

Tabiat

Stakeholders: a lawyer and a medical doctor

Legal Consent

When consent to use app and process data (collect, transfer, store, share, disseminate) is not given, app can not be used.

When non-consent then request consent.

When consent is given, check capacity for giving consent.

If person-consent does not have capacity (for example under 16, then request consent from guardian.

When disclosing information, check recipient is the approved user.

When a non-approved user (i.e. insurance company) request to access data, this will be denied.

Legal Cybersecurity and data protection rules:

When data is processed, comply with the data processing rules within the jurisdiction.

Medical rules:

When user uses app for the first time, provide clear instructions (including demonstration if required) on how to use the app and the devices provided by the app. (blood pressure measurer etc.)

On subsequent access, provide in an icon a help facility to provide/inform instructions.

When symptom-checker notices a deterioration or change in symptoms (red flags), notify the user that they have to consult a physician and send a report to the physician.

When approved-doctor requests access, grant access to patient file/record at all times unless revoked.

When symptom-checker indicates that it is irregular/an anomaly then request re-input (check accuracy)

Ethical rule

When user requests an explanation, then provide a reasonable explanation in plain language if available.

Social rule:

When messages or instructions are given, these should be clear, brief, polite, and personalised.

When a critical notification (i.e. message from clinician), send it to the user without delay.

When a non-critical notification (i.e. reminder to submit symptom form) is sent, do so in accordance with the notification-preference selection indicated in settings.

Cultural rule:

When user-cultural-indicator is X, then address user according to the culture-type.