PAYMENT GATEWAY - MONEI

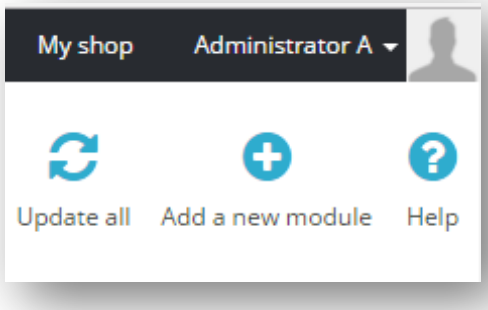
DOCUMENTATION

Welcome to Payment Gateway - MONEI

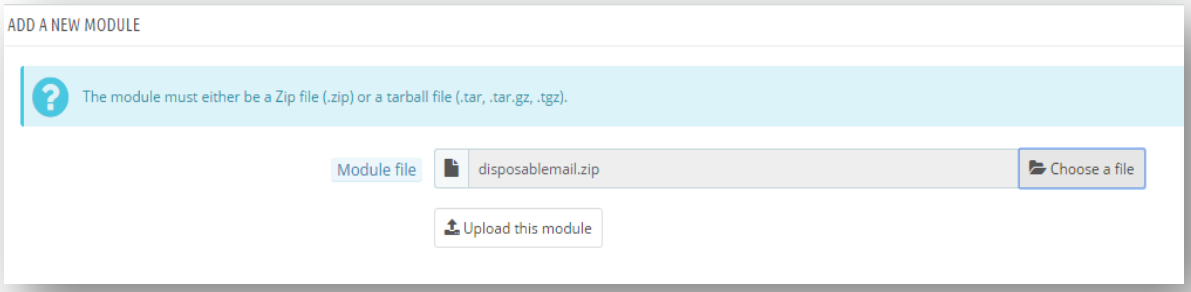
Quickly and easily integrate your online store with our payment gateway to accept all major and alternative payment methods on one platform.

1. How to install this module:

First, enter into the Back Office of your PrestaShop™ and go to the **“Modules and Services”** menu => **“Modules and Services”**. Once there, locate and press the button on the upper right corner, labelled **“Add new module”**.



A new screen will load (see image below). Click on **"Choose a file"** button to locate your file **"lblmonei.zip",** and confirm the selection.

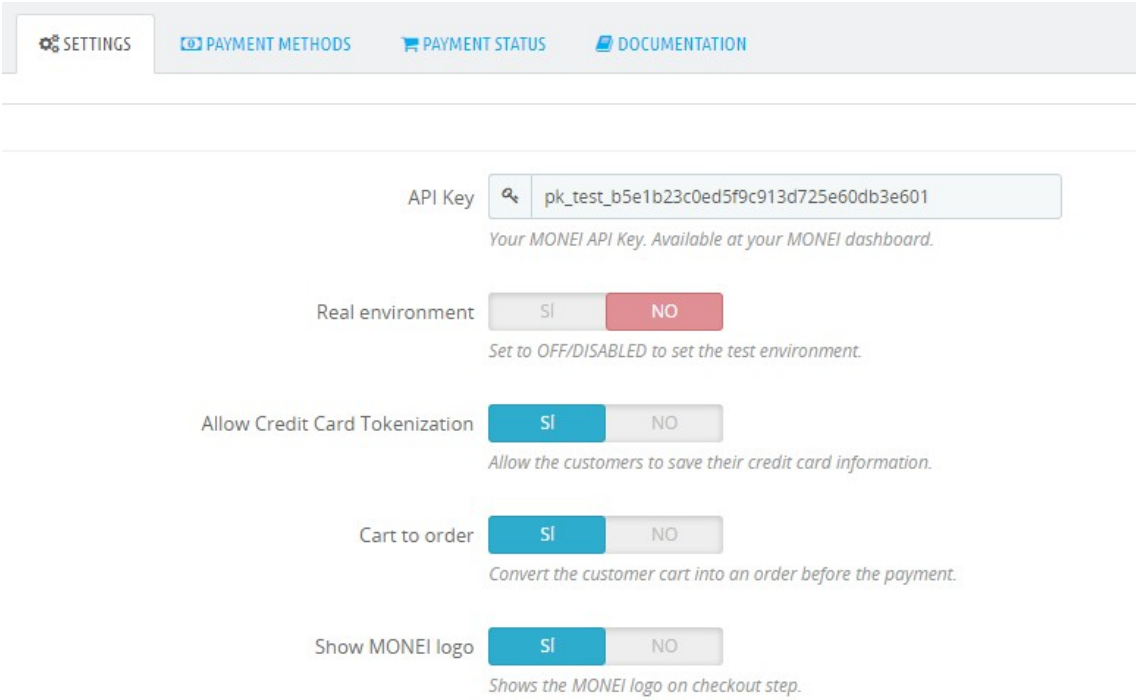


You should now be able to upload the module by clicking on “**Upload this module**” button. If everything has been installed correctly, you will find the module in “**Modules and Services**” => “**Modules and Services**” => “**Administration**”. Then, click on the “**Install**” button.

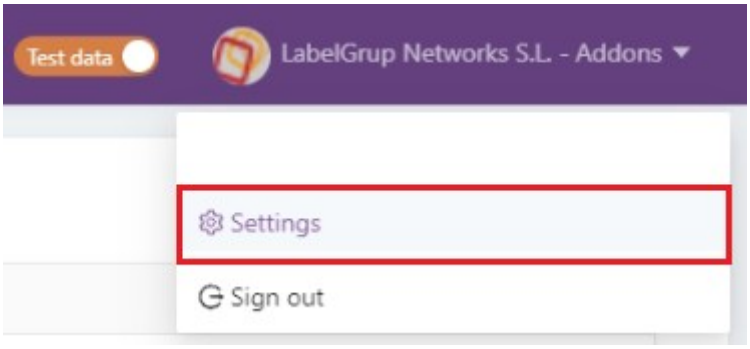
2. Configure the module

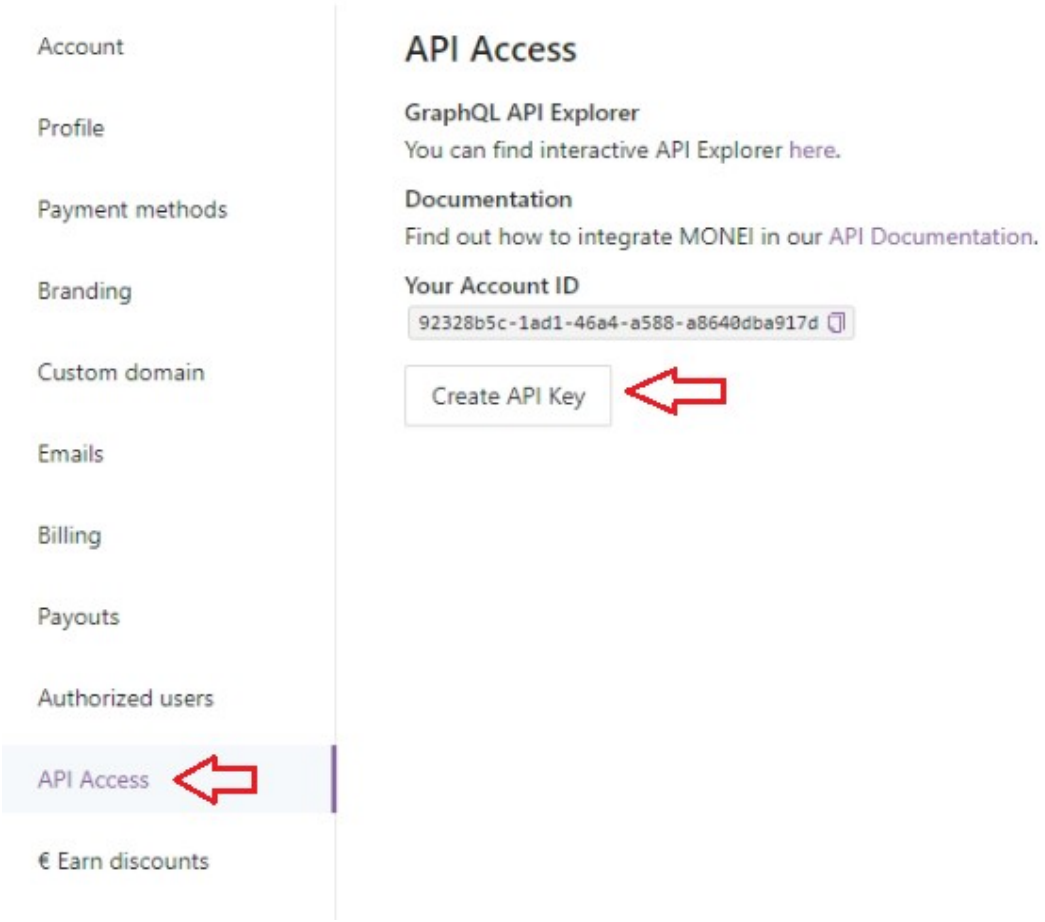
Once in the module, you will find the following panel to configure it:

