	marks	question	A	В	C	D	ans
0	1	From the following which one is non-functional testing?	Performance testing	Black Box testing	Regression testing	Unit testing	Performance testing is a non-functional testing
1	1	One of the following test is not known as White Box Testing	Closed box testing	Glass box testing	Open-box testing	Clear box testing	Closed box testing is not known as White Box Testing
2		Requirement specification, Planning, Test case design, Execution, Bug reporting, Maintenance-these phases come under which testing model?	STLC	SDLC	SQLC	BLC	Requirement specification, Planning, Test case design, Execution, Bug reporting, Maintenance- these phases come under STLC testing model
3	1	The Planning phase in testing includes the following	Selecting people and assigning them roles	Explaining the objectives	Doing followups	Arranging meetings	The planning phase in testing includes selecting people and assigning them roles
4	1	Which are the ones that are not white box testing	Boundary value analysis	Statement testing	Desicion testing	Condition coverage	Boundary value analysis is not a white box testing
5	1	What type of testing is Integration testing?	All	Bottom-up testing	Top-down testing	Big bang testing	All the testing mentioned here are integration testing
6	1	Which one of the following is unrecognized by Static Analysis?	Memory leak	Array bound violations	Before defining a variable, using it	None	Static Analysis cannot find memory leaks
7	1	Which testing is it when you go through the code?	White-box testing	Black box testing	Unit testing	Regression testing	It is White Box Testing when you go through the code
8	1	For Spiral Model which one of the following is not true?	Refining text execution plan uses a series of prototypes.	Risk analysis is present in all the cycles of the development process.	We need to iterate the whole cycle if we want to make changes.	The risk analysis phase is present only in this model.	The statement which is not true for spiral model is Refining text execution plan uses a series of prototypes.
9	2	Focus Testing is a part of	Usability Testing	Acceptance Testing	Performance Testing	Component Testing	Focus Testing is a part of Usability Testing

10	2	What non- functional software testing is known to check if the product interface is user-friendly?	Usability testing	Security testing	Unit testing	White Box testing	Usability Testing is the non-functional software testing is known to check if the product interface is user-friendly.
11	2	What does confidence tesing refer to?	Smoke testing	Re-testing	Regression testing	All	Confidence tesing refers to smoke tesing
12	2	The testing that is done without any planning and documentation is known as:		Unit testing	Regression testing	Functional testing	Ad Hoc testing is the testing that is done without any planning and documentation
13	2	What is the end result of software requirement analysis?	Functional and behavioral	Architectural and Structural	Usability and reliability	Algorithmic and data structure	Functional and behavioral is the end result of software requirement analysis
14	2	Running the same test by giving the number of inputs on the same build is known as:	Retesting	Regression testing	Ad hoc testing	Sanity testing	Running the same test by giving the number of inputs on the same build is known as Retesting
15	2	This one is not a part of Specification Testing	Decision	Decision Tables	Use Case Testing	Use Case Testing	Decision is not a part of Specification Testing
16	2	When you inform the developer to fix the one bug the earliest is known as	Priority	Severity	Fixability	Traceability	When you inform the developer to fix the one bug the earliest is known as priority
17	2	We should not raise incidents against this one	Improvements suggested by users	Documentation	Test cases	Requirement	We should not raise incidents against improvements suggested by users
18	3	White Box Testing named as	Structural tesing	Smoke testing	Design related tesing	Experienced related testing	White box testing is sometimes known as Srucural testing
19	3	Static Analysis is known as	Analysis of program code	Reviewing test plans	Analysis of batch programs	Use of Black Box testing	Static Analysis is known as analysis of program code

