

PAYMENT GATEWAY - MONEI

DOCUMENTATION

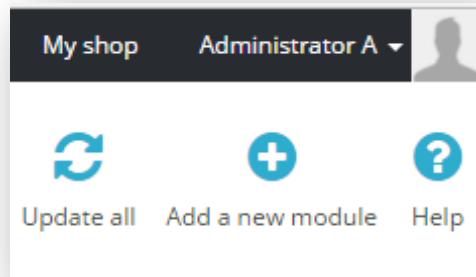


Welcome to Payment Gateway - MONEI

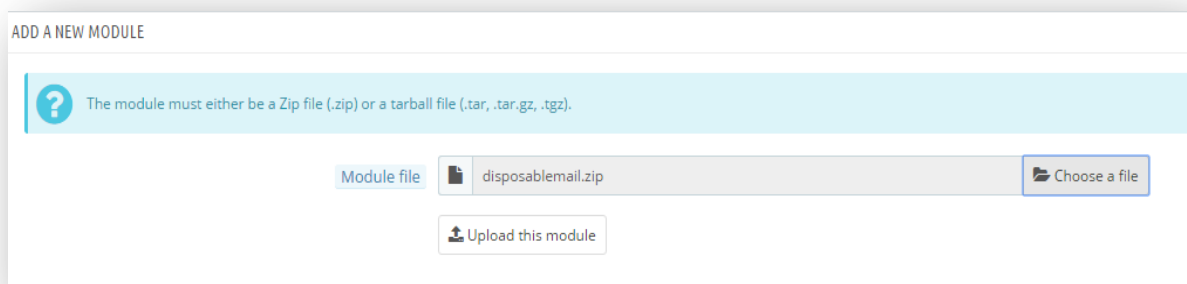
Quickly and easily integrate your online store with our payment gateway to accept all major and alternative payment methods on one platform.

1. How to install this module:

First, enter into the Back Office of your PrestaShop™ and go to the **“Modules and Services”** menu => **“Modules and Services”**. Once there, locate and press the button on the upper right corner, labelled **“Add new module”**.



A new screen will load (see image below). Click on **“Choose a file”** button to locate your file **“lblmonei.zip”**, and confirm the selection.



You should now be able to upload the module by clicking on **“Upload this module”** button. If everything has been installed correctly, you will find the module in **“Modules and Services”** => **“Modules and Services”** => **“Administration”**. Then, click on the **“Install”** button.

2. Configure the module

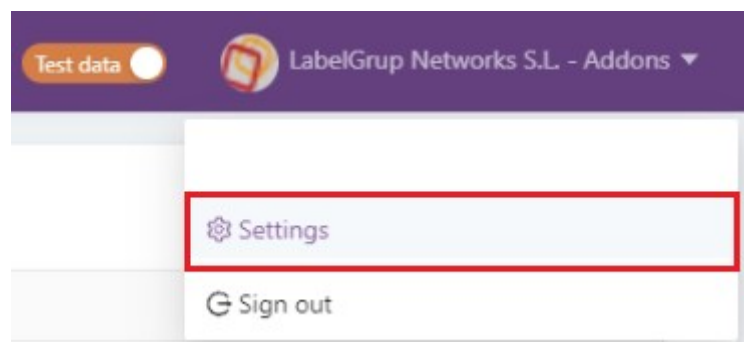
Once in the module, you will find the following panel to configure it:

SETTINGS

The screenshot shows the 'SETTINGS' panel for the MONEI payment gateway. At the top, there is a navigation bar with links: SETTINGS (active), PAYMENT METHODS, PAYMENT STATUS, and DOCUMENTATION. Below this, the settings are organized into sections:

- API Key:** A text input field containing 'pk_test_b5e1b23c0ed5f9c913d725e60db3e601'. Below it, a note reads: 'Your MONEI API Key. Available at your MONEI dashboard.'
- Real environment:** A toggle switch with 'SI' (disabled) and 'NO' (selected) options. Below it, a note reads: 'Set to OFF/DISABLED to set the test environment.'
- Allow Credit Card Tokenization:** A toggle switch with 'SI' (selected) and 'NO' (disabled) options. Below it, a note reads: 'Allow the customers to save their credit card information.'
- Cart to order:** A toggle switch with 'SI' (selected) and 'NO' (disabled) options. Below it, a note reads: 'Convert the customer cart into an order before the payment.'
- Show MONEI logo:** A toggle switch with 'SI' (selected) and 'NO' (disabled) options. Below it, a note reads: 'Shows the MONEI logo on checkout step.'

