SFWR ENG 3RA3 Summary

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Math objects made using MathType; graphs made using Winplot.

Please join GitHub and contribute to this document. There is a guide on how to do this on my GitHub.

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Lecture 1

And so it begins…

Lecture 5

Defining Requirements

Types of projects:

- Rabbit:
  - Agile
  - Short life
- Horse:
  - Fast, strong, dependable
  - Most common in corporate
  - Medium longevity
- Elephant:
  - Solid, strong, long life

Artifact-driven: basing the requirements on data collection, questionnaires, etc.

- You can often collect too much data
- Only keep what you need to know
- *prune* the document space, so you only keep the useful data.

Scenario: similar to *storyboards*…

Positive Scenario: behaviour system should cover

- **Normal Scenario**: everything proceeds as expected
- **Abnormal Scenario**: a desired exception

Negative Scenario: behaviour system should exclude

Knowledge Acquisition

Stakeholders: important to identify when determining who to customize the project towards

- Who is responsible for funding/using/managing the project?
- Caution: interactions with them must be done carefully

Domain expertise: what does the domain know / qualifications? Domain is who the project is directed towards

Lecture 6

Stakeholders-driven Elicitation Techniques: methods of knowledge acquisition

- Interviews
    - Single interview for multiple stakeholders: faster, but less involving
    - Steps:
        - Select stakeholders
        - Background study
        - Predesign sequence of questions, focused on concerns of present stakeholder(s)
        - Begin by asking easy questions
        - Keep focus during interview
        - Ask ‘why’-questions
        - Record answers and reactions
        - Write report from transcripts
        - Confirm report with stakeholders interviewed
    - Types:
        - **Structured**: predetermined set of questions
        - **Unstructured**: free discussion of current system
        - Optimal: start with *structure*, then do *unstructured*
- Observation: