center operations and mentored engineering talent while optimizing infrastructure costs across multiple federal contracts.

Development Infostructure

Arlington, VA (Remote)

🌐 <http://www.devis.com>
October 1999 – November 2000

Network and Security Engineer

Secured and maintained critical government web infrastructure, ensuring continuous operations across multiple federal agencies.

Norfolk Southern Railroad

Roanoke, VA

🌐 <http://www.nscorp.com>
July 1998 – October 1999

Senior Developer

Drove security and systems modernization for Fortune 500 railroad's technology infrastructure, bridging legacy and modern platforms.

Advance Auto Parts

Roanoke, VA

🌐 <http://corp.advanceautoparts.com>
October 1996 – June 1998

LAN Analyst

Pioneered company's first Internet and email presence, architecting infrastructure from ground up while expanding internal systems to support 2000+ retail locations.

Bank One Financial Card Services

August 1995 – September 1996

Columbus, OH**System and Network Administrator**

Managed mission-critical check processing infrastructure processing millions in daily transactions, ensuring 24/7 reliability of specialized banking systems, consisting of UNIX and optical scanning and storage resources.