Licensing Dynamics 365 Project Operations

Changes to project management functionality across Dynamics 365

CRM apps

SALES Enterprise	CUSTOMER SERVICE Enterprise	FIELD SERVICE
SALES Professional	CUSTOMER SERVICE Professional	PROJECT SERVICE AUTOMATION ✖

ERP apps

FINANCE ▬	SUPPLY CHAIN MANAGEMENT	PROJECT OPERATIONS ✚
HUMAN RESOURCES	COMMERCE	
HR SELF SERVE	OPERATIONS – ACTIVITY ▬	OPERATIONS – DEVICE

October 2020

- ✖ Project Service Automation retired
- ▬ Project Management Accounting removed from Finance and Operations-Activity modules
- ✚ Project Operations launched (20-seat minimum, $120 per user per month)

Impact on existing customers

Existing Project Service Automation licenses:

- Project Service Automation functionality remains
- PSA customers get Project Operations functionality on April 1, 2021*
- Renewal of existing SKUs allowed until October 1, 2021
- PSA customers purchase Project Operations at next renewal
- Qualified Offer SKU available for customers not able to meet the 20-seat minimum

Existing Finance and Operations-Activity licenses:

- Project Management Accounting functionality remains
- Finance and Activity customers do NOT get Project Operations functionality
- Renewal of existing SKUs allowed until October 1, 2021
- Finance and Activity customers purchase Project Operations at next renewal

Existing Customer Engagement and Dynamics 365 Plan licenses:

- Project Service Automation functionality remains
- Customers with active PSA users get Project Operations functionality on April 1, 2021*
- Customers with inactive PSA users can opt in by March 31, 2021 to get Project Operations functionality by raising a **support ticket**
- Customers purchase Project Operations at next renewal using Base/Attach licenses when users use multiple modules

Existing Unified Operations and Dynamics 365 Plan licenses:

- Project Management Accounting functionality remains
- Customers with active PMA users get Project Operations functionality on April 1, 2021*
- Customers with inactive PMA users can opt in by March 31, 2021 to get Project Operations functionality by raising a **support ticket**
- Customers purchase Project Operations at next renewal using Base/Attach licenses when users use multiple modules

Dynamics 365 Project Operations Request prior to April 1, 2021

Complete this survey to request access to Dynamics 365 Project Operations. As communicated, Dynamics 365 Project Operations will automatically be provided to you by April 1, 2021. By completing this survey you will be provided access to Project Operations within 7 business days.

Please note:
Upgrade to Dynamics 365 Project Operations is targeted for March, 2021. Details can be found on the Release Plan: https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave2/finance-operations/dynamics365-project-operations/planned-features.

As Dynamics 365 Project Operations is a new offering working towards certifications, if your organization requires specific certification requirements please review the details on Microsoft Trust Center for updates: https://www.microsoft.com/en-us/trust-center.

* Required

1. Organization Name *

Enter your answer

* Any eligible customer can request earlier access to Project Operations functionality by completing a **form**