- **API KEY:** Go to your [MONEI Dashboard](#) → Settings → API access



Account

Profile

Payment methods

Branding

Custom domain

Emails

Billing

Payouts

Authorized users

API Access

€ Earn discounts

API Access

GraphQL API Explorer
You can find interactive API Explorer [here](#).

Documentation
Find out how to integrate MONEI in our [API Documentation](#).

Your Account ID
92328b5c-1ad1-46a4-a588-a8640dba917d

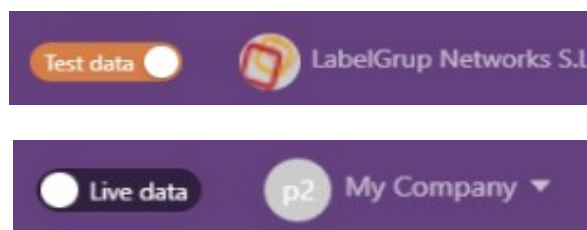
Create API Key

Then, copy the key and paste it into your module configuration panel in PrestaShop:

API Key

Your MONEI API Key. Available at your MONEI dashboard.

- **Real environment:** With this option you will be able to define your environment: Real or Test. You can also find this configuration in the MONEI Dashboard:



- **Allow Credit Card Tokenization:** We may allow the user to save their credit card information for later payments as shown in the following image:

4 PAGO

☐ Pagar con cheque

☐ Pago por transferencia bancaria

☒ Credit Card

Payment powered by **MONEI**

☒ Save Card details for future payments

☐ Saved Card: VISA **** * 4414 (12/34)

☐ Estoy de acuerdo con los [términos del servicio](#) y los acepto sin reservas.

REALIZAR PEDIDO

- **Cart to order:** Allow convert the customer cart into an order before the payment.
- **Show MONEI logo:** Enable or disable the MONEI logo at checkout

4 Pago

☐ Pagar con cheque

☐ Pago por transferencia bancaria

☐ Credit Card

☐ Bizum

☒ Google Pay

Payment powered by **MONEI**

☐ ClickToPay

☐ PayPal

☐ COFIDIS

☐ Estoy de acuerdo con los [términos del servicio](#) y los acepto sin reservas.

PAYMENT METHODS

Allow Credit Card	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with Credit Card.
Allow Bizum	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with Bizum.
Allow Apple Pay	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with Apple Pay. Only displayed in Safari browser.
Allow Google Pay	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with Google Pay.
Allow ClickToPay	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with ClickToPay.
Allow PayPal	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with PayPal.
Allow COFIDIS	<input checked="" type="checkbox"/> SI	<input type="checkbox"/> NO	Allow payments with COFIDIS.

Moreover, you can also activate the different payment methods offered by MONEI (It is necessary to configure the options that will be used in the MONEI Dashboard)

To configure the available payment methods, you will go to the panel: "**Payment methods**".

Account

Profile

Payment methods

Branding

Custom domain

Emails

Billing

Payouts


Authorized users

API Access

€ Earn discounts

Configured payment methods


You already have at least one payment method configured. Here you can enable more payment methods or disable existing ones.

 Card

Enabled

Accept all major debit cards and international cards, including Visa, MasterCard, Diners Club International & Discover. Connect with MONEI X, Redsys, Adyen, Stripe, and other payment processors.

Configure

 PayPal


Enabled

Accept payments with PayPal Business.

Merchant id	HRAB9AFEF6CEE
Email	paypal-business@monei.net
Currency	EUR

Disable

Configure rules


 bizum

Enabled

Accept Bizum payments to let your customers make secure payments from the convenience of their smartphones.

