

# **Welcome to Tycho Systems!**

These Terms of Service ("terms") govern the process of requesting and purchasing services from Tycho Systems ("Tycho", "we", "us", "our").

By requesting a service from us, you agree to comply with these Terms of Service. If you do not agree with any of these terms, you are forbidden from requesting any aforementioned services.

If you wish to get in contact with the Tycho Team, you may visit our community on Discord through discord.tychosystems.xyz.

# **Service Eligibility & Access**

- \* By continuing your order with Tycho Systems, you confirm that:
  - + You are above the age of 13.
  - + Your request is not intended for any purposes impermissible by law.
  - + Your request is not intended to cause harm to any individual or group.
- \* You are responsible for clearly stating accurate and complete information regarding your request. We are not responsible for any delays or errors caused by the lack of or inaccuracy of details requested by us.
- \* We reserve the right to immediately restrict, revoke and/or terminate access to our service(s) indefinitely, without prior notice or liability, for any reason, including without limitation if you breach the terms.

# **Service Delivery**

- Once your order is confirmed, you will receive notification via the agreed communication channel containing the specifics of your purchase. Promptly notify us of any discrepancies after reviewing these details
- \* Following confirmation, we will make every effort to fulfill and deliver the requested product(s) within a reasonable timeframe. However, this timeframe is subject to various factors and may vary heavily.
- \* Any additional modifications beyond the initially agreed upon request may result in extra charges and/or delays in delivery.

### **Payments**

An order is considered confirmed only upon receipt of payment, either partial or full. Failure to fulfill the quoted payment may result in the cancellation of your request.

#### All quoted pricing provided mainly uses:

- \$USD through one of our payment processors.
- + Robux through Roblox.
- \* We reserve the right to adjust our pricing for any services provided, with or without prior notice. However, any changes in pricing will not affect confirmed orders.

## **Subscriptions**

We may provide subscriptions for supplementary services, such as hosting services.

Upon agreeing to subscribe to such services, clients are obligated to make full payment in advance of service delivery.

Clients may receive advance notice of their subscription's expiration, and it is their responsibility to adhere to the outlined procedures to renew their subscription attached along their notice.

#### **Refunds & Cancellations**

We do not offer any kind of refunds under any circumstances after a payment has been sent by a client. You may cancel your order in accordance with our cancellation policy as follows:

- \* Orders can not be cancelled after confirmation unless explicitly agreed upon.
- \* Cancellation fees may apply for orders where we lose contact with the client deliberately without an agreement reached between us and the client.
- \* Unless the cancellation fees have been waived or received, the client will be terminated from accessing any services provided by us.

## **Data Collection**

We reserve the right to collect and store information from our registered clients.

Our data collection procedures strictly adhere to the guidelines detailed in our publicly accessible Privacy Policy, which delineates how we gather, utilize, and safeguard your information.

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