

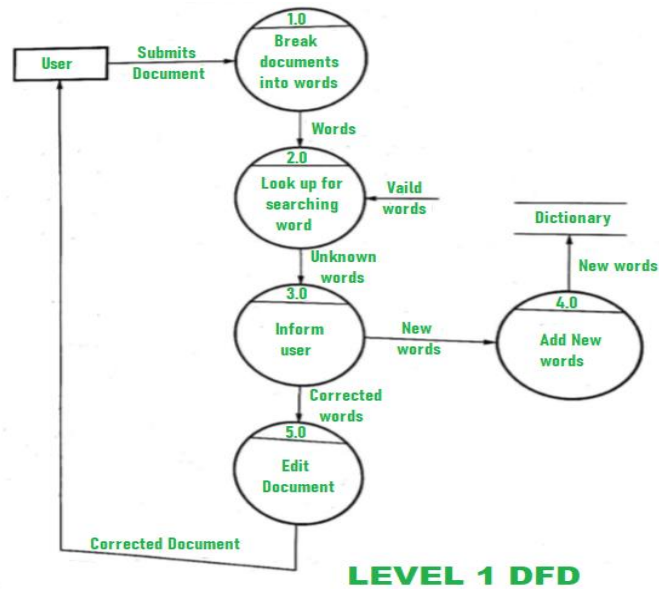
**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

Date	13 May 2023
Team ID	NM2023TMID12864
Project Name	Project - Pro Writing Companion: Elevating your writing skills with our application.

**Data Flow Diagrams:**

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

## DFD Level 1 (Industry Standard)



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Team Member
Customer (Mobile user)	Registration	USN-1	As a user, I can log into the account through the email id or google account.	I can access my account / dashboard	High	Abhishek
	Dashboard	USN-2	The user can access spell checker for correcting a word which were inputed for correction.	I can correct the wrongly spelled words.	High	Karthik

		USN-3	As a user, I can correct the grammar correction in the given sentence or passage.	I can correct the grammar of the given sentence.	Medium	Emmanuel
		USN-4	As a user, I can able to summarize a largely given paragraph into a small passage.	I can summarize a long paragraph into a short passage.	Medium	Glory Sherin
Customer (Web user)		USN-1	As a web user, I want to be able access account easily without any difficulties using the google accounts.	I can access my account / dashboard	High	Abhishek
		USN-2	I want to be able to access spell checker for correcting a word which were inputed for correction.	I can correct the wrongly spelled words.	High	Karthik
		USN-3	I want to be able to easily correct the grammar correction in the given sentence or passage.	I can correct the grammar of the given sentence.	Low	Emmanuel
Customer Care Executive		USN-1	As a customer care executive, I want to be able to rectify if a particular module or feature didn't work properly.	I can access my account / dashboard	High	Glory Sherin
<b>User Type</b>	<b>Functional Requirement (Epic)</b>	<b>User Story Number</b>	<b>User Story / Task</b>	<b>Acceptance criteria</b>	<b>Priority</b>	<b>Team Member</b>
		USN-2	I want to be able to log customer interactions and issues, including their input and queries, so that I can track customer issues and follow up as needed.	Customer interaction log: Easily searchable and upto-date	High	Emmanuel

		USN-3	I want to be able to communicate with customers via multiple channels, including email, chat, and phone, to provide support in the way that is most convenient for the customer.	Multiple communication channels: Efficient and effective	Low	Abhishek
Administrator		USN-1	As an administrator, I want to be able to manage user accounts, including creating, editing, and deleting accounts, so that I can maintain the integrity and security of the website.	User account management: Secure and reliable	High	Karthik
		USN-2	I want to be able to view analytics and metrics on user activity, such as page views, search queries, and user demographics, so that I can make informed decisions about content and site improvements.	Analytics and metrics: Actionable insights and data-driven decisions	High	Emmanuel
		USN-3	I want to be able to communicate with users via email, notifications, and other channels, to provide updates, support, and promotions.	Communication channels: Consistent and targeted.	Low	Glory Sherin