SETTINGS

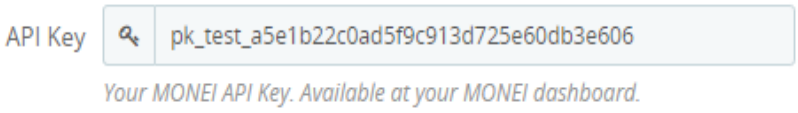


- **API KEY:** Go to your [MONEI Dashboard](#) → **Settings → API access**

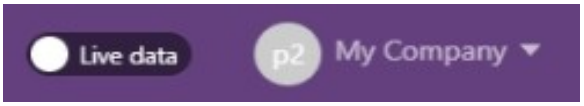




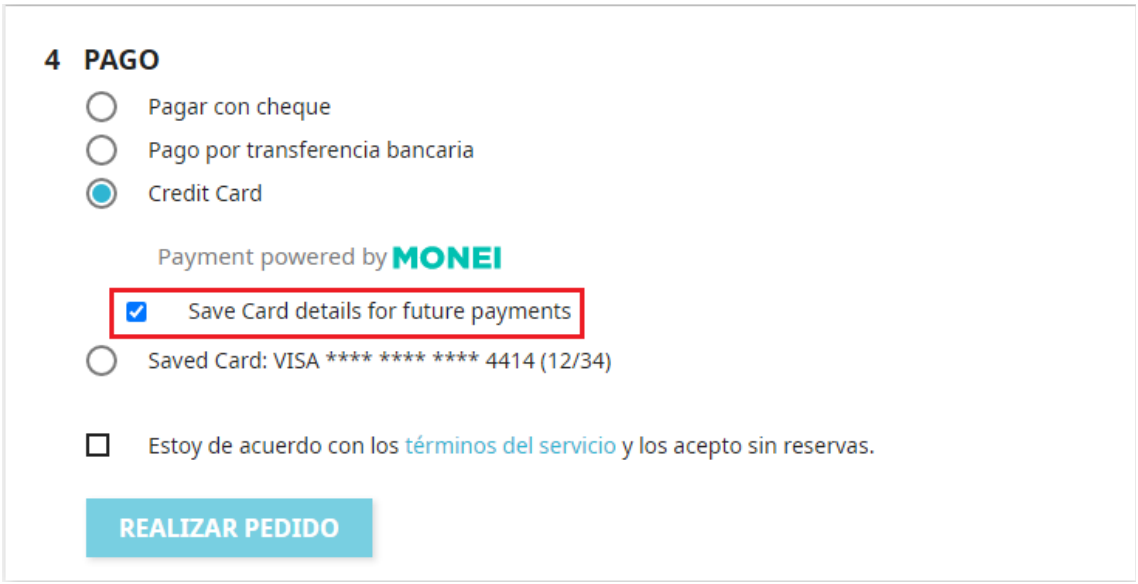
Then, copy the key and paste it into your module configuration panel in PrestaShop:



- **Real environment:** With this option you will be able to define your environment: Real or Test. You can also find this configuration in the MONEI Dashboard:

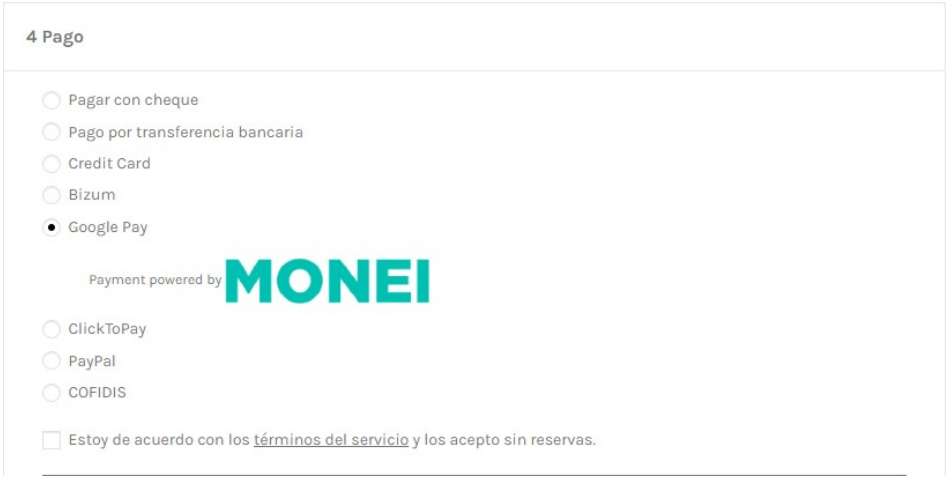


- **Allow Credit Card Tokenization:** We may allow the user to save their credit card information for later payments as shown in the following image:

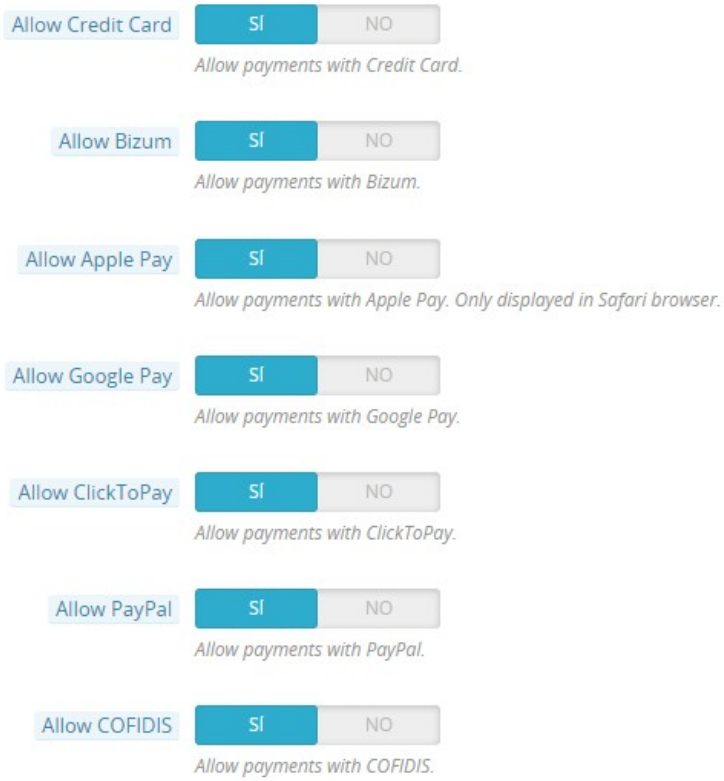


- **Cart to order:** Allow convert the customer cart into an order before the payment.

