FAQ Brain Training (Brainzheimer)

- **Are multiple languages supported?**

  Not yet, but our staff is working on it.

- **What are the first steps to install the Alexa skill/app "Brainzheimer"?**

  The Alexa skill "Brainzheimer" must be downloaded from the Alexa app. Then you can start it by saying "Alexa start brain training". After that, Alexa asks in which cycle and at what time you would like to use it. Alternatively, you can also start it manually.

- **How is this skill different from others?**

  - Designed for Alzheimer's patients

  - Adapted difficulty level through grading questions

  - Optional dynamic time management

  - Flexible time span of the training sessions

- **What does the skill cost?**

  "Brainzheimer" can be obtained for free from the App Store or Play Store.

- **What if I no longer want to use the skill?**

  Then you can simply delete the skill in the Alexa app.

- **How do I get help?**

  In case of problems, customer service can be reached at:

  Gehirntraining@alexaskill.de

- **Which data is stored about me?**

  No personal data is stored. The stored data only contains the status within the brain training.

- <u>What does this skill do?</u>

  This skill challenges the brain and thus promotes brain performance.

- <u>Do you need previous knowledge to use this skill?</u>

  No, no previous knowledge is necessary. If you already have good previous knowledge, the difficulty level you start with will be higher.

- <u>Can you use the skill on the go?</u>

  Yes, provided you have the Alexa app installed on your end device.