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20		To analyse if we are developing the right product according to the industry requirements is known as	Validation	Verification	Quality assurance	Quality control	To analyse if we are developing the right product according to the industry requirements is known as Validation.
21		The person who finds out issues and makes note of it is known as	Scribe	Manager	Author	Moderator	The person who finds out issues and makes note of it is a scribe
22	3	Which is the first component of DFD?	Process	Flow	Entity	Level	Process is the first component of DFD
23	3	isiains oei – i	Maybe the bug is not reported	Maybe there is an immediate release date	Maybe the bug is not that effective	Maybe the priority is low	If the bug is not reported the bug status get postponed
24	3	Which model of the following is related to STLC model?	V Model	RAD Model	Waterfall Model	Spiral Model	V Model is related to STLC model
25	3	Out of the following which one is not an Iterative Model?	V model	Incremental	RAD	Spiral Model	V model is not an Iterative Model
26		Is exhaustive tesing possible?	Yes possible	Not possible	Can't say	None	An exhaustive testing or complete testing is not possible
27	3	In which phase of testing the review of test basis is done?	Test implementation and execution	Test analysis and design	Test closure activities	Evaluating exit criteria and reporting	In test implementation and execuion phase review of test basis is done
28	3	Which testing is performed before all	Static testing	White box testing	Dynamic tesing	Black box testing	Static testing is performed before all other testing
29	3	What is known by testing beyond normal capacity?	Stress testing	Performance testing	Load testing	All	Stress testing is done when the tesing process takes place beyond the normal limits
30		What per cent of software development cost includes software testing?	40-50	30-40	80-90	20-30	40-50 per cent of software development cost includes software testing

	marks	question	A	В	C	D	ans
31	1	Acceptance testing is known as	Beta Testing	Gray Box testing	Test Automation	White-box testing	Acceptance testing is known as Beta Testing
32	1	A test plan is inspired by	Project plan	Business plan	Support plan	None	A test plan is inspired by the project plan
33	1	When an unexpected result is not specified, then	We may not able to identify if we pass the test or not	We'll face difficulty in running the test once again	That test cannot be performed	We cannot automate what the user data is	When an unexpected result is not specified, then we may not able to identify if we pass the test or not
34	1	Full form of SPICE	Software Process Improvement and Capability Determination	Software Process Improvement and Compatibility Determination	Software Process Invention and Compatibility Determination	Software Process Improvement and Control Determination	Full form of SPICE is Software Process Improvement and Capability Determination
35	1	Quality assurance methods are usually considered as	Preventive	Corrective	Defective	Proactive	Quality assurance methods are usually considered as Preventive
36	1	This one is not a test type	Statement testing is not a test type	Security testing	Functional testing	Statement testing	Database testing
37	1	From the following list which one is not a part of Testability?	Robustness	Portability	Simplicity	Operability	Robustness is not a part of testability
38	1	Management and measurement will fall under the category of	CMM Level 4	CMM Level 2	CMM Level 3	CMM Level 1	Management and measurement will fall under the category of CMM Level 4
39	2	This one is not a test document	PIN (Project Initiation Note)	Test case	Test policy	RTM (Requirements Traceability Matrix)	PIN is not a test document
40	2	This is not a part of Defect Management Process	Deliverable base- lining	Defect prevention	Management reporting	None	Deliverable base- lining is not a part of Defect Management Process
41	2	Who does the Unit Testing?	Developer	Test Engineer	User	Customers	A developer does Unit Testing
42	2	A regression test	Will allow that the software will have the areas unaffected that have not undergone any changes	Will always be automated	Will allow that the Software will have the areas unaffected that have undergone changes	Will only perform during user acceptance testing	A regression testing will allow that the software will have the areas unaffected that have not undergone any changes

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43	2	10. To overcome risk, which plan will you look for?	Mitigation plan	Master plan	Maintenance plan	Migration plan	To overcome risk, we perform a Mitigation Plan
44	2	This one is not a Software Test Life Cycle phase	Test closure	Test planning	Requirement collection	Testing	Test closure is not a software test life cycle phase
45	2	8. TQM stands for	Test Quality Management	Tool Quality Management	Total Quality Management	Total Quality Manager	TQM stands for Test Quality Management
46	2	When we start the process with the terminal module, it is called	Bottom-up integration	Top-down integration	Module integration	None	When we start the process with the terminal module, it is called Bottom-up integration
47	2	Which one of the following is a form of functional testing?	Boundary value analysis	Performance testing	Usability testing	Security testing	Boundary value analysis is a form of functional testing
48	3	This one is not a test level	Functional testing	Acceptance testing	System testing	Integration testing	Functional testing is not a test level
49	3	Which from the list is not a static testing	Dataflow analysis	Walkthrough	Error guessing	Inspection	Dataflow is not a static testing
50	3	Test cases are designed during this phase	Test specifications	Test cases are designed during this phase	Test configuration	Test planning	Test cases are designed during test specification
51	3	Sanity testing is a type of	Sanity testing is a type of test execution level	Test type	Test design technique	Test execution level	Test level
52	3	Verification is	To check if we are developing the system in the right way	To check whether we are developing the right system	It is performed by a separate test team	To check that the product will satisfy the user needs	Verification is to check if we are developing the system in the right way
53	3	Who will perform the Beta testing?	User	Developer	Manager	Tester	User will perform the Beta testing
54	3	Function/ Test matrix is a type of	Project status report	Final test report	Interim test report	Management report	Function/ Test matrix is a type of Project status report
55	3	When you execute the same test on a build, it is known as	Regression Testing	Retesting	Ad hoc Testing	Sanity Testing	When you execute the same test on a build, it is known as Regression Testing