- **Show MONEI logo:** Enable or disable the MONEI logo at checkout

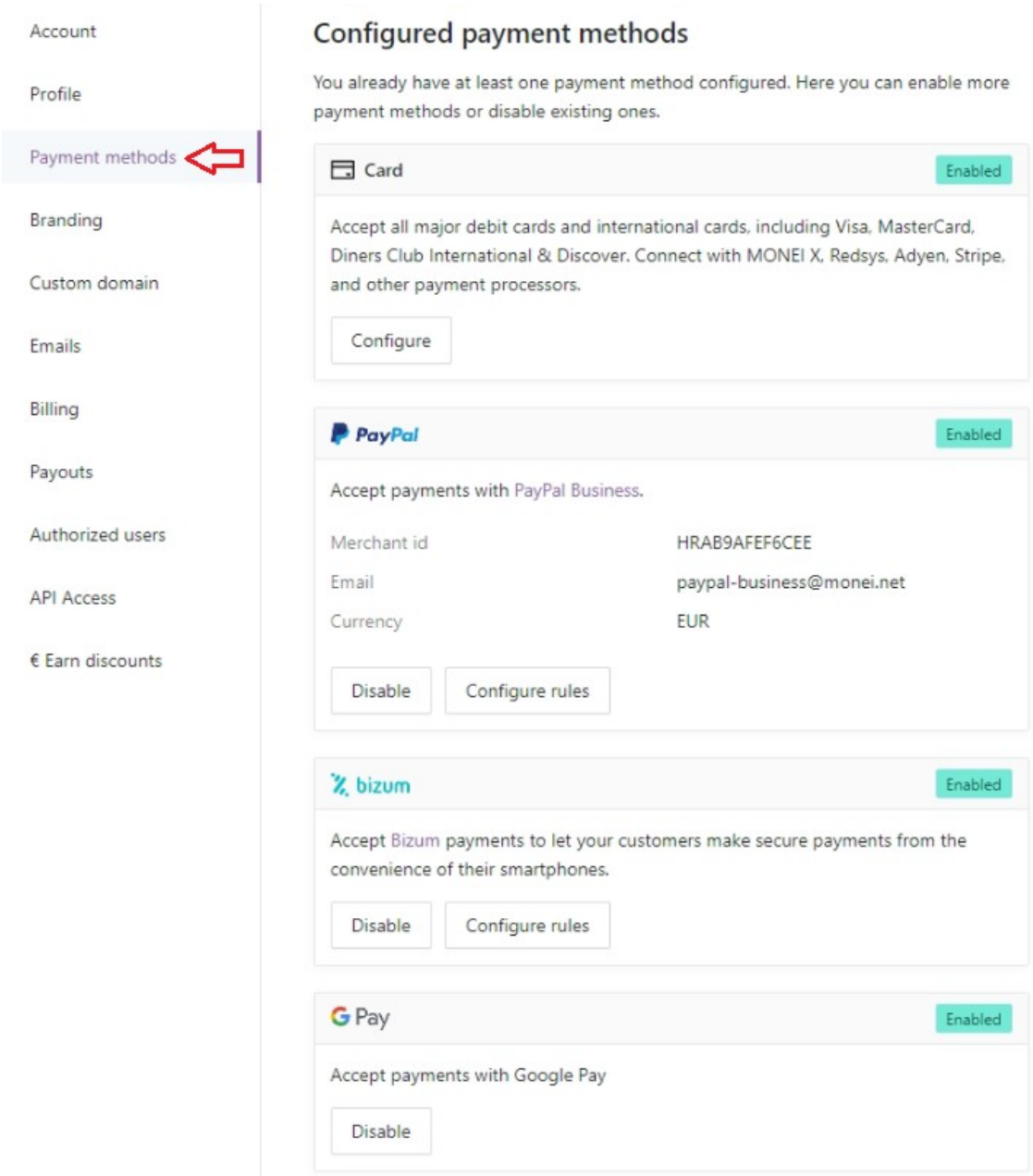


PAYMENT METHODS

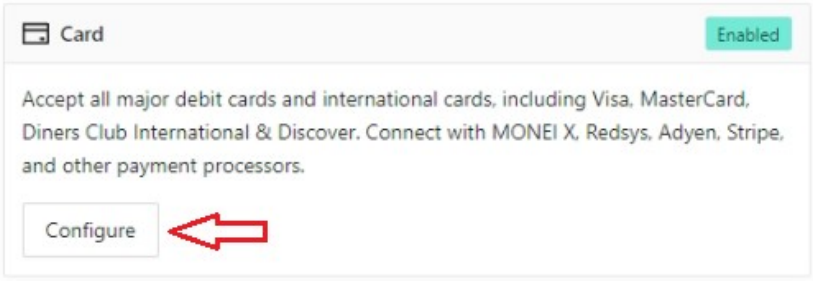


Moreover, you can also activate the different payment methods offered by MONEI (It is necessary to configure the options that will be used in the MONEI Dashboard)

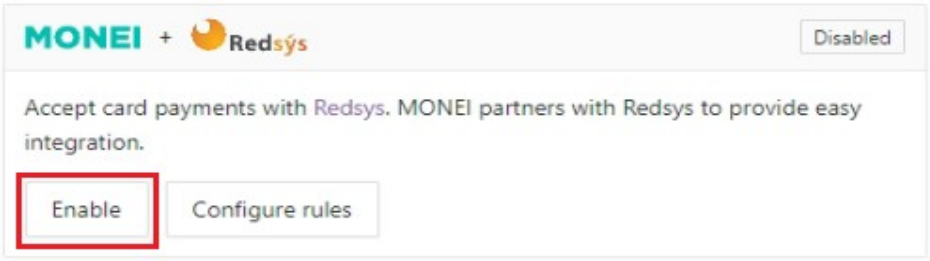
To configure the available payment methods, you will go to the panel: "**Payment methods**".

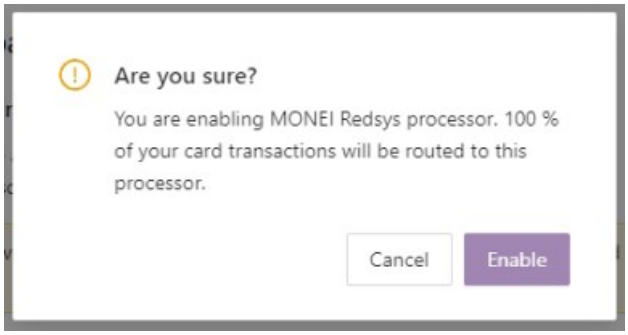


Once activated, you will proceed to configure those methods:

