NoxBox Privacy Policy

NoxBox service allows users to find customers and service performers, to communicate with each other, to pay for services, to rate each other and to preserve the history of services

Consent

Before you start providing or receiving services via NoxBox service, it is important to understand that using our services, you allow us to to collect, use, disclose, and retain your personal information and other information. You can be sure that we will use your information only in accordance with this Policy. Using the NoxBox service, you also agree to our Terms of Use. Please make sure that you have read and agree with our Terms of Use if you want to use the NoxBox

Information we collect

We collect information about what you do in the NoxBox service.
We retain the impersonal performer's information and disclose it to all customers in time performer is ready to provide services:
- Current location
- Travel type (driving, bicycling or walking)
- Ratings and previous customers' reviews
- Number of provided services

We retain personal performer's information and disclose it only to the current accepted customer:
- Photo, name, description

In performer's mobile application camera is used for QR-code recognition only

We retain customer's personal and impersonal information and disclose it after a service request to the current performer only:
- Location of service receipt
- Photo, name, description
- Ratings and previous performers' reviews
- Number of received services

We retain messages that you send and receive in time of providing/receiving a service

We collect your location information in time you use NoxBox service, in order to provide you routing to the place of receiving/providing services, finding performers/customers nearby, calculating the arrival time of the performer.
We determine your location with a certain degree of accuracy with the help of GPS data

To obtain and store data, we use various technologies, such as local storage (mobile application caches), cloud databases and server logs

We retain and does not disclose your email address used to sign in to the mobile application.

Users' own data rights

The user can get all the information gathered about him by simply opening the mobile application. The user can change the information about himself using the profile settings menu in the mobile application. The user can request the deletion of information about himself using the profile settings menu in the mobile application. Please pay attention to the fact that the information that was already disclose in the time of providing or receiving service will continue to be available to other participants of these events and this information will not be deleted. To ensure the security of users, NoxBox services are not provided to anonymous users, so after the user information deletion, you will not be able to continue using the NoxBox services

Cross-border data transmission

We work in the international space and provide NoxBox service to users around the world, allowing them to receive and provide services, communicate with each other anywhere in the world. We use the Google Cloud cloud for data storage. This means that your personal data may be stored and processed in countries where data protection and confidentiality policies may not provide the same level of protection as your country

Policy Updates

From time to time, as our services develop, we can update this Policy. You agree that we may notify you of significant changes to the processing of personal information through notification in the mobile application and the website. Please regularly check the mobile application and website for such notifications

Contact Information

If you still have questions about our Privacy Policy, please email us at: Nicolay.Lipnevich@gmail.com