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56		How well the user interacts with the system is determined using this test. Which one is it?	Usability testing	User acceptance testing	Alpha testing	Beta testing	How well the user interacts with the system is determined using Usability testing
57	3	results are	Useful when specified in advance	Used only in component testing	Never come in advance	Important only in system testing	Expected results are useful when specified in advance
58	3	16. This one is a mandatory skill of a tester	Able to write code	Being diplomatic	Being attentive	Trustworthy	Writing code of a software is a mandatory skill of a tester
59	3	\nThis type of testing is done to make sure that if we make any changes, then it will not affect the existing features \n\n	Regression testing	Black box testing	Recursive testing	Unit testing	Regression testing is done to make sure that if we make any changes, then it will not affect the existing features
60		A allows us to write and run a test easily	Test framework	Test case	Testing tool	None	A test framework allows us to write and run a test easily
61	1	Which one is the reputed testing standard?	ISO	QAI	M bridge awards	Microsoft	ISO is a reputed testing standard
62	1	QTP is a tool used in	Performance testing	Load testing	UI testing	Web testing	QTP is a tool used in performance testing
63	1	A software having high cyclomatic complexity tends to be	Difficult to test	Large in size	Difficult to write the code	Small in size	A software having high cyclomatic complexity is difficult to test
64		Which one of the following tools are involved in the automation regression test?	Capture/ playback	Output comparator	Boundary tester	Data tester	Capture or playback is involved in regression testing.
65		deals with marketing	Same two products with just one varied property with the other	Two different types of product	Five different products with different features	None	A/B Testing deals with marketing analysis of same two products with just one varied property with the other

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66		From the given options which one is not a part of performance testing?		Measuring transaction rates	Calculating response time	Simulating many users and generating many transactions	Recovery testing is not a part of performance testing
67	1	Which names are used to identify the status of your application before and after your automated test executes?	Initial condition	Static state	End condition	Done condition	A point to note here is that when you are iterating over a specific business process the initial and end conditions should be same.
68	1	Which QuickTest operation can not be performed on a virtual object?	Cannot insert a standard checkpoint	Cannot be used in expert view	Cannot insert an image checkpoint	Cannot use object spy	You cannot insert any type of checkpoint on a virtual object, or use the Object Spy to view its properties
69	I I	You ran a test scenario with 10 iterations. What does the Test Results Summary report if 8 iterations pass and 2 iterations fail?	reports the status for each iteration	The summary reports PASS because more iterations passed than failed	The summary reports DONE	The summary reports FAIL because all iterations did not pass	The summary reports the status for each iteration in the test result summary page.
70	2	If the code of the script is not written in a way, it would be difficult to automate the test	Testable	Stable	Proper	None	If the code of the script is not written in a testable way, it would be difficult to automate the test
71	2	Beta testing is performed by	User	Developer	User and developer both	None	Beta testing is performed at the user's end.
72	2	Microsoft Coded UI allows UI automation for	Windows applications	iOS applications	Android applications	None	Microsoft Coded UI allows UI automation for Windows and other Microsoft applications such as WPF, WCF, Silverlight, etc.