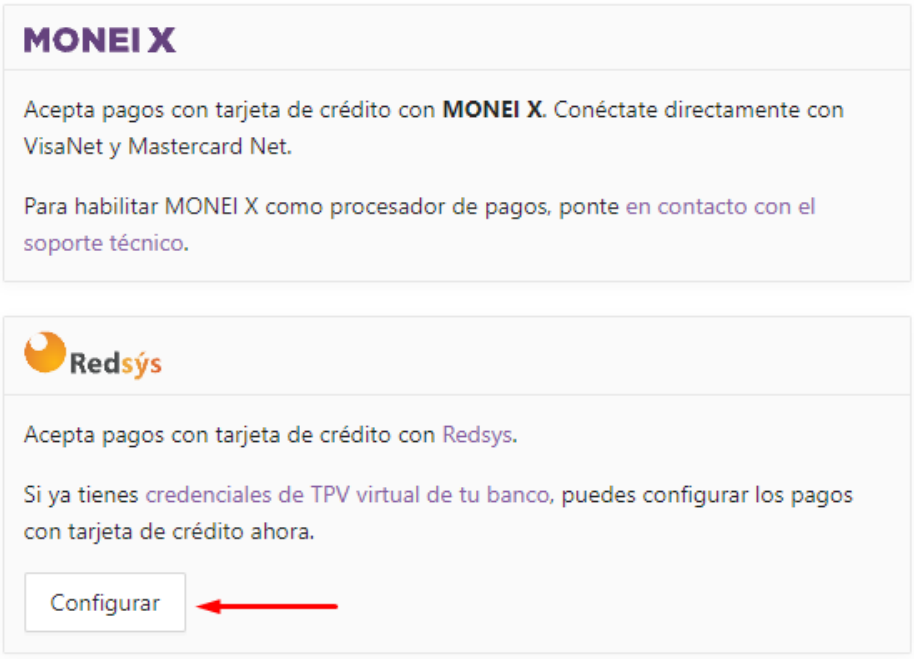


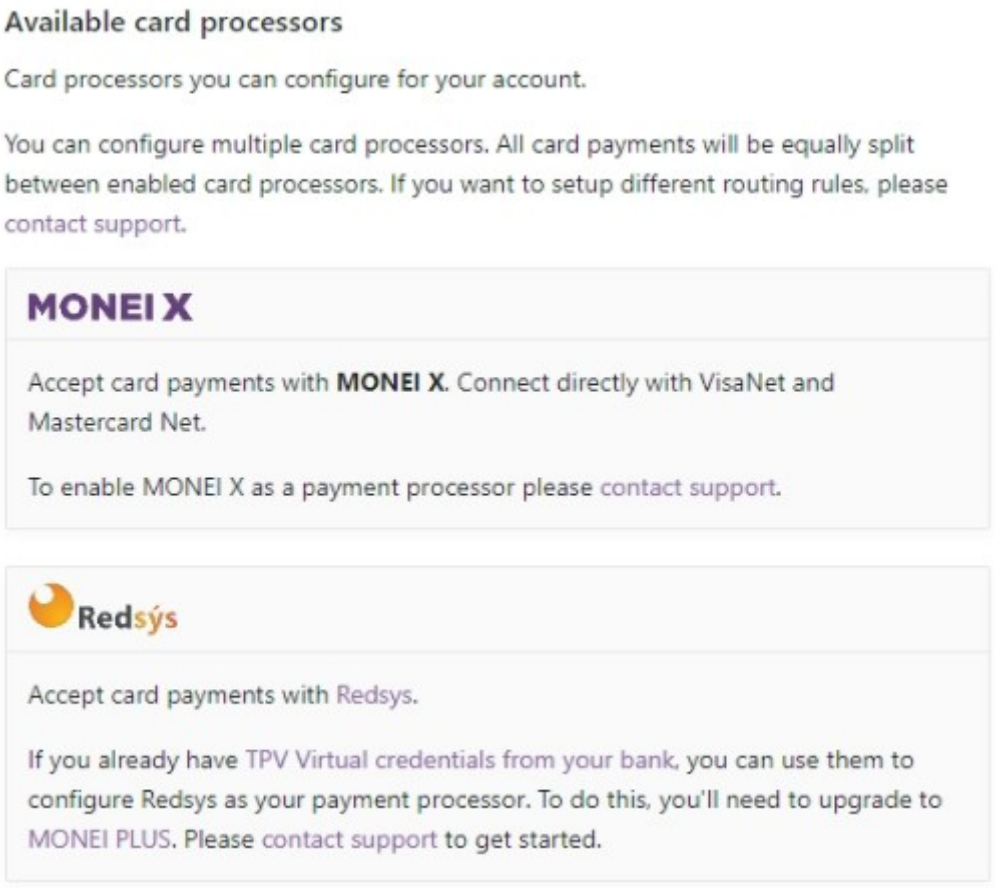
Configured credit card processors:

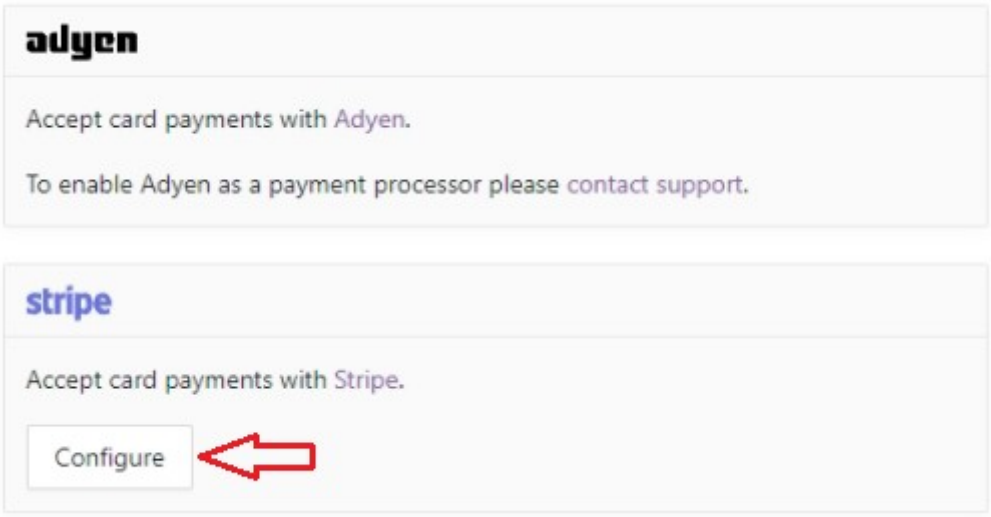


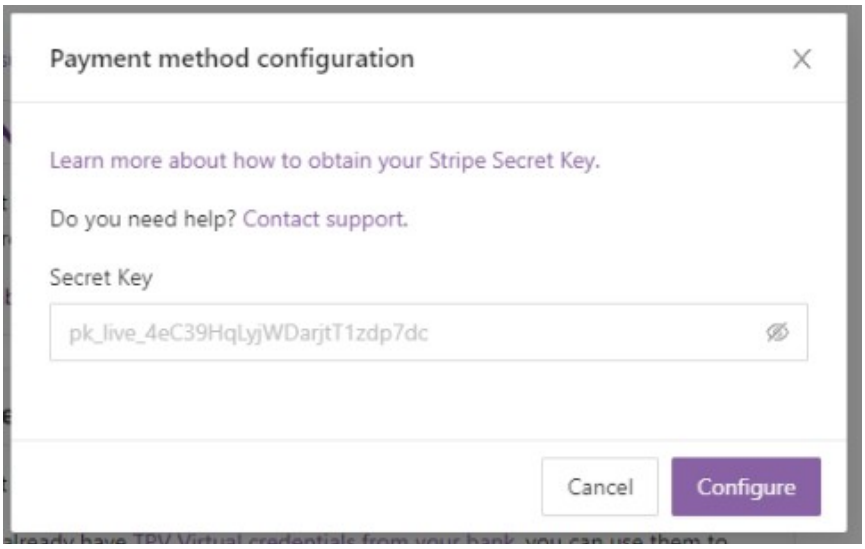


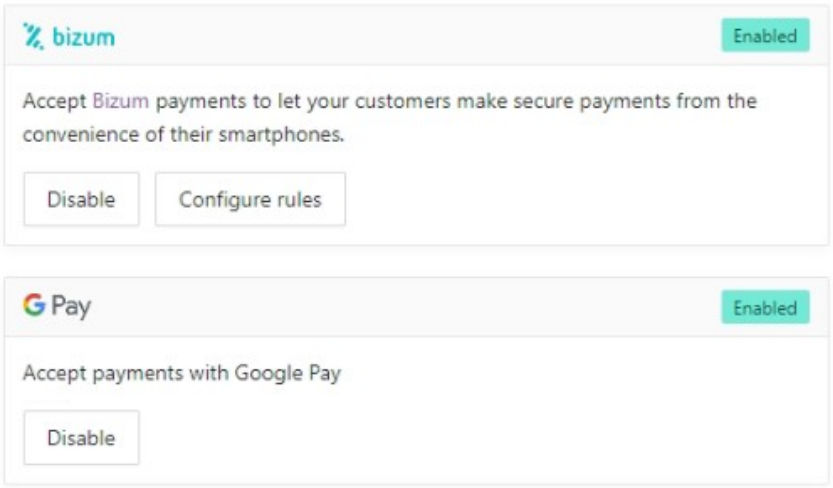
Available credit card processors:



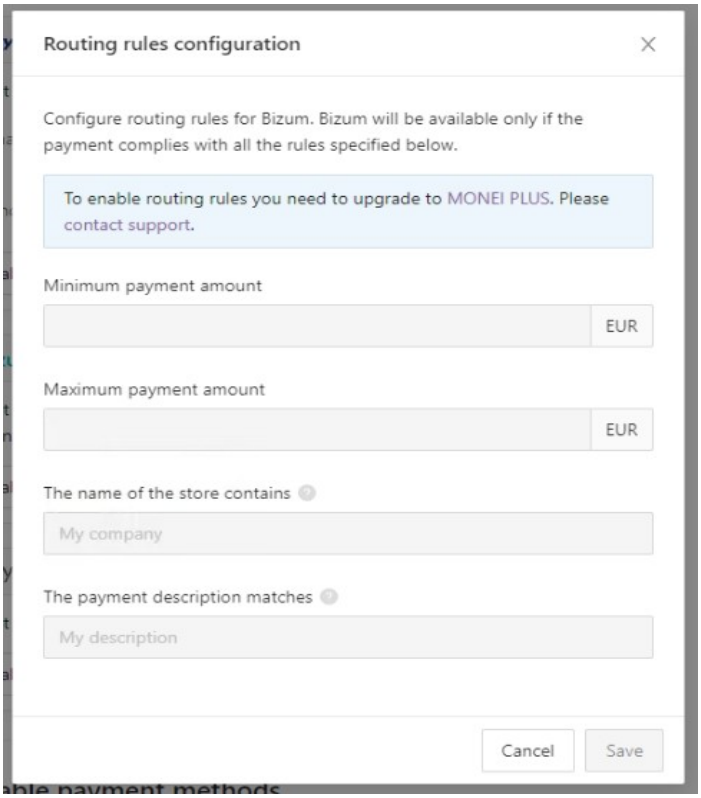



adyen
Accept card payments with Adyen.
To enable Adyen as a payment processor please contact support.
stripe
Accept card payments with Stripe.
Configure


