MARTIN MBITHI NZILANI

Gender: Male | **DOB:** 07th July 1998
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Language: English, Kiswahili, Kamba.

Professional Profile

- **A web developer;** Experienced in design disciplines and processes such as client server solution architecture, MVC Models, OOP or High performance solutions preferably using PHP, Python, JavaScript and Ruby.
- **Ability to deliver IT support solutions in different ICT fields;** with a background in 1st & 2nd line provision that ensure optimal levels of IT service performance and swift resolution of issues and queries.
- **Passionate leader;** skilled at building top-performing teams focused on impeccable service delivery and accountability for goal achievement.
- **Resilient and confident;** and works well under pressure. Seeking a role within an esteemed establishment, in which to use the acquired skills and experience.

Core Skills

- Web development
- Software & Hardware Troubleshooting
- IT equipment installation and configuration
- Linux administration and windows administration
- Windows Server Operating Systems and Virtualization
- Graphic design using Adobe Suite,
- Search Engine Optimization
- Proficient understanding of code versioning tools, such as Git
- Strong skills in designing interactive responsive user interfaces.
- Strong analytical and problem solving skills to build solutions and products.
- Ability and willingness to learn new languages and technologies quickly.
- 4+ years of large scale web application development in a Unix/Linux environment.
- Solid understanding, creating, manipulating and querying databases.
- Strategic thinking and ability to multi-task while balancing short term and long-term needs are essential.
- Rich experience in building distributed systems or highly scalable online services.
- Strong verbal and written communication skills.
- Have the ability to handle pressure and meet deadlines.
- Ability to handle multiple projects at the same time.
- Willingness and ability to handle any job assigned under scope my work.
- Experience with modern software development processes, including software configuration management tools, defect tracking tools, peer review, and agile development life cycles.
- Ability to work independently and multi-task effectively.
- Strong attention to detail

Technical Knowledge

- Desktops/Laptops/Mobile-Hand-held technologies
- Content management systems (WordPress, Joomla and Drupal)
- Cloud computing
- Android development
- Virtualization
- Web hosting and web applications maintenance

- o   Proficient in PHP, Ruby, Python, JavaScript and willing to learn other programming languages
- o   Solid knowledge of SQL and No-SQL databases)
- o   Ability to plan, prioritize and deliver quality deliverable while working with tight timelines.

Key Achievements

- o   Have worked with multiple software and hardware technologies in fast-paced environments.
- o   Have deep understanding of multiple operating systems I.e. Windows operating system, Linux operating systems (Kali Linux, Ubuntu, Cent OS).
- o   I have done multiple projects on web development and deployed them.
- o   Well-developed communication, organizational & interpersonal skills and professional demeanor.
- o   Developed and build reusable code and libraries for future use

Key Competencies

- o   Excellent IT skills with strong problem solving and documentation skills.
- o   Strong analytical, communication and good interpersonal skills; with the ability to express complex technical concepts effectively.
- o   A great team player; with the ability to work in a busy environment; both independent or under minimal supervision.
- o   A quick learner with good organizational and time management skills, keen attention to detail, and thorough approach to work.
- o   Flexible with the ability to accept new roles, effectively prioritize and execute tasks in a high-pressure environment
- o   Honest, acts with integrity and takes responsibility.
- o   Passionate about resolving user pain points through great design.

Education, Vocational Qualifications & Training

Bachelor of Science (Computer Science),
St Paul's University, 2017-

Graphic Design
CTC College - Kawagware, 2016

Kenya Certificate of Secondary Education,
Kyuu Secondary School
Mean Grade B (Minus)

Kenya Certificate of Primary Education,
Mbooni DEB Primary School

Web Developer Freelancer and Graphic Designer
December 2017 – TO DATE
Outline; Working as a freelancer; Resolving of IT issues, developing web based systems, websites and blogs for individuals, offices, institutions and small organizations.
Key Responsibilities;
- Deployment of hardware and software to end users.
- Graphic design (posters logos and brochures) .
- Development and deployment of light weight web based systems, websites and blogs **.**
- Design and implement SQL/ No-SQL database schema and queries.
- Maintain and improve the automated testing of software products.
- Build libraries and tools for online merchants.
- Provide technical assistance to clients regarding any operating system issues.

Junior Graphic Designer, ICT Technician
Lauh Print Company Machakos May 2016 – December 2017
Outline; Working as a junior graphic designer and also resolving IT issues.
Key Responsibilities;
- Graphic design.
- Printers configurations
- Repair of end user hardware and the re-installation of software as necessity to resolve end user incidents.
- Set up staff laptops, user accounts, email address, calendar access, and other company technology.
- Trouble shoot CRM/ERP and app problems for all users, particularly for high-value users like Finance team, CEO/COO, and Managing Directors.
- Provided tech support to staff with the highest level of customer service, speed, and accuracy when problems arise.
- Managed software upgrades
- Trained staff on use of company technologies, including Dollibar ERP, G-Suite, calendars, and printers, etc
- Worked with IT Project Manager to implement project plans, meeting timelines, budget constraints, and reporting.
- Customized M&E software, such as Epicollect and PowerBi, and other data collection and analysis software.
- Trained new staff on use of company ERP, usage and provided support to staff for reports generation, etc.
- Responsible for maintaining server operation and data security management.
- Responsible for ongoing maintenance and future planning of the company's desktop/Laptop environment (desktop support, data network, servers).
- Installed, setup, configured and tested a variety of application programs on user workstations.

Referees

Name: Jackline Mbuvo
Company: CTC-Pasha Kawagware
Position: Instructor
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Name: Wilson Musyoka
Company: St. Paul's University
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Name: Bosco Mulwa
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Position: System Administrator and Cisco Instructor
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