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73	2	You are creating a recovery scenario to handle a popup message box with OK Button. Which recovery option should you select?	Keyboard or mouse operation	Close application process	Function call	Restart Microsoft Windows	Keyboard or mouse operation is the appropriate recovery operation to be used.
74	2	SoapUI is a	HTTP, API automation tool	Performance automation tool	UI automation tool	None	SoapUI is a HTTP, API automation tool
75	2	Unit testing is done by	Developers	Testers	Managers	Customers	Developers perform the unit testing
76		Why would a tester use the Description object in the Expert View of a test?	To bypass the object repository when identifying an object at runtime	To programmatically modify a test object's definition directly in the object repository	To data-drive logical names and make the test more generic	To make it easier to retrieve child objects using the ChildObjects method	To avoid the object repository when identifying an object at runtime
77		Which is the automation tool that takes part in regression automation testing?		Output comparator	Boundary tester	Data tester	Capture/Playback is used for automation of Regression testing
78	2	How can you declare a variable in UFT?	Dim MyVar	Dim 123MyVar	Dim MyVar, 123MyVar	Dim My. Var	A variable should not begin with a numeric character and should not contain an embedded period. So it will be Dim MyVar
79	3	When we develop and the test before or simultaneously with the tested functionality, the process is known as	Progression testing	Load testing	Regression testing	Performance testing	When we develop and the test before or simultaneously with the tested functionality, the process is known as progression testing
80	3	Graphics for word processor is	Clipart	Peripheral	Highlight	Execute	Graphics for word processor is Clipart

81	3	Tools that requires more coding and programming skills, are more	Versatile	Requirement specific	Hard to use	All	Tools that requires more coding and programming skills, are more versatile
82	3	Which of the following file is recognized as an action template?	ActionTemplate.mst	ActionTemplate.mts	ActionTemplate.qsr	ActionTemplate.tmp	Only the file name ActionTemplate.mst is recognized as an action template.
83	3	JUnit and TestNG are the test unit framework for this language	Java	Perl	Ruby	C#	JUnit and TestNG are the test unit framework for Java
84	3	Error guessing is a	Test data management technique	Test verification technique	Test control management technique	Test execution technique	Error guessing is a test data management technique
85	3	Selenium IDE is a	Plug-in	Framework	Test case	All	Selenium IDE is a Plug-in
86	3	When you test actual data in an actual environment, it means	Beta testing	Regression testing	Alpha testing	None	Beta testing is the type of testing that you perform using actual data in an actual environment.
87		Appium is an extension of Selenium Web Driver, that helps in UI automation for	Mobile applications	Web applications	Test application	All	Appium helps in UI automation for Mobile applications such as Android, iOS, Windows, etc.
88	3	word processing application of Microsoft	None	MS-Access	MS-Excel	MS-Office	None of the above is a word processing application of Microsoft
89	3	"Monkey Testing" refers to	Hitting every nook and corner unknowingly	Hitting every nook and corner with proper knowledge	Check for the exact location and find out the issue	None	Monkey Testing refers to hitting every nook and corner unknowingly
90	1	Which of the following is not considered while counting the failure cost?	None	Repair	Failure mode analysis	Rework	All these options will be considered while counting the failure cost.

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92	1	following are aspects of formal technical reviews?	Uncover bugs in software work products	Assess programmer productivity	Determining who introduced an error into a code	Allow all the senior staff members to correct errors.	oncovering bugs in software work products are aspects of formal technical reviews.
93	1	Which of the following process, we need to assess before the Unit testing phase?	Error handling	Code stability	Algorithmic performance	Execution paths	Error handling and Execution paths are need to be assessed before the Unit testing phase
94	1	Which of the following doesn't come with external failure cost?	After we send he product to customer	When the product manufacturing goes on	Before manufacturing the product	Simultaneously when the product is under manufacturing	External failure costs will be calculated after the product has been dispatched to the customer.
95	1	A review summary report answers these three questions	What was reviewed, who reviewed it, what are the things they found	What are the defects found, What caused the defects, who was responsible for defects	Terminate project, replace producer, request time extension	None	A review summary report answers what was reviewed, who reviewed it, what were the things they found
96	1	Statistical quality assurance involves	Tracing each defect to its underlying cause, isolating the "vital few" causes, and moving to correct them	Tracing each defect to its underlying causes and using the Pareto principle to correct each problem found	Surveying customers to find out their opinions about product quality	Using sampling in place of exhaustive testing software	Statistical quality assurance involves tracing each defect to its underlying cause, isolating the "vital few" causes, and moving to correct them
97		Which of the following activities are prohibited by the SQA group?	Act as a team for any software developed	Review software engineering activities to verify process compliance	Report troubles to higher authority	Prepare SQA plan for the project	Acting as a whole team and not taking part in the team meetings is not recommended by SQA group.
98	1	Deep structure testing is not meant for	Practice structure observable by the user	Practice communication mechanism	Practice object dependencies	Examine object behaviours	Deep structure testing is not meant for practice structure observable by the user

