# Monica Powell

http://aboutmonica.com | Monica@AboutMonica.com | 301-538-8180

### **EDUCATION**

### **COLUMBIA UNIVERSITY**

BA in Psychology with distinction May 2016 | New York, NY

Barnard College

Honors: Dean's List, Senior Marshal and Barnard Bold Award

GPA: 3.62

Certification of Professional Achievement in Data Practices September 2016 | New York, NY Columbia Journalism School Lede Program for Data Journalism Primary Languages: Python and SQL

### LINKS

github.com/m∅nica linkedin.com/in/monicampowell http://datalogues.com/

### SKILLS

### **PROGRAMMING**

HTML5 • CSS • SQL • Python (Jupyter/IPvthon Notebooks, Pandas, Pelican, Beautiful Soup) JavaScript • Jekyll • Embedded Ruby • Java

### **SOFTWARE**

• MailChimp • Google Analytics • Microsoft Excel • Jira • ZenDesk • Command line • Git

### **DESIGN**

Prototyping • Sketch • Adobe Photoshop

## COURSEWORK

- Programming for Behavioral Scientists AWARDS(Processing + Matlab)
- Data Analysis Studio (Python + GIS/QGIS)
- Data Structures in Java
- Data Visualization (D3, R)
- Programming Languages Web Development I and II (MEAN stack)
- Algorithms (Python)
- Data and Databases (SQL)

### **EXPERIENCE**

### **MEETUP** | Full Stack Software Engineering Intern

June 2018 | New York, NY

• Contribute to the Meetups at WeWork engineering team to build a product to enable Meetup organizers to book WeWork space on Meetup.com.

### **JOPWELL** | Email Marketing Manager and Customer Experience Specialist

May 2017 - June 2018 | New York, NY

May 2016 - May 2017 | Content Analyst and Customer Experience Specialist February 2016 - May 2016 | UX/Marketing Intern

- Provide data-driven product enhancement recommendations based on trends from aggregated support tickets
- Streamlined Customer Experience processes which eliminated backlog and decreased the average response time by 15.6 hours
- Manage full production cycle of site-wide CAN-SPAM compliant HTML marketing e-mails from ideation to coding to QA-ing to scheduling and reporting.
- Overhauled a weekly e-mail campaign and segmentation which increased average open rate by 58% and Net Promoter Score by 25%
- Maintain company-wide reports utilizing Excel, Google Analytics, SQL queries and PowerPoint to track user engagement and marketing KPIs
- Implemented new designs and optimized copy on Jopwell's two main websites using HTML/CSS, JavaScript and Embedded Ruby (ERB)

### ATHENA DIGITAL DESIGN | Co-Founder and Web Developer December 2013 - May 2016 | New York, NY

- Co-founded the client-facing, web development agency which consisted of 45 developers who were trained in-house
- Spearheaded recruitment with guerilla marketing tactics leading to a consistent 50% increase in students enrolled in our web development courses

### **EMERGING LEADERS IN TECHNOLOGY** | Teaching Assistant February 2015 - May 2015 | New York, NY

• Assisted 3 middle school classes with understanding coding as it relates to real life by teaching HTML/CSS and MIT's Scratch

Grow With Google Challenge 2018 Scholarship Recipient - accepted into the intermediate web development track of 3-month Grow With Google challenge.

O'Reilly Software Architecture Conference 2017 Scholarship Recipient - fully funded to attend O'Reilly Media's Software Architecture Conference in New York in April 2017.

GIRLBOSS 2015 Grant Recipient - awarded a grant from the GIRLBOSS foundation which provides support for women pursuing creative entrepreneurial endeavors.

Grace Hopper 2015 Scholarship Recipient - fully funded to attend the Grace Hopper Conference 2015 by Columbia University's Women in Computer Science Society based on my involvement on campus.