



Troubleshoot and support

SolidFire Active IQ

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Troubleshoot and support

If you are having trouble, or running into a technical problem while using either SolidFire Active IQ or other NetApp Element software-based products, there are many resources available to you to help solve your problem.

- Search the [knowledge base](#) for answers to common technical problems.
- Search [NetApp Documentation](#) for answers related to NetApp SolidFire and NetApp HCI.
- Feel free to talk to us online: mysupport.netapp.com. You can submit a question at any time. If support is offline, the support team will respond within a business day.
- Give our support team a call at 888.4.NETAPP (888.463.8277).
- [Provide feedback](#).

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