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99	1	Which requirements are the fundamentals through which quality is measured?	Software coding	Software	Hardware	None	Software coding is fundamental when measuring the quality of a product.
100		Which of the following is not considered as an appraisal cost in SQA?	Quality planning	Maintenance	Inter process inspection	Testing	Quality planning is not considered as an appraisal cost in SQA
101		The level of review formality is determined by which of the following?	All	Reviewer follow-up	Structure of review	Amount of preparation	All the above options are determined by the level of review formality.
102	2	Quality cost may be divided with the costs of the following	appraisai, and	People, process and product	Customer, developer, maintenance	All	Quality cost may be divided with the costs of prevention, appraisal, and failure
103	2	Six sigma methodology involves three core steps	Define, measure, analyse	Analyse, design, verify	Analyse, improve, control	Define, measure, control	Six sigma methodology involves three core steps, they are define, measure, analyse
104	2	Out of the following which one is the most expensive cost of quality?	External failure cost	Appraisal cost	Internal failure cost	Prevention costs	External failure costs are the most expensive cost of quality
105	2	Variation control in the context of software engineering involves which of the following?	All	Expended resources	Product quality attributes	Applied process	Variation control in the context of software engineering involves all the options mentioned above.
106	2	The ISO quality assurance standard applying to software engineering is	ISO 9001	ISO 9000	ISO 9002	ISO 9003	The ISO quality assurance standard applying to software engineering is ISO 9001

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107		Which of the following is not an ISO 9126 software quality factors?	Visual appeal	Portability	Reliability	Functionality	Functionality, Portability and Reliability are ISO 9126 software quality factors. Visual appealing is not
108	2	Out of the following, which one is not a standard of SQA plans by IEEE?	Budget	Documentation	Reviews and audits	Test	Budget is not a standard for SQA plans by IEEE
109		Bottom-up integration testing has it's major advantages that	No stubs need to be installed	No drivers need to be installed	Major decision points are tested early	Regression testing is not needed	Bottom-up integration testing has it's major advantages that no stubs need to be installed
110	3	Acceptance are conducted by the	End users	Developers	Test team	System engineers	Acceptance are conducted by the end users
111	3	Out of the following, which one is not one of the attributes of software quality?	Performance issues	Creating infrastructure	Adding value for developers and users	Satisfy stakeholder requirements	Performance issues is not one of the attributes of software quality
112	3	Which of the following management decisions can affect software quality?	All	Risk-oriented decisions	Scheduling decisions	Estimation decisions	All the decisions mentioned here are the most effective management decisions of software quality.
113	3	A key concept of quality control	Have measured specifications for outputs	Have complete documentation	Delivered right on time within the budget	Tested thoroughly before sending it to the customer	A key concept of quality control have measured specifications for outputs
114	3	doesn't come	Equipment calibration and maintenance	Formal technical reviews	Test equipment	Quality planning	Equipment calibration and maintenance don't come under prevention cost.
115		The project plan techniques for and	Change	Quality	Cost	Error	The project plan techniques for Change and Quality

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117		Who checks all the documents and measures if the issues have been rectified to the software?		Project team	SQA group	Project manager	None of them that are mentioned here takes part in documents checking and verifying if the issues are rectified.
118		Software protection is a quality assurance activity that focuses on issues that	Prevent profitable marketing of the final product	May cause an entire system to fail	May result from user input errors	Affect the reliability of a software component	Software protection is a quality assurance activity that focuses on issues that prevent profitable marketing of the final product
119	3	The OO Testing integration strategy involves testing	Groups or classes that communicate in some ways	Operator programme derived from use-case scenarios	Single operations as they are added to the evolving class implementation	None	The OO Testing integration strategy involves testing groups or classes that communicate in some ways
120	1	Low cost, with more quantity items require	Little inspection	No inspection	Intensive inspection	100% inspection	Low cost, with more quantity items require little inspection
121	1	Out of the following, which one is related to the function of management when it comes to software quality assurance?	Reporting functions	Auditing functions	Analysis function	All	Reporting functions and Auditing functions are related to the function of management when it comes to software quality assurance
122	1	The mean of sampling distribution is	Equal to mean of process distribution	More than mean of process distribution	Less than mean of process distribution	None	The mean of sampling distribution is equal to mean of process distribution
123	1	A six sigma process has defect level below defects per million opportunities	3.4	6.7	5.6	None	A six sigma process has defect level below 3.4 defects per million opportunities

