



e90 by WIPRO **INSURE**
what you stand for

Gaurav Malaviya





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Offer

2

Insurance Activation Process

3

Claims Process

4

Terms & Excess

Offer

- Introducing India's first and only Insurance Bundle on Notebooks covering theft as well.
- Covers Accidental damages and theft.
- All notebooks Invoiced Starting 02/03/2012 shall carry an insurance cover
- Hassle free Activation and Claim Process





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Insurance Activation Process

- The customer buys an e.go notebook and submits the following details within 30 days at wiprolaptopinsurance@icicilombard.com.
- The details have to be sent in the below mentioned format- Eg..

SN	Information	Details
1	Name of the Customer	Gaurav Malaviya
2	Address of the customer	Doddakanneli, Banglore
3	Invoice Number	34556432
4	Date of Invoice	2/3/2012
5	Amount of invoice	24990
6	Machine Serial Number	AE1E8373920W
7	Make and Model Of Machine	e.go Classic
8	Name & Address of the seller/Reseller/retailer	Rhythm Electronics. E25,Sayajigunj, Baroda, Gujarat

Process Cont.....

- Customer will receive an auto mailer from the Insurance company on the same day of the receipt of the mail.
- Coverage will start the same day on which the request for Policy is received, for a period of One Year.
- Confirmation of commencement of insurance to customer whose details have been provided by customer / dealer will be sent by ICICI Lombard in 5 working days via message and mail

Benefits to the Customer

- 1. Gets value addition on the product*
- 2. Extra confidence in the product*
- 3. Peace of mind as product is covered in all eventualities.*
- 4. Cost saving on possible repairs due to accidental & Theft cover.*
- 5. Genuine servicing guaranteed pan India.*
- 6. Single point of contact – ICICI Lombard*
- 7. Brand Loyalty*



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Claims Process

On occurrence of any event which is likely to give rise to a claim.

1. The Insured shall give immediate notice in writing to ICICI Lombard subject to maximum of 10 days & also lodge a complaint immediately to the Police in case of a theft or burglary or snatching.
2. The Insured can intimate ICICI Lombard about the loss in call center and also through mail along with interaction number provided by the call center representative (the call center no & mail ID will be provided later)
3. The Claims manager will contact the claimant within 48 hrs. from time of intimation.
4. The Insured will have to submit all the relevant documents at the specified address.(Address will be shared later)

List Of Documents - Theft

For theft Claim

1. Claim Form duly filled & signed is to be submitted.
2. Copy of purchase invoice will be required.
3. Police FIR along with final report i.e. non traceable report will be required for theft & burglary claims.
4. Copy of Photo Identity proof (PAN card/Driving License/Passport/Voter ID card)

List Of Documents- Claims Other than Theft

For claim other than theft:

1. Claim Form duly filled & signed is to be submitted.
2. Copy of purchase invoice will be required.
3. Incident report (Brief about the incident)
4. Service engineer report mentioning the cause of loss in case where any repair work is required for any kind loss or damage.
5. In case of any physical damage photographs of the damaged laptop showing the damaged portion will be required.
6. Repair bill/ repair quotation will be required in case of any kind of repair.
7. Copy of Photo Identity proof (PAN card/Driving License/Passport/Voter ID card)



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Terms & condition:

Any loss or damage due to any act of Terrorism is excluded

Territorial scope of Cover: India only

Loss of software/Data/Consequential loss of any kind is not covered

Any loss or damage due to electrical and mechanical Breakdown is covered

Any mysterious loss & unexplained losses are not covered

Subject to depreciation of 20% per year and maximum of 70%.

Theft cover is included in the scope of policy.

Any repairs to be done at Wipro authorized service stations only.

Excess:

Excess for Theft, Falling and dropping down claims -

-Laptop with value above Rs. 25 K- Flat Rs. 5000/- in each every claim

Excess for all other losses:-

5% of claim amount subject to a minimum of Rs. 2500/- for each and every claim



Happy Selling

Gaurav Malaviya

Wipro Systems & Technology

