User feedback

MUSIJECA - Anton, Julia & Elissa

We decided to do two 30 minute user consultations at the formative evaluation stage of our app. In the user consultation, the user used our app for the first time and navigated through the different functionality. While using the app, the user came with feedback on improvements of the app. We also got user feedback from the mid project review. The user feedback is listed below with a description at the end of what was implemented from the user feedback.

User feedback 1

- 1. Have another color on the button so it's easier to see the text on the buttons
- 2. Have a text for what search results you see, for example "Search results for x"
- 3. Be able to click enter when doing a search
- 4. Make the like and save button look nicer
- 5. Have some feedback when you successfully saved a song, artist or album in your profile
- 6. Bigger search bar
- 7. Logout button further down in the sidebar
- 8. Be able to go back to the same search you were on before going to the info page
- 9. Be able to click and get more information about an artist that made an album or song if you are on the information page for an album or song
- 10. Make the profile look nicer and be able to click on more information about a song, artist or album in the profile

User feedback 2

- 11. Be able to click enter when doing a search
- 12. Cursor should be a pointer over buttons
- 13. Could be nice with two separate login and create account page
- 14. Sidebar should only have a border on the right side to separate from the rest of the page
- 15. Hover effect over the more information button should only be over the text and not the whole page width
- 16. Should not see the login page for a second when reloading the page or navigating to another page when you are logged in
- 17. Be able to change profile picture
- 18. Should not be able to scroll to the left
- 19. Logout button should be at the bottom of the sidebar and read
- 20. The style of logout button should be the same as the remove buttons
- 21. Less spa between the components in the search bar
- 22. Remove border from info page
- 23. A go back button on the info page that brings you back to your search

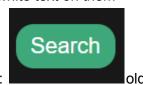
Mid project review feedback

- 24. when searching for some popular albums the API seems to find the top song from that album but does not display the album name under "album".
- 25. you could add some information text at the top of the result view "Top three results for query" for example.
- 26. you could add some documentation (comments) in the code, to make it clearer what each part is doing within the application. However, your Readme file already provides good information on the different Views and Presenters.
- 27. When implementing persistence, for higher grades (Views, Presenters, Persistence and Application state) should be handled separately. This is something to think about when implementing persistence.
- 28. It should also be easy for the user to understand the functionality by navigating the app (this will of course be fulfilled more naturally further on in the project).
- 29. I like the layout of the app but on the home page I would initially want to get more of an idea of the actual purpose of the site. Maybe add an infographic or a textbox that tells me what features the app includes that separates the app from a music player like Spotify. Something like "fun-facts" or lyrics, or maybe a top-10 list of songs rated could also be good to get the idea that the site is made for music-enthusiasts.
- 30. The profile page I think could be a good implementation but it needs some more formatting to be understandable. Will you be able to filter artists and see the songs you liked, or are the songs/artists/album just in separated chunks?
- 31. You could also use an icon for the search button instead of texts, which would make the design cleaner.

Implementation of user feedback

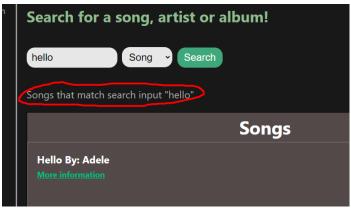
In our group we focused on the user feedback that was related to UI/UX. From user feedback 1, we implemented number 1, 2, 3, 4, 5, 6, 7 and 10:

- 1: We made the button have a darker green color instead of light green to easier see the white text on them





- 2: We added a text: "Songs that match search input "X", "Songs that match search input "X", "Songs that match search input "X" above the results for songs, albums and artists when you search for X.



3: We made it possible to click either enter or pressing the search button to do a search

 4: We made the like and save button look nicer and made them disabled if a user had already liked or saved an item

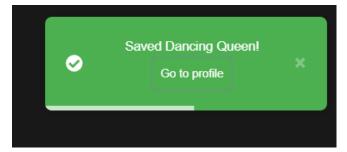


new:



old:

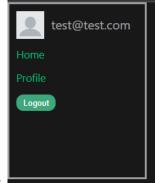
 5: We implemented a notification system using a third party component that notifies the user when you save an item and makes it possible to navigate to the profile to see the saved item



- 6: We made the search bar bigger
- 7: We positioned the logout button further down in the sidebar



new:



old

10: We made the profile look nicer and made it possible to click on the saved items to see more info about them and also remove them new:

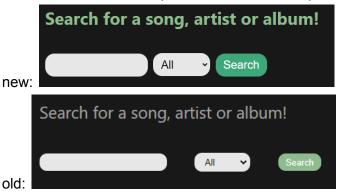
Your saved Artists, Songs and Albums							
Artists			Songs			Albums	
Mew	Remove	Mamma Mia		Remove			
Adele	Remove	Dancing Queen		Remove			

old:

Artists	Songs	Albums
Mew	Dancing Queen	
Adele	Mamma Mia	

From user feedback 2 we implemented number 11, 14, 16, 18, 19, 20, 21, 22

- 12: cursor pointer was implemented
- 11: same as 3
- 14: We made the sidebar only have a border on the right side to separate from the rest of the page, see pictures on point 7.
- 16: We had a bug where you could login for a second when reloading the page or navigating to a new page even though you were logged in. However, we managed to fix that bug.
- 18: We made it not possible to scroll to the left
- 19 & 20: We positioned the logout button should be at the bottom of the sidebar and made it the same style as the remove buttons, see pictures on point 7.
- 21: We removed some space between the components in the search bar



- 22: We removed the border from the info page.

The user feedback that was not implemented were 8,9,13,15,17 and 23. These would be good to implement, however after focusing on the user feedback that we believed had a higher priority, we did not have time for these numbers.

Looking at the feedback from the mid project review, a lot of the feedback was connected to things we had intended to implement but yet hadn't had time to do. For example, 24 and 30 were thnings that were later implemented in the project. However as number 25, 28, 29 points out, which we also saw from the user feedback from the user consultation, we realized it was important to give feedback in the app when the user was doing something. This was for instance implemented with the notifications when saving items, and having a text of what search results you see, and overall more text like "Search for a song, artist or album!" at the homepage or "Your saved Artists, Songs and Albums" in the profile page.