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124	1	What is QA?	It is a systematic process to check the quality in the product	It is a corrective tool	It is the process of finding out defects	It is a degree to which the product satisfies the need	QA is the process to check the quality in the product
125	1	Process control is carried out	During production	After production control	Before production	All	Process control takes place during the production
126		From inventory record file, we come to know this	Lot size	Customer name	Machine details	None	From inventory record file, we come to know about lot size
127		Which of the following options is correct regarding QA and QC?	QC is an integral part of QA	QA is an integral part of QC	QA and QC are separate part	QC may be a part of QA or may not be	QC is an integral part of QA
128	1	Manufacturing just in time process focuses on	Inventory	Profit	Manpower	Manufacturing	Manufacturing just in time process focuses on inventory
129		Out of the following, which one doesn't come under prevention cost?	Equipment calibration and maintenance	Formal technical reviews	Test equipment reviews	Quality planning reviews	Equipment calibration and maintenance doesn't come under prevention cost
130	2	Forecasting is used for	Individual items	Dependent demand items	Both	None	Forecasting is used for individual demand items
131	2	In which test activity you can easily find issues	Planning	Design	Check exit criteria promotion	Execution	In planning, you can easily find issues
132	2	To measure the fraction of defective items in a sample, this control chart is used	C-chart	P-chart	Mean chart	Range chart	Mean chart is used to measure the fraction of defective items in a sample
133		Out of the following, which one is not an appraisal in SQA?	Quality planning	Maintenance	Testing	Inter-process inspection	Quality planning is not an appraisal in SQA

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134	2	When it comes to QA and QC, the following are not correct	Process capabilities should be monitored on intermittent basis	QA depends on the activities of the entire company	Measuring equipment should have a calibration certificate	Generally many inspections are done during the process manufacturing	"Process capabilities should be monitored on intermittent basis" this statement is not correct when it comes to QA and QC
135	2	PMTS (Predetermined Motion Time System) includes	All	MTM (Method Time Measurement)	WFS (Work Factor Systems)	BMTS (Basic Motion Time Study)	PMTS includes all the mentioned options
136	1/ 1	The first step of QA is	Identification of customer need	Servicing	Development of standards	Material control	The first step of QA is identification of customer need
137	2	To measure the number of defects per unit by using this control chart	C-chart	P-chart	Mean chart	Range chart	C-chart is used to measure the number of defects per unit
138		To monitor the attributes, this chart is used	P-chart	Mean chart	Range chart	All	P-chart is used to monitor the attributes
139	2	Which one is the primary objective of formal technical review to check for, so that there will be no technical issues after delivering the product to the customer?	Error	Faults	Failure	None	Errors are the primary objective of formal technical review to check for, so that there will be no technical issues after delivering the product to the customer.
140	3	This process is included in Loop testing methodology	All	Simple loops	Nested loops	Concatenated loops	All of the mentioned processes are included in Loop testing
141	13 1	MTM is used for	All	Create time standards	Improve already existing methods	Developing methods prior to the beginning of the production	MTM is used for all the mentioned options
142	I I	High cost, but low in volume items require	Intensive inspection	100% inspection	No inspection	Little inspection	High cost, but low in volume items require Intensive inspection
143	3	This one is an example of QA	Verification	Software testing	Validation	Documentation	Verification is an example of QA

		marks	question	A	В	C	D	ans
1	44	3	What does QA and QC stand for?	Quality assurance and Quality control	Quality adjustment and queuing control	Quality adjustment and Quality completion	Quality assurance and Queuing control	QA and QC stand for Quality assurance and Quality control
1	45	3	Who checks the documents and verifies the validity of the software?	SQA team	Project team	Project manager	All	SQA team checks the documents and verifies the validity of the software
	46		When you use the degree of the design specification and manufacture a product, it comes under	Quality of conformance	Quality control	Quality assurance	None	When you use the degree of the design specification and manufacture a product, it comes under Quality of conformance
1	47		Which of the following options deals with material and component control?	Quality control	Feedback	Development of standards	Development of specifications	Quality control deals with material and component control
1	48	3	Out of the following, which one is not an External failure cost?	Testing	Complaint resolution	Helpline support	Warranty work	Testing is not an External failure cost
1	49	3	To monitor the variables, this control chart is used	Range chart	C-chart	P-chart	All	Range chart is used to monitor the variables