Payment method configuration
Learn more about how to obtain your Stripe Secret Key.
Do you need help? Contact support.
Secret Key
pk_live_4eC39HqLyjWDarjtT1zdp7dc
Cancel
Configure

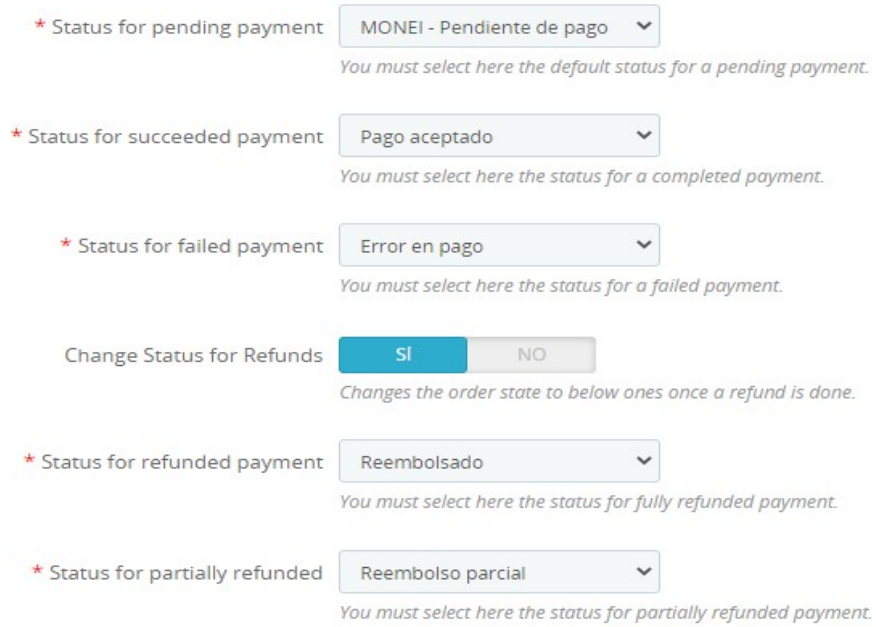


The routing rules to enable payments with Bizum must be specified:



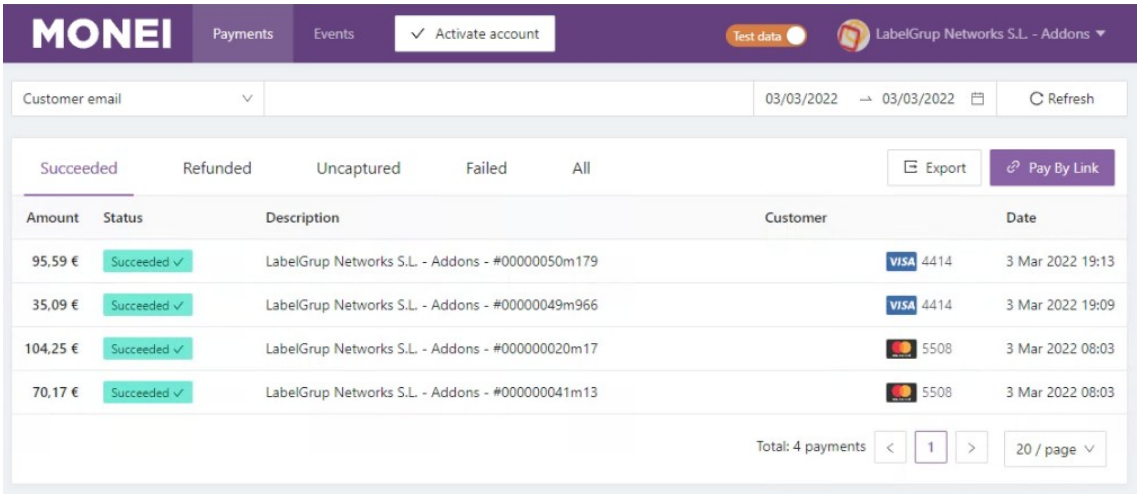
Once all the desired payment methods have been configurated, they will be operational to be used in your store.

PAYMENT STATUS

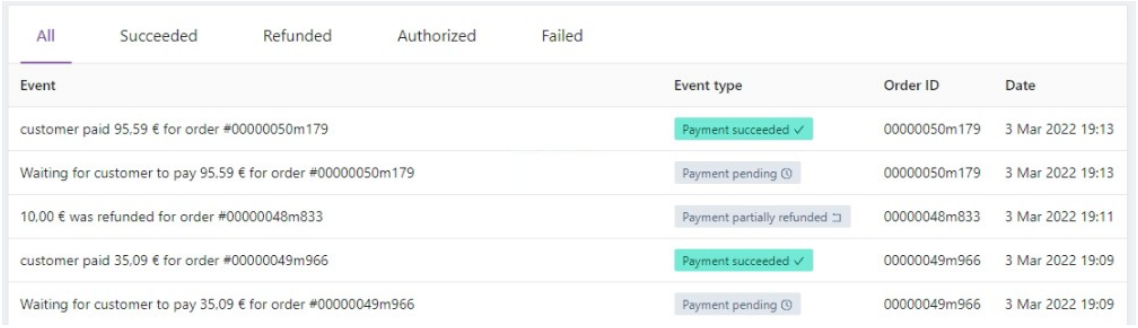


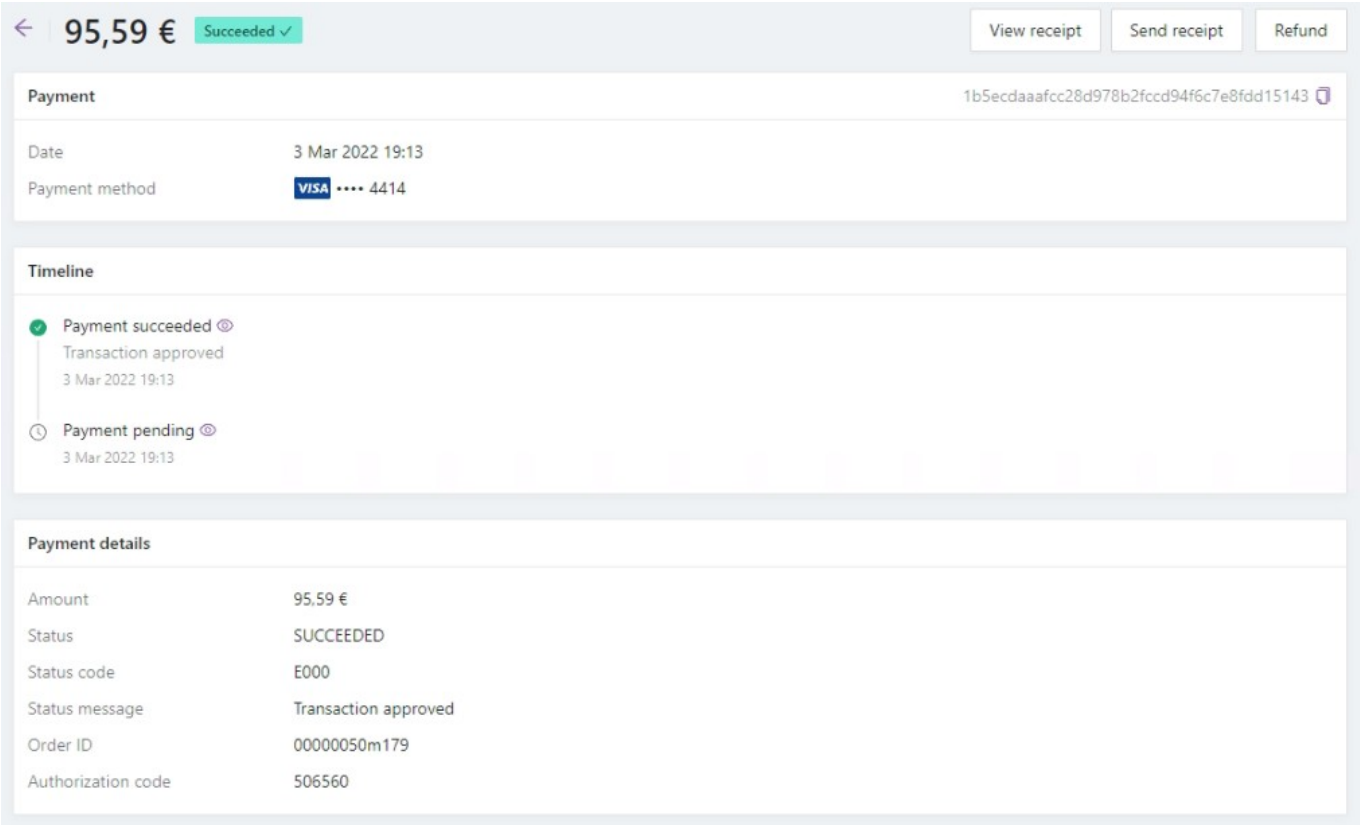
It is necessary to specify the status of the order.

