



Terms of Service

Tycho Systems
@ 29th of May, 2024

Welcome to Tycho Systems!

These Terms of Service ("terms") govern the process of requesting and purchasing services from Tycho Systems ("Tycho", "we", "us", "our").

By requesting a service from us, you agree to comply with these Terms of Service. If you do not agree with any of these terms, you are forbidden from requesting any aforementioned services.

If you wish to get in contact with the Tycho Team, you may visit our community on Discord through discord.tychosystems.xyz.

Service Eligibility & Access

- * **By continuing your order with Tycho Systems, you confirm that:**
 - + You are above the age of 13.
 - + Your request is not intended for any purposes impermissible by law.
 - + Your request is not intended to cause harm to any individual or group.
- * You are responsible for clearly stating accurate and complete information regarding your request. We are not responsible for any delays or errors caused by the lack of or inaccuracy of details requested by us.
- * We reserve the right to immediately restrict, revoke and/or terminate access to our service(s) indefinitely, without prior notice or liability, for any reason, including without limitation if you breach the terms.

Service Delivery

- * Once your order is confirmed, you will receive notification via the agreed communication channel containing the specifics of your purchase. Promptly notify us of any discrepancies after reviewing these details
- * Following confirmation, we will make every effort to fulfill and deliver the requested product(s) within a reasonable timeframe. **However, this timeframe is subject to various factors and may vary heavily.**
- * Any additional modifications beyond the initially agreed upon request may result in extra charges and/or delays in delivery.

Redistribution

Tycho retains complete ownership of all software developed after being requested by a client. Clients have two avenues for accessing the final product:

- * Opting in for a hosting plan with Tycho, granting access to the software as a service. However the source code will not be provided to the client.
- * Purchasing rights to their software, entitling them to the full source code with complete control over their product.

In the event that Tycho relinquishes ownership of the software, whether through sale of rights or other means, we are absolved of any future maintenance or uptime obligations. Clients may request such services for additional fees agreed upon later on.

Limitation of Liability

Tycho acknowledges its responsibility for the security of its provided products.

However, to the fullest extent permitted by law, Tycho disclaims all other liability arising from the use of its software or services.

Clients agree that Tycho shall not be liable for any direct, indirect, incidental, consequential, or punitive damages, including but not limited to loss of profits, data, or business interruption, arising out of or in connection with the use or inability to use the software or services.

By using Tycho's software or services, clients acknowledge and agree that they do so at their own risk, except for matters directly related to the security of the provided products, for which Tycho shall be responsible.

In any events regardless of any breaches to security, Tycho may - at its own discretion - offer to assist in resolving such matters voluntarily.

Payments

An order is considered confirmed only upon receipt of payment, either partial or full. Failure to fulfill the quoted payment may result in the cancellation of your request.

- * **All quoted pricing provided mainly uses:**
 - + \$USD through one of our payment processors.
 - + Robux through Roblox.
- * We reserve the right to adjust our pricing for any services provided, with or without prior notice. However, any changes in pricing will not affect confirmed orders.

Subscriptions

We may provide subscriptions for supplementary services, such as hosting services.

Upon agreeing to subscribe to such services, clients are obligated to make full payment in advance of service delivery.

Clients may receive advance notice of their subscription's expiration, and it is their responsibility to adhere to the outlined procedures to renew their subscription attached along their notice.

Refunds & Cancellations

We do not offer any kind of refunds under any circumstances after a payment has been sent by a client. You may cancel your order in accordance with our cancellation policy as follows:

- * Orders can not be cancelled after confirmation unless explicitly agreed upon.
- * Cancellation fees may apply for orders where we lose contact with the client deliberately without an agreement reached between us and the client.
- * Unless the cancellation fees have been waived or received, the client will be terminated from accessing any services provided by us.

Data Collection

We reserve the right to collect and store information from our registered clients.

Our data collection procedures strictly adhere to the guidelines detailed in our publicly accessible Privacy Policy, which delineates how we gather, utilize, and safeguard your information.

[Learn More](#)

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>>> legal.tychosystems.xyz/privacy