Disable

Configure rules

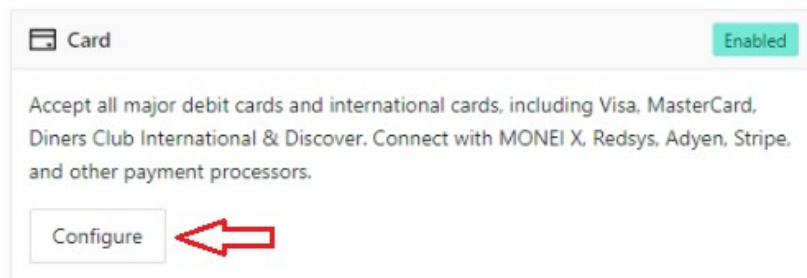
 Pay

Enabled

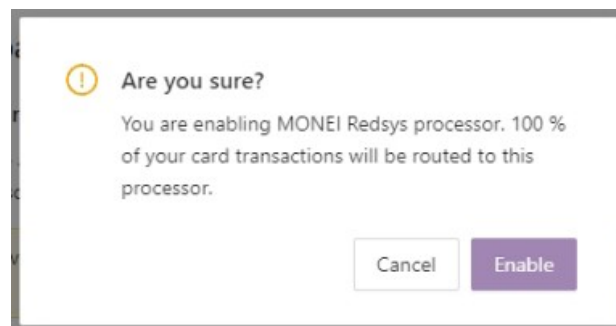
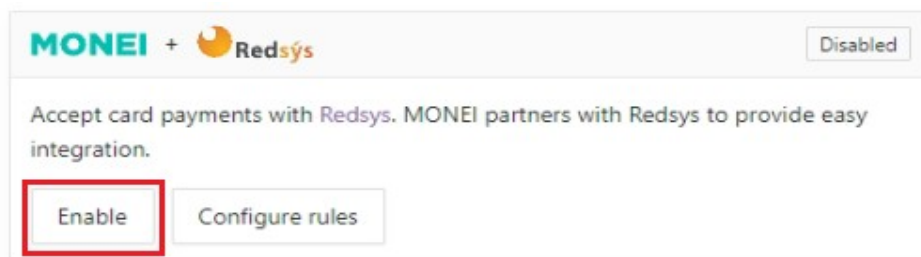
Accept payments with Google Pay

Disable

Once activated, you will proceed to configure those methods:



Configured credit card processors:



Available credit card processors:**MONEI X**

Acepta pagos con tarjeta de crédito con **MONEI X**. Conéctate directamente con VisaNet y Mastercard Net.

Para habilitar MONEI X como procesador de pagos, ponte [en contacto con el soporte técnico](#).



Acepta pagos con tarjeta de crédito con Redsys.

Si ya tienes [credenciales de TPV virtual de tu banco](#), puedes configurar los pagos con tarjeta de crédito ahora.

Configurar

**Available card processors**

Card processors you can configure for your account.

You can configure multiple card processors. All card payments will be equally split between enabled card processors. If you want to setup different routing rules, please [contact support](#).

MONEI X

Accept card payments with **MONEI X**. Connect directly with VisaNet and Mastercard Net.

To enable MONEI X as a payment processor please [contact support](#).



Accept card payments with Redsys.

If you already have TPV Virtual credentials from your bank, you can use them to configure Redsys as your payment processor. To do this, you'll need to upgrade to **MONEI PLUS**. Please [contact support](#) to get started.

adyen

Accept card payments with [Adyen](#).

To enable Adyen as a payment processor please [contact support](#).

stripe

Accept card payments with [Stripe](#).

Configure



Payment method configuration

Learn more about how to obtain your Stripe Secret Key.


Do you need help? [Contact support](#).

Secret Key

pk_live_4eC39HqLyjWDarjtT1zdp7dc

Cancel

Configure

 **bizum**

Enabled

Accept Bizum payments to let your customers make secure payments from the convenience of their smartphones.

Disable

Configure rules

 **G Pay**

Enabled

Accept payments with Google Pay

Disable

The routing rules to enable payments with Bizum must be specified:

Routing rules configuration

×

Configure routing rules for Bizum. Bizum will be available only if the payment complies with all the rules specified below.

To enable routing rules you need to upgrade to MONEI PLUS. Please contact support.

Minimum payment amount

EUR

Maximum payment amount

EUR

The name of the store contains ⓘ

My company

The payment description matches ⓘ


My description


Cancel


Save

Once all the desired payment methods have been configured, they will be operational to be used in your store.


PAYMENT STATUS


* Status for pending payment 
You must select here the default status for a pending payment.

* Status for succeeded payment 
You must select here the status for a completed payment.

* Status for failed payment 
You must select here the status for a failed payment.

Change Status for Refunds ☒ SI ☐ NO
Changes the order state to below ones once a refund is done.

* Status for refunded payment 
You must select here the status for fully refunded payment.

* Status for partially refunded 
You must select here the status for partially refunded payment.

It is necessary to specify the status of the order.