In your MONEI Dashboard panel, you can check the status of the order:

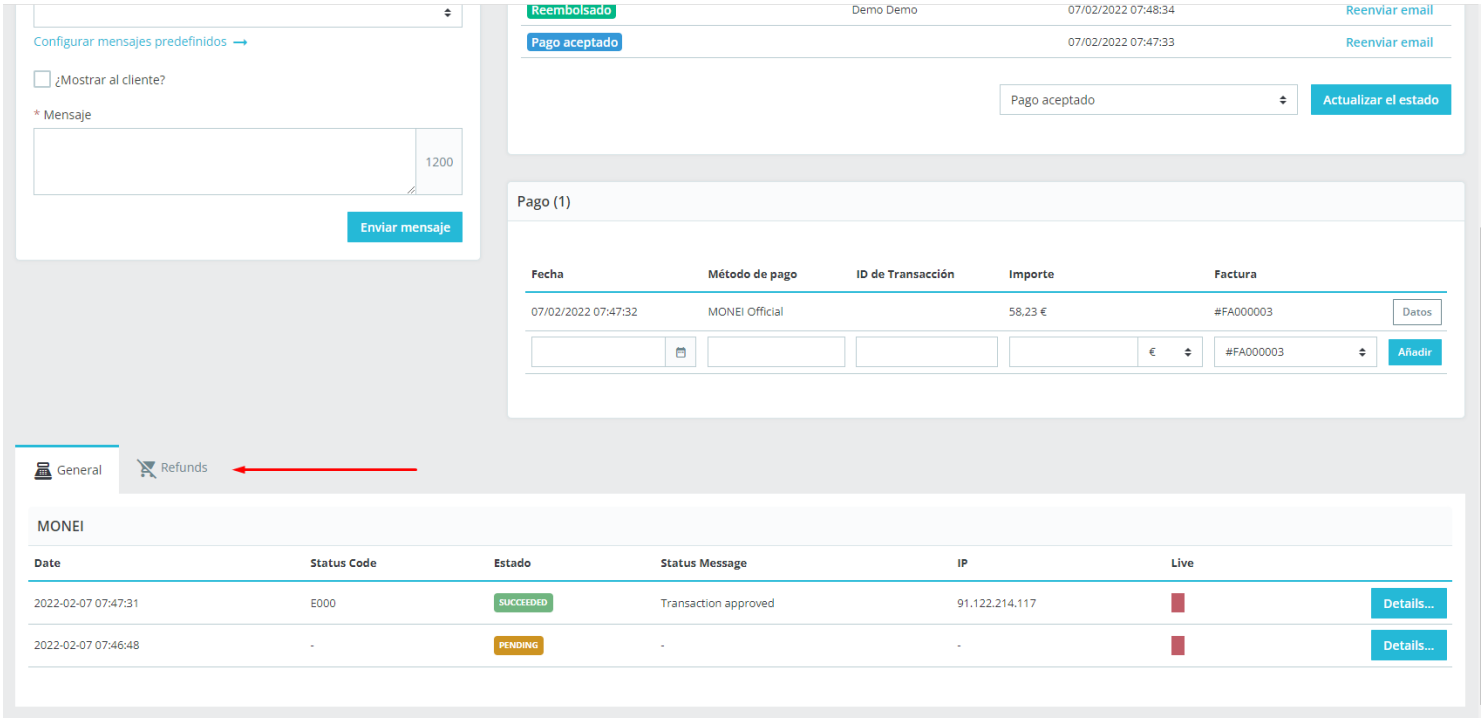


Also, you will find the complete history of operations in the "**Events**" section:

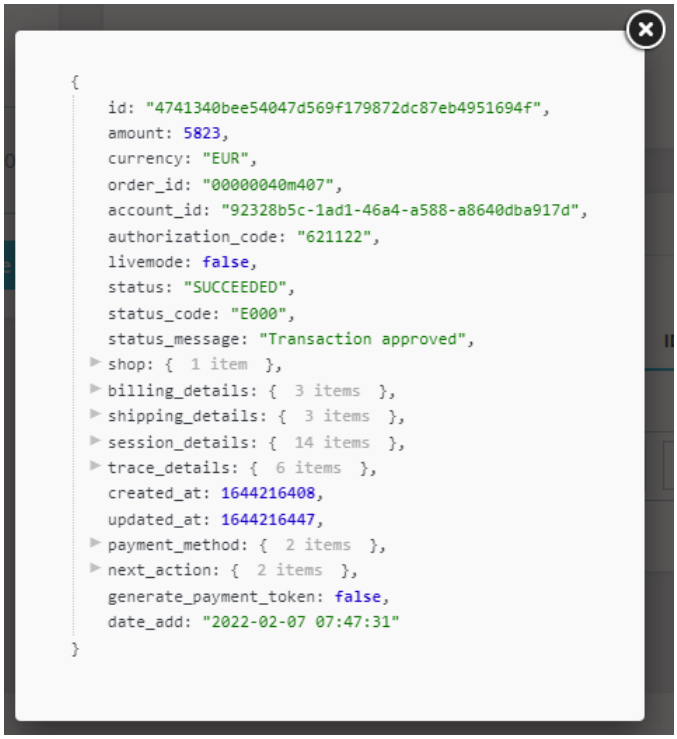




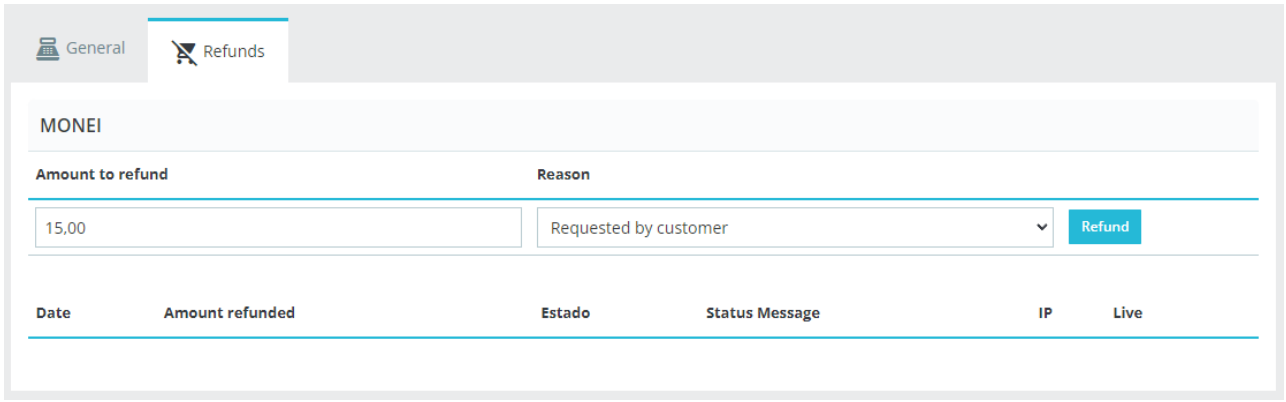
If you go to the PrestaShop Back Office, and position yourself in the order information (made with any of the options provided by the module), you will find the following screen:



Clicking on "**Details**", you will find all the information related to the order:

