Transcription Software Notes
Sarah Moore, compiled Jan. 2022

Trint
- Online interface easy to use and upload, can choose audio language on upload. Can choose to detect speaker change upon upload, so that it is also factored into the transcription. Interface does not appear to be available in Spanish.
- Clear settings menu to allow for really specific rules around punctuation, strikeouts, etc.
- Can integrate with multiple different plugins for easy team or individual workflow.
- Really great editing interface
- Pricing plans start at $60 dollars a month for only 7 files of transcription, $75 monthly per user gets unlimited transcription; rate is a little lower if you pay annually versus monthly (https://app.trint.com/account/new-plan?interval=month)
- Speed to transcribe is actually very quick and the quality is good.
- Can also add a translation to edited and transcribed documents, i.e. go from Spanish to English or vice versa
- Privacy Concerns:
    o Trint claims a military-grade security platform and has certifications from US and UK for data security. Also complies with GDPR regulations, which are very stringent.
    o Uses AWS for physical data storage. When things are deleted they are not permanently deleted unless asked to do so in case they need to recover data for clients, but they have a transparent way to delete all materials as needed.
    o https://trint.com/security

Otter.ai

- Online interface, easy to upload
- Free license only includes a few uploads per month
- 600 minutes of transcription free every 31 days
- Pro License: 8.99 monthly for individuals, 6000 minutes of transcription, custom vocabulary
- DOES NOT support languages other than English

Happy Scribe
- Online interface easy to upload, support for lots of different languages.
- Transcribed quickly, but only first 10 minutes were available without hitting a paywall.
- Like that the transcription highlights where it knows that it might have performed poorly.
- Pricing for automatic transcription is 20 cents per minute, but you have to go through a more extensive order process if you have 75+ hours of material.
- Editing interface was similar to Trint, just less well laid out.

- Privacy Concerns:

    o Seems to follow similar practices as Trint
    o https://www.happyscribe.com/privacy