The Stop Killing Games Report

 ${\bf Stop Killing Games.com}$

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Introduction

1.1 Stop Killing Games

LM: Summarise the content of this report

This report aims to gather and present the evidence and argumentation for why governments should take action to preserve game ownership. It includes a description of what killing a game involves, examples of where games have been killed and counter-examples of games that have seen support ended in a responsible fashion, a summary of the arguments made, and a series of recommendations for how to protect game ownership. We also include a glossary of to explain technical or videogame specific terms.

LM: Include a focused explanation of what this action is asking for, and what it is not asking for

https://www.stopkillinggames.com

LM: Find evidence to demonstrate:

* What are video games * Why this matters * Who plays games * How much the games industry is worth (and how much customers spend on it)

Videogames are a relatively new form of entertainment.

LM: Is there debate on whether they are art or product?

Yet the videogames industry has quickly risen to be one of the most profitable businesses

1.1.1 What is "killing a game"?

Killing a game is when, at some point after a player has purchased a game, the game as purchased becomes no longer playable because the publisher has decided to end support.

1.1.2 Goals

The goal of this campaign - how it will succeed "If companies face penalties for destroying copies of games they have sold, this is very likely to start curbing this behavior. If a company is forced to allow customers to retain their games in even one country, implementing those fixes worldwide becomes a trivial issue for them. So, if destroying a game you paid for became illegal in France, companies that patched the game would likely apply the same patch to the games worldwide. An analogy to this process is how the ACCC in Australia forced Valve to offer refunds on Steam, so Valve ended up offering them to people worldwide as a result."

LM: This paragraph might be too focused at getting action from petition signers etc. Rewriting it to focus on key goals from a legislative perspective might be better. Also, want to avoid giving the sense of over reach from any one specific government as that might turn them away.

Settle the legal position of game ownership: is publishers killing games legally permitted or not. If it is not permitted, lay out a framework in which games are to be developed, published and sold in the future.

Dead Games

2.1 Intro

LM: Present the concept of dead games

LM: Summarise the differences between killed games, at risk games, etc.

2.2 Killed Games

LM: Highlight some large examples of killed games. Include figures for player counts, pricing, dates, evidence and commentary

LM: Include a summary table of killed games, and the reason

Table 2.1: List of killed games
Game
Publisher
Launch Date
Support End
Lifetime
Player Count
Note

Example Game
Example Publisher
2010-01-31
2012-01-31
2 Years
Online server removed

2.3 Good Examples

LM: The FAQ of the site includes a number of examples where games were shut down well, but it is not elaborated on how this is the case. Include these examples here and explain why these are good

'Gran Turismo Sport' published by Sony

'Knockout City' published by Electronic Arts

'Mega Man X DiVE' published by Capcom

'Scrolls / Callers Bane' published by Mojang AB

'Duelyst' published by Bandai Namco Entertainment

Table 2	2.2: List of games with	$_{ m i}$ good end of $_{ m su}$	apport action			
Game	Publisher	Launch Date	Support End	Lifetime	Player Count	Note
Example Game	Example Publisher	2010-01-31	2012-01-31	2 Years	200K	Server exe offered

Arguments

3.1 Arguments for

LM: Present arguments why we should not kill video games

Analogy to physical ownership, it cant be taken away

When the warranty (support) for a physical good expires, the item that was under warranty does not immediately stop functioning. With digital goods there is no wear and tear, so when the support period ends, there is no reason that a digital file should have to stop functioning. The publisher would not be obligated to provide any support for things like malfunction or bugs after the support period ends. They should not be allowed remove functionality at the end of support.

Loss of art. Consider example of loss of early film, TV.

Impact on other areas, such as right to repair, Internet of Things, Medical technology Also, the increase in right to repair legislation being adopted could be leveraged to explain why game support should be extended.

Citation Needed

Citation Needed

3.2 Counter-arguments

LM: Discuss some of the points that might be made against this, and explain why we should still stop killing games. Much of these points will come from the SKG website, but they need citations to backup the claims that they make

3.2.1 legal

are games licensed or sold? This is a decision that the government must make clear. "The short answer is this is a large legal grey area, depending on the country. In the United States, this is generally the case. In other countries, the law is not clear at all, since license agreements cannot override national laws. Those laws often consider videogames as goods, which have many consumer

Citation Needed protections that apply to them. So despite what the license agreement may say, in some countries you are indeed sold your copy of the game license. Some terms still apply, however. For example, you are typically only sold your individual copy of the game license for personal use, not the intellectual property rights to the videogame itself."

law settled? "It mostly is within the United States, but not in many other countries. Many existing laws are not written for a scenario where the seller destroys the product sold to the customer after the point of sale, since this is not something that normally happens in the real world. The fact that there is so much ambiguity on this practice is part of why we're pursuing so many legal avenues."

3.2.2 Multi-player

multiplayer only "Not at all. The majority of online multiplayer games in the past functioned without any company servers and was conducted by the customers privately hosting servers themselves and connecting to each other. Games that were designed this way are all still playable today. As to the practicality, this can vary significantly. If a company has designed a game with no thought given towards the possibility of letting users run the game without their support, then yes, this can be a challenging goal to transition to. If a game has been designed with that as an eventual requirement, then this process can be trivial and relatively simple to implement. Another way to look at this is it could be problematic for some games of today, but there is no reason it needs to be for games of the future."

large mmmorpg "Not at all, however limitations can apply. Several MMORPGs that have been shut down have seen 'server emulators' emerge that are capable of hosting thousands of other players, just on a single user's system. Not all will be this scalable, however. For extra demanding videogames that require powerful servers the average user will not have access to, the game will not be playable on the same scale as when the developer or publisher was hosting it. That said, that is no excuse for players not to be able to continue playing the game in some form once support ends. So, if a server could originally support 5000 people, but the end user version can only support 500, that's still a massive improvement from no one being able to play the game ever again."