In your MONEI Dashboard panel, you can check the status of the order:


MONEI

Payments

Events

✓ Activate account

Test data

LabelGrup Networks S.L. - Addons ▼

Customer email ▼

03/03/2022 → 03/03/2022

Refresh

Succeeded

Refunded





Uncaptured

Failed

All

Export

Pay By Link

Amount	Status	Description	Customer	Date
95,59 €	Succeeded ✓	LabelGrup Networks S.L. - Addons - #00000050m179	 4414	3 Mar 2022 19:13
35,09 €	Succeeded ✓	LabelGrup Networks S.L. - Addons - #00000049m966	 4414	3 Mar 2022 19:09
104,25 €	Succeeded ✓	LabelGrup Networks S.L. - Addons - #00000020m17	 5508	3 Mar 2022 08:03
70,17 €	Succeeded ✓	LabelGrup Networks S.L. - Addons - #000000041m13	 5508	3 Mar 2022 08:03

Total: 4 payments

1

20 / page ▼

Also, you will find the complete history of operations in the “**Events**” section:

All	Succeeded	Refunded	Authorized	Failed
Event	Event type	Order ID	Date	
customer paid 95,59 € for order #00000050m179	Payment succeeded ✓	00000050m179	3 Mar 2022 19:13	
Waiting for customer to pay 95,59 € for order #00000050m179	Payment pending ⓘ	00000050m179	3 Mar 2022 19:13	
10,00 € was refunded for order #00000048m833	Payment partially refunded ⓘ	00000048m833	3 Mar 2022 19:11	
customer paid 35,09 € for order #00000049m966	Payment succeeded ✓	00000049m966	3 Mar 2022 19:09	
Waiting for customer to pay 35,09 € for order #00000049m966	Payment pending ⓘ	00000049m966	3 Mar 2022 19:09	


← **95,59 €** Succeeded ✓ View receipt Send receipt Refund

Payment 1b5ecdaafcc28d978b2fccd94f6c7e8fdd15143 ⓘ

Date

3 Mar 2022 19:13

Payment method

 **** 4414

Timeline

✓

Payment succeeded ⓘ

Transaction approved

3 Mar 2022 19:13

⌚

Payment pending ⓘ

3 Mar 2022 19:13

Payment details

Amount

95,59 €

Status

SUCCEEDED

Status code

E000

Status message

Transaction approved

Order ID

00000050m179

Authorization code

506560

If you go to the PrestaShop Back Office, and position yourself in the order information (made with any of the options provided by the module), you will find the following screen:

Configurar mensajes predefinidos →

☐ ¿Mostrar al cliente?

* Mensaje

1200

Enviar mensaje

Reembolsado Demo Demo 07/02/2022 07:48:34 Reenviar email

Pago aceptado 07/02/2022 07:47:33 Reenviar email

Pago aceptado Actualizar el estado

Pago (1)

Fecha	Método de pago	ID de Transacción	Importe	Factura	
07/02/2022 07:47:32	MONEI Oficial		58.23 €	#FA000003	Datos
				#FA000003	Añadir

General Refunds

MONEI

Date	Status Code	Estado	Status Message	IP	Live	
2022-02-07 07:47:31	E000	SUCCEEDED	Transaction approved	91.122.214.117		Details...
2022-02-07 07:46:48	-	PENDING	-	-		Details...

Clicking on "**Details**", you will find all the information related to the order:

```

{
  id: "4741340bee54047d569f179872dc87eb4951694f",
  amount: 5823,
  currency: "EUR",
  order_id: "00000040m407",
  account_id: "92328b5c-1ad1-46a4-a588-a8640dba917d",
  authorization_code: "621122",
  livemode: false,
  status: "SUCCEEDED",
  status_code: "E000",
  status_message: "Transaction approved",
  shop: { 1 item },
  billing_details: { 3 items },
  shipping_details: { 3 items },
  session_details: { 14 items },
  trace_details: { 6 items },
  created_at: 1644216408,
  updated_at: 1644216447,
  payment_method: { 2 items },
  next_action: { 2 items },
  generate_payment_token: false,
  date_add: "2022-02-07 07:47:31"
}

```

In the "**Refunds**" section, you can make a refund, selecting both the amount and the reason:



General

Refunds

MONEI

Amount to refund

Reason

15,00

Requested by customer

▼

Refund

Date	Amount refunded	Estado	Status Message	IP	Live
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DEMONSTRATION:

To carry out a test, we will select the product that we want to buy and go to the checkout:

