Maxwell R. Morin
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Educational History

Southern Maine Community College   September 2006-May 2007
South Portland, ME
Concentration, Computer Science

Eastern Maine Community College   September 2008-June 2012
Bangor, ME
Associates of Arts, Liberal Studies
Graduated with Honors; President's List; Dean's List; Honorable Mention

University of Maine   September 2012-May 2015
Orono, ME
Bachelor of Science, Computer Science
Graduated with President's List

Relevant Experience

Customer Service Experience

Experienced in providing customer satisfaction by creating customer solutions while in store and onsite for personal and business environments; experienced answering incoming technology support phone calls from individuals and businesses offering immediate solutions or scheduling an in store drop off for on-site repair.

IT Experience

Four years of technician and tech manager experience for Computer Essentials; two years volunteer experience for Eastern Maine Community College IT Department; one year work-study experience for University of Maine Technology Support Center; one year working as a Help Desk Analyst at Cianbro.

Computer Repair Experience

Desktop Experience

Experienced in repairing Mac Pro (2006-2009), iMac (2006-2011), and Mac Mini (2006-2009) hard drives, RAM, logicboards, miscellaneous cards, cable management; experienced in system building, stress testing, and diagnostics.

Laptop Experience

Experienced in repairing MacBook (2006-2010), MacBook Pro (2006-2012), MacBook Air (2012), and PowerBook (2002-2004) hard drives, RAM, logicboards, miscellaneous cards, and cable management; experienced in system building, stress testing, diagnostics, power jack soldering, assembly, and disassembly.

Mobile Experience

Experienced in repairing iPhone (original-5), iPod Touch (2010), and iPad (original); replaced batteries in out of warranty iPhone, iPad, and iPods.

Programming Experience and Proficiencies

Programing Languages:
- JavaScript
- Go
- Java
- C#
- Python
- MySQL
- C

Object-Oriented Programming
MS Office 2003/2007/2010/2011
MS Windows 98/ME/2000/XP/Vista/7/8(8.1)/10
OS X 10.4-10.13
iLife/iWork Suite (2006-2011)
Proficient iOS experience in versions (1.0-8.1.2)

Managerial Experience

Two years tech manager for Computer Essentials
Managed a three person team; monitored continued workflow for in store and offsite appointments.

Employment History

SpotterRF   Feb 2017 – Current
Orem, UT
Full-Stack Engineer

Product owner of Manufacturing Software. Duties include the design, construction, test, and maintenance of Manufacturing Software. Managing the server room. Also font-end development work for other software and special projects.

Cianbro   May 2015- Jan 2017
Pittsfield, ME
Help Desk Analyst

Check maintenance of IT computer equipment on a weekly basis; log call data and monitoring usage of IT equipment on a daily basis; complete special project work as needed.

University of Maine Department of Psychology August 2010-May 2015
Orono, ME
Technology Consultant

Deliver technology and repair solutions to the psychology department's lab equipment and personal computers.

University of Maine Technology Support Center August 2014-May 2015
Orono, ME
Student Computer Tech IV

Check maintenance of IT computer equipment on a weekly basis; log call data and monitoring usage of IT equipment on a daily basis; complete on-site technical assistance and special project work as needed.

University of Maine Auxiliary Services June 2014-August 2014
Orono ME
Student Conference Aid III

Checked in conference guests, summer sports camps, and summer resident students; programmed key cards for rooms; responded to conference needs.

Eastern Maine Community College January 2010-June 2012
Bangor, ME
Volunteer Student Computer Tech

Checked maintenance of IT computer equipment on a weekly basis; logged call data and monitoring usage of IT equipment on a daily basis; completed on-site technical assistance and special project work as needed.

Computer Essentials October 2008-June 2012
Bangor and Ellsworth, ME
Tech Manager

Maintained, adjusted, upgraded, serviced, and repaired computers, networks, and peripherals; recovered data; replaced disk drives, disk drive controller boards, cables, broken keyboards, ram, and logic/mother boards; soldered power jacks; managed workload across the department.

Staples January 2008-October 2008
Bangor, ME
Easy Tech

Completed basic computer repairs such as virus removal, ram and hard drive installation, OS installation, and setting up backup programs; Greeted customers; Served as a resource for customers.

Scholarships

University of Maine, Orono, ME
Hervey A. Hanscom Scholarship September 2014

Computer Science Scholarship   December 2012

Academic Honors

Eastern Maine Community College, Bangor, ME
Honorable Mention   May 2012
Dean's List   May 2011
President's List   May 2010

University of Maine, Orono, ME
President's List   Dec 2014

Honor Societies

Eastern Maine Community College, Bangor, ME
Phi Kappa Phi Honor Society   January 2012