All features "Not necessarily. We understand some features can be impractical for an end user to attain if running a server only an end-user system. That said, we also see the ability to continue playing the game in some form as a reasonable demand from companies customers have given money to. There is a large difference between a game missing some features versus being completely unplayable in any form."

ban or pre-empt online only "Not at all. In fact, nothing we are seeking would interfere with any business activity whatsoever while the game was being actively supported. The regulations we are seeking would only apply when companies decided to end support for games. At that time, they would need to be converted to have either offline or private hosting modes. Until then,

companies could continue running games any way they see fit."

banned players "Not while the game is being supported. All our measures are focused on what becomes of the game once support ends. So if disruptive players in an online-only game become banned, but regular players may continue playing with active support, then they would not be entitled to run the game offline until support officially ended, which could be many years later."

Citation Needed

3.2.3 Impact to developers / publishers

only applies after end of support

Forever support "No, we are not asking that at all. We are in favor of publishers ending support for a game whenever they choose. What we are asking for is that they implement an end-of-life plan to modify or patch the game so that it can run on customer systems with no further support from the company being necessary. We agree it is unrealistic to expect companies to support games indefinitely and do not advocate for that in any way."

What impact would this have on videogame piracy? Piracy takes place when a game is supported and is being sold. As this action is targeting games after support ends, this is out of scope.

free-to-play "While free-to-play games are free for users to try, they are supported by microtransactions, which customers spend money on. When a publisher ends a free-to-play game without providing any recourse to the players, they are effectively robbing those that bought features for the game. Hence, they should be accountable to making the game playable in some fashion once support ends. Our proposed regulations would have no impact on non-commercial games that are 100% free, however."

intellectual property "No, we would not require the company to give up any of its intellectual property rights, simply to allow players who purchased the game to continue running it. In no way would that involve the publisher forfeit any intellectual property rights."

perpetual licensing of assets "No. While those can be a problem for the industry, those would only prohibit the company from selling additional copies of the game once their license expires. They would not prevent existing buyers from continuing to use the game they have already paid for"

security risk "Not at all. In asking for a game to be operable, we're not demanding all internal code and documentation, just a functional copy of the game. It would be no more of a security risk than selling the game in the first place was."

general harm "It is very unlikely, and is far more likely to benefit them. Many videogame developers have voiced their dissatisfaction with having a game they spent years of their lives working on destroyed by their publisher, being powerless to stop it. By having laws requiring the game to function, it would help their work and legacy endure. It is possible a small number of developers could find new requirements problematic if they were unprepared for them, but we anticipate if implemented, there would be a significant lead-in time giving developers time to prepare for the changes."

Citation Needed cost / bankruptcy " It is extremely unlikely. The costs associated with implementing this requirement can be very small, if not trivial.Furthermore, it often takes a company with large resources at its disposal to even construct games of this nature in the first place.Small developers with constrained budgets are less likely to be contributing to this problem."

Citation Needed

Citation Needed

3.3 Impact on groups

LM: Some government actions needs to consider the impact on marginalised groups, or other impacts

Those on low incomes might be affected by the loss of games more than those on higher incomes, as the cost of the game (TODO cite figures) would have more of an impact.

Action

4.1 Recommendations

LM: Include some recommendations for action or how laws / instructions for consumer body groups could work

These are a set of recommendations that could be put in place to achieve the goals of the Stop Killing Games campaign.

4.1.1 Recommendations for publishers

The recommendations would apply to any game where:

- A player has purchased the game
- A player has made an in-app purchase in a free-to-play game
- The publisher has decided to end support for the game

If the game has a single player component:

- The core single player part of the game must be playable
- Non-essential components such as leaderboards or other online decorations do not need to be supported

If the game relies on streamed assets:

- The publisher must offer an asset containing at least the minimum viable resources needed to be able to play the game without support
- The publisher should offer documentation allowing for players to patch in their own cached copies of online resources

If the game has a multiplayer component:

• Local play must be playable

- Server based play must be playable through a server software made available by the publisher
- The publisher should offer documentation allowing for setting up and managing server discovery, matchmaking

If the game has DRM, Anti-Cheat, or some other technical measure that relies on an online connection:

- It must either be patched out
- Or it must be changed so that an online connection is not required for it to function

4.1.2 Recommendations for government

Create a consumer action group or ombudsman capable of investigating claims of game support loss and subsequent loss of play, or grant powers to an existing consumer action group capable of offering this support.

Ensure that when someone purchases a game, this is considered the purchase of a good, and all the rights that consumers are subsequently entitled to apply.

Glossary

streamed assets Some games assets are too large to fit on the player's device, so need to be streamed from a server. MSFS has 'petabytes' of data. [1]. 11

References

[1] Microsoft flight simulator xbox: what is the 'offline mode' pack, and is it needed? https://www.windowscentral.com/microsoft-flight-simulator-xbox-offline-mode-pack. (Visited on 07/26/2021) (cited on page 13).