Checkout

1 Datos Personales ✓	✎ Modificar	1 artículo	mostrar detalles ▾
2 Direcciones ✓	✎ Modificar	Subtotal	35,09 €
3 Método de envío ✓	✎ Modificar	Transporte	Gratis
4 Pago		Total (impuestos inc.)	35,09 €
<div><div><div><input type="radio"/> Pagar con cheque</div><div><input type="radio"/> Pago por transferencia bancaria</div><div><input type="radio"/> Bitcoin, Ethereum, Litecoin or other</div><div><input checked="" type="radio"/> Credit Card</div></div><div><div>Payment powered by</div><div>MONEI</div></div><div><div><input type="radio"/> Bizum</div><div><input type="radio"/> Google Pay</div><div><input type="radio"/> ClickToPay</div><div><input type="radio"/> PayPal</div><div><input type="radio"/> COFIDIS</div></div><div><input checked="" type="checkbox"/> Estoy de acuerdo con los términos del servicio y los acepto sin reservas.</div></div> <div>Realizar pedido</div>			

We will choose the desired payment option (it is important to have previously configured this option in the MONEI Dashboard) and then we will proceed to place the order.

The following panel will appear:

My company

Tienda	My company
Id. de pedido	000000040m52
Importe	35,09 €

G Pay

O paga con tarjeta

Nombre en la tarjeta

Número de tarjeta MM/AA CVC

Pagar 35,09 €

Powered by **MONEI**

Verified by **VISA** Mastercard SecureCode **PCI DSS**

NOTE: If you are in the test environment, you can obtain the data in the following link:

<https://docs.monei.com/docs/testing/>

3DS Challenge Simulator

This is a 3DS challenge simulator. Please choose a final result.

Authorize Fail



Once the payment is authorized, the order will be confirmed, and the following message will be shown:

Order #000000040m52

Congratulations, transaction completed successfully.

If you have questions, comments or concerns, please contact our expert customer support team.

When the order is confirmed, through the Back Office we will be able to consult it and even make refunds if we wish.

MONEI					
Fecha	Código de Estado	Estado	Mensaje de Estado	IP	Real
2022-02-18 15:21:47	E000	SUCCEEDED	Transaction approved	37.14.208.60	 Detalles...
2022-02-18 15:20:30	-	PENDING	-	-	 Detalles...

```

{
  id: "6add1cf84b93e4a8326d4d40d8fbd56069d53d28",
  amount: 13968,
  currency: "EUR",
  order_id: "000000007m29",
  account_id: "57f888ac-3464-4868-95f2-229bbb653f33",
  authorization_code: "489540",
  livemode: false,
  status: "SUCCEEDED",
  status_code: "E000",
  status_message: "Transaction approved",
  shop: { 1 item },
  billing_details: { 3 items },
  shipping_details: { 3 items },
  session_details: { 14 items },
  trace_details: { 6 items },
  created_at: 1645194029,
  updated_at: 1645194102,
  payment_method: { 2 items },
  next_action: { 2 items },
  generate_payment_token: false,
  date_add: "2022-02-18 15:21:47"
}

```

Pagos
Reembolsos

MONEI

Cantidad a reembolsar (EUR - €)

Motivo

0,00

Seleccionar un motivo

Reembolso

Fecha	Cantidad reembolsada	Estado	Mensaje de Estado	Empleado	Real
2022-02-18 15:27:53	5,00 €	PARTIALLY_REFUNDED	Transaction approved	ecommerce@labelgrup.com	Detalles...
2022-02-18 15:27:34	39,68 €	PARTIALLY_REFUNDED	Transaction approved	ecommerce@labelgrup.com	Detalles...

i Total reembolsado: 44,68 €

```

15:21:48      Official
{
  id: "6add1cf84b93e4a8326d4d40d8fbd56069d53d28",
  amount: "5,00 €",
  currency: "EUR",
  order_id: "000000007m29",
  account_id: "57f888ac-3464-4868-95f2-229bbb653f33",
  authorization_code: "489540",
  livemode: false,
  status: "PARTIALLY_REFUNDED",
  status_code: "E000",
  status_message: "Transaction approved",
  ▶ shop: { 1 item },
  ▶ billing_details: { 3 items },
  ▶ shipping_details: { 3 items },
  refunded_amount: 4468,
  ▶ session_details: { 14 items },
  ▶ trace_details: { 8 items },
  created_at: 1645194472,
  updated_at: 1645194473,
  ▶ payment_method: { 2 items },
  last_refund_reason: "requested_by_customer",
  last_refund_amount: 500,
  ▶ next_action: { 2 items },
  generate_payment_token: false,
  employee: "ecommerce@labelgrup.com",
  date_add: "2022-02-18 15:27:53"
}

```

PAYMENT GATEWAY
MONEI

POWERED BY
labelgrup