

Maxwell Ross Morin

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Objective

Apply my interpersonal, communication, technical, and problem-solving skills as product owner to improve business value.

Education

BS Computer Science **University of Maine** GPA 3.0

AA Liberal Studies **Eastern Maine Community College** GPA 3.0

Skills

Product Development from concept to customer; **Effective Communication** with various groups such as management, stakeholders, department teams, business partners, customers, and third party integrators with custom and sensitive needs; **Interpersonal Skills**, extensive experience in presenting statistics and reports, coordinating multiple departments, and building relations with clients and shareholders. Inherited projects where client relationships were fragile. Consistently overcame these inherent challenges by personally interacting and hand delivering custom solutions to improve/repair relations; **Teamwork**, as both lead and follower; **Web Design; Product Integration**, coordinating interfaces between existing technologies to make them compatible, including with third party technologies; **Networking Hardware**, able to connect several devices to manage data collection and tasks for security, quality assurance and analysis; **Managing Databases**, able to create and utilize databases to document product performance, monitor current projects, and apply to future tasks; **Planning**, able to bring a product from concept to completion, as illustrated throughout entire work history by consistently noticing a need within the company and taking initiative to create products and solutions to fulfill that need; **Computer Repair**, repairing laptops and desktops at a component level. **Collaboration**, worked with multiple internal and external departments maintaining smooth product development.

Programming Languages JavaScript, HTML, CSS (4 years), GoLang, PostgreSQL, Java, C#, Python, Bash, GitHub. MySQL, JIRA (1-2 years)

Professional Experience

Cumulative of 2 years as a product owner, 2 years as a product development manager, 4 years as a software engineer, and 10 years in IT.

SpotterRF - Orem Utah

Feb 2017 - June 2019

Product Owner, Software Integration Manager, Full-stack Developer

- Product Owner (2 years): Owner of two internal software products: manufacturing and web business development.
- Product Development Management (2 years)
- Designed web sites with features like Active Directory LDAP Authentication, quality assurance tools, saving statistics and snapshots to databases for tested and released products.
- Interdepartmental liaison. Worked as an intermediary between manufacturing and business development departments in bringing understanding of a product vision to development teams. Facilitated meetings between our company and our partners via video conferencing.
- Met with manufacturing and business development teams whiteboarding and implementing solutions to feature requests.
- Conceptualized and presented a new product design for manufacturing software, worked with manufacturing and management to execute product and bring on all software from a non-secured service to an LDAP secured service.
- Met daily with the manufacturing team and coordinated their needs/priorities and made adjustments accordingly to my manufacturing software.
- Conceptualized and developed user facing quote building web service. This product is used daily by customers and has tools for our sales team to help accelerate generating business and run reports, providing valuable business insights.
- Interacted daily with critical third party integrators, all with custom and sensitive needs and tight deadlines.
- Presented to management monthly about product development status.
- Worked with the manufacturing and business development teams coordinating viable solutions in a timely manner.
- Networked our building's long term security monitoring system.
- Researched, Purchased, Installed, and Maintained database servers for data collection in manufacturing

Cianbro - Pittsfield, Maine

May 2015 - January 2017

Information Technology Analyst

- Presented monthly and quarterly IT statistics to management via the form of a Microsoft Power BI Desktop report.
- Organized and documented every troubleshooting ticket daily with K100 Dell software

University of Maine Psychology Department - Orono, Maine

August 2012 - May 2015

IT Consultant

- Brokered hardware solutions between suppliers and the UMaine psychology department.
- Configured and serviced equipment for students.
- Created design documents.

University of Maine IT Department - Orono, Maine

August 2014 - August 2015

Help Desk Analyst

- Interacting with students, including repeat customers, to repair and maintain student's work computers.
- Served in the UMaine student body as the first responder to common technical issues.
- Organized individual experiences with solutions into a university database to increase the dependability and speed for future IT troubleshooting.

Service:

- Two years as a volunteer computer technician for Eastern Maine Community College.
- Nine months as a volunteer for the Bangor Humane Society.
- Three years running an Apple Blog via a Squarespace website (3,000 unique monthly visitors).