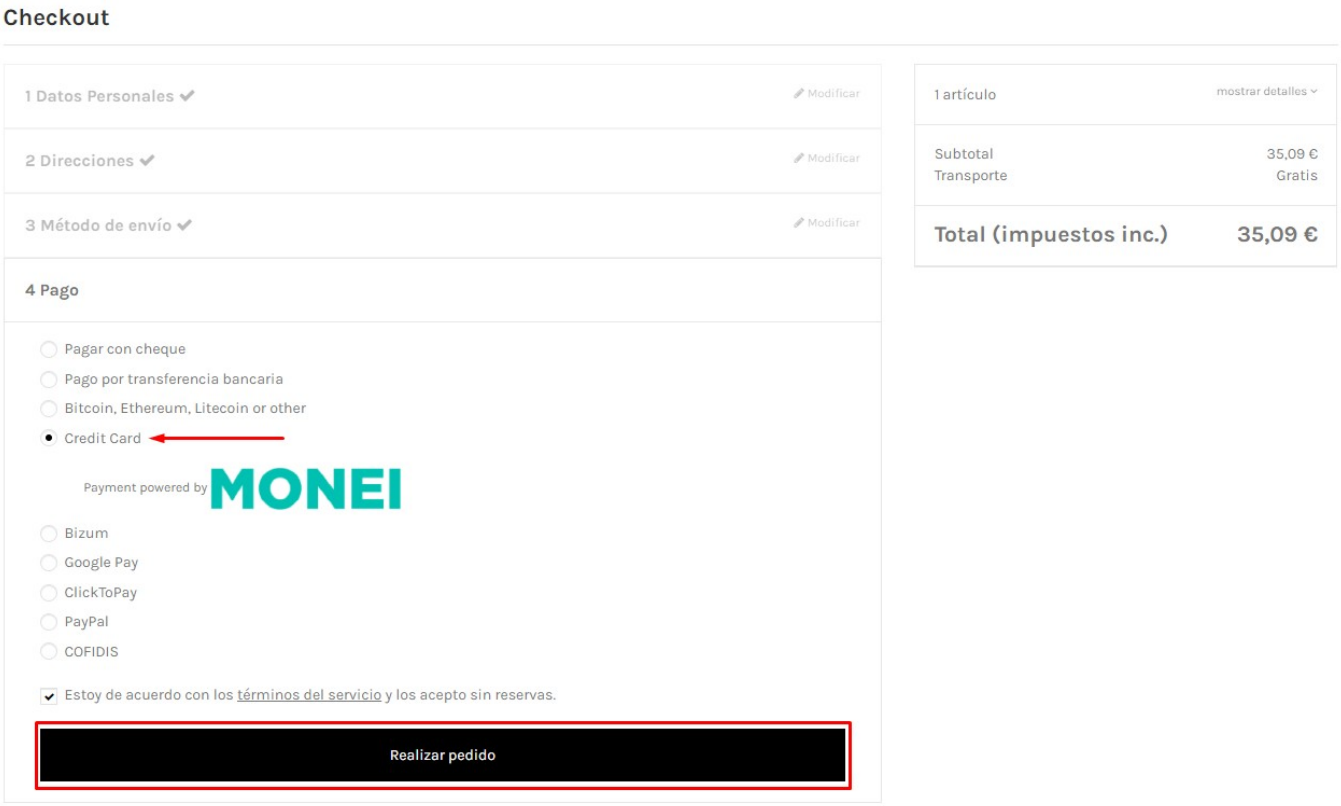


In the "**Refunds**" section, you can make a refund, selecting both the amount and the reason:


General
Refunds
MONEI
Amount to refund
Reason
15,00
Requested by customer
Refund
Date
Amount refunded
Estado
Status Message
IP
Live

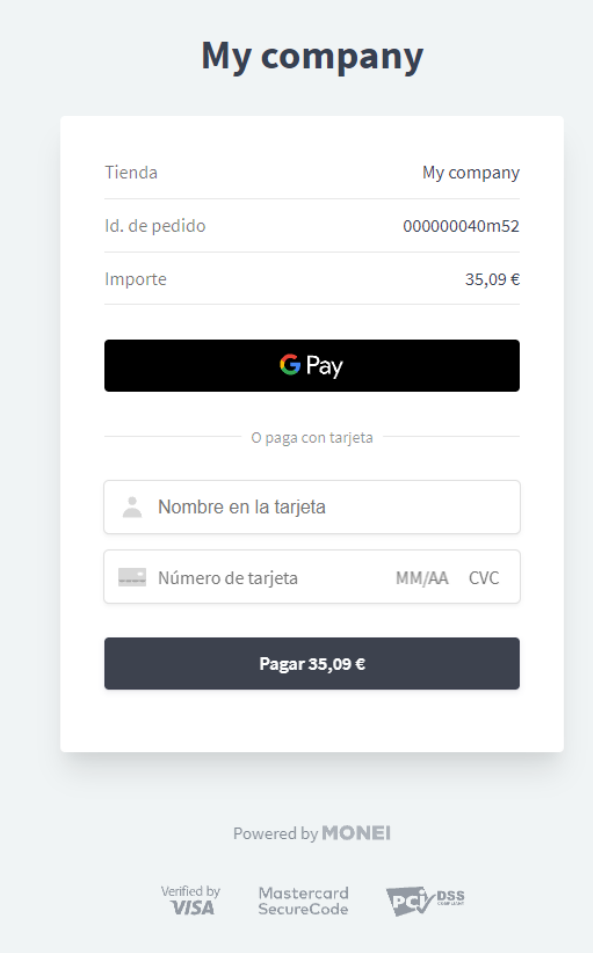
DEMONSTRATION:

To carry out a test, we will select the product that we want to buy and go to the checkout:



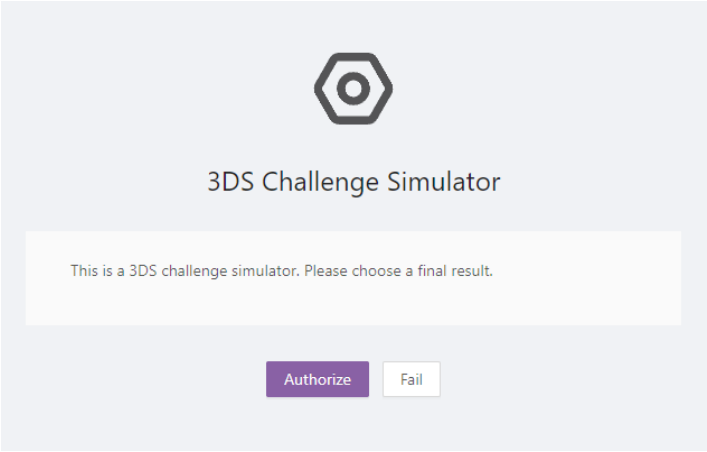
We will choose the desired payment option (it is important to have previously configured this option in the MONEI Dashboard) and then we will proceed to place the order.

The following panel will appear:

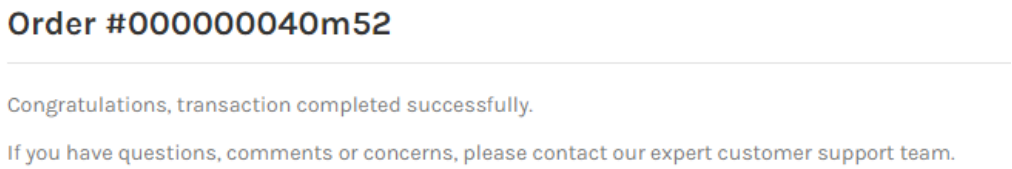


NOTE: If you are in the test environment, you can obtain the data in the following link:

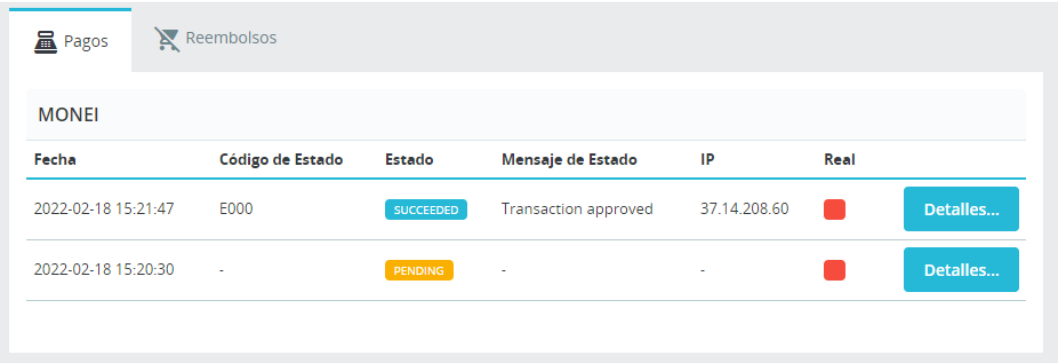
https://docs.monei.com/docs/testing/

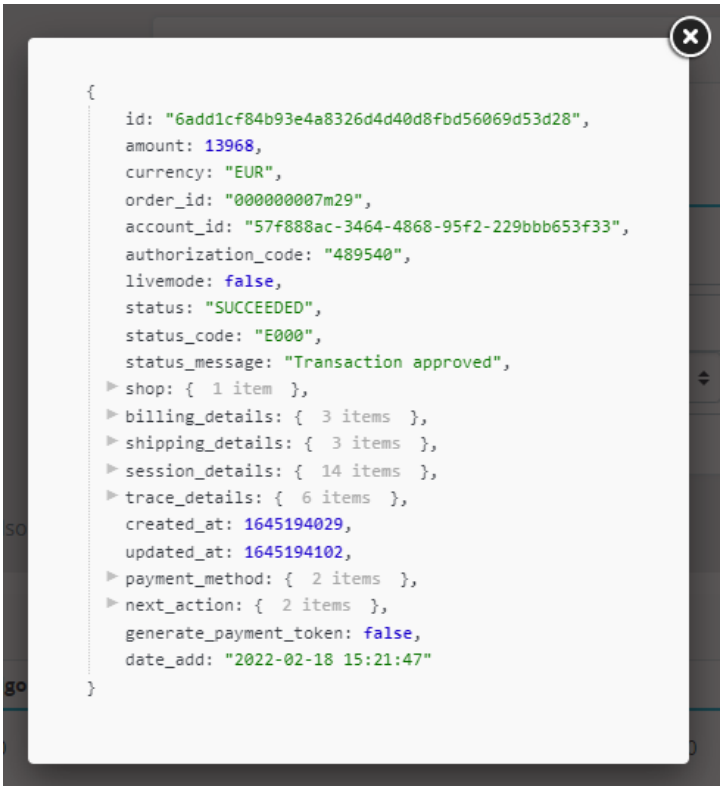


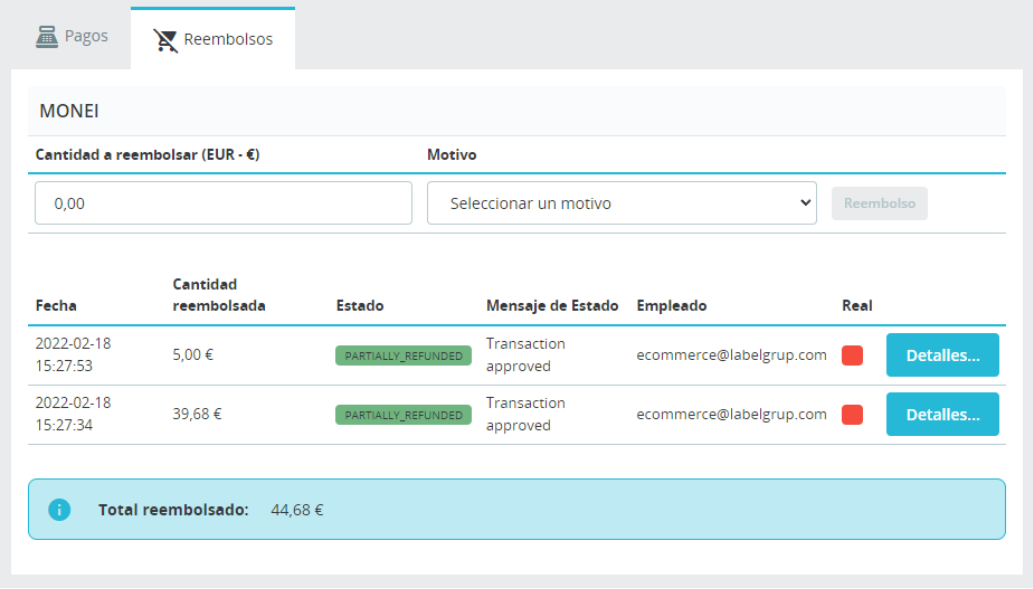
Once the payment is authorized, the order will be confirmed, and the following message will be shown:

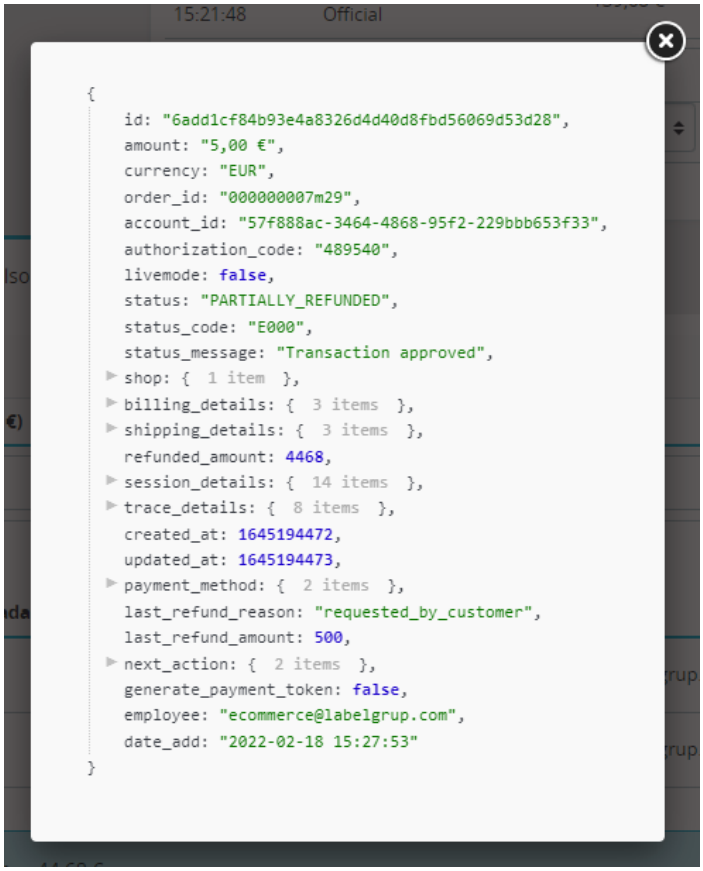


When the order is confirmed, through the Back Office we will be able to consult it and even make refunds if we wish.






Pagos
Reembolsos
MONEI
Cantidad a reembolsar (EUR - €)
Motivo
0,00
Seleccionar un motivo
Reembolso
Fecha
Cantidad reembolsada
Estado
Mensaje de Estado
Empleado
Real
2022-02-18 15:27:53
5,00 €
PARTIALLY_REFUNDED
Transaction approved
ecommerce@labelgrup.com
Detalles...
2022-02-18 15:27:34
39,68 €
PARTIALLY_REFUNDED
Transaction approved
ecommerce@labelgrup.com
Detalles...
Total reembolsado: 44,68 €


15:21:48
Official
{
id: "6add1cf84b93e4a8326d4d40d8fbd56069d53d28",
amount: "5,00 €",
currency: "EUR",
order_id: "000000007m29",
account_id: "57f888ac-3464-4868-95f2-229bbb653f33",
authorization_code: "489540",
livemode: false,
status: "PARTIALLY_REFUNDED",
status_code: "E000",
status_message: "Transaction approved",
shop: { 1 item },
billing_details: { 3 items },
shipping_details: { 3 items },
refunded_amount: 4468,
session_details: { 14 items },
trace_details: { 8 items },
created_at: 1645194472,
updated_at: 1645194473,
payment_method: { 2 items },
last_refund_reason: "requested_by_customer",
last_refund_amount: 500,
next_action: { 2 items },
generate_payment_token: false,
employee: "ecommerce@labelgrup.com",
date_add: "2022-02-18 15:27:53"
}

PAYMENT GATEWAY MONEI

